# METROPOLITAN TRANSPORTATION COMMISSION

## Meeting Transcript

**METROPOLITAN TRANSPORTATION COMMISSION**

**POLICY ADVISORY COUNCIL EQUITY & ACCESS SUBCOMMITTEE**

**THURSDAY, JUNE 23, 2022 1:00 PM**

**CHAIR, ILAF ESUF:** GOOD AFTERNOON WELCOME TO THE MEETING OF THE POLICY ADVISORY COUNCIL EQUITY AND ACCESS SUBCOMMITTEE FOR JUNE 23, 2022. PLEASE ROLL THE ANNOUNCEMENT. [RECORDED MEETING PROCEDURES ANNOUNCEMENT] DUE TO COVID-19, THIS MEETING WILL BE CONDUCTED AS A ZOOM WEBINAR PURSUANT TO THE PROVISIONS OF ASSEMBLY BILL 361 WHICH SUSPENDS CERTAIN REQUIREMENTS OF THE BROWN ACT. THIS MEETING IS BEING WEBCAST ON THE MTC WEBSITE. THE CHAIR WILL CALL UPON COMMISSIONERS, PRESENTERS, STAFF, AND OTHER SPEAKERS, BY NAME, AND ASK THAT THEY SPEAK CLEARLY AND STATE THEIR NAMES BEFORE GIVING COMMENTS OR REMARKS. PERSONS PARTICIPATING VIA WEBCAST AND ZOOM, WITH THEIR CAMERAS ENABLED, ARE REMINDED THAT THEIR ACTIVITIES ARE VISIBLE TO VIEWERS. COMMISSIONERS AND MEMBERS OF THE PUBLIC PARTICIPATION BY ZOOM, WISHING TO SPEAK, SHOULD USE THE RAISE HAND FEATURE OR DIAL STAR 9, AND THE CHAIR WILL CALL UPON THEM AT THE APPROPRIATE TIME. TELECONFERENCE ATTENDEES WILL BE CALLED UPON BY THE LAST FOUR DIGITS OF THEIR PHONE NUMBER. IT IS REQUESTED THAT PUBLIC SPEAKERS STATE THEIR NAMES AND ORGANIZATION, BUT, PROVIDING SUCH INFORMATION IS VOLUNTARY. WRITTEN PUBLIC COMMENTS RECEIVED AT INFOATBAYAREAMETRO.GOV BY 5 P.M., YESTERDAY, WILL BE POSTED TO THE ONLINE AGENDA AND ENTERED

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INTO THE RECORD, BUT WILL NOT BE READ OUT LOUD. IF AUTHORS OF THE WRITTEN CORRESPONDENCE WOULD LIKE TO SPEAK, THEY ARE FREE TO DO SO. THEY SHOULD RAISE THEIR HAND AND THE CHAIR WILL CALL UPON THEM AT THE APPROPRIATE TIME. A ROLL CALL VOTE WILL BE TAKEN FOR ALL ACTION ITEMS. PANELISTS AND ATTENDEES SHOULD NOTE THAT THE CHAT FEATURE IS NOT ACTIVE. IN ORDER TO GET THE FULL ZOOM EXPERIENCE, PLEASE MAKE SURE YOUR APPLICATION IS UP TO DATE.

**CHAIR, ILAF ESUF:** GREAT. MARTHA CAN WE DO ROLL CALL AND CONFIRM A QUORUM?

**CLERK, MARTHA SILVER:** WILL DO. CHAIR ISUF?

**CHAIR, ILAF ESUF:** HERE.

**CLERK, MARTHA SILVER:** VICE CHAIR MARKHAM?

**V. CHAIR, GENAY MARKHAM:** HERE.

**CLERK, MARTHA SILVER:** MEMBER FITZGERALD? MEMBER HANKERSON? MEMBER ORANTES?

**GABRIELA ORANTES:** HERE.

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**CLERK, MARTHA SILVER:** MEMBER PIMPLE?

**VINAY PIMPLE:** HERE.

**CLERK, MARTHA SILVER:** MEMBER SCOTT? TERRY? I SEE YOU, BUT YOU'RE MUTED. MEMBER WELTE.

**FRANK WELTE:** HERE.

**CLERK, MARTHA SILVER:** MEMBER WILSON?

**WALTER WILSON:** PRESENT.

**CLERK, MARTHA SILVER:** MEMBER WONG?

**HOWARD WONG:** HERE.

**CLERK, MARTHA SILVER:** ALTERNATE CAMPOS? CAMPOS.

**PAMELA CAMPOS:** HERE.

**CLERK, MARTHA SILVER:** AND ALTERNATE EDRED. WE HAVE A QUORUM WITHOUT ALTERNATES.

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**CHAIR, ILAF ESUF:** I'M EXCITED THAT WE'RE MEETING TODAY. GENAY AND I HAVE BEEN TALKING TO FOLKS AND I JUST WANT TO REITERATE THAT WE'RE A RESOURCE AND HERE TO SUPPORT TO MAKE THINGS EFFICIENT. IF YOU HAVE QUESTIONS, PLEASE DO REACH OUT TO US OR IF YOU HAVE COMMENTS ABOUT HOW WE CAN IMPROVE OUR MEETINGS AND THINGS WE CAN FOCUS ON LET US KNOW. WE'LL MOVE TO AGENDA ITEM THREE, APPROVAL OF THE MINUTES. THIS IS AN ACTION ITEM. DO I HAVE A MOTION AND SECOND TO APPROVE THE MINUTES OF MAY 20TH?

**GABRIELA ORANTES:** I MOVE TO APPROVE THE MINUTES OF MAY 20TH.

**WALTER WILSON:** SECOND.

**CHAIR, ILAF ESUF:** WE HAVE A MOTION BY ORANTES AND SECOND BY?

**WALTER WILSON:** WALTER WILSON.

**CHAIR, ILAF ESUF:** THANK YOU. WE HAVE A MOTION AND SECOND. ANY DISCUSSION ON THIS ITEM? ANY PUBLIC COMMENT?

**CLERK, MARTHA SILVER:** NO CORRESPONDENCE RECEIVED ON THIS ITEM AND THERE ARE NO MEMBERS OF THE PUBLIC WITH THEIR HANDS RAISED.

**CHAIR, ILAF ESUF:** GREAT. LET'S CALL FOR A VOTE.

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**CLERK, MARTHA SILVER:** WILL DO. CHAIR ISUF?

**CHAIR, ILAF ESUF:** YES. AYE.

**CLERK, MARTHA SILVER:** VICE CHAIR MARKHAM?

**V. CHAIR, GENAY MARKHAM:** AYE.

**CLERK, MARTHA SILVER:** MEMBER FITZGERALD? MEMBER HANKERSON?

**CHRISTINE FITZGERALD:** I JUST CAME ON.

**CLERK, MARTHA SILVER:** HOW WOULD YOU LIKE TO VOTE FOR THE MINUTES?

**CHRISTINE FITZGERALD:** AYE.

**CLERK, MARTHA SILVER:** THANK YOU. MEMBER HANKERSON? MEMBER ORANTES?

**GABRIELA ORANTES:** AYE.

**CLERK, MARTHA SILVER:** MEMBER PIMPLE?

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**VINAY PIMPLE:** AYE.

**CLERK, MARTHA SILVER:** MEMBER SCOTT?

**TERRY SCOTT:** AYE.

**CLERK, MARTHA SILVER:** MEMBER WELTE?

**FRANK WELTE:** NO.

**CLERK, MARTHA SILVER:** MEMBER WILSON?

**WALTER WILSON:** YES.

**CLERK, MARTHA SILVER:** MEMBER WONG?

**HOWARD WONG:** AYE.

**CLERK, MARTHA SILVER:** IT PASSES WITH EIGHT AYES AND ONE NO.

**CHAIR, ILAF ESUF:** THANK YOU, EVERYONE. WE'LL MOVE TO THE NEXT AGENDA ITEM FOUR, THE BLUE RIBBON ACTION PLAN ACCESS AND MOBILITY WORK PLAN UPDATE WITH DRENNEN.

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**DRENNON SHELTON:** THANK YOU FOR HAVING ME BACK. I'M HERE TO LET YOU KNOW WHAT'S GOING ON WITH MY REGULAR UPDATE TO LET YOU KNOW WHAT'S GOING ON THE ACCESS AND MOBILITY WORK PLAN. YOU REMEMBER LAST SUMMER THE MOBILITY TASK FORCE DEVELOPED A TRANSFORMATION ACTION PLAN AND WITHIN THE ACTION PLAN THERE WERE FIVE ACCESSIBILITY ITEMS HEAVILY FOCUSED ON PARA TRANSIT THAT WE BUNDLED TOGETHER IN THE WORK PLAN. A QUICK REMINDER OF WHAT THOSE FIVE ITEMS ARE, THE FIRST ONE IS THAT EACH COUNTY WILL DESIGNATE A MOBILITY MANAGER WHO WILL COORDINATE RIDES AND FUNCTION AS A LIAISON BETWEEN TRANSIT AGENCY AND OTHER PROVIDERS. THE SECOND ONE IS THAT WE'RE GOING TO FUND SOME ADDITIONAL SUBREGIONAL ONE-SEAT PARATRANSIT RIDE PILOTS AND DEVELOP SOME COST SHARING POLICIES FOR CROSS JURISDICTIONAL TRIPS. THE THIRD ONE IS TO INTEGRATE ADA PARATRANSIT WITH CLIPPER NEXT GENERATION. THE FOURTH ONE IS TO IDENTIFY KEY PARATRANSIT CHALLENGES AND RECOMMEND REFORMS. AND THEN THE LAST ONE IS TO ADOPT STANDARDIZED ELIGIBILITY PRACTICES FOR PARATRANSIT. AND, SO, WE HAVEN'T OFFICIALLY KICKED OFF THE WORK PLAN YET, BUT THINGS HAVE BEEN HAPPENING. SO, LAST MONTH, I WAS HERE TO TELL YOU ALL ABOUT IT, AND CHRIS FITZGERALD HAD A GREAT SUGGESTION, AND ASKED ME IF I PLANNED TO TALK TO THE PARATRANSIT DRIVERS, AND I HADN'T ACTUALLY INCLUDE THAT AS PART OF THE WORK PLAN, SO THAT'S OFFICIALLY BEEN INSERTED INTO THE WORK PLAN. I ALSO HEARD DURING OUR LAST MEETING FROM A MEMBER OF OUR PUBLIC THAT IT WAS IMPORTANT TO INCLUDE

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PARATRANSIT FARES INTO OUR WORK PLAN SO THAT HAS ALSO OFFICIALLY BEEN INSERTED. WE ARE ALMOST -- WE'RE GETTING CLOSE TO GETTING A CONSULTANT ON BOARD. WE HAD AN ITEM GO TO MTC'S ADMINISTRATION COMMITTEE ABOUT TWO WEEKS AGO, ON THAT. SO WE'RE MAKING PROGRESS THERE. AND THEN THE LAST THING I'LL MENTION IS THAT ABOUT TWO WEEKS AGO, I HELPED TO HOST A REGIONAL CONFERENCE OF THE PARATRANSIT COORDINATING COUNCILS, THE PCC'S AS THEY'RE CALLED, ISSUE COUNTY BASED COMMITTEES MADE UP OF RIDERS, TRANSIT AGENCIES, AND NON-PROFIT AGENCIES AND ALSO COUNTY TRANSPORTATION AUTHORITY STAFF AND THEIR GOAL IS TO ENSURE THAT PARATRANSIT AND ACCESSIBLE TRANSPORTATION IS BEING DELIVERED IN AN EFFICIENT AND EFFECTIVE MANNER WITHIN THE COUNTY. AND SO OUR CONFERENCE HAD A MIXTURE OF THINGS INCLUDED IN THE AGENDA BUT WE HAD SOME SKILL BUILDING AND BEST PRACTICES, BUT I ALSO GATHERED INPUT FROM THEM ON THE ACCESS AND MOBILITY WORK PLAN. SO THAT'S PRETTY MUCH MY WRAP-UP OF ACTIVITIES SINCE I WAS HERE IN MAY. I DO WANT TO THANK FRANK WELTE, A MEMBER OF THE SUBCOMMITTEE WHO SENT ME A LIST OF ORGANIZATIONS TO BE INCLUDED IN PUBLIC ENGAGEMENT. I AM ALWAYS EAGER TO HEAR FROM ALL OF YOU ON WHO YOU THINK I SHOULD BE TALKING TO, INDIVIDUALS, AGENCIES, COMMUNITY GROUPS, FOR OUR OFFICIAL STAKEHOLDER ENGAGEMENT. SO, PLEASE FEEL FREE TO E-MAIL ME CONTACTS AND GIVE ME YOUR IDEAS. AND WITH THAT, I'LL STOP AND SO IF YOU HAVE ANY QUESTIONS.

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**CHAIR, ILAF ESUF:** THANK YOU DRENNEN. I SEE CHRIS HAS A QUESTION, OR A HAND RAISED.

**CLERK, MARTHA SILVER:** CHRIS. YOU HAVE TO UNMUTE YOURSELF.

**CHRISTINE FITZGERALD:** HELLO DRENNEN. ALWAYS GOOD TO SEE YOU. I HAVE A QUICK QUESTION, WHEN YOU CONTACTED THE ORGANIZATIONS ASSOCIATE WITH THE FIXED ROUTE TRANSIT THAT DEAL WITH PARATRANSIT SYSTEM, WHO ARE YOU CONTACTING WITHIN THAT NETWORK? THE REASON THAT I ASK IS, IN OUR CASE, OUR LIAISON THAT HAS WORKED WITH THE CTMA, OUR EXISTING LIAISON HAS LEFT. ERIC IS NOW GONE. AND RICHELLE IS NOW IN PLACE, AS TEMPORARY.

**DRENNAN SHELTON:** YES. I AM IN CONTACT WITH RICHELLE. I WORK PRETTY CLOSELY WITH ALL OF THE ACCESSIBLE SERVICES PARATRANSIT STAFF AT THE TRANSIT AGENCIES. THANK YOU FOR MENTIONING THAT. THAT'S A BIG STAFF CHANGE FOR VTA.

**CHRISTINE FITZGERALD:** I HAVE SEEN FIVE OR SIX CHANGEOVERS BOTH IN MY TIME ON CTA, AND AS A MEMBER.

**DRENNAN SHELTON:** YEAH. I THINK THAT'S RIGHT. LUCKILY THAT REALLY HAS ONLY BEEN THE CASE AT VTA. EVERYONE ELSE IS PRETTY STABLE.

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**CHRISTINE FITZGERALD:** GOOD. I GUESS.

**DRENNAN SHELTON:** I KNOW. WE'LL WORK EXTRA HARD TO MAKE SURE THAT --

**CHRISTINE FITZGERALD:** THANK YOU.

**DRENNAN SHELTON:** YEAH. THANK YOU.

**CHAIR, ILAF ESUF:** HOWARD, I SEE YOUR HAND IS RAISED.

**HOWARD WONG:** AT THE LAST MEETING, WE TALKED ABOUT THE POINT THAT VERY FEW OF DISABLED PEOPLE AND SENIORS AND OTHERS USE PARATRANSIT. AND THAT, AS MANY ADVOCATES FOR THE DISABLED COMMUNITY WILL SAY, THAT INDEPENDENT LIVING IS ACTUALLY THE PREFERRED DIRECTION THAT THEY WOULD LIKE TO SEE PUBLIC SERVICES AND PUBLIC TRANSIT ADDRESS. SO THAT THE INTERESTING THING, TOO IS TO DO SURVEYS TO DETERMINE ACTUALLY WHAT PERCENTAGE OF DISABILITY, AND DISABLED COMMUNITY OR SENIOR COMMUNITY TRANSIT -- IT'S PROBABLY A SMALL NUMBER OF A VAST MAJORITY, I THINK WOULD WANT TO HAVE INTEGRATED EQUITABLE WAY TO BE ABLE TO USE ANY MODE OF TRANSPORTATION TRANSIT. ANY ABLE-BODIED PERSON WOULD WANT TO USE. THERE ARE MANY DISABILITY THAT IS NOT NOTICE MAYBE A BACK INJURY, MUSCULAR PROBLEMS, SPEECH, SITE, AND MANY OF THESE PEOPLE WOULD LIKE TO

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USE TRANSIT AS AN ABLE-BODIED PERSON WOULD. SO, I THINK IT'S VERY IMPORTANT TO FOCUS ON THE LARGER PERCENTAGE OF THE DISABLED AND SENIOR IN OUR ATTEMPTS TO CREATE EQUITABLE ACCESS.

