

**METROPOLITAN
TRANSPORTATION
COMMISSION**
Meeting Transcript



1 **BAY AREA INFRASTRUCTURE FINANCING AUTHORITY**

2 **WEDNESDAY, MARCH 24, 2021, 9:45 AM**

3

4 **ALFREDO PEDROZA, CHAIR:** GOOD MORNING EVERYONE I'M ALFREDO
5 PEDROZA CHAIR OF THE BAY AREA INFRASTRUCTURE FINANCING
6 AUTHORITY. GOOD MORNING EVERYONE. MAY WE HAVE THE COVID
7 RECORDING, PLEASE. DUE TO COVID-19 THIS MEETING WILL BE
8 CONDUCTED AS A ZOOM WEBINAR PURSUANT TO THE PROVISIONS OF THE
9 GOVERNOR'S EXECUTIVE ORDER N-29-20 WHICH SUSPENDS CERTAIN
10 REQUIREMENTS OF THE BROWN ACT. THIS MEETING IS BEING WEBCAST
11 ON THE MTC WEB SITE. THE CHAIR WILL CALL UPON COMMISSIONERS,
12 PRESENTERS, STAFF, AND OTHER SPEAKERS BY NAME AND ASK THAT
13 THEY SPEAK CLEARLY AND STATE THEIR NAMES BEFORE GIVING
14 COMMENTS OR REMARKS. PERSONS PARTICIPATING VIA WEBCAST AND
15 ZOOM WITH THEIR CAMERAS ENABLED ARE REMINDED THAT THEIR
16 ACTIVITIES ARE VISIBLE TO VIEWERS. COMMISSIONERS AND MEMBERS
17 OF THE PUBLIC PARTICIPATING BY ZOOM WISHING TO SPEAK SHOULD
18 USE THE RAISED HAND FEATURE, OR DIAL STAR NINE, AND THE CHAIR
19 WILL CALL UPON THEM AT THE APPROPRIATE TIME. TELECONFERENCE
20 ATTENDEES WILL BE CALLED UPON BY THE LAST FOUR DIGITS OF THEIR
21 PHONE NUMBER. IT IS REQUESTED THAT PUBLIC SPEAKERS STATE THEIR
22 NAMES AND ORGANIZATION, BUT PROVIDING SUCH INFORMATION IS
23 VOLUNTARY. WRITTEN PUBLIC COMMENTS RECEIVED AT
24 INFO@BAYAREAMETRO.GOV BY 5:00 P.M. YESTERDAY WILL BE POSTED TO
25 THE ONLINE AGENDA AND ENTERED INTO THE RECORD BUT WILL NOT BE



1 READ OUT LOUD. IF AUTHORS OF THE WRITTEN CORRESPONDENCE WOULD
2 LIKE TO SPEAK, THEY ARE FREE TO DO SO. A ROLL CALL VOTE WILL
3 BE TAKEN FOR ALL ACTION ITEMS. PANELISTS AND ATTENDEES SHOULD
4 NOTE THAT THE CHAT FEATURE IS NOT ACTIVE. THANK YOU. ROLL
5 CALL.

6

7 **CLERK OF THE BOARD:** PEDROZA?

8

9 **ALFREDO PEDROZA, CHAIR:** HERE. DUTRA-VERNACI?

10

11 **CAROL DUTRA-VERNACI:** HERE.

12

13 **CLERK OF THE BOARD:** EL-TAWANSY?

14

15 **DINA EL-TAWANSY:** HERE.

16

17 **CLERK OF THE BOARD:** GLOVER?

18

19 **FEDERAL D. GLOVER:** HERE.

20

21 **CLERK OF THE BOARD:** SPERING?

22

23 **JAMES P. SPERING:** HERE.

24

25 **CLERK OF THE BOARD:** WORTH?



1

2 **AMY R. WORTH, VICE CHAIR:** HERE.

3

4 **CLERK OF THE BOARD:** THANK YOU QUORUM IS PRESENT.

5

6 **ALFREDO PEDROZA, CHAIR:** CONSENT CALENDAR. WE DO HAVE ONE ITEM
7 ON CONSENT. I'LL LOOK FOR A MOTION.

8

9 **CAROL DUTRA-VERNACI:** I'LL MAKE THAT. DUTRA-VERNACI SECOND.

10

11 **ALFREDO PEDROZA, CHAIR:** MOVED BY SPERING SECOND BY DUTRA-
12 VERNACI. KIMBERLY DID WE RECEIVE ANY PUBLIC COMMENT ON THIS
13 ITEM?

