

Next-Generation Clipper (C2)
Regional Fare Payment System Integrator
Recommendation for Award

September 14, 2018

### Clipper Continues to Grow

22

**Transit Operators** 

15,000

**Devices Deployed** 

825,000

**Daily Transactions** 

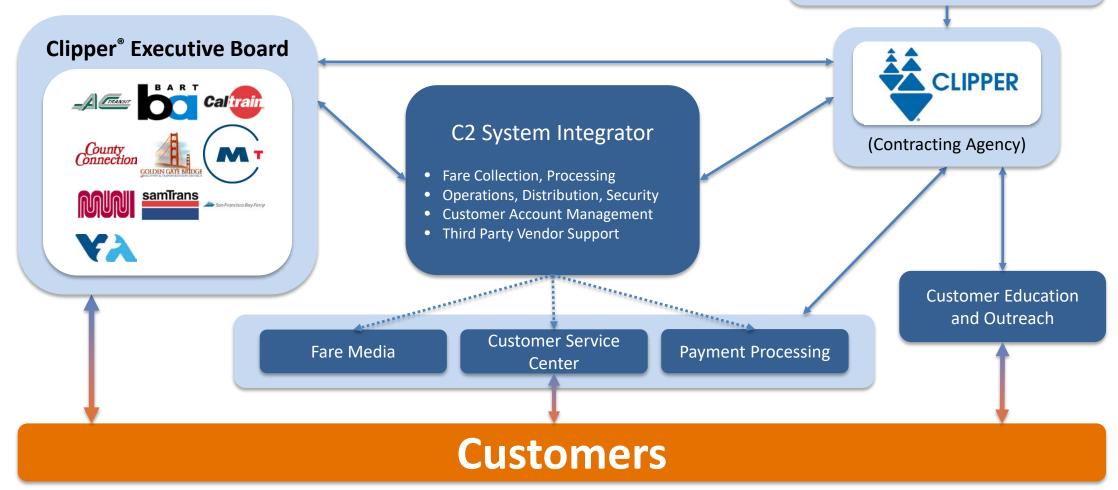
\$55M

Monthly Transit Operator Revenue

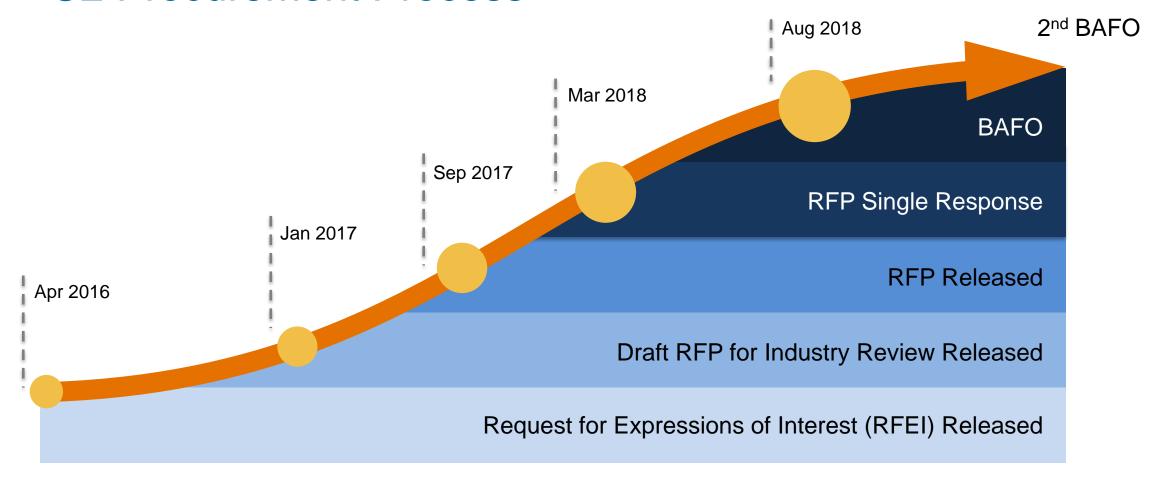


## C2 Governance and Program Delivery





#### C2 Procurement Process



## Customers Should Expect an Intuitive Familiar Experience

#### **Payment Choices**

- Mobile phone
- Contactless smart cards
- Open payment credit card (future)









#### **Integration with...**

- Bikeshare
- Paratransit
- Other transportation providers

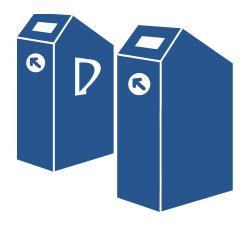
#### Immediately add value via...