**DRENNAN SHELTON:** IT'S A POINT YOU MADE LAST TIME AND A POINT YOU MADE THIS TIME. I AGREE YOU IT'S A VERY SMALL NUMBER OF PEOPLE WHO ACTUALLY USE PARATRANSIT REGULARLY. WE HEARD AN ENORMOUS OUTCRY ABOUT PARATRANSIT NOT CATCHING UP TO INNOVATIONS THAT THE FIXED-ROUTE TRANSIT HAS SEEN, AND SO THAT'S WHY THE BLUE RIBBON TASK FORCE TRANSFORMATION ACTION PLAN HAS SHIFTED THIS WAY IT'S REALLY A RESPONSE TO THE OUTCRY THAT WE HAVEN'T DONE ENOUGH TO IMPROVE PARATRANSIT. BUT POINT IS TAKEN. BUT INCLUDED IN THE WORK PLAN, AND I AGREE WITH SOME OF THE PARATRANSIT RECOMMENDATIONS YOU WILL SEE IS AN INTEGRATION OF THINGS LIKE TRAVEL TRAINING FOR PARATRANSIT USERS, AND AN INTEGRATION OF GETTING AN RTC CARD FOR PARATRANSIT USERS WHICH WOULD ENABLE A DISCOUNT ON FIXED ROUTE SO THERE IS AN AUTOMATIC DOOR OPENING TO FIXED ROUTE SYSTEMS BECAUSE YOU'RE RIGHT IT REALLY DOES OPEN UP OPTIONS. WHEN YOU ARE LIMITED TO JUST PARATRANSIT, YOU ARE VERY LIMITED IN YOUR ABILITY TO TRAVEL AROUND THE REGION. SO IT'S A POINT WELL TAKEN. IT'S PINT I HAVE IN MY HEART. BUT I'LL, YOU KNOW, AND MAYBE YOU'LL KEEP MAKING THIS POINT TO ME, BUT WE REALLY ARE

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TRYING TO DO -- THIS IS A FOCUSED EFFORT FOR PARATRANSIT. BUT, THANK YOU.

**CHAIR, ILAF ESUF:** DWAYNE?

**DWAYNE HANKERSON:** I WANTED TO APOLOGIZE TO THE COMMITTEE. I JOINED LATE.

**CHAIR, ILAF ESUF:** GENAY.

**GENAY MARKHAM:** I AM INTERESTED IN HEARING MORE ABOUT THE INPUT YOU GOT A COUPLE OF WEEKS AGO FROM THE COUNTY BASED COMMITTEE, PCC, I WOULD JUST BE INTERESTED IN HEARING MORE ABOUT WHAT KIND OF FEEDBACK THEY GAVE A COUPLE OF WEEKS AGO.

**DRENNAN SHELTON:** THESE ARE OVERSIGHT COMMITTEES THAT ARE COUNTY BASED, AND THEY HAVE THEIR FINGER ON THE PULSE OF PARATRANSIT. THEY SEE THE SERVICE REVIEW RECORDS, THE NUMBER OF ADVOCATES, AND THE KIND OF COMPLAINTS THAT IN. SO THEY WERE REALLY HAPPY WITH THE SET OF INITIATIVES WE HAVE IN THE WORK PLAN. THEY SEE THEMSELVES AS THE LONE VOICE IN THE WILDERNESS, TALKING ABOUT PARATRANSIT AND WHAT KINDS OF THINGS DO NEED TO CHANGE. AND THEY'RE REALLY THRILLED ABOUT IT. AND YOU WILL HEAR MORE ABOUT THE PARATRANSIT COORDINATING COUNCILS AS WE MOVE THROUGH THIS WORK PLAN.

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**CHAIR, ILAF ESUF:** THANK YOU. WALTER?

**WALTER WILSON:** THANK YOU. GOOD AFTERNOON EVERYONE. I HAVE A YOU COUPLE OF COMMENTS AND A QUESTION. YOU SAID THE COMMITTEES ARE COUNTY BASED SO EVEN WHEN THERE IS MULTIPLE TRANSPORTATION AGENCIES, CAN'T BASED HOW DOES THIS EXACTLY WORK. ARE ALL THE COUNTY TRANSPORTATION AGENCIES IN THE REPRESENTED?

**DRENNAN SHELTON:** THEY'RE ALL REPRESENTED IT'S A PLACE THEY ALL COME TOGETHER TO TALK ABOUT THEIR PARATRANSIT SERVICE BUT ALSO COMMUNITY PROVIDERS ARE INVOLVED BECAUSE THERE IS LOTS OF ACCESSIBLE SERVICES OUT IN THE COMMUNITY THAT AREN'T PUBLIC, YOU KNOW, TRANSIT AGENCY PROVIDED. SO IT'S A PLACE WHERE THEY ALL TALK ABOUT THE SERVICE WITHIN THE COUNTY BOUNDARIES AND HOW THEY'RE COORDINATING AND THE REAL INTENT OF THE PCC'S IS BACK IN THE '70S WHEN THEY WERE SETUP WAS MAKING SURE THEY WERE MAXIMIZING THE DOLLARS THAT THE PUBLIC TRANSIT DOLLARS THAT WERE ACKNOWLEDGE INTO THE AGENCY TO ENSURE THE SERVICE WAS EFFICIENT.

**WALTER WILSON:** WHAT IS THE NAME OF THE GROUPS? WHAT ARE THEY CALLED PUBLICALLY.

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**DRENNAN SHELTON:** PARATRANSIT COUNCILS ALL BROWN ACTED. THEY'RE EITHER HOSTED BY A TRANSIT AGENCY OR THE COUNTY TRANSPORTATION AUTHORITY. IF YOU ALL WANT MORE INFORMATION ABOUT THAT, I CAN SEND A LIST WHERE YOU CAN GET IN CONTACT WITH YOUR COUNTY'S PCC.

**WALTER WILSON:** THAT WOULD BE GREAT. BECAUSE I DON'T KNOW WHERE THEY ARE IN SANTA CLARA COUNTY AND WE PROBABLY HAVE A LOT TO TALK ABOUT. THE OTHER THING I WANTED TO ASK YOU ABOUT -- GO AHEAD.

**DRENNAN SHELTON:** I WAS GOING TO SAY CHRIS IS ON THE PCC.

**CHRISTINE FITZGERALD:** [INDISCERNIBLE] YOU ARE WELCOME TO JOIN CTMA, COMMITTEE FOR TRANSPORTATION MOBILITY ACCESS OUR LOCAL PCC IN SANTA CLARA COUNTY. IF YOU WANT MORE INFORMATION, I WOULD BE HAPPY TO TALK WITH YOU OFFLINE.

**WALTER WILSON:** THANK YOU. I DIDN'T KNOW UNTIL NOW THAT IT EXISTED. I HAVE A CONCERN, ABOUT THE CONSULTANT THAT YOU JUST TALKED ABOUT YOU SAID THEY HADN'T BEEN HIRED YET. THE COUNTY GROUP YOU MENTIONED DO THEY HAVE ANY COUNTY INPUT INTO WHO THE CONSULTANT IS OR WHAT'S PUT INTO THE PROCESS?

**DRENNAN SHELTON:** NO.

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**WALTER WILSON:** AND I READ SOME INFORMATION ABOUT THE APPLICABILITY TO THE CONSULTANT AND THE DBE AND THE FEDERAL GUIDELINES AND SO O IS THE CONSULTANT BE HIRED AS A CONSULTANT OR AS A PRIME CONTRACTOR?

**DRENNAN SHELTON:** OOH. I FEEL LIKE THAT'S A QUESTION FOR OUR CONTRACT SECTION. I DON'T KNOW THE TERMINOLOGY. I WOULDN'T KNOW HOW TO ANSWER THAT QUESTION. WHAT I CAN TELL YOU IS THAT I'M ATTEMPTING TO HIRE THE CONSULTANT THAT IS UPDATING THE COORDINATED PLAN RIGHT NOW WITH ME. SO IT'S A FULLY INTEGRATED INITIATIVE. AND, SO, I DON'T KNOW THE TERMINOLOGY.

**WALTER WILSON:** DO YOU HAVE INFORMATION ABOUT WHAT THOSE REQUIREMENTS ARE OR PREREQUISITES THAT YOU'RE LOOKING FOR TO HIRE A CONSULTANT?

**DRENNAN SHELTON:** RIGHT. SO I CAN PUT YOU IN TOUCH WITH OUR CONTRACTS SECTION. THEY'RE THE ONES THAT KNOW ALL THE DETAILS. THEY REALLY GUIDE US. WE'RE NOT CONTRACT EXPERTS.

**WALTER WILSON:** AND IF ANYONE KNOWS SOMEONE WHO MIGHT FIT THE BILL THEY REFER THEM TO YOU.

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**DRENNAN SHELTON:** WE HAD AN ITEM GO TO THE ADMINISTRATION COMMITTEE LAST MONTH I LET YOU KNOW THERE WOULD BE AN ITEM AT OUR ADMINISTRATION COMMITTEE TO GET THAT CONSULTANT ON BOARD.

**WALTER WILSON:** OKAY I JUST WANTED TO LOOK AT IT AND MAKE SURE WE HAVE SOME DIVERSITY INVOLVED IN THIS PROCESS BECAUSE I HAVE A SENSE THAT IT MAY NOT BE. I MEAN, I SEE A LOT OF STUFF WRITTEN, BUT THEN I SEE WHAT THE OUTCOMES ARE. MY LAST QUESTION IS WHAT HOWARD WAS TALKING ABOUT IN TERMS OF DEALING WITH PEOPLE WHO HAVE A LIMITED ACCESS AND MAKING SURE THEY'RE INCLUDED IN THE OVERALL PROCESS. I CAN'T SPEAK FOR WHOEVER ELSE, BUT I KNOW IN SANTA CLARA COUNTY FOLKS WHO ARE HANDICAPPED AND USE THESE SERVICES BROADLY THIS IS A HUGE PART OF WHAT THEY DO. THE PEOPLE THAT ACTUALLY USE THIS AS THEIR PRIMARY FORM OF TRANSPORTATION. I'M KIND OF THINKING OF -- I HEARD WHAT WAS SAYING, AND I APPRECIATE WE WANT TO NORMALIZE AS MUCH AS POSSIBLE FOR PEOPLE WHO HAVE LIMITED ACCESS, ON THE ONE HAND AND ALSO TACKED ABOUT PEOPLE WHO HAVE DISABILITIES LIKE YOU CAN'T SEE LIKE ME WITH BACK PROBLEMS. I APPRECIATE THAT. BUT THE EMPHASIS SHOULD BE ON BOTH, PEOPLE WHO REALLY WANT TO USE THIS AS A PRIMARY FORM OF TRANSPORTATION SOME USE IT BECAUSE IT'S CONVENIENT AND SOME HAVE TO. TRYING TO NORMALIZE THE PROCESS BROADLY, I THINK THE EMPHASIS HAS GOT TO BE ON BOTH NOT TO ONE EXCLUSION OR THE OTHER. THANK YOU.

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**CHAIR, ILAF ESUF:** THANKS WALTER. BEFORE WE JUMP TO HOWARD, I SEE THAT MICHAEL HAS HIS HAND RAISED. I WANT TO GIVE A MOMENT.

**MICHAEL BRINTON:** MR. WILSON, WE CAN POINT YOU TO THE COMMITTEE MEMO THAT WAS PRESENTED TO THE ADMINISTRATION COMMITTEE. THAT WAS A PUBLIC DOCUMENT. AND IT'LL GIVE YOU SOME BACKGROUND ON THE FIRM THAT WAS SELECTED. I BELIEVE -- SO IT'S NOT FEDERALLY FUNDED, SO THERE WOULDN'T BE A DBE PROGRAM OR DBE GOAL ASSOCIATED WITH THE CONTRACT. AND I BELIEVE IT WAS A SOLE SOURCE APPROVAL, IS THAT CORRECT, DRENNEN? DID WE DO A SOLE SOURCE? THERE WASN'T A PROCUREMENT PROCESS. SO, WE CAN GET YOU THE ADMINISTRATION COMMITTEE ITEM SO THAT YOU CAN READ THE BACKGROUND ON WHY THAT FIRM WAS SELECTED AND WHAT SPECIFIC STAFF THEY'RE BRINGING TO THE PROJECT THAT MADE THEM A CANDIDATE FOR US, ALONG WITH THE WORK THEY'RE ALREADY DOING ON THE COORDINATED PLAN. SO, WE CAN GET YOU THAT INFORMATION, SO AT LEAST WE CAN HAVE THAT, AND THEN POTENTIALLY WE CAN DISCUSS IN THE FUTURE WAYS THAT WE CAN WORK TO ENSURE, LIKE, FOR EXAMPLE, IF WE HAD DONE PROCUREMENT INSTEAD OF SOLE SOURCE, A SBE PROGRAM WOULD HAVE BEEN APPLICABLE. BUT CAN VENTURE INTO THOSE DISCUSSION TO FIGURE OUT HOW WE CAN DO A DIFFERENT PATH IN THE FUTURE FOR IDEAS YOU MIGHT HAVE.

**WALTER WILSON:** HELLO MICHAEL, GOOD TO SEE YOU AGAIN.

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**MICHAEL BRINTON:** GOOD TO SEE YOU TOO.

**WALTER WILSON:** I DON'T THINK WE HAVE TO LEAN ON FEDERAL PROGRAMS TO CREATE DIVERSITY IN CONTRACTING. I THINK IT SHOULD BE A POLICY, PERIOD. YOU DON'T HAVE TO [INDISCERNIBLE] DBE PROGRAM, SO THEREFORE WE DON'T HAVE TO LEAN IN TOWARDS DIVERSITY, AND I THINK THERE HAS GO TO BE A POLICY JUST AS A MATTER OF FACT. I DON'T THINK WE HAVE TO LEAN ON THE FEDERAL PROGRAM, TO SAY WELL, SINCE IT'S NOT FEDERAL, IT'S GOING TO BE AN ALL WHITE PROGRAM. JUST TO BE BLUNT ABOUT IT.

**MICHAEL BRINTON:** YEAH --

**WALTER WILSON:** I THINK WE NEED -- I THINK, AS AN ORGANIZATION, MTC, AND I BELIEVE THAT THE LEADERSHIP IS ADDRESSING THAT PERSPECTIVE AS WELL.

**MICHAEL BRINTON:** I COMPLETELY AGREE WITH YOU. SORRY. I WASN'T TRYING TO GIVE THE IMPRESSION THAT BECAUSE IT'S NOT FEDERALLY FUNDED. I WAS JUST KIND OF WALKING THROUGH THE PROCUREMENT. [INDISCERNIBLE] SINCE IT WAS A SOLE SOURCE. I AGREE WITH. THAT'S PART OF WHAT I'LL BE PRESENTING TO YOU LATER, SO WE MIGHT BE ABLE TO CIRCLE BACK TO THIS. WE ARE WORKING TO GET THERE, WHERE WE'RE MAKING EQUITY A PROMINENT PRIORITY IN OUR CONTRACTING.

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**WALTER WILSON:** APPRECIATE IT. THANK YOU.

**CHAIR, ILAF ESUF:** EXCITED TO SEE THE PRESENTATION, MICHAEL. AND BEFORE WE JUMP TO HOWARD, I DID WANT TO SAY, DRENNEN, IF YOU COULD SEND THAT LIST, THAT YOU MENTIONED, THAT IT WOULD BE GREAT.

**DRENNAN SHELTON:** I'LL SEND THE ITEM THAT WE SENT TO THE ADMIN COMMITTEE AND THE LIST OF THE PCCS.

**CHAIR, ILAF ESUF:** THANK YOU. HOWARD, GO AHEAD.

**HOWARD WONG:** I CAN WAIT UNTIL OTHER PEOPLE WHO HAVEN'T SPOKEN, THEY CAN GO AHEAD OF ME.

**CHAIR, ILAF ESUF:** RIGHT NOW IT'S JUST AND YOU CHRIS THAT HAVE SPOKEN.

**HOWARD WONG:** THEN I'LL SPEAK. I LIKE WALTER'S COMMENT, "NORMALIZED." THAT'S NOT A WORD THAT I HAVE THOUGHT ABOUT, BUT THAT'S EXACTLY WHAT I THINK WE SHOULD AIM FOR IN NORMALIZING PARATRANSIT. PARATRANSIT ISN'T JUST THE SHUTTLE THAT YOU RESERVE A DAY OR TWO IN ADVANCE. IT INCLUDES TAX I VOUCHERS WHICH ALSO SOMETIMES REQUIRES SOME WAITING. BUT NORMALIZING

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PARATRANSIT WOULD MEAN THAT IT'S ALMOST AS IMMEDIATE AS GOING TO A BUS STOP OR GETTING ON A VEHICLE WHEN YOU WANT TO WITHIN A CERTAIN TIME FRAME. LIKE TEN OR 15 MINUTES. SO, SOME OF THE OPTIONS OF NORMALIZING PARATRANSIT IS TO MAKE TAX I VOUCHERS ON DEMAND SO THAT ONE COULD CALL AND GET A TAXI. IT COULD ALSO EXPAND RIDE-SHARE, UBER AND LYFT WHERE YOU COULD GET IMMEDIATE SERVICE WITHIN A FEW MINUTES. AT LEAST MOBILITY, LIMITED ACCESSIBILITY VEHICLES. THOSE ARE THINGS THAT COULD BE INCLUDED IN THIS PROGRAM. ALSO, RECENTLY IN SAN FRANCISCO, SUPERVISOR GORDON MAR OF THE SUNSET DISTRICT WORKING WITH THE COMMUNITY HAS PROPOSED AN INTERESTING IDEA ON MUNI WHERE SHUTTLE BUSES WOULD BE ABLE TO GO PICK UP PEOPLE AND TAKE THEM THAT LAST MILE TO A TRANSIT STATION OR PERHAPS EVEN FARTHER. HE SAID THAT FUNDING ISN'T AVAILABLE TO DO THAT. BUT THERE HAVE BEEN PROGRAMS LIKE THAT, PILOT PROGRAMS. AND I THINK HAVING THEM IMPLEMENT THEM IN SOME CITIES, SO IF THE PARATRANSIT SYSTEM COULD ENCOURAGE ON DEMAND PUBLIC TRANSIT THAT GOES TO THE FRONT DOOR VIA SHUTTLE BUSES THAT ARE -- HAVE DISABILITY ACCESS RAMPS AND SEATS, THAT WOULD BE A REAL GOOD EXPANSION OF PARA-- THE DEFINITION OF PARATRANSIT. THANK YOU.