14

15 **CLERK OF THE BOARD:** NO. I HAVE RECEIVED NOTHING IN WRITING AND
16 I SEE NO MEMBERS OF THE PUBLIC WITH THEIR HAND RAISED.

17

18 **ALFREDO PEDROZA, CHAIR:** THANK YOU VERY MUCH. IF WE CAN DO THE
19 ROLL CALL, PLEASE?

20

21 **CLERK OF THE BOARD:** [ROLL CALL VOTE]

22

23 **CLERK OF THE BOARD:** THANK YOU THE MOTION PASS UNANIMOUSLY.

24



1 **ALFREDO PEDROZA, CHAIR:** THANK YOU KIMBERLY. MOVING TO AGENDA
2 ITEM 3 FASTRAK SMART PROGRAM PILOT UPDATE. THIS ITEM WILL
3 PROVIDE OVERVIEW OF THE ENGAGEMENT PLANS OF THE MEANS-BASED
4 TOLL DISCOUNT CALLED FASTRAK SMART ON I-880 EXPRESS LANES.
5 THIS WILL BE PRESENTED BY PIERCE GOULD AND LYSA HALE. THIS IS
6 AN INFORMATION, NO ACTION IS REQUIRED. I'LL TURN IT OVER TO
7 STAFF.

8

9 **THERESE MCMILLAN:** THERESE MCMILLAN, EXECUTIVE DIRECTOR. I AM
10 EXCITED THIS IS COMING BEFORE YOU. AS YOU KNOW WE ALWAYS WANT
11 TO LIFT UP AND HIGHLIGHT WHEN WE'RE ADVANCING OUR EQUITY
12 PLATFORM. AND I THINK THIS IS A REALLY CLEAR EXAMPLE ABOUT
13 PUTTING EQUITY FRONT AND CENTER AS WE'RE DESIGNING OUR
14 PROGRAMS. AND LOOK FORWARD TO YOUR COMMENTS AFTER THE STAFF
15 PRESENTATION. THANK YOU.

16

17 **ALFREDO PEDROZA, CHAIR:** THANK YOU, THERESE.

18

19 **PIERCE GOULD:** I'LL JUST WAIT UNTIL THE PRESENTATION IS BROUGHT
20 UP. FANTASTIC. GOOD MORNING COMMISSIONERS MY NAME IS PIERCE
21 GOULD I'M THE PROJECT MANAGER FOR THE FASTRAK START PILOT,
22 WHICH IS THE NAME WE'RE USING FOR THE MEANS-BASED TOLL
23 DISCOUNT PILOT. WHEN WE SPOKE IN DECEMBER YOU ASKED FOR MORE
24 INFORMATION ON OUR PLANS FOR CUSTOMER ENGAGEMENT, SO I HAVE
25 COME BACK WITH LYSA HALE, MY LEAD STAFF FOR CUSTOMER OUTREACH.



1 TOGETHER WE WANT TO GIVE AN UPDATE ON OUR PLANS FOR
2 STAKEHOLDER AND CUSTOMER ENGAGEMENT. NEXT SLIDE PLEASE. I WANT
3 TO TAKE A MOMENT TO WALK THROUGH WHAT WE'RE DOING AND WHY.
4 TRANSPORTATION IS THE THIRD BIGGEST BUDGET ITEM FOR LOW INCOME
5 HOUSEHOLDS, SO IF WE CAN MAKE IT MORE AFFORDABLE, -- ONE
6 SECOND. LET'S SEE HERE. MY COMPUTER JUST BLANKED OUT. IF WE
7 CAN MAKE IT MORE AFFORDABLE --

8

9 **ALFREDO PEDROZA, CHAIR:** WE CAN STILL SEE YOUR SLIDES.

