

Public Comment in Response to Proposed BAIFA Toll Facility Ordinance Amendment (as of May 23, 2022 at about 8:00 a.m.)

| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|-----------------|-------------|--|---|---|---|---|---|--|
| 1327 | 5/19/2022 | 0 | | 8 | | 5 | This question is so twisted I'm not sure what a yes or no would even mean... And if it means what I think (suspending or reducing tolls for everyone in response to an emergency) how would that info even get out to the public? | It's actually good to get these sorts of questions out to the public |
| 1326 | 5/18/2022 | 0 | it's not "express" lane anymore when EVERY low-income drivers paying a 25 cents toll ! | 0 | | 0 | | |
| 1325 | 5/18/2022 | 10 | | 10 | | 10 | | |
| 1324 | 5/18/2022 | 0 | Everyone should pay the same amount for use of the toll lanes. | 0 | No discounts for violators. | 3 | None | None |
| 1323 | 5/18/2022 | 10 | | 5 | | 10 | | |
| 1322 | 5/18/2022 | 0 | Express lanes cannot be clogged by drivers moving at a rate slower than traffic. You need to focus on rules of the road. Slower traffic moves to the right. Like the German autobahn. | 10 | Slow drivers create artificial traffic jams. Especially early morning. Let drivers get around them free of charge. | 10 | If there is an emergency, let the people go | Slow drivers in the left lanes create jams and are a major source of traffic jams. Enforce slower drivers moving over to the right lanes. They are more dangerous than the drivers weaving through traffic. Educate and enforce German autobahn rules. This way slow drivers know to move over to the rest of traffic that is flowing faster to them providing a clear lane, instead of having to navigate around the right lanes to pass. |
| 1321 | 5/18/2022 | 2 | Does that mean that the amount for other drivers will increase to balance the cost? | 2 | That will give them the right to Do as they please without being governed. | 1 | That doesn't even make sense. How would you know if there is an emergency? | |
| 1320 | 5/18/2022 | 10 | | 10 | | 10 | | |
| 1319 | 5/18/2022 | 3 | | 0 | | 8 | | |

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| 1318 | 5/18/2022 | 2 | | 2 | I would not want to see fines for toll violations relaxed by a resolution from some board of appointees. | 5 | | The express lanes are only useful if they are not clogged with cars. Sometimes I look at the posted cost for the express lane and decide not to use it. Lowering the cost, even though based on income which seems fair, could add more cars to the express lane. Too many cars and the express lane is not useful. There should be NO flexibility with toll violations. If you want to use the express lane you should expect to pay the toll and failing that, pay the fine. |
| 1317 | 5/18/2022 | 0 | non-sense, this paid route shouldn't even exist. everyone paid tax, should be treated and use the public route fairly. this is a proven that newsom is impotent including the worst education system among the states. | 0 | stupid idea and caused so many annoyed issue to the tax payers. | 0 | | |
| 1316 | 5/18/2022 | 5 | | 7 | | 7 | | |
| 1315 | 5/18/2022 | 10 | | 5 | | 2 | | |
| 1314 | 5/18/2022 | 10 | Concerns that it doesn't expand to the bridges- low income folks can't afford gas, express lanes and bridge(s) in a day. Express lanes have become the new "carpool" lanes for the wealthy. Tax dollars are spent on lanes for those that can afford it- that's unfortunate! | 10 | Penalties should be income based to keep it equitable. Rich folks consider tickets and violations as a nominal fee they can pay to get somewhere faster, and doesn't impact them the same way it impacts someone with a lower income. | 10 | Who defines emergencies and how can we avoid people abusing the system? | Make the lanes and violated all income based/ that's the most fair system for all. |
| 1313 | 5/18/2022 | 0 | This defeats the purpose of adding a toll to create an express lane. Lowering the toll price will increase traffic in the express lane thus defeating the purpose of an express lane. | 5 | NA | 10 | NA | NA |
| 1312 | 5/18/2022 | 8 | I think a discount on bridge tolls for low income drivers would be a better idea | 5 | | 7 | | |
| 1311 | 5/18/2022 | 0 | | 0 | | 0 | | |

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| 1310 | 5/18/2022 | 10 | Express lanes create traffic and apply a regressive tax on lower income brackets. There should never be a "pay to drive faster" feature on freeways. Either everyone pays a toll, or nobody pays a toll, giving higher income drivers an almost exclusive lane is incredibly ass backwards. | 10 | Express lane violations should be lower and we should be allowed to overtake using express lanes if traffic permits | 10 | Just give us back our old HOV lanes, or get rid of these stupid things altogether and just have a nice big wide freeway | HOV and express lanes are dumb and cause traffic. California should invest more in driver education and training and less into squeezing out every cent from drivers |
| 1309 | 5/18/2022 | 0 | | 10 | | 10 | | |
| 1308 | 5/18/2022 | 10 | | 1 | | 10 | | |
| 1307 | 5/18/2022 | 0 | I think it is economic warfare on the middle class. If you are rich, you can afford to buy whatever type of car and drive in that lane. If you are poor, you can get in that lane for cheap. Middle class? Why not punish us? We provide the tax dollars that support the actual roads and yet get no rewards for this BS. Carpool and toll lanes are classist, elitist, and discriminatory. | 5 | I think the whole idea that you have to pay or be able to put someone in your car to use a lane of a public road is counter productive. | 5 | So like the economic recession? Or the pandemic? Why would we even have toll roads right now? | |
| 1306 | 5/18/2022 | 2 | | 7 | | 8 | | |
| 1305 | 5/18/2022 | | | | | | | The express lanes seem mostly empty. Have you determined that if you eliminated the toll that would alleviate the traffic somewhat? Or is it that you are more interested in collecting money than alleviating traffic? |
| 1304 | 5/18/2022 | 0 | Everyone should be treated equally | 0 | | 5 | | |
| 1303 | 5/18/2022 | 10 | | 1 | | 5 | | |
| 1302 | 5/18/2022 | 10 | | 5 | | 5 | | |
| 1301 | 5/18/2022 | 7 | | 8 | | 9 | | |
| 1300 | 5/17/2022 | 0 | Overcrowding of express lane defeats the purpose of carpool. Discouraging carpool use increases congestion. | 0 | Board decision may not represent public interest. | 10 | | |

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|----------|-----------|---|---|--|--|--|---|---|
| 1299 | 5/17/2022 | 0 | Discounts for express lanes should not be given for express lanes. In fact, we should limit express lanes to only those with vehicles whose vehicles meet certain standards that reduce greenhouse gases in the atmosphere. | 0 | | 5 | | |
| 1298 | 5/17/2022 | 5 | | 8 | | 10 | | |
| 1297 | 5/17/2022 | 10 | | 5 | | 8 | | |
| 1296 | 5/17/2022 | 0 | | 0 | | 5 | | |
| 1295 | 5/17/2022 | 8 | | 5 | | 8 | | |
| 1294 | 5/17/2022 | 3 | I think there is a lot of room for fraud in this idea, sadly. | 5 | The only people who are going to weigh in on this are the ones who follow the rules, but sure, go for it. | 8 | I don't know the ED, but I assume this person was vetted to do their job well. So yes, giving them the authority here is fine with me. | |
| 1293 | 5/17/2022 | | | 0 | | 0 | | |
| 1292 | 5/17/2022 | 10 | | 8 | | 5 | | |
| 1291 | 5/17/2022 | 10 | I would also consider commute totals | 7 | None | 10 | Please shorten the traffic hours | None |
| 1290 | 5/17/2022 | 0 | [Swear] low income they get enough help! Help the working blue collared class we can't afford [swear] | 0 | Multiple violations [swear] em | 5 | | It just stupid folk who cross the double white line |
| 1289 | 5/17/2022 | 10 | It is about time. These lanes are stupid to begin with | 6 | I think this is stupid | 10 | There should be no toll for emergency! | These toll lanes are stupid. They take up a lane that could be used for all cars. I find myself worried about even getting near the lane. People panic to try to get out of the lane do they don't get charges. |
| 1288 | 5/17/2022 | 0 | | 5 | | 5 | | |
| 1287 | 5/17/2022 | 0 | Don't charge at all . We get tax on everything already | 0 | Why charge to be on the road | 0 | Don't charge any fees | Don't charge any fees we get tax enough already |
| 1286 | 5/17/2022 | 0 | | 5 | | 5 | | |
| 1285 | 5/17/2022 | 10 | | 10 | | 10 | | |
| 1284 | 5/17/2022 | 10 | Toll lanes are already a massive tax on the working class, as people often have to commute long distances to the bay in order to find affordable housing. Low income discounts should have been included from the beginning | 10 | | 5 | | |
| 1283 | 5/17/2022 | 10 | | 10 | | 4 | | |

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| 1282 | 5/17/2022 | 10 | The income disparity in the vat area is outrageous, so anything that helps low income individuals is good in my book. Also, if this somehow encourages people to register their vehicle and have car insurance, even better. | 5 | I'd like to know more about the potential impacts of this change, for now I have no strong feelings | 10 | This sounds very necessary | |
| 1281 | 5/17/2022 | 4 | Concerns: What determines the low-income threshold. How will toll lanes confirm low-income status. The honor system for toll lanes is likely broken enough already. | 4 | | 6 | | |
| 1280 | 5/17/2022 | 8 | | 0 | It sounds like you want an excuse to raise it | 7 | | |
| 1279 | 5/17/2022 | 10 | | 10 | | 0 | | I hate MTC express lanes. They've made driving more congested and dangerous. People weave in and out of the lanes to evade paying. I hate whoever plagued our freeways with this garbage. We already pay taxes but have to pay more? I HATE YOU ALL. |
| 1278 | 5/17/2022 | 10 | I feel the poor still won't use express lanes even with discounts. I'm of moderate income and I don't use the lanes. I only see it benefiting high income drivers. Seeing this only benefiting a small pool of drivers. In stead of thinking of different ways to make 💵 money. Bringing back free for car pools of 3 or more. Would benefit a lot more drivers . By freeing up more lanes evenly. | 5 | N/A | 5 | N/A | N/A |
| 1277 | 5/17/2022 | 4 | How do you prove income? How it is enforced? "Low income" in the Bay Area is anyone making less than \$140k, which is a fortune in other areas | 6 | State the toll, violators should know what the risk is | 7 | | |

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| 1276 | 5/17/2022 | 8 | I do want the primary priority for these lanes to be a driver for zero or very low emission cars given the major concerns of climate change. But discounts for low income folks does make sense. | 2 | I do ultimately think it should be up to the governing body to set tolls, we don't want people using these lanes if they aren't paying / allowed. | 8 | I think it ultimately depends on what emergency means in this case. But it should be up to the governing body to manage these decisions. | |
| 1275 | 5/17/2022 | 10 | | 1 | People need to follow the rules. The penalty should not be an exception to anyone. You break the rules, you pay the penalty. | 10 | Emergency situations should always be an exception. | There needs to be clearer understanding of what is being charged using the express lane. As of right now, unless you check your bill, there is no way to tell how much you are being charged and if I have three or more people in my car, I'm not being charged for the toll. |
| 1274 | 5/17/2022 | 8 | They usually take public transportation, invest in public transportation is the key to lower every one driving's | 4 | Na | 8 | Na | Those line are cause more traffic jam, I think keep HOV line will be enough |
| 1273 | 5/16/2022 | 7 | I want low income drivers to have an inexpensive commute but I don't want to incentivize more miles driven vs taking public transit, for environmental and traffic reasons | 2 | | 9 | Can't think of any downside, though I'd like for them to be kept from raising rates in an emergency | |
| 1272 | 5/16/2022 | 5 | | 8 | ELIMINATE TOLLS AND PENALTIES. THE WHOLE CONCEPT OF TOLL ROADS IS FAULTY. AND THERES BEEN TOO MUCH ABUSE BY THE AUTHORITIES IN FAILING TO CANCEL OBVIOUS FALSE VIOLATIONS. | 10 | | ELIMINATE THESE AL HOV AND TOLL LANES. THEY ARE COUNTER PRODUCTIVE AND DO NOTHING TO REDUCE TRAFFIC CONGESTION AND ITS RESULTING AIR POLUTION. THE CONCEPT OF FORCING PEOPLE TO GIVE UP THIER CARS FOR PUBLIC TRANSPORTION OR CARPOOLING IS A PIPEDREAM AND IS NOT REALISITC. |
| 1271 | 5/16/2022 | 5 | | 6 | | 4 | | |
| 1270 | 5/16/2022 | 0 | I think it would over congest an already congested lane that often does nothing for the purchaser | 7 | None | 10 | That should be an obvious no brainer | None |
| 1269 | 5/16/2022 | 0 | N/A | 5 | | 5 | | |

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| 1268 | 5/16/2022 | 5 | Currently there is a lot of toll evading happening in the toll lanes. I would want to see more ticketing of toll evaders paired with this pilot. | 5 | | 0 | | |
| 1267 | 5/16/2022 | 10 | The whole idea is classist and is just another way the rich can lord over others how much better their lives are because they have money. It doesn't discourage driving, it makes it more difficult for the people who do. | 10 | Where is the money from these endeavors going? I would like to know how it is benefiting the LOCAL population. | 5 | Who is this person and what are their current duties? | People already pay too much in CA. The lack of benefits from the communities that are paying for these "upgrades" need to be seeing benefits. The potholes on local roads, for example, should be getting addressed more quickly and frequently. |
| 1266 | 5/16/2022 | 10 | | | I don't understand what this is | 5 | What does emergency mean? Earthquakes? | |
| 1265 | 5/16/2022 | 0 | Remove the tolls entirely. Cheats already swerve around the scanners and disrupt traffic. | 8 | Ok | 8 | It must be bound in ordinance and transparent in the decision making process | Ok |
| 1264 | 5/16/2022 | 0 | N/a | 8 | N/a | 8 | N/a | N/a |
| 1263 | 5/16/2022 | 10 | | 5 | | 5 | | |
| 1262 | 5/16/2022 | 1 | | 5 | | 5 | | |
| 1261 | 5/16/2022 | 10 | | 10 | | 10 | | |
| 1260 | 5/16/2022 | | | 10 | | 6 | | |
| 1259 | 5/16/2022 | 1 | | 5 | | | | |
| 1258 | 5/16/2022 | 10 | | 5 | | 5 | | |
| 1257 | 5/16/2022 | 5 | | 5 | | 5 | | The number of tolls in the Bay Area is getting out of control between the bridges and now the new express lanes. These express lanes just push traffic into the other lanes. |
| 1256 | 5/16/2022 | 0 | Too hard to implement. | 0 | | 5 | | |
| 1255 | 5/16/2022 | 1 | Absolutely ridiculous and you know the public is not behind this effort. It's all about the \$\$ to build freeways that our gas tax should have done. Sad that once elected no one listens. | 1 | Again. Freeways should be free | 1 | No comment | Listen to the public. Cadillac lanes serve no purpose. We are already paying the highest taxes in the nation. Shame |
| 1254 | 5/16/2022 | 0 | We are all paying way too much in gas tax to be forced to pay to use the freeway in any lane. If one has to pay a price, ALL should have to pay the same price. | 0 | If you make rules, enforce them...wimping out allows plenty of cheating behavior. | 0 | If we didn't have these stupid pay lanes, we wouldn't have to worry about modifications such as this. | Get rid of toll lanes...they are a waste of driving space. |
| 1253 | 5/16/2022 | 5 | | 5 | | 10 | | |

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| 1252 | 5/16/2022 | 10 | That it's done through the app efficiently, clearly, and with proper support. Social media seems to spread a message quickly | 10 | The system made by people needs to acknowledge there's grey areas | 5 | Idk what that would mean. | Thanks for asking if this is real |
| 1251 | 5/16/2022 | 10 | | 9 | | 10 | | |
| 1250 | 5/16/2022 | 7 | | 7 | | 7 | | |
| 1249 | 5/16/2022 | 5 | | 0 | | 10 | | |
| 1248 | 5/16/2022 | 10 | | 10 | | 10 | | |
| 1247 | 5/16/2022 | 10 | This is great because it can get expensive and not a lot of people can afford this "luxury" | 5 | People who violate the express lanes should be held accountable. However, there needs to be flexibility. For example, if it is Joe's first offense, he should be left off with a warning, in comparison to John, who had been penalized 5 times so far and keeps doing so, should incur a bigger fine. | 10 | This one is a no brainer. Of course this should happen | |
| 1246 | 5/16/2022 | | Less people in the express lane. Make it \$50 per use and ENFORCE it! | | | 10 | | |
| 1245 | 5/16/2022 | 10 | | 10 | | 5 | | |
| 1244 | 5/16/2022 | 10 | Discounts for low income and student drivers | 10 | | 10 | | |
| 1243 | 5/16/2022 | 0 | Why low income only? Make it for everyone, or even better just remove the toll completely | 10 | Remove toll completely | 10 | Remove toll completely | Remove toll completely |
| 1242 | 5/15/2022 | 5 | | 0 | | 5 | | |
| 1241 | 5/15/2022 | 3 | Many will abuse the low-income privilege. | 7 | I-880 has lawbreakers fluidly as a means to make last minute lane changes of the nascar drivers | 8 | | |
| 1240 | 5/15/2022 | 10 | | 5 | | 10 | | |
| 1239 | 5/15/2022 | 10 | | 1 | | 5 | | |
| 1238 | 5/15/2022 | 10 | No | 10 | The penalty should be less than \$10. The state is already getting a lot of money with these express lanes | 5 | No comment | Penalties should be less than \$10 for any violation from express lanes to toll. The state is already got too much money from us the taxpayers. The express lanes is useful but at the same time that money should had been used to fix all the potholes we see in each cities |

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| 1237 | 5/15/2022 | 10 | The toll lane should be abolished. It is a form of elitism allowing the wealthy of the Bay Area to pay for their time while low income individuals are stuck waiting in traffic wasting gas they cannot afford. Tax dollars were used to build these lanes and they should be free for everyone. Rather than dumping more money into these inequitable lanes we should be investing in public transportation that is rapid and reliable. | 10 | I think anyone making over 120k as a single individual in the Bay Area should be paying exorbitant fees for violating tolls if we're going to keep these stupid lanes. The fees should be income based. | 0 | This dude needs a pay cut and I don't even know what he makes. | This toll road should be removed and replaced with rapid public transit instead. It's a waste of tax dollar money to be dumping money into solutions that are not scalable or beneficial to low income individuals. |
| 1236 | 5/15/2022 | 0 | No express lanes. | 0 | Some drivers forget to pay the toll. | 0 | None | None |
| 1235 | 5/15/2022 | 3 | | 7 | | 10 | | |
| 1234 | 5/15/2022 | | | | | | | The lane restrictions are confusing. I have an electric car with an ACCESS sticker but am not sure what lanes on 101 and other freeways I can use anymore. |
| 1233 | 5/15/2022 | 2 | Why over complicate the program? It's only going to create more scofflaws who try to cheat the system. | 0 | Again, treat everyone the same. Break the law, pay the penalty. | 10 | Emergencies should suspend tolls | |
| 1232 | 5/15/2022 | 10 | No | 10 | No | 10 | No | No |
| 1231 | 5/15/2022 | 0 | | 0 | | 0 | | |
| 1230 | 5/15/2022 | 7 | The discount program should account for how many times a particular customer uses the express lane. For example, discount for only the first time in the week the driver uses Express Lane. That helps preserving the express lane for those who has an urgent need to use it. | 5 | | 9 | | |
| 1229 | 5/15/2022 | 0 | | 10 | | 0 | | |
| 1228 | 5/15/2022 | 10 | | 7 | | 5 | | |
| 1227 | 5/15/2022 | 10 | | 10 | | 9 | | |

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| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|-----------------|-------------|--|--|---|--|---|--|--|
| 1226 | 5/15/2022 | | | | I am against penalty-related updates. I would however be all for penalty-related reductions to be made by board resolution at a public meeting. I fear that unless worded that way, a penalty update would result in increases penalties. | 10 | | I am against toll lanes. Our taxes should pay for the roads, so why should we pay again to use them? |
| 1225 | 5/15/2022 | 0 | It's too expensive for all drivers. | 5 | None | 9 | None | None |
| 1224 | 5/15/2022 | 10 | It seems like your projects are all pay to play. It disenfranchise the below poverty and just above poverty level. The bay has increased prices across the board- why are you making our public highway cost more? You should be taxing the tech companies that have increased the population in the bay to cover costs! | | I'm not even sure what you are proposing! All toll increases and penalty violation increase should be open for a public vote. | 5 | If these are public resources shouldn't it be decided by a representative of the public. | Stop creating these pay for fast lane inequitable ridiculousness. It's offensive! |
| 1223 | 5/15/2022 | 10 | Scrap FasTrak as a whole. The program is a nightmare of false accusations that uses threats of legal action to pressure people to join, or else. I only have one, and have never used it, after being harassed as such. | 10 | See my previous comment. Its all related. | 5 | | End Fastrak. |
| 1222 | 5/15/2022 | 10 | | 5 | | 5 | | |
| 1221 | 5/15/2022 | 0 | Make public transit better so people don't have to drive in the first place. Driving is already incredibly highly subsidized. | 5 | The punishments for driving related infractions versus transit related ones are completely out of proportion with each other. People get fined hundreds of dollars and possibly arrested for hoping a metro turnstile whereas it's a tiny fine for toll roads or illegal parking(something actually very dangerous). This discrepancy needs to be corrected and preferably never involve large fines or interaction with law enforcement | 5 | | Drivers need to start paying the full price that driving imposes on society. All highways should be tolled and this money should be used to take care of our large maintenance backlog and to improve non car options like transit and walking and biking infrastructure. Freeway widening should never ever happen again and be relegated to the pages of history books detailing the pain, destruction and pollution caused by freeways and their seemingly never ending need to be expanded and made larger |
| 1220 | 5/15/2022 | 10 | | 10 | | 5 | | |

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|----------|-----------|---|---|--|--|--|---|---|
| 1219 | 5/15/2022 | | No more toll roads! Make it into HOV lanes without the toll. We paid taxes for the roads why do we still need to pay for tolls?! | | No more toll roads! Make it into HOV lanes without the toll. We paid taxes for the roads why do we still need to pay for tolls?! | | No more toll roads! Make it into HOV lanes without the toll. We paid taxes for the roads why do we still need to pay for tolls?! | No more toll roads! Make it into HOV lanes without the toll. We paid taxes for the roads why do we still need to pay for tolls?! |
| 1218 | 5/15/2022 | 10 | Since toll lanes are basically holding a lane for ransom lower prices for the lane are better. | 10 | | 10 | | Toll lanes are basically a way to charge people for what already existed while penalizing people for driving who have no other choice because our public transit can't scale. |
| 1217 | 5/15/2022 | 0 | | 0 | | 10 | | |
| 1216 | 5/15/2022 | 10 | The fact that we turned carpool lanes into toll lanes is an atrocity. | 10 | If red light cameras are considered illegal why are toll cameras still a thing? | 5 | Na | Knock it off with the toll lanes on public roads. |
| 1215 | 5/15/2022 | 7 | | 5 | | 8 | | |
| 1214 | 5/15/2022 | 5 | Low income drivers is a bit of an oxymoron. Improving public transportation and other remedies for people who don't have cars at all seems more important. | 6 | These questions are inane. Of course there should be future updates. | 5 | This survey is ridiculous | This was a waste of time. Either lower the rates or don't, but do you really need a public consensus on making things more affordable for people? Who got paid for this? |
| 1213 | 5/15/2022 | 5 | The express lanes are terrible. Bring back the hov | 0 | Sounds like a way for friends of board members to get out of fees. They should have a universal application. | 5 | I don't like vague exceptions. I understand the intent but without crystal clear definition, it will be warped to someone's benefit, definitely not all drivers' benefit. | The ought to be a better traffic management tool beyond pay for play style tolls. |
| 1212 | 5/15/2022 | 4 | | 9 | | 8 | | |
| 1211 | 5/15/2022 | 1 | | 5 | | 7 | | |
| 1210 | 5/14/2022 | 0 | Toll lanes are simply a horrible idea to begin with. | 0 | Toll lanes are simply a horrible idea to begin with | 0 | Toll lanes are simply a horrible idea to begin with | Toll lanes are simply a horrible idea to begin with. |
| 1209 | 5/14/2022 | 10 | | 5 | | 0 | | |
| 1208 | 5/14/2022 | 0 | It's unclear what public policy goal is being served here. Even with a discount people will still be unable to afford using express lanes. Further, such a program will just be attacked as "woke" and not in line with the interest of working people who make just too much to not benefit. | 0 | This should be a matter for elected officials who are accountable to voters to decide. | 7 | This shouldn't be an indefinite authority and bounded to days and not weeks or months. | |

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| 1207 | 5/14/2022 | 0 | Discounts for low income drivers cannot be regulated to ensure they are using them appropriately. | 0 | There does not need to be an increase in the penalties applied. | 0 | | Already having to pay to drive in a lane we as taxpayers in the highest taxed state in the nation is a joke. I strongly oppose any further additional lanes on freeways. |
| 1206 | 5/14/2022 | 1 | | 5 | | 6 | | |
| 1205 | 5/14/2022 | 10 | | 8 | | 10 | | |
| 1204 | 5/14/2022 | 3 | This policy is ripe for abuse. How do you define low income. How do you prevent fraud. How do you enforce. | 6 | | 7 | | |
| 1203 | 5/14/2022 | 7 | While I support helping those less fortunate I pay so much in taxes and the roads are [swear] I'm not really in favor of this proposal | 3 | None | 8 | None | |
| 1202 | 5/14/2022 | 0 | Everyone should have the same discount. Price it so it's fair for everyone. Favoritism is just another form of racism. | 5 | | 8 | | |
| 1201 | 5/14/2022 | 10 | There shouldn't be any toll ways. We pay taxes and before our money goes to places like Ukraine or other countries and to lobbyist and politicians it should go into our infrastructure and improving things at home. | 1 | There should be no Penelties these are focused on people in low income brackets already and don't effect the rich. | 1 | We should automatically understand and this should not be in question. | The HOV and tollway is a absurd and not okey. |
| 1200 | 5/14/2022 | 3 | | 7 | | 7 | | |
| 1199 | 5/14/2022 | 10 | | 10 | | 5 | | |
| 1198 | 5/14/2022 | 2 | The act of having a "discount for low-income drivers" means the high collection of individuals personal data also states that the current pricing system is overwhelmingly high for most drivers | 10 | This makes it more possible for a understanding of why the penalty related problems | 9 | First of when the HOV/Express lane is not moving at its full potential compared to regular lanes due to and emergency the charge should be suspended as its not an advantage anymore than the regular lanes | The pricing is ridiculously high |
| 1197 | 5/14/2022 | 0 | I am heavily against Express lanes regardless of discounts. The idea of charging people to drive, to work, to school, to essentially live, is completely unreasonable and unacceptable. | 0 | Again, I am heavily against the idea and plan of express lanes. There for my stance on tolls and penalties is similarly negative based on the same principles I listed in my previous entry. | 10 | While I am against the express lane heavily, It is simply common sense that energies would provide exceptions. | I am strongly AGAINST express lanes, regardless of the free way. I am sickened in already seeing its presence on 101 and on multiple east bay freeways. I hope their plans for expansion will be not only halted but reversed. |

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| 1196 | 5/14/2022 | 4 | Not a good idea | 6 | So everyone who doesn't want to pay a fine can just complain to the board? Needs more detail | 10 | Need to do it before fire season | I've heard a lot about mistaken toll and HOV lane penalties, what are you doing to resolve that? |
| 1195 | 5/14/2022 | 5 | | 7 | | 8 | | |
| 1194 | 5/14/2022 | 10 | | 5 | | 10 | | Toll costs should be lessened in general. There are so many cars crossing the bridges with tolls every day it shouldn't be \$7 that's insane. The bridge is more than payed for. Increasing costs when so many people are struggling financially is crazy. Everything is getting more expensive and people aren't making as much. |
| 1193 | 5/14/2022 | 0 | | 0 | | 0 | | |
| 1192 | 5/14/2022 | 5 | | 5 | | 10 | | |
| 1191 | 5/14/2022 | 0 | It's not fair. Because the non low income will need to pay more to make up that difference. | 7 | | 8 | | |
| 1190 | 5/14/2022 | 7 | | 10 | | 9 | | |
| 1189 | 5/14/2022 | 10 | Public roads shouldn't have tolls. This is outrageous and doesn't have a place in California. It hurts all Californians, and especially those who are low income. I'm extremely disappointed that there are express lanes on our public roads. | 10 | No tolls on public roads! | 10 | | |
| 1188 | 5/14/2022 | 0 | There should be a pilot for waiving any charge when speed is less than 40mph in the express lanes. | 5 | | 3 | | |
| 1187 | 5/14/2022 | 0 | No | 0 | No | 0 | No | No |
| 1186 | 5/13/2022 | 0 | Very bad idea | 0 | | 0 | | We pay tax to use the freeway. Now we are tax again to use what we already paid for? Ridiculous! |
| 1185 | 5/13/2022 | | | 6 | | 10 | | |
| 1184 | 5/13/2022 | 0 | | 0 | | 0 | | |

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| 1183 | 5/13/2022 | 7 | I think pilot projects are a great way to test different ideas. I am also supportive of discounts for low-income drivers. However, shouldn't we be encouraging carpooling and/or mode shift rather than SOV-use? | 10 | | 8 | | |
| 1182 | 5/13/2022 | 5 | I dint believe you'll actually discount. I believe you'll raise the rates for everyone else so low income people look like they're getting a discount and I'll be damned if I'm going to disclose my income statements to anyone besides the IRS. | 5 | I've read how you're charging people f8nes who are not even driving in the toll lanes and even with photo evil they are still required to pay tolls and fines. You're stealing from people without any ethics. | 10 | If there is an emergency I would fully expect the toll lanes to be free. It's ludicrous that it's not automatic. | I the entire toll lane idea is a scam that I never recall being in the ballot. And no I'm NOT republican! |
| 1181 | 5/13/2022 | 4 | | 7 | | 6 | | |
| 1180 | 5/13/2022 | 10 | | 10 | | 10 | | Expedited priority construction for express toll lanes for I-80 from Vallejo-Carquinez Bridge to Powell St./Emeryville |
| 1179 | 5/13/2022 | 7 | | 8 | | 10 | | |
| 1178 | 5/13/2022 | 10 | | 8 | | 7 | | |
| 1177 | 5/13/2022 | 10 | Get rid of them. As soon as they were implemented, traffic in the 880 corridor went from bad to horrible. Especially along the a street curve in Hayward. Use of all lanes by big rigs in the area also make traffic horrible. Overall, the toll lane is only benefiting the people who can afford them! | 5 | | 7 | | |
| 1176 | 5/13/2022 | 0 | We already pay taxes for the roads to exist, now you want me to pay to use them. Bully behavior | 0 | | 0 | | I already pay road taxes I shouldn't have to pay to use them. |
| 1175 | 5/13/2022 | 10 | 2 occupants should be HOV and free. Getting 3 to commute together to work is very challenging. | 10 | | 10 | When there's an accident, the toll lanes should be open to all to clear the roadway. Toll lanes on 101 have totally clogged up the road and possibly even caused some accidents because the roadway is so congested. | There should have been public input on the express lane. There wasn't any obvious request for public input posted anywhere on any of the freeways. |
| 1174 | 5/13/2022 | 3 | | 5 | | 10 | | |

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| 1173 | 5/13/2022 | 8 | | 5 | I would need to know more about how such penalties are set currently before I could opine on the question above. | 7 | | |
| 1172 | 5/13/2022 | 1 | Equality | | | | | HOV should be 2+ on all express lanes. Not 3+. Made traffic even worse |
| 1171 | 5/13/2022 | 5 | | 10 | | 10 | | Tolls are taxation Taxation is theft. |
| 1170 | 5/13/2022 | 10 | | 4 | | 5 | | |
| 1169 | 5/13/2022 | 1 | I think instead of offering discount we should try to add another lane to the freeway. Or some places of the freeway where we know is the cause of Traffic. Like the exit for whipple rd where the industrial exit is commanded | 5 | | 7 | We should always give the right of way to emergency vehicles | We should expend the 880 because of the raise of population instead of making a fastrack lane |
| 1168 | 5/13/2022 | 5 | | 6 | | 4 | | |
| 1167 | 5/13/2022 | 10 | | 10 | | 10 | | |
| 1166 | 5/13/2022 | 0 | | 0 | | 0 | | |
| 1165 | 5/13/2022 | 10 | Yeah those tool lanes are for only people who can afford to pay for them. Further increasing the gap between the rich and the poor. Think about it this way, someone who needs more money to survive is sitting in traffic longer , spending more money on gas so some techie who can work from home to get to the office faster. These lanes will have an impact on the environment as well. But you money grabbers don't care about the environment. | 10 | Na | 5 | Na | These tool lanes are a fine example of chasing the people who are actually from this area, out of the area. They have already had to move to Bay Area surrounding areas now you are making it more expensive to drive. Not for the cost of the toll, but for the gridlock they cause. Kills these lanes now. |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 1164 | 5/13/2022 | 0 | Express lanes should be removed entirely. It creates bottlenecks and worsens traffic. The only folks who benefit from this are the wealthy who are not bothered by the supply and demand charges or can afford an electric vehicle. Providing programs for lower income folks leaves out the middle class. Why single the middle class out again? | 10 | | 0 | | Overall, the express lanes were a complete waste of public funds. It does not incentive people to take public transit. There are other ways to incentive public transit, such as making it safer, cleaner, more efficient, providing a free public transit pass to demonstrate the systems efficiency. The express lanes today heightens the socioeconomic divide while also decreasing the already failed level of service. The folks who benefit from the express lanes are the wealthy who can afford an electric vehicle or can pay the high supplier and demand charges. The commuters, much of which are low and middle income residents who do not have the luxury of working from home, are forced to either deal with the bottlenecks this lane adds or pay the exorbitant fees with the supply and demand charges. The express lanes were a poor investment of public funds and do not incentive the public transit system. The funds |
| 1163 | 5/13/2022 | 1 | Express lanes should be removed, and no toll per mile scheme should ever be enacted | 5 | Remove all express lanes | 5 | Remove express lanes | Remove express lanes, focus on building actually useful infrastructure. |
| 1162 | 5/12/2022 | 0 | How will low income truly be regulated? There's so many people that take advantage of other government systems as is. | 2 | | 10 | | |
| 1161 | 5/12/2022 | 0 | It's not fair.. | 5 | Na | 9 | | |
| 1160 | 5/12/2022 | 10 | Low income should be specifically decided based on the local poverty level, not the federal poverty level. Households making \$200,000+ a year struggle with rising cost of living and \$1M+ housing market | 5 | Wouldn't opening up the lane for free alleviate traffic for all? Wouldn't that make Bay Area commuting better for all? | 5 | | |

