

# Metropolitan Transportation Commission Operations Committee

October 11, 2019

Agenda Item 4d

## Contract – Technical, Strategic, and Long-Range Planning: Invoke Technologies (\$200,000)

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**Subject:** Request for approval of a contract for technical, strategic, and long-range planning in support of the Next Generation Clipper System: Invoke Technologies (Invoke) (\$200,000).

**Background:** Invoke proposed and was pre-qualified for professional services under the Electronic Payments Section Consultant Assistant Bench, which was competitively procured and established in 2016 for fare payment system and electronic tolling support. Under the Consultant Assistant Bench, Invoke is qualified to deliver services under four service categories: program management, planning, operational monitoring and reporting, and technology evaluation and support.

Invoke will deliver services related to the procurement and implementation of the Next Generation Clipper system, including but not limited to scope development and general program management support, contract approach and preparation support, design and implementation of fare payment media and devices, systems engineering review, and mobile app design and development.

Invoke has specific, unique strengths applying lessons learned from mobile app development at LA Metro for the TAP program to Clipper's mobile app development process. Invoke is also responsible for the creation of LA Metro's multimodal platform to support future Mobility-as-a-Service (MaaS) implementations on TAP and will be uniquely positioned to help us by supporting institutional program work and development of our regional strategy to potentially use Clipper to support expanded payments for mobility services.

Invoke is neither a disadvantaged business enterprise nor a small business enterprise.

The proposed scope of work and cost was approved by the Clipper Executive Board as part of the Clipper Two Year Budget and Work Plan approved in March 2019.

**Issues:** There are no issues with this proposed contract.

**Recommendation:** Staff recommends that the Operations Committee authorize the Executive Director or designee to negotiate and enter into a contract with Invoke Technologies in an amount not to exceed \$200,000 to provide ongoing program management, long-range planning, operational monitoring and reporting, and technology oversight services, as described above.

A handwritten signature in black ink, appearing to read 'Therese W. McMillan', written over a horizontal line.

Therese W. McMillan

## REQUEST FOR COMMITTEE APPROVAL

### Summary of Proposed Contract

Consultant:	Invoke Technologies Del Mar, CA
Work Project Title:	Technical, Strategic, and Long-Range Planning
Purpose of Project:	To provide support for project management, design, and implementation of the Next Generation Clipper system
Brief Scope of Work:	To provide support ongoing program management, long-range planning, operational monitoring and reporting, and technology oversight in support of the Next Generation Clipper system
Project Cost Not to Exceed:	\$200,000 (this Contract)  Total contract amount: \$200,000
Funding Source:	STP, CMAQ, STA, STP Exchange, Regional Measure 2 Capital and Regional Measure 2 Operating, Regional Measure 3, SB1 State of Good Repair
Fiscal Impact:	Funds available in the FY 2019-20 MTC agency budget.
Motion by Committee:	That the Executive Director or designee is authorized to negotiate and enter into a contract with Invoke Technologies as described above and in the Operations Committee Summary Sheet dated October 11, 2019, and the Chief Financial Officer is authorized to set aside \$200,000 for such contract.
Operations Committee:	<hr/> Dave Cortese, Chair
Approved:	October 11, 2019