**DRENNAN SHELTON:** HOWARD, I DO WANT TO SAY I APPRECIATE YOU'RE -- YOU'RE INCLUDING TAXI VOUCHERS, BUT NOT EVERY PLACE HAS TAXI VOUCHERS. WHEN WE TALK ABOUT ADA'S AND PARATRANSIT IT'S A VERY NARROW SERVICE THAT YOU HAVE TO CALL 24 HOURS IN ADVANCE

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TYPICALLY TO GET THAT RIDE SCHEDULED. IT'S A SCHEDULED SHARED RIDE. IT'S A VERY SPECIFIC SERVICE. AND, MAYBE, WHAT I CAN OFFER UP TO THIS COMMITTEE A PARATRANSIT PRIMER SO YOU ARE EDUCATED ON WHAT PARATRANSIT IS, AND TO KNOW THAT THINGS LIKE TAXI VOUCHERS ARE ADD ON THAT TRANSIT SERVICE IS A WAY TO ADD SERVICE OPTIONS. MOST PLACES DON'T HAVE THAT. THEY'RE VERY LIMITED. IT'S A POINT WELL TAKEN.

**CHAIR, ILAF ESUF:** THAT WOULD BE REALLY HELPFUL FOR A FUTURE MEETING. THANK YOU DRENNEN. CHRIS?

**CHRISTINE FITZGERALD:** A COUPLE OF THINGS. DRENNEN, IT WOULD BE GREAT TO HAVE THAT PRIMER, PLEASE EVERYBODY UNDERSTAND THAT ONE OF THE GROUPS IN EACH COUNTY OPERATES SLIGHTLY DIFFERENTLY. AND ONE THING THAT WE HAVE BEEN LONG FIGHTING FOR, AND ARE STILL FIGHTING FOR -- AND DRENNEN, CORRECT ME IF I AM WRONG -- WE'RE LOOKING AT WHAT YOU'RE DOING NOW, TRYING TO SEPARATE, IF YOU WILL, THE PARATRANSIT A LITTLE BIT MORE SUCCINCTLY FROM THE FIXED ROUTE SYSTEM AND TRYING TO MAKE IT A UNIVERSAL SYSTEM TO WHEREBY FOR EXAMPLE, WORKING IN TANDEM WITH UBER AND LYFT TO PROVIDE ON THE MINUTE SERVICES THROUGH THEIR SERVICE, SO, AGAIN, TRYING TO MAKE SURE THAT PEOPLE CAN HAVE ON DEMAND, IF YOU WILL RIDES, INSTEAD OF SHARED RIDES, WHICH IS A VERY CONSCRIPTED PROCESS, ONE TO THREE DAYS IN SETTING UP A RIDE AND PAYING FOR IT, AND A LOT OF DIFFERENT

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LIMITATIONS AND WE'RE TRYING TO EXPAND THAT AND REDUCE THE LIMITATIONS.

**DRENNAN SHELTON:** I THINK THAT'S EXACTLY RIGHT, CHRIS.

**CHAIR, ILAF ESUF:** THANK YOU. FRANK?

**FRANK WELTE:** YEAH, I WANT TO FOLLOW UP ON A POINT THAT HOWARD WAS MAKING EARLIER ABOUT THE IDEA OF NORMALIZATION OF DISABILITY ACCESS. AND, DRENNEN, I THINK YOU WILL APPRECIATE THIS. A LOT OF TIMES WE HAVE THESE DIFFERENT TOPICS THAT COME UP IN THESE MEETINGS THAT VERY OFTEN WE'RE LIMITED IN THE SCOPE THAT WE CAN ADDRESS BASED ON THE SCOPE OF THE GIVEN DOCUMENT THAT THEY WERE REVIEWING, OR THE GIVEN POLICY THAT WE'RE EVALUATING. AND AS MANY OF YOU HAVE, KNOW FROM MY PREVIOUS COMMENTS IN THESE MEETINGS IS I STRONGLY FEEL THERE IS A NEED FOR A MUCH BROADER APPROACH TO ADDRESSING DISABILITY ACCOMMODATION WITHIN OUR TRANSPORTATION SYSTEM IN THE REGION. AND, MAYBE, DO YOU HAVE ANY THOUGHTS ON HOW WE CAN MOVE MTC AND OTHER STAKEHOLDER AGENCIES TO A BROADER REVIEW OF POLICY AND PROCEDURES AND SYSTEMS TO ADDRESS DISABILITY ACCESSIBILITY IN A MORE HOLISTIC MANNER THAN IS POSSIBLE UNDER THE CURRENT CONSTRAINTS?

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**DRENNAN SHELTON:** PERSONALLY, I DO HAVE A LOT OF THOUGHTS ABOUT THAT, BUT THEY AREN'T MTC POLICIES. BUT I THINK THROUGH SOME OF THE WORK THAT WE DO, LIKE THE COORDINATED PLAN UPDATE, AND LIKE THE ACCESS MOBILITY WORK PLAN, WE CAN TALK ABOUT ADDRESSING DISABILITY AND ACCOMMODATIONS MORE BROADLY, THINKING ABOUT ACCESSIBILITY FROM THE START OF A PROJECT, NOT AT THE END WHERE YOU'RE BOX CHECKING AND MAKING SURE THAT YOU HAVE DONE SOMETHING. YEAH. I REALLY APPRECIATE YOUR COMMENT.

**CHAIR, ILAF ESUF:** FRANK, I THINK WE CAN ALSO TALK TO STAFF TO SEE AT WHAT POINTS WE MIGHT BE ABLE TO DO THAT, OR IF THERE ARE DEPARTMENTS WE CAN TALK TO THEM TO TRY TO WORK THAT OUT. SO I CAN WORK WITH KY-NAM AND GET BACK TO YOU ON THAT. WALTER?

**WALTER WILSON:** THAT'S WHY WE'RE HERE. EQUITY AND ACCESS. I THINK THIS COMMITTEE CAN WEIGH IN HEAVILY BROADENING THOSE ISSUES AND BEING MORE INCLUSIVE BECAUSE THAT'S REALLY WHAT IT SOUNDS LIKE I'M HEARING, THAT THE POLICIES THAT ARE BEING DIRECTED AND THAT ARE BEING CREATED ARE NOT BROADLY THOUGHT UP, AND THEY'RE NOT FULLY INCLUSIVE OF THE VIEWS OF EVERYONE. I'M NOT SPECIFICALLY UNDERSTANDING WHAT'S NOT CLEAR, BUT WHATEVER IT MAY BE, WE NEED TO BE MINDFUL THAT THE REASON WE'RE HERE FOR EQUITY AND ACCESS IS TO MAKE SURE THAT EVERYONE IS INCLUDED IN THIS PROCESS. INCLUSION IS VERY IMPORTANT. AND I THINK IT'S AN IMPORTANT PART OF WHAT THIS COMMITTEE COULD

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DO, FRANK. AND YOU KNOW, I APPRECIATE YOU BRINGING THAT UP. AND WHATEVER WE CAN DO I CAN DO, ANYWAY, FROM MY PERSPECTIVE, YOU KNOW, TO SPEAK TO THAT, I THINK IT SHOULD BE A MAJOR POLICY OF THIS COMMITTEE TO MAKE SURE THAT THE BROADER MTC UNDERSTANDS THAT THEY NEED TO BE MORE INCLUSIVE AND WHAT THAT MEANS, I THINK WE NEED TO IDENTIFY. AND I HAVE A SENSE THAT DRENNEN, SINCE SHE HAS A LOT OF [INDISCERNIBLE] ABOUT IT, MAYBE WANTS TO SHARE THAT AT SOME POINT WITH US. THANK YOU.

**CHAIR, ILAF ESUF:** I WANT TO POINT OUT THAT DRENNEN IS ONE HUMAN, ONE PART OF THE TEAM, SO I KNOW THAT WE'RE ALL THROWING THIS AT DRENNEN, BUT GENAY AND I, WE CAN WORK WITH KY-NAM AND STAFF TO FIGURE OUT WHO WE ALL NEED TO TAG INTO THESE CONVERSATIONS. I APPRECIABLE DRENNEN BEING HERE AND BEING A STANDING ITEM THAT WE HAVE ON ALL OF OUR AGENDAS FOR OUR EQUITY MEETINGS. THANK YOU, WALTER, AND FRANK, YOUR COMMENTS ARE DEFINITELY NOTED AND LIKE I SAID WE WILL WORK ON FIGURING OUT WHO THE POINT PEOPLE ARE.

**WALTER WILSON:** THANK YOU.

**CHAIR, ILAF ESUF:** DWAYNE?

**DWAYNE HANKERSON:** I HAVE A COMMENT. I NOTICED YOU'RE MAKING INROADS AS FAR AS THE BUDGET AND MAKING ACCESS FOR DISABLED

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PEOPLE. AND I DO REPRESENT THE DISABLED PEOPLE OF SOLANO COUNTY. BUT I WANT TO KNOW IF, IN THE BUDGET, THERE ALSO SET-ASIDE FOR ACCESS THAT WILL HAVE TO BE MADE AFTER ALL THE CHANGES HAVE BEEN MADE. IS THERE MONEY SET-ASIDE FOR SOMETHING THAT MIGHT COME UP OR SOMETHING THAT WE DON'T SEE WHILE DOING THE BEGINNING PART AND WE CAN CHANGE IT WHILE WE'RE IN THE PROCESS?

**DRENNAN SHELTON:** UNDER THE ACCESS AND MOBILITY PLAN, WE DON'T HAVE -- WE DON'T HAVE AN IMPLEMENTATION BUDGET. I THINK WHAT YOU'RE LIKELY TO SEE IS A LIST OF RECOMMENDATIONS WITH SOME DETAILED COST ANALYSIS SO THAT WE KNOW WHAT IT WILL TAKE TO IMPLEMENT THESE THINGS. AND I THINK IT'S SMART TO ALWAYS TRY TO HOLD BACK SOME FUNDING TO DO EXACTLY WHAT YOU JUST SAID. BECAUSE IT IS AN ITERATIVE PROCESS. RIGHT? YOU TRY SOMETHING, YOU FIX IT, YOU TRY IT AGAIN. BUT, YEAH, AT THE CONCLUSION OF THE WORK PLAN, YOU WILL SEE SOME DOLLARS -- SOME DOLLAR FIGURES, I THINK, IN THERE, AND THEN WE'LL END UP TALKING ABOUT BUDGET AT THE END.

**CHAIR, ILAF ESUF:** HOWARD?

**HOWARD WONG:** ONE QUICK THOUGHT, FOLLOW UP, ABOUT HOW WE HAVE THE COMMISSION BROUGHT INTO A MORE HOLISTIC OUTLOOK. HAS THERE

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EVER BEEN OR HAS THERE EVER BEEN A DISABLED MEMBER OF MTC ON THE COMMISSION?

**DRENNAN SHELTON:** YES.

**HOWARD WONG:** CURRENTLY?

**DRENNAN SHELTON:** I BELIEVE SO.

**HOWARD WONG:** OH, OKAY. IS THAT JUST BY CHANCE? OR IS THAT SOMEWHAT OF THE CRITERIA?

**DRENNAN SHELTON:** THAT, I CAN'T TELL YOU. I DON'T KNOW IF IT WAS BY CHANCE.

**CLERK, MARTHA SILVER:** IT'S COMMISSIONER GIACOPINI. SHE SAT ON THE COMMISSION FOR YEARS AND SHE WAS APPOINTED BY THE USDOT. HOWEVER I DON'T KNOW THE BACK STORY ON IT BUT HER E-MAIL ADDRESS IS LISTED ON OUR WEB PAGE SO IF YOU WANT TO ASK HER, YOU COULD.

**HOWARD WONG:** OKAY THAT'S GOOD TO KNOW.

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**DRENNAN SHELTON:** SHE IS REALLY INVOLVED IN OUR INDEPENDENT LIVING RESOURCES IN THE BAY AREA, CRIL IN SOUTHERN ALAMEDA COUNTY.

**CHAIR, ILAF ESUF:** IF THERE ARE NO OTHER COMMENTS FROM MEMBERS, WE HAVE TWO MEMBERS OF THE PUBLIC WITH THEIR HAND RAISED.

**CLERK, MARTHA SILVER:** HOW MUCH TIME WOULD YOU LIKE TO GIVE THEM?

**CHAIR, ILAF ESUF:** LET'S DO TWO MINUTES EACH.

**CLERK, MARTHA SILVER:** OKAY. FIRST UP IS GOING TO BE WARREN CUSHMAN. PLEASE UNMUTE YOURSELF. WARREN?

**SPEAKER:** CAN YOU HEAR ME.

**CLERK, MARTHA SILVER:** YES.

**SPEAKER:** I WOULD LIKE TO ADDRESS MY COMMENTS TO MEMBERS OF THE COMMITTEE. I WAS HEARTENED BY YOUR DIALOGUE TODAY AND YOUR QUESTIONS RAISED. I AM A BLIND PERSON, AND A PERSON OF MENTAL HEALTH CHALLENGES, I AM A FREQUENT RIDER OF THE PUBLIC SYSTEM AND THE PARATRANSIT SYSTEM. I APPRECIATE THE COMMENTS AROUND BOTH. THE DIVERSITY OF BOTH PUBLIC AND PRIVATE PARATRANSIT IS

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IMPORTANT TO ME. AND I ALSO WANT TO LEAVE YOU WITH THE IDEA OF PUSHING THE ENVELOPE. I REALLY HOPE THAT THIS DIALOGUE WILL CONTINUE TO CHALLENGE LIMITATIONS. I REALIZATION THAT THERE ARE A LOT OF LIMITATIONS AROUND CONTRACTS AND, YOU KNOW, PLANS AND SO FORTH. BUT I REALLY HOPE THAT WE CONTINUE TO CHALLENGE THOSE LIMITATIONS AND PUSH THE ENVELOPE. BECAUSE THAT'S REALLY WHERE THE COMMUNITY ADVOCATES ARE AT. AND, SO, I REALLY APPRECIATE THAT TENOR TODAY. AND I REALLY WANT TO SUPPORT THE COMMITTEE'S EFFORTS TO REALLY PUSH THE ENVELOPE. THANK YOU.

**CLERK, MARTHA SILVER:** THANK YOU WARREN. NEXT UP IS ADINA. GO AHEAD AND UNMUTE YOURSELF.

**ADINA LEVIN:** YES. GOOD AFTERNOON EQUITY AND ACCESS SUBCOMMITTEE MEMBERS. ADINA LEVIN, POLICY ADVISORY COUNCIL MEMBER. I WANTED TO ASK A QUESTION ABOUT THE TIMELINE THAT I MAY HAVE MISSED AND WONDER WHETHER DRENNEN HAD MENTIONED ABOUT WHEN THE CONTRACT FOR THE WAYFINDING STUDY IS COMING FORWARD? I BELIEVE STAFF HAD EARLIER SAID IT WAS COMING FORWARD TO PROGRAMMING AND ALLOCATIONS IN JULY, AND THAT PROJECT IS INTENDED TO PROVIDE ACCESS FOR PEOPLE WITH DISABILITY, SO THAT IS RELEVANT, AND THEN THE OTHER QUESTION THAT I HAVE, THAT, ALSO, THROUGH THE CHAIR AND OTHER MEMBERS OF THIS BODY MAY BE INTERESTED IN THIS QUESTION, I HAD HEARD THROUGH, WITH THE SEAMLESS BAY AREA HAT, WORKING ON SB 917, WHERE THERE IT WAS

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AN INTEREST, POTENTIALLY, IN HAVING THE WAYFINDING LANGUAGE IN THE BILL REFER TO THE AUDITORY AND TACTILE QUEUES THAT ARE IMPORTANT FOR WAYFINDING FOR PEOPLE WITH DISABILITIES. HOWEVER, MTC WAS NOT SUPPORTIVE OF HAVING THE LANGUAGE IN THE BILL. AND THE REASON WAS THAT THE RFP COMING FORWARD DID NOT INCLUDE THOSE ITEMS IN THE PROJECT, WHICH IS OF SOME CONCERN. SO, IS THERE ANYTHING THAT CAN BE MENTIONED HERE ABOUT HOW TO GET THE -- THOSE ITEMS, THE AUDITORY AND TACTILE QUEUES INTO THE WAYFINDING PROJECT, AND WHAT IS THE RIGHT PROCESS WAY TO MOVE THAT FORWARD. AND IF THAT IS OF INTEREST TO MEMBERS OF THIS COMMITTEE, THEY MAY WISH, THROUGH THE CHAIR, TO ASK THAT QUESTION OF STAFF. THANK YOU.

**CLERK, MARTHA SILVER:** THANK YOU ADINA. THERE ARE NO OTHER MEMBERS OF THE PUBLIC WITH THEIR HAND RAISED AND THERE WAS NO WRITTEN CORRESPOND RECEIVED ON THIS ITEM.

**CHAIR, ILAF ESUF:** THANK YOU. DRENNEN, DID YOU WANT TO ADDRESS THE COMMENT

**DRENNAN SHELTON:** JUST TO SAY I'M NOT WORKING ON THE WAYFINDING ASPECTS OF THE ACTION PLAN, IT'S ONLY THE ACCESSIBILITY ITEMS. SO, I DO NOT HAVE AN ANSWER ON THE TIMELINE.