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| 1159 | 5/12/2022 | 0 | Eliminate the toll lanes all together. They only serve to benefit the wealthy who can afford to use them to avoid traffic | 0 | Fines should be maximized to deter violations, especially for carpool violations | 10 | | |
| 1158 | 5/12/2022 | 10 | The fact that the community is being asked to pay for a service that their taxes pay for is absolutely absurd. No one should have to pay \$6+ to visit their family across the bridge when gas is already \$6/ gallon, or pay for a special pass to get to work. | 5 | The fact that the community is being asked to pay for a service that their taxes pay for is absolutely absurd. No one should have to pay \$6+ to visit their family across the bridge when gas is already \$6/ gallon, or pay for a special pass to get to work. The fee starts off small, \$6. However if you are not able to pay it or forget to pay it on time the fee grows to an absurd amount. I once had to pay \$90 to get across the bridge for a friend's wedding shortly after the shutdown was lifted. If i was having a financial difficulty or was at risk of being unhoused, that amount would break the bank. | 5 | | The fact that the community is being asked to pay for a service that their taxes pay for is absolutely absurd. No one should have to pay \$6+ to visit their family across the bridge when gas is already \$6/ gallon, or pay for a special pass to get to work. |
| 1157 | 5/12/2022 | | I am not low income and I can't afford to live in the city I work! I already travel 60 minutes to get to work and I don't need more people clogging the lanes! | | I don't want BAIFA to be able to randomly change anything. I see the sign for 1 toll marquee quite a price and the very next one (for the same distance) is 5x. I want set numbers for everything they do without giving them the ability to change things as they see fit! | | The less they can modify the better! | |
| 1156 | 5/12/2022 | 0 | I believe everyone should be charged the same | 10 | Think penalties shouldn't be too high | 0 | Don't give them it | Need to have toll on weekends |
| 1155 | 5/12/2022 | 0 | | 0 | | 0 | | |
| 1154 | 5/12/2022 | 2 | | 6 | | 5 | | |
| 1153 | 5/12/2022 | 9 | | 5 | | 8 | | |
| 1152 | 5/12/2022 | | If they can afford a car, they can afford the toll. | 0 | Violations are there to discourage people from cheating. Fine the hell out of them. | | | |
| 1151 | 5/12/2022 | 0 | | 0 | | 0 | | |
| 1150 | 5/12/2022 | 10 | | 10 | | 10 | | |

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|----------|-----------|---|--|--|--|--|--|--|
| 1149 | 5/12/2022 | 10 | | 10 | | 10 | | You never should have implemented these lanes in the first place. We already paid to build these roads |
| 1148 | 5/12/2022 | 10 | | 10 | | 5 | | |
| 1147 | 5/12/2022 | 5 | | 2 | | 10 | | |
| 1146 | 5/12/2022 | 0 | Means testing is a poorly applied, inefficient way to gatekeep benefits. If the system is too expensive, the entire system should be scrapped. | 5 | | 0 | Granting this power to the ED allows the ED to operate by fiat in the face of existing rules and regulations. No to power hungry executives. | This is just a backfill in case the other options fall through. No to loopholes that increase the ability of regulators to perform arbitrarily. |
| 1145 | 5/12/2022 | 10 | | 6 | | 6 | | |
| 1144 | 5/12/2022 | 0 | | 10 | | 1 | Public hearing only | |
| 1143 | 5/12/2022 | 10 | | 7 | | 5 | | |
| 1142 | 5/12/2022 | 10 | Ample notice before implementation would be nice so everyone is informed through news outlets, text messaging, social media, and digital signboards. Partner with counties. | 10 | | 10 | There should be transparency through periodic reporting. | |
| 1141 | 5/12/2022 | | I believe all prices should be streamline for all drivers regardless of income. If you can afford it, stay out of the lanes. | 0 | I believe the penalty amounts at the moment are perfect. It provides drivers the responsibility of paying something they didn't qualify for. | 0 | | If you implement low-income tolls and reduced penalties for Express Lanes, it would contradict the purpose of these lanes. They wouldn't really be considered "express" since more users will be using them. |
| 1140 | 5/12/2022 | 0 | | 5 | | 7 | | |
| 1139 | 5/12/2022 | 10 | | 6 | | 5 | | |
| 1138 | 5/12/2022 | 6 | | 5 | | 9 | | I wish the toll lanes were just HOV lanes |
| 1137 | 5/12/2022 | 10 | Yes absolutely do this, otherwise express lane is clearly only for the wealthy | 8 | | 8 | Obviously it somebody has a provable emergency, they should be allowed to get where they need to go more quickly. | |
| 1136 | 5/11/2022 | 10 | | 5 | | 10 | | |
| 1135 | 5/11/2022 | 10 | Continue discounts for low income | | | 5 | | |
| 1134 | 5/11/2022 | 0 | Has nothing to do with income. Everybody who drives to work, drop off their kids to school is poor. | 10 | | 0 | | |
| 1133 | 5/11/2022 | 10 | | 5 | | | | |
| 1132 | 5/11/2022 | 10 | | 10 | | 10 | | |

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|----------|-----------|---|---|--|--|--|---|---|
| 1131 | 5/11/2022 | 3 | Define "low-income" better! It means nothing without expressing the intended parameters. Are we talking fixed income seniors? Random homeless caravans ? | | Penalties are there for a reason, if they don't work, set clear conditions why they need to be lower, this sounds a little arbitrary. | 10 | Yes to emergency powers | Nope |
| 1130 | 5/11/2022 | 10 | | 10 | | 10 | | |
| 1129 | 5/11/2022 | 8 | None | 10 | Penalties should be higher and better patrolled to catch fare skippers | 10 | None | None |
| 1128 | 5/11/2022 | 0 | | 0 | | 0 | | |
| 1127 | 5/11/2022 | 10 | Get rid of toll roads | 10 | Education 1st time offenders. | 10 | | |
| 1126 | 5/11/2022 | 5 | I suppose it can generate more revenue from users who may be willing to pay the discounted rate | 8 | Nothing to add | 10 | Makes sense, need to act quickly during an emergency | Consider making express lanes 7 days a week as there is slow traffic on the weekends too! Especially on 880 |
| 1125 | 5/11/2022 | 0 | | 10 | | 10 | | |
| 1124 | 5/11/2022 | 10 | | 7 | | 9 | | |
| 1123 | 5/11/2022 | 5 | No | 6 | N/a | 10 | n/a | n/a |
| 1122 | 5/11/2022 | 0 | | 0 | | 5 | | |
| 1121 | 5/11/2022 | 0 | All citizens should be treated equally. Eliminate tolls during the week so that people can commute efficiently to work. | 0 | Every citizen should be treated equal. | 0 | Elected officials have that authority. | |
| 1120 | 5/11/2022 | 10 | | 5 | | 10 | | |
| 1119 | 5/11/2022 | 0 | | 0 | | | | |
| 1118 | 5/11/2022 | 0 | | 3 | | 5 | | |
| 1117 | 5/11/2022 | 4 | Definitely want to support low-income commuters, but I feel greater participation and discounts in Clipper START would be a better way to address mobility costs for low-income without reducing incentive to use transit | 2 | Toll violators should receive penalties. The lanes will only function properly and flow as designed if traffic within is regulated, and the Express Lanes have been around long enough now there's no excuse to not understanding how they work. Tolling all express lanes drivers without granting penalty exceptions hurts all other users of the road, both general purpose and express users | 7 | During periods of potential evacuation, I support this | |
| 1116 | 5/11/2022 | 0 | | 0 | | 10 | | |
| 1115 | 5/11/2022 | | | 6 | | 6 | | |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 1114 | 5/11/2022 | 3 | I think there should be a discount for two people in the express lane. 1 should pay full price, 2 maybe half price and 3+ would be free. | 5 | I think there should be a discount for two people in the express lane. 1 should pay full price, 2 maybe half price and 3+ would be free. | 10 | I think there should be a discount for two people in the express lane. 1 should pay full price, 2 maybe half price and 3+ would be free. | I think there should be a discount for two people in the express lane. 1 should pay full price, 2 maybe half price and 3+ would be free. |
| 1113 | 5/11/2022 | 10 | No | 5 | No | 10 | No | |
| 1112 | 5/11/2022 | 10 | I will pilot free fare for the next 4 years if needed | 10 | I will pilot no penalties if needed | 10 | | |
| 1111 | 5/11/2022 | 9 | | 5 | | 7 | | |
| 1110 | 5/11/2022 | 10 | | 5 | | 5 | | |
| 1109 | 5/11/2022 | 2 | If you want to make the road fair for low income drivers, don't have a paid toll lane | 8 | | 7 | | |
| 1108 | 5/11/2022 | 0 | None of the express lanes get you to your exit during traffic conditions you have to exit way before the express lane ends so your paying to use an express lane that you're not even using all the way | 0 | It's already to expense to live in the bay and everyone hates the express lanes | 6 | Go with the flow of traffic if they're in them. | Get rid of the express lanes |
| 1107 | 5/11/2022 | 10 | | 10 | | 5 | | |
| 1106 | 5/11/2022 | 5 | We need to decentivize driving so having tolls is a good way to have fewer cars on the road. | 3 | | 3 | They should put it to a vote. | |
| 1105 | 5/11/2022 | 0 | Stop wasting our tax money. If you have too big budget, reduce taxes. | 0 | See previous comments | 0 | See previous comments | No |
| 1104 | 5/10/2022 | 5 | | 5 | | 10 | | |
| 1103 | 5/10/2022 | 6 | | 0 | | 8 | | |
| 1102 | 5/10/2022 | 10 | | 5 | | 5 | | |
| 1101 | 5/10/2022 | 7 | | 10 | | 10 | | |
| 1100 | 5/10/2022 | 0 | Express lanes are already packed in peak hours with the existing pricing! | 0 | Exact reason why people don't respect express lanes. | 10 | Sounds like a good proposal | No more comments |
| 1099 | 5/10/2022 | 0 | I oppose express lanes on principle. You are now trying to solve for low income people a problem caused by the express lanes themselves. | 0 | If till violations are punished with feeds, then it's just a tax on poor people. Time to get rid of the penalties altogether. | 0 | Why does anyone need any more authority? | HOV lanes and express lanes do not meet their purported purpose. Time to be done with them. |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 1098 | 5/10/2022 | 9 | It's good to give public agencies greater flexibility to responsibly try new policies. | 7 | | 8 | I am nervous that an emergency will be stupidly defined, such as saying gas prices are high so now we need to give free tolls for years... That would be a bad idea. | These policies are far more difficult to read and understand than necessary. A single sentence would be simple enough: "Should the agencies who run Bay Area toll lanes be able to tweak policies and prices in order to find the fairest, most equitable model of road pricing which serves all residents (with regular citizen oversight of course)?" |
| 1097 | 5/10/2022 | 8 | How about low-emission vehicles? | 9 | Single riders with pre-paid admission. | 7 | | Have an annual or biannual permit for single drivers to use the express lane. |
| 1096 | 5/10/2022 | 5 | | 0 | | 7 | | |
| 1095 | 5/10/2022 | 3 | The initial proposal is to allow BAIFA to carry out pilot projects. Although the idea for low-income driver discounts is great, it does not include other pilot programs that BAIFA may have. The proposal allows too much autonomy with BAIFA. | 7 | | 6 | | |
| 1094 | 5/10/2022 | 10 | How about not charging \$7.50 to 2 exits in the particularly busy areas like Martinez to Walnut Creek. It should always be a flat rate not variable I've seen 50 Cent \$0.75 \$3 and \$7.50 for the same two exit trip | 5 | | 10 | | My daily commute involves a \$7 charge to cross a bridge you think I'm going to pay another \$7.50 just to go the last two miles of my journey? The variable rate going up to \$7.50 for just a couple of miles is ridiculous how much are you going to fleece working people? The bridges cost you last now that you're not Manning them with 10 to 12 operators all day and all night why don't you reduce the bridge fees while you're at it? Do something to reduce the cost for working people |

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|-----------------|-------------|--|--|---|---|---|---|---|
| 1093 | 5/10/2022 | 0 | The point of the toll lanes is to maintain minimum speeds for multi-occupant vehicles regardless of income, by having a reduced toll for low income drivers, higher income drivers would need to pay even more to keep the lanes at the minimum speed. | 0 | Sounds like what has been proposed on the various Bay Area bridges where violations are discounted based on income. Sure, give a warning for a first offense, but drivers aren't stupid, if they're violating the law, they should have to pay. | 8 | Makes sense | |
| 1092 | 5/10/2022 | 8 | Enabling greater access for equity is important | 8 | No comments | 9 | How would emergencies be determined? | No comments |
| 1091 | 5/10/2022 | 10 | | 6 | | 10 | | |
| 1090 | 5/10/2022 | 0 | | 0 | | 5 | | |
| 1089 | 5/10/2022 | 4 | | 6 | | 6 | | |
| 1088 | 5/10/2022 | 1 | | 4 | | 6 | | |
| 1087 | 5/10/2022 | 0 | | 5 | | 10 | | |
| 1086 | 5/10/2022 | 10 | This should also apply to middle class families as well. ALSO, bring back the carpool lane hours where it only in the morning and evening. Get rid of the all day carpool lane restrictions. | 5 | n/a | 10 | I'm assuming when you say emergencies you mean to allow people to drive in carpool lane when there is a really bad accident on freeway or even worse. | Bring back the carpool lane hours where it only in the morning and evening. Get rid of the all day carpool lane restrictions. |
| 1085 | 5/10/2022 | | | 6 | | 7 | | |
| 1084 | 5/10/2022 | 1 | How would you know? Who would qualify? | 10 | | 10 | | Remove the tolls |
| 1083 | 5/10/2022 | 0 | Who is funding this. We definitely oppose taxing tax payers for such bad infra and fund for projects that doesn't make sense | 1 | | | Question is too broad that puts authority to make any decisions they decide | |
| 1082 | 5/10/2022 | 8 | I worry about the accuracy of determine who is low-income | 5 | Why is this change being considered? | 9 | As long as the ED's decisions must be explained in writing and ratified/withdrawn by the Board in a timely manner, this feels reasonable | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 1081 | 5/10/2022 | 10 | With all this money please hire the Boring Company to dig new tunnels of lanes UNDER our highways/freeways and exude Express lanes for those instead of making less available to the public. Giving low income discounts doesn't solve the issue of traffic that these lanes cause. Data is showing this is a terrible financial decision for our state. Using the money to build and fund new additional lanes instead of ruining existing is a better solution. | 10 | | 2 | | There is growing discontent across the Bay Area of the expansion of Express Lanes and I will make sure we do not continue to waste state and tax payers funds like this. |
| 1080 | 5/10/2022 | 3 | It would help low-income families more to fund free youth ac transit passes using fees from full priced lanes | 7 | The board should be able to change fees and fines, but they should set fees as a percentage as income | 0 | The board should vote on these things | |
| 1079 | 5/10/2022 | 10 | Toll lanes are a poor tax and should be abolished on publicly funded roads. | 5 | | 5 | | |
| 1078 | 5/10/2022 | 10 | | 5 | | 10 | | |
| 1077 | 5/10/2022 | 10 | | 10 | | 5 | | |
| 1076 | 5/9/2022 | | it's not express anymore when every low income driver is on express lane paying like 25 cents ! | | | | | |
| 1075 | 5/9/2022 | 1 | Invest in public transit frequency and service instead of further subsidizing driving. This helps low-income people more anyway. | 5 | | 3 | What's considered an emergency? High gas prices are NOT an emergency. | Invest more in public transit to solve traffic issues. |
| 1074 | 5/9/2022 | 10 | I think that would be great!! Since the Bay Area is so expensive this would be great for low income residents | 8 | None | 8 | None | I like what's going on here |
| 1073 | 5/9/2022 | 2 | | 0 | | 10 | | |
| 1072 | 5/9/2022 | 5 | Hard to prove whoever is low income is the 1 actually who is driving the car | 2 | The 1 time warning is fine but after that is not ok to keep doing it. Not sure how other agencies are relevent to this. | 5 | Not sure what emergencies means in this context | Personally find it unclear as a rider of a NON HOV whether or not I am allowed to go in those lanes any time even if I pay. The signs give conflicting information. Only time i feel comfortable driving on them is when it says "OPEN TO ALL". |

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|----------|----------|---|--|--|--|--|--|---|
| 1071 | 5/9/2022 | 10 | | 5 | | 10 | | |
| 1070 | 5/9/2022 | 0 | no | 8 | No | 8 | No | No |
| 1069 | 5/9/2022 | 10 | Pay-to-play is a discriminatory system without some buffer to protect those who work very hard for very little. Thank you for exploring better options! | 10 | People make machines, and since people make mistakes, machines make mistakes too. Always good to have the ability to correct mistakes. | 5 | This is too vague. What level of authority? How does this coincide with city and county authorities? What checks and balances are there, within reason, to this power? | Nope, thanks though! |
| 1068 | 5/9/2022 | 0 | | 10 | Get rid of toll lanes. only slows traffic | 0 | | Toll lanes only slow traffic. They should be removed |
| 1067 | 5/9/2022 | 0 | Yes of couse | 0 | No penalty at all | 0 | Yes of couse | |
| 1066 | 5/9/2022 | 0 | | | | | | |
| 1065 | 5/9/2022 | 0 | You cannot define the low income well. As a middle class we pay a lot of tax and we do not want we become the only target | 0 | Penalties should be fair for every one | 5 | N/A | Please consider more for middle class. Low-income pays more ==middle class pays more and same as the rich ones. Middle class are the only impacted ones |
| 1064 | 5/9/2022 | 10 | N/A | 7 | N/A | 5 | N/A | |
| 1063 | 5/9/2022 | 8 | Will the discount actually be used by low-income drivers in the express lanes? (are low-income users driving that much on freeways nowadays, with gas prices so high?) | 9 | Please punish serious repeat chronic offenders (toll violators) with PROPORTIONATE fines to deter them from continuing to violate tolls, because it means they aren't affected by the penalties enough and just consider it part of the cost of commuting. (There really were a lot of people who thought this way about carpool lanes, before Fastrak was widespread, and considered a carpool lane violation ticket fine as just part of an annual "cost" of driving illegally in the carpool lane.) Observation: I see toll violators that swerve in and out of the carpool lane to avoid getting tracked by the gantry/cameras/sensors, and then jumping back in the lane again when there is no sensor. This is dangerous for all other drivers in the area. | 6 | | |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 1062 | 5/9/2022 | 5 | | 7 | | 5 | | Reduce the prices. Add more lanes instead of converting HOV lanes. |
| 1061 | 5/9/2022 | 2 | | 6 | | 8 | | |
| 1060 | 5/9/2022 | 0 | STOP USING OUR TAX DOLLERS TO BUILD LANES YOU HAVE TO PAY TO DRIVE IN. YOU USE OUR TAXES TO ADD A LANE, THEN CHARGE THE SAME TAXPAYERS TO DRIVE IN IT. IT DOES NOTHING TO EASE TRAFFIC, ONLY MAKING IT WORSE. IT SHOULD BE FREE AND OPEN TO EVERYONE. YES, I AM YELLING. | 0 | MAKE IT FREE!!!!!! OPEN TO ALL!!!! | 5 | | STOP THE INSANITY OF HOV AND EXPRESS LANES. YOU ARE MAKING TRAFFIC WORSE NOT BETTER. |
| 1059 | 5/9/2022 | 0 | Remove the tolls. How is it that we pay tolls for the bridges and now all of a sudden we have tolls in certain areas of the freeway? Makes no sense at all! | 0 | REMOVE FREEWAY TOLLS! | 5 | N/A | REMOVE FREEWAY TOLLS!! |
| 1058 | 5/9/2022 | 10 | Sounds like a great idea. | 5 | | 10 | | |
| 1057 | 5/9/2022 | 2 | | 5 | | 8 | | |
| 1056 | 5/9/2022 | 8 | stop rolling regular people who have to drive to work. | 1 | the public should have input on penalties related changes. | 2 | | |
| 1055 | 5/9/2022 | 1 | | 0 | | 0 | | |
| 1054 | 5/9/2022 | 8 | | 8 | | 10 | | |
| 1053 | 5/9/2022 | 5 | | 7 | Seems logical to have revision to current policy considered, though I don't feel change is urgently needed at this time. | 10 | Sounds great to outline what that authority actually is so in the case of emergency, the course of action is better laid out. | |
| 1052 | 5/9/2022 | 0 | Na | 2 | Na | 6 | Na | Na |
| 1051 | 5/9/2022 | 8 | | 9 | There should also be funding allocated to enforcement, else violators will abound | 7 | | |
| 1050 | 5/9/2022 | | Take out the express lanes , make more traffic that way before was better carpool | 5 | Take the fee out of express lane too expensive | 5 | Ok | No o |
| 1049 | 5/9/2022 | 0 | | 10 | | 10 | | |
| 1048 | 5/9/2022 | 5 | | 5 | I think the fines are way too high for first time offenders | 5 | | |
| 1047 | 5/9/2022 | 0 | Toll lanes should NOT exist at all. It's outrageous. | 0 | Toll lanes should NOT exist at all. It's outrageous. | 0 | Toll lanes should NOT exist at all. It's outrageous. | Toll lanes should NOT exist at all. It's outrageous. |
| 1046 | 5/9/2022 | 10 | | 10 | | 10 | | |
| 1045 | 5/9/2022 | 10 | | 5 | | 6 | | |

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| 1044 | 5/9/2022 | 0 | These lanes cause accidents and more traffic congestion and should be eliminated all together! We pay enough in road taxes as it is!!! | 5 | Your statement is unclear, but all should be treated the same. The violation, if made, should cost every driver making the violation the same amount. That said, I am all for reducing the fines for everyone. Also, when we get charged for driving in the adjoining lane, you should be paying us for the hassle of having to fight the charge. | 7 | During an emergency these lanes should be free!!! | These lanes are horrible, too expensive, and dangerous. They should be eliminated! Where did the people get a say in these going in!!! |
| 1043 | 5/9/2022 | 0 | Why discount for low income? This is going to increase tolls for everyone else with increased use of the express lanes including the low income drivers. | 5 | | 5 | | |
| 1042 | 5/9/2022 | 10 | | 5 | | 7 | | |
| 1041 | 5/9/2022 | 2 | Bad idea | 5 | | 7 | | |
| 1040 | 5/9/2022 | 10 | | 5 | | 8 | | |
| 1039 | 5/9/2022 | 0 | should be no express lane | 5 | | 4 | | Abolish express lanes, taxpayer money maintains those roads enough |
| 1038 | 5/9/2022 | 8 | | 8 | | 4 | | |
| 1037 | 5/9/2022 | 10 | | 5 | | 8 | | |
| 1036 | 5/8/2022 | 10 | | 6 | | 6 | | |
| 1035 | 5/8/2022 | 0 | | 5 | | 7 | | |
| 1034 | 5/8/2022 | 8 | | 10 | | 8 | | |
| 1033 | 5/8/2022 | 0 | Why should low income not have to pay the same price as others. Why would you segregate and charge based off income. The low income still use the same lane as a higher income person. Why not pay the same for the same access | 0 | Public should not be effected or have our right to comment or be involved taken from us | 1 | I believe even with traffic issues and contesting tolls should remain the same and lanes remain dedicated to tolls only. That is a perk to having a HOV Toll lane. | NB i680 toll lane needs to be expedited from Santa Clara county to 580. The project has taken way to long. Same with Southbound direction |
| 1032 | 5/8/2022 | 1 | This will fill the express lanes with more cars, defeating the purpose of the express lanes. | 5 | | 3 | Might give the executive director too much power if emergencies are not clearly defined. | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 1031 | 5/8/2022 | 0 | No discounts. This state doesn't need to be giving more handouts. We shouldn't even have toll lanes | 0 | Why even have the toll lanes if you are not going to enforce them or run them as intended. If someone does something against the rules they shouldn't be given leniency | 0 | We shouldn't even have the toll lanes in the first place they exclude people. Open the [swear] freeways for everyone and quit charging us to use our [swear] roads | Get rid of the damn toll lanes and let the people use the lanes then you won't have to deal with discounts and that crap. Rather than putting in the toll crap fix the [swear] roads and stay they hell outta the way of the people |
| 1030 | 5/8/2022 | 10 | discounted tolls for low income drivers are critical to ensuring equity in fastrak lanes | 7 | | 6 | | |
| 1029 | 5/8/2022 | 10 | I feel like having a toll lane adversely affects low income households a lot more. They tend to have longer commutes than those who earn more money and tend to work remotely. | 8 | | 7 | | |
| 1028 | 5/8/2022 | 8 | | 5 | | 6 | | |
| 1027 | 5/8/2022 | 10 | | 10 | | 10 | | |
| 1026 | 5/8/2022 | 10 | | 5 | | 5 | | Don't steal our carpool lanes. These fastrak lanes add unnecessary traffic and unnecessary headaches for commuters who don't commute from 5am-9am, and 3pm-7pm... Just a stolen lane. |
| 1025 | 5/8/2022 | 10 | | 10 | | 9 | | Add in the flex poles on the solid white line sections. |
| 1024 | 5/8/2022 | 0 | Not recommended, will cause more traffic on the express lane | 5 | | 5 | No comment | No |
| 1023 | 5/8/2022 | 10 | Express lanes need to go. Just keep the lanes how they used to be, obviously they drive more revenue but really doesn't change traffic in areas I normally work/drive. | 10 | Since the toll booths are all automated, how about a decrease in toll since those aren't using up manual labor anymore? | 10 | Dock pay for unresolved situations and extended delay of response. | Make it make sense. Prices rise and it doesn't seem like we see any result of that revenue. Sure express lanes and fancy signs get put up, but a FREE way for pay is a contradiction. |
| 1022 | 5/8/2022 | 9 | They should be carpool lanes not express lanes. | 2 | | 8 | | |
| 1021 | 5/8/2022 | 5 | | 0 | | 8 | | |
| 1020 | 5/8/2022 | 0 | | 5 | | 5 | | |

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| 1019 | 5/8/2022 | 0 | We already pay the highest vehicle registration and gas tax in the nation. Why should we have to pay for a lane we already paid for twice. Maybe we should install bike lanes on the highway. That seems to be the answer for every other roadway in the Bay Area. | 5 | Na | 5 | Na | |
| 1018 | 5/8/2022 | 0 | I do not support shifting the burden of toll payment based on household income. Many of the CAV users who pay no toll are observed to afford more expensive CAV vehicles and who have additional access to electric charging in an owned home. | 5 | | 5 | Seems reasonable to respond to emergencies, but the authority should be clearly limited in duration. | |
| 1017 | 5/8/2022 | 5 | | 5 | | 7 | | |
| 1016 | 5/8/2022 | 3 | I don't think it's fair to offer a discounted program to those low income. My salary is \$50,000/yr and I expect everyone to pay the same toll fee. | 5 | | 5 | | |
| 1015 | 5/8/2022 | 5 | | 1 | | 10 | | |
| 1014 | 5/8/2022 | 9 | | 7 | | 8 | | Express lanes are a waste of space and taxpayer money. |
| 1013 | 5/8/2022 | 3 | | 10 | | 7 | | |
| 1012 | 5/8/2022 | 1 | We should be encouraging other modes of transportation rather than providing discounts for tolls | 10 | | 10 | | |
| 1011 | 5/8/2022 | 10 | Tolling the current way is a way to pay for convenience that not all people have access to. It creates an "other" who can't afford faster travel. It sickens me that we do this in our country in 2022 | 8 | Again, some people don't have access to be able to pay fines when caught. Others use fines as "payment". | 9 | | |
| 1010 | 5/8/2022 | 7 | | 6 | | 8 | | |
| 1009 | 5/8/2022 | 5 | | 2 | | 10 | | |
| 1008 | 5/8/2022 | 1 | | 3 | | 5 | | |

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| 1007 | 5/8/2022 | 3 | How would mct know if someone is low income? Will they need to fill out seperate applications? | 1 | It is HIGHLY doubtful the board will pay any attention to the public in these meetings. Set a fee and save \$\$ by doing away with the board. | 5 | | |
| 1006 | 5/8/2022 | 6 | | 5 | | 7 | | |
| 1005 | 5/8/2022 | 5 | | 3 | | 1 | | |
| 1004 | 5/8/2022 | 9 | | 6 | | 8 | | |
| 1003 | 5/8/2022 | 5 | It is unfair that only those of means can afford to is the express lanes. But isn't it also to encourage carpooling? Has the studies been done to estimate usage of carpooling, vehicles that pay the full toll and projected use of those that might use the express line if this discount goes into force? Will the express lane still be "express" with the extra vehicles? | 2 | Fines are a deterrent. I would hope that was a consideration when they were set in the first place. Also fines/toll fees have been incurred by drivers not in the express line. Please look into that before bringing up other penalty-related issues to the board. | 5 | It just would be confusing to disseminate the changes. I hope there is a good way to get the word out should a change happen during an emergency. | Express lanes could be a good idea. But it doesn't seem to encourage carpooling. If Revenue is the main reason for them, then it's understandable why they were implemented. The balance between revenue and the inadvertent penalizing of those that cannot afford to pay is rather delicate. |
| 1002 | 5/8/2022 | 5 | There should be no toll. The express lanes are misused and dangerous as cars dart in and out. The left lane should be for HOV only, no toll. | 7 | | 5 | | The express lanes are a joke. People dodge in and out constantly, making it dangerous to be on either side of the double line. Until there is a barrier or better deterrent, they will be a nuisance. Congestion is made worse by poorly designed merges and badly maintained roads. Fixing all of that should be the priority rather than giving yourselves permission to give discounts or state emergencies. |
| 1001 | 5/8/2022 | 0 | | 10 | | 10 | | |
| 1000 | 5/8/2022 | 10 | | 10 | | 5 | | |
| 999 | 5/8/2022 | 0 | Commuter lane should be used to remove vehicles from the road. You are also discriminating against the middle class. | 0 | I do not agree with the toll lane concept. The lanes were funded as commuter lanes, not revenue generating. | 5 | | |
| 998 | 5/8/2022 | 0 | Please remove the tolls altogether. | 0 | Please remove tolls altogether. | 0 | Please remove tolls altogether. | Please remove tolls altogether. |

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| 997 | 5/7/2022 | 0 | It doesn't make sense to have the express lanes at all let alone for a low income drivers due to the fact that an express lane that you pay for is by nature for privilege people. It's discrimination from the start. | 0 | Sounds like a waste of time. | 0 | X | Express lanes are designed for people with money. In the true sense is a good idea as far as if you need to use it to save time or if you're running late the express lane is handy. But if you have money and means to pay for it then you would just use it all the time and not care about the cost. |
| 996 | 5/7/2022 | 10 | | 5 | | 5 | | |
| 995 | 5/7/2022 | 2 | | 10 | | | | |
| 994 | 5/7/2022 | 10 | Get rid of express lane. Bring back strictly carpool lanes | 0 | | 0 | | |
| 993 | 5/7/2022 | 0 | As a social worker, i see so much abuse and fraud by "low income" folks. It is unreal and needs to stop. I work too hard to be paying for others. They have \$ for drugs, alcohol, cars and also get free everything and lie, cheat and steal to obtain amd maintain benefits. This has been my experience and I check with others and they agree 95%. Hell no. Can't afford it, stay off the toll way and close your legs and quit making babies you cannot provide for. Lots of crack whores and lazy/crazy folks everywhere. | 10 | I believe Veterans should be exempted from tolls and fees. They/we have paid the price with our dignity, mental health, families and life in some cases; so yes, exempt all Veterans. Standard toll fees for violations will male sure people do not abuse and bully toll-paying folks through road rage, abrupt maneuvers and safety endangerment to other drivers. I think it should be incremental: first violation\$25, next \$50, 3rd \$100, and so on...per yearly cycle. No max limit. | 10 | There should be some tangible amd exercisable authority granted to the director, but with it, high responsibility. Any exceptions or reductions or waivers to toll fees should be made public. Also, you all need to work with the DMV and legislature to make obtaining a California driver's license for Leagly authorized persons in the USA. Too many folks are driving here illegally, under false identities and many are just poor drivers who create gridlock and hazards on the road, affecting existing congestion. I think having a high end certification for advamced driving and training to allow for use of HOV lanes, including all two passenger vehicles like pick-ups, convertibles, and motorcycles exempt from all fees. It does not need to be an emergency for the ED make Executive decisions arbitrarily. Empower, entrust and then hold said person accountable through routine review and audits. Also, hire the right candidate who has | With the bay area and the state growing as much as it is, take a multi-pronged approach amd provide incentives for people to not want to drive, to work from home, to walk to/from places, to use and develop public transit options. Provide for more enforcement through CHP and the like. There are a lot of "bad" drivers that for some reason, still are allowed to drive: not using turn signals, cutting people off, continuously applying their brakes for no reason, driving slow, distracted driving and people driving unsafe vehicles that are a general road hazard. Also, have routine and more frequent inspections and clean up of de ris along amd nearby highways. Clear of all crack-head, crazy/lazy amd homeless folks illegally building, loitering and setting up residency and taking over our city freeways and highways without consequence. It is as if the Plolitical elite and arrogant, counter-common sense, highly emotional |

