



# RNM Council Work Plan Progress Update

**Regional Network Management Council**

March 25, 2024

Agenda Item 4c Attachment B

# RNM Council FY2023-24 & FY2024-25 Work Plan

## RNM Council Management

- RNM standup activities (Charter, Work Plan, budget, staffing, etc.)
- TAP two-year status update and amendment
- Develop program and benefit KPIs
- Develop FY2025-26 Work Plan

## Transit Transformation Action Plan

 <b>Fares &amp; Payment</b>	 <b>Customer Information</b>	 <b>Transit Network</b>	 <b>Accessibility</b>	 <b>Funding</b>
<ul style="list-style-type: none"> <li>• Clipper START</li> </ul> <div style="border: 1px dashed black; padding: 5px; margin-top: 10px;"> <p><i>Currently overseen by the Fare Integration Task Force:</i></p> <ul style="list-style-type: none"> <li>+ <b>Clipper BayPass launch and expansion (e.g. for major events)</b></li> <li>• <i>No-cost/reduced-cost interagency transfers</i></li> <li>• <i>Refine vision for common fare structure for regional transit</i></li> </ul> </div>	<ul style="list-style-type: none"> <li>• Prototypes and pilots for regional mapping &amp; wayfinding signage</li> <li>• Availability and reliability of regional real-time transit data</li> </ul> <ul style="list-style-type: none"> <li>+ <b>Strategic/cohesive communications</b></li> <li>+ <b>Coordinated customer experience surveys</b></li> </ul>	<ul style="list-style-type: none"> <li>• Transit priority implementation (e.g., BusAID)</li> <li>• Regional Transit Priority Policy</li> <li>• Transit 2050+ project performance assessment and network concepts</li> </ul>	<ul style="list-style-type: none"> <li>• Standardize paratransit and Clipper RTC eligibility practices</li> <li>• Improve regional paratransit trips through one-seat ride pilot programs, improved cost-sharing, and enhanced transfer policies</li> </ul>	<ul style="list-style-type: none"> <li>+ <b>Develop strategies to fully fund TAP initiatives</b></li> <li>• Ongoing advocacy for funding</li> </ul>

### Legend

- Ongoing TAP work that creates tangible outcomes for riders
- Ongoing TAP work related to planning and policymaking
- + **New activities**

# RNM Council Work Plan Progress Update

MARCH 2024 STATUS UPDATE

**Legend**

-  Initial Discussions
-  Planning
-  Pilot/Program Launch
-  Evaluation & Refinement

	Status	Recent & Upcoming Activities
<b>RNM Council Management</b>	   	<ul style="list-style-type: none"> <li>• RNM Council Charter &amp; Work Plan adopted.</li> <li>• <i>Developing approach for TAP update – will return for Council feedback.</i></li> <li>• RNM Performance Measure development underway.</li> </ul>
<b>Fare Integration*</b>	   	<ul style="list-style-type: none"> <li>• Identifying and implementing strategies to grow and evolve Clipper START and Clipper BayPass pilots.</li> <li>• No-cost/reduced-cost interagency transfer pilot MOU under review. Title VI analysis launching.</li> <li>• Developing approach for regional fares – will return for Council feedback.</li> </ul>
<b>Customer Information</b>	   	<ul style="list-style-type: none"> <li>• Ongoing development of standards and preparation to launch prototypes. <i>Beginning discussions for pilot projects – will return for Council feedback.</i></li> <li>• <i>Developing approaches for real-time data, communications, and surveys – will return for feedback.</i></li> </ul>
<b>Transit Network</b>	   	<ul style="list-style-type: none"> <li>• BusAID recommendations being developed (feasibility/readiness).</li> <li>• Beginning discussions to develop regional transit priority policy – will return for feedback.</li> <li>• Transit 2050+ project performance assessment in progress and draft network under development.</li> </ul>
<b>Accessibility</b>	   	<ul style="list-style-type: none"> <li>• Draft standardized paratransit eligibility practices under review.</li> <li>• Identifying pilot opportunities for one-seat paratransit rides.</li> </ul>
<b>Funding</b>	   	<ul style="list-style-type: none"> <li>• Developing TAP/RNM funding plan update.</li> <li>• Approved funding plan to address transit operator funding shortfalls. Regional transportation measure discussions underway.</li> </ul>

\* Some fare integration activities are currently overseen by the Fare Integration Task Force.