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**CHAIR, ILAF ESUF:** I CAN WORK WITH KY-NAM TO FIGURE OUT WHO THE POINT PERSON IS, ADINA, AND GET BACK TO YOU. AND BEFORE WE MOVE TO THE AGENDA ITEM, DRENNEN, I DID WANT TO ASK, I KNOW YOU MENTIONED THAT THE PROCESS HASN'T STARTED YET BUT THERE WAS WORK UNDERWAY, I WAS CURIOUS WHAT THE NEXT ACTION ITEM IS THAT'S COMING FORWARD AND IF YOU COULD TALK ABOUT THE TIMELINE FOR NEXT STEPS

**DRENNAN SHELTON:** THAT'S EXACTLY WHAT WILL BE COMING TO YOU IS THE TIMELINE. WE'LL HAVE A CONSULTANT ON BOARD WE'LL HAVE A SCHEDULE PUT OUT AND GET YOUR INPUT ON WHAT YOU'RE SEEING IN THE MILESTONES AND START THE WORK ONCE WE FINALIZE THAT.

**CHAIR, ILAF ESUF:** GREAT. THANK YOU VERY MUCH. MARTHA I DON'T THINK WE HAD WRITTEN COMMENT ON IT, RIGHT?

**CLERK, MARTHA SILVER:** THAT'S CORRECT. NO WRITTEN CORRESPONDENCE RECEIVED ON THIS ITEM.

**CHAIR, ILAF ESUF:** THANK YOU. AGENDA ITEM FIVE, THE SBE AND NDB UPDATES WITH MICHAEL B.

**MICHAEL BRINTON:** ALL RIGHT. NTT, IF YOU COULD BRING UP MY PRESENTATION, PLEASE? GOOD AFTERNOON MY NAME IS MICHAEL B. ASSISTANT DIRECTOR AT MTC RESPONSIBLE FOR THE CONTRACTS TEAM

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AND ALL SERVE AS THE TITLE OFFICER FOR THE AGENCY. BEFORE YOU TODAY IS AN UPDATE ON THE MTC ABAG SBC AND PROGRAMS AND UPDATES. I'LL TAKE QUESTIONS AFTER THE PRESENTATION. NEXT SLIDE PLEASE. IN MARCH OF 2020 MTC AND SISTER AGENCIES ADOPTED AN UPDATE THE SBE PROGRAM WHICH APPLIES TO NON-FEDERALLY FUNDED AND NON-ARCHITECTURAL ENGINEERING CONTRACT OPPORTUNITIES ABAG ALSO ADOPTED THE PROGRAM IN MARCH OF 2021 THE CURRENT SLIDE PROVIDES SNAPSHOT OF THE PROGRAM MORE DETAILED INFORMATION CAN BE FOUND ON OUR WEB SITE UNDER CONTRACT AND VENDOR OPPORTUNITIES PAGE CONTRACTOR BENEFITS PROGRAM IS AWARDED CONTRACT AND THE SBE COMMITMENT TURNS INTO A GOAL FOR THE INDIVIDUAL CONTRACT THAT MUST BE MET TO SUCCESSFULLY COMPLETE AGREEMENT. IT'S IMPORTANT TO NOTE THAT DBE AND SBE CERTIFICATIONS TYPICALLY ARE BROAD ALLOWING MULTIPLE TYPES OF ENTITIES AND UNDERREPRESENTED BUSINESSES. THE SBE CERTIFICATION IS MORE TIED TO THE SIZE OF THE BUSINESS AND DBE CERTIFICATIONS ARE TIED BOTH TO THE SIZE OF THE BUSINESS AND THE OWNERS OF THE BUSINESSES. THEREFORE, THESE PROGRAMS IN THEIR CURRENT STATE DON'T TARGET SPECIFIC INDIVIDUALS OR GROUPS. NEXT SLIDE PLEASE. FROM APRIL 2021 TO MARCH 2022, MTC COMPLETED 31 PROCUREMENTS RESULTING IN AWARD OF APPROXIMATELY $22.4 MILLION. 22 OF THE 31 PROCUREMENTS INCLUDED SBE OR DBE PROGRAM RESULTING IN INCREASED SBE AND DBE OPPORTUNITIES IN 71% OF PROCUREMENTS AND 64% OF DOLLARs AWARDED UNDER THE PROCUREMENT. NEXT SLIDE. DURING THE SAME

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TIME FRAME ABAG COMPLETED SEVEN PROCUREMENTS RESULTING IN AWARD OF $2 MILLION. 6 OF THE SEVEN PROCUREMENTS INCLUDED SBE PROGRAMS RESULTING IN INCREASE SBE OPPORTUNITIES AND 86% OF THOSE PROCUREMENTS AND 62% OF THE DOLLARS AWARDED UNDER THOSE PROCUREMENTS. NEXT SLIDE PLEASE. A RESULT OF THE PROCUREMENT ACTIVITIES MTC AWARDED CONTRACTS RESULTING IN COMMITMENTS OF $3.4 MILLION TO SMALL BUSINESSES AND APPROXIMATELY $1.2 MILLION TO DISADVANTAGED BUSINESSES AT 18% DBE COMMITMENT IS CONSISTENT WITH THE OVERALL CALTRAIN STATEWIDE GOAL AND 47% COMMITMENT TO SBE IS SHOWING OUR PROGRAM IS MAKING PROGRESS IN EXPANDING OPPORTUNITIES. NEXT SLIDE. ABAG AWARDED CONTRACTS RESULTING IN COMMITMENTS OF APPROXIMATELY 875,000 SBES REPRESENTING 69% OF AWARDED DOLLARS. NEXT SLIDE PLEASE. SLIDE 7 AND 8 ARE WHERE WE THINK THE REAL RESULTS OF OUR EFFORTS SHOULD START SHOWING UP OR SHOULD SHOW. AS WE MAKE PROGRESS ON INCREASING SBE AND DBE PARTICIPATION, WE WOULD LOOK TO ACTUAL PAYMENTS MADE TO FIRMS FOR PERFORMANCE. WE FEEL WE'RE MOVING IN THE RIGHT DIRECTION HOWEVER MORE WORK TO BE DONE STAFF WILL CONTINUE TO EXPAND OUTREACH TO INCREASE WAYS FOR ANTICIPATION IN SBE AND DBE PROJECTS. THESE SLIDES BREAK DOWN THE ACTUAL PAYMENTS OF THE SBE AND DBE FIRMS. 29% OF THE THERE AMOUNTS ADD UP TO TWINE% OF THE TOTAL DOLLARS PAID TO CONTRACTORS UNDER THESE PROGRAMS DURING THIS TIME WITH EITHER PRIME OR SUBCONTRACTOR SBES AND DBES. FLUCTUATION IN THESE PAYMENT LEVELS IS EXPECTED FROM YEAR TO YEAR BASED ON PROJECTS AND

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ACTIVITIES HOWEVER WE'RE EXPECT TO SEE INCREASES IN ACTUAL DOLLARS GOING TO SBES AND DBES THESE NUMBERS FOR THIS YEAR REPRESENT A 76% INCREASE OVER THE PRIOR ONE YEAR PERIOD. NEXT SLIDE PLEASE. DUE TO THE TIMING OF THE ABAG PROCUREMENT COOS THERE REALLY WAS LIMITED ACTIVITY UNDER THE CONTRACTS HOWEVER WE WANTED TO SHOW THAT UNDER PAYMENTS MADE ON CONTRACTS MORE MONEY WENT TO SBES THAN NON-SBES DURING THIS REPORTING PERIOD. THE NEXT PART OF THE PRESENTATION IS GOING TO FOCUS ON OUTREACH AND WILL BE PRESENTED BY LUZ CAMPOS, OUR COMPLIANCE AND OUTREACH SPECIALIST.

**LUZ CAMPOS:** THE AGENCY TO ENGAGE WITH LOCAL ADVOCACY GROUPS AND ORGANIZATIONS AND TECHNICAL RESOURCE GROUPS TO DISCUSS OUR SPECIFIC PROJECT INFORMATION AND SBE AND DBE PARTICIPATION. WE WILL BEGIN TO UTILIZE PUBLICATIONS TO ADVERTISE PROCUREMENTS SUCH AS THE NEWS LETTER, WE WILL CONTINUE PARTICIPATION IN SUPPORT OF LOCAL AND REGIONAL ORGANIZATIONS AND WORKING GROUPS TO EDUCATE SBE AND DBE FIRMS ABOUT THE PROGRAMS. WE ARE WORMING ON FORMALIZING THE ANNUAL STRATEGY PLANNING DOCUMENT BY FALL OF 2022. NEXT SLIDE PLEASE. ON BEHALF OF MTC, I COLLABORATE WITH THE FOLLOWING ORGANIZATIONS AT LEAST ONCE A MONTH TO PROVIDE TECHNICAL SUPPORT, WORKSHOPS, AND ADVERTISE MTC ABAG PROJECTS. THE BUSINESS OUTREACH COMMITTEE, VOC, CALTRANS PROGRAM FOR DISTRICT FOUR CALIFORNIA UNIFIED CERTIFICATION PROGRAM CCP, COUNTY MINORITY TRANSPORTATION

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OFFICIALS, AND NORCO PROCUREMENT TECHNICAL ASSISTANCE CENTERS NOR NORCO, PTAC.

**MICHAEL BRINTON:** THE NEXT IS ADMINISTRATION OF THE HUMAN DEVELOPMENT SECTION OF NCC AND HOME TO OUR NEWLY CREATED DIVERSITY INCLUSION DEPARTMENT WORKING CLOSELY AS AN INTEGRAL PART OF OUR EFFORTS GOING FORWARD SO WE CAN CONTINUE TO MAKE PROGRESS ON ENSURING EQUITY IS PART OF ALL OF OUR THOUGHT PROCESSES AND ACTIONS WE TAKE ESPECIALLY AS IT RELATES TO PROCUREMENT AND CONTRACTING. NEXT SLIDE PLEASE. THAT CONCLUDES OUR SBE AND DBE UPDATE. THIS CURRENT SLIDE PRESENTS AN UPDATE ON THE TITLE FIVE ACTIVITIES WE'RE WORKING ON UPDATING TRAINING TOOLS FOR STAFF AS WELL AS REFINING INTERNAL RESPONSE PROCESS FOR ANY COMPLAINTS WE MIGHT RECEIVE. THE NEXT TRIANNUAL REPORT WILL BE DUE IN NOVEMBER OF 2023. SO WE'LL BEGIN THAT REPORT PREPARATION THIS FALL AND I'LL BE WORKING TO PRESENT INFORMATION TO YOU IN THE SPRING OF 2023, WELL IN ADVANCE OF WHEN THE REPORT IS DUE SO THAT YOU CAN GIVE FEEDBACK TO US ON WHAT YOU'RE SEEING. ADDITIONALLY, WE'RE ALSO CURRENTLY WORKING WITH THE AIR DISTRICT. THEY ARE DOING A PROCUREMENT TO UPDATE THEIR LANGUAGE ASSISTANCE CLAIM AND WE'RE GOING ATTEMPT TO WORK WITH THEIR CONSULTANT THAT THEY SELECT TO DO A REVIEW OF OUR OWN LANGUAGE PLAN AGAINST THE MOST RECENT 2020 CENSUS RESULTS. THAT'S ALL I HAVE FOR OUR

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PRESENTATION, I APPRECIATE YOUR TIME AND NOW I'M AVAILABLE FOR ANY QUESTIONS YOU MAY HAVE.

**CHAIR, ILAF ESUF:** THANK YOU SO MUCH FOR THE PRESENTATION. I SEE ANNE OLIVIA HAS HER HAND RAISED.

**CLERK, MARTHA SILVER:** ANNE OLIVIA, IS YOUR PHONE LINE MUTED? YOU'RE NOT MUTED IN ZOOM.

**ANNE OLIVIA ELDRED:** YES. IT WAS. THANK YOU. I HAVE BEEN HAVING PHONE ISSUES THIS WHOLE TIME. SO I ACTUALLY LOST THE CALL TWICE AND REJOINED. THANK YOU SO MUCH FOR THE PRESENTATION. I AM EXCITED TO SEE SBE AND DBE PAYMENT DOLLARS INCREASING AS A PERCENTAGE OF THE TOTAL. AND AS A PERSON WHO DOES SOMETHING LIKE THIS IN MY DAY JOB I'M CURIOUS ABOUT ONE PART OF YOUR METHODOLOGY, AND APOLOGIES IF YOU COVERED IT. BECAUSE I REALLY DID DROP OFF TWICE. WE SEE A LOT OF BUSINESSES THAT WOULD QUALIFY AS SBES, BUT THEY ARE NOT CERTIFIED BY ANY AGENCY. AND -- I MEAN, A SUBSTANTIAL NUMBER OF THEM ARE NOT ACTUALLY CARRYING ANY CERTIFICATION AND THE PROCESS FOR BEING CERTIFIED ISN'T AS SIMPLE -- IT APPEARS TO BE SIMPLE BUT IT'S ACTUALLY LENGTHY AND COMPLICATED AND STAFF DON'T HAVE THE RESOURCES AND TIME TO DO IT -- SO I'M WONDERING IF YOU ACCEPT CERTIFICATION ONLY -- OR IF YOU ARE IDENTIFYING BUSINESSES THAT WOULD QUALIFY AS SBES, AND WHAT YOU ARE DOING TO HELP THEM GET THE

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CERTIFICATION, AND, LIKE, HOW ARE YOU ADDRESSING THAT SEGMENT, WHICH, IN MY WORK, I'M SEEING IS A MUCH LARGER -- I MEAN -- I GUESS IT'S NOT A SURPRISE, BUT IT'S A PRETTY SUBSTANTIAL SEGMENT OF PEOPLE WHO ARE SMALLER BUT WOULDN'T QUALIFY UNDER A VARIETY OF THINGS JUST WONDERING ABOUT THAT

**MICHAEL BRINTON:** GOOD POINT. ONE OF THE CHALLENGES WE HAVE WHEN WE'RE DOING THESE PROGRAMS IS WE HAVE TO BE ABLE TO MONITOR AND ENFORCE. SO, ONE OF THE CHALLENGES IS, YOU KNOW, BY RELYING ON CERTIFIED FIRMS, IT GIVES US AN ABILITY TO SEARCH AND BE ABLE TO VALIDATE AND VERIFY THAT THAT FIRM IS ACTUALLY A SMALL BUSINESS AND HAS MET THE REQUIREMENTS OF EITHER BEING A DISADVANTAGED BUSINESS OR A SMALL BUSINESS. MTC IS NOT A CERTIFYING AGENCY. HOWEVER, A LOT OF THE WORK, AS I UNDERSTAND IT, THAT LUZ DOES WITH THE BUSINESS OUTREACH COMMITTEE FOCUSES ON EDUCATING SBES AND DBES, AND THE ONE LARGE COMPONENT OF THAT IS HELPING WORK WITH THEM ON HOW TO GET CERTIFICATION. I BELIEVE THE VOC HAS CERTIFICATION WORKSHOPS THAT THEY DO AT DIFFERENT TIMES THROUGHOUT THE YEAR. SO, ONE OF THE WAYS -- EVEN THOUGH IT DOESN'T COMPLETELY ARRIVE AT SOLVING THE CHALLENGE THAT YOU'RE PRESENTING, ONE OF THE THINGS WE TRIED TO RECOGNIZE WITH OUR UPDATE TO OUR SBE PROGRAM BACK IN 2020 WAS THAT, PRIOR TO THAT PERIOD OF TIME, WE ONLY ACCEPTED A CERTIFICATE FROM THE STATE OF CALIFORNIA. WHEN WE UPDATED OUR PROGRAM, WE EXPANDED THAT LIST OF

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CERTIFICATIONS TO INCLUDE ANY CERTIFICATION FROM ANY CITY OR COUNTY OR ANY GOVERNMENT AGENCY WITHIN THE BAY AREA, AS LONG AS WE COULD SEARCH IT AND VERIFY THAT THEY ACTUALLY HAVE THAT CERTIFICATION. AND IT WAS MAYBE A BABY STEP TO GETTING THERE, OF UNDERSTANDING THAT MAYBE THE STATE PROCESS IS TOO LENGTHY AND COMPLICATED AND THE CHALLENGE A FIRM MIGHT HAVE IN QUALIFYING FOR A CITIES LIST BUT NOT HAVING THE TIME OR RESOURCES TO QUALIFY FOR THE STATE LIST. SO WE'RE TRYING TO GET THERE. BUT THAT'S OUR BIGGEST CHALLENGE. FOR EXAMPLE, ON FEDERALLY FUNDED PROJECTS, WE'RE ACTUALLY REQUIRED TO USE CERTIFIED DBE FIRMS. SO WE DON'T HAVE THE FLEXIBILITY TO KIND OF CREATE OUR OWN, SORT OF, WAY OF MONITORING AND SAYING, WELL, YOU WOULD BE CERTIFIED IF YOU WENT THROUGH THE PROCESS, BUT YOU'RE NOT, SO WE CAN'T USE YOU. THERE ARE REQUIREMENTS THAT WE HAVE TO ADHERE TOO. I DO NOT HAVE A GREAT SOLUTION THAT TELLS YOU WE HAVE ACCESS TO ALL OF THOSE FIRMS AND OPPORTUNITIES. THE BEST WE CAN DO IS PURSUING CONTACTING THEM AND HELPING THEM SEE THERE ARE SOLUTIONS AND RESOURCES THEY CAN USE TO FIGURE OUT HOW TO GET CERTIFIED.

**ANNE OLIVIA ELDRED:** I APPRECIATE THE RESPONSE. I'M TRYING TO FIGURE OUT HOW TO NAVIGATE THIS THING MYSELF. AND I WOULD SAY THAT, YOU KNOW, WE ARE ACTIVELY IDENTIFYING THE SMALL BUSINESSES AND THE DISADVANTAGED BUSINESSES, AND MINORITY OWNED BUSINESSES AND WOMEN OWNED BUSINESSES AND ALL THE OTHER

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BUSINESSES THAT WE CARE ABOUT, IDENTIFYING WHO ARE NOT YET CERTIFIED. AND, SO, TRYING TO FIND A WAY TO HELP FOLKS GET INTO THE PIPELINE TO GET THAT CERTIFICATION, SO ANY RESOURCES ON THAT FRONT WOULD BE WELCOME.

**LUZ CAMPOS:** I WAS ABOUT TO SAY THAT. NORCO, PTAC IS A PROGRAM FUNDED BY THE STATE AND THEY HAVE SERVICES WHERE THEY ACTUALLY HELP THE SMALL BUSINESSES FILL OUT THE APPLICATIONS AND TAKE THEM THROUGH THE WHOLE PROCESS. VTA HAD LIZ BRAZIL WHO WAS A CERTIFIED AGENT BUT NOW IS WORKING FOR NORCO, PTAC, NOW THEY HAVE A SMALL BUSINESS, WE HAD SOMEONE THAT HAS A PROPOSAL FOR A PROJECT AND WE HELPED THEM GET THROUGH THE PROCESS CONNECTED THEM WITH STAFF TO HELP THEM GET THE CERTIFICATION. THE STATE GIVES CERTIFICATION WITHIN 72 HOURS WHENEVER YOU'RE LOOKING FOR RESOURCES TO GET A CERTIFICATION LIKE MICHAEL SAID WE'RE NOT A CERTIFYING AGENCY WE HAVE REALLY CLOSE CONTACT WITH THOSE SERVICES IS THEY'RE FREE OF CHARGE. SO REACH OUT TO ME AND I'LL BE ABLE TO GIVE YOU A DIRECT CONTACT FOR THOSE BUSINESSES THAT YOU SAID ARE IN THE REGION THAT CAN GET CERTIFIED. AND WE'LL JUST STREAMLINE THE PROCESS FOR THEM. BECAUSE WE UNDERSTAND HOW STRESSFUL AND LENGTHY IT COULD BE. THANK YOU.

**ANNE OLIVIA ELDRED:** THAT'S AWESOME. I DIDN'T KNOW ABOUT THE 72 HOUR THING. THANK YOU SO MUCH.

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**LUZ CAMPOS:** ABSOLUTELY.

**CHAIR, ILAF ESUF:** WALTER?

**WALTER WILSON:** HEY, LUZ, HOW ARE YOU DOING? GOOD TO SEE YOU AGAIN. LISTEN, MINORITY BUSINESS CONSORTIUM OUR BUSINESS SPACE WE WORK IN AND WE WORK AS ADVOCATED. THERE ARE PEOPLE WHO DO WHAT WE DO WHO WILL BE A RUBBER STAMP FOR AGENCIES AND SAY THAT THEY'RE DOING THINGS THAT HEY REALLY AREN'T DOING. YOU GUYS UNDERSTAND THE SPACE WE'RE WORKING IN AND THAT WE'RE TALKING ABOUT AND UNDERSTANDS THE GAME WE'RE IN BECAUSE IT'S COLD. SBES IF YOU MAKE $37 MILLION OR LESS, GROSS, YOU COULD BE AN SBE, IT INCLUDES A WHOLE LOT OF PEOPLE MOST OF WHICH ARE VERY PROMINENT WHITE OWNED GROUPS. 37 MILLION OR LESS, THE DBE IS 1.3 MILLION OR LESS, MAYBE THE COST OF A HOME OR SOMETHING I DON'T THINK THEY INCLUDE THAT BUT THIS IS WHAT YOU NEED TO UNDERSTAND THE DIFFERENCE BETWEEN DBE, AND SBE. THE DIFFERENCE BETWEEN SBE, YOU CAN ACTUALLY GET APPROXIMATE A DAY, 72 HOURS, YOU CAN GO ONLINE AND DO IT YOURSELF PRETTY QUICKLY. DBE CAN BE ANYWHERE FROM 45 TO 90 DAYS. AND THE THING ABOUT THE DBE FORMULA, THERE IS 49CFR A FEDERAL FORMULA THAT DETERMINE WHAT IS THE PERCENTAGES WILL BE. AND FROM WHAT WE CAN SEE IT'S A REGRESSIVE FORMULA. BECAUSE THEY USE THE NUMBERS. IF YOU HAVE A LOW NUMBER, FOR EXAMPLE, IF YOU HAVE A 10% NUMBER YOU DON'T

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REACH IT, AND THE NEXT YEAR YOU HAVE 5% BECAUSE YOU DIDN'T REACH 10% AND IT'S OUR OPINION THEY FORMULAS THEY PUT IN PLACE FOR DBES ARE BARRIERS NOT ENABLERS, WHY WOULD IT TAKE 45 TO 90 DAYS TO BE CERTIFIED. IT'S RIDICULOUS. CURRENTLY RIGHT NOW WE HAVE TEN COMPANIES WE'RE USING TO MONITOR THIS PROCESS, THIS DBE PROCESS AND WORKING WITH SOME FEDERAL AGENCIES TO SAY THAT WE NEED TO TAKE A LOOK AT THIS AND MAKE IT REASONABLE. BECAUSE IT'S ABSURD. BECAUSE THE SMALLER YOUR BUSINESS IS, THE MORE COLORED PEOPLE YOU HAVE IN YOUR BUSINESS THE MORE DIFFICULT IT IS TO GET THESE FEDERAL CONTRACTS. THESE ARE FACTS AND YOU WILL GET THE CHANCE TO SEE SOME OF THIS. THE DEPARTMENT OF TRANSPORTATION, CALIFORNIA STATE CERTIFICATION PROCESS, WHEN THEY DO 45 DAYS, THEY TELL YOU THEY DID A GREAT JOB. WITHIN THAT 45 DAY PERIOD, THE CONTRACT YOU'RE LOOKING TO BE A PART OF, THERE IS NO CONTRACT YOU MAY LOSE THE CONTRACT AND DON'T HAVE THE OPPORTUNITY TO DO IT THEN YOU HAVE VTA, SAMTRANS, SFMTA, THAT HAVE CERTIFICATION PROCESSES IN-HOUSE. AND THE THING ABOUT THEIR CERTIFICATIONS IS THAT THEY'RE A LITTLE LESS ONEROUS THAN THE DEPARTMENT OF TRANSPORTATION AND STATE OF CALIFORNIA, BUT IT STILL TAKES 45 DAYS TO GET CERTIFIED. AND THEY ASK FOR ALL KINDS OF STUFF. YOU GOT TO GO DIG FOR YOUR OWN STUFF. THEY ASK YOU FOR STUFF YOU WOULDN'T EVEN THINK THEY WOULD BE ASKING ANYBODY FOR. AND THE OTHER THING MICHAEL TALKED ABOUT IS RECOGNIZING CERTIFICATE, WHETHER THEY BE FROM CITIES OR COUNTIES OR JURISDICTIONS. THOSE LBE, LOCAL

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BUSINESSES MICRO ENTERPRISE LIKE THEY HAVE IN SAN FRANCISCO, MICRO MIN BUSINESSES WHERE AGENCIES USE OPPORTUNITIES TO CREATE -- EVEN VTA, TO CREATE LOCAL CERTIFICATIONS SO THEY CAN OPEN UP OPPORTUNITIES FOR MORE PEOPLE WITHOUT HAVING TO GO THROUGH THIS HUGE ONEROUS PROCESS. ONE THING I WOULD LIKE TO SAY, MIKE, IN YOUR REPORT WHEN YOU WERE TALKING ABOUT WHAT THE PERCENTAGES ARE; I WOULD LIKE TO KNOW WHAT THE PERCENTAGES ARE OF WHAT. TO SAY WE GET TO $2 MILLION FOR HERE, BUT WHICH PERCENTAGE. I WOULD LIKE TO KNOW THE OVERALL DOLLAR AMOUNTS SO PEOPLE CAN REALLY SEE THAT THOSE PERCENTAGES ARE PROBABLY VERY SMALL WHEN YOU LOOK AT THE LARGEST BILLION DOLLARS CONTRACTS THAT THEY'RE PART OF. THANK YOU VERY MUCH.

**MICHAEL BRINTON:** I WANT TO MAKE SURE I UNDERSTAND. I THINK THIS IS SOMETHING THEY CAN GET TO, MR. WILSON. YOU'RE -- SINCE I AGGREGATED THE DATA, YOU'RE SAYING THAT IT MIGHT BE USEFUL OR IT WOULD BE HELPFUL TO SEE THE DISAGGREGATED DATA WHERE YOU CAN SEE CONTRACT BY CONTRACT WHAT THE ROLES OR COMMITMENTS WOULD BE?

**WALTER WILSON:** ABSOLUTELY. AND THE OTHER THING, IF YOU BREAK THEM DOWN, YOU WILL SEE VERY COMMONLY IN THIS INDUSTRY AND CERTAIN OTHERS THE SAME MAJOR CONTRACTORS, LIKE A HANDFUL OF THEM THAT ARE ALL IN THE SAME CONTRACTS LIKE THEY MIGHT BE IN

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SAN FRANCISCO OVER HERE IN SAN JOSE, BUT IT'S ALL THE SAME CONTRACT. IT'S VERY INTERESTING.

**MICHAEL BRINTON:** YEAH, THAT I WOULD -- YOU KNOW, WHEN I -- AT LEAST FOR THIS YEAR'S LIST, THERE IS A LITTLE BIT MORE DIVERSE GROUP. IT'S ONE OF THE THINGS THAT -- AGAIN I'M NOT TRYING TO SAY WE HAVE REACHED THE END OF OUR GOAL BY ANY STRETCH OF THE IMAGINATION, BUT ONE OF THE THINGS WE'RE SEEING IS WE'RE SEEING NEW FIRMS. THERE IS A COUPLE OF FIRMS THAT NOW HAVE PRIME CONTRACTS WITH US THAT WERE PREVIOUSLY TRADITIONALLY SUBCONTRACTORS. THERE IS A COUPLE OF NEW FIRMS THEY HAVE NEVER REALLY SEEN OR RECALL MTC DOING BUSINESS WITH. SO, AGAIN, IT'S LIKE A NEEDLE IN A HAYSTACK WE'RE TALKING ABOUT ONE OR TWO OF A LARGE MAJORITY OF BUSINESSES THAT AREN'T GETTING OPPORTUNITIES THEY LIKE. BUT WE'RE SEEING PROGRESS BUT WE'LL SEE WHAT WE CAN DO ABOUT GETTING YOU THE LINE ITEM DETAIL FOR EACH OF THESE SO YOU CAN SEE THE GOALS AND COMMITMENTS ON A CONTRACT BY CONTRACT BASIS.

**WALTER WILSON:** MICHAEL ONE OF THE THINGS THAT WE DID OVER THE LAST YEAR BECAUSE WE HAVE A CONTRACT WITH VTA ABOUT THE UNDERGROUND TUNNEL THAT'S GOING TO BE PULLING DIRT FOR YEARS FROM UNDERGROUND -- LIKE, HUNDREDS OF MILLIONS OF DOLLARS OF DIRT IS GOING TO BE PULLED, JUST ABOUT AS LOW AS YOU CAN GET. WE WENT TO THE BAY AREA AND TALKED TO ALL THE SUBCONTRACTORS

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AND EVEN SOME OF THE PRIME CONTRACTORS, PEOPLE OF COLOR, WOMEN OWNED BUSINESSES AND WE DEVELOPED A DOCUMENT THAT LOOKS AT ALL THE BARRIERS THAT PEOPLE RUN INTO GETTING INTO CONTRACTS. AND I'LL SHARE IT WITH YOU. BUT THE POINT IS AT THE END OF THE DAY THERE ARE PEOPLE WHO HAVE HAD CERTIFICATION FOR YEARS AND NEVER GOT ONE CONTRACT. OR MAYBE THEY GOT ONE CONTRACT, AND THAT WAS IT. AND THIS IS OUT OF BILLIONS AND BILLIONS OF DOLLARS IN CONTRACTS. SO, I APPRECIATE THAT YOU'RE WORKING WITHIN LIMITATIONS OF THE FEDERAL FORMULA, 49CFR, BUT WE'RE TALKING ABOUT WORKING WITH THE FTA AND REALLY LOOKING AT THIS PROCESS. BECAUSE I DON'T THINK IT'S -- I DON'T THINK IT'S REALLY FAIR TO SMALL BUSINESSES THAT PAY MOST OF THE TAXES.

**MICHAEL BRINTON:** WE CAN HAVE A GOOD DBE AND SBE PROGRAM BUT IF WE DON'T RUN A QUALITY PROCUREMENT PROCESS OR A CONTROLLED PROCUREMENT EVALUATION PROCESS, IT MAKES IT DIFFICULT FOR THE SMALLER FIRMS TO BREAK THROUGH THE LARGER NATIONAL FIRMS THAT HAVE THIS DOWN PAT. YOU KNOW, THEY SPEND SO MUCH MONEY ON THIS. SO, I GET IT. I APPRECIATE YOUR POINT.

**WALTER WILSON:** YOU'RE RIGHT BECAUSE THE LARGER FIRMS THEY HAVE PEOPLE IN THE DEPARTMENT THAT ALL THEY DO IS PROCUREMENT STUFF ALL DAY. THEIR PROCUREMENT DEPARTMENTS IN THE BIG FIRMS ARE BIGGER THAN THE SMALL COMPANIES COMBINED AND THEY DON'T HAVE THE RESOURCES OR WHEREWITHAL TO PUT SOME OF THESE CONTRACTS

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TOGETHER. THANK YOU FOR YOUR PRECISE. AND THANK YOU, LUZ, AS WELL.

**CHAIR, ILAF ESUF:** HOWARD? YOU'RE MUTED, HOWARD.

**HOWARD WONG:** I HAVE TWO QUESTIONS. DOES THE SBE AND THE DBE PROGRAMS SOMEHOW INCORPORATE LOCAL BUSINESS ENTERPRISES, LOCAL HIRING, AND APPRENTICESHIP PROGRAMS?

**MICHAEL BRINTON:** THE DBE PROGRAM DOES NOT. YOU HAVE TO BE A CERTIFIED DBE. RIGHT? SO, YOU CAN'T REPLACE, FOR EXAMPLE, A CERTIFICATION FROM THE CITY AND COUNTY OF SAN FRANCISCO IN PLACE OF A DBE CERTIFICATION. UNDER THE SBE PROGRAM, IF YOU LOOK AT THE DOCUMENT, WE BASICALLY ARE STATING THAT ANY CERTIFICATION, AS LONG AS IT DOESN'T EXCEED THE SBE GUIDELINES FOR THE STATE, WILL ACCEPT ANY CERTIFICATION, AS LONG AS WE'RE ABLE TO VERIFY THAT YOU ACTUALLY HAVE IT. RIGHT? SO, FOR EXAMPLE, IF YOU HAVE A LOCAL BUSINESS ENTITY, ENTERPRISE CERTIFICATION FROM THE CITY OF SAN FRANCISCO, AS LONG AS WE CAN SEARCH AND VERIFY THAT THE CITY OF SAN FRANCISCO ACTUALLY GAVE YOU THAT, THEN YES. SO, ON THAT PIECE, WE DO SUPPORT LOCAL CERTIFICATIONS AS A PART OF OUR SBE PROGRAM. WE HAVE NOT GOTTEN INTO WORKFORCE OR HIRING. SO, IT'S MORE ABOUT THE OVERALL FIRM THAN IT IS ABOUT WHERE THEY HIRE THEIR EMPLOYEES. WE HAVE BEEN WANTING TO FIGURE OUT WAYS THAT WE COULD SUPPORT

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LOCAL WORKFORCE DEVELOPMENT PROGRAMS, AND SO THAT IT'S ON OUR RADAR TO TRY TO GET THERE, BUT FOR RIGHT NOW, NO, NEITHER OUR SBE OR OUR DBE PROGRAM GETS INTO INFORMANT LEVEL OR HIRING PRACTICES.

**HOWARD WONG:** SO A HIRED FIRM MAY BE HEADQUARTERED OUTSIDE OF THE REGION? OR OUTSIDE OF THE AREA OF THE PROJECT?

**MICHAEL BRINTON:** YES THIS'S CORRECT. WE DO NOT HAVE ANY GEOGRAPHIC LIM LIMITATION. WE DID EXPLORE THIS AT MTC ABOUT LOOKING INTO ESTABLISHING A PREFERENCE PROGRAM WHERE YOU COULD GET BONUS POINTS IF YOU WERE A CALIFORNIA PROGRAM. WE DID EXTENSIVE RESEARCH ON THIS. THE CALIFORNIA PREFERENCE PROGRAM IS DIFFICULT THERE IS CONFIDENTIALITY CHALLENGES INVOLVED WHERE YOU'RE NOT ALLOWED TO DISCRIMINATE AGAINST AN EMPLOYEE FROM ANOTHER STATE VERSUS YOUR STATE. THERE ARE SOME LEGALITIES AND PROBLEMS THROUGHOUT THE STATE OF CALIFORNIA WHERE THERE IS AN ACTUAL CALIFORNIA GEOGRAPHIC PREFERENCE. I CAN SEE IF I CAN FIND YOU THE PRESENTATION THAT WE MADE TO OUR COMMISSIONERS ABOUT A CALIFORNIA-BASED -- BUT OUR PROGRAMS -- NOW, I WOULD SAY, AT THE TIME WE WERE DOING THE CALIFORNIA PREFERENCE RESEARCH, I'M GOING OFTEN THE TOP OF MY HEAD BUT AT LEAST 85% OF OUR FIRMS HAVE A PHYSICAL LOCATION IN CALIFORNIA. I CAN'T GET IN -- I KNOW WE HAD STATS ON WHETHER THEY WERE WITHIN THE SFA AREA THAT WAS A PRETTY HIGH PERCENTAGE ALSO.

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WHILE THEIR HEADQUARTERED COMPANY MAY BE OUT OF STATE OR IN A DIFFERENT REGION OFTENTIMES THEY WILL HAVE STAFF WORKING OUT OF A LOCAL OFFICE.

**HOWARD WONG:** STAFF HAVE ARE REQUIRED TO HIRE PEOPLE FROM THE COMMUNITY. THAT IT WOULD BE A GOOD GOAL TO REACH FOR.

**MICHAEL BRINTON:** OKAY.

**HOWARD WONG:** SECOND QUESTION, FOR PEOPLE WHO MAY NOT BE AS KNOWLEDGEABLE. WHAT IS TITLE SIX?

**MICHAEL BRINTON:** PART OF THE FEDERAL CODE OF REGULATIONS AND IT ESSENTIALLY ESTABLISHES REQUIREMENTS THAT ENSURE THAT TRANSIT OPERATORS DO NOT DISCRIMINATE ON THE BASIS OF, THERE IS THREE CATEGORIES, IT'S RACE, SIX, AND NATIONALITY, I BELIEVE. I'LL HAVE TO LOOK AT THE THREE CATEGORIES, AND I CAN SEND YOU A LINK WHERE YOU CAN FIND INFORMATION ON IT. THE TITLE SIX OFFICERS IS THE CIVIL RIGHTS OFFICER FOR MTC AND IT'S TO ENSURE OUR FEDERAL PROGRAMS DO NOT DISCRIMINATE OR PREVENT ANYBODY FROM ACCESSING OUR SYSTEMS. BUT I CAN SEND YOU SOME INFORMATION ON THAT AS WELL.

**CHAIR, ILAF ESUF:** THANK YOU. DWAYNE?

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**DWAYNE HANKERSON:** I JUST WANTED TO FOLLOW UP, OR PIGGYBACK ON WHAT HOWARD JUST SAID. I DON'T HAVE A LOT OF EXPERIENCE IN THIS AREA, BUT IT SEEMS LIKE THIS COMMITTEE, LIKE, I THINK ONE OF THE RECOMMENDATIONS WOULD BE THAT A CERTAIN PERCENTAGE OF A MUNICIPALITY THAT THE WORK IS BEING DONE IN SHOULD BE LOCAL. WITH THE DOLLARS COMING INTO THE COMMUNITIES IT ALSO HELPS LIFT UP IN EQUALITY WAYS SOME OF THE PEOPLE THAT MAY NOT HAVE HAD OPPORTUNITY TO HAVE THESE JOBS. THESE ARE HIGH PAYING JOBS. I THINK THE SBES ARE FOCUSSED TO TRY TO MAKE SURE THAT, LIKE, MUNICIPALITIES THAT THESE PROJECTS ARE IN, THAT THEY ACTUALLY HAVE TO HIRE PEOPLE FROM THAT COMMUNITY. AND THAT IS MY COMMENT. THANK YOU.

**CHAIR, ILAF ESUF:** THANK YOU, DWAYNE. BEFORE WE JUMP TO CHRIS, I HAD A RELATED QUESTION. MICHAEL, YOU MENTIONED THAT LOCAL CITIES AND COUNTIES MAY BE ABLE TO SAY THAT WE WANT SOMEBODY WITHIN THIS AREA. IS THERE A WAY FOR MTC TO WORK WITH LOCAL CITIES AND COUNTIES SO THAT CONTRACTS CAN HAVE SIMILAR LANGUAGES?

**MICHAEL BRINTON:** THE CHALLENGE THAT WE HAVE FOUND -- AND, FIRST OF ALL I'M NOT A LAWYER. SO I'M NOT ATTEMPTING TO QUOTE THE LAW. THE CHALLENGE, AS I RECALL, REGARDING GEOGRAPHIC RESTRICTIONS IS THAT IT -- YOU HAVE TO HAVE -- GOD, I WISH I COULD THINK OF THE VERY NICE LEGAL WORD THAT IS USED TO

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DESCRIBE T LIKE, YOU HAVE TO HAVE A REASON TO REQUIRE THE GEOGRAPHIC LIMIT. AND AS MTC IS A REGIONAL ENTITY, THE OTHER -- SO THAT'S ONE CHALLENGE. RIGHT? SO, YOU KNOW, THE SECOND PIECE WAS THAT, WITH NINE COUNTIES IN OUR REGION, HOW DO WE MAKE THAT WORK. RIGHT? IF THE PROJECT IS IN ALAMEDA COUNTY, DOES THAT MEAN THAT WE WOULD ONLY REQUIRE FIRMS THAT ARE IN ALAMEDA COUNTY? OR COULD THEY BE FROM NAPA COUNTY? OR COULD THEY BE FROM CONTRA COSTA COUNTY. RIGHT? AND SO THAT WAS THE KIND OF OTHER LOGISTICAL CHALLENGE THAT WE LOOKED AT, IN, LIKE, A GEOGRAPHIC RESTRICTION. TO BE FAIR, WE ALSO WERE LOOKING AT CALIFORNIA -- AT THE TIME, OUR COMMISSIONERS ASKED US TO LOOK AT AN OVERALL CALIFORNIA PREFERENCE. SO, I'LL OWE YOU GUYS SOME FOLLOW UP ON WHAT THAT MIGHT LOOK LIKE. BUT, AGAIN, THAT'S THE LOGISTICAL CHALLENGE THAT WE HAVE, OF, YOU KNOW, DO WE HAVE TO CREATE A PROGRAM THAT SAYS THE SAN FRANCISCO BAY AREA REGION AS A WHOLE? OR WOULD THAT PROGRAM NEED TO SAY IF THE PROJECT IS IN ALAMEDA, THE WORK -- THE FIRM HAS TO BE FROM ALAMEDA. YOU KNOW? THAT WOULD BE SOMETHING THAT WE WOULD HAVE TO WORK THROUGH.

**CHAIR, ILAF ESUF:** GOT IT. THANK YOU SO MUCH FOR THE CONTEXT. CHRIS?

**DWAYNE HANKERSON:** WHAT YOU JUST SAID, IT'S NOT OFF THE POINT THAT I WAS TRYING TO MAKE, IT'S NOT THAT THE COMPANY ACTUALLY

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NEEDS TO BE IN CALIFORNIA OR IN ALAMEDA, BUT CERTAIN PORTIONS OF THE WORKERS THAT ARE WORKING ON THE PROJECT NEED TO BE FROM THAT MUNICIPALITY OR THAT COUNTY.

**MICHAEL BRINTON:** I UNDERSTAND, SIR. I GOT IT. IN RESPONDING TO ILAF'S QUESTION -- I WANT TYING THE TWO TO YOURS. WE HAVE DONE RESEARCH. I HAVE DONE A LOT OF RESEARCH UNDER THE LOCAL WORKFORCE DEVELOPMENT PROGRAMS. AND THAT'S ONE OF THE THINGS WE'RE LOOKING AT. THE ILLINOIS TOLL WAY IS AN AGENCY WE HAVE LOOKED AT AND THEY HAVE CREATED INCENTIVE PROGRAMS WHERE THEY WILL SUBSIDIZE SOME OF THE HOURLY WAGES OF NEW EMPLOYEES FOR A CERTAIN NUMBER OF YEARS IF THE CONTRACTOR WILL HIRE FROM A LOCAL WORKFORCE DEVELOPMENT AGENCY. OR, THEY ALLOW -- THEY CREATE, LIKE, A BONUS PROGRAM WHERE PRIME CONTRACTORS CAN EARN BONUSES FROM HIRING LOCAL WORKFORCE DEVELOPMENT FROM LOCAL COMMUNITIES THAT THEY CAN USE THAT FOR PROCUREMENT TOWARDS THE NEXT CONTRACT, LIKE $100,000 CREDIT PROPOSAL. THE STATE DOT THEY'RE DOING BILLIONS OF DOLLARS OF CONSTRUCTION PROJECTS THESE PROJECTS ARE MORE SUCCESSFUL ON CIVIL CONSTRUCTION TYPE PROJECTS. I TAKE YOUR POINT. WE'RE LOOKING AT AGENCIES THROUGHOUT THE COUNTRY AS WELL AS IN CALIFORNIA. WE'RE ALWAYS LOOKING FOR IDEAS. SO I UNDERSTAND WHAT YOU'RE SAYING.

**DWAYNE HANKERSON:** THANK YOU.

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**CHAIR, ILAF ESUF:** CHRIS?

**CHRISTINE FITZGERALD:** I CONTINUE TO BE TROUBLED BY A COUPLE OF THINGS, AND I'M GOING TO BRING IT TO THE TABLE. CONSIDERING THIS PARTICULAR GROUP IS ACCESSIBLE AND EQUITY. I APPLAUD THE EQUITY, BUT IT'S THE ACCESSIBILITY THAT I'M REALLY CONCERNED B FOR INSTANCE WE'RE TALKING ABOUT THOUSANDS UPON THOUSANDS OF DOLLARS CONTRACTED TO WORK ON VARIOUS PROJECTS. AGAIN, I APPLAUD THAT. I LOVE IT. I LOVE THE IDEA OF DIVERSITY. I WOULD ALSO LIKE TO SEE STRONGLY THAT SOMEHOW WE ENCOURAGE MTC, AND ET CETERA, TO GO BEYOND THE ADA. GO BEYOND TITLE SIX IN ADDRESSING THE ISSUE OF BETTER EMPLOYMENT FOR FOLKS WITH DISABILITIES. AND I GUARANTEE YOU, FOR EXAMPLE, YOU'RE PROBABLY NOT GOING TO FIND SOMEBODY WITH ONE LEG UP ON A BEAM SOMEWHERE. HOWEVER, THAT DOES NOT MEAN THAT THAT SAME PERSON COULDN'T DO A DIFFERENT JOB ON THE GROUND. MY POINT BEING IS, WE SHOULD DEFINITELY ENCOURAGE EVERY -- AT EVERY LEVEL, ACCESSIBLE TO EMPLOYMENT FOR EVERYBODY. THAT'S REDUCING THE NEED TO BE ON SSI, SSDI BENEFITS, AS SO MANY OF US ARE. AND, AS, UNFORTUNATELY, ALL TOO MANY OF THE FOLKS THAT ARE ON THESE BENEFITS, ARE PEOPLE OF COLOR, AND NO INCOME, AND VERY LOW-INCOME. BUT THAT DOES NOT MEAN THAT THEY DON'T HAVE THE EDUCATION OR THE ABILITY TO FUNCTION.

**MICHAEL BRINTON:** THANK YOU, CHRISTINE, I AGREE WITH YOU.

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**CHAIR, ILAF ESUF:** GABRIELLE?

**GABRIELA ORANTES:** I HAD A QUESTION WITH REGARDS TO THE SLIDE 12 WHERE YOU MENTION LANGUAGE ACCESS PLAN. WHEN WILL THAT BE -- WILL THAT COME BACK TO THE COMMITTEE IN LANGUAGE ACCESS PLAN SHARED? OR IS THERE -- AND, IS THERE A CURRENT PLAN, THAT SOUND LIKE IT'S GOING TO BE IN REVIEW WITH THE DISTRICT, ARE WE ABLE TO SEE THAT PLAN?

**MICHAEL BRINTON:** WE HAVE A LANGUAGE ASSISTANCE PLAN UNDER TITLE SIX WE HAVE HAD IN PLACE MAYBE 12 TO 13 YEARS. WE RECENTLY UPDATED IN 2017, 2018 TIME FRAME, I THINK LATE 2017, 2018, IT'S ON OUR WEB SITE. I WILL E-MAIL YOU A LINK SO YOU CAN READ THE LANGUAGE ASSISTANCE PLAN. WHAT OCCURRED THEN IS AFTER WE UPDATED OUR PLAN, THE CENSUS 2020 CAME OUT. SO WHAT THIS EFFORT IS REALLY WANTING US TO DO -- THERE IS NO REQUIREMENTS IN TITLE SIX FOR HOW OFTEN WE HAVE TO UPDATE OUR LANGUAGE ASSISTANCE PLAN, BUT WHAT WE WANTED TO DO, THE AIR DISTRICT REACHED OUT TO US AND SAID THEY HAVE TO UPDATE THEIR PLAN, SO I AM PIGGYBACKING ON THEIR EFFORTS. I DON'T HAVE A GOOD TIME FRAME FOR YOU YET. I'M NOT CONTROLLING THE PROCUREMENT. THE AIR DISTRICT IS DOING THE PROCUREMENT. BUT WHAT I CAN GUARANTEE IS THERE WOULD BE A CONSULTANT COME IN LOOK AT OUR LANGUAGE ASSISTANCE PLAN AND COMPARE IT THERE IS A

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FOUR FACTOR ANALYSIS THAT WE'RE REQUIRED TO FIGURE OUT WHO IS OUR POPULATION AND ENSURING THAT WE'RE PROVIDING THESE TRANSLATE MATERIALS OR TRANSLATION SERVICES TO, AND THOSE CENSUS RESULTS MIGHT IMPACT THE RESULTS OF THAT IMPACT ANALYSIS. SO WE WANT THAT CONSULTANT TO COMPARE THE CONSENSUS RESULTS FROM OUR CURRENT PLAN AND TELL US IF WE NEED TO UPDATE IT. SO I'LL MAKE SURE I COME BACK TO YOU WITH WHATEVER -- WHEN WE GET CLOSER, SAYING, YOU KNOW, THIS IS THE FIRM THAT WAS SELECTED, THIS IS WHAT WE'RE THINKING ABOUT DOING, AND THEN WHEN WE HAVE THE RESULTS.

**GABRIELA ORANTES:** THAT'S HELPFUL. I LOOK FORWARD TO THAT. AND, ALSO, IN SONOMA COUNTY, I KNOW THAT THE COUNTY GOVERNMENT IS WORKING TO CREATE A LANGUAGE ACCESS POLICY. AND I KNOW YOUR LANGUAGE ASSISTANCE PLAN IT'S DIFFERENT TERMINOLOGY AND LOOK INTO THAT, AND BECAUSE OF THAT EXPERIENCE, I WOULD BE EAGER TO HEAR MORE ABOUT THIS PROCUREMENT PROCESS AND THE TIMELINE ONCE IT'S AVAILABLE TO SHARE. ONLY BECAUSE WHAT WE HAVE FOUND IS THAT, YES, THE CENSUS PROVIDES UPDATED TRACK INFORMATION AND NUMBERS AND DATA, BUT IT -- PART OF IT -- I WOULD BE MORE INTERESTED IN FINDING OUT WHAT THE THRESHOLD, SINCE SOME OF US ARE ASKING TO PUSH THE BAR OR PUSH THE ENVELOPE, THAT WE CAN GO SO THAT, I THINK, TYPICALLY, THERE IS, LIKE, A THRESHOLD OF A CERTAIN -- LIKE A THOUSAND, OR 10,000, OKAY, AND MAKE THE INFORMATION ACCESSIBLE TO THAT DEMOGRAPHIC. BUT, WE HAVE FOUND

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IN SONOMA COUNTY, FOR EXAMPLE, THAT INDIGENOUS LANGUAGES OF SOUTHERN MEXICO, THERE IS A GOOD AMOUNT IN SONOMA COUNTY, BUT THERE IS NOT 10,000 OF THEM, THERE IS NOT A THOUSAND. SO THEY WOULDN'T REACH THAT THRESHOLD. SO I WOULD BE INTERESTED IN HAVING A LITTLE MORE CONVERSATION ABOUT THAT TO ENSURE THAT THIS VITAL INFORMATION, ESPECIALLY WITH AIR DISTRICT, AND AIR QUALITY, IS -- TAKES INTO ACCOUNT SMALLER POPULATIONS THAT SOMETIMES DON'T MEET THAT LARGER THRESHOLD. BUT STILL REQUIRE VITAL INFORMATION FOR SAFETY AND THEN ALSO FOR INVOLVEMENT IN, ESPECIALLY IN OUR MTC PROCESSES. THIS PARTICULAR ONE WITH YOU.