- Web and phone
- Ticket machines
- Customer service centers
- Retailers



## Accelerated Deployment under C2

2019 > 2020 > 2021



### Speedy Delivery Rail & Ferry

Add value on the go and use within an hour at rail stations and ferry terminals



#### **Mobile App**

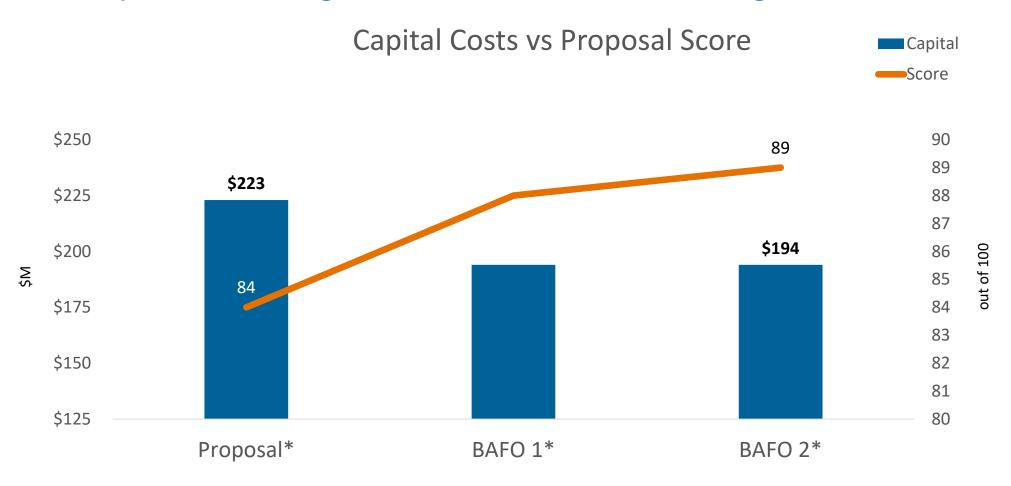
Virtual Clipper card with ability to add value



#### Speedy Delivery Everywhere

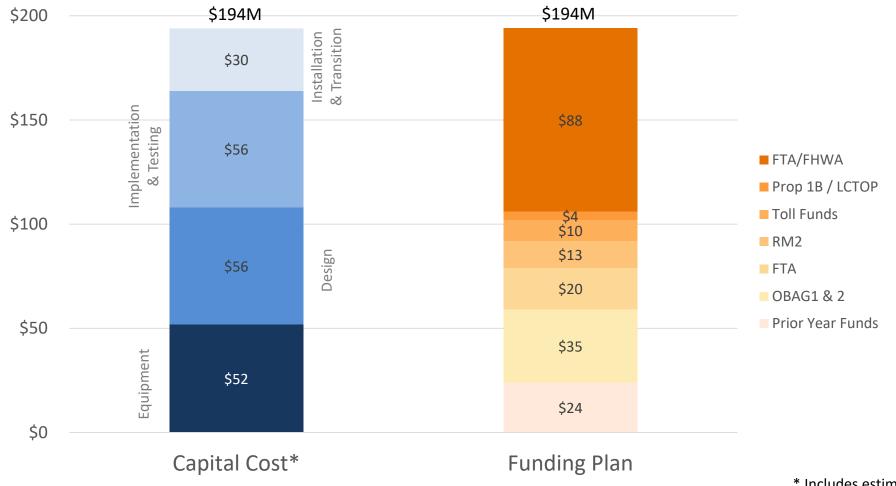
Add value on the go and use within an hour everywhere

# C2 System Integrator Procurement Negotiation



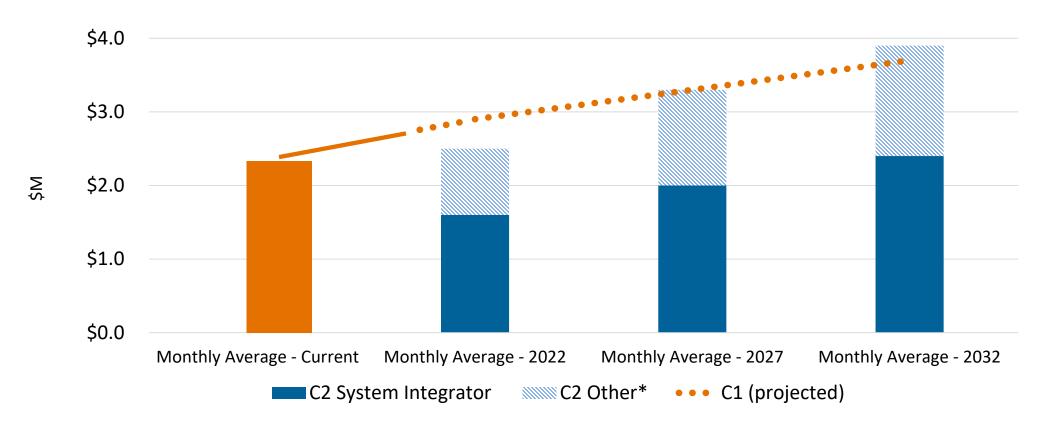
<sup>\*</sup> Includes estimated tax + contingency

# C2 System Integrator Capital Costs and Funding Plan



<sup>\*</sup> Includes estimated tax + contingency

### C2 Monthly Operating Costs - Projected



- Estimated O&M for CSC, Pass Through Fees (incl. Mobile Fees & Third Party Commissions), Payment Gateway Fees, etc.
- Subject to annual agency budget approval

# Efforts to Ensure Full and Open Competition

### January 2017

### **January 2017 - March 2018**

#### **March 2018**

#### **Draft RFP for Industry Review Released**

18 firms submitted comments

Accenture Informatix Acumen INIT Conduent Mastercard Cubic NEC NTT Faneuil Genfare **Passport** Google S&B InComm Thales Infineon TransSight

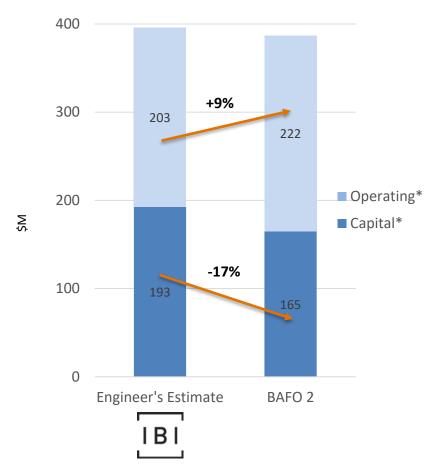
#### **Level the Playing Field**

RFP release – 200+ submitted comments or clarifications Webinar – 24 firms Site Visits & Pre-Proposers' Conference – 40 attendees

- Deleted a minimum qualification requirement
- Removed C1 O&M from scope of work
- Reduced vendor financial risks and guaranties
- Simplified pricing and payment
- Extended proposal due date

One Proposal Received

### Cost is Fair and Reasonable



		Proposal	BAFO 2
KPING	Cost Analysis	Within 4% of Engineer's Estimate	Within 1% of Engineer's Estimate
	Cost Realism and Effectiveness	Technical Score: 39 (out of 50)	Technical Score: 43 (out of 50)
	Total Evaluation Score	84 (out of 100)	89 (out of 100)

- Excludes estimated tax + contingency
- IBI Group was awarded the C2 Technical Advisor contract in March 2015

### Next Steps

- Request Committee Approval to refer approval of contract award to Commission
- Request Commission Approval of contract award – 9/26/2018