10

11 **SPEAKER:** THAT'S GOOD FOR YOU. UNFORTUNATELY I CAN'T SEE ANY OF
12 MY MATERIAL. I'M SWITCHING MONITORS NOW. SO IF WE CAN MAKE IT
13 MORE AFFORDABLE AND INCREASE ACCESS TO MOBILITY OPTIONS IT
14 COULD HELP PEOPLE WHO ARE STRUGGLING IN THE BAY AREA. IN THE
15 CASE OF EXPRESS LANES ONE CHALLENGE IS THAT LOW INCOME DRIVERS
16 CANNOT AFFORD TO USE THE LANES AND TRANSIT, WHILE VERY
17 IMPORTANT MAY NOT ALWAYS BE A VIABLE ALTERNATIVE TO DRIVING.
18 MTC IS MAKING A STRONGER COMMITMENT TO EQUITY WITH A FASTRAK
19 START PILOT. WE WANT TO EXPERIMENT WITH HOW TO ADDRESS
20 INEQUITIES BY PILOTING A MEANS-BASED TOLL DISCOUNT WHICH WE
21 HOPE WILL EXPAND MOBILITY AND ACCESS TO BE OPPORTUNITY FOR LOW
22 INCOME DRIVERS. THE MAP HERE SHOWS TODAY'S EXPRESS LANES
23 NETWORK OUR PILOT WILL BE ON BAIFA 880 EXPRESS LANES ONLY
24 WHICH IS CIRCLED IN PURPLE. WE WILL NEED TO BE CLEAR ON THIS
25 IN ALL OF OUR PUBLIC MESSAGING. WE ARE VERY FORTUNATE THAT



1 CLIPPER START THE TRANSIT FARE DISCOUNT PILOT LAUNCHED IN JULY
2 2020. CLIPPER HAS DONE A LOT OF THE HEAVY LIFTING THAT MADE
3 THIS PILOT ON THE 880 EXPRESS LANES SEEM HARD TO PULL OFF. WE
4 WILL LEVERAGE TOOLS RULES CONTRACTS AND LESSONS LEARNED TO
5 GIVE US A HEAD'S START ON FASTRAK START APPLYING EQUITY LENS
6 FOR DELIVERING THE PILOT. NEXT SLIDE PLEASE. SO THIS SLIDE IS
7 ABOUT WHAT IT MEANS TO APPLY AN EQUITY LENS. WE WANT TO ANCHOR
8 THE PILOT TO MTC'S FOUR EQUITY PILLARS WHICH ARE LISTED HERE
9 ON THE LEFT SIDE OF THE SLIDE. THE GOAL IS TO CENTER THE
10 CUSTOMER AND PILOT DESIGN AND DELIVERY. FOR THE DEFINE AND
11 MEASURE PILLAR, WE'LL MEASURE THE PILOT RELATIVE TO THE
12 CUSTOMER EXPERIENCE, AND ITS IMPACT ON AFFORDABILITY AND
13 ACCESS TO OPPORTUNITY. FOR A LISTEN AND LEARN, WE'LL ENGAGE
14 CUSTOMERS, STAKEHOLDERS, AND COMMUNITY-BASED ORGANIZATIONS IN
15 PILOT DESIGN AND EVALUATION THROUGH AN ADVISORY GROUP, ALSO
16 THROUGH THE POLICY ADVISORY COUNCIL ACCESS AND EQUITY
17 SUBCOMMITTEE AND THROUGH ENGAGEMENT WORK. FOR FOCUS AND
18 DELIVER, WE WILL PLAN TO HIRE COMMUNITY-BASED ORGANIZATIONS TO
19 HELP PROMOTE THE PILOT. WE WILL ALSO COLLECT CUSTOMER
20 EXPERIENCE DATA DURING PILOT OPERATIONS. AND FINALLY FOR THE
21 TRAIN AND GROW PILLAR WE WILL USE THE RESULTS OF OUR PILOT
22 EVALUATION TO INFORM POLICY AND PROGRAMS INCLUDING POTENTIAL
23 CHANGES TO THE PILOT. BY EMBRACING THE EQUITY PILLARS WE AIM
24 TO FUEL A PILOT THAT DOES A BETTER JOB AT MEETING THE NEEDS OF
25 LOW INCOME DRIVERS. NEXT SLIDE PLEASE. I WANTED TO REMIND YOU