**MICHAEL BRINTON:** I THINK ONE OF THE THINGS THAT'S A GOOD START, WHEN YOU GET ON YOU LEP, OR LAP, WHATEVER WE'RE CALLING IT, YOU WILL BE ABLE TO SEE WHAT THE FOUR-FACTOR ANALYSIS IS FOR US. RIGHT NOW OUR PLAN OUR ANALYSIS IS TO DETERMINE, TO TRANSLATE SPANISH, CANTONESE, AND MANDARIN, MAKING SURE ALL MATERIALS ARE TRANSLATE INTO THOSE BUT AT ANY POINT ANYONE CAN DEMAND OR ASK FOR ADDITIONAL TRANSLATION. IN THE COMMUNITY WHEN WE'RE DOING PUBLIC OUTREACH EVENTS FOR EXAMPLE, OUR STANDARD TRANSLATION IS THESE THREE LANGUAGES, WE MIGHT BRING TRANSLATORS FOR VIETNAMESE, IF WE'RE WITHIN A CERTAIN COMMUNITY OR THINGS OF THAT SORT. I'LL PROVIDE YOU THAT INFORMATION. I WANT TO MAKE CLEAR, THE AIR DISTRICT IS A COMPLETELY DIFFERENT AGENCY THAN MTC. WHAT I CAN DO IF YOU ARE INTERESTED IS, IS I CAN PUT YOU IN CONTACT WITH THE PERSON

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LEADING THAT PROJECT FOR THE AIR DISTRICT BUT I'M NOT TIED INTO WHAT THEY'RE DOING WITH THE COMMITTEE OR THEIR DISCUSSION IN THE PROCUREMENT PROCESS. I'M COMPLETELY SEPARATE. I'M JUST TRYING TO PIGGYBACK OFF.

**CHAIR, ILAF ESUF:** TERRY SCOTT?

**TERRY SCOTT:** WHERE CAN YOU FIND SPECIFIC CRITERIA FOR CERTIFICATION FOR SBE AND DBE SELECTIONS? AND WHAT ARE THE PROCESSES THAT MTC STAFF USES TO SELECT FIRMS?

**MICHAEL BRINTON:** OKAY. SO THAT'S A GOOD QUESTION. THANK YOU, TERRY. SO, ANY CERTIFYING AGENCY -- SO, MTC IS NOT A CERTIFYING AGENCY. WE DON'T CERTIFY -- WE DON'T TELL YOU, OKAY, YOU HAVE MET CERTAIN CRITERIA, YOU'RE A DBE, OR SBE. BUT ANY AGENCY THAT DOES DO CERTIFICATES WILL HAVE A WEB SITE OR A PHONE NUMBER THAT YOU CAN CALL. FOR IS THE BE IT'S THE DEPARTMENT OF GENERAL SERVICES. WHEN YOU GO TO THE WEB SITE WHETHER IT'S SBE OR DBE, THEY PROVIDE THE CRITERIA, THE APPLICATION, OR INFORMATION, WHETHER IT'S AN ONLINE PROCESS OR FORMS THAT YOU HAVE TO SUBMIT, THEY HAVE THE PEOPLE TO HELP YOU THROUGH THOSE CERTIFICATIONS. TERRY, WE CAN E-MAIL YOU A LINK TO THE STATES OF CALIFORNIA'S LEVEL, SO YOU CAN SEE AT THE TOP LEVEL THIS IS WHAT THEY'RE LOOKING FOR. BUT EACH CITY WILL HAVE THEIR OWN. RIGHT? IF YOU GO TO THE CITY AND COUNTY

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OF SAN FRANCISCO, IF YOU LOOK AT THEIR CERTIFICATIONS THEY MIGHT HAVE A DIFFERENT PROCESS OR DIFFERENT STEPS THEIR WEB SITE MIGHT LOOK DIFFERENT. MTC WE DON'T SELECT PEOPLE FOR SBES OR DBES OUR CRITERIA INCLUDES THESE PROGRAMS AND IF YOU ARE CERTIFIED BY SOME OTHER AGENCY THEN YOU QUALIFY FOR OUR PREFERENCE PROGRAM OR YOU WOULD BE ABLE TO SATISFY THE DBE GOAL.

**TERRY SCOTT:** OKAY. YOU MAY BE QUALIFIED FOR IT, BUT WHERE DOES THE SELECTION PROCESS TAKE PLACE? WHO DOES IT IF YOU GUYS DON'T?

**LUZ CAMPOS:** THE FEDERAL GUIDELINES ARE POSTED IN THE SPECIFIC WEB SITES AND THERE ARE ENTITIES THAT ARE THE CERTIFYING AGENCIES. SO, THEY GO THROUGH A PROCESS OF, LIKE, YOU KNOW, YOUR TAX INFORMATION, EVERYTHING THAT YOUR FIRM HAS DONE FOR THE FIVE YEARS. SO, THE STATE OF CALIFORNIA CERTIFIES FOR SB BASED FOR THRESHOLDS FOR STATE. BUT DBE CERTIFICATION IS FEDERAL GUIDELINES AND THE ACTUALLY COMES UP WITH THE REGULATIONS THE STATE OF CALIFORNIA HAS AN ENTITY, THE CUCV, THERE ARE AGENCIES THAT FOLLOW EITHER THE STATE OR FEDERAL GUIDELINES. FOR US BECAUSE WE'RE NOT CERTIFYING AGENCIES WE SEND THEM OVER TO THOSE AGENCIES THAT CAN WORK WITH THEM TO EXPLAIN THOSE GUIDELINES. AND LIKE MICHAEL SAID WE CAN SEND

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THEM OVER TO YOU, FOR THE FDA BEING THE DB CERTIFICATION AND FOR STATE CERTIFICATION, DGS.

**MICHAEL BRINTON:** I HAVE A QUESTION, SELECTING FOR PART OF CONTRACTS OR SELECTING THEM AS CERTIFIED TO SBE.

**TERRY SCOTT:** SELECTING THEM TO BE PART OF THE CONTRACT.

**MICHAEL BRINTON:** GOT IT. SORRY. I WASN'T FOLLOWING YOU.

**TERRY SCOTT:** IT WOULD BE HELPFUL TO HAVE THAT INFORMATION. BECAUSE COMPARED TO THE OTHER COUNTIES NAPA IS VERY SMALL WE'RE GOING TO HAVE FEWER OF THESE COMPANIES AND OTHER COUNTIES WILL HAVE MANY OF THEM. BUT, BEING LOCAL HAS SOME ADVANTAGES. AND I THINK EVERYONE WHO IS WORKING WITHIN THEIR PARTICULAR COUNTY HAS A BETTER FEEL FOR WHAT THE NEEDS ARE, AND HOW IT CAN BE APPROACHED, AND WHO HAS THE QUALIFICATIONS NECESSARY TO DO THE JOB MOST EFFICIENTLY. AND IN SOME CASES MOST INEXPENSIVELY. WE THE COUNCIL OR COMMITTEE IN THIS CASE NEED THAT INFORMATION TO PASS IT ON TO OUR COUNTIES GOVERNMENT AND SO ON.

**MICHAEL BRINTON:** WHEN WE PUT OUT A PROCUREMENT, WHEN WE ADVERTISE A PROCUREMENT THAT SAYS WE HAVE PROJECT A.B. C THAT'S LOCATED IN NAPA COUNTY WE PROVIDE A SCOPE OF WORK AND

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RULES OF PROCUREMENT, A PROPOSER WHO MIGHT BE INTERESTED IN THAT WORK THEY CREATE THEIR TEAM. SO THAT'S THE FIRST STEP. SO THAT MIGHT BE A PRIME CONTRACTOR THAT'S A NON-SBE, OR A NON-DBE, THEY SEE THAT WE HAVE FEDERAL FUND AND A HAVE A DBE GOAL OF CONTRACT OF 25% THEY GO OUT TO THE DBE BUSINESS COMMUNITY AND TRY TO FIND BUSINESS PARTNERS TO WORK WITH TO BUILD AS PART OF THEIR TEAM. THEY THEN SUBMIT THEIR PROPOSAL AND EVALUATION TEAM WITHIN OUR AGENCY LOOKS AT ALL THE PROPOSALS, WE GO TO -- WE FIND THE NAME OF THE DBE, WE DO A SEARCH TO MAKE SURE THEY'RE ACTUALLY A CERTIFIED DBE, THAT'S STEP ONE. YOU KNOW, ARE YOU REALLY A DBE, AND A SECOND EVALUATION PANEL LOOKS AT THE EXPERTISE, THE EXPERIENCE, THE BACKGROUND OF BOTH THE PRIME AND THAT DBE OR SBE SUB THAT'S MAKING THEIR TEAM AND THEN THEY GO THROUGH THIS EVALUATION PROCESS WHERE IT'S SCORED AND THEY PICK A WINNER AND THAT PRIME AND THEIR TEAM IS PRESENTED TO A COMMITTEE FOR APPROVAL IS THEY ENTER INTO A CONTRACT. THE VETTING OR SELECTION PROCESS OF WHICH FIRMS GET THE CONTRACTS IS PART OF OUR PROCUREMENT PROCESS IF A FORMAL PROCUREMENT IS DONE. THERE IS ALSO EXAMPLES OF SOLE SOURCE, WHERE DRENNEN WAS SPEAKING AND WALTER WAS ASKING WHO THE FIRM WAS AND WHAT IS THE PROCESS FOR SELECTING THAT FIRM. IN THAT INSTANCE THEY DIDN'T DO A COMPETITIVE PROCUREMENT THEY DID A SOLE SOURCE WARD OF THAT CONTRACT TO THIS FIRM. WE'RE GOING TO MAKE SURE WALTER GETS THE COMMITTEE MEMO, BUT IN THE COMMITTEE MEMO IT DESCRIBES THE FIRM, BACKGROUND, AND QUALIFICATIONS ET

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CETERA, WE DO IT THROUGH A FORMAL PROCUREMENT PROCESS OR INFORMAL, WHAT'S OUR RATIONALE FOR SELECTING THE FIRM. SO THAT'S THE -- YOU KNOW, ULTIMATELY, WHO GETS PAIRED WITH THE PRIME IS THE SELECTION OF THAT PRIME CONTRACTOR, AND THEN IT'S JUST US EVALUATING, ARE THEY A REALLY GOOD TEAM, IS THIS A FIRM, DO THEY ADD VALUE. IF WE HAVE A PROJECT IN NAPA AND A PRIME PROPOSAL BROUGHT IN A DBE FROM NAPA THAT HAD LOCAL EXPERIENCE THEORETICALLY THAT EVALUATION PANEL SHOULD PUT WEIGHT OR VALUE ON THAT LOCAL EXPERIENCE COMING TO THE PROJECT. TER TOWER THANK YOU FOR THE CLARIFICATION, MICHAEL. THAT'S VERY HELPFUL.

**V. CHAIR, GENAY MARKHAM:** OKAY. SO, I'M, ALSO, INTERESTED IN RECEIVING THE DISAGGREGATED DATA. I'M JUST INTERESTED IN -- I JUST WANT TO SEE A BREAK DOWN OF EACH PROCUREMENT AND HOW MUCH MONEY IS SPENT ON EACH ONE. BECAUSE, IF WE'RE -- THE GOAL IS TO HELP DISADVANTAGED BUSINESSES AND SMALL BUSINESSES, I THINK IT'S REALLY IMPORTANT TO BE ABLE TO LOOK AT ALL OF THAT INFORMATION SO THAT WE CAN JUST HAVE MORE DETAIL AND BE ABLE TO ANALYZE THE INFORMATION. ALSO, IN TERMS OF -- SO, I KNOW MTC DOESN'T DO THE CERTIFICATION, AND I THINK THAT THERE SHOULD BE A PUBLIC PLACE WHERE FOLKS CAN GO TO DO FIND OUT ABOUT THE FREE RESOURCES, SO THAT THEY DON'T -- SO, YOU KNOW, PUT IT ON THE WEB SITE. LIKE, THESE ARE FREE RESOURCES THAT CAN BE USED FOR CERTIFICATION SO THAT SOME PEOPLE WHO MAY NOT

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HAVE AS MUCH ACCESS TO INFORMATION OR EQUITABLE ACCESS TO INFORMATION WILL ACTUALLY KNOW WHERE TO GO TO GET CERTIFIED, EVEN THOUGH MTC DOESN'T DO CERTIFICATION. I THINK THAT THAT'S REALLY IMPORTANT. JUST KIND OF POINTING PEOPLE, IN GENERAL, AND IN THE RIGHT DIRECTION. AND, THEN, I WOULD ALSO BE INTERESTED IN THE FIRMS THAT DO RECEIVE CONTRACTS. I DON'T THINK WE'RE -- I'M NOT SURE IF THIS IS BEING TRACKED OR NOT, BUT I WOULD BE INTERESTED IN, JUST, LIKE, OF THEIR DEMOGRAPHICS, THE FIRM'S DEMOGRAPHICS OF WHO WORKS THERE. BECAUSE I DO THINK IT'S IMPORTANT WITH INCLUSION AND DIVERSITY AND RACIAL JUST TO REALLY THINK ABOUT, LIKE, WHO IS BEING HIRED. AND, SO, I THINK -- I'M INTERESTED IN THAT INFORMATION, IF THAT'S SOMETHING THAT, YOU KNOW, WE'RE ABLE TO SEE, FOR THE FIRMS THAT DO GET CONTRACTS. AND THEN I HAVE A COUPLE OF QUESTIONS, AS WELL. BUT LET'S JUST START WITH THAT. I HAVE A COUPLE OF QUESTIONS, AS WELL.

**MICHAEL BRINTON:** OKAY AS FAR AS GETTING YOU THE DISAGGREGATED DATA I'LL MAKE SURE YOU'RE ADDED TO THAT E-MAIL. IN TERMS OF ADDING MORE INFORMATION OR BETTER INFORMATION TO OUR WEB SITES. ONE OF THE THINGS WE MENTIONED IS WE'RE CURRENTLY LOOKING AT OUR WEB SITES TO TRY TO FIGURE OUT HOW WE CAN IMPROVE AND THAT'S ONE THING WE CAN ADD TO OUR LIST. WE DO A LOT OF SEARCHING OF OUR PEER WEB SITES, YOU KNOW, SMART TRANSIT, SMART HAS A REALLY GOOD WEB SITE WITH INFORMATION.

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BART HAS A SERIES OF VIDEOS THAT SBES AND DBES CAN WATCH THAT HELP WALK YOU THROUGH LIKE HOW TO DO OR HOW TO ACCOMPLISH DOING BUSINESS WITH BART OR HOW TO GET THROUGHOUT CERTIFICATE PROCESS. WITH DIFFERENT ADVOCACY GROUPS WE CURRENTLY DO NOT TRACK DEMOGRAPHICS. THE EMPLOYEES, EITHER THE FIRMS THAT WE DO BUSINESS WITH, OR THEIR EMPLOYEES. WE ARE IN THE PROCESS OF ASSESSING WHAT IT WILL TAKE FOR US TO START DOING THAT, FROM TERMS FROM BOTH -- FROM THE RANGE OF LEGALITIES, YOU KNOW, I CAN REQUIRE THEM TO GIVE ME THAT INFORMATION? DOES IT HAVE TO BE OPTIONAL? AND ONCE WE GET THROUGH THAT PIECE, HOW DO WE INCLUDE IN OUR PROCUREMENTS FOR CRAFTING LANGUAGE, LIKE, NOW YOU NEED TO START GIVING ME THIS INFORMATION. NOW I NEED TO START A SOFTWARE SOLUTION A WAY TO TRACK THE DATA. WE CAN GATHER THE DATA BUT IF WE DON'T DO ANYTHING WITH THIS, WE HAVE TO MAKE SURE WE HAVE A PLAN FOR THAT, AND RESOURCES, THIS IS A BROKEN RECORD ACROSS THE AGENCIES, THE CHALLENGE IS DO WE HAVE THE RESOURCES OR HOW DO WE FINE THE RESOURCES TO GATHER THE DATA, ANALYZE IT, AND SHAPE IT OR REPORT ON IT. I WILL MAKE SURE, WE DISCUSSED THIS AS A TEAM BUT I'M GOING TO COME BACK TO EVERY ONE OF YOUR MEETINGS SO THAT WAY IF THESE CONTRACT QUESTIONS JUMP UP I CAN TRY TO ANSWER. YOU WILL SEE MY FACE MORE OFTEN AS WE GO FORWARD AND AS I MAKE PROGRESS ON THE DEMOGRAPHIC DATA COLLECTION, I'LL MAKE SURE YOU'RE UP-TO-DATE.

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**V. CHAIR, GENAY MARKHAM:** PERFECT. I REALLY SUPPORT THAT IDEA. YOU KNOW, BECAUSE THAT IS A PART OF HAVING AN EQUITABLE PROCESS. AND MY QUESTIONS WERE ON PAGE 3 AND 4 OF THE POWERPOINT, THERE IS A SECTION THAT SAYS, LIKE, NO PROCUREMENT, SO IT WILL SAY NO PROGRAM, ON PAGE 3 AND 4, SO, WHAT WERE THOSE FUNDS USED FOR? THAT'S ONE OF MY QUESTIONS. AND MY SECOND QUESTION IS, FOR THE NEW FOLKS, WHICH I'M ONE OF, WHAT IS SOLE SOURCE.

