

# BAIFA Express Lanes - Policy Recommendation for Unpaid Violations

Bay Area Infrastructure Financing Authority  
May 24, 2023



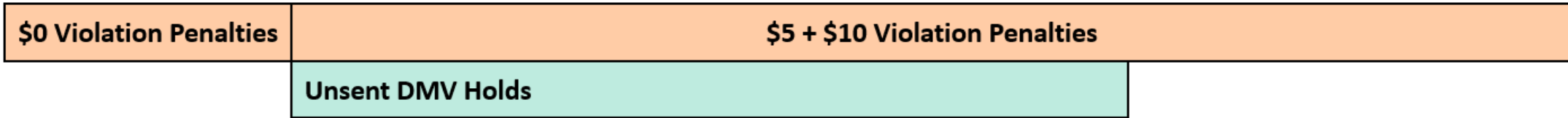
# BAIFA DMV Hold Release Recommendations

- Adopt low-income payment plan along same timeline as BATA and with same policies
- Adopt BATA's One-Time Waiver Program for outstanding violation penalties to all drivers who:
  - Contact the FasTrak CSC between 7/1/23 and 9/30/24
  - Pay all tolls and DMV fees owed, or, if eligible, enter into a payment plan and make the first payment

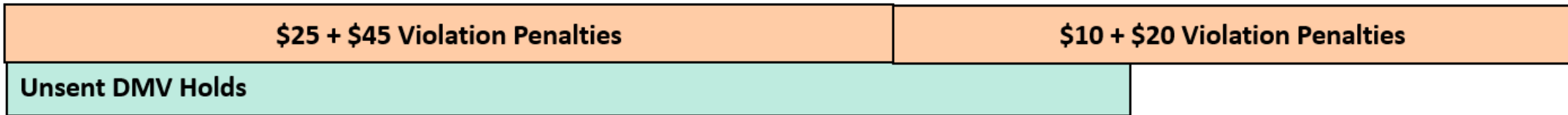
# DMV Hold Timeline



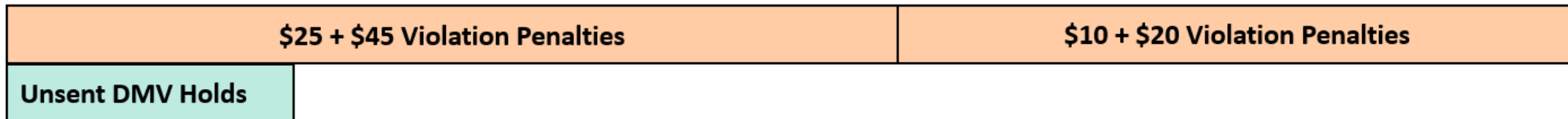
## BATA



## BAIFA



## Express Lanes Partners



# Penalty Waiver Policy

## Background

- For low income, AB 2594 (Ting) requires payment plan and waiver of COVID-era **bridge** penalties
- All Bay Area toll operators agree to start payment plan 7/1/23 with same policies, which meet or exceed AB 2594 requirements

## Waiver Policy: Other Operators

- Other express lanes operators will offer low income a one-time waiver of all penalties
- BATA will offer One-Time Waiver Program for bridge violators due to DMV Hold backlog

## Recommendation: BAIFA adopt One-Time Waiver Program

- BAIFA DMV Hold backlog: 1.8 million violations from 3/30/20 – 1/31/23
  - ~1/10<sup>th</sup> BATA's
  - Other express lanes operators do not have backlog

# Backlog of Violations Pending Action

- From January 2021 through January 2023, more than 140,000 vehicles have aggregate tolls due of \$5 or more. This represents approximately 1.5 million outstanding violations not released to DMV for a registration hold or to collections
- This accounts for more than \$6.8 million in outstanding tolls
- BAIFA will begin releasing unpaid violations to DMV and collections starting September 1, 2023

# Proposed One-time Waiver (same as BATA policy)

- One-time only waiver of violation penalties
- To obtain waiver:
  - Must contact the FasTrak® customer service center
  - Pay all tolls and DMV fees owed or, if eligible, enter into payment plan and make first payment
- DMV registration holds (if any) will be withdrawn
- Provide information on how to pay tolls and encourage opening a FasTrak® account
- Available July 1, 2023 through September 30, 2024

# High Level Schedule for FasTrak Payment Plan

PROJECT	2023									2024	
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
Develop payment plan	█										
Prepare for operations	█										
Deploy payment plan				★							
Campaign				█							
Send unpaid violations to DMV/ collections						▶					