

Clipper[®] Executive Board

September 16, 2019

Agenda Item 2b

Clipper[®] Contract Amendment – Technical, Strategic, and Long-Range Planning: Invoke Technologies (\$200,000)

- Subject:** Request for approval of a Contract Amendment for technical, strategic, and long-range planning in support of the Next Generation Clipper System: Invoke Technologies (Invoke) (\$200,000).
- Background:** Invoke proposed and was pre-qualified for professional services under the Electronic Payments Section Consultant Assistant Bench, which was competitively procured and established in 2016 for fare payment system and electronic tolling support. Under the Consultant Assistant Bench, Invoke is qualified to deliver services under four service categories: program management, planning, operational monitoring and reporting, and technology evaluation and support. Invoke's current contract was entered into in 2017, and its period of performance lasts until June 30, 2021.
- Under its current contract, Invoke has delivered services related to the procurement and implementation of the Next Generation Clipper system, including but not limited to scope development and general program management support, contract approach and preparation support, design and implementation of fare payment media and devices, systems engineering review, and mobile app design and development.
- Invoke has specific, unique strengths applying lessons learned from mobile app development at LA Metro for the TAP program to Clipper's mobile app development process. Invoke is also responsible for the creation of LA Metro's multimodal platform to support future Mobility-as-a-Service (MaaS) implementations on TAP and will be uniquely positioned to help us by supporting institutional program work and development of our regional strategy to potentially use Clipper to support expanded payments for mobility services.
- Issues:** There are no issues with this proposed Amendment.
- Recommendation:** Staff recommends that the Clipper Executive Board approve a Contract Amendment with Invoke Technologies in an amount not to exceed \$200,000 to provide ongoing program management, long-range planning, operational monitoring and reporting, and technology oversight services as described above.



Carol Kuester

REQUEST FOR BOARD APPROVAL

Summary of Proposed Contract Amendment

Consultant:	Invoke Technologies Del Mar, CA
Work Project Title:	Technical, Strategic, and Long-Range Planning
Purpose of Project:	To provide support for project management, design, and implementation of the Next Generation Clipper system
Brief Scope of Work:	To provide support ongoing program management, long-range planning, operational monitoring and reporting, and technology oversight in support of the Next Generation Clipper system
Project Cost Not to Exceed:	\$200,000 (this Amendment)
	Total contract value including amendments before this amendment = \$400,000
	Total contract amount with this amendment: \$600,000
Funding Source:	STP, CMAQ, STA, STP Exchange, Regional Measure 2 Capital and Regional Measure 2 Operating, Regional Measure 3, SB1 State of Good Repair
Fiscal Impact:	Funds available in the FY 2019-20 MTC agency budget.
Motion by Board:	That the Contract Amendment with Invoke Technologies as described herein and in the Clipper Executive Director's September 16, 2019 memorandum, is hereby approved by the Clipper Executive Board.
Clipper Executive Board:	
	<hr/> Denis Mulligan, Chair
Approved:	September 16, 2019