Next Generation Clipper Program
Executive Summary Status Report – October 23, 2023
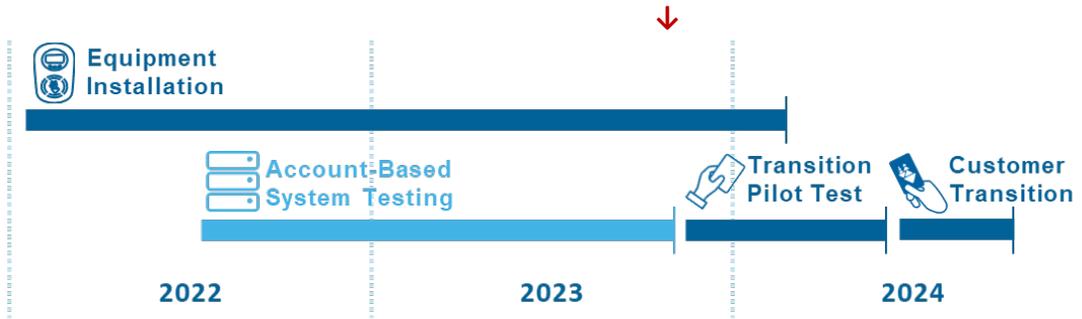
Summary

- Regionwide installation of onboard validators and retail sales devices continues. BART fare gate validator pilot installation underway.
- Account-based System Demonstration Testing (SDT) and User Acceptance Testing (UAT) complete. Initial System Integration Testing (SIT) underway. Review of pre-Transition SIT procedures ongoing.
- Review of C2 Business Rules resubmittal complete. Review of Transition and Operations Plans resubmittal underway. Operations and Maintenance (O&M) documents resubmittal expected shortly.
- Technical and planning discussions continue with operators on various topics, including new device installation, BART coordination, and paratransit/third-party integration.
- Fare Card Fulfillment contract executed. Preparation for Limited-Use Fare Ticket procurement underway.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), and Fiserv (Payment Services).

Recently Completed Activities

	MTC/IBI	Cubic	Operators	Date
• New Devices:				
o Regionwide installation (cont'd.)	●	●	●	ongoing
o BART fare gate validator pilot installation	●	●	●	Sep 22
• Account-based System Testing:				
o SIT procedures review for Customer Service Terminal	●		●	Sep 12
o Fare Inspection and Mobile Payment Solution SDT witnessing	●	●	●	Oct 12
• Account-based System Documentation:				
o C2 Business Rules resubmittal review	●		●	Sep 28
o Transition & Operations Plans resubmittal review	●		●	Oct 16

Upcoming Activities/Deliverables

	MTC/IBI	Cubic	Operators	Date
• New Devices:				
o BART fare gate validator testing (cont'd.)	●	●	●	Oct
• Account-based System Testing:				
o System Integration Testing		●		Oct–Nov
o Pilot Testing	●	●	●	Nov–Dec
• Account-based System Documentation:				
o O&M Documents resubmittal review	●		●	Oct–Nov
• Clipper Executive Board Meeting	●		●	Nov 27