

# Clipper® Executive Board

December 16, 2019

Agenda Item 4b

## Current Clipper® System Update

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**Subject:** Update Board members on the current Clipper program. Clipper staff last updated this Board on the ongoing work and projects related to the current Clipper system at the November 2019 meeting.

**Background:** **Transactions and Sales**

Clipper processed 22.7 million transactions and settled \$52.7 million in revenue in November.

**Clipper Customer Education**

MTC is working with BART and SFO on two programs designed to encourage taking transit to and from SFO. The first is the transit priority lane project, which will give people who rode BART or SamTrans to SFO the ability to use the priority lane to pass through the airport security checkpoint. The other is a marketing effort to promote Clipper (and therefore transit) to people who land at SFO.

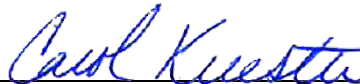
**Implementation and Enhancement Projects**

MTC continues to coordinate with transit operators on Clipper equipment installation for several implementations, including:

- SMART Planned Expansion – Installation of Clipper equipment at Downtown Novato and Larkspur was completed by the end of November.
- WETA San Francisco Ferry Terminal Expansion – Re-installation of Clipper Equipment at Gate E is expected to occur the first week of December.

Clipper equipment continues to perform well in the field and meets contractual performance requirements.

**Attachments:** **Attachment A:** Clipper Master Schedule

  
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Carol Kuester

ID	Task Name	Duration	Start	Finish	% Comple	Agenda Item 4b, Attachment A																											
						2018												2019							2020								
						M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A
2	CONTRACTING PHASE																																
774	End-of-Life Clipper Device Order (CO-230)	120 days	7/19/19	1/2/20	68%																												
783	SSAE-18I (CN-159, Amendment 7)	103 days	11/22/19	4/14/20	0%																												
393	IMPLEMENTATION PHASE																																
310	SFMTA Central Subway (CO-195)	1152 days	5/2/16	9/25/20	26%																												
697	WETA Richmond & San Francisco Ferry Terminal Expansion (CO-225, CN-1	424 days	4/19/18	12/4/19	97%																												
627	BART E. Contra Costa & Silicon Valley Berryessa Extensions (eBART/SVBX) (CO-179-1, CN-145)	412 days	4/30/18	11/26/19	85%																												
769	Means Based Fare Discount Clipper Coupon (CO-227)	380 days	10/15/18	3/27/20	70%																												
492	AC Transit BRT Implementation, (CO-197 & CO-205)	172 days	7/17/19	3/12/20	62%																												
771	SamTrans Business Rules Update--Intra-Operator Transfer (CO-228)	153 days	8/1/19	3/2/20	36%																												
796	Caltrain TVM Clipper Integration (CO-226)	187 days	8/1/19	4/17/20	50%																												
809	BART Add Fare Machine (CO-229)	142 days	1/13/20	7/28/20	0%																												
1	BUS REPLACEMENT AND EXPANSION																																
733	AC Transit (Gilig & New Flyers Buses & Fuel Cell Bus)	240 days	12/19/18	11/19/19	88%																												
800	Soltrans (2 BYD Buses)	4 days	11/18/19	11/21/19	0%																												