

# METROPOLITAN TRANSPORTATION COMMISSION

Agenda Item 4d Bay Area Metro Center 375 Beale Street San Francisco, CA 94105 TEL 415.778.6700 WEB www.mtc.ca.gov

## Memorandum

TO: Operations Committee DATE: July 1, 2016

FR: Executive Director W. I. 1224

RE: Contract Amendment – 511 SF Bay System Integrator: Iteris, Inc. (\$347,636)

This memorandum requests Committee approval of a contract amendment with Iteris, Inc., in an amount not to exceed \$347,636 for enhancements to the 511 regional transit database.

#### **Background**

In September 2015, following a competitive procurement process, the MTC Commission approved a contract with Iteris, Inc. (Iteris) to integrate 511 systems and implement, operate, and maintain traveler information data management and dissemination. The 511 system integrator contractor is responsible for the 511 phone system; data collection, processing, and hosting (traffic, transit, real-time transit, parking, etc.); open data feeds; and system administration for the 511 Operations Center. Since September 2015, the contractor has been developing components of the Next Gen 511 system, which launched in June 2016.

Under the proposed amendment, Iteris would optimize the 511 regional transit database to further enhance the automation of data collection and to improve the quality of information displayed to travelers via 511.org and provided to the developer community. Improvements include:

- 1. Bringing the regional transit database into full compliance with the General Transit Feed Specification (GTFS), the common format for public transportation schedules,
- 2. Providing transit service alerts in GTFS-Realtime format for display on 511.org and provision to third party developers,
- 3. Loading data feeds for multiple transit service changes, and
- 4. Improving overall performance and addressing transit partner feedback.

This amendment will add \$347,636 to the contract bringing the contract total to \$9,389,656 for the four-year term. Funding for this amendment is included in the approved FY 2016-17 agency budget. This Committee approved a contract amendment with Civic Resource Group in February 2016 that anticipated performing this work. However, staff is recommending moving funding for the remainder of the regional transit database task to Iteris as part of its role in collecting and managing static transit data. This amendment authorizes \$347,636 of the previously allocated and programmed \$865,603 of RM2 funds (MTC Resolution Nos. 3708, Revised and 4050, Revised) to Iteris, which will fund this amendment. Attachment A includes a summary of Iteris and its subcontractors' small business and disadvantaged business enterprise status.

#### Recommendation

Staff recommends that this Committee authorize the Executive Director or his designated representative to negotiate and enter into a contract amendment with Iteris, Inc. in an amount not to exceed \$347,636 to provide enhancements to the 511 regional transit database as described herein.

Steve Heminger

SH: sc

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## **Small Business and Disadvantaged Business Enterprise Status**

			DBE* Firm			SBE** Firm		
	Firm Name	Role on Project	Yes	If Yes, List #	No	Yes	If Yes, List #	No
Prime		System			37			37
Contractor	Iteris	Integrator/Data Mgmt			X			X
Subcontractor	TransSight	Operate and Maintain Transit/Parking/Gate way Systems	X	42484				X
Subcontractor	VoltDelta	Telephony and IVR Hosting			X			X
Subcontractor	HERE	Traffic Data			X			X
Subcontractor	Z-Cubed	System Administration support for 511 Operations Center	X	30290				X

<sup>\*</sup>Denotes certification by the California Unified Certification Program (CUCP).

<sup>\*\*</sup>Denotes certification by the State of California.

### REQUEST FOR COMMITTEE APPROVAL Summary of Proposed Consultant Contract Amendment

Work Item No.: 1224

Contractor: Iteris, Inc.

Santa Ana, CA and Berkeley, CA

Work Project Title: 511 SF Bay System Integrator, Data Management &

Dissemination, and Interactive Voice Response Phone

System Contractor

Purpose of Project: To provide data and systems management and operate

and maintain dissemination tools and data feeds for the

multimodal 511 Traveler Information Service.

Brief Scope of Work: Enhance the 511 regional transit database.

Project Cost: \$347,636 (this amendment)

Total Contract before this amendment: \$9,042,020 Total Authorized Contract after this amendment:

\$9,389,656

Funding Source: RM2

Fiscal Impact: \$347,636 is included the MTC FY 2016-17 budget.

Motion by Committee: That the Executive Director or his designee is authorized to

negotiate and enter into a contract amendment with Iteris, Inc. to provide the consulting services described above and in the Executive Director's memorandum dated July 1, 2016, and the Chief Financial Officer is authorized to set aside funds in the amount of \$347,636 for such amendment.

**Operations Committee:** 

Scott Haggerty, Chair

Approved: Date: July 8, 2016