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| 992 | 5/7/2022 | 10 | It is [swear] ridiculous seeing the signs saying you have to pay \$7 or more to drive 2or3 miles | 8 | Fine them | 8 | They should have clearly defined rules | The toll is not working as it should, 880 has been worse since it opened. People who would normally use the HOV lane don't because they don't want to pay that much to travel, so there is more traffic for the rest of us to deal with |
| 991 | 5/7/2022 | 10 | | 1 | | 10 | | |
| 990 | 5/7/2022 | 0 | | 3 | | 3 | | |
| 989 | 5/7/2022 | 10 | No one should have to pay the cost of several gallons of gas and a bridge toll to drive home on a road they're already taxed to build and maintain. | 5 | | 5 | | The tolls are ridiculous and half the time it's not any faster than a non express lane. I pay at the pump and the bridge and I can't afford to pay just to drive home in a reasonable time. |
| 988 | 5/7/2022 | 1 | | 2 | | 10 | | |
| 987 | 5/7/2022 | 0 | Absolutely not, let's not make plate theft even more of a problem. Also no to more arbitrary poverty traps. | 10 | sounds way more efficient than waiting for the election cycle. | 5 | | |
| 986 | 5/7/2022 | 5 | There shouldn't be any express lanes | 5 | Fines should be proportional based on income | 5 | N/a | N/a |
| 985 | 5/7/2022 | 0 | | 5 | | 5 | | |
| 984 | 5/7/2022 | 1 | All people are created equal. The wealthy all have Tesla's and can use any lane they want. | 10 | Any penalty bestowed on the public needs to be made by people who are elected so they can face the public they wish to infringe upon | 7 | Like the concept needs to be vetted | Make it clear who is making the changes and who is accountable. It only works if we are all accountable |
| 983 | 5/7/2022 | 0 | | 0 | | 0 | | |
| 982 | 5/7/2022 | 2 | | 9 | | 10 | | |
| 981 | 5/7/2022 | 0 | Why is it fair for other people to pay less money to use the same services? | 5 | | 10 | | |
| 980 | 5/7/2022 | 10 | | 10 | Penalty amount should only be the toll fee. With current billing technology there should be no reason to assess a penalty above that. | 10 | How will those emergencies be defined and monitored? | |
| 979 | 5/7/2022 | 6 | | 0 | | 7 | | |
| 978 | 5/7/2022 | 10 | | 10 | | 10 | | |
| 977 | 5/7/2022 | 7 | | 5 | | 5 | | |
| 976 | 5/7/2022 | 0 | na | 10 | lock em up | 5 | w | say no to toll offenders |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 975 | 5/7/2022 | 10 | | 8 | Board meetings are typically attending by conservative white folk who are typically hostile toward low income | 5 | | |
| 974 | 5/7/2022 | 5 | Lanes are just another form of taxation | 1 | | 5 | | |
| 973 | 5/7/2022 | 2 | NA | 5 | NA | 10 | NA | None of these changes are making commute faster, easier or friendlier. I would like to abolish express lanes altogether and make commuting fair. |
| 972 | 5/7/2022 | 10 | | 0 | | 10 | | |
| 971 | 5/7/2022 | 5 | Nothing | 10 | Nothing | 5 | Nothing | Nothing |
| 970 | 5/7/2022 | 10 | | 8 | | 8 | | |
| 969 | 5/7/2022 | 0 | There's no such thing as low income drivers, this will create more violators and the lanes will be full or impossible to get or use these lanes for its entire purpose and original purpose objectives | 5 | | 9 | | |
| 968 | 5/7/2022 | 5 | | 5 | | 5 | | |
| 967 | 5/7/2022 | 5 | I think low income drivers should get it for free. To me, the express lanes further disparage the Bay Area's low income population and serve those with disposable income. My answers may seem strange because I disapprove of the express lanes to begin with. | 5 | | 5 | | I oppose the Express Lanes. They are unfair to those who commute everyday and do not have the income to pay for it. It adds undue burden on an already struggling population in the Bay Area. |
| 966 | 5/7/2022 | 5 | | 5 | | 9 | | |
| 965 | 5/7/2022 | 10 | | 5 | | 9 | | |
| 964 | 5/7/2022 | 5 | | 5 | | 7 | | |
| 963 | 5/6/2022 | 10 | | 10 | | 10 | | Make sure fastrack or whatever toll meter program you use works properly and consistently. |
| 962 | 5/6/2022 | 5 | Privacy of income to use public highway is concerned | 10 | | 10 | | |
| 961 | 5/6/2022 | 10 | Just skip the pilot and implement this | 0 | Some people already can't afford toll. This sounds like you'd have the option to charge even more for a violation. | 5 | | |
| 960 | 5/6/2022 | 5 | | 2 | | 6 | | |

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| 959 | 5/6/2022 | 10 | I think a low income discount for express lanes is a great idea as low income people are less likely to work from home and will need 880 to commute, allowing them discounts on express lanes reduces the chances of them being late to work due to traffic | 5 | Toll penalties should be zero. | 5 | None | Tolls and penalties should be reduced |
| 958 | 5/6/2022 | 5 | I think that we need to increase the base tolls to subsidize/ offset losses. I'm sympathetic to low income drivers and don't believe this should be a high income only resource. Charging \$3 - 4 / mile probably wouldn't phase people. I also expect some bay area ceos with multi-million dollar stock options and corporate owned hmes to try and push themselves into low income status. How do you plan enforcing this? | 10 | Toll penalties should be increased. 60% of the commuter and express lanes are being taken up by individuals who do not pay, do not have qualified vehicles, and do not feel as if they'll be caught. | 10 | Yeah, if an emergency is a hurricane or wildfire. If you consider an emergency a 49'ers game.... then no. | Price of toll lanes for less than 3 should be increased. The existing commuter lanes should be converted to multi-dollar tole lanes per mile. If we want a culture that transitions to high occupancy vehicles and public transportation, we need to start enforcing these transitions. |
| 957 | 5/6/2022 | 0 | Everyone should pay the same. Nothing. Double taxed on highways should be illegal | 10 | We shouldn't be penalized for using a roadway we already pay taxes on. Pay for use lanes should be illegal. It's double taxation. | 0 | None | Stop charging us for a roadway we're already paying taxes on!! Double taxation should be illegal!! |
| 956 | 5/6/2022 | 0 | | 10 | | 10 | | |
| 955 | 5/6/2022 | 5 | The most important thing is keeping traffic flowing safely, so I'm all for discounts for low-income drivers but it should also make traffic better or at least stay the same. | 5 | | 7 | This authority could be beneficial and reduce red tape but does give someone potentially a lot of power, so as long as they're making informed decisions this sounds good. | |

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| 954 | 5/6/2022 | 2 | I would support discounts but what's the criteria for "low income"? Who the car is registered to? The driver? And is this a sliding scale? The number of toll cheaters is already high (just watch how many single driver have their fastrack set to 3), this would just add to the congestion. I think income level is too arbitrary. For example, my 21 yo daughter drives a car registered to me. She is technically low income, but I am not. She would probably not qualify. | 7 | | 8 | | |
| 953 | 5/6/2022 | 0 | Why not make it inclusive for everyone?? | 5 | | 10 | | |
| 952 | 5/6/2022 | 5 | I don't trust the decision making of those in charge of this entire project. It feels like another way of gouging money from Californians. | 5 | | 5 | Get rid of the ridiculous time restrictions on these lanes. There is now MORE traffic at noon on these freeways which slows down drivers and increases pollution. The hours of these lanes should be limited to high traffic commute times, ie 5-9am and 3-7pm. | Please change the 5am-8pm time window. Traveling at noon now has more traffic than ever before because 1-2 lanes have a charge associated with them. This is not good for the public or for the environment. Additionally, what is the money collected being spent on? The quality of driving on 101 is worse than it's ever been. |
| 951 | 5/6/2022 | 2 | Seems open for abuse with little benefit. | 7 | | 9 | | |
| 950 | 5/6/2022 | 7 | Currently, express lanes are a luxury item that is unaffordable by those who are low income. To ensure equity when driving - something nearly everyone needs to do to get to their jobs in the Bay Area - discounts should be offered to low income persons. | 2 | No one "accidentally" violates toll rules: there are numerous signs along the route. Violators should be fined. | 8 | Living in a natural disaster-prone area, I strongly support modifying rules to help support the efficient movement of people in case of an emergency. | None. |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 949 | 5/6/2022 | 0 | Income shouldn't be a factor into whether or not they use the express lane on the contrary, a person who uses the lane due to a medical emergency should get a discount of some sort. It's either you pay for the use of the lane or don't use at all is fair. | 10 | None | 10 | There should be a clear definition of emergencies in order to proceed with this | No |
| 948 | 5/6/2022 | 1 | Either reduce the fare for everyone, or don't reduce it at all. Most "low income" discounts and credits don't ever benefit the real middle class in the Bay Area anyway, who also need the money. | 7 | | 6 | | |
| 947 | 5/6/2022 | 0 | buy them a new car instead of letting their [swear] old car break down and therefore block the lane. | 5 | | 5 | | |
| 946 | 5/6/2022 | 0 | All drivers share the road. Income shouldn't matter. | 5 | | 10 | Specific, limited and well defined emergencies would only be what I support. | N/A |
| 945 | 5/6/2022 | 10 | | 10 | | 5 | | |
| 944 | 5/6/2022 | 5 | | 1 | | 9 | | |
| 943 | 5/6/2022 | 10 | We shouldn't have to pay toll if we meet carpool requirements | 5 | | | | |
| 942 | 5/6/2022 | 9 | I would love to see a low-income discount option for Express Toll Lanes | 7 | Lower or waived penalties for low income people would be appreciated as the fees can snowball out of control very fast and make it nearly impossible to get and stay caught up. I know someone that can't renew her registration of her vehicle and driver's license because of this. | 7 | As long as there are fair policies in place to avoid favoritism and other similar situations, I think it is a good idea. | |
| 941 | 5/6/2022 | 10 | Shouldn't charge people to use a lane in the beginning | 10 | Forgive all outstanding violations. It's already hard enough for Bay Area residents especially in the east bay | 10 | | Forgive all current violations , lower the price |
| 940 | 5/6/2022 | 2 | No | 5 | No | 6 | No | No |
| 939 | 5/6/2022 | 10 | | 6 | | 8 | | |
| 938 | 5/6/2022 | 0 | n/a | 9 | | | | |
| 937 | 5/6/2022 | 10 | | 10 | | 10 | | |

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| 936 | 5/6/2022 | 10 | Free/discount for low income and disabled drivers. Discounts/vouchers/credited balance for taking safe driving courses. | 10 | X | 7 | X | Keep semis off 580 |
| 935 | 5/6/2022 | 0 | I would much rather see the lanes stay at 2 people for carpool than 3 over giving a discount based on income | 0 | Signs are clearly posted that lay out violation and toll amounts. People need to follow the law | 5 | I believe if it is a geographica need, yes it shud be suspended i.e. wild fire, earthquake, etc to make way for an evacuation route. | I commute 30 miles to work and I try to carpool 4 out of 5 days. Having 880 a 3 person required to get free toll seems to much during commute times. As teachers driving from north Fremont to South San Jose.... gas, fuel, and carpool lanes fees can add up. 2 teachers make it do able.... but we don't have a 3rd to take full advantage of carpool. |
| 934 | 5/6/2022 | 7 | | 2 | Idealy penelties would be based on how much you make, not a flat rate. Keeps rich people from just paying the fines and keep breaking rules | 10 | | |
| 933 | 5/6/2022 | 0 | | 5 | | 5 | | |
| 932 | 5/6/2022 | 10 | | 0 | | 5 | | |
| 931 | 5/6/2022 | 8 | Reducing price of the toll for hybrids | 6 | The penalties should be same for everyone | 8 | | |
| 930 | 5/6/2022 | 10 | Improving public transportation should take priority over highway projects | 8 | everyone should have access to fast transportation and that should outweigh the opportunity to incentivize behaviors with express lanes | 8 | | I would strongly prefer that more money be invested in public transportation rather than more highway infrastructure |
| 929 | 5/6/2022 | 5 | | 7 | | 10 | | |
| 928 | 5/6/2022 | 0 | Free for all or everyone pays the same price. | 0 | If you're going to reduce penalties you might as well just eliminate the toll lanes entirely. | 5 | | |
| 927 | 5/6/2022 | 5 | | 10 | | 10 | | |
| 926 | 5/6/2022 | 0 | | 5 | Depends on who is on the board. Pub transit advocates yes. Anyone else no | 5 | | |
| 925 | 5/6/2022 | 0 | The lanes should not be there in the first place | 0 | No toll lanes | 10 | Make the lanes cheaper for all \$21 one way for me to get to work one way! \$42 round trip. 10,600 for this lane a year?!?! And I only work 17 miles from home!!! | Cheaper tolls for all |

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|----------|----------|---|--|--|--|--|--|---|
| 924 | 5/6/2022 | 10 | Stop charging for public road access, it's public property that shouldn't even have a toll in the first place. | 5 | Get rid of the toll and your problem is solved. Very classist if this is what you resort to. | 5 | Get rid of the toll thanks. | Stop this express lane nonsense. |
| 923 | 5/6/2022 | 0 | Mid income people struggle too. Either have a toll or no toll. | 5 | Reducing penalties may encourage illegal use. | 0 | | |
| 922 | 5/6/2022 | 9 | NA | 7 | NA | 5 | Na | Na |
| 921 | 5/6/2022 | 6 | | 5 | | 5 | | |
| 920 | 5/6/2022 | 6 | N/A | 8 | N/A | 7 | | |
| 919 | 5/6/2022 | 0 | Carpooling should be strongly supported. People trying to support road congestion relief should carpool, not get a free ride. Allowing solo drivers does not support relieving congested roads. | 6 | No opinion in favor or opposing | 10 | Major disaster will need more lanes to hold increased traffic flows. SIG alerts should also open all lanes of traffic to allow faster clearing of congested roads. | The Bay Area needs more lanes to allow a higher amount of traffic flow. The roads do not need lanes that promote a "free ride" for high occupancy cheaters. |
| 918 | 5/6/2022 | 0 | Pilots on shortening Toll hours are more helpful (unnecessary traffic congestion midday and late night that would not exist if express lane is free to use) | 0 | Should crack down on people weaving in and out of express lane to avoid gantries (especially dangerous in double white line zones where there is significant travel speed difference between express lane and regular lanes) | 10 | | |
| 917 | 5/6/2022 | 10 | | 8 | | 9 | | |
| 916 | 5/6/2022 | 10 | Toll hours can be more flexible depending vehicle volume on non-HOT lanes to divert volume to HOT lane during non-peak hours. | 5 | | 6 | | |
| 915 | 5/5/2022 | 10 | | 5 | | 5 | | |
| 914 | 5/5/2022 | 0 | | 10 | | 10 | | |
| 913 | 5/5/2022 | 10 | | 10 | | 10 | | |
| 912 | 5/5/2022 | 0 | | 6 | | 7 | | |
| 911 | 5/5/2022 | 0 | Equity is not equality | 0 | The penalty is the penalty | 0 | Too much discretion to what an emergency is | Na |
| 910 | 5/5/2022 | 2 | I would like 2+ in the express lane on 880 to be free which would align with many other highways in the region and state. | 5 | Reduced for first offense, but increased on repeat. | 10 | Not enough details to respond. | I waited years for the express lanes to be built on 880 between Milpitas and Fremont only for them to require 3 or more people in the car. Please revert back to a 2+ system to align with many other highways in the region. |
| 909 | 5/5/2022 | 10 | | 8 | | 9 | | |

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|-----------------|-------------|--|---|---|--|---|---|---|
| 908 | 5/5/2022 | 0 | We all pay exuberant vehicle registration, no one should get any discount. | 10 | All drivers pay for all of the highway lanes. Yet unless you want to pay MORE you can not use up to TWO lanes in places now! | 10 | This toll road [swear] is getting out of hand. I'm paying my exuberantly expensive vehicle registration and exuberantly expensive fuel costs in this god awful tax everything state. And now the roads my taxes pay for I'm losing the ability to use unless I want to pay even MORE TO THIS STATE!It is out of control and needs to stop! One lane only for car pools, ie two people not three and charging to use it is BS. So is making it 0500-2000 hours, again my taxes as well as everyone else pays for that roadway! | |
| 907 | 5/5/2022 | 10 | No express lanes. Only HOV lanes. Pay to play is inequitable. Instead discourage single occupant cars more. | 5 | No express lanes. Only HOV lanes. Pay to play is inequitable. Instead discourage single occupant cars more. | 10 | No express lanes. Only HOV lanes. Pay to play is inequitable. Instead discourage single occupant cars more. | No express lanes. Only HOV lanes. Pay to play is inequitable. Instead discourage single occupant cars more. |
| 906 | 5/5/2022 | 0 | The lanes should be free for everyone, 24/7/365. You built them with tax money and having to pay to use them is another tax. | 0 | Toll penalties should be put up to a vote of the citizens, not a specific group of people who work for the toll board. | 10 | Tolls should be free during times of emergencies, not to mention 24/7/365. | Stop gouging the taxpayer with fees and taxes. This is why people are moving out of this state. |
| 905 | 5/5/2022 | 0 | | 10 | | 0 | | Remove toll lanes altogether. |
| 904 | 5/5/2022 | 0 | | 5 | | 0 | | |
| 903 | 5/5/2022 | 0 | Tax payers paid for the lane improvement but not to charge ourselves to use the improvements | 0 | Tax payers paid for the lane improvement but not to charge ourselves to use the improvements | 0 | Tax payers paid for the lane improvement but not to charge ourselves to use the improvements | Tax payers paid for the lane improvement but not to charge ourselves to use the improvements |
| 902 | 5/5/2022 | 5 | | 5 | | 10 | | |
| 901 | 5/5/2022 | 10 | | 10 | | 5 | | |
| 900 | 5/5/2022 | 0 | What a nightmare! Either open up the lane to everyone or leave the rolling alone. The more people you let in that lane the less useful it gets. I can't even imagine the administration costs of that. | 5 | I read that multiple times and still don't understand what it is trying to say. And I'm college educated. That is why I voted neutral. I have no idea what you're talking about. | 10 | Is this really an issue though? In times of an emergency, are you going to be pulled over for violating this rule? | |
| 899 | 5/5/2022 | 1 | | 8 | | 10 | | |
| 898 | 5/5/2022 | 5 | | 10 | | 10 | | |
| 897 | 5/5/2022 | 10 | | 10 | | 10 | | |
| 896 | 5/5/2022 | 10 | | 6 | | 10 | | |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 895 | 5/5/2022 | 9 | N/a | 5 | Only penalize the driver if a second time imposed, (cannot be made in the same day) | 9 | N/a | N/A |
| 894 | 5/5/2022 | 10 | | 10 | | 8 | | |
| 893 | 5/5/2022 | 10 | I am on a fixed budget due to a stroke. We use these highways to reach doctors appointments and other health appointments. Toll lanes help us reach these in a very timely manner. A discount would help us use the toll lanes and not to have to worry about the cost every month as much. | 10 | Penalties can be very devastating financially. A worry we constantly have. A reevaluation is important. | 10 | | |
| 892 | 5/5/2022 | 10 | none | 10 | none | 5 | none | none |
| 891 | 5/5/2022 | 5 | | 0 | There are too many people jumping in and out of the lane. If caught the driver should be fined the cost it is now. | 10 | | You should look at how Southern California manages their lanes. I don't see popping in and out like they do here. |
| 890 | 5/5/2022 | 0 | | 5 | | 5 | | The toll lanes are in reality... extortion lanes. They also create an extreme hazard with vehicles lane hopping to avoid the cameras. |
| 889 | 5/4/2022 | 10 | Fairness to hard working workers who commute. | 5 | | 10 | | |
| 888 | 5/4/2022 | 9 | Pilot projects, within reason, make sense. One has to test change. | 8 | It makes sense to be able to modify penalty amounts, especially with how volatile things are. | 8 | It doesn't say what is defined as an "emergency" here, so hopefully that's laid out pretty clearly. | I feel like toll lane revenue should go specifically toward public transit expansion. I know transit agencies get a cut of the money from the toll lanes in their areas, at least last I read, but the money can be used for anything. I worry that it'll be used to offset any lost revenue instead of investing in infrastructure to expand public transit unless it's specifically earmarked for something. |

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| 887 | 5/4/2022 | 0 | Express lanes should be for HOV 2 or 3 occupants to reduce congestion. single occupancy low-income or high-income should not use express lanes without payment. low income don't get free / discount first class seats in airplanes. | 9 | Penalties should reflect similar penalties in neighboring communities. Also watch for court fees / costs. have payment plans for low income. waivers for first time low income violations which have verifiable economic hardship | 9 | When there is an emergency, there does need to be ability to act administratively immediately | Express lane ordinance about 2+ can ride in 3+ lanes and pay 1/2 price is not on any signs. This rule should be more clear about which express lanes it applies to. |
| 886 | 5/3/2022 | 0 | NO MORE TOLLS! THEY ARE OPPRESSIVE FLAT TAXES THAT HIT LOW INCOME PEOPLE THE HARDEST. Low income travelers are the service economy that has to commute because they can't afford to live in your expensive neighborhoods, and they are the cooks and delivery people who are barely able to survive with huge inflationary increases in costs. | 0 | NO PENALTIES! NO TOLLS! SEE ABOVE COMMENTS. | 0 | YOUR INSANITY promotes the death penalty for people who need to evacuate in emergencies and/or prohibitive tolls! | NO TOLLS! Drivers fund the public streets and highways with huge taxes and fees. STOP FINANCIAL PENALTIES AGAINST THOSE WHO HAVE TO COMMUTE AND otherwise have to travel by car. |
| 885 | 5/3/2022 | 7 | Public transportation would be great Can there be discount for teachers too | 7 | They should be allowed to pay in installments | 5 | Non | Improve public transportation on 880 during peak hours and charge only a nominal fee |
| 884 | 5/3/2022 | 10 | Add companion transit or Commute hour shuttle services for the drivers constrained for money and/or time to take. This is a missing piece in the Express Lane program. | 10 | | 10 | | For the Express Lane Program to succeed in truly getting people move away from driving alone, offer other travel options during commute hours. Be creative in doing that. There are ride-hail/ride-share services that can be employed too. |
| 883 | 5/3/2022 | 0 | Not in support at all. This gets too complicated and where do you stop? Fare paying are OK and now give free to others? If you carve out more there will be traffic jam on the express lanes, defeating the purpose. | 10 | Carpool rules of 3 and 2 are confusing on the same corridor of 880. With Covid there are no car pools. It is a joke to ask for 3. Keep all the car pool requirements to 2. | 10 | | REQUEST THAT ALL THE CAR POOL REQUIREMENTS INCLUDING EXPRESS LANES BE TO 2 PER VEHICLE. HAVING 3 IN SOME CORRIDORS IS CONFUSING. ALSO UNIFORM HOURS OF RESTRICTIONS THROUGHOUT THE AREA IS IMPORTANT. |

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| 882 | 5/3/2022 | 10 | 1) Unless I read it too fast, there were no particulars about enforcement. 2) What are the demographics as to the users now of such lanes? 3) As per the previous question, could it be presumed that most drivers in the express lanes would be low income? 4) Or that most white people are not traveling to jobs and are working at home because they needn't carry equipment to their jobs? 5) And if so, would most vehicles in these lanes then be trucks with low mpg ratings, thus making the use of these lanes feckless? | 5 | Again, enforcement is key. Also, please review the purpose of these express lanes. And, of course, see the previous comment. | 0 | There is not enough info provided to comment. See previous comments. | 1) What is the definition of 'occupant?' 2) Enforcement? How will that be engendered? For background, see my website at: thecarpoollaneguy.com |
| 881 | 5/3/2022 | 8 | We would need to be clear on who is "low income" and ensure a way to keep fraudulent claims from taking advantage. | 5 | | 8 | | |
| 880 | 5/2/2022 | 5 | | 6 | | 4 | | |
| 879 | 5/2/2022 | 5 | | 5 | | 5 | | Your toll policy/structures that increase tolls substantially when traffic is at it's worst is inhuman, commuters already suffer enough then when one thing goes wrong the toll being hiked up only serves to put salt on a wound and milks the taxpayers even more - all at the same time when severe traffic delays make everyone less productive, late for work etc. and more frustrated, which also results in road rage etc. Show some mercy when traffic is screwed up and stop milking people |
| 878 | 5/2/2022 | 5 | | 9 | | 6 | | |

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| 877 | 5/1/2022 | 10 | A discount for low income drivers is the least that should be done. Preferable would be a way for low income drivers to apply for free access. I am very much opposed these pay-to-access express lanes that will disproportionately burden low income people who are already struggling in the Bay Area economy by forcing them into crowded slow lanes. Many of those are essential shift workers who are paid hourly and must arrive to work at a specific time. | 5 | None | 10 | None | None |
| 876 | 5/1/2022 | 5 | | 4 | | 8 | | |
| 875 | 4/30/2022 | 10 | | 10 | | 5 | | |
| 874 | 4/30/2022 | 10 | Toll roads are not the answer to congestion. They make congestion worse! | 5 | | 10 | | HOV/toll lanes on 680 in Contra Costa county should be limited to commute hours. These lanes should be open to all the rest of the time. |
| 873 | 4/29/2022 | 10 | | 10 | | 10 | | There's no good reason for electric vehicles to get a pass to drive in the carpool lanes with less than the required number of people. We all need to pay our way if we want to drive in the carpool lanes! Also, there should be an easier way to dispute charges. |
| 872 | 4/29/2022 | 6 | Do more to minimize the single driver violators who cut in and out at the right places to avoid detection. | 1 | The meeting will be subject to interruption and domination by people with extremely strong points of view. | 10 | Try to reduce the time and number of lanes police use to investigate accidents and crimes. | Be more flexible or timely updates to the pricing, |
| 871 | 4/29/2022 | 10 | 2 senior occupants shall qualify on all roads for free 24 hrs per day | 0 | | 0 | bad policy . | THIS WHOLE ARRANGEMENT IS DESTROYING OUR SOCIAL FABRIC. ADDITIONALLY, TRAFFIC FLOWS ARE WORSE WHERE IMPLEMENTED. TOO MUCH EAST COAST ROBERT MOSES |

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|-----------------|-------------|--|---|---|---|---|---|---|
| 870 | 4/29/2022 | 5 | Rather than giving discount, is it better to have bus routes on express lanes? Looking at data on how express lanes are used and how far people use express lanes to commute, we could possibly get some frequent bus routes. | 6 | | 5 | | More public transit from connecting different cities would be helpful rather than expanding express lanes or modifying the toll prices. Express lanes could be become exclusive Bus lanes and have more frequent buses connecting multiple cities. For example if somebody wants to commute from say Castro Valley to Santa Clara, they should be able to do it in maximum of 1 interchange. That's the level of connectivity what I want to emphasize. |
| 869 | 4/28/2022 | 0 | | 5 | | 10 | | |
| 868 | 4/28/2022 | 0 | | 0 | If anything the penalties should be harsher, especially for repeat offenders. | 10 | | The minimum toll should be reduced all the way to zero during certain low traffic times to prevent congestion from building up in the other lanes. |
| 867 | 4/28/2022 | 10 | any dicounts would help. | 10 | | 10 | | |
| 866 | 4/28/2022 | 4 | | 7 | | 5 | | |
| 865 | 4/28/2022 | | They will drive 50 in 65 and cause even more trouble. | | | 10 | | |
| 864 | 4/28/2022 | 1 | Tolls should be lowered for all drivers | 2 | Violation penalties should be standardized without exceptions. | 6 | | |
| 863 | 4/28/2022 | 2 | | 2 | | 7 | | |
| 862 | 4/28/2022 | 10 | This would be an equitable solution for low-income individuals who cannot afford an EV for the CAV Decal program. | 5 | n/a | 10 | | |
| 861 | 4/28/2022 | 5 | | 8 | | 10 | | |
| 860 | 4/28/2022 | 9 | | 2 | | 3 | | |
| 859 | 4/28/2022 | 5 | It's already confusing - I drive an ev car w/stickers & I think I get a deal, but I'm so unsure of it I never use the lanes. How are you going to inform drivers? | 3 | So you've restricted all traffic & are thinking of giving cheaters a break?? It's understandable for a first violation, but after that people need to be accountable. | 10 | So I'm thinking you mean opening up the lanes for all if there's a big accident. This seems like a good idea. We really have too much traffic for these Lexus lanes in general & it's good if they can be flexible. | The system is just confusing in general. I mostly avoid the lanes already. It would be nice if EV drives could get some clarity w/o having to look up each county as we go. |
| 858 | 4/28/2022 | 10 | | 5 | | 8 | | |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 857 | 4/28/2022 | 8 | So if the low-income and wealthy can use the Express Lanes, aren't they really just a drag on the middle/lower-middle class? | 10 | | 10 | | |
| 856 | 4/28/2022 | 10 | | 0 | People who cheat tolls and illegally use the carpool lanes should be ticketed at the highest level possible. | 7 | | |
| 855 | 4/28/2022 | 5 | Why just for low income, We all are paying heavy taxes which is supposed to be used for betterment of roads. ROads do not distinguish between rich and poor. Rather, start public transportation, not the one which we have now, these should be on European model, and then charge others who use cars. Stop being Capitalist on one side and Socialist on another. | 8 | | 10 | In case of Genuine emergency, riders should be allowed to not just use Toll lanes, but also shoulders. | |
| 854 | 4/28/2022 | 5 | Better traffic based tolling. Sometimes there is no one on the road and it's \$5 to go a mile | 7 | | 7 | | |
| 853 | 4/28/2022 | 9 | | 10 | | 10 | | |
| 852 | 4/28/2022 | 6 | Don't increase cost of toll program for all by doing these pilots. | 5 | | 9 | | |
| 851 | 4/28/2022 | 10 | | 5 | | 5 | | |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 850 | 4/28/2022 | 2 | Why, instead of improving transit, are we subsidizing the most expensive, deadly and time consuming option. The job of transit agencies is to move *people*. For the past 70 years, they have become convinced their job is to move cars. Those are not, and have never been, the same thing. Figure out how to move more people cheaper and more efficiently. Hint, that doesn't mean private cars. | 0 | Again, why are we subsidizing driving which is the #1 cause of child death, young adult death (to age 22), blunt force trauma and GHG emissions. If people don't want to pay the toll or can't afford it, they can take BART. | 1 | Was just participating in a thread about this today. Cities and transit agencies tend to have a 1950s approach to public safety. The thing that transportation agencies should be most concerned with is the high rate of morbidity and mortality directly caused by our transportation system. That's the emergency directly under your control and exacerbated by outdated, cars first thinking. Deal with that. | The original sin of US transportation policy was to define their role as moving cars rather than people. This is the root cause of all the worst aspects of our transportation system; its high injury and fatality rate, staggering cost, its place as the #1 source of greenhouse gas emissions, noise and air pollution, it's degradation of cities and the economic albatross to low income families of requiring ownership and operation of a car. Your mission is to move people. Cars are the least effective way to do this. And if you can solve for moving people effectively, we will have a safe, affordable, efficient transportation system. |
| 849 | 4/28/2022 | 10 | | 5 | | 5 | If this is done, I would like limitations/parameters to be set by the public to define 'emergencies' and ways in which the ED can respond. | |
| 848 | 4/28/2022 | 8 | | 9 | | 8 | | |
| 847 | 4/28/2022 | 10 | | 10 | | 6 | | |
| 846 | 4/28/2022 | 4 | | 7 | | 8 | | |
| 845 | 4/28/2022 | 3 | | 5 | | 8 | | |
| 844 | 4/28/2022 | 0 | I already pay for roads. I pay tax on my income. Whenever I spend any of my taxes income. I pay tax to buy gas, I pay tax for my car, I pay for my license. Enough with the taxes. | 0 | Fix the roads we paid for already before wanting more money. | 0 | Baifa is overpaid and should be audited, and indicted for embezzlement. | |
| 843 | 4/28/2022 | 0 | | 5 | | 5 | | |
| 842 | 4/28/2022 | 10 | | 6 | | 5 | | |
| 841 | 4/28/2022 | 0 | | 0 | | 0 | | |
| 840 | 4/28/2022 | 6 | What's the point of having more drivers on express lanes? | 5 | Low toll penalties is good and help new drivers to understand the system. | 6 | | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 839 | 4/27/2022 | 8 | Make sure to also do a criminal background check/driving record check on people too as an eligibility requirement. We cannot afford additional crime on our freeways from ie: road rage, etc | 8 | Make it easier for people not to get violations unintentionally | 9 | If there is an emergency of some sort (ie: disaster, etc), good to suspend or reduce tolls when not needed. | Good to reduce tolls in some ways such as during midday hours (ie: 10 AM to 3 PM) reduced tolls for solo drivers and no tolls for HOV 2+ if appropriate since there is less traffic than peak time. |
| 838 | 4/27/2022 | 10 | | 9 | | 10 | | |
| 837 | 4/27/2022 | 10 | Express lane should be 2 people not 3 people and free after carpool hours. | 0 | | 0 | | |
| 836 | 4/27/2022 | 5 | There should not be a toll lane | 5 | There should not be a toll lane | 0 | There should not be a toll lane | There Should not be a toll lane |
| 835 | 4/27/2022 | 10 | None | 5 | None | 6 | None | None |
| 834 | 4/27/2022 | 4 | | 5 | Public meetings seem like a colossal waste of a lot of people's time. | 6 | | |
| 833 | 4/27/2022 | 10 | | 9 | | 10 | Highly doubt that tolls will be reduced. Wishful thinking. | |
| 832 | 4/27/2022 | 1 | The whole idea is that the rich value time, we make them pay and use the money for the low income, general improvement of road infra. If you make the roll lower it will just break the model. | 0 | No | 7 | Na | Na |
| 831 | 4/27/2022 | 0 | None | 10 | None | 0 | None | Express lanes at 880 and 237 are adding more to traffic. If you need to make a car pool lane as express lane please add a new lane and do not convert the car pool lane to express lane |
| 830 | 4/27/2022 | 0 | Sounds like you want the ability to change toll prices at your leisure. | 0 | Same as above | 0 | Sounds like above, you jyst want the power to do as you please. | These tolls are all about money. Why didn't the bridge tolls go down since all those people lost their jobs? Because money. |
| 829 | 4/27/2022 | 10 | None | 10 | | 5 | | |
| 828 | 4/27/2022 | 10 | It should be free for qualifying low income drivers and if they have kids | 8 | I believe that everyone that fails to obey the rules should be penalized because it's only fair for everyone paying their parts | 5 | NA | NA |
| 827 | 4/27/2022 | 1 | | 10 | | 10 | | |
| 826 | 4/27/2022 | 4 | Make sure you have the loopholes to low income documented and a plan to cover these | 4 | | 5 | Need more detail | |