1 OF OUR DRAFT GOALS OF THE PILOT WHICH I SHARED WITH YOU IN
2 DECEMBER BECAUSE THEY HELP SHOW HOW THE NEEDS OF LOW INCOME
3 DRIVERS ARE BEING CONSIDERED IN THE PILOT. WE HAVE MOSTLY
4 BORROWED THESE FROM CLIPPER START, BUT THEY SEEM LIKE A GOOD
5 FIT FOR THIS PILOT TOO. THESE GOALS WOULD BE THE FOUNDATION
6 FOR PERFORMANCE MEASURES WE USE TO EVALUATE THE PILOT. THE
7 GOALS ARE SPLIT INTO TWO CATEGORIES, IMPLEMENTATION ON THE
8 LEFT AND IMPACT ON THE RIGHT. IMPLEMENTATION GOALS ASSESS THE
9 SUCCESS OF THE PROGRAM OUTREACH, PROGRAM ADMINISTRATION, AND
10 EXPRESS LANES PERFORMANCE. IMPACT GOALS ASSESS WHETHER AND HOW
11 THE PILOT MAKES THE DIFFERENCE FOR LOW INCOME DRIVERS. WE PLAN
12 TO ASK CUSTOMERS TO CONFIRM THAT THESE GOALS MAKE SENSE AND
13 ULTIMATELY GET FEEDBACK FROM CUSTOMERS -- FOR CUSTOMERS ON
14 FOUR OF THE SEVEN GOALS FOR THE EVALUATION AND THOSE GOALS
15 WOULD BE AWARENESS GOAL, CUSTOMER EXPERIENCE GOAL,
16 AFFORDABILITY GOAL AND ALSO THE ACCESS MOBILITY GOAL. NEXT
17 SLIDE PLEASE. THIS DIAGRAM SHOWS A TYPICAL PROJECT DEVELOPMENT
18 LIFE CYCLE ON THE LEFT AND WHERE OUR ENGAGEMENT OUTREACH
19 APPROACH AROUND PILOT DESIGN FITS INTO IT. WE WANT TO DEVELOP
20 A STRONG HAND CONCEPT FOR HOW CUSTOMERS WILL GET APPROVED FOR
21 DISCOUNT TOLLS ON THE 880 EXPRESS LANES AND GET FASTRAK. WE'RE
22 IN THE MIDDLE OF INTERNAL DISCOVERY WORKSHOPS TO MAP OUT WORK
23 AND KEY DECISIONS. THIS PROCESS SHOULD LEAD TO A STRONG
24 CONCEPT AND PROPOSED RULES. WE PLAN TO TALK ABOUT THE STRAW
25 CONCEPT AND PROPOSE RULES WITH STAKEHOLDERS AND CUSTOMERS ONCE



1 WE FIGURE IT OUT WE WILL DETERMINE CHANGES AND POST PILOT
2 CONSIDERATION. NEXT PILOT PLEASE. SO WE RECOGNIZE THIS PILOT,
3 YOU KNOW, COULD HAVE REGIONAL IMPLICATIONS SO WE WANT TO GIVE
4 BAIFA MORE DETAIL ABOUT HOW WE'RE ENGAGING STAKEHOLDERS. WE'RE
5 DOING THIS IN TWO-WAYS FIRST THROUGH AN ADVISORY GROUP AND
6 SECOND THROUGH THE MTC POLICY ADVISORY COUNCIL EQUITY & ACCESS
7 SUBCOMMITTEE AND ACCESS SUBCOMMITTEE. OUR PROPOSED MEMBERSHIP
8 FOR THE ADVISORY GROUP INCLUDES A REPRESENTATIVE FROM EXPRESS
9 LANES TO BRIDGE TOLLING AGENCIES. SOME COUNTY TRANSPORTATION
10 AUTHORITIES THAT ARE HELPING TO BUILD EXPRESS LANES ON BEHALF
11 OF BAIFA AND ALSO CALTRANS. IN ADDITION, WE HAVE
12 REPRESENTATIVES FROM THE EQUITY AND ACCESS SUBCOMMITTEE AND
13 FROM TRANSFORM AND AS OF YESTERDAY, WE ADDED SPUR. WE JUST
14 HOSTED OUR FIRST MEETING WITH THE ADVISORY GROUP ON MARCH
15 11TH. WE'RE ALSO SEPARATELY ENGAGING THE ENTIRE MTC AND EQUITY
16 ACCESS SUBCOMMITTEE. WE MET WITH THEM IN JUNE AND OCTOBER LAST
17 YEAR TO GET FEEDBACK ON OUR PILOT PLAN BEFORE WE PRESENTED TO
18 YOU IN DECEMBER. OUR NEXT MEETING WITH THEM IS APRIL 5TH WHERE
19 WE WILL DISCUSS THE SAME TOPICS AS THIS BAIFA PRESENTATION. AS
20 A RESULT, THE STAKEHOLDER AND CUSTOMER ENGAGEMENT PLANS THAT
21 WE'RE PRESENTING TODAY ARE GOING TO REMAIN PRELIMINARY UNTIL
22 WE HEAR FROM THEM. THROUGHOUT 2021 WE WILL DISCUSS KEY ASPECTS
23 OF THE PILOT WITH THE TWO GROUPS TO GET FEEDBACK AND KEEP THEM
24 IN THE LOOP ON OUR PROGRESS. WE EXPECT TO FOCUS ON CORE TOPICS
25 INCLUDING HOW TO ENGAGE THE COMMUNITY, WHAT PROPOSED POLICY



1 AND BUSINESS RULES ARE NEEDED TO SUPPORT THE PILOT, HOW THE
2 PILOT AFFECTS EXISTING TECHNICAL SYSTEMS, HOW TO EVALUATE THE
3 PILOT, AND HOW TO LET THE COMMUNITY KNOW ABOUT THE PILOT WHEN
4 IT IS READY TO LAUNCH. SO NOW I'M GOING TO ASK MY COLLEAGUE
5 LYSA HALE TO TALK ABOUT OUR CUSTOMER ENGAGEMENT PLANS. NEXT
6 SLIDE PLEASE.

