



Agenda Item 4a  
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TO: Clipper® Executive Board

DATE: November 21, 2016

FR: Carol Kuester

RE: Next-Generation Clipper® (C2) Request for Proposal (RFP) Update

This memo is intended to update the Clipper® Executive Board on the development of the C2 System Integrator RFP. We are currently on track to issue an RFP for Industry Review in early 2017, as indicated in previous C2 procurement schedules and shown in the high level schedule in Attachment A.

This month, the Executive Board will be briefed and asked to provide input and guidance on the purchase, ownership, and maintenance of the equipment for the C2 system.

In prior Clipper® Executive Board meetings, we've discussed topics related to an iterative design process with the C2 System Integrator, as well as the assumption of operations and maintenance the current Clipper® system (C1) by the C2 System Integrator.

Next month, the Executive Board will be informed on several key decision points, including but not limited to:

- Evaluation Criteria (with discussion on the design process and pricing structure);
- Contract Service Level Agreements (SLAs) and payment incentives and disincentives; and
- Public Outreach and Input.

Clipper staff will continue to work with and inform transit operator staff on the development of the RFP. We will share updates with the Clipper® Executive Board in advance of the planned release of the C2 RFP for Industry Review in early 2017.

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Carol Kuester

**Attachment:**

- Attachment A: C2 RFP Update

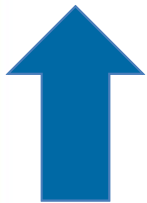
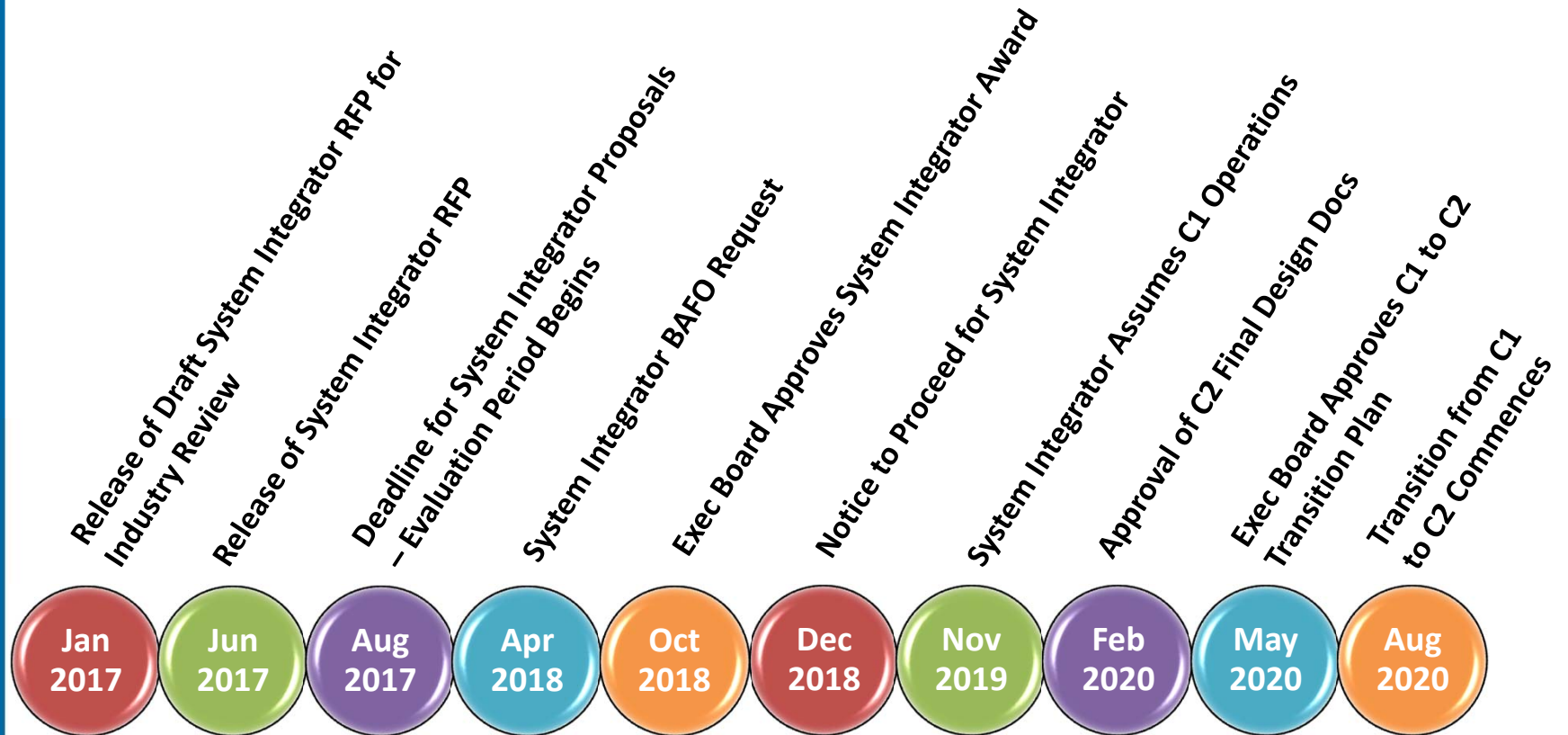


## C2 RFP Update

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Attachment A

# C2 Procurement Timeline







































Current Phase: Development of Systems Integrator RFP for Industry Review



CLIPPER

# MOU Goals and C2 Strategies

	C2 PROCUREMENT STRATEGIES					
MOU GOALS	C2 SI Assumes CI Ops	C2 SI Design Process	Hardware Ownership, Purchase, and Maintenance	Evaluation Criteria and Pricing	SLAs and Incentives	Public Outreach and Input
A) Customer Experience						
B) Customer Service						
C) Decision Process						
D) Govern Effectively						
E) Accurate Data						
F) Program Flexibility						
G) Operational Reliability	