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|-----------------|-------------|--|--|---|---|---|--|---|
| 825 | 4/27/2022 | 10 | | 5 | I think violators should be penalized quite a bit, because it reduces the effectiveness of the lanes. Also, there should be some type of enforcement of crossing double white lines. I see many drivers doing this, and it dramatically reduces the effectiveness of the lanes. | 7 | | Perhaps EVs should get an additional discount for having a carpool of 2 people. Right now, for the 880 lanes at least, there is no difference between an EV with 1 person vs 2 people. I think this will help encourage carpools, because carpools of 3 people are difficult to find, while 2 is much easier. |
| 824 | 4/27/2022 | 1 | | 5 | | 10 | | Incorporate mass transit and bicycle traffic in all plan |
| 823 | 4/27/2022 | 0 | | 5 | | 5 | | There should not be toll roads at all. |
| 822 | 4/27/2022 | 0 | | | | | | |
| 821 | 4/27/2022 | 0 | Remove toll for ALL | | Remove toll for ALL. No toll no penalties | 0 | No toll for ALL. We paid enough taxes | No toll for ALL. |
| 820 | 4/27/2022 | 0 | It should be free for everyone. Not just low income drivers | 0 | Should be free for everyone. | 0 | | Stop stealing people money to drive on a public road that the public already paid for |
| 819 | 4/27/2022 | 0 | The government provides subsidies and free money, rent assistance, groceries, etc, to low income people. They also pay less in registration (because of lower cost cars) and taxes. We don't need yet another subsidy. | 5 | None | 7 | None | It's bad enough we pay the highest state tax in the nation, in addition we pay very high gas tax and registration fees. Toll roads are just another tax on people. The last thing we should be doing is further taxing those with a moderate income to subsidize those with a lower income. |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 818 | 4/27/2022 | 10 | The express lanes are a huge money grab and are only dividing the have and have nots in the Bay Area even further. They are making traffic worse and are a horrible idea. As if people aren't facing enough issues with the cost of living in the Bay Area now you want people to pay anywhere from 1 to 8 additional dollars to use roads that have been free for years. And it's not like the quality of the roads has been improved at all. It's ridiculous. None of these pilots are going to be satisfactory. Ridiculous. Do you think people are going to support these money grabs? Seriously. | 10 | Again this is RIDICULOUS. You're making traffic worse and I've already seen so many drivers skirt the express lanes. What do you think people are going to do. These express lanes are a dumb idea. | 10 | This question seems sillyz | Remove the express lanes. Money grab for no improvement in roads. Cash grab. Just really horrible. |
| 817 | 4/27/2022 | 0 | Remove them altogether | 0 | What exceptions? Everyone should be equal | 0 | Power grab | |
| 816 | 4/27/2022 | 8 | I really don't like the way the toll lanes feel like they give rich people an unfair advantage over everyone else. I would love to see something to level the playing field like the discount test | 10 | | 7 | | |
| 815 | 4/27/2022 | 0 | | 8 | | 8 | | |
| 814 | 4/27/2022 | 0 | Low income drivers should not be given discounts on express lanes. If they can afford the express lanes at all, they aren't so poor as to need help. They can sit in traffic like the rest of us. | 5 | I do not support increasing fees for people who use the toll lanes inappropriately. The more cars jump into that lane the faster traffic moves for the rest of us. | 5 | I'm not sure what you mean by this issue. | |
| 813 | 4/27/2022 | 10 | | 5 | | 10 | | |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 812 | 4/27/2022 | 1 | Bring back car pool breaks from 10am 3pm. This would help everyone not just low income. | 5 | No | 6 | N/a | State full costs on signs for partial load capacity carpool. How much is discount pricing for 2 people. Very confusing since all prices listed are for 1 person in HOV. Simply and make carpool standard for 2 instead of some stretches 3 per carpool and some 2. |
| 811 | 4/27/2022 | 10 | | 10 | | 5 | | |
| 810 | 4/27/2022 | 10 | | 5 | | 10 | | |
| 809 | 4/27/2022 | 3 | | 4 | | 9 | | |
| 808 | 4/27/2022 | 5 | | 5 | | 5 | | |
| 807 | 4/27/2022 | 10 | What makes someone low-income? | 6 | N/A | 8 | Good idea to suspend when there are emergencies. | I work as a caregiver, earning very little per hour. I cannot afford to work with the tolls at the current fees. |
| 806 | 4/27/2022 | 2 | | 9 | | 9 | | |
| 805 | 4/27/2022 | 0 | | 0 | | 5 | | |
| 804 | 4/27/2022 | 0 | Messing with individual markets in the name of equity is incredibly inefficient and a terrible idea. If you want to transfer money to low income people, do it efficiently through the tax system. | 0 | | 0 | Keeping traffic flowing is even more important during emergencies. Suspending tolls does the opposite of this. | |
| 803 | 4/27/2022 | 10 | | 5 | | 9 | | |
| 802 | 4/27/2022 | 6 | | 3 | | 5 | | I wish they had vehicle type limits on Express Lanes. Commerical vehicles, like utility trucks and delivery trucks, have longer breaking distances due to load and reduced visibility which creates slower traffic in Express Lanes. |
| 801 | 4/27/2022 | 0 | | 10 | | 10 | | |
| 800 | 4/27/2022 | 1 | We need to get people out of cars for commuting now, not five years from now. Reduce vehicle-miles-traveled by every means possible. Our grandchildren will be cursing our memories! | 1 | We can't keep stealing our children's future to pay for our foolishness when it comes to burning our planet up - we need to make the changes now. Get the cars off the roads! | 1 | If you give the authority an inch it will take the whole yard -- we need to make it more painful to burn up the planet, not less painful. Don't give them wiggle room for excuses to let car culture off the hook for destroying our descendants' quality of life. | Show some integrity and vision regarding the lives of our grandchildren by getting rid of the cars for commuting as soon as possible. Commuting by car is not a necessary evil, it's just evil. |
| 799 | 4/27/2022 | 0 | | 5 | | 8 | | |

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|----------|-----------|---|--|--|--|--|--|---|
| 798 | 4/27/2022 | 0 | Interstate was paid for by federal taxes, why should one part of the society benefit more? This is not equitable. | 6 | NA | 10 | | |
| 797 | 4/27/2022 | 10 | Long over due. | 10 | All operators should match | 10 | Minimize response time with delegated authority makes sense | Keep up the good work. |
| 796 | 4/27/2022 | 10 | | 6 | | 7 | | |
| 795 | 4/27/2022 | 10 | I'd love to see what the process is to apply for this program. Please make it accessible if you do it! | 5 | I think increases and changes that have a potentially negative impact on low income drivers need to be passed by public vote | 8 | | |
| 794 | 4/27/2022 | 0 | | 5 | | 5 | | |
| 793 | 4/27/2022 | 10 | | 4 | | 7 | | Reduce inequity for service workers who must commute long distances due to high cost of housing in the Bay Area. Toll lanes benefit people who can afford to use them. Find measures that improve transit options. Toll lanes are not broadly beneficial in the way that low cost transit can be. |
| 792 | 4/27/2022 | 10 | Consideration should be given to Central Valley residents that meet the low income criteria and our regular commuters on the 880 corridor. A toll discount would have a greater benefit to their travel costs given the long driving distances involved for their total trip. Also, a provision for providing some sort of transit discount for low income riders who can take an alternative mode for trips in the corridor should be explored. | 10 | There should be flexibility so that a first toll offense is a nominal fee, but repeat offenders are charged much greater amounts. | 10 | This seems appropriate given unexpected occurrences like natural disasters and pandemic where a quick response was needed to change transportation policies that didn't meet a board schedule. | Advancing programs to increase bus transit usage of express lanes (eg public-operated commuter buses) needs to be advanced asap. |
| 791 | 4/27/2022 | 7 | | 10 | | 5 | | |
| 790 | 4/27/2022 | 10 | | 5 | | 5 | If this means disabling tolls during emergencies, then absolutely, 10! If this means charging "surge" prices during emergencies, then 0. | Anything to reduce or remove these lanes will be better for the whole bay area, and everyone in it. |

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|----------|-----------|---|--|--|---|--|--|--|
| 789 | 4/27/2022 | 0 | | 5 | | 7 | We need to define what constitutes an emergency. It can't just be because someone is up for election. | |
| 788 | 4/27/2022 | 10 | | 5 | I'd like to see one or two "mercy" non-penalties before penalties are levied. I'd, however, like to see penalties remain at the same amount or go up for high-income drivers. | 9 | | |
| 787 | 4/27/2022 | 0 | Do not do this. Pay to play or don't. | 5 | Depends on situation. | 5 | How would you know if there's an emergency? If this means more camera monitoring, do not do this. | |
| 786 | 4/27/2022 | 2 | HOV lanes should be for just that. High occupancy vehicles. Not for EV drivers or people who think they're entitled to drive at any speed they wish. Otherwise, there's no point to having an HOV. | 2 | Actually need stronger penalties to ensure only those who are supposed to use the lanes do so. Too many examples of people skirting the toll scanners and weaving in and out of the double solid lines. Needs to be zero tolerance. | 8 | In an emergency, HOV lanes should be open for all until the roadway is cleared to help alleviate traffic backups and lower environmental concerns. | Please consider replacing the double solid lines with pylons or barriers. Too many people merging in and out as they wish because they want to speed. Also, too many people skirting the toll scanners. |
| 785 | 4/27/2022 | 0 | Just don't have toll lanes Why would I have to share information about my income with you.?? | 0 | If anything, this should require another voter approval. Otherwise you guys are just writing your own cheques! | 0 | If the toll lanes are such a great way to relieve congestion, then you'd surely want them in effect all day long. No exceptions for anyone. Make them all miserable together! And then we'll sort this out at the next elections. | Toll lanes are the stupidest idea we've come up yet. Way to go, Bay Area! |
| 784 | 4/27/2022 | 10 | | 10 | | 10 | | |
| 783 | 4/27/2022 | 5 | | 5 | | 5 | | |
| 782 | 4/27/2022 | 10 | You should do away with toll lanes it's just another form of tax to use roads that we were already taxed for and it doesn't do much to alleviate traffic as there is no one regional transit option that folks can opt in. So it takes away a lane and cause more traffic. If you want to get people out of their cars build a better regional transportation system | 2 | Tools are already high ... where does the money go? It be nice to see how funds are being allocated | 2 | Again... there need to be more clarity and definitions on what this actually means... so if there is an accident on the bridge you could soar that payment to more \$\$making people pay more for just getting to get where they are going... is not a matter of choice... people have to get to work and there isn't always an option of going later or trying to find some to ride with. | While I agree with having carpool lanes ... I think it's a mistake to be charging for them and also the fact that you have now extended the hours from 8 am to 8pm. Just causes more traffic all day. If I have to go to San Jose for work I have no choice but to get in my car otherwise bill be commuting 2 hours one way with different transit agencies.. it's not convenient so I hope in my car as there is no other option |

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|----------|-----------|---|---|--|--|--|--|---|
| 781 | 4/27/2022 | 7 | | 5 | | 8 | | There needs to be an API to access current toll lane pricing. I can't make routing decisions if I don't know what the toll lanes cost until I get there. |
| 780 | 4/27/2022 | 10 | | 5 | | 3 | What type of emergencies are anticipated that would require swift action, such that holding a quorum of board members for a decision would be too slow to act compared to an executive director? | |
| 779 | 4/27/2022 | 10 | if y'all got clipper start u can do this... | 7 | when that RM3 money gonna hit | 7 | idc | no |
| 778 | 4/27/2022 | 5 | How about rather than a discount for low income drivers, you charge more for high income drivers. Higher the income, higher the toll. | 7 | Make penalties higher for wealthy drivers. | 10 | N/A | N/A |
| 777 | 4/27/2022 | 0 | why are we paying tolls when we pay the highest gas prices in the country, and really poorly maintained roads. the rich buy electric cars and don't pay for road maintenance, except for tools. but gas is now double taxed. | 4 | I don't think this unelected board should exist. | 1 | This board should not exist. | I AM OPPOSED TO ANY NON ELECETD POSITION IN CHARGE OF TAXES. THE ROADS ARE PAID FOR WITH FEDERAL STATE AND LOCAL TAXES. TO ADD ON ANOTHER LAYER IS NOT AMERICAN |
| 776 | 4/27/2022 | 10 | There should be no tolling for everyone. | 5 | No tolls | 5 | No | I strongly oppose tolling for express lanes. |
| 775 | 4/27/2022 | 2 | | 10 | | 7 | | |
| 774 | 4/27/2022 | 3 | Unnecessary to charge \$7 peak traffic hours to any one only makes traffic worse. Commuting shouldn't be pay to play should be free flowing. Maybe would help reduce the amount of constant accidents on it with less tension among the traffic | 5 | | 6 | If there are emergencies or the constant road work you can lift the fee for FASTPASS during those times | |
| 773 | 4/27/2022 | 10 | | 4 | | 5 | | |
| 772 | 4/27/2022 | 10 | | 5 | | 8 | | |
| 771 | 4/27/2022 | 0 | Why???? I get it for allowing HOV and CAV to use it free/discount to prote carpooling and clean energy. But why low income? | 0 | | 5 | | |
| 770 | 4/27/2022 | 4 | | 10 | | 10 | | |

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|----------|-----------|---|--|--|---|--|---|---|
| 769 | 4/27/2022 | 7 | | 3 | | 10 | | |
| 768 | 4/27/2022 | 1 | | 3 | | 4 | | |
| 767 | 4/27/2022 | 5 | End all toll lanes, stop wasting our money on "pilot projects" and "Express lane testing" | 5 | End all toll lanes | 5 | End all toll lanes | End all toll lanes |
| 766 | 4/27/2022 | | There shouldn't be toll lanes our taxes build them we paid enough | 10 | There shouldn't be toll lanes our taxes build them we paid enough | | There shouldn't be toll lanes our taxes build them we paid enough | There shouldn't be toll lanes our taxes build them we paid enough |
| 765 | 4/27/2022 | 0 | | 3 | | 5 | | |
| 764 | 4/27/2022 | 8 | | 2 | | 10 | | |
| 763 | 4/27/2022 | 5 | | 7 | | 8 | | |
| 762 | 4/27/2022 | 10 | | 10 | | 0 | | |
| 761 | 4/27/2022 | 10 | | 5 | | 10 | | |
| 760 | 4/27/2022 | 0 | On what basis, would it be fair to charge low income drivers less? The car could be the same as others who are making more and there's no reason why their time is more important than others. | 5 | | 5 | | |
| 759 | 4/27/2022 | 5 | | 7 | | 8 | | |
| 758 | 4/27/2022 | 10 | | 5 | | 5 | | |
| 757 | 4/27/2022 | 0 | | 5 | | 0 | | |
| 756 | 4/27/2022 | 2 | If we really want people to car pool and take more cars off the road, then no one should get to use these lanes without passengers. | 5 | | 10 | | |
| 755 | 4/27/2022 | 10 | | 8 | I understand that some ppl may be unable to afford fines or penalties but they can't just be in the clear if they are violating the rules. Some policy in the future would need to have some process to allow for forgiveness, etc. | 10 | | |
| 754 | 4/27/2022 | 0 | Why make a toll lane in the first place if the rich doesn't care about the toll and the poor are subsidized? What has the middle class done to deserve one less lane? | 5 | | 7 | | Toll lanes are lanes for the rich to drive faster than the middle class and poor. Taxpayers paid for the roads to be used by all, not for special lanes for those who pay more. Robbing the average taxpayer to the benefit of the rich is cruel, if not outright evil. |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 753 | 4/26/2022 | 1 | We pay for our freeways with our taxes. Charging us a second time to use them is taxing us twice. It is sending money to private corporations and is an abuse of public funds and trust. | 1 | We should not be being charged tolls or penalties for highway lanes that our tax dollars built. This is abuse of public funds and trust. | 1 | We should not be being charged for using freeway lanes our tax dollars paid for. This is an abuse of public funds and public trust and is one of the reasons people are leaving california | Stop Just stop. The toll lanes are an abuse of public funds and public trust. |
| 752 | 4/26/2022 | 0 | | 7 | | 5 | | |
| 751 | 4/26/2022 | 10 | | 10 | | 3 | | |
| 750 | 4/26/2022 | 10 | It should be done everyone deserves to have the ability to save time! | 0 | | 6 | | |
| 749 | 4/26/2022 | 2 | | 9 | | 10 | | |
| 748 | 4/26/2022 | 0 | | 7 | | 2 | | |
| 747 | 4/26/2022 | 0 | | 0 | | 10 | | |
| 746 | 4/26/2022 | 0 | | 5 | | 10 | | |
| 745 | 4/26/2022 | 6 | | 6 | | 7 | | |
| 744 | 4/26/2022 | 0 | | 7 | | 8 | | |
| 743 | 4/26/2022 | 10 | stop charging EVERYONE for this. we are ripped off enough!!!! turn them back into normal lanes | 5 | if you changed them back into normal free lanes this would not be an issue!! | 5 | CHANGE THEM BACK TO FREE LANES | CHANGE THEM BACK TO FREE LANES |
| 742 | 4/26/2022 | 5 | They should eliminate the express lanes no one should be above anyone else | 5 | There should be no express lanes therefore no need for penalties | 9 | There should be no express lanes | Abolish the express lanes |
| 741 | 4/26/2022 | 10 | Lexus lanes are undemocratic and make traffic worse for everyone. | 5 | Can't you get it right the first time? | 5 | | |
| 740 | 4/26/2022 | 0 | What's there for middle class? Benefits for rich= Express lanes Benefits for low income= Discounted price Benefits for Middle income levels= None Not fair | 0 | | 10 | | |
| 739 | 4/26/2022 | 1 | I worry about fraud; if it were really people who are low income and need to drive then I think I'm ok but I don't trust the process | 9 | I find the tolling a bit confusing so I think there should be leniency for people for a few mistakes | 10 | Yes, if there is a sudden need then it should be flexible | |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 738 | 4/26/2022 | 4 | Healthcare worker discounts!! | 5 | | 1 | Aren't ambulances, fire trucks, and police already allowed to use these express lanes for free? If not, why not? If it's an emergency, I highly doubt the emergency vehicles are going to wait for some executive director's approval or disapproval before using the lanes. | Leave the lanes as they are now. Reduce fares, especially for those who also use the bridges on the same trip. |
| 737 | 4/26/2022 | 10 | | 5 | | 3 | | |
| 736 | 4/26/2022 | 0 | Low-income driver discount idea is totally misguided. It is not based in science (economics). There is no need to test it. I am all for helping low-income population in general, not only drivers. And the support should increase with less driving, not more driving! BAIFA should concentrate on keeping traffic flowing, not social justice. | 5 | Have no idea what this means in reality from the given description. | 0 | I do not like rule-making going to a single person without very strict framework. In a true emergency tolls are irrelevant. | |
| 735 | 4/26/2022 | 2 | | 5 | | 8 | | |
| 734 | 4/26/2022 | 7 | | 10 | | 10 | | |
| 733 | 4/26/2022 | 10 | | 10 | | 10 | There should also be a plan in place for contraflow in case of emergencies | |
| 732 | 4/26/2022 | 0 | There shouldn't be any tolls | 1 | | 10 | | |
| 731 | 4/26/2022 | 4 | | 7 | | 10 | | |
| 730 | 4/26/2022 | 5 | Express lane stealing money from the people | 0 | Express lane stealing money from the people | 0 | Stealing money from the people | Remove all these express lane and fix all these freeways |
| 729 | 4/26/2022 | 7 | | 5 | | 9 | | |
| 728 | 4/26/2022 | 10 | | 10 | | 10 | | Prioritize the development and hasten express lanes construction in both directions for I-80. Particularly from Crockett to Emeryville/Powell Street Exit. Commute times from Vallejo to San Francisco is near 2hrs during peak times. |
| 727 | 4/26/2022 | 8 | It's overdue, although I have some concerns about overloading the express lanes. | 9 | | 6 | It's not clear to me that this is really needed, but I'm willing to go further to see how it works. | |
| 726 | 4/26/2022 | 10 | | 4 | | 8 | | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 725 | 4/26/2022 | 0 | Stop wasting our tax dollars and fix the roads | 0 | Fix the roads | 10 | | |
| 724 | 4/26/2022 | 9 | | 6 | | 5 | | |
| 723 | 4/26/2022 | 0 | pilot projects aren't the problem. Tolls need to be higher. There needs to be more disincentives to driving solo. | 5 | RAISE THE PENALTIES. PUT IN INFRASTRUCTURE THAT STOPS PEOPLE FROM GETTING IN THE TOLL LANE AFTER THE TOLL GATE. | 10 | As long as we're talking true emergencies and not simply inconvenience. | Build BRT. Build light rail. Adding highway lanes has been a failure. |
| 722 | 4/26/2022 | 0 | So more single occupant vehicles can crowd the lane? NO! | 5 | | 6 | | |
| 721 | 4/26/2022 | 0 | It's against the philosophy of HOV lanes and impossible to enforce. | 5 | | 9 | | HOV should be 2+. 3+ is too high when the vast majority of people are driving by themselves anyways. |
| 720 | 4/26/2022 | 5 | Get rid of the express lane and allow two drivers again. | 5 | Get rid of the express lane and allow two people or more per car. | 5 | | The express lanes are the worse things that I have seen in my 30 years of living in the East Bay. |
| 719 | 4/26/2022 | 9 | I don't like the idea of building private freeway lanes for rich people. It should be for carpools only , rich people shouldn't be able to buy their way around a regulation. | 5 | | 2 | | |
| 718 | 4/26/2022 | 5 | | 0 | People already don't respect the tolls at all, dangerously weaving across double white lines. Increase the fines. | 4 | | No more highway expansions and convert more lanes to HOV lanes |
| 717 | 4/26/2022 | 5 | | 5 | I don't understand the implications of this item based on info provided in the survey. | 5 | I would need more information about this proposal and its potential implications to have an informed opinion. | The way tolls are presented to drivers is confusing and needs to be revisited. It's impossible to add-up the tolls as you go along as presented now. Additionally, the current cost of taking the entire route (e.g. from Oakland to Milpitas) should be disclosed at the start of the route. |
| 716 | 4/26/2022 | 0 | | 0 | Penalties should be higher | 0 | | |
| 715 | 4/26/2022 | 8 | How about piloting not charging at all for lanes that we already paid taxes to build and maintain. | 5 | You have not specified if they could also *increase* them | 10 | | |

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|----------|-----------|---|---|--|---|--|---|---|
| 714 | 4/26/2022 | 7 | My main concern about this proposal is that it needs to have a clear underlying understanding of the objective. Right now access to the express lanes are free for cars with 3+ people riding or need to pay a toll. Introducing a reduced toll will be beneficial for low-income people but could produce increased utilization of the express lane making them useless and could also discourage carpooling (If the express lanes are clogged in traffic, why should I carpool?). So that should be probably matched with higher overall prices to balance the utilization of the lanes | 2 | This is a very wide statement. I get the need to be more flexible and faster in deciding, but there should be a clearly stated approach to that decision-making process and what are the goals? | 7 | | |
| 713 | 4/26/2022 | 0 | | 0 | | 5 | | |
| 712 | 4/26/2022 | 7 | Express lanes shouldn't exist | 6 | | 5 | | Express lanes shouldn't exist |
| 711 | 4/26/2022 | 0 | | 0 | | 0 | | |
| 710 | 4/26/2022 | 0 | | 0 | | 5 | | |
| 709 | 4/26/2022 | 0 | If people's incomes are too low, address that. We shouldn't be having low-income people (who, by definition, are not carrying out valuable services) using the express lanes intended for people with high value tasks to be done - delaying those tasks. That's a stupid idea and harmful to our economy. | 5 | | 10 | As long as emergency is clearly defined and not overly broad, this seems a good idea. | |
| 708 | 4/26/2022 | 0 | Get ride of the lanes all together, then you won't have to offer a discount. The poor and the rich will use the lanes and the middle class get screwed. | 0 | No | 0 | No | Get ride of these pay lanes. They are called FREEways for a reason. |
| 707 | 4/26/2022 | 1 | | 5 | No discounts for the penalty. If not allowed to use to roads and get caught, you should pay the full fine | 10 | Emergencies, not politically motivated plandemic's | |
| 706 | 4/26/2022 | 8 | | 8 | | 10 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 705 | 4/26/2022 | 6 | I only somewhat support this effort. The primary goal of Express Lanes should be to manage traffic to reduce vehicle miles traveled and funding transit and active transportation. I have not yet seen a study that shows that low-income drivers should get a discount to reach those goals, so I support a discount pilot, but only if it doesn't come at a cost to the goal of managing traffic to reduce vehicle miles traveled and funding transit and active transportation. | 6 | I somewhat support this effort. The primary goal of toll violation penalties should be to eliminate abuse of Express Lanes. With consistent enforcement and the right pricing, it should regulate itself. If the board decides to reduce toll violation penalties for some people, then it should also RAISE the penalty for others who treat a violation penalty as the cost of doing business so it gets to the goal of reducing abuse of Express Lanes. | 7 | My support depends on (1) who defines emergencies (ie, is this only for major emergencies like natural disasters and attacks or also for smaller emergencies?) and (2) are there alternative ways to respond to emergencies that don't require the use of a car (ie, if everyone uses a car to escape an emergency, it may cause more congestion, preventing emergency response.). With those in place, then this seems like a good policy. | I've studied Express Lanes and have thought about this a lot, so I hope you take my comments seriously. I know you're trying to balance good policy with politics, and I appreciate your efforts. |
| 704 | 4/26/2022 | 10 | | 0 | | 10 | | |
| 703 | 4/26/2022 | 10 | Make it free, tried to be taxed everywhere, we are driving to work to pay the Highway, is this not crazy? | 0 | enough of mafia increasing billing of any sort, we should not pay the road from the first point, you charge already too much and you invented penalties on the top, stop this nonsense | 5 | | |
| 702 | 4/26/2022 | 0 | What if things change, how would this be determined????? W all pay taxes, why single out certain people??? | 10 | Always any changes at an open meeting, made known to the public so they can attend | 0 | | |
| 701 | 4/26/2022 | 0 | We all pay the same in every other aspect of our vehicles! | 2 | | 0 | | |
| 700 | 4/26/2022 | 10 | | 8 | | 6 | | |
| 699 | 4/26/2022 | 9 | | 9 | | 10 | | |
| 698 | 4/26/2022 | 10 | | 5 | | 10 | We shouldn't have tolls during emergencies or accidents. The toll should be free to allow traffic to ease. | We shouldn't be tolling these lanes at all. Instead we should be encouraging carpooling and thinking about how to reduce traffic. The cap of the tolls should also be significantly lower - like \$3. |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 697 | 4/26/2022 | 5 | Why the hell do express lanes even exist. Just enforce left for passing only and average speed of traffic will go up, pollution will go down, accident rates will go down. Express and carpool lanes are extremely stupid. | 5 | Remove express/carpool lane, enforce slow traffic keep right. | 5 | Enforce slow traffic keep right you bunch of nitwits | Busses and 18 wheelers need to stay out of left lanes! |
| 696 | 4/26/2022 | 9 | | 8 | | 10 | | |
| 695 | 4/26/2022 | 0 | Poor guy | 0 | Poor guy | 0 | Poor guy | No |
| 694 | 4/26/2022 | 0 | I think you should not allow discounts for low-income drivers | 5 | none | 0 | Do not allow them this power | none |
| 693 | 4/26/2022 | 10 | The lanes are terrible. It makes those with money have more convenience and punishes those without. | 5 | | 10 | There must be a set rule and guidance without bias towards the value of what an emergency is. | |
| 692 | 4/26/2022 | 10 | How would the status be determined? | 4 | What would be the purpose of this? | 5 | | |
| 691 | 4/26/2022 | 3 | I'm not sure pilot programs are worth the experience of running them. | 7 | Sounds reasonable | 8 | Sounds reasonable | No |
| 690 | 4/26/2022 | 1 | How are you going to prevent fraud / prove someone is really low-income? People "borrow" handicap placards all the time for "free" parking, what's to stop a toll lane discount fraudster? | 5 | Can we address that electric car stickers EXPIRE! What is that nonsense? Does an e-car start emitting pollution after year 3? Remove the expiration! | 10 | They already do this and should continue. | Please help us really reduce pollution by allowing electric vehicles access to the lanes for free & for longer than 3 years. Particularly those who purchased a car in December 2019, then didn't use it for 2 years due to covid. |
| 689 | 4/26/2022 | 10 | | 5 | | 8 | | |
| 688 | 4/26/2022 | 10 | | 10 | | 10 | | |
| 687 | 4/26/2022 | 5 | How do you ensure that they are actually low income? Does that eventually increase the toll for people who make too much to qualify, to make up the revenue lost due to the dicing given to low-income drivers? If so, how do we make sure the cost isn't overly expensive? It's already really expensive to use the lane for regular folks (who aren't going to benefit from the low-income discount). | 6 | None | 5 | Don't know what this means. What are some examples of emergencies? Currently is that not a lower the board already has? | Not sure if this survey is very effectively at capturing feedback. I got to this survey from an Instagram ad. Is this the most effective way to reach out to drivers? |
| 686 | 4/26/2022 | 10 | Give discount for low-income driver | 5 | | 10 | | N/A |
| 685 | 4/26/2022 | 10 | Equity is critical | 10 | | 9 | | |

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|----------|-----------|---|---|--|--|--|---|---|
| 684 | 4/26/2022 | 4 | | 4 | | 10 | | |
| 683 | 4/26/2022 | 6 | | 5 | | 7 | | |
| 682 | 4/26/2022 | 0 | Roadway fees should be the same for all | 5 | . | 10 | . | . |
| 681 | 4/26/2022 | 1 | What qualifies as low income? Especially in the Bay Area? This is too subjective. | 5 | Better enforcement needs to be made around people with paper license plates (fake plates) or no plates at all. | 6 | | |
| 680 | 4/26/2022 | 10 | | 10 | | 10 | | |
| 679 | 4/26/2022 | 5 | | 10 | | 10 | | |
| 678 | 4/26/2022 | 0 | | 5 | | 5 | | Everywhere needs toll lanes esp 580 in Oakland |
| 677 | 4/26/2022 | 0 | | 0 | | 5 | | |
| 676 | 4/26/2022 | 10 | Caution on how wide to spread discount. Residents More than 9 Bay Area counties. Caution on definition of low-income. Federal definition of AMI may not suit the BAY AREA and recognize significant AMI between counties. | 5 | Can't answer the question because nothing to compare it to. How are the penalties etc determined now? Is it a transparent process? | 0 | Decision can easily be made by executive Bd of MTC. Should not be single person/employee ie ex director. | Survey assumes reasonable knowledge of respondent or purely emotional responses. Does not identify if respondent is user of routes identified or frequency. Don't thing the data has any legitimate value. Only a checked box about public outreach |
| 675 | 4/26/2022 | 0 | | 5 | | 5 | | |
| 674 | 4/26/2022 | 0 | How do you even control a toll lane with all the evaders? | 0 | You just need more in person patrols. No one cares when there is no one there to enforce them. | 0 | | How to you truly enforce the lanes from the constant evading from fake HOV participation and people who just don't care. The toll /hov lane becomes just another lane. |
| 673 | 4/26/2022 | 6 | | 8 | | 7 | | |
| 672 | 4/26/2022 | 10 | Get rid of toll lanes. My taxes pay for the roads, I shouldn't be double charged (taxes AND tolls) to use them. | 10 | | 10 | | |
| 671 | 4/26/2022 | 1 | | 9 | None | 7 | None | None |