7

8 **LYSA HALE:** THANK YOU PIERCE. WE WILL BE CONDUCTING THREE TYPES
9 OF COMMUNITY ENGAGEMENT FOCUS GROUPS AND TELL GROUPS. THESE
10 ARE AN OPPORTUNITY TO HEAR FROM MULTIPLE PEOPLE ABOUT A SET OF
11 TOPICS WE HAVE A GOAL OF 8 TO 10 PEOPLE PER FOCUS GROUP AND IN
12 THE CURRENT ENVIRONMENT WE WILL CONDUCTING FOCUS GROUPS OVER
13 ZOOM HOWEVER NOT EVERYBODY HAS ACCESS TO A WAY TO PARTICIPATE
14 IN ZOOM MEETINGS SO WE NEED TO PROVIDE A WAY FOR THEM TO
15 PARTICIPATE AS WELL. TELEPHONE TOWN HALLS ARE A WAY TO SHARE
16 INFORMATION WITH INTERESTED PEOPLE AND GET FEEDBACK JUST
17 THROUGH A PHONE CALL. THE OTHER METHOD IS SURVEYS ASKING
18 CUSTOMERS ABOUT THEIR EXPERIENCE PARTICIPATING IN THE PILOT
19 ALL IN MULTI-LINGUAL SPANISH ENGLISH AND CHINESE. THERE IS A
20 LOT OF INFORMATION HERE. YOU CAN SEE HERE THE TOPICS FOR THE
21 VARIOUS FOCUS GROUPS AND HOW WE'RE GOING TO OTHER METHODS THAT
22 WE'LL BE USING FOR EACH OF THE TOPIC METHODS. FIRST GROUPS
23 WILL BE DRIVERS AND FOCUS ON THE PILOT. FIRST GROUPS COVERING
24 TOPICS SUCH AS WHAT ARE THE RULES HOW SHOULD PEOPLE APPLY HOW
25 TO WORK TO GET FASTRAK AND WHAT WOULD KEEP FROM YOU APPLYING.



1 THE SECOND SET OF FOCUS GROUPS WILL COVER TOPICS SUCH AS WHAT
2 KIND OF DISCOUNTS SHOULD BE OFFERED WHAT ARE YOUR TRAVEL
3 PATTERNS, AND HOW WILL THIS INCREASE YOUR ACCESS TO
4 OPPORTUNITIES THAT YOU WOULDN'T OTHERWISE V HOW SHOULD WE LET
5 PEOPLE KNOW ABOUT THE PILOT AND WHAT ARE THE BEST OUTREACH
6 METHODS. THE THIRD CATEGORY OF FOCUS GROUPS WILL BE A SINGLE
7 GROUP WITH REPRESENTATIVES FROM COMMUNITY-BASED ORGANIZATIONS
8 OR CBOS WHO IS PROVIDE VALUABLE INPUT ON HOW WE MEASURE THE
9 SUCCESS OF THE PROGRAM. FOR THE FOURTH AND FIFTH SETS OF FOCUS
10 GROUPS, WE WILL BE TALKING WITH ACTUAL PARTICIPANT IN THE
11 PROGRAM ABOUT THEIR EXPERIENCE. THE FOURTH SET OF FOCUS GROUPS
12 WILL TAKE PLACE FOUR MONTHS AFTER THE START OF THE PILOT AND
13 FOCUS ON HOW PEOPLE BECAME AWARE OF THE PROGRAM, WHAT THEY
14 THOUGHT OF THE APPLICATION PROCESS, AND THEIR EXPERIENCE USING
15 FASTRAK. WE ALSO WILL ASK IF PARTICIPATING IN THE PILOT WOULD
16 INCREASE THEIR ACCESS TO OPPORTUNITIES. (INTERRUPTION) WE WILL
17 ALSO ASK IF PARTICIPATION IN THE PILOT WOULD INCREASