



BayAreaMetro.gov

EXECUTIVE DIRECTOR'S REPORT Metropolitan Transportation Commission November 20, 2019

PERSONNEL CHANGES:

Retirements

Sonia Elsonbaty – Sonia joined MTC in March 2006 as an Accountant/Auditor II. Her last day with MTC was November 1, 2019 as a Principal Financial Analyst in the Finance and Accounting section.

Cynthia Kroll – Cynthia joined ABAG in July 2013. She started with MTC as an Assistant Director in the Planning section on July 1, 2017 as part of the ABAG and MTC staff consolidation. Her last day with MTC was November 14, 2019.

Departures

Valerie Stark – Valerie joined MTC in November 2005 as a Human Resources Analyst II. Her last day with MTC was November 1, 2019 as a Human Resources Analyst III in the Administration & Facilities section.

Promotions & New Assignments

Nisar Ahmed-Nisar transitioned from his current position as a Senior Program Coordinator to Principal Program Coordinator in the Technology Services section on November 4, 2019.

Shauna Callow-Shauna transitioned from her current position as Principal Program Coordinator to Assistant Director in the Technology Services section on November 4, 2019.

Queli Go-Queli transitioned from her current position as Principal Information Systems Manager to Assistant Director in the Technology Services section on November 4, 2019.

Martín Muñoz - Martín transitioned from his current position as a Systems Analyst III to Principal Systems Manager in the Technology Services section on November 4, 2019.

Khristina Wenzinger-Khristina transitioned from her current position as an Associate Public Information Officer to Principal Public Information Officer in the Legislation and Public Affairs section on November 4, 2019.

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New Appointments

Kyung Hee Howard –Hyung Hee joined MTC on November 4, 2019 as an Investment/Treasury Analyst in the Treasury and Revenue section.

Ramil Tag-at –Ramil joined MTC on November 18, 2019 as a Finance Analyst in the Treasury and Revenue section.

KEY HIGHLIGHTS FOR NOVEMBER:

Transit Funding – Correction to State Financial Reporting. I wanted to call attention to some excellent staff work by William (Bill) Bacon, Programming & Allocations Section, whose close attention to detail helped save millions of dollars in Bay Area transit funding this year. Bill identified a reporting issue related to State Transit Assistance (STA) funding affecting SFMTA and VTA and worked closely with those agencies and the State Controller's Office (SCO) to help correct it. Going forward, the risk of funding cuts resulting from financial reporting problems should be minimized as the SCO has committed to making improvements to its online form for STA funding and providing training to transit agencies.

Visit by Congressman Rodney Davis- November 4, 2019. The Ranking Member of the U.S. House of Representatives Transportation & Infrastructure Subcommittee on Highways & Transit— the committee with jurisdiction over crafting the federal surface transportation bill—us for a targeted transportation infrastructure tour on November 4th. Vice Chair Pedroza hosted, accompanied by Executive Director McMillan and staff from MTC/BATA and the TransBay Joint Powers Authority. There was a tour of the Salesforce Transit Center tour and Yerba Buena pier. Thanks also to AC Transit staff for assisting with transport service. Topics discussed included federal reauthorization, freight policy, project delivery, and the Bay Area's ability to financially partner on a plethora of large projects.

Caltrans Summit on the Summit – November 5, 2019. Alix Bockelman and Andy Fremier attended this event in Livermore, co-hosted by Caltrans District 4 and 10. It was a convening of state and regional executives to discuss multimodal transportation issues, challenges, and opportunities for making improvements on the I-580 corridor from Oakland to Stockton.

New CT Director Adetokunbo "Toks" Omishakin Bay Area Visit: November 15, 2019. MTC hosted the new Caltrans Director, who hails from Tennessee where he was the deputy commissioner for environment and planning at the Tennessee Department of Transportation. The nine County Transportation Agencies were also invited and presented projects of interest to the Director. MTC outlined several of the key initiatives facing the region, among them Plan Bay Area 2050, upcoming state discretionary programming, and our Express Lane program. We look forward to a productive partnership with the Director and our colleagues at District 4.

Mega Region Working Group- Leadership meeting: November 15, 2019. Chair Haggerty and Commissioner Spering convened Board leadership from the MTC, the Sacramento Area Council of Governments (SACOG) and the San Joaquin Council of Governments (SJCOG) to discuss a restart of this interregional forum. Also present were the Chair of the SJCOG Board of Directors & Vice Mayor of Lodi - Doug Kuehne, as well as Vice Chair of SACOG, City of Davis Councilmember –

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Lucas Frerichs. The three agency executive directors suggested a suite of future actions including regional planning reform proposals, financial coordination for projects of mutual interest, and joint advocacy at the state and federal level on topics of mutual interest.

Richmond San Rafael Bridge bike path opening November 16, 2019. After roughly five years of planning, the bicycle path on the Richmond San Rafael Bridge opened with the support and presence of hundreds of enthusiastic users, from pedestrian and bikes, to unicycles, wheelchairs and many alternative wheels in between. Chair Scott Haggerty and Commissioner Amy Worth represented MTC among a host of local elected officials. This segment is a major connection of the Bay Trail and will provide a critical link in the bridge corridor. As promised, MTC staff will be closely monitoring and reporting on use of the path.

MTC Operational Statistics

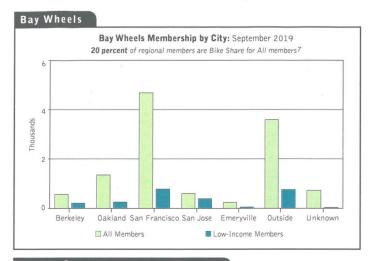
The monthly report on the performance of MTC's operating programs is contained in Attachment 1.

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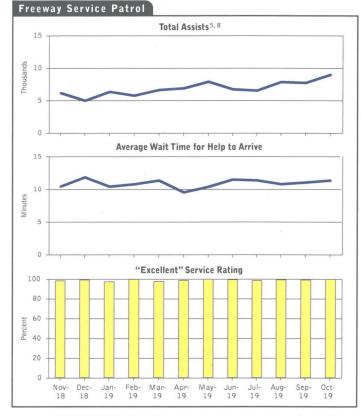
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MTC Operational Statistics: November 2019

Attachment 1

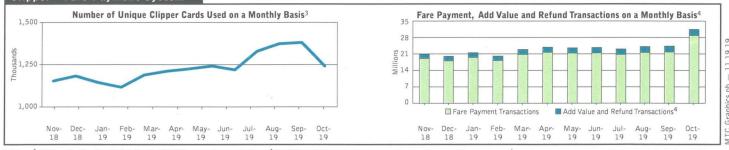






511 511 Third Party Developer Data Requests⁶ 511 Phone and Web Usage⁶ 900 30 600 20 ds Million Tho 300 0 Web Visits Phone Calls Requests May-19 511 Social Media Followers⁶ Feb-Mar Oct-Nov-Dec-Jan Apr-Jul-Aug 19 Sep 18 18 19 19 19 19 19 19 9.000 19 Top 5 Data Consumers: October 2019 8.875 Thousands of Twitter Followers ITO World 6.3m 8.750 Interline 3.9m 2.1m • NextThere 8.625 2.0m Apple 8.500 Cubic Transportation Systems 1.9m Twitter Facebook Nov-18 Feb-Mar-May Oct-Dec Jan Apr Jun Jul-Aug Sep 16 17 19 19 19 19 19 19 19 19 19

Clipper[®] Fare Payment System



¹ MTC, as the Bay Area Toll Authority (BATA), assumed responsibility for FasTrak® customer service operations in Jan. 2004. Figures are Notes: cumulative

⁴ As of November 2009, refund transactions are counted with add value transactions. This chart includes refunds in the Add Value bars for the past 12 months. (Past reports did not include refunds, which, with few exceptions, have accounted for less than 50 transactions each month.)

⁵ FSP Assist numbers for the most current month are a best estimate, and may be subject to change. Final assist numbers are available at the end of the month, and the report is updated accordingly.

6 511 launched a new phone system and website in June 2016 and now tracks two new types of data in addition to call and web usage: social media followers and developer data requests.

⁷ Bike Share for All is a low-income membership program; October 2019 data unavailable at time of publication.

8 In Dec 2018 FSP provided only very limited FSP during Christmas week through New Year's Day 2019.

² Number of debit accounts opened through BATA service center; each account may represent more than one toll tag issued. ³ New category as of September 2003; data collected since Aug. 2002