**MICHAEL BRINTON:** ALL RIGHT. SO TYPICAL GOVERNMENT PROCUREMENT IS THAT YOU WANT TO PUT CONTRACT OPPORTUNITY OUT TO THE PUBLIC TO ALLOW THEM TO COMPETE FOR IT. TO ALLOW FOR BUSINESSES TO GO THROUGH A COMPETITIVE PROCESS TO WIN THE CONTRACT. THERE ARE TIMES WHERE IT'S JUSTIFIED TO SKIP THAT COMPETITIVE PROCUREMENT PROCESS AND TO JUST PICK A COMPANY AND ENTER INTO A CONTRACT WITH THAT COMPANY. THAT'S SOLE SOURCE. THEY DIDN'T COMPETE FOR IT. IF THERE IS AN EMERGENCY IN THE BAY AREA WE WOULDN'T HAVE 6 TO 8 MONTHS TO DO A PROCUREMENT WE AWARD THE CONTRACT AND DOCUMENT THROUGH SOLE SOURCE APPROVAL. THEN THERE IS SINGLE PROVIDER. THERE IS A CERTAIN TYPE OF SOFTWARE AND ONLY ONE FIRM THAT MAKES IT THAT'S SOLE SOURCE BECAUSE THEY DIDN'T COMPETE FOR THE MONEY. THE LARGER CATEGORY IS CALLED COMPELLING BUSINESS REASONS WHEN THERE IS A SPECIFIC REASON TO DO THAT. IN THIS CASE, WHAT YOU CAN DO, I'M GOING E-MAIL -- I'M GOING MAKE SURE THAT YOU GET THAT SAME COMMITTEE MEMO,

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LIKE, FOR EXAMPLE, THIS MOST RECENT ONE THAT DRENNEN WAS TALKING ABOUT, YOU WILL BE ABLE TO SEE THE COMMITTEE APPROVAL MEMO AND I BELIEVE ATTACHED TO IT IS THE SOLE SOURCE APPROVAL MEMO ALSO. SO YOU CAN SEE THE RATIONAL OF WHAT WE GO THROUGH.

**V. CHAIR, GENAY MARKHAM:** THE FIRST QUESTION WAS ABOUT THE POWERPOINTS 3 AND 4, THE NO PROGRAM.

**MICHAEL BRINTON:** I'M GOING TO GIVE YOU AN EXAMPLE, IF A PROJECT IS NOT FEDERALLY FUNDED THEN OUR DBE PROGRAM DOES NOT COME INTO PLAY NOW WE HAVE OUR SPRAWL ENTERPRISE PROGRAM THAT WE WOULD ATTEMPT TO APPLY. LET'S SAY IT'S AN ARCHITECTURAL AND ENGINEERING PROJECT, THE LAW AROUND ARCHITECTURAL AND ENGINEERING BOTH FEDERAL AND STATE LAW REQUIRE YOU PICK FROM A FIRM PURELY BASED ON QUALIFICATIONS. SO WE CAN'T APPLY A SMALL BUSINESS PREFERENCE PROGRAM TO AN ARCHITECTURAL AND ENGINEERING RELATED PROJECT BECAUSE THAT SMALL BUSINESS IS NOT A QUALIFICATION. DOES THAT MAKE SENSE? MAYBE IT MIGHT NOT MAKE SENSE. BUT THAT'S HOW THE LAW WORKS. ANY TIME WE HIRE A PROJECT OR PRODUCTION PROJECT WE CAN'T APPLY OUR SBE PROGRAM TO IT BECAUSE THE LAW REQUIRES US TO -- I AM SURE THIS CAME UP IN A VARIETY OF REASONS OVER A NUMBER OF YEARS IN DIFFERENCE LAWSUITS BUT IT'S A WAY TO ENSURE THAT NOTHING BUT PICKING THE MOST QUALIFIED ENGINEER IS RELEVANT. THAT'S WHY OUR SBE PROGRAM CAN'T BE APPLIED. WHEN YOU SEE A PROGRAM THAT'S NO

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STATS THERE ARE SITUATIONS WHERE THERE ARE NO FEDERAL FUNDS AND FOR SOME REASON WE WEREN'T ABLE TO APPLY OUR SBE PROGRAM TO THE CONTRACT AS WELL.

**CHAIR, ILAF ESUF:** THANKS MICHAEL. AND I JUST WANTED TO SAY FOR THE FOLLOW-UP RESOURCES THAT YOU ARE GOING TO BE SENDING FOLKS IF YOU CAN SEND IT TO KY-NAM AND KY-NAM CAN SEND IT TO THE SUBCOMMITTEE SO WE ALL HAVE ACCESS.

**MICHAEL BRINTON:** PERFECT.

**CHAIR, ILAF ESUF:** VINAY?

**VIN SMITH:** AT THE TEA COUNCIL, WE HAD A CHEVRON SPONSORED PROGRAM TO GIVE FUNDING TO THE NON-PROFITS AND THE FIRST YEAR WE FOUND THAT THERE WAS JUST A FEW GAPS MADE ABOUT FLOATING, AND ORGANIZATIONS BEING NOT PROFITS. WE DID A COUP EARLY THINGS, AND I WANT TO KNOW IF ANY OF THESE ARE USEFUL, FIRST WE HAD SET-ASIDE SMALLER AMOUNTS THE NON-PROFITS COULD COMPETE FOR. GIVEN THE NUMBERS SEEM TO BE PRETTY GOOD, I DON'T KNOW IF THAT'S ESSENTIAL, BUT THE SECOND THING WE DID IS GRANDFATHERING WORKSHOPS. SO, IT WAS MADE CLEAR, BECAUSE A LOT OF THE SMALLER GROUPS, YOU KNOW, THEY AREN'T AS -- EXACTLY HOW TO WRITE THE GRANTS, AND I WAS THINKING OF SOME OF THE THINGS THAT PARTICULARLY ON ZOOM IT SHOULD BE EASIER WHERE YOU HAVE

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SOME ZOOM MEETINGS WHERE YOU CAN ACTUALLY DEAL WITH, OKAY, THIS IS WHAT IT TAKES TO WIN A CONTRACT, THIS IS WHAT IT TAKES TO WIN THAT KIND OF CRACK, THIS KIND OF CONTRACT, AND SOMEBODY GETS TURNED DOWN ON A CONTRACT, OR MISSES OUT ON A CONTRACT, YOU AUTOMATICALLY MAKE THEM AVAILABLE ABOUT THIS PROGRAM THAT'S MIGHT RUN, AND IT MIGHT JUST BE A COUPLE OF SESSIONS, WITH THOSE SESSIONS ON THE WEB AFTER THEY'RE DONE SO THAT PEOPLE HAVE A CLEAR SENSE OF WHAT IT TAKES TO WIN, HOW TO GET THERE, ET CETERA. THAT WOULD BE HELPFUL.

**MICHAEL BRINTON:** THAT'S A VERY GOOD POINT. IN LUZ'S PART OF THE PRESENTATION SHE MENTIONED THAT IN THE SECOND HALF OF THIS FISCAL YEAR, WE'RE GOING TO BEGIN DOING INFORMATION SESSIONS ON PROJECT-SPECIFIC INFORMATION RELATED TO MTC OR ABAG. SO A LOT OF TIMES WHEN YOU GO TO THE LARGER GROUP PRESENTATIONS, THERE IS NOT ENOUGH TIME TO DIVE IN ON A PROJECT BY PROJECT BASIS OF WHAT IT TAKES. SO, THAT'S WHAT WE WERE WORKING TOWARDS. WE NEED TO BUILD THE MATERIAL AND MAKE SURE THAT IT -- THAT WE HAVE A PROCESS IN PLACE BUT THAT'S OUR GOAL TO SETUP WORKSHOPS SPECIFICALLY FOR MTC TO SAY, ALL RIGHT YOU'RE APPLYING FOR AN MTC PROJECT HERE IS THE SYSTEMS, TIMING, PROPOSALS, AND WHAT SUCCESSFUL PROPOSALS TYPICALLY LOOK LIKE. THAT'S OUR GOAL FOR THIS UPCOMING FISCAL YEAR. AND SECONDLY ON ALL OF OUR PROCUREMENTS WE DO A DEBRIEF PROCESS SO FIRMS THAT AREN'T SUCCESSFUL AND DON'T GET AWARDED CAN SIT DOWN WITH THE

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CONTRACT SPECIALIST TO TALK THROUGH HOW THE EVALUATION PANEL SAW THEIR PROPOSAL AND GET FEEDBACK AND COMMENTS. THERE IS A GOVERNMENT PROCESS PROCUREMENT WITH THEY CAN SIT DOWN WITH SOMEONE AND FOLLOW UP WITH THE PUBLIC RECORDS ACT REQUEST AND ASK FOR THE PROPOSALS AND EVALUATION INFORMATION SO THEY CAN SEE WHAT THEIR COMPETITORS PROPOSALS LOOKED LIKE COMPARED TO THEIR OWN. THAT'S A GOOD POINT.

**VIN SMITH:** THANK YOU.

**CHAIR, ILAF ESUF:** I WANT TO BE MINDFUL OF TIME. I'M HOPING THE QUESTIONS ARE FAST. CHRIS, GO AHEAD.

**CHRISTINE FITZGERALD:** SOMETHING OCCURRED TO ME. ONE OF THE THINGS THEY WOULD LIKE TO SUGGEST IS -- OH I'M TRYING TO GET MY VOICE OVER SHUT UP. I'M CURIOUS, WITH THE ORIGINAL INFORMATION FOR FOLKS TO APPLY BY, ARE YOU INCLUDING LANGUAGE THAT INDICATES THAT ACCESS AND EQUITY ARE A PART AND PARCEL TO EVERY ASPECT OF THE PROCESS? SO, NOT ONLY LOOKING AT X NUMBER OF WIDGET NUMBER TAKING PART IN THE PROJECT, LOOKING AT X, Y, AND Z ALSO LOOKING AT PEOPLE WITH DISABILITIES. I HAVEN'T SEEN A LOT IN THE WAY OF ENGINEERING PROPOSALS, BUT WHAT I HAVE SEEN, UNTIL RECENTLY, WHEN WE REALLY PUSH FOR IT, IS THAT LANGUAGE IS NEVER INCLUDED. AND IT REALLY SHOULD BE AT THE VERY FIRST. OH, AND ALSO, ONE OTHER THING, WHEN YOU GET YOUR

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WEB SITE UP AND GOING, I WOULD HIGHLY RECOMMEND THAT YOU NOT ONLY LOOK AT WEB SITES THAT HAVE ALREADY SUCCEEDED, BUT GETTING PEOPLE THAT ACTUALLY USE SCREEN READERS AND OTHER TOOLS, TO INTERACT WITH WEB SITES TO REALLY TAKE A LOOK AT IT FOR YOU, TO GIVE FEEDBACK. BECAUSE OTHERWISE WE'RE ONLY GETTING -- WE'RE USING, NECESSARILY WHAT THEY SEE.

**MICHAEL BRINTON:** GREAT POINT. I'LL DO MY BEST. I'LL ANSWER THESE QUICKLY. SO, RIGHT NOW, THE LANGUAGE WE INCLUDE IN OUR PROCUREMENT COOS IS MORE SPECIFIC TO OUR DBE AND SBE. BUT I CAN COMMIT THAT I CAN COME UP WITH SOME LANGUAGE THAT WE CAN START INSERTING AND INCLUDING IN OUR PROCUREMENTS ABOUT A COMMITMENT TO EQUITY AND ACCESS. ANOTHER EXAMPLE OF SPECIFIC LANGUAGE WE'RE WORKING ON IS, I BELIEVE IT'S CALLED SECTION 508, ACCESSIBILITY --

**CHRISTINE FITZGERALD:** 504.

**MICHAEL BRINTON:** 504, SO WE'RE LOOKING AT PUTTING SPECIFIC LANGUAGE ABOUT REQUIRING OUR CONTRACTORS TO ENSURE THEIR WORK PRODUCTS COMPLY WITH SECTION 504. RIGHT NOW WE HAVE A BROADER STATEMENT THAT WE REQUIRE THEM TO COMPLY WITH ALL LAWS, REGULATIONS AND CODES BUT WE WANT TO BE MORE SPECIFIC ABOUT THAT ACCESSIBLE. THE LANGUAGE PIECE I CAN DEFINITELY WORK ON, AND I'LL FOLLOW UP WITH YOU ON THAT. THE CHALLENGE OR NEXT

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ITERATION OR STEP OF THAT WOULD BE, YOU KNOW, HOW DO YOU FIGURE OUT A WAY TO INCLUDE, LIKE, EVALUATION INCENTIVES OR EVALUATION BONUSES AND THOSE KINDS OF THINGS. I DON'T REALLY HAVE A GOOD ANSWER FOR YOU YET ON THAT. BUT THAT'S SOMETHING THAT I CAN COMMIT TO, THAT I CAN COME BACK TO YOU IN THE FUTURE WITH SOME IDEAS AND GET YOUR IDEAS. IF SOMEONE POINTS FAIR CERTAIN LEVEL OF STAFFING THAT THEY MIGHT HAVE AT THEIR AGENCY, I NEED TO BE ABLE TO HAVE A METHOD OF VERIFYING WHAT THEY'RE STATING. YOU KNOW? IF THEY CLAIM THEY HAVE 50% OF THEIR WORKFORCE ARE DISABLE PERSONS, I HAVE TO HAVE A WAY TO BE ABLE TO VERIFY THAT AND MONITOR THAT THEY MAINTAIN THAT 50% THROUGH THE LIFE OF THE CONTRACT. I'M NOT SAYING IT'S IMPOSSIBLE BUT THAT'S ONE OF THE CHALLENGES WHEN WE'RE COMING UP WITH WAYS TO INFLUENCE WHO WE AWARD CRACKS TO IS MONITORING AND ENFORCEMENT.

**CHRISTINE FITZGERALD:** WE'RE REQUIRED TO HAVE 51% OF STAFF, AND 51% OF BOARD MEMBERS BE PEOPLE WITH DISABILITIES.

**MICHAEL BRINTON:** OKAY. I WILL DEFINITELY LOOK INTO IT.

**CHAIR, ILAF ESUF:** THANKS CHRIS FOR SHARING THAT. HOWARD?

**MICHAEL BRINTON:** YOU'RE ON MUTE, HOWARD.

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**HOWARD WONG:** QUICK IDEA, STIMULATED BY CHRIS'S COMMENTS AND MICHAEL'S COMMENTS. IN THE RFP PROCESS WHERE MULTIPLE FIRMS COMPETE, THERE IS A SCORING PROCESS, THERE COULD BE BONUS POINTS LOCAL COMMUNITY HIRING, AND BONUS POINTS FOR HAVING TEAM MEMBERS WHO ARE DISABLE. FOR INSTANCE, 60 MINUTE HIS A SHOW ABOUT A BLIND ARCHITECT IN SAN FRANCISCO WHO HELPED DESIGN THIS ACCESSIBILITY FOR THE TRANSBAY TERMINAL. IT'S VERY INTERESTING. SO, ANYWAY JUST SOME THOUGHTS ABOUT BONUS POINTS.

**MICHAEL BRINTON:** THANK YOU, SIR.

**CHAIR, ILAF ESUF:** ALL RIGHT. THANK YOU EVERYONE. BEFORE WE GO ON TO THE NEXT AGENDA ITEM. I DO WANT TO MENTION WE'RE IMPLEMENTING A PROCESS WHERE YOU CAN ACTUALLY ASK STAFF ANY QUESTIONS BASED ON MATERIALS PROVIDED IN THE AGENDA. SO MOVING FORWARD PLEASE DO THAT SO WE CAN USE THIS TIME TO HAVE ROBUST DISCUSSIONS TO BUILD ON SOME OF THOSE DISCUSSIONS AND POINTS THAT WE RECEIVED. LET'S MOVE TO AGENDA ITEM SIX. KY-NAM.

**CLERK, MARTHA SILVER:** WAIT A SECOND. THERE ARE NO MEMBERS OF THE PUBLIC WITH THEIR HAND RAISED FOR THIS ITEM. AND GOING BACK TO WHAT YOU JUST SAID THERE WAS ONE QUESTION SUBMITTED AND IT WAS POSTED ONLINE EARLIER TODAY AND DISTRIBUTE TO THE ALL SUBCOMMITTEE MEMBERS AS WELL AS COUNCIL MEMBERS.

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**CHAIR, ILAF ESUF:** THANK YOU, MARTHA. KY-NAM?

**TEDDY KY-NAM MILLER:** YEAH. SOMEWHAT MERCIFULLY, I DON'T HAVE ANYTHING TO ADD BEYOND THE WRITTEN REPORT. IF THERE ARE QUESTIONS, I CAN ANSWER THEM.

**CHAIR, ILAF ESUF:** DOES ANYONE HAVE ANY NEW BUSINESS -- SORRY -- FIRST OF ALL, ARE THERE ANY QUESTIONS? NOPE. NO PUBLIC COMMENT?

**CLERK, MARTHA SILVER:** THERE WAS NO WRITTEN CORRESPOND RECEIVED ON THIS ITEM AND THERE ARE NO MEMBERS OF THE PUBLIC WITH THEIR HUNDRED RAISED.

**CHAIR, ILAF ESUF:** THANK YOU. ANY NEW BUSINESS FROM MEMBERS? ALL RIGHT. IF THERE IS NOTHING ELSE, AND THERE IS NO PUBLIC COMMENT, THEN WE CAN ADJOURN THE MEETING. THE NEXT MEETING FOR US WILL BE JULY 22ND AT 1:00 P.M. YOU WILL RECEIVE THE PACKET AND LIKE I MENTIONED BEFORE PLEASE REACH OUT TO STAFF WITH QUESTIONS YOU HAVE AHEAD OF THE MEETING SO WE CAN LOOK AT THE QUESTIONS AND PREPARE WITH SOME ANSWERS OR COMMENTS. THANK YOU EVERYONE. [ADJOURNED]

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