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|-----------------|-------------|--|--|---|---|---|---|---|
| 670 | 4/26/2022 | 10 | On off peak hours (for instance 10am to 3pm) those lanes could be free for some. I see that, even though toll is pretty low, people avoid using those lanes which affects the safety of other lanes. I would like to see them utilized more during off-peak times. | 7 | There should be no penalties if the system catches license plate of a CA driver. Just bill them whatever the full amount plus \$1 of convenience fee (to incentivize them opening a Fastrak account), that way infrequent users or people out of Bay Area don't have to worry too much. Carpool "fraud", where people set their tags to 3+ when they are riding solo should have harsher penalties. | 10 | If an accident that blocks at least one lane happens, express lanes should be open to all free of charge until the vehicle is moved out of travel lanes, and a little bit of grace period after that. Enforcement of double white lines should also be suspended during this period, but I guess that requires a CVC change, or a CHP enforcement memo. | Heavy vehicles should be banned, except buses. I hate to be stuck behind some truck that is technically "carpooling" with only 2 people on it since it is a two seater. Also "Lane Hogging" - I hate it when the lane I am paying for is slower than free lanes. I feel like getting ripped off. This needs to be addressed. My suggestion is for off peak hours express lanes should be free and open for all. |
| 669 | 4/25/2022 | 0 | People should not have to pay more for tolls based on income. People who don't feel they have enough money to pay for the Express Lanes should not take them, regardless of their income level. | 7 | Sure why not | 5 | Makes sense in principle, but may be prone to abuse or politicization | |
| 668 | 4/25/2022 | 5 | | 5 | | 9 | | |
| 667 | 4/25/2022 | 0 | It will cause more people to abuse the express lane | 5 | None | 5 | None | None |
| 666 | 4/25/2022 | 0 | Pay for use is stupid idea. Express lane should only be designed to encourage carpool or clean vehicle. Not to make money | 0 | Greedy and incompetent state government | 0 | Again incompetent agency | Incompetent and greedy |
| 665 | 4/25/2022 | 0 | We already pay enough, everyone needs to pay their fair share. | 0 | | 10 | | |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 664 | 4/25/2022 | 0 | The express lanes should be free and only for carpool, bus, CAV, and motorcycle only. No one should be able to pay their way out of having to wait in traffic. Express lanes allow solo drivers with high income to bypass traffic while low and moderate income solo drivers wait in traffic. A discount will not help low income drivers, as low income drivers would rather wait in traffic than pay extra. They cannot afford to pay extra every day just to save a little bit of time. It is also unfair to middle class drivers who make up the backbone of the workforce and economy but get no assistance. California drivers already pay exorbitant gas taxes and registration fees. We should be able to drive on the roads without having to pay extra. | 5 | I'm not sure what the current violation penalty is, but lowering it too much will only create more toll violators. | 5 | Not sure what would be considered an "emergency". Also, I am not sure how modifying tolls and penalties will help in an emergency. | I have always strongly opposed express lanes. It's a pay-to-play scheme that benefits wealthy drivers and the government. It hurts low and middle class drivers. Californians deserve better. We are the most populous state with one of the highest gas taxes and registration fees in the nation. With that kind of revenue, the roads should be in good working condition and be free to use. Express lane tolling should be eliminated, and express lanes should be converted to free carpool lanes for carpools, buses, CAV, and motorcycles. All this time, money, and manpower spent on express lanes should be diverted to actually fixing and maintaining the state's roadways, bridges, and other transportation infrastructure. |
| 663 | 4/25/2022 | 5 | Remove them. | 5 | Put people back at tolls then people will likely to pay. | 5 | | |
| 662 | 4/25/2022 | 5 | | 5 | | 6 | | |
| 661 | 4/25/2022 | 3 | I don't feel anyone should be treated differently... No one has to use those lanes | 6 | Na | 5 | Na | Be consistent with HOV as 2 people or 3 people everywhere |
| 660 | 4/25/2022 | 10 | | 10 | | 10 | | |
| 659 | 4/25/2022 | 4 | High income folks have no problem paying. Now low income folks will get discount? What about middle class folks who don't qualify nor have the income to use discounted lanes. | 0 | Should not be any incentives or discounts for being a bad driver, regardless of income. | 8 | | |
| 658 | 4/25/2022 | 10 | | 4 | I don't know how the current decision is made. I think the board decision may be based on the company interest only. | | | |
| 657 | 4/25/2022 | 0 | | 5 | | 5 | | |
| 656 | 4/25/2022 | 0 | | 10 | | 10 | | |

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|-----------------|-------------|--|--|---|---|---|--|---|
| 655 | 4/25/2022 | 10 | This needs to be done. That is the comment. How dare all of you take our tax money and create a privileged lane for yet only the rich to benefit. PS: I'm not poor. I'm just here for equity and fair taxation. Shame on all of you. | 5 | | 5 | Why is this even a question. Turn the damn thing off if there's an emergency. Are you worried about collecting money and paying for it? Why, you already have taxpayer make money. Ridiculous. | Stop this non-sense. Be better California. Promote carpool, promote a flexible work schedule to help with train and public transportation schedules, that's what you need to focus on. Stop taxing the middle class. The gas tax should have a holiday (seeing as how you have a publicized surplus) and you are still wanting to survey how we feel about a toll? Goodness your privilege is deafening. |
| 654 | 4/25/2022 | 10 | | 5 | | 9 | | While driving on I-880 North & South, many drivers are avoiding express lane tolls by "cheating" the system and crossing the solid white line after passing the toll tag readers/camera to enter the express lane. Then they again cross the solid white line before reaching the next toll tag reader/cameras to avoid the fines associated with using the express lane. These drivers continue this method of avoiding the express lane tolls for at least 8 miles or more. Sometimes, causing drivers in the lane next to the express lane to avoid a collision when being cut off by these drivers who "cheat" to avoid the express lane tolls. |
| 653 | 4/25/2022 | 0 | People are cheating now, it will only be worse. | 0 | More people will clog the lanes and you are offering an enticement. | 10 | It will help with the bigger picture of cars sitting for hours for a simple crash. | The hours are good don't change them. |

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|----------|-----------|---|--|--|---|--|--|--|
| 652 | 4/25/2022 | | The tolls should be discontinued entirely for all drivers. Other than making money for those who run the tolls, what is the point of them? | | There should be no penalties because there should be no tolls in the first place. | | The BAIFA Executive Director shouldn't have any authority to respond to Emergency's because the tolls shouldn't exist in the first place. What is the salary, including benefits, of the BAIFA executive director? | Maybe you can help me find one, but I can't think of a more in your face example of the rich getting richer and the poor getting poorer. How does this reduce traffic? How does this decrease pollution? If the idea of these lines was to get cars off the road by charging people for them, what's the point of reducing the charge? The whole thing seems quite pointless to me. Obviously, people are making money off of it, and they're the ones who want this in the first place. Otherwise, again, what's the point? |
| 651 | 4/25/2022 | 5 | | 5 | | 5 | | |
| 650 | 4/25/2022 | 10 | | 5 | | 7 | | |
| 649 | 4/25/2022 | 5 | | 5 | | 5 | | |
| 648 | 4/25/2022 | 10 | | 10 | | 10 | | |
| 647 | 4/25/2022 | 6 | | 3 | People always want more time and lower penalties. I don't see a board meeting with the public being the most effective forum to discuss this topic/resolution | 3 | It already seems like policies are made with revenue in mind instead of helping drivers. I'm not keen on the idea of letting an executive director who probably is rarely effected by their decisions to have ultimate control | |
| 646 | 4/25/2022 | 10 | How will you know who's low income? | 3 | The average person doesn't go to public meetings. | 5 | I don't understand what this means. | The language used in this survey is extremely technical and isn't very public-friendly. You need to use common language, not technical or difficult language. |
| 645 | 4/25/2022 | 8 | | 5 | | 9 | | Change carpools back to 2 people for no charge in the 880 diamond lane. |
| 644 | 4/25/2022 | 8 | | 8 | | 5 | | |
| 643 | 4/25/2022 | 0 | Not equitable to others who paid for those taxes to build the lanes. Abolish mid-day tolls. It should not be for income generation. | 2 | Penalties should be minimal and not to exceed actual toll amounts. | 2 | | |
| 642 | 4/25/2022 | 10 | | 5 | | 8 | | |
| 641 | 4/25/2022 | 3 | | 6 | | 10 | | |
| 640 | 4/25/2022 | 0 | | 0 | | 10 | | |

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|----------|-----------|---|---|--|--|--|---|--|
| 639 | 4/25/2022 | 2 | | 8 | | 7 | | |
| 638 | 4/25/2022 | 7 | | 5 | | 0 | Seems too open for abuse. Emergency vehicles can use the other shoulder spaces. | |
| 637 | 4/25/2022 | 0 | No one should be charged. Look snes should be abolished | 0 | No penalties | 10 | Fire him | We pay taxes to ease traffic and now we have to pay to use it. That is not right. |
| 636 | 4/25/2022 | 0 | | 0 | | 0 | | |
| 635 | 4/25/2022 | 0 | Low income drivers should not be given discounts for the lanes. It distorts the price signal being given. Low income drivers should be given subsidies that they can choose to spend however they wish. | 8 | Support the ability to adjust toll penalties by resolution. Do not support the reduction or penalties broadly. Do support scaling penalty amounts by income. | 5 | How will emergencies be concluded? | NA |
| 634 | 4/25/2022 | 5 | | 10 | | 10 | | |
| 633 | 4/25/2022 | 3 | In an economic sense this limits the impact of the express lanes by shifting demand curves and making the overall setup less efficient for everyone | 5 | Depends what the penalties are that are being relaxed. If it's clear abuse then not in favor, if it's penalties that can result from an honest mistake that's more reasonable. Also perhaps exploring 1-2x grace rather than reducing fines. | 10 | | It's often very hard to see how much express lane tolls will cost due to prices being posted so close to the entrance. This can lead to very dangerous situations to try to move to a non express lane, particularly problematic on express lane onramps such as SB880 - WB237 |
| 632 | 4/25/2022 | 0 | | 10 | | 0 | | |
| 631 | 4/25/2022 | 10 | You should not have to pay for a fast lane | 0 | You should be punished if you commit a crime | 5 | | The fast lane should be free |
| 630 | 4/25/2022 | 10 | | 5 | | 6 | | |
| 629 | 4/25/2022 | 10 | | 5 | | 5 | | |
| 628 | 4/25/2022 | 3 | | 5 | | 9 | | |
| 627 | 4/25/2022 | 8 | | 10 | | 9 | | |

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|-----------------|-------------|--|---|---|---|---|---|---|
| 626 | 4/25/2022 | 0 | Instead of discounts. Make it free for low-income drivers, those that are carpooling, and front-line workers and service people. All of whom are trying to get to work. Control the flow of 16 wheeler truck to make commutes outside of the packed commuter time. Have these trucks make trips at other times. Encourage carpooling by reducing and making toll free again. Or at least make it free on these express lines. It's getting harder and harder for hte average worker to get to work. Why should the worker bear the responsibility of paying all these tolls to make the economy work. | 5 | The penalty should not increase as time goes on but should match a portion of the penalizers income. For example, a high-income person should not pay the same amount as a low-income offender. The high-income person should be paying more for the same offense as a lower-income person. They should have differing penalty payments based on their ability to pay. Make it equitable. | 5 | If you plan to eliminate the benefits of using HOV such as reducing the toll then I am strongly opposed. If you plan on reducing toll then I strongly support it. | |
| 625 | 4/25/2022 | 0 | Subsidizing driving on this corridor will not solve anyone's problems. Subsidizing transit service to prevent people from being forced to take on the costs of a car would be far better. | 5 | | 5 | | |
| 624 | 4/25/2022 | 10 | Low income drivers can use public transit, carpool or sit in traffic as I do. | 10 | None | 10 | None | None |
| 623 | 4/25/2022 | 5 | How do you confirm people are not sharing address to get others the discount? States everyone in household qualifies | 5 | | 10 | | |
| 622 | 4/25/2022 | 7 | | 5 | | 5 | | |
| 621 | 4/25/2022 | 10 | | 3 | | 5 | | |
| 620 | 4/25/2022 | 0 | Instead of doing this, you should reduce the amount of time that the express lanes are activated. Move it back to 5-9, 3-7. It is causing the other lanes to be super crowded at all hours. | 5 | Penalties should not be reduced, but the hours should change. | 0 | I do not believe that we should be creating exceptions. Reduce the hours, and you will find that the traffic flows better. | Reduce the hours!!! Don't give discounts to electric vehicles - they tend to be rich people anyways, why are we giving them a discount? |
| 619 | 4/25/2022 | 1 | Two vehicles using the same lane at the same time should pay the say (personally, I don't think they should pay at all). | 5 | none | 5 | No opinion | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 618 | 4/25/2022 | 5 | Too open for abuse. Find other ways to equalize impact of transportation time and cost. | 10 | | 8 | Define limits on time and place | Give discounts on toll bridges to those using Fasstrak instead of pay by plate. It's a no brainer. Also start retrofitting plazas for 100% Toll In Motion ASAP. |
| 617 | 4/25/2022 | 10 | | 7 | | 10 | | |
| 616 | 4/25/2022 | 10 | | 8 | | 10 | | |
| 615 | 4/25/2022 | 10 | The express lanes are worthless and do nothing to help the communities of the bay area. They are on ALL DAY. Which causes build ups at 11am-2pm that we never used to see before since 1 or 2 lanes of traffic is strictly pay to use/or 3+. Drivers continue to weave in and out of the express lanes to avoid the sensors creating an unsafe environment that didn't exist before. Additionally, we should not have to pay to use a lane of traffic that was built using the tax dollars of the people. | 10 | There should be no penalties because there should be no toll. | 0 | The BAIFA should not have authority to do anything. I don't like the idea of a single person controlling the use of major transport routes in the area. Let's have CHP perform law enforcement on our highways, and caltrans can maintain the highways, and that's it..we don't need another regulatory body deciding things from an office while working from home to avoid the traffic they created. | The express lane is a horrendous failure. It creates unsafe conditions, adds to the traffic issue in the bay area, and is an easy way for the government to penny and dime the average citizen. There's is absolutely no benefit to the daily commuter for these express lanes. People hardly even use them, and when they do they don't understand them and get penalized, probably exactly what you guys expected and wanted to happen. Stop non elected officials from increasing expenses on a public road. |
| 614 | 4/25/2022 | 0 | Lower the price | 0 | Lower the toll | 0 | N/A | N/A |
| 613 | 4/25/2022 | 0 | | 7 | | 7 | | |
| 612 | 4/25/2022 | 10 | Just lower the cost overall. I don't use the express lane cause, low income, and you price gouge when traffic shows up | 10 | | 10 | | Make fasktrak cheaper can you? You're taking the Free out of Freeway |
| 611 | 4/25/2022 | 5 | | 8 | | 8 | | |
| 610 | 4/25/2022 | 5 | | 5 | | 9 | Using those planes as emergency lanes is the only positive aspect of them. They only confuse people and slow the flow of traffic. | These lanes are a bad idea. Driving on the 101 is almost painful now. Traffic is supposed to *flow*, but the opposite has occurred. That's what happens when lanes are removed. Don't we pay taxes for road upkeep? |
| 609 | 4/25/2022 | 10 | Those lanes are confusing. They are making all the other lanes so crowded | 10 | Penalties too high | 5 | | |
| 608 | 4/25/2022 | 1 | | 8 | | 7 | | |

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| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|-----------------|-------------|--|---|---|---|---|--|---|
| 607 | 4/25/2022 | 7 | The Express lanes currently have capacity to accommodate additional vehicles. So expanding user base will work for now. How will MTC make sure the lanes are not oversubscribed? | 10 | Please notify proposed changes to all existing users | 10 | | Many cars exist and enter from undesignated locations. |
| 606 | 4/25/2022 | 0 | Why should the people that are working pay for the people not working. We're the ones should get the discount using the lane to get to work. Or attend to business matters | 0 | | 0 | we don't want to give them any more power than what they already have | |
| 605 | 4/25/2022 | 0 | | 8 | | 7 | | |
| 604 | 4/25/2022 | 0 | Higher rates for single drivers otherwise, keep it fair/same for all. | 7 | | 2 | | It seems ridiculous to have fee based lanes with minimal. Are in them when the 3+ lanes are choked with traffic. I understand the point of it, but the lanes should instead be used for carpools only and not at a fee. |
| 603 | 4/25/2022 | 5 | | 5 | | 8 | | |
| 602 | 4/25/2022 | 10 | | 5 | | 10 | | |
| 601 | 4/25/2022 | 10 | | 10 | A flat tax such as a penalty favors the rich and is a burden on the non-wealthy. It is classist and racist due to the folks affected. | 5 | | |
| 600 | 4/25/2022 | 3 | | 5 | | 10 | | |
| 599 | 4/25/2022 | 3 | | 6 | | 7 | | |
| 598 | 4/25/2022 | 10 | I think express lanes create more traffic, congestion, and smog in general and don't really help. | 5 | Please do not waste my tax dollars any more than they have already been waisted on this frivolous junk. I think express lanes create more traffic, congestion, and smog in general and don't really help. | 10 | I forsee hov lanes hindering emergencies. People are already confused by them. Most in this area lack the common sense to help themselves in an actual emergency situation let alone would even take the time to move aside for emergency responders to get by. I fully have no confidence in BAIFA nor the inhabitants of the Bay Area to respond properly in emergency situations. | Please don't waste anymore tax dollars or time when faith has already been long lost |

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|----------|-----------|---|--|--|--|--|---|--|
| 597 | 4/25/2022 | 2 | Waste of tax payer resources | 7 | Fines should be based on income (similar to European countries) | 9 | | Ideally, remove the toll lanes. It's a money grab that benefits the very few and costs tax-payers |
| 596 | 4/25/2022 | 5 | I don't agree with anyone having to pay tolls on roads we've already paid for with our taxes | 5 | | 5 | | |
| 595 | 4/25/2022 | 5 | | 10 | | 7 | | |
| 594 | 4/25/2022 | 9 | | 6 | | 6 | | |
| 593 | 4/25/2022 | 4 | | 0 | | 5 | | |
| 592 | 4/25/2022 | 10 | | 9 | I only support it if penalties will be reduced. I do not approve allowing penalty increases. | 6 | | |
| 591 | 4/25/2022 | 1 | | 5 | | 7 | | |
| 590 | 4/25/2022 | 1 | | 8 | | 9 | | |
| 589 | 4/25/2022 | 5 | Having been low-income before, this would be the absolutely lowest priority expense for me. Sure, you can offer the program, but I don't think it would have benefitted me when I was low-income. I personally don't imagine many people opting for that expense unless the discount is extreme. | 7 | | 10 | | These tolls and penalties are an elitist response to an infrastructure that doesn't work very well. If you care about the environment, then make the HOV lane 3+ people per vehicle, no cost. Do not charge people to use a public road. Of course, many drivers use the HOV lanes on other roads (I-80 for example) when they're a single occupant anyway. Perhaps just do away with the whole thing. Open up the roads to all and don't restrict a lane's access to those who can afford it. |
| 588 | 4/25/2022 | 6 | It's going to be an issue if the same discount doesn't apply on all tolled roads. Why not also bridges for low income? | 5 | N/a | 4 | This is confusing. If the hours change, it's much harder for people to follow the rules. We drive hundreds of hours/year on these roads. Best believe there's a lot of brains on autopilot. | The tolls are too damn high. |
| 587 | 4/25/2022 | 8 | | 10 | | 10 | | |
| 586 | 4/25/2022 | 2 | None | 3 | None | 5 | None | None |
| 585 | 4/25/2022 | 10 | | 10 | | 10 | | |
| 584 | 4/25/2022 | 10 | | 5 | | 10 | | |
| 583 | 4/25/2022 | 9 | | 5 | | 5 | | |
| 582 | 4/25/2022 | 5 | | 0 | | 10 | | |

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|----------|-----------|---|--|--|--|--|---|--|
| 581 | 4/25/2022 | 0 | Discount only for HOV and EV | 5 | | 7 | Only to emergencies declared by public authorities. ED cannot have the power to declare what is an emergency. | |
| 580 | 4/25/2022 | 0 | There are 2 or 3 lanes that are free to use. | 0 | I don't trust the board to do the right thing | 0 | What is an emergency? Just another excuse to grab power | |
| 579 | 4/25/2022 | 10 | | 5 | | 10 | | The rules on how to use the express lane are very confusing |
| 578 | 4/25/2022 | 8 | The toll roads have appeared to increase gridlock by removing a lane for general use, this in turn seems to have increased the number of incidents that then disproportionately impacts lower income individuals who frequently suffer the most when the commute is unreliable and more penalties for being late. That's an awful position to put this vulnerable population in. | 7 | Some of the signage along these routes isn't immediately clear. Having flexibility in penalties would be useful to allow for those innocent misunderstandings. | 9 | It's not clear what the response would be in an emergency or what constitutes an emergency... but charging ridiculous fees in the event of an emergency feels very wrong. | I've used the tolls begrudgingly, and really feel that the traffic was bad enough before them, worse with them because there remains no efficient public transportation to accommodate the commutes people on these freeways need. It feels like charging double where it's known there's no viable reasonable option. |
| 577 | 4/25/2022 | 8 | | 3 | | 5 | Not enough information to guide an opinion. No examples of what would constitute an emergency. | |
| 576 | 4/25/2022 | 5 | Toll lanes should be administered as simply as possible on the road. One stated charge for non-carpool, free for carpool. If a discount is applied at billing, that is ok. | 5 | | 8 | | Tolls for carpool should be free, not half off. |
| 575 | 4/25/2022 | 0 | | 0 | | 0 | | |
| 574 | 4/25/2022 | 0 | | 9 | | 8 | | |
| 573 | 4/25/2022 | 5 | | 3 | | 7 | | |
| 572 | 4/25/2022 | 0 | | 5 | | 0 | | |
| 571 | 4/25/2022 | 2 | Creating this program can potentially add more traffic to an already congested Express Lane. This reduces the incentive to even use or pay for it... This discourages the people who carpool to even carpool. If it doesn't benefit me saving me much time, I'll drop carpooling. Inconvenient for me to carpool already. | 3 | What benefits does giving the board the power??? No explanation provided. | 10 | Our tax dollars pay for these lanes. Special circumstances should be allowed for emergencies. | None |

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|----------|-----------|---|--|--|--|--|---|--|
| 570 | 4/25/2022 | 0 | | 10 | | 6 | | |
| 569 | 4/25/2022 | 5 | | 5 | | 0 | | |
| 568 | 4/25/2022 | 0 | Express lanes should only be 2+ or more (aka HOV lanes) for free. Income shouldn't be a factor. | 3 | | 5 | | |
| 567 | 4/25/2022 | 10 | | 4 | | 10 | | Need more enforcement to prevent vehicles moving in and out of express lanes over the double solid white lines |
| 566 | 4/25/2022 | 0 | Really?! We are going to turn toll lanes into a welfare project? Come on - car pool if you want to save money. | 5 | I don't really care about this - just keep the penalties high. | 9 | Sure, but subject to Board oversight, of course. | |
| 565 | 4/25/2022 | 10 | | 10 | | 8 | | |
| 564 | 4/25/2022 | 8 | Na | 7 | NA | 10 | | |
| 563 | 4/24/2022 | 9 | Please do NOT expand the number of lanes. Just dedicate an EXISTING lane for the express lane. Don't make the same mistake as with Highway 101. | 4 | How are the board members selected? Are they appointed or elected? I have concerns around non-elected officials making these types of decisions since there would be limited accountability to the public. | 7 | | |
| 562 | 4/24/2022 | 1 | | 3 | | 5 | | Fix the potholes instead of charging more money to use the road that we already pay for. |
| 561 | 4/24/2022 | 0 | Having selective discounts defeats the purpose of an express lane. If you can afford to provide discounts then lower the tolls for all. | 0 | This smacks of public officials trying to circumvent controls and public input into policy changes | 0 | We've seen too many public officials abuse emergency powers. I don't trust that the executive director will use that power responsibly | |
| 560 | 4/24/2022 | 8 | Na | 5 | Na | 5 | Na | Na |
| 559 | 4/24/2022 | 0 | Means-tested solutions don't work because the cost to implement them outweigh any benefit they have to the community. I'd rather see the money spent on improvements to public transportation that can be used and benefited by people of all incomes (such as more frequent bus services in these express lanes), not just lower incomes. | 10 | The board should have flexibility to design the best set of policies for our transportation network, and to adjust those policies as needed. For example, if we wanted to align pricing and penalties across counties, the Board should have the ability to do so. | 8 | Sure? This is their job? Why do you need to ask me about this; I trust them to wield their power responsibly. | |

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|----------|-----------|---|---|--|--|--|---|--|
| 558 | 4/24/2022 | 0 | This proposal would defeat the purpose of the lane. Those that can afford the fees would use the lane and alleviate the pressure on the non-fee Lanes. | 0 | It seems fair as is. | 7 | | |
| 557 | 4/24/2022 | 6 | Still need to enforce : speed limit and crossing double white lines! | 7 | Too many unenforced violations today! | 10 | Needs to be clear and simple | |
| 556 | 4/24/2022 | 10 | ALL Lanes SHOULD BE FREE, BRIDGES, TOO. | 0 | FREE FREE FREE!!!! OUR GOVERNMENT DOESN'T NEED THE MONEY!!! | 0 | ANOTHER UNNEEDED BUREAUCRAT!!!! TERMINATE HIM or HER | OUR GOVERNMENT IS TOO WASTEFUL. BIG BROTHER SUCKS!!!! |
| 555 | 4/24/2022 | 10 | If discounts are to be considered, they should be considered for middle-income drivers as well. Much like how Covered California has realized that Health Insurance premium subsidies are needed for those making up to \$90k/year, BAIFA needs to realize this as well. Making \$100k in the Bay Area annually is basically scraping by. \$85k/year salary, for example, makes an individual qualified for Below Market Rate housing in Sunnyvale. | 10 | What's the goal here? To ensure 100% compliance while in the Express Lane? To increase penalty revenue? I'm not sure what updating toll violation penalties will do. | 10 | The Toll Administrator or their designee already has this authority today. The Toll Administrator, and in turn BAIFA, has failed to exercise that authority. Tolling was turned off too late Bay Area-wide into the COVID-19 pandemic and still has not been turned back on at the Sunol Grade. With the I-680 Express Lanes through the San Ramon Valley, for example, the Toll Administrator has the authority to respond dynamically to traffic flow, but has hardly ever exercised that discretion. So I don't understand how BAIFA wants to define the executive director's authority when the Toll Administrator (whether that is an appointed person or another MTC contact) already has broad base authority to respond to emergencies today. | The Express Lanes continue to be a rolling failure. During the most congested times, HOT lanes all across the Bay Area continue to show speeds below the federally mandated 45-mph carpool threshold, which HOT lanes were supposed to solve in the first place. This is due to the botched implementation and lack of enforcement. Nitpicking at the scope of authority or implementing discount programs is akin to putting lipstick on a pig. End all Express Lanes now. They're a boondoggle without any enforcement mechanism that even Caltrans employees have been overheard admitting that they cheat in. Shame on MTC for wasting taxpayer money on a failed project. |
| 554 | 4/24/2022 | 10 | Those qualifying for discount must have proof of income eligibility or proof of being covered by a low income program like Medi-Cal, CalFresh, CalWorks, WIC, TANF, etc. | 10 | | 10 | | |
| 553 | 4/24/2022 | 0 | | 10 | | 10 | | |
| 552 | 4/24/2022 | 8 | | | | | | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 551 | 4/24/2022 | 0 | How are you going to identify low-income drivers, when anyone can drive any car? | 0 | Penalties are already capriciously applied. | 5 | "Emergencies" not adequately defined. Are we talking about occasional traffic conditions, or vaguely defined emergencies like COVID? | I find the 3-passenger requirement for HOV lanes to be highly discriminatory and not supported by public policy needs. A 2-passenger HOV saves 50% of traffic capacity, while a 3-passenger HOV only saves 17% more. The recent 101 changes near Palo Alto have two HOV lanes that are now unusable by 2-passenger HOVs. When passengers don't live at the same address, a 3-passenger HOV will usually increase highway traffic over a 2-passenger HOV as it requires additional travel in excess of the additional savings. |
| 550 | 4/24/2022 | 0 | | 0 | | 0 | | |
| 549 | 4/24/2022 | 0 | If the low income drivers get a break, wealthy drivers should pay much more. | 0 | It should only be allowed to reduce penalties if they can be scaled up as well to match wealthy individuals income | 0 | Too much power for an individual | |
| 548 | 4/24/2022 | 10 | I am against the toll lanes in general, they benefit the wealthy. These roads have been paid for by taxpayer dollars already. | 5 | Lowering yes, raising no | 10 | | |
| 547 | 4/24/2022 | 5 | Na | 10 | Consistency is fair | 10 | Na | Na |
| 546 | 4/24/2022 | 5 | | 5 | | 5 | | |
| 545 | 4/24/2022 | 5 | | 4 | | 6 | | |
| 544 | 4/24/2022 | 5 | | 5 | | 5 | | We need to reduce driving — it's killing us. Thank you for pursuing tolling. Please support transit and active transportation. |
| 543 | 4/24/2022 | 10 | | 10 | | 10 | | |
| 542 | 4/24/2022 | 8 | | 8 | | 6 | | |
| 541 | 4/24/2022 | 10 | | 0 | | 10 | | |
| 540 | 4/24/2022 | 10 | Seems like a no-brainer. | 6 | None | 10 | No brainer, again. | Should already be the case. |
| 539 | 4/24/2022 | 8 | Figuring out eligibility will be a pain - how do you qualify? | 9 | N/a | 6 | What's an emergency? How long does it last? | Thanks |
| 538 | 4/24/2022 | 0 | | 5 | | 5 | | |

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| 537 | 4/24/2022 | 10 | I have always been opposed to the express lanes because it is so unfair for the rich to whiz by the poor who are forced to spend more time driving. I'm glad to see this program. | 5 | There are so many scofflaws these days. Why make the penalties less, unless it can be established that the signs were confusing. | 10 | It only makes sense to allow everyone to use all lanes when there is a SIG alert. | I'm opposed to toll roads of any kind in CA. They got everyone to get a Fastrak to cross the bridges. Now one lane is a toll lane. I fully expect before I retire the toll lanes will increase and the free lanes will decrease. And we won't object much because we aren't handing over real money, just beeping through. I believe this is a long term strategy to get Californians to accept toll roads everywhere possible. |
| 536 | 4/24/2022 | 10 | | 5 | I don't know how this is done now and therefore what the change means | 5 | How is it done now? | This survey seems biased by not explaining the delta for each change |
| 535 | 4/24/2022 | 10 | | 10 | | 10 | | |
| 534 | 4/24/2022 | 10 | HOV stickers for electric vehicles older than 4 years should have HOV access and all electric vehicles should have toll free access to express lanes. | 10 | Lower first offense fine, increase repeat offender fine. | 5 | N/A | Thank you |
| 533 | 4/24/2022 | 5 | | 10 | | 7 | | |
| 532 | 4/24/2022 | 3 | - | 1 | - | 5 | - | Please take steps that will actually improve congestion |
| 531 | 4/24/2022 | 0 | You're penalizing everyone else. This is not enforceable . | 0 | Huh. No clue what this means | 8 | | |
| 530 | 4/24/2022 | 0 | Increase enforcement efforts on existing lanes and only allowed use by vehicles with multiple riders/car pools. | 7 | | 6 | Type of emergencies and range of authority should be defined. | |
| 529 | 4/24/2022 | 10 | | 10 | | 8 | | |
| 528 | 4/24/2022 | 0 | Get rid of toll lanes. | 10 | Get rid of toll lanes | 10 | Get rid of toll lanes | Get rid of them, they're rarely used, we already pay enough in taxes in this crappy Democratic run state |
| 527 | 4/24/2022 | 7 | How would you prevent I Wealthy from paying for low income tags? | 0 | Penalties should be based on prior year net worth or income on a sliding scale. | 0 | This should be handled by the government not executives. | None |
| 526 | 4/24/2022 | 1 | Not fair for other drivers | 6 | None | 7 | Nope | Nope |
| 525 | 4/24/2022 | 6 | Make the tolls lower to begin with...! | | | 6 | | |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 524 | 4/24/2022 | 0 | Income status should have nothing to do with how much you pay for a toll. If you can't afford the toll, you can't go in the lane. Simple as that. If you can't afford an iPhone, you shouldn't get one. We don't need more government policies providing 'luxuries' to low income. | 0 | Lowering penalties encourages people to break the law. Make the penalties known and significant. If you break the law, you're liable. Don't break the law, and the size of the fine doesn't matter. | 5 | This is a bit vague. More details are needed for what constitutes an emergency and what would actually happen. | |
| 523 | 4/24/2022 | 5 | | 0 | | 8 | | |
| 522 | 4/24/2022 | 5 | Discounts for all drivers. Make carpool 2+ only | 9 | | 3 | | |
| 521 | 4/24/2022 | 5 | | 7 | | 5 | | |
| 520 | 4/24/2022 | 2 | | 10 | | 10 | | |
| 519 | 4/24/2022 | 9 | | 3 | | 9 | | |
| 518 | 4/24/2022 | 3 | Lanes should be for HOV and motorcycles only. Otherwise they are not incentivizing choices that reduce traffic. | 5 | | 7 | | |
| 517 | 4/24/2022 | 5 | Remove the express lanes. Too much traffic and too many accidents. | 1 | Return to carpool status without tolls. [Swear] ghouls! | 0 | Fire BAIFA!! remove the [swear] in Sacramento who inflicted toll lanes on us! | Traffic seems worse with toll lane alteration. Eliminate this badly engineered mess now! |
| 516 | 4/24/2022 | 7 | | 10 | | 5 | | |
| 515 | 4/24/2022 | 10 | | 9 | | 10 | | |
| 514 | 4/24/2022 | 0 | There should be no discount for low income drivers. They can car pool for a discount. As one who would not qualify for low income discounts I don't use the toll lane with out carpool because too the cost. This would clog the lane up more which is intended for carpool | 5 | | 5 | | |
| 513 | 4/24/2022 | 3 | | 5 | | 1 | | |
| 512 | 4/24/2022 | 10 | | 10 | | 10 | | |

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| 511 | 4/24/2022 | 5 | This question is difficult to answer because I am opposed in principle to the toll lanes. Let me make clear that I am what most would consider well-off and can easily afford the tolls - the issue for me is twofold - one is that I assume the lanes were built with tax dollars - ie. lower-income people who can't afford the lanes also paid for them. Second is that a lane which is not optimally utilized pushes more traffic into the already crowded non-express lanes. In other words, good for some people, bad for others, but IMHO probably a net negative for all drivers compared to opening another lane. | 5 | This could be a positive or a negative. While I disagree with the express lanes in general - as I commented above - if there is a toll then violation amounts have to be higher than the toll cost times the inverse probability of getting caught - in other words, cheating the tolls can't be allowed to be the "cost-effective option" for regular travelers or fleets. | 8 | | Above and beyond my comments disagreeing with the toll lanes in general, I find the tolls very high on a per-mile basis compared to toll roads I have driven elsewhere. |
| 510 | 4/24/2022 | 0 | | | | | | The wording of this survey is too obscure for the average person. |
| 509 | 4/24/2022 | 3 | | 5 | | | | |
| 508 | 4/24/2022 | 0 | Stop charging fees for carpool lanes period! | 10 | Stop charging fees for carpool lanes period! | 0 | Stop charging fees for carpool lanes period! | Stop charging fees for carpool lanes period! |
| 507 | 4/24/2022 | 1 | Without knowing the income qualifications it's impossible to support this. | 0 | Penalty's and fines never reduce unless sitting before a judge. Linking multiple agency fines could cost someone their livelihood. | 0 | You have to define emergency. Is Covid and emergency? And which direction do you go lees travelers equal higher fees or opposite. | The fast track toll lanes are closed off to normal traffic beyond reasonable commute times. Dedicated toll lanes create congestion and unsafe travel conditions throughout the day. Those lanes were created with taxpayer dollars, making them toll lanes is unconstitutional. |
| 506 | 4/24/2022 | 5 | Free if 2+ | 5 | Only income limitations should be considered- people will not follow if there is no penalty | 7 | | |
| 505 | 4/24/2022 | 0 | n/a | 8 | n/a | 10 | n/a | n/a |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 504 | 4/24/2022 | 9 | | 5 | | 9 | | I strongly dislike toll lanes, especially with HOV of 3+. It seems that more and more of public goods (i.e. roadways) are being reserved for the rich. They can always afford the tolls, while the rest of us can't so easily. HOV lanes sound nice in principal, but with so many of us on "at will" schedules, getting together a car pool of 3+ people is extremely difficult. So the rich get to pay to save their time, and the poor pay *with* their time, sitting in traffic, or trying to use what little public transit there is. |
| 503 | 4/24/2022 | 0 | Either make 880 an expressway with a lane that charges a fee, instead of a FREEWAY or don't. | 0 | No, make penalties a specific amount as boards usually vote to revise fees upward. | 0 | Emergency authority is a crock, then the executive director will decide what that person determines is an emergency. | No. |
| 502 | 4/24/2022 | 4 | | 9 | | 1 | | |
| 501 | 4/24/2022 | 5 | Express / toll lanes should not exist. We are already taxed for the privilege of using these roads. It doesn't matter how you structure the pricing, it will always be unfair to drivers of lower socioeconomic status. | 0 | Express / toll lanes should not exist. | 0 | Express / toll lanes should not exist. | Express / toll lanes should not exist. They make traffic worse. They send the clear message that the government is fine with providing better services for its wealthier residents. It is corrupt in concept. They should all be removed. |
| 500 | 4/24/2022 | 10 | A shorter time period would be more reasonable. Data can be collected pretty quickly and if the period is too long it will collect data that could include larger changing data points, like a company or shopping mall closing, that would contaminate the data. | 6 | None | 5 | What emergency could impact tolls? Nothing in the public's interest. | New to explain emergency. |
| 499 | 4/24/2022 | 8 | I like the idea of discounts for working class drivers | 5 | Penalties should be based on income | 6 | I do not | I do not |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 498 | 4/24/2022 | 4 | Fees and fines should be a percentage of reported income and should be the same for everyone. If you earn \$20k a \$100 fine would be a lot. But even a \$1000 fine for someone who earns \$1000k would be chump change. | 7 | Again, Fees and fines should be a percentage of reported income and should be the same for everyone. If you earn \$20k a \$100 fine (0.5%) would be a lot. But even a \$1000 fine for someone who earns \$1000k (0.001%) would be chump change. | 1 | BAIFA should have zero authority to change anything based on "emergencies". That should be the purview of the agency that must respond to the emergency. I want consistency. | |
| 497 | 4/24/2022 | 3 | | 0 | | 5 | | |
| 496 | 4/24/2022 | 5 | | 5 | | 3 | | |
| 495 | 4/24/2022 | 0 | | 0 | | 5 | | |
| 494 | 4/24/2022 | 4 | | 5 | | 10 | | |
| 493 | 4/24/2022 | 10 | I work as a teacher and know what it's like to have just enough to make ends meet financially. Any break in commute costs help, especially with people like myself not being able to afford to live in the city regardless to do the high cost of living and low pay for non tech jobs. | 10 | Many don't pay because they can afford it. | 7 | I don't have anything to add. | The working class is barely surviving, anything to help matters. |
| 492 | 4/24/2022 | 10 | | 8 | | 10 | | |
| 491 | 4/24/2022 | 1 | | 5 | | 6 | | |
| 490 | 4/24/2022 | 0 | Stop class warfare you white a holes | 0 | Put proposals on a state ballot rather than in secret "board resolution" nobody by the white ass is admitted or has time to attend. | 5 | Sounds reasonable if not abused. | Stop polluting the planet by decreasing the flow of traffic by reducing traffic lanes for rich. Get your head out of your behind and learn some science instead of helping rich prices like yourselves. Thank God for the 2nd Amendment and you need to thank the citizens for obeying the laws. F...n pricks! |
| 489 | 4/24/2022 | 0 | | 4 | | 10 | | Toll lanes are a waste of money and time. They are simply a money grab and not helping traffic in any way. |
| 488 | 4/24/2022 | 0 | | 6 | | 5 | | |
| 487 | 4/24/2022 | 10 | | 9 | | 5 | | |
| 486 | 4/24/2022 | 0 | | 0 | | 5 | | |
| 485 | 4/24/2022 | 8 | | 10 | | 10 | | |
| 484 | 4/24/2022 | 10 | | 10 | | 10 | | |
| 483 | 4/24/2022 | 7 | | 5 | | 5 | | |

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|-----------------|-------------|--|--|---|---|---|---|---|
| 482 | 4/24/2022 | 0 | Driving on the roads shouldn't matter how much money you make. It's a resource we all need. Rich people and poor people matter the same, there shouldn't be a need for this program at all | 0 | Enforcement and fines need to be higher. That is the only way to encourage proper use of the lane | 5 | Not sure what this means | It isn't fair that poor people are stuck in traffic while the rich and get around faster. Enforcement of the lane needs to increase |
| 481 | 4/24/2022 | 10 | | 5 | penalties should be income-based. \$500 means some people can't pay rent, but for the rich it's just a small fee to get to work faster. | 5 | | I live in the bay area, am low-income, and bought an EV partly for the carpool lane sticker so I could get to work more efficiently. Now the sticker is all but useless on many of our highways. It feels like bait-and-switch. |
| 480 | 4/24/2022 | 0 | | 0 | | 0 | | |
| 479 | 4/24/2022 | 0 | | 10 | | 5 | | |
| 478 | 4/24/2022 | 0 | Remove the lanes, and changing it based on income is wildly unfair | 5 | I don't care | 5 | I don't care | I hate these things, terrible idea that was terribly implemented, absolutely destroyed my commute |
| 477 | 4/24/2022 | 8 | | 8 | | 8 | | |
| 476 | 4/24/2022 | 1 | Owning a car is a privilege and not a right. The toll lanes are already excessive and should be encouraging more high occupancy ridership to reduce greenhouse emissions instead of trying to promote single occupancy ridership. | 10 | This should always be discussed and approved by board resolution. | 5 | I'm not sure I understand what defines an emergency. If a regional emergency is declared and the highway is the only way to evacuate people, then this should be a no brainer by any high ranking official. If we are talking about localized emergencies in segments of the corridor that may be very temporary, this should not be an executive decision, this is an operational one. | Clarification is needed for vehicles with HOV decals and are not single occupant drivers if they qualify for the HOV free rate. |
| 475 | 4/24/2022 | 5 | Should these discounts be tied to reason for use - driver is an employee requiring use of faster transit lane, etc. Otherwise, what is to prevent drivers from using money that should pay their living expenses from using these funds in these lanes, then not being able to cover their expenses without support from nonprofits? | 5 | | 5 | I'm not sure exactly what you mean. Would this be if there was an accident on the highway or would this be if there was an area-wide emergency such as an earthquake? | |

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|----------|-----------|---|--|--|--|--|---|---|
| 474 | 4/24/2022 | 0 | NO MORE TOLL LANES!! California is killing blue collar families who can't work from home, must drive in to work. Between the toll "express lanes" that cause more traffic for those unwilling to pay, had prices, and bridge tolls rising every other year- please stop. | 0 | Why appoint more people, more time to amend violations? The violations are clearly stated. Either enforce the laws or don't. | 6 | Fine | I don't |
| 473 | 4/24/2022 | 8 | | 10 | The process should be quick and efficient. | 10 | | |
| 472 | 4/24/2022 | 5 | | 5 | | 10 | | |
| 471 | 4/24/2022 | 4 | | 10 | They should be raised annually. | 5 | | |
| 470 | 4/24/2022 | 5 | Abolish the tolls. | 5 | Abolish the tolls | 5 | Abolish the tolls | Abolish all the tolls, these lanes are maintained by tax payer dollars and turned into a private lane while tolls are being taken. The MTC is a self serving commission and should cease operations. |
| 469 | 4/24/2022 | 7 | | 0 | | 5 | | |
| 468 | 4/24/2022 | 5 | | 9 | | 2 | | |
| 467 | 4/24/2022 | 10 | | 10 | | 10 | | |
| 466 | 4/24/2022 | 10 | | 10 | | 10 | | |
| 465 | 4/24/2022 | 10 | Ok | 0 | I believe in fines, not assessments. | 10 | None | Toll roads should not replace already existing traffic Lanes on the freeway. Toll roads should only be for added traffic Lanes. Through vehicle registrations and gas taxes all of us paid for the existing traffic lanes. To exclude us from those Lanes now is to hijacking them. |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 464 | 4/24/2022 | 4 | How do you ensure the discounts are going to people in need? | 5 | | 5 | Can you reword this note? I couldn't understand the wording of your statement, therefore just stayed neutral. | Would you please consider extending the auxiliary on/off lanes where possible? There's a bottleneck on NB I-880 in Fremont at the truck scales where the express lane has a transition lane to get in and out. At the same location, the on-ramp from the scales extends most of the way toward the Stevenson Blvd off-ramp before ending, causing all the cars into the continuous right lane before allowing cars to exit the freeway. There is enough shoulder room to extend the auxiliary lane all the way to the Stevenson BI exit. That would allow drivers to merge in and out along the entire length of that stretch, and would reduce some of the congestion. |
| 463 | 4/24/2022 | 0 | What does income level have to do with freeway traffic? Let's use express lanes to encourage carpools and/or cars that have really good gas mileage &/or raise revenue for traffic mitigation | 1 | Let's not make things confusing | 0 | "The authority to respond to emergencies" is way too broad and ambiguous... i.e., HOW does one define emergencies? | This survey doesn't give me enough context / background to understand why these changes are proposed Nor does it explain benefits & effects In the absence of that info I have trouble agreeing with the proposed changes |
| 462 | 4/24/2022 | 10 | | 10 | | 10 | | |
| 461 | 4/24/2022 | 5 | | 0 | | 0 | | |
| 460 | 4/24/2022 | 0 | | 0 | | 10 | | |
| 459 | 4/24/2022 | 0 | if you can afford a tol, you can afford the lane. or, get in the non-toll lanes with the rest of us. | 5 | | 5 | | toll lanes are a waste. they cater to high income commuters, reduce available lanes to traffic flow during high traffic periods, and base on 25 yrs of direct observation, have no material impact on reducing traffic or the number of cars on the roadways. |
| 458 | 4/24/2022 | 7 | I think it's going to be difficult to police the policy. | 5 | | 7 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 457 | 4/24/2022 | 10 | Please build a walkway from treasure island to SF along side the older section of the bridge. I can imagine it would be challenging from an engineering perspective but I believe in you! ʃᵛ _ ʃᵛ ● ● | 0 | Please give us peasants some extra slack. Gas prices, food, housing, transportation, etc. is on the rise. I get that people violating the tolls is not cool and I would never condone it, however, perhaps working with the people and giving them options for reduced tolls might help. | 10 | | |
| 456 | 4/24/2022 | 10 | | 3 | The toll is the toll - reduced or not - the rest of us are using fast trak and paying our share. Penalty reduction sends a message that toll evasion is encouraged | 6 | Need more specific info | |
| 455 | 4/24/2022 | 0 | Simply abolish tolls | 0 | Simply abolish tolls | 0 | Abolish tolls | Tolls are unfair and economically disastrous. HOV lines are OK |
| 454 | 4/24/2022 | 0 | | 0 | Enforce the penalty and increase the penalty | 0 | | |
| 453 | 4/24/2022 | 10 | | 5 | | 10 | | |
| 452 | 4/24/2022 | 0 | | 10 | | 5 | | |

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|-----------------|-------------|--|--|---|--|---|---|--|
| 451 | 4/24/2022 | 10 | We should get rid of these tolls entirely or significantly reduce them, including bridge tolls. The cost of living in California is ridiculously high and an express lane toll hurts lower-income people most. Public transportation/BART is not widespread or reliable enough to justify these costs. They should also be voted on directly (not a bundle of infrastructure projects/funding, but the specific prices or increases) through some form of regional ballot measure. These express lane tolls have longer hours, now require one extra (3 total) person to be free, and effectively eliminate another lane for everyday people. Additionally it isn't right people must pay for an up to \$8 toll potentially twice a day in addition to the insane current gas prices of almost \$6/gallon. This is unacceptable and unsustainable. | 7 | As stated in my other comments I believe these penalties should be reduced or eliminated entirely. There are too many costs with this system. Any changes should be discussed publicly and voted on accordingly. | 7 | | I will repeat my initial comments for emphasis. We should get rid of these express lane tolls entirely or significantly reduce them, including bridge tolls. The cost of living in California is ridiculously high and an express lane toll hurts lower-income people most. Public transportation/BART is not widespread or reliable enough to justify these costs. They should also be voted on directly (not a bundle of infrastructure projects/funding, but the specific prices or increases) through some form of regional ballot measure. These express lane tolls have longer hours, now require one extra (3 total) person to be free, and effectively eliminate another lane for everyday people. Additionally it isn't right people must pay for an up to \$8 toll potentially twice a day in addition to the insane current gas prices of almost \$6/gallon. It forces people to choose between living on a cheaper side of the Bay Area away from work |
| 450 | 4/24/2022 | 0 | | 8 | | 3 | | |
| 449 | 4/24/2022 | 10 | | 10 | | 5 | | |
| 448 | 4/24/2022 | 8 | | 5 | | 10 | | |
| 447 | 4/24/2022 | 3 | If you implement a discount for I-880 then it shall be applied across all express lanes. Low income drivers just don't use I880 during their long commutes. | 5 | Penalties shall not be excessive in amount. I rather have the board lean towards getting people on fastrac before serving up fees people can not pay. | 7 | Pandemic emergency or state issued emergencies the board should look into making the fees for express lanes be reduced or at zero for the time the public emergency is in effect. | The 8pm time frame should be reduced by one hour on all express lanes. 8pm is too late and traffic is so light that it takes away a lane of travel on 680. |
| 446 | 4/24/2022 | 2 | | 4 | | 9 | | |
| 445 | 4/24/2022 | 0 | | 5 | | 5 | | |
| 444 | 4/24/2022 | 2 | | 5 | | 8 | | |
| 443 | 4/24/2022 | 10 | No more express lanes. Less regressive taxes like this. | 5 | Make penalties based on wealth | 5 | Na | Na |
| 442 | 4/24/2022 | 8 | | 10 | | 10 | | |
| 441 | 4/24/2022 | 5 | | 0 | | 7 | | |
| 440 | 4/24/2022 | 5 | | 8 | | 8 | | |

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|-----------------|-------------|--|---|---|---|---|---|---|
| 439 | 4/24/2022 | 0 | No tolls!!! Enough is enough with constant Govt tolls, fees, etc. | 0 | No tolls! | 0 | No [swear] tolls! | No tolls! You people cant manage tax dollars, why give you more? |
| 438 | 4/24/2022 | 2 | They should just lower the tolls for everyone instead | 0 | I don't want them to be able to make any changes without a public meeting | 3 | Still seems pretty vague and wide reaching | Just lower the tolls across the board. Or do what san Diego did and get rid of the tolls once the bridge/road is paid for. Considering all the tolls the freeways are in terrible condition |
| 437 | 4/24/2022 | 6 | | 8 | | 6 | | |
| 436 | 4/24/2022 | 5 | No | 7 | | 8 | | |
| 435 | 4/24/2022 | 2 | Theoretically, a lower income person should be carpooling anyway because they can't necessarily afford to travel on their own, and with the amount of resources that are provided by the state, there's no reason that somebody if they wanted to couldn't find somebody to carpool with and therefore save money on the express lanes which is the whole point, is to incentivize carpooling | 8 | I think the idea of the board being able to change and modify penalties and restrictions is certainly a power local government should have | 1 | I don't think that a single person should have that kind of power, I think that's something that should be delegated to a board of people who are elected by the people | I think that if the board is not already elected by the people, it should be |
| 434 | 4/24/2022 | 0 | Lanes should not exist, they are dangerous | 0 | Prices and fees would go up more routinely | 0 | Does not need that type of power | None |
| 433 | 4/24/2022 | 10 | Generally support policies that price roadways correctly while minimizing adverse impacts on people with low incomes. Show us how it's done! | 5 | Not familiar with current fines so don't know. I know I could have read the documents... | 8 | | |
| 432 | 4/24/2022 | 0 | We are divided enough as a country. Don't add another place where rich people thrive and poor people suffer. We all pay for the roads. Toll roads are an abomination. | 0 | | 0 | | |
| 431 | 4/24/2022 | 10 | 36 months is too long, should be 24 months max. Collect your data market appropriately and then decide, don't drag out a pilot. | 5 | Not everyone can attend 'public' meetings. Meetings are a thing of the past and not an equitable way to make decisions. | 7 | Define emergencies in clean up language. | Lead these actions with equity, not revenue. |

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| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|-----------------|-------------|--|---|---|---|---|--|--|
| 430 | 4/24/2022 | 5 | What is the definition of low income since the Bay Area's cost of living and income levels are so distorted from the rest of the country? | 0 | | 8 | | |
| 429 | 4/24/2022 | 0 | | 0 | | 0 | | |
| 428 | 4/24/2022 | 4 | | 6 | | 4 | | |
| 427 | 4/24/2022 | 10 | | 8 | | 7 | | |
| 426 | 4/24/2022 | 5 | No one should pay tolls. CA is already taxed enough, especially gas. | 5 | Penalties should held to a minimum as these Freeways started out with no tolls. Hence the word Freeway. | 5 | If the freeways are free with no tolls then we don't need this job. | Remove toll lanes and make lanes available to all. |
| 425 | 4/24/2022 | 0 | There should be no pilot project to begin with get rid of express lanes No one should pay we paid enough | 10 | No comment | 5 | No comment | No comment |
| 424 | 4/24/2022 | 0 | | 7 | | 5 | | |
| 423 | 4/24/2022 | 10 | Should be free to everyone | 5 | | 5 | | |
| 422 | 4/24/2022 | 10 | | 5 | | 7 | | |
| 421 | 4/24/2022 | 2 | Like everything else people will find away around this and people who don't deserve the discount will get it. | 5 | | 10 | | |
| 420 | 4/24/2022 | 10 | Tolls should be an equivalent burden/incentive on everyone regardless of means | 5 | | 5 | | |
| 419 | 4/24/2022 | 10 | Higher support for those that do a daily commute! Gas prices are so high, they pay so much in time away from family in their commute, a discount could help them make ends meet. | 5 | None | 5 | This seems like an obvious. Do the right thing during emergencies. | None |

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|----------|-----------|---|--|--|---|--|--|--|
| 418 | 4/24/2022 | 9 | Being low-income myself, anything can be beneficial. Living in the North Bay, excessive tolls and fees make it difficult for us to have access to more jobs and more higher paying jobs. We're not able to travel to larger cities as a result. People from the South Bay don't have to worry about paying fees and tolls to travel to and from San Francisco, Alameda, and Contra Costa. Those of us in the North Bay shouldn't have to either. | 5 | You guys need to re-phrase question number 3 better. I rather go for neutral. There should be no penalties for North Bay residents at all. We should have more exceptions. It is not fair at all that we face more income inequality than other parts of the Bay Area because of how unnecessary fees make it harder for us to seek better and fulfilling opportunities in larger cities. | 10 | Not applicable. | None at this time. |
| 417 | 4/24/2022 | 9 | | 5 | | 8 | | |
| 416 | 4/24/2022 | 0 | Get rid of these stupid [swear] lanes or we're going to go out and do it ourselves. | 5 | Get rid of the stupid [swear] toll lanes. Do it yesterday. Sunk cost. | 0 | Get rid of these stupid [swear] toll lanes. | Please. Get rid of the goddamn toll lanes. It was a failed plan that should have never even been considered. |
| 415 | 4/24/2022 | 7 | | 8 | | 10 | Don't just have policies: practice them | |
| 414 | 4/24/2022 | 6 | | 10 | | 10 | | |
| 413 | 4/23/2022 | 5 | How about discounts for commuters in the form of package discounts (e.g. monthly pass). | 9 | | 8 | | Need an express lane connector from SB680 to WB24. |
| 412 | 4/23/2022 | 1 | | 5 | | 8 | | |
| 411 | 4/23/2022 | 2 | | 5 | | 1 | | |
| 410 | 4/23/2022 | 10 | Toll express lanes put low-income employees at a disadvantage simply because they cannot afford to take an express lane to get to work on time in unexpected gridlock situations. | 5 | Toll lanes do not help gridlock for all drivers. Only for wealthy individuals and corporations who can afford to pay the toll. | 5 | | |
| 409 | 4/23/2022 | 0 | Low income get enough free [swear]. Let's not add more. Leave early like we all do if you need to be somewhere and if you cannot pay like everyone else. Why are we also looking to give free [swear] to "low income " they are driving nicer car than I have | 0 | Why have rules if you are going to make exceptions? So sick of California. | 10 | This is just common sense. If there is a state of emergency and fast evacuation is needed of course open up all lanes. Why are we even voting this [swear] is so basic | MTC you really needed to take a poll for this? You all are dumber than I thought |
| 408 | 4/23/2022 | 8 | | 10 | | 2 | | |

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|----------|-----------|---|---|--|--|--|---|---|
| 407 | 4/23/2022 | 10 | | 5 | | | | |
| 406 | 4/23/2022 | 3 | Discounts only with validated need | 0 | Should be via public policy not board | 6 | Emergency conditions should lift all traffic limits on express/toll ways | Too many abuses of toll ways |
| 405 | 4/23/2022 | 9 | | 7 | | 10 | | |
| 404 | 4/23/2022 | 0 | | 6 | | 8 | | |
| 403 | 4/23/2022 | 1 | | 1 | | 10 | | |
| 402 | 4/23/2022 | 5 | What about dropping tolls altogether outside of commute hours?? These express lanes make traffic three times worse off hours. I refuse to shop anywhere more than a mile from my house! I refuse to pay exorbitant fees for lanes my taxes have ALREADY paid for. No more shopping in Walnut Creek, or Stoneridge or elsewhere! | 0 | | 7 | | |
| 401 | 4/23/2022 | 7 | Please calculate and consider strongly whether any proposed changes will reduce vehicle miles traveled. Changes that increase vehicle miles traveled should not be made. | 5 | Please calculate and consider strongly whether any proposed changes will reduce vehicle miles traveled. Changes that increase vehicle miles traveled should not be made. | 0 | Tolls should not be suspended. I am skeptical that the executive director of this freeway agency would avoid suspending tolls too frequently. | Please stop adding lanes. If HOV/toll/bus lanes are needed, take them out of the existing lanes. Please reduce offramp and onramp width and curve radius, to protect vulnerable road users on the streets surrounding the freeways. |
| 400 | 4/23/2022 | 0 | Nobody should get discounts. The lanes should be full cost for everyone. | 6 | Make them higher. The penalties should involve community service. | 6 | | Enforce the rules. I never see near enough enforcement |
| 399 | 4/23/2022 | 2 | Everyone pays taxes on gasoline, which paid to build the road in the first place. Now Sacramento wants more money. Driving in California is a privilege, not a right. So we all need to pay! | 1 | A private board setting penalties for something that they are exempt from is wrong. There has to be a better way! | 9 | There needs to be a written procedure that establishes the parameters of what the emergency is.... | |
| 398 | 4/23/2022 | 8 | N/a | 5 | Na | 5 | N/a | N/A |
| 397 | 4/23/2022 | 10 | Will toll discounts be based on a sliding scale? (Bigger discounts for workers making 30k/yr. Smaller discounts for 40k/yr). What about undocumented workers that that don't have W-2? | 5 | Notify the public and be transparent about the process. | 10 | | |

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|----------|-----------|---|--|--|--|--|---|--|
| 396 | 4/23/2022 | 10 | | 5 | | 5 | | Fines should be income based. If you get caught in the carpool or express in violation the fine should be 1% of your income. Then wealthy people don't feel like they can just use the lane. |
| 395 | 4/23/2022 | 10 | | 5 | Are the board members voted in by the public or appointed? There seems there could be conflict and a lack of transparency. | 7 | | |
| 394 | 4/23/2022 | 10 | Express lanes should be carpool only during commute hours/regardless of income. | 5 | | 5 | | Turning carpool lanes into pay per lanes has made traffic worse! |
| 393 | 4/23/2022 | 7 | | 5 | | 7 | | Focus on making the Express Lanes work for their original use-case: as HOV lanes. Today, if my Fastrak Flex fails to register (often), I get charged as a non-HOV vehicle, when I was an HOV vehicle with the proper setting set on my Flex device. And the onus is somehow on me to correct Fastrak's error. This is poor product design. |
| 392 | 4/23/2022 | 5 | | 3 | | 10 | | |
| 391 | 4/23/2022 | 10 | | 6 | | 7 | | |
| 390 | 4/23/2022 | 8 | | 2 | | 9 | | |
| 389 | 4/23/2022 | 2 | The pricing is already really confusing; this kind of program makes it even worse | 10 | Again, it's so confusing what is allowed on which lane or bridge that I'm in favor of leniency | 10 | | Some places you need three people for carpool lanes, some you need two. Some places cars with HOV stickers are free, others are not. I just want some consistency!!! |
| 388 | 4/23/2022 | 5 | We need to make more public transit options. During the pandemic everyone got back in their cars especially lower income people who can't work remote and we went backwards environmentally | 5 | Only the tenacious and well-resourced will have the stamina to get their toll violations lowered while the rest of us follow the rules | 4 | One person should not wield the power | You need to focus on making public transit more attractive |
| 387 | 4/23/2022 | 8 | | 3 | | 9 | | |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 386 | 4/23/2022 | 0 | This punishes people who dont qualify for government subsidies | 0 | Exceptions will produce loopholes that criminals will be using. | 5 | Emergencies are a touchy subject. Justifications cannot be a grey area. | Tolls should not cater to those who cannot afford them. If I can't afford the toll I don't use the toll lanes. Its absurd to bend the rules because of peoples feelings. |
| 385 | 4/23/2022 | 0 | Imposes a high marginal tax if a low income person gets a raise. Difficult to implement and audit | 8 | | 5 | The Board must sweet strict parameters. | |
| 384 | 4/23/2022 | 2 | | 9 | | 8 | | |
| 383 | 4/23/2022 | 10 | | 0 | | 5 | | |
| 382 | 4/23/2022 | 0 | | 5 | | 5 | | |
| 381 | 4/23/2022 | 10 | Toll discounts should be for everyone | 10 | fasttrak costs way too much period | 10 | | |
| 380 | 4/23/2022 | 8 | | 8 | | 8 | | |
| 379 | 4/23/2022 | 5 | You could simply lower the tolls for everyone. | 5 | I have no idea what the modifications are, increases or decreases, removal? Automatic payment? | 9 | In times of emergency, all tolls and HOV lanes have to be modified to meet the fluidity of the situation. | |
| 378 | 4/23/2022 | 10 | | 5 | | 10 | | |
| 377 | 4/23/2022 | 10 | The toll lanes are for the rich. Your proposal is trying to fix the situation, but it is like putting a bandaid on a severed limb. Get rid of the toll lanes. | 5 | | 0 | | |
| 376 | 4/23/2022 | 0 | Should be discounted for all bay are residents who use it for commuting purpose. Tolls can be collected at full price from commercial vehicles and out of area vehicles who can find alternate times to travel rather than during peak hours. | 10 | None | 10 | None | None |
| 375 | 4/23/2022 | 8 | | 10 | | 10 | | I am COMPLETELY opposed to these toll lanes. They are a travesty you have imposed on us due to the failure of your carpool policies. You should EXTEND car pool lanes AND lower the tolls associated with car pools to create more of an incentive. Car pool hours should be narrowed to peak commuter periods and the lanes open to ALL when car pool hours do not apply. |

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|----------|-----------|---|--|--|--|--|--|---|
| 374 | 4/23/2022 | 6 | | 5 | | 9 | | |
| 373 | 4/23/2022 | 0 | The hours on the toll lanes are too long. | 6 | | 10 | | reduce the hours on toll lanes. they are clogging traffic outside of rush hour periods |
| 372 | 4/23/2022 | 0 | And just how do you know they are low income? If you give them special "passes" you will be skewing the results. | 0 | Penalties need to be certain and deterministic. Do not based on unelected whim | 10 | | |
| 371 | 4/23/2022 | 0 | | | | 0 | | |
| 370 | 4/23/2022 | 0 | | 5 | | 5 | | |
| 369 | 4/23/2022 | 10 | | 5 | | 10 | | |
| 368 | 4/23/2022 | 5 | Why is there a Lexus lane at all? It's ridiculous. I can see for car pools or environmentally friendly cars but not for paying. I already pay taxes and gas for those roads. | 5 | | 6 | | |
| 367 | 4/23/2022 | 0 | If they can afford to drive, they can afford to regular tolls | 2 | | 7 | With clear oversight | |
| 366 | 4/23/2022 | 10 | Discount for commuters that cross a bridge everyday. Sort of like prepaid bus or train cards. | 5 | | 5 | | Motorcycles should Automatically receive their toll discount regardless of they have a transponder or not. The agency knows just by the plate # that the vehicle is a motorcycle and there is often nowhere good to attach the transponder to a motorcycle |
| 365 | 4/23/2022 | 10 | | 10 | | 5 | | |
| 364 | 4/23/2022 | 0 | That is not fair. Use the free lanes. | 8 | | 8 | | |
| 363 | 4/23/2022 | 5 | How will you determine that the operator of the vehicle containing the transponder is low income? What is to stop someone from falsifying this information, or using someone else's transponder? | 7 | First of all, I am concerned about the legality of making part of a federally funded interstate system HOV and/or a toll road, even if it is only a portion. This is a roadway that all tax paying Americans pay for, now you want to exclude those that aren't in a carpool (the definition of which changes arbitrarily), or those not willing to pay a fee on top the taxes we are already paying. I don't agree with that. | 5 | I don't understand what this means. Some bureaucrat somewhere gets to decide if there is an emergency that will justify opening up the toll lane for free usage, or are they going to increase the price because demand is higher? Sounds like another way to extort more money out of people. | I do not like toll lanes. I do not like HOV lanes. Traffic is bad in the Bay Area, we need more lanes for everyone, not just those that can afford an electric car, plug in hybrid, or to pay tolls to get to work. Tolls that, by the way increase during high demand, which is when most people are driving to work. Gas in the Bay Area is already the highest in the lower 48. This is just another money grab from greedy governments. |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 362 | 4/23/2022 | 0 | The idea behind express lanes is for tolls to pay freeway expansion. Can't pay then dont use. | 8 | | 10 | | |
| 361 | 4/23/2022 | 0 | | 6 | | 5 | Your description tells me nothing | |
| 360 | 4/23/2022 | 8 | 1. Proof of low income must be handled with 100% privacy/security. 2. Should be open to non-citizens and those without legal permanent residency (green cards) | 8 | This survey should explain HOW MUCH current penalties are so respondents can make an informed response. | 8 | Somebody should have that power already, like the county sheriffs and/or high-ranking CHP officers! | |
| 359 | 4/23/2022 | 0 | If you can't afford to pay the toll, you can't afford to drive. Tired of subsidies for low income families. | 10 | | 10 | | |
| 358 | 4/23/2022 | 10 | it seems there is lax enforcement for violators. I'm too worries to use express lanes as violators would just swerve or some would just use it even without fastrak flex! | 0 | | 5 | | |
| 357 | 4/23/2022 | 4 | It doesn't address congestion or environmental factors. It's compassionate towards some, obviously, but I'm overall not convinced. | 8 | This question is a bit disingenuous; you're not making clear what the alternatives are. | 10 | This seems pretty obvious. | |
| 356 | 4/23/2022 | 8 | | 8 | | 10 | | |
| 355 | 4/23/2022 | 0 | Such a discount disincentives public transportation. | 0 | No reason to encourage violations. | 5 | Don't feel strongly either way | |
| 354 | 4/23/2022 | 10 | No tolls at all | 5 | No tolls ever | 5 | Let any car use any lane | Why charge? Some tolls I see are as much as \$14. Just a wee punishing except for oligarchs |
| 353 | 4/23/2022 | 10 | | 5 | | 7 | | |
| 352 | 4/23/2022 | 2 | I feel express lanes are working good the way they are. If you start changing them they'll become crowded. | 0 | Need to discourage violators already have people jumping in and out breaking the law. | 2 | Should be extreme emergency if your going to change rules. | |
| 351 | 4/23/2022 | 8 | | 4 | No need to reduce penalties. | 9 | | |
| 350 | 4/23/2022 | 3 | | 5 | | 4 | | |
| 349 | 4/23/2022 | 0 | The lanes and any testing should be open to everyone | 10 | None | 10 | | |
| 348 | 4/23/2022 | 8 | | 5 | | 10 | | |
| 347 | 4/23/2022 | 0 | | 0 | | 0 | | |
| 346 | 4/23/2022 | 2 | | 7 | | 7 | | HOV/express lane enforcement is too lax today. |

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|----------|-----------|---|--|--|---|--|--|---|
| 345 | 4/23/2022 | 10 | | 5 | | 10 | | |
| 344 | 4/23/2022 | 1 | With the cost of living, work/commuting expenses and inflation, most drives qualify under the 'low-income' bracket anyway. Why 'test' a discount, only to take it away later? It's just a tease. Unnecessary. | 9 | | 9 | | |
| 343 | 4/23/2022 | 10 | | 6 | | 3 | | |
| 342 | 4/23/2022 | 10 | | 8 | | 10 | | |
| 341 | 4/23/2022 | 10 | No | 10 | No | 5 | No | The tolls are VERY expensive |
| 340 | 4/23/2022 | 3 | When our regional goals are to reduce VMT and build more workforce housing near employment centers, this feels very much like a bandaid on a far greater issue. If 880 required tolls for all road users (not just express lane), I would be more supportive. | 0 | Firmly opposed to this. Fees, when enforced and levied, are a disincentive to violating rules of the road. Again, feels very misguided and fails to address the underlying issue. | 7 | Supportive in concept, but would want more information about how emergencies would be defined, and maximum duration without additional review and public comment/vote by MTC Board | |
| 339 | 4/23/2022 | 8 | I'm mixed. Honestly, the system we have doesn't work. Express lane tolling just allows those with money the chance to be on time, and those without have to wait. They don't serve the full purpose, which is to encourage less driving in general (or better driving habits, such as carpooling, public transit, or e-vehicles.) But at the same time, it's not fair that drivers that can afford the express lanes can take advantage of them while lower-income drivers cannot. I support the idea of this as a start, but it should be coupled with better investment in public transit to make the commute better for everyone - no matter your income level. | 5 | If your goal is equity, reducing toll violations overall may not get you there. Consider a sliding scale for violations, with penalties determined by income, etc. | 10 | I thought this was already a thing. We should absolutely not be charging tolls in an emergency. | Again, I appreciate the thought into making tolls more accessible for all, but the way to truly support everyone in the Bay Area is investment in quality, cheap, public transit. |
| 338 | 4/23/2022 | 7 | Don't remove electric car free access. Encourage electric purchases and clean air | 8 | | 9 | | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 337 | 4/23/2022 | 8 | How about charging based on income quintiles in general? Not just a discount for poor people | 2 | Penalties shouldn't be lowered as it may encourage more violations by those who can afford the fees. How about charging penalties based in income instead? | 5 | None | Using income quintiles to determine fees and penalties is a fairer way to do things than just having discounts and exemptions for the poor |
| 336 | 4/23/2022 | 10 | | 1 | | 1 | | |
| 335 | 4/23/2022 | 0 | | 7 | | 7 | | |
| 334 | 4/23/2022 | 5 | | 5 | | 10 | | |
| 333 | 4/23/2022 | 0 | Low income programs already include, food, housing, transportation, etc. Middle income households support this through taxes but never receive benefits or tax breaks. | 5 | | 5 | | The 680 express lanes effectively reduce the number of lanes to ONE for non-HOV vehicles because trucks use/block the two right lanes. This is a problem even during non-commute hours, by creating commute hour problems 24/7. |
| 332 | 4/23/2022 | 2 | I believe the test period is too long. You need 36 months of data. 12 months max!! | 0 | It would just be another example of rule breakers getting away with it. Ridiculous | 2 | Devil in the details but could have some merits. | |
| 331 | 4/23/2022 | 10 | | 5 | | 9 | | |
| 330 | 4/23/2022 | 6 | | 8 | | 10 | | |
| 329 | 4/23/2022 | 8 | | 3 | | 6 | | |
| 328 | 4/23/2022 | 3 | MTC's express HOV lane is ending for electric vehicles, which I am not happy about. I hope this changes. The HOV express lane is for the environment. Giving low income polluters the lane does not make our state better. It would be much smarter to give low income drivers a discount on electric cars. | 4 | | 9 | I would also make the HOV lane available at a discount for more times and longer times periods. I would add days like weekends to the possible FLEX pass discount as well. | I am shocked to hear that the HOV lane discount may be ending in 2025. This is very disappointing. Why can't the HOV sticker program go beyond this date? Why would the HOV lane times be as limited as they are. The environment unfortunately can't wait. We mas support clean vehicles in CA and be a model for other states. Thank you. |
| 327 | 4/23/2022 | 10 | Anyone who earns less than \$120 000 per year is LOW INCOME in SF Bay Area. | 0 | | | | |
| 326 | 4/23/2022 | 1 | | 5 | No | 7 | Nc | Nc |
| 325 | 4/23/2022 | 0 | I do not want express lanes on i880. They are discriminatory against people of lower means | 10 | None | 0 | None | I think express lanes are discriminatory |
| 324 | 4/23/2022 | 6 | | 8 | | 10 | | |

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|----------|-----------|---|---|--|--|--|---|--|
| 323 | 4/23/2022 | 0 | Should be cheaper for everyone! Don't discriminate. | 0 | If anything penalties should be raised for people breaking the law. | 5 | Not sure if this is good or bad. How are things done today and why is this needed? | Get rid of the top lanes. It slows down the rest of the road unless you pay. It's extortion. |
| 322 | 4/23/2022 | 8 | | 5 | | 8 | | |
| 321 | 4/23/2022 | 7 | How is the low-income determined? Low income in the Bay Area is under \$100,000 at the moment. Would this low-income factor be based off if someone is on Medi-Cal or any other government programs? | 10 | Toll violations don't work | 4 | | |
| 320 | 4/23/2022 | 9 | no | 5 | none | 10 | none | more hov lanes please |
| 319 | 4/23/2022 | 10 | | 5 | | 7 | | |
| 318 | 4/23/2022 | 10 | | 5 | | 5 | | |
| 317 | 4/23/2022 | 6 | | 8 | | 6 | | |
| 316 | 4/23/2022 | 10 | It seems reasonable to give discounts to people who are forced to travel long distances to work because they are forced to live out of the area to afford housing. | 4 | | 10 | | I do not support toll lanes! Don't we pay enough in taxes in CA? CalTrans is always behind the curve in developing enough lanes in highly trafficked areas. Besides, they are not largely used anyway by people with low incomes. We are not the East Coast! |
| 315 | 4/23/2022 | 3 | | 6 | | 7 | | |
| 314 | 4/23/2022 | 0 | I believe express lanes should be ban. This is extortion | 5 | Suppose to be no express lanes | 0 | | Express lanes on 880 become a major obstacle for regular traffic flow. They form permanent traffic jams all along the road. It must be reversed to HOV lines |
| 313 | 4/23/2022 | 0 | | 10 | | 5 | Prefer there to be a council to make a decision together rather than an individual | |
| 312 | 4/23/2022 | 0 | | 5 | | 10 | | |
| 311 | 4/23/2022 | 0 | The express lanes should be to encourage carpool (to reduce emissions) and encourage electric vehicles! The tolls are a deterrent and should be higher. They are already overcrowded so testing to allow more drivers would worsen the problem. | 0 | | 5 | | These lanes are meant to be express and to encourage people to drive electric vehicles and carpool. Please keep it that way |

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|-----------------|-------------|--|---|---|---|---|---|--|
| 310 | 4/23/2022 | 0 | Get rid of the toll lanes. Is your plan to have special lanes for the rich and poor folks, while the middle class sits in traffic. Dumb idea. Why segregate us by money? Aren't we all in this together? | 0 | Get rid of toll lanes - it's not fair that rich folks can avoid traffic but the rest of us can't. And now you're planning to reduce penalties? Why? | 10 | | |
| 309 | 4/23/2022 | 10 | No Express lane wanted unless there is No toll. | 0 | | 0 | | |
| 308 | 4/23/2022 | 8 | | 5 | | 6 | | |
| 307 | 4/23/2022 | 8 | | 0 | | 4 | | |
| 306 | 4/23/2022 | 10 | Try putting BART tracks on all Bay Area freeway fast lanes. Seriously. | 10 | Fast track past due penalties climb quickly to astronomical annual interest rates. | 10 | Years ago, in order to get federal funding, counties had to do war planning that involved reversing the flow on freeways and having ALL lanes on both sides go the same way. Now for wildfires? | If you look into the history of freeways, you'll find that they were inspired by Hitler (with help from Henry Ford, who was Hitler's inspiration). I like cars, but express lanes, etc. are a band aid on a cancer that involves NIMBY resistance to housing near jobs, and lobbying by the oil and car industries. Freeways have set U.S. city planning back 100 years. Please, think BIG and FAR into the future! Think transit. Thanks. |
| 305 | 4/23/2022 | 8 | My concern is about the asshats that will game the system | 0 | | 8 | | |
| 304 | 4/23/2022 | 4 | I can't shake the feeling that it's not going to work the way it is intended, as it's far too easy to abuse. How would the low-income discount even work? | 5 | | 9 | Who defines what an "emergency" is? | |
| 303 | 4/23/2022 | 0 | | 10 | | 0 | | |
| 302 | 4/23/2022 | 10 | The express lane tolls are an outright attack on middle to low income people. I see people everyday with only one person in the car(only the driver) have their toll tags set to 3 occupants so they're not charged. You're forcing people to break the law because they cannot afford to pay due to the fact that the civil planning and engineering of Bay Area roadways is such a sh#t-show. | 0 | The tolls should be eliminated People of low to middle income should not be attacked | 0 | Abolish the tolls, they're an attack on low to middle income people | |

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|----------|-----------|---|---|--|--|--|---|--|
| 301 | 4/23/2022 | 0 | | 5 | | 5 | | |
| 300 | 4/23/2022 | 0 | If the purpose is to encourage car pooling and fewer cars on the road, why encourage one group to take more single rider trips? | 5 | | 5 | | |
| 299 | 4/23/2022 | 10 | | 5 | | 10 | | |
| 298 | 4/23/2022 | 10 | I'd like to see toll hours shortened. Instead the entire day open it up after 10-3pm. | 1 | | 0 | | Open up toll lane to general public during weekday after 10am |
| 297 | 4/23/2022 | 0 | | 10 | Toll violation and all traffic penalties should be much higher to encourage better driving style and less dangerous behaviour | 10 | | I oppose Express Lanes as a money making scheme. HOV lanes should be strictly 2+ and no exceptions for EVs or other 'get outs'. I also oppose narrowing sections of highway when express lanes are added, for example where the 880 North has been narrowed between Auto Mall and Stevenson to create a bottle-neck and force the use of the express lane (despite there being a massive space on the shoulder for another lane) |
| 296 | 4/23/2022 | 10 | Consider 62 and older also. | 10 | Penalties are too high everywhere. Consider lowering them a lot more than the lowest one you find. | 5 | Need more details about what is considered an emergency and who is allowed exceptions. | I do not like the toll system at all. I think it remains to keep a bureaucracy running. Any evidence that shows these tolls are slowing traffic down is not even considered by the "authorities". |
| 295 | 4/23/2022 | 0 | Negates the entire purpose of express lanes and what they were designed for. Allow for more commuter/transit/HOV vehicles to use the lane and/or increase their routes so low income individuals can ride them, not drive themselves. | 0 | Again, this negates the entire reason of how express lanes work. If anything we need stronger penalties for violators. We have too many who use the lane today and then cut over the double lanes right before the toll cameras. | 0 | | Seems to me this entire possible project is changing what express lanes were designed to do by creating exceptions. Don't let this happen. |
| 294 | 4/23/2022 | 0 | | 1 | | 8 | | |
| 293 | 4/23/2022 | 1 | Please define low-income | 5 | Those who violate the lane rules should be fined highly. The only way this truly works is if EVERYONE (rich or poor people) follows the rules! | 10 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 292 | 4/23/2022 | 6 | | 7 | | 6 | | I am opposed to "all lane tolling." The idea is especially not fair to contractors who must take their vehicles to work and who may be undocumented and/or do work much of the time on a cash basis. Many commute into the Bay Area from far away because they have bought homes outside the Bay Area that they can afford. |
| 291 | 4/23/2022 | 10 | Everyone pays the taxes to build these roads, and all should be allowed to use them equally. It should not be a monetary hardship for some people. | 5 | | 5 | | |
| 290 | 4/23/2022 | 10 | waste of time and money ! | 10 | Toll roads shouldn't have happened in the first place ! | 10 | | Why tool road??? Money isn not being used for anything to fix roads. |
| 289 | 4/23/2022 | 5 | | 5 | | 5 | | |
| 288 | 4/23/2022 | 5 | | 1 | | 8 | | |

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|-----------------|-------------|--|---|---|---|---|--|--|
| 287 | 4/23/2022 | 5 | The extortion lanes are a travesty and irresponsible use of public funds. As they will likely never be abolished, the hours should be adjusted to ONLY rush-hour direction and times 6-9am 4-7pm maximum. | 0 | IF the Extortion lanes are to exist, then MAXIMUM penalties should be in place all the time they are in operation (which should ONLY be primary commute direction and commute times 6-9am & 4-7pm). BUT that has proven fruitless for most highway traffic violations involving the carpool lanes, so why would the extortion lanes be any different? | 10 | If any lane is shut down, then all available lanes should be FREE for all to use... as ALL LANES SHOULD BE FREE FOR ALL TO USE! Simply put, any lanes constructed with public funds should be freely available for all legal drivers to use. | The Extortion Lanes shouldn't exist. The whole concept of reducing lanes (yes, that is exactly what these "lanes" do) at peak usage times is at best IDIOTIC and wholly goes against reality... and physics. Why would any rational person choose to reduce flow of major traffic arteries at the times of greatest need??? I guess the "traffic engineers'" neck ties were too tight when they came up with this crackpot scheme of a cash grab. Restriction of blood flow to the brain is a perfect analogy. As it is unlikely that this brain-dead \$cheme will ever be shut down, then it needs to be modified to lessen the significant inconvenience to the daily non-commute driver. Any observant dolt can plainly see that the Extortion Lanes have a very small following among rational and practical drivers, thus the remaining lanes are packed while the Extortion Lanes lay empty. That's not thrifty. Here's another thing... the whole idea of a "carpool lane" was to |
| 286 | 4/23/2022 | 5 | | 6 | | 9 | | |
| 285 | 4/23/2022 | 0 | Stop subsidizing driving and build transit | 5 | | 5 | | |
| 284 | 4/23/2022 | 10 | | 10 | | 10 | | Have you ever considered that express lanes actually create more unnecessary traffic and therefore all increase in pollution, all while wasting a lot of the general population's time because roads are funded through our taxes and we shouldn't have to pay an additional daily fee? |
| 283 | 4/23/2022 | 1 | | 6 | | 7 | | |
| 282 | 4/23/2022 | 0 | | 5 | First time offender can have some forgiveness program. | 8 | | |

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|----------|-----------|---|---|--|--|--|---|---|
| 281 | 4/23/2022 | 7 | How will you verify that someone is low income? What is the threshold and how are you determining the threshold? | 5 | None | 7 | None | None |
| 280 | 4/22/2022 | 6 | | 10 | | 10 | | |
| 279 | 4/22/2022 | 10 | We shouldn't be double taxed | 10 | No penalties we shouldn't be double taxed | 10 | | |
| 278 | 4/22/2022 | 9 | N/A | 10 | N/A | 10 | M/A | N/A |
| 277 | 4/22/2022 | 1 | I am worried Law enforcement would pull over low income drivers more because it would look like they are in violation. | 5 | I don't know what the process is now so I can't comment. | 1 | This makes enforcement complicated. What if I get pulled over and lie about an emergency? | None |
| 276 | 4/22/2022 | 0 | Do you really care about congestion or not??? This is a road, not a social program. | 0 | | 1 | | |
| 275 | 4/22/2022 | 0 | Don't have another goddamn subsidy | 0 | Charge them bastards for violating toll | 6 | None | None |
| 274 | 4/22/2022 | 5 | | 5 | | 5 | | |
| 273 | 4/22/2022 | 1 | | 9 | | 2 | | Pro increasing toll rates to discourage driving further. More emissions, more driver deaths, poorer health, more noise pollution, etc all come from more driving. Discourage driving. |
| 272 | 4/22/2022 | 0 | America's roads are the last bastion of egalitarianism. Wether you drive a Mercedes or Mazda, you should be charged the same if you choose to use an express lane, all things equal. | 6 | | 6 | | |
| 271 | 4/22/2022 | 7 | Low income should qualify for a discount, like transit. | 5 | | 10 | | |
| 270 | 4/22/2022 | 0 | Fine with me | 8 | | 9 | | |
| 269 | 4/22/2022 | 3 | | | | 5 | | |
| 268 | 4/22/2022 | 0 | Express lanes are a racket. We pay more in road taxes and gas taxes than any state yet our roads are crap because caltrans can't write a decent bid request. Contractors bid low knowing they will make double on changes | 10 | You can't enforce the penalties in place now. | 0 | What emergencies? Sounds like an attempt to up the number of occupants required to carpool | Dump the bullet train to nowhere |

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|----------|-----------|---|--|--|--|--|---|--|
| 267 | 4/22/2022 | 1 | I HATE the whole concept of pay-to-drive express lanes for ALL drivers. The system needs to be scrapped ENTIRELY. | 5 | It is LITERALLY impossible to understand, gauge, or even predict what this statement is saying. I have zero idea if the implications for myself or anyone else. | 10 | If this statement means that rules for express lanes (bleugh!), HOV lanes, etc. are rescinded if we're all trying to avoid tsunamis, earthquakes, wildfires, then... duh! Why isn't that already the case?, and I for one would sue BAIFA if you tried to penalize me for using the HOV lane to escape a tsunami. I'd win, too. | |
| 266 | 4/22/2022 | 0 | | 5 | | 5 | | Let all electric vehicles only use express lanes |
| 265 | 4/22/2022 | 0 | Another tax on the middle class | 0 | Should be based on toll amount plus fee | 0 | Can't change hours without posting signage | Quit trying to make new rules |
| 264 | 4/22/2022 | | | | | 10 | | |
| 263 | 4/22/2022 | 7 | | 5 | | 0 | | |
| 262 | 4/22/2022 | | | | | | | I oppose the concept of Express lanes/toll roads. The public paid for the lane that it can't use unless it pays extra. The toll lanes are a perk for Bay Area rich people and result in less lanes are available to people who've already paid for the roads. If all lanes were open, traffic would flow more freely and fairly. |
| 261 | 4/22/2022 | 0 | | 10 | | 10 | | |
| 260 | 4/22/2022 | 10 | What will the meeting criteria to become eligible for such discount? | 0 | Express lanes should be used for those who's already paid or meet the commuting time criteria, lowering the penalties will increase the violation on those express lanes | 5 | | |
| 259 | 4/22/2022 | 1 | | 6 | | 5 | | |
| 258 | 4/22/2022 | 5 | | 9 | | 5 | Please bring back specific hours of operation for hov lanes. There is no need for all-day hov | |
| 257 | 4/22/2022 | 10 | Should be free for them. | 0 | | 5 | | |
| 256 | 4/22/2022 | 7 | | 2 | | 7 | | |
| 255 | 4/22/2022 | 8 | | 9 | | 10 | | |
| 254 | 4/22/2022 | 5 | | 8 | | 10 | | |
| 253 | 4/22/2022 | 8 | | 7 | | 9 | | |
| 252 | 4/22/2022 | 5 | | 5 | | 9 | | |
| 251 | 4/22/2022 | 7 | | 7 | | 10 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 250 | 4/22/2022 | 3 | | | | 5 | | |
| 249 | 4/22/2022 | 3 | | 1 | | 5 | | |
| 248 | 4/22/2022 | 10 | | 5 | | 9 | | |
| 247 | 4/22/2022 | 0 | | 0 | | 3 | | |
| 246 | 4/22/2022 | 0 | All tolls should be fair and the same for all, regardless of perceived family income. | 0 | the board can't be trusted to be fair with all, too many special exemptions and waivers like solo electric car drivers hogging HOV and express lanes, only because they can afford Teslas. | 7 | Yes, only in true emergencies not political or progressive ideas declared to be an emergency | I don't agree with express lanes, being charged to use what we taxpayers have already paid for and maintain |
| 245 | 4/22/2022 | 8 | | 8 | | 8 | | |
| 244 | 4/22/2022 | 5 | N/A | 5 | N/A | 5 | N/A | N/A |
| 243 | 4/22/2022 | 7 | | 6 | | 7 | | |
| 242 | 4/22/2022 | 9 | | 9 | | 10 | | |
| 241 | 4/22/2022 | 5 | | 5 | | 5 | | |
| 240 | 4/22/2022 | 10 | | 10 | | 10 | | Too expensive overall, I won't be using this system. |
| 239 | 4/22/2022 | 0 | | 3 | | 10 | | |
| 238 | 4/22/2022 | 10 | Please remove the toll lanes, they are terrible and don't help traffic | 10 | No more toll lanes please | 10 | No more toll lanes | Please take down the toll lanes |
| 237 | 4/22/2022 | 9 | It should be in the form of a tax refund based on their FasTrak statements and tax return verified income. | 7 | | 6 | | |
| 236 | 4/22/2022 | 0 | | 5 | | 5 | | |
| 235 | 4/22/2022 | 0 | | 8 | | 10 | | |
| 234 | 4/22/2022 | 0 | | 0 | | 0 | | |
| 233 | 4/22/2022 | 10 | | 5 | | 10 | | |
| 232 | 4/22/2022 | 10 | | 10 | | 5 | | |
| 231 | 4/22/2022 | 10 | | 10 | | 2 | what is an emergency defined as | |
| 230 | 4/22/2022 | 10 | I would rather there were NO toll lanes | 5 | No comment | 7 | No comment | I prefer NO toll roads Those with money benefit while we all are taxed to pay for our roads |
| 229 | 4/22/2022 | 0 | | 8 | | 10 | | |
| 228 | 4/22/2022 | 8 | | 10 | | 7 | | |
| 227 | 4/22/2022 | | | 0 | | 5 | | |
| 226 | 4/22/2022 | 10 | Do it | 7 | Yes | 10 | No | No |
| 225 | 4/22/2022 | 10 | | 10 | | 10 | | |
| 224 | 4/22/2022 | 6 | | 5 | | 9 | | |
| 223 | 4/22/2022 | 2 | I don't generally support incentivizing solo driving | 7 | Flexibility is good | 10 | | |

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| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|----------|-----------|---|--|--|--|--|---|--|
| 222 | 4/22/2022 | 0 | We own all the lanes via taxes. Why do we have to pay again? Build new freeways...sure make them Toll Roads. I wish I had the \$\$ to start a class action suit against toll roads AND HOV lanes. I paid for them already!!! | 0 | Those lanes better be in mint condition...all lanes have been paid by taxpayers...even non drivers!!! | 0 | So the director is the King of the highways and can grant wishes? | Unless new roads are privately built like 73 in So Cal, NO TOLL Roads! I paid for all the lanes via taxes. |
| 221 | 4/22/2022 | 0 | | 5 | | 4 | | |
| 220 | 4/22/2022 | 0 | | 0 | | 6 | | |
| 219 | 4/22/2022 | 0 | Same rules should apply for everyone. If income is an issue then we need to go back to strictly carpool lanes and abandon Express Lanes altogether. | 0 | It's just going to create a backlog and slow everything down. Keep it simple. Allow appeals in limited cases | 10 | Based on the definition of emergency, yes there should be an allowance for emergency vehicles or if needed complete suspension of fees for the public if an emergency need arises | |
| 218 | 4/22/2022 | 0 | none | 0 | none | 0 | | |
| 217 | 4/22/2022 | 8 | | 8 | | 10 | | |
| 216 | 4/22/2022 | 3 | | 7 | | 7 | | |
| 215 | 4/22/2022 | 5 | Make the express lane go all the way to 580 | 5 | Make the 5am to 6pm signs MUCH CLEARER. It too easy to confuse am/pm and think the tolls are only during morning/evening commutes. | 5 | | Make the express lane go all the way to 580. It stops in the middle of friggin nowhere. |
| 214 | 4/22/2022 | 0 | This will drive the express lanes to get more busy, and its already so busy! And that in turn will drive costs up for everyone including the low income drivers. | 5 | | 7 | | |
| 213 | 4/22/2022 | 0 | | 5 | | 5 | | |
| 212 | 4/22/2022 | | | 0 | | | | |
| 211 | 4/22/2022 | 6 | Reserving an entire lane for those who pay extra seems a waste of space. That being said, low income families are most heavily impacted and restricted by the implementation of toll lanes | 5 | | 7 | I'm surprised there aren't already any exceptions for emergencies | |
| 210 | 4/22/2022 | 2 | | 5 | | 8 | | |

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|-----------------|-------------|--|---|---|--|---|--|--|
| 209 | 4/22/2022 | 0 | What do you hope to understand better but doing this? I would prefer that you not have Express Lanes in the first place since it does create two different classes of drivers on roads payed for b y ublic funds. | 5 | | 0 | There is an increasing tendency to vest unchecked power in fewer and fewer people. If you need to adjust for emergencies, think through what those emergencies might be and develop policies that respond appropriately without leaving this authority in the hands of a director, who I don't know, of whom I have never hears, and most certainly did not vote for. I am suspicious of nebulous "administrative power" when it is clearly not necessary simply because it is administratively more convenient. | Let's get rid of toll roads, toll lanes and toll bridges which are essentially taxes unequally borne by everyone, frequently esscalated "automatically" by ill-thought out measures and referendums and strike those who are poor, culturally disadvantages or elderly, living on fixed incomes, unequally. They create a systems of violations and penalties that are unevenly enforced because the expenses to do so are enormous. Roads and bridges should be built and financed with tax dollars and the burden of costs borne equally by all citizens, not just bridge and tunnel commuters or the wealthy who are able to afford automobiles that do not run on petroleum and therefore escape gasoline taxes. |
| 208 | 4/22/2022 | 0 | Unless wages go up along with said plan, it's another unaffordable inity in ones life along with more stress for the commuters who's choice is only driving. | 0 | With a State such as California, We Americans of California in particular, have to suffer expensive back lash for Such Boards and they have the say so at the end of the day. And I'm charged, new policy and the government backs it and the low income foots the bill! | 10 | Long as them using the lane doesn't somehow cost me! | |
| 207 | 4/22/2022 | 0 | Traffic has gotten so much worse since these lanes opened up on 101. Get rid of them. Carpool lanes are fine, but toll lanes suck | 0 | Get rid of roll lanes | 5 | Get r8d of toll lanes | Traffic has become so much worse since these lanes opened up |

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|----------|-----------|---|---|--|--|--|--|--|
| 206 | 4/22/2022 | 10 | Toll lanes are essentially a poverty tax. People who sit in traffic from areas 680 and 880 travel to from SF or SJ cannot afford to live in SF or SJ proper and are often crucial to their employers' infrastructures. Helping them not pay for an express toll would greatly benefit them financially and their employers. | 5 | Please don't increase penalties or tolls. They cost too much to begin with. | 1 | The lanes are free enough that there is no need to take action. The shoulder is wide enough for emergency vehicles to pass traffic. | |
| 205 | 4/22/2022 | 0 | Low income folks already receive too many government benefits. The middle class is getting squeezed in taxes, tolls, and fees. What about equality? | 0 | The creation, amendment, and deletion of tolls and penalties should be voted for on a ballot by local taxpayers. | 0 | Decisions regarding tolls should be voted for by taxpayers. | None |
| 204 | 4/22/2022 | 8 | | 9 | | 10 | | |
| 203 | 4/22/2022 | 0 | Toll lanes are theft, the state is supposed to be providing all the funds you NEED. You will only cause MORE traffic congest. | 0 | | 0 | | |
| 202 | 4/22/2022 | 0 | | 0 | | 0 | | Oppose additional taxes such as toll roads. Not in favor of changes made without public input. This includes emergencies. Emergency powers have been abused. emergency power should always have short time period. |
| 201 | 4/22/2022 | 8 | | 7 | | 5 | | |
| 200 | 4/22/2022 | 0 | Income should not dictate the ability to drive. | 10 | | 5 | | |
| 199 | 4/22/2022 | 5 | I oppose toll lanes. All residents already pay for roads with taxes. | 5 | I oppose fines for using our common roads. Citizens already pay for roads with taxes. | 5 | I oppose tolls to use the common roadways. Citizens already pay for roads with taxes. There should be no need to respond to emergencies with toll adjustments. | Toll roads are an affront to all tax-paying citizens. Congestion control should be attempted with other means, like Diamond lanes. |
| 198 | 4/22/2022 | 10 | None | 0 | They should not exist. Till lanes only benefit the rich | 10 | Emergency should not pay extra to use a lane | Do not add more till lanes |
| 197 | 4/22/2022 | 0 | | 0 | | 10 | | |
| 196 | 4/22/2022 | 5 | No express lanes | 4 | | 3 | | |
| 195 | 4/22/2022 | 1 | | 1 | | 8 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 194 | 4/22/2022 | 10 | I don't like the proposal to add any new express lanes that would charge drivers, but I like the proposal that would give discounts for low income drivers on already existing express lanes | 5 | | 8 | | No new express lanes |
| 193 | 4/22/2022 | 0 | Toll lanes do not belong in California. | 0 | | 0 | | |
| 192 | 4/22/2022 | 0 | | 0 | | 0 | | |
| 191 | 4/22/2022 | 0 | | 10 | | 10 | | |
| 190 | 4/22/2022 | 10 | | 5 | | 1 | Unclear about what an emergency an express lane operator would face and how emergency is defined. | |
| 189 | 4/22/2022 | 5 | I feel like it would make more sense to subsidize public transit instead of discounting express lanes, but since the focus for this question is on express lanes, I have no real issue with the concept. | 7 | | 10 | | |
| 188 | 4/22/2022 | 0 | | 5 | | 5 | | |
| 187 | 4/22/2022 | 2 | | 0 | While the example says may lower penalties you and I both know that is not the direction the fees will go. | 8 | | |
| 186 | 4/22/2022 | 10 | There are already too many tolls and toll lanes. Carpool lanes should be free for those that make an effort to carpool or drive low to no emission vehicles. | | | | | |
| 185 | 4/22/2022 | 1 | | 4 | | 5 | | |
| 184 | 4/22/2022 | 10 | Offer this to NPO, Medical, and Education professionals | 10 | Penalty should be informative, not punitive | 10 | Adjust tolling for peak hours | N:A |
| 183 | 4/22/2022 | 5 | It will turn into just another point of controversy. | 10 | I'm tired of seeing scofflaws in expensive cars getting away with thumbing their collective noses at the law, that the rest of seem to able to follow. | 10 | | |
| 182 | 4/22/2022 | 10 | | 5 | | 10 | | |
| 181 | 4/22/2022 | 0 | On highway 101, we lost a lane to a pay to drive lane, yuck | 0 | | 0 | | |
| 180 | 4/22/2022 | 10 | | 10 | | 10 | | |
| 179 | 4/22/2022 | 10 | | 6 | | 5 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 178 | 4/22/2022 | 10 | | 0 | | 0 | | |
| 177 | 4/22/2022 | 10 | | 10 | | 10 | | |
| 176 | 4/22/2022 | 1 | I'd rather see other parts of government invest in lower income individuals rather than MTC. Keep telling simple and flat for everyone | 1 | Laws should uniformly apply to everyone. It's the legislature's job To set Preident | 5 | | |
| 175 | 4/22/2022 | 0 | | 5 | | 7 | | |
| 174 | 4/22/2022 | 4 | | 6 | | 6 | | |
| 173 | 4/22/2022 | 5 | | 7 | | 8 | | |
| 172 | 4/22/2022 | 10 | | 8 | I don't believe in reducing penalty fees for low income drivers. Reduced fares are fine. But following and breaking the rules applies to everyone equally. | 8 | | |
| 171 | 4/22/2022 | 5 | Will we see a rise in prices for regular customers | 10 | | 7 | | |
| 170 | 4/22/2022 | 10 | I think it's an equitable solution, and especially benefits those who find the south Bay too expensive to live in but still have to work here. | 3 | | 10 | | |
| 169 | 4/22/2022 | 0 | | 0 | | 5 | | |
| 168 | 4/22/2022 | 10 | Remove express lanes entirely. They have achieved nothing except for increased congestion. | 5 | Tolls are far too high as they are. | 5 | This question is unclear to me. | |
| 167 | 4/22/2022 | 7 | Tolls should be based on a percentage of individual income instead of a flat rate. | 7 | Assuring that the license plate readers are picking up the plate of the person who is violating the tolls vs the plate that is able to be read. | 5 | | The toll hours need to be reduced back to previous durations as 5am-8pm is a clear money grab. Having a mid-day window where tolls aren't collected should be reimplemented |
| 166 | 4/22/2022 | 5 | Test periods would be confusing to all drivers especially when the test is over. | 5 | | 5 | what is an emergency? it needs to be defined. | |
| 165 | 4/22/2022 | 0 | | 10 | | 10 | | |
| 164 | 4/22/2022 | 5 | | 4 | What's the purpose of reducing penalty? | 6 | | |
| 163 | 4/22/2022 | 2 | | 4 | | 9 | | |
| 162 | 4/22/2022 | 0 | | 0 | | 10 | | |
| 161 | 4/22/2022 | 10 | none the charges are very high. | 0 | | 0 | | |
| 160 | 4/22/2022 | 10 | 2+ should be free, | 10 | Only single driver need to pay | 10 | Express lane is for the rich only, it is not HOV lane anymore to save the air pollution | Should consider 2+ is free |

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|----------|-----------|---|--|--|---|--|---|---|
| 159 | 4/22/2022 | 9 | | 6 | | 7 | | |
| 158 | 4/22/2022 | 5 | | 0 | | 5 | | |
| 157 | 4/22/2022 | 0 | | 0 | | 6 | | |
| 156 | 4/22/2022 | 1 | We should not be subsidizing cars and should be instead spending that money to encourage other forms of transit. | 5 | | 1 | I don't see how this is useful. Wouldn't you want to be able to do the opposite? | |
| 155 | 4/22/2022 | 5 | | 2 | | 7 | | |
| 154 | 4/22/2022 | 0 | 'Pay-to-play' Express Lanes should be discontinued. It causes more traffic for the other lanes, causes more drivers to zip through lanes to avoid payment, and endorses speeding. | 0 | | 0 | | |
| 153 | 4/22/2022 | 7 | Low income in Bay Area is less than \$250k/yr | 5 | Without further information about how much there is no way to comment on this item | 8 | | |
| 152 | 4/22/2022 | 10 | N A | 5 | | 10 | | |
| 151 | 4/22/2022 | 10 | | 10 | | 5 | | |
| 150 | 4/22/2022 | 3 | The lanes would not be "express" if more people use them. Also a lot of bureaucracy to administer. | 7 | | 6 | Lots of room for abuse and "emergency" can be very subjective. | |
| 149 | 4/22/2022 | 0 | Express lanes need to go. ALL lanes should be OPEN TO ALL. | 0 | | | | |
| 148 | 4/22/2022 | 3 | | 3 | | 2 | | |
| 147 | 4/22/2022 | | I'd rather have the toll readers work correctly. I get charged when my transponder isn't picked up by the readers. This happens frequently and there is no effective way to dispute the charge. | 10 | I'd rather have the toll readers work correctly. I get charged when my transponder isn't picked up by the readers. This happens frequently and there is no effective way to dispute the charge. | 4 | | I'd rather have the toll readers work correctly. I get charged when my transponder isn't picked up by the readers. This happens frequently and there is no effective way to dispute the charge. |
| 146 | 4/22/2022 | 5 | | 5 | | 5 | | |
| 145 | 4/22/2022 | 0 | Equity means charging the same price for everyone to use the lane regardless of circumstances. | 0 | | 0 | | |
| 144 | 4/22/2022 | 5 | | 7 | | 5 | | |
| 143 | 4/22/2022 | 10 | | 5 | | 5 | | |
| 142 | 4/22/2022 | 5 | | 0 | | 5 | | |

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| 141 | 4/22/2022 | 1 | How would income be verified and how would MTC know that the person who qualified for the discount is the person driving the car? | 5 | | 8 | | |
| 140 | 4/22/2022 | 0 | The toll should be the same for everyone. | 0 | penalties should be the same for everyone. | 10 | Clearly define "emergencies". | Build more roads. |
| 139 | 4/22/2022 | 5 | | 10 | | 10 | | |
| 138 | 4/22/2022 | 0 | | 7 | Decrease yes. Increase no. | 8 | | |
| 137 | 4/22/2022 | 5 | | 7 | | 7 | | |
| 136 | 4/22/2022 | 3 | Increase enforcement of drivers entering the toll lanes illegally, circumventing the tag readers. | 0 | No, the current penalties are ineffective, increase enforcement of drivers entering the toll lanes illegally, circumventing the tag readers. | 0 | No, unless CHP is directing traffic to use those lanes in an emergency, | Enforce toll and carpool violations, including crossing the double solid lines!!! |
| 135 | 4/22/2022 | 0 | | 10 | | 9 | | |
| 134 | 4/22/2022 | 0 | This discount will reduce revenues. Yes, it's unfair that the rich can more easily afford these fast lanes. Same with soda taxes, the gas tax, driver license fees, etc. But means testing every single tax, fee, and toll is too much bureaucracy and overhead. Our progressive income tax and Earned Income Tax Credit efficiently solve this problem in one place, instead of means testing every program separately. And California already has the most progressive and equitable taxation and fees in the country (see ITEP "Who Pays" study). Instead of spending money on this discount, tax credits and tax rebates let us spend on what we want: express lanes, an EV, or public transit! | 2 | What was the previous way to update penalties? I really can't comment without comparing the two. | 5 | | Equal and consistent enforcement is key to social cohesion and trust. Right now, we have some societal distrust and people think other people cheat. |
| 133 | 4/22/2022 | 10 | Luxury lanes are bad. Don't allow the wealthy to pay to get out of traffic. If we all suffer we are all inclined to fix transportation issues. | 10 | | 10 | | Please incentivize supporting low income people |
| 132 | 4/22/2022 | 10 | | 10 | | 5 | | |
| 131 | 4/22/2022 | 10 | | | | | | |

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|----------|-----------|---|---|--|---|--|---|---|
| 130 | 4/22/2022 | 7 | | 6 | | 8 | | |
| 129 | 4/22/2022 | 5 | Meh | 1 | Bridge toll automation is incredibly dumb as is many automated systems. It's already jacked up enough. Do6nt jack it up more. | 10 | If there is an emergency requiring people to run via any means necessary, charging people to cross the bridge to escape said emergency is exploitation. | . |
| 128 | 4/22/2022 | 5 | | 5 | | 5 | | |
| 127 | 4/22/2022 | 10 | No | 5 | No | 9 | No | No |
| 126 | 4/22/2022 | 0 | The point of Express lanes is to (1) keep traffic moving and (2) encourage people to seek alternatives to driving (alone) - offering people discounts on Express Lanes literally defeats the purpose of why Express Lanes exist | 0 | | 0 | | Don't make things more complicated than they have to be. |
| 125 | 4/22/2022 | 3 | | 6 | | 8 | | |
| 124 | 4/21/2022 | 10 | | 8 | | 4 | | |
| 123 | 4/21/2022 | 8 | How much income is low income? The Bay Area is expensive to live so that bar could be higher than national average. | 9 | Penalties should be higher for repeat offenders & increase with every violation. Decrease for those that didn't read the sign or tourist that don't know. | 10 | There should be rules to define what is a emergency to let directors & people know what to expect. | Please fix the system as I had several times ran into one that charged me even I was toll tag with more than 2 people in the vehicle. |
| 122 | 4/21/2022 | 3 | | 6 | | 5 | | |
| 121 | 4/21/2022 | 10 | | 10 | | 10 | | |
| 120 | 4/21/2022 | 3 | | 8 | | 10 | | |
| 119 | 4/21/2022 | 10 | Literally should be free for low income drivers. They probably have to drive the most out of anyone while upper class people work from home | 7 | There shouldn't be a toll penalty for low income drivers | 6 | Need more info on what it says entails | |
| 118 | 4/21/2022 | 0 | | 0 | | 0 | | Keep the express lanes clear! That's why they're there. |
| 117 | 4/21/2022 | 6 | | 1 | | | | |
| 116 | 4/21/2022 | 10 | More lanes | 5 | | 10 | | |
| 115 | 4/21/2022 | 0 | If they can afford a car they can pay just like everyone else. | 10 | Don't we already pay enough in gas taxes etc.....it's nothing but another way to take money out of hard working peoples pockets..... | 5 | Tolls are nothing more than taxes on roads we already pay to drive on. Government theft | All these [swear] agencies should be done away with..... |
| 114 | 4/21/2022 | 5 | | 10 | | 10 | | |
| 113 | 4/21/2022 | 10 | No more tolls of any kind Make the Freeway free again | 10 | No new tolls No penalties | 0 | No tolls ever Make the Freeway free again | No new government No new tolls No bridge tolls Make ferry riders pay full share |
| 112 | 4/21/2022 | 0 | | 5 | | 5 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 111 | 4/21/2022 | 6 | How are you validating eligibility? Also, aren't the carpool lanes already crowded? | 5 | Seems like more bureaucracy. I don't even know which agency I'd go to now for penalties | 5 | What counts as an emergency? Wouldn't that be governed by CHP? Seems like more bureaucracy the way it's described | |
| 110 | 4/21/2022 | 10 | | 5 | | 10 | | |
| 109 | 4/21/2022 | 0 | | 0 | | 10 | | |
| 108 | 4/21/2022 | 10 | Removing the stigma of them being known as luxury lanes | 10 | Hope this process is only used to lower penalties and not raise them. Outreach still needs to be done before reaching a board meeting | 10 | Would be great in response to future lock downs. | Tell the front desk at the MTC building to not be hostile to bicyclist. Marble floors are not more important than people. |
| 107 | 4/21/2022 | 0 | | 10 | | 10 | | |
| 106 | 4/21/2022 | 0 | Why shouldn't all drivers get a discount? Why must the middle class pay the same price high income owners pay? | 0 | There's zero enforcement as it is. What's the point of these penalties? | 0 | | |
| 105 | 4/21/2022 | 7 | | 8 | | 10 | | |
| 104 | 4/21/2022 | | | | | 10 | | |
| 103 | 4/21/2022 | 10 | | 5 | | 1 | | |
| 102 | 4/21/2022 | 0 | | 0 | They should be higher for everyone | 0 | | |
| 101 | 4/21/2022 | 10 | | 10 | | 5 | | |
| 100 | 4/21/2022 | 0 | Way too complicated. Policies should focus on more carpooling which strongly benefits low income drivers. | 0 | Most penalties aren't captured now. Why reduce the incentive further? | 1 | Too many exception possibilities. Get people into carpools yesterday | Carpools need to be formed from the employer direction among co-workers. It really works. Our workplace did it and had high success, Many people are turned off from carpooling because of the ride-share and casual carpools focus that is based on riding with STRANGERS. |
| 99 | 4/21/2022 | 8 | | 7 | | 8 | | |
| 98 | 4/21/2022 | 10 | | 5 | | 10 | | |
| 97 | 4/21/2022 | 0 | The toll price should be lower overall not just for low income people. | 5 | Penalties should remain high or go higher to discourage unsafe crossings into and out of the express lane. | 0 | | The express lanes have major safety issues due to people jumping in and out at their convenience and without regard to others. Physical barriers to separate the lanes from the rest of the traffic except for designated merge areas should be considered. |
| 96 | 4/21/2022 | 10 | | 5 | | 10 | | |
| 95 | 4/21/2022 | 5 | | 10 | | 5 | | |

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| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|----------|-----------|---|---|--|--|--|---|--|
| 94 | 4/21/2022 | | | 7 | | 5 | | |
| 93 | 4/21/2022 | 10 | These should not be "express lanes" at all. They should be open to normal traffic, at all times, for no additional fee. I already paid for this project several times over. | 10 | There should be no tolls collected under any circumstance. | 10 | | There should not be any "express lanes" at all. They should be open to normal traffic, at all times, for no additional fee. I already paid for this project several times over. |
| 92 | 4/21/2022 | 0 | | 0 | | 0 | | |
| 91 | 4/21/2022 | 2 | Having low income means nothin. I don't think there should be tolls as my taxes are used to build these roads and I am frequently alone so to use them I have to pay AGAIN beyond taxes. The long hours set for tolls on 101 are ridiculous | 2 | Your questions on this are confusing. What are you reducing or excusing and who has that authority | 2 | Please - this state does not need more power hungry dictators | Cut the tolls ; allow people to opt out of paying taxes that build toll roads. Next thing you know - California will sell toll rights to a 3rd party like they did in Toronto |
| 90 | 4/21/2022 | 10 | It seems deeply problematic to allow wealthy drivers to speed through 880 while most of the residents who live nearby are low income and will have more trouble paying the toll. Those living along the 880 corridor get all the air quality and noise impacts - offering a discount on the express lane isn't much, but it is better than nothing. | 8 | Life is complex, and providing the opportunity to have a toll reexamined could make a difference for someone who violated the rule out of desperation. | 5 | The language above is a little vague. I would support more based on specific limitations of the ED's authority. | |
| 89 | 4/21/2022 | 0 | | 2 | | 5 | | |
| 88 | 4/21/2022 | 10 | | 10 | | 10 | | |
| 87 | 4/21/2022 | 0 | | 2 | | 3 | | |
| 86 | 4/21/2022 | 2 | why not just make them regular lanes | 3 | | 2 | | Just make them regular lanes. |
| 85 | 4/21/2022 | 0 | | 10 | | 9 | | |
| 84 | 4/21/2022 | 10 | Freeway should be free for all. There shouldn't be confusion whether you can use the lane or not. You took out one lane and this will create more traffic. Keep in carpool free 5am-10am and 3pm-8pm with 2 people or more! | 10 | Good luck collecting the proper tolls. It is not fair if some drivers do not register their cars and you can't bill them. The rest of us pays for the difference in revenue that you're missing! | 6 | I don't understand. | Do away with the Pay lanes! Fastrak algorithm sucks, takes more money from people than needs to. Not every Californian is rich. How about tourists who rent cars, who pays when they violate the HOV restrictions? |

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|----------|-----------|---|---|--|---|--|---|---|
| 83 | 4/21/2022 | 9 | | 5 | | 9 | | They should be hov lanes all the time. Rich people shouldn't get to pay extra to skip traffic. Hov lanes have positive externalities by discouraging individual driving |
| 82 | 4/21/2022 | 0 | Any driver regardless of status should pay the same rate for express lanes. | 0 | No exceptions. If tgere is a violation, pay! | 10 | Emergencies shoukd have lower penalties. | A law abiding driver should have no difficulty in observing not to cross the penalty line. |
| 81 | 4/21/2022 | 8 | Good idea to have a trial period | 10 | None | 10 | Need a definition of emergency | None |
| 80 | 4/21/2022 | 0 | How do you plan to identify low income drivers? People scam EDD all of the time. Why should I pay for other people? Maybe I should just quit my job and live off of other peoples money through the government. | 5 | | 0 | Hell no! | |
| 79 | 4/21/2022 | 0 | | 5 | I don't understand this. | 5 | I don't understand this as it's worded either! | Be more clear on the requirements!! |
| 78 | 4/21/2022 | 0 | | 5 | | 10 | | There must be an increase in accidents on 680 since adding the tolls. I find it very dangerous |
| 77 | 4/21/2022 | 10 | That's great because the express lane goes through union city. The city of union city is expecting us to pay \$15 toll with a \$16 dollar/hour just look at union city careers. How could I afford a toll if union city only wants under \$20 with our tax rate being one of the highest. | 7 | Should encourage automatic payment | 8 | . | The express lane runs through very low income households. Starting at union city north bound. |
| 76 | 4/21/2022 | 0 | think carefully first | 0 | | 0 | | |
| 75 | 4/21/2022 | 10 | This should've been done first instead of forcing it on everyone. The pilots must also be evaluated by independent, impartial, studies on their efficacy. | 6 | The penalties mean nothing if the CHP doesn't care, which it quite literally does not even when patrolling the lanes, when they instead care more about double white line crossing. This is a misuse of CHP resources better dedicated to getting actual bad behavior, like driving slow in the express lanes, to stop. | 7 | It should only ever decrease or remove tolls, not increase them. | The express lanes program, particularly tolling during previously open to all hours (10 am to 3 pm in most cases) and charging HOV 2, was really bad and should be independently audited. Even with the model in place, Fastrak is fundamentally flawed in assuming the full toll when the flex tag doesn't read and the license plate reads instead, even when the sensor itself is defective. |
| 74 | 4/21/2022 | 2 | | 7 | | 10 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 73 | 4/21/2022 | 8 | | 9 | | 5 | | |
| 72 | 4/21/2022 | 10 | | 7 | | 10 | | |
| 71 | 4/21/2022 | 0 | I hate these lanes, it's just a tax on commuters | 0 | Whether public or private, the board is going to do whatever suits the board. Eliminate these pay roads. | 0 | I don't want any executive making decisions for public interest. Put it up to a public vote if you want public opinion driven decisions | Every time I use the toll lane, I have to dispute the charge. I drive an EV, and even though I have a transponder, it doesn't work. The system should know my car is an EV by now, and just not charge me; but no, every time I use the lane, I have to dispute the charge. Tie the toll system into the DMV so EVs that are exempt are not charged automatically incorrectly |
| 70 | 4/21/2022 | 9 | | 5 | | 10 | | |
| 69 | 4/21/2022 | 0 | | 10 | | 5 | Need more context and nuance. Broad authoritarian powers can be abused in times of emergency | Hours of operations need to be peak rush hours only. No lanes were added to the 880, and therefore, there was a net loss of lanes when toll lanes were activated |
| 68 | 4/21/2022 | | It's my taxes paying for this crap I should be getting a discount | 0 | Why should we get fined for using something we paid for. | 5 | Car should use them in an emergency. Why set in traffic with an empty lane to you left | When carpool lane's were first opened on 237 it was only in the commute direction now it's in both directions morning and evening with an almost empty lane. We have the same issue on hwy 85 bunch up traffic an empty lane .one of the dumbest things you have done. |
| 67 | 4/21/2022 | 2 | | 5 | | 3 | | |
| 66 | 4/21/2022 | 2 | | 5 | | 9 | | |
| 65 | 4/21/2022 | 10 | | 8 | | 8 | | |
| 64 | 4/21/2022 | 1 | | 3 | Toll evaders often weave between the express lane and the regular lane and cause havoc. Punish them appropriately. | 5 | | |
| 63 | 4/21/2022 | 10 | | 10 | | 10 | | |
| 62 | 4/21/2022 | 10 | | 10 | | 10 | | |
| 61 | 4/21/2022 | 0 | I think it will crowd the lane. Would like less cars in the lane. Especially for emergencies. | 0 | No | 5 | Neutral. | Just keep the lanes more open. |
| 60 | 4/21/2022 | 0 | | 5 | | 5 | | |
| 59 | 4/21/2022 | 6 | | 0 | | 8 | | |
| 58 | 4/21/2022 | 7 | | 10 | | 10 | | |

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|----------|-----------|---|--|--|---|--|---|--|
| 57 | 4/21/2022 | 8 | | 6 | | 10 | | |
| 56 | 4/21/2022 | 6 | | 0 | | 6 | | |
| 55 | 4/21/2022 | 0 | | 5 | | 5 | | |
| 54 | 4/21/2022 | 3 | | 5 | | 9 | | |
| 53 | 4/21/2022 | 0 | | 7 | | 10 | | |
| 52 | 4/21/2022 | 0 | Tolls should be based on usage/miles . . a "user" fee not based on high/low or other income. It's starting to bastardize the original intent of tolls. Bridges introduced tolls based simply on "user"/"usage" tolls . .that's the way roads should be. Not for the privileged, entitled, etc. | 0 | "Penalties" always have unintended consequences or harm people in different ways. Just keep stuff simple and don't try to be too enlightened on the topic. A simple, clear, "fair" fee should be assessed and repeat violators should pay more on an increasing/higher level. | 10 | You should be able to respond accordingly to emergencies when needed and based on type/occurrence/frequency/etc. | Stop making toll lanes and roads only for the elite. You are doing more than just regulating roads. You're ruining the American dream and making things more like Russia/China/communism. Keep roads free/open/affordable to all and congestion free |
| 51 | 4/21/2022 | 0 | | 0 | | 4 | | |
| 50 | 4/21/2022 | 5 | I do not think there should be tolls or express lanes at all. Taking a lane out of normal use and then underutilizing it does not ease traffic congestion. Having tolls or express lanes is a regressive policy in that it affects or burdens those who cannot afford to live in the Bay Area. | 5 | | 8 | | I really don't think there should be additional tolls or express lanes in the Bay Area. We all contributed to the funding of the roadways through our registration fees and the gas taxes we all pay. These additional tolls and express lanes burden those who cannot afford to pay and everybody else in general by creating more congestion. The express lanes cause additional congestion by removing a lane from regular use and then underutilizing it. The express lanes also cause additional congestion because people have to cut all the way from the left lane to get to their exit. This causes additional slowdowns and potential accidents around major exits and interchanges. |
| 49 | 4/21/2022 | 4 | | 6 | | 10 | | |

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|-----------------|-------------|--|--|---|---|---|--|--|
| 48 | 4/21/2022 | 10 | How will low-income drivers let you know, I guess they will have to apply for a special FastTrak Flex. When is the judge going to hear the case that the monies collected is illegal, if it's not illegal we want the money to fix the roads!! | 10 | | 10 | | When will the courts hear the case about the tolls from roads & bridges not legal and held up in courts and our monies in escrow somewhere!! We want all the billions of dollars spent on roads! |
| 47 | 4/21/2022 | 0 | How are you going to determine who is a low income driver? Total nonsense. There are already plenty of cheaters right now, weaving in-and-out of the double white lines. This won't work. These express lanes are a total waste of money. Bring back the diamond lane. | 0 | again a waste of time and money | 0 | | Please bring back the diamond lanes. These toll roads are a waste of money, and increases traffic, and also increases the chance of accidents. Total nonsense. |
| 46 | 4/21/2022 | 1 | | 1 | Non elected board should not be making public policy decisions | 5 | | |
| 45 | 4/21/2022 | 0 | | 5 | | 10 | | |
| 44 | 4/21/2022 | 0 | | 5 | | 10 | | |
| 43 | 4/21/2022 | 0 | Tax payers paid for the lanes and being charged to use them too . Ridiculous. | 10 | Enforce the lanes . People are driving In and out of lanes crossing over the painted double lines | 0 | Shut it all down . Stop wasting tax payers money | Ridiculous |
| 42 | 4/21/2022 | 5 | | 3 | | 8 | | Can signs clarify the status of clean air vehicles' use of fast track lanes. |
| 41 | 4/21/2022 | 0 | | | | 10 | | |
| 40 | 4/21/2022 | 3 | Low income discounts for express lanes don't make sense. The point is to reduce carbon emissions by encouraging carpools, not enabling equity. Either get rid of the express lanes, or keep tolling as is for everyone. | 10 | | 10 | | |
| 39 | 4/21/2022 | 0 | | 5 | | 8 | | |
| 38 | 4/21/2022 | 0 | Those that aren't low income are struggling with bills, traffic, and high fuel costs as well. Not fair to pick out a certain demographic based on income. Isn't that discrimination? | 5 | | 5 | | |
| 37 | 4/21/2022 | 3 | | 8 | | 5 | | |

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|----------|-----------|---|---|--|---|--|---|---|
| 36 | 4/21/2022 | 10 | | 5 | | 2 | | |
| 35 | 4/21/2022 | 0 | We shouldn't incentivize driving, especially during a climate crisis. Any funding that would go towards a discount should instead go towards buses and transit. | 0 | We should disincentivize driving. | 5 | No comments on emergencies. | We should focus on public transit alternatives. |
| 34 | 4/21/2022 | 0 | Allowing paid usage of HOV lanes is bad enough.... and now offering discount?? HOV lanes should be used for HOVs only! | 0 | Sounds like leaving the fox to guard the hens. Changes shouldn't be board's discretion. | 5 | | |
| 33 | 4/21/2022 | 0 | It feels discriminatory towards other drivers. Everyone pays taxes equally so why should only some people get preivilages. | 3 | Public meetings are good but I am skeptic of people coming to a decision. How will representation be made sure of all kinds of drivers? | 1 | I do not trust public officials who are not elected so I will always oppose giving them more decision making powers. | We do not need more regulation and special treatment of some section of society. Rules and regulations should be equal for everyone. |
| 32 | 4/21/2022 | 8 | What is considered low income? how is that determined ? | 7 | | 6 | | |
| 31 | 4/21/2022 | 10 | Don't make tolls mimic the hunger games | 5 | No comment | 8 | Need proof tho | Tolls mimic the hunger games by geographic area. Don't mechanize geography based on ses |
| 30 | 4/21/2022 | | Money collected from all tolls on the express lanes should be used to facilitate the creation a system of new, paralell, improved and fully subsidized transit, carpool and cycling alternatives for low income residents not for subsidizing drive alone car trips for low income users. Please do not pay for drive alone users of the express lanes. | | Penalties need to be higher than the costs saved by cheaters. Keep the penalty prices as high as possible. | 10 | | Increase the ceilings on the costs to use the express lanes to keep the lanes moving. Express lanes are too cheap and penalties for cheating are too low. |
| 29 | 4/21/2022 | 7 | | 5 | Is this an attempt to increase equity? Would the public have more or less influence in setting penalties with resolution compared to current practice (whatever it is now)? | 2 | Since you do not define emergency, this is too vague to support. | |

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|-----------------|-------------|--|---|---|--|---|--|--|
| 28 | 4/21/2022 | 10 | Combined tolls from Alameda to North San Jose for my commute: \$26, one-way. I am not low income but even I cannot afford this. Meanwhile, traffic has worsened because commuters have lost one lane. | 8 | | 8 | | |
| 27 | 4/21/2022 | 10 | Workers need to get to work. Getting to work should be made as quickly and cheaply as possible, and reserving that benefit to just those 'that can afford it' is discriminatory. | 6 | Penalties should be flexible depending on income... the same \$150 penalty that may be pocket change to one person, might be a weeks food budget for a family. | 9 | I'd accept the director's ability to exercise 'emergency powers', but would require some measure of board approval at the soonest possible meeting (10 days?) following any such unilateral declaration. | |
| 26 | 4/21/2022 | 5 | What is considered low income? It better be something reasonable like under 300k | 10 | Why are there even tolls stop pocketing the tax payers dollars | 1 | | |
| 25 | 4/21/2022 | 0 | The express lane is a tax on the middle class. Reducing costs only further shifts the burden to the middle class commuter. If low income doesn't have to pay and the toll doesn't impact wealthier drivers, by default the middle class will carry an inordinate amount of the toll burden. We should not pay a toll on a road our taxes paid for, this is like HBO having commercials. When you already pay for a service, you shouldn't be charged to use it too. | 0 | | 0 | | |
| 24 | 4/21/2022 | 0 | | 0 | | 0 | No individual should be trusted with that kind of power. It will be abused and if they seek it, there is clearly a problem with that person. | |
| 23 | 4/21/2022 | 10 | | 10 | | 10 | | |
| 22 | 4/21/2022 | 0 | Low income drivers can car pool to save gas money and toll both. Dont encourage misuse by people falsely claiming to be low income | 0 | | 5 | | |

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|----------|-----------|---|--|--|--|--|---|---|
| 21 | 4/21/2022 | 0 | Lanes should be used for carpools only. No tolls. No special treatment for electric vehicles. | 0 | The tolls are a tax that were not approved by voters. They are unconstitutional. | 0 | Any exceptions for toll lanes should be codified at the state level. | MTC has evolved from supporting infrastructure development to a large-scale, political scam. It should be disbanded. |
| 20 | 4/21/2022 | 10 | ABSOLUTELY do it! | 5 | | 10 | | |
| 19 | 4/21/2022 | 10 | | 5 | | 10 | | |
| 18 | 4/21/2022 | 5 | | 8 | | 10 | | |
| 17 | 4/21/2022 | 7 | Why can't all the freeway express lanes have a low income option. Mini from the valley drive 580 to 680 who fall into the low income bracket. | 8 | None | 5 | Is this a decision made by controllers, on the fly, with a vehicle alert emergency on the highway? This question is not very clear on when and how quickly the directors authority will function. | No |
| 16 | 4/21/2022 | 10 | | 10 | | 10 | | |
| 15 | 4/21/2022 | N/A (email) | N/A (email) | N/A (email) | N/A (email) | N/A (email) | N/A (email) | MTC must get serious about promoting carpooling as a way to both cut GHG emissions, and take advantage of the available highway capacity inside commuters' cars. To take full advantage of the available HOV network, including HOT lanes, 3+ (minimum) carpools, van pools, and transit vehicles should travel toll-free. Carpooling must be supported by a robust, convenient, intuitive on-line carpooling application. Bay Bridge needs HOV lanes in both directions with designated SF ramps to bypass congestion. Furthermore, HOV lanes must begin to conform with FHWA HOV lane standards to make them attractive to those who carpool. This would be a low-cost program that could be implemented fairly quickly. I would like to know why MTC does not take a stronger pro-carpooling stance. |

Public Comment in Response to Proposed BAIFA Toll Facility Ordinance Amendment (as of May 23, 2022 at about 8:00 a.m.)

| Response | Date | Question 1. How do you feel about offering a discount for low-income drivers on the I-880 Express Lanes for a trial period? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 2. If you have specific comments about carrying out pilot projects on MTC's express lanes such as testing a discount for low-income drivers on the I-880 Express Lanes, please add them here. | Question 3. How do you feel about allowing future updates to toll violation penalty amounts and exceptions to be made by board resolution at a public meeting? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 4. If you have specific comments about allowing future penalty-related updates by board resolution at a public meeting, please add them here. | Question 5. How do you feel about defining the BAIFA executive director's authority to respond to emergencies? [0 = Strongly Oppose; 5 = Neutral; 10 = Strongly Support] | Question 6. If you have specific comments about the BAIFA executive director's authority to respond to emergencies, please add them here. | Question 7. If you have any other comments, please add them here. |
|-----------------|-------------|--|--|---|---|---|--|--|
| 14 | 4/20/2022 | 0 | Express lanes are nothing more than a regressive tax. Express lanes cause more problems than they solve. Remove the express lanes and you will not have to go to the expense of accommodating low income drivers. Where is the definition for 'low income driver'? | 0 | Remove the express lanes and you will not have to go to the expense of reassessing and modifying future penalties | 0 | Remove the express lanes and you will not have to go to the expense of redefining the role of the BAIFA executive director. | Remove the express lanes. Express lanes cause more problems than they solve. |
| 13 | 4/20/2022 | 10 | | 5 | | 7 | | |
| 12 | 4/20/2022 | 10 | | 10 | | 10 | | |
| 11 | 4/20/2022 | 10 | We should get a discount if we cross the same toll daily because that indicates it is work related | 10 | | 5 | | |
| 10 | 4/20/2022 | 10 | wonderful idea! | 10 | | 10 | | |
| 9 | 4/20/2022 | 10 | n/a | 10 | n/a | 5 | n/a | n/a |
| 8 | 4/20/2022 | 10 | Toll lanes are bad and irritating. This makes them a wee bit less bad | 10 | | 10 | | |
| 7 | 4/20/2022 | 10 | This is wonderful and definitely needed | 9 | | 8 | | |
| 6 | 4/20/2022 | 1 | | 5 | | 2 | | |
| 5 | 4/20/2022 | 10 | Families who are low income need relief. Information on how to obtain the discounts should be easy to understand and widespread to those who qualify. | 5 | I don't understand this initiative. | 7 | If protestors block a bridge--does this constitute an "emergency?" I am in favor of allowing the BAIFA executive director to give leeway to drivers in the event of an act of civil disobedience--but not just* to the police. | |
| 4 | 4/20/2022 | 10 | There should be a pilot for discounts for low income drivers that drive the carquinez and the bay bridge also. People should also be able to use commuter benifits for bridge tolls | 5 | | 5 | | |
| 3 | 4/20/2022 | 10 | | 5 | | 7 | | |

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|-----------------|-------------|--|---|---|---|---|--|---|
| 2 | 4/20/2022 | 10 | Agree! Working in public transit, I encounter low income families that must commute. Sometimes public transit is not feasible for the hours they work. This would ease the burden with increasing inflation and gas prices. | 10 | | 8 | | |
| 1 | 4/20/2022 | 9 | | 5 | I want camera enforcement for people who cross the double white lines on 580 near 680 interchange. It's very dangerous because unexpected! Those fines should stay the same and be ENFORCED | 10 | | As noted earlier, enforcement of crossing the double white stripe zones is really needed! |