

# **Next Generation Traveler Services: Contract Actions**

**Operations Committee  
February 12, 2016**

# Next Gen 511 Plan: Key Changes

- |                              |   |   |
|------------------------------|---|---|
| ▪ Modally siloed websites    | → | Single site, responsive design + new content    |
| ▪ 511 Transit Trip Planner   | → | 3 <sup>rd</sup> party, multi-modal trip planner |
| ▪ Custom driving times       | → | Purchased driving times/speeds                  |
| ▪ 24x7 operations center     | → | Consolidated, peak hour operations center       |
| ▪ Manual incident collection | → | Automated incident data                         |
| ▪ Limited data sharing       | → | Open data & new developer portal                |
| ▪ Separate agency data feeds | → | Consolidated 511 standard feed to Google        |

# Next Gen 511.org

Responsive Design  
for All Devices



Local Info & Traveler Alerts



**Golden Gate Bridge**



Closed Jan 10-12.  
Learn about  
transit options. >>

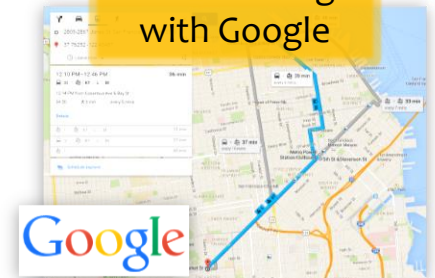
Trip Planning &  
Interactive Map



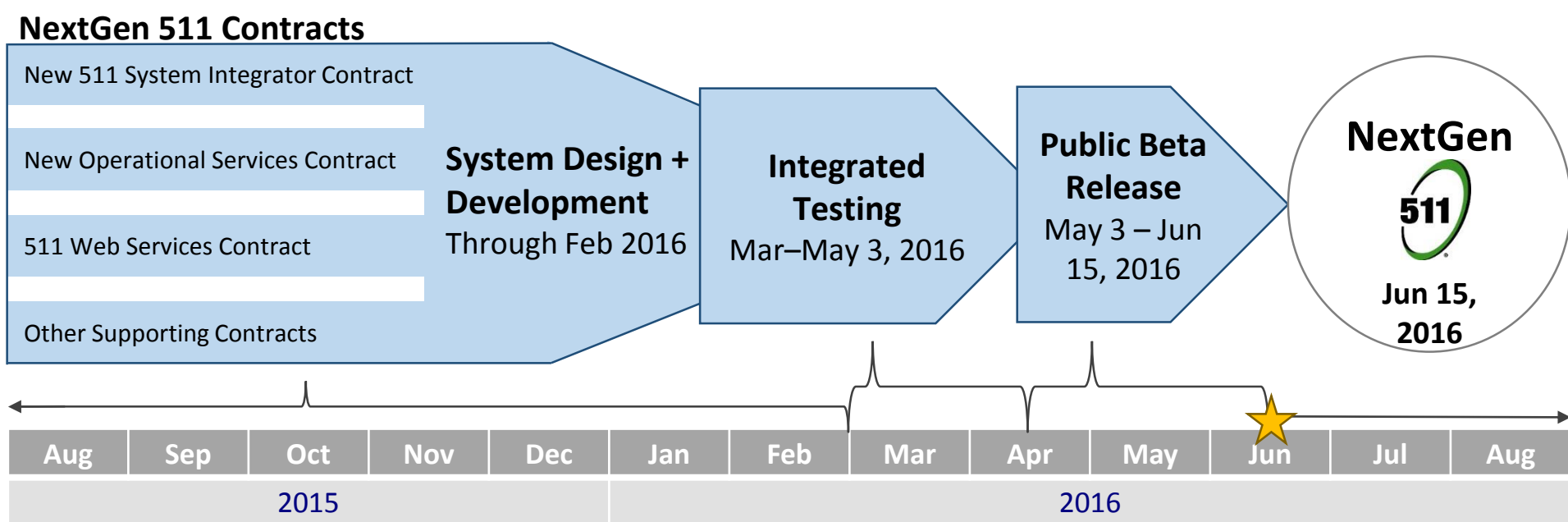
New Content



Data Sharing  
with Google



# 511 NextGen Implementation Schedule



# Recommended Contract Actions

- **Contract Amendment – 511 Web Services: Civic Resource Group (\$7,120,000), extend through June 2020**
  - Website design, O&M, & enhancements
  - Emergency information & regional programs
  - Next Gen transit tools

Scope	Budget
Project Management	\$0.6M
Web O&M	\$2.4M
Web Hosting	\$1.4M
Web Enhancements	\$1.3M
Emergency Response	\$0.1M
Transit Tools	\$1.3M

***50% reduction  
in current web  
O&M costs***

# Recommended Contract Actions

- **511 Technical Advisory Services: Kimley-Horn (\$308,000), extend through June 2017**
  - Performance monitoring
  - Systems engineering & software development guidance
  
- **511 Regional Ridesharing Program: Parsons Brinckerhoff (\$1,805,000), extend through January 2017**
  - Ridematching services
  - 511 communications
  - Commuter Benefits Program