

Date: October 26, 2016
W.I.: 1150

ABSTRACT

Resolution No. 4248

This resolution congratulates Betty Cecchini upon her retirement, and thanks her for 30 years of dedicated service to the agency.

Date: October 26, 2016
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RE: Resolution of Appreciation for Betty Cecchini Upon Her Retirement From MTC

METROPOLITAN TRANSPORTATION COMMISSION
RESOLUTION NO. 4248

WHEREAS, Betty Cecchini is retiring from the Metropolitan Transportation Commission after 30 years of enthusiastic and dedicated service in a variety of roles across a range of departments, for a number of appreciative supervisors; and

WHEREAS, Betty started at MTC in 1986 as a temp manning the agency's reception desk, and after proving herself to be a quick learner and Jack of all trades in that starter job, she graduated to a regular position as an administrative assistant in the Facility Management and Technical Services departments, until she found her true calling in the tech realm; and

WHEREAS, while working in the Tech Services department, Betty showed herself to be fearless in taking a computer apart and putting it back together again, after just a one-day class; and

WHEREAS, after that initial leap, Betty's technical career blossomed at MTC, and she became the point person for the agency's complex phone system, helping staff master new phone systems and troubleshooting connection problems – a role she plays until this day; and

WHEREAS, as an information systems specialist, Betty became a key member of the Help Desk staff, putting the “premier” in their Premier Support moniker by faithfully manning the Help Line for a period each morning; assigning Help Desk “tickets” (requests for help) to her team members and ensuring a quick response; and personally responding to some 1,600 such “tickets” since IT began tracking them in 2010; and

WHEREAS, Betty is often one of the first staff members who new hires meet, as she is the one responsible for orienting them to their phones, desktop computers, and the mysteries of the agency's network and drives; and

WHEREAS, Betty plays a primary role in keeping staff equipped with the latest hardware and software, configuring the equipment, and training them in how to use their new acquisitions,

and also played a key role in figuring out the logistics for moving staff's computer equipment and phones across the Bay to our new headquarters in San Francisco; and

WHEREAS, in the not-so-distant past when Commission meetings had to be recorded and webcast by in-house staff (before the move to 375 Beale), Betty was the main person responsible for monitoring the recording and webcasting of all of MTC's meetings; and

WHEREAS, despite a longer-than-average commute, Betty is a high-energy multitasker who maintained an active life outside of work, raising two children, taking frequent family trips to her beloved Disneyland, and recently stepping into the role of doting grandmother; and

WHEREAS, in addition to being extremely active in her son's Boy Scout troop, Betty has acted as den mother for the MTC staff coffee klatch, for many years presiding at a special table at the MetroCenter Café where her closest coworkers gathered daily for lunch; and

WHEREAS, while Betty cultivates a sometimes scolding demeanor toward staff who dare to bring a Power Point to a meeting instead of loading it onto a laptop ahead of time, she is a sweetheart who lives up to her playful "Betty Boop" nickname and who is universally loved and admired by all who know her at MTC; now, therefore, be it

RESOLVED, that the staff and commissioners of MTC thank Betty for her consistent, reliable, skilled and cheerful service to the agency over the past three decades; acknowledge that MTC's loss is the Raiders' gain, since she'll now have more time to devote to cheering her beloved team on; and wish her luck in raising her bowling scores now that she can divert the time and energy spent commuting on BART and in carpool lanes to hitting the bowling alley lanes.

METROPOLITAN TRANSPORTATION COMMISSION

Dave Cortese, Chair

The above resolution was entered into by the
Metropolitan Transportation Commission
at a regular meeting of the Commission held in
San Francisco, California, on October 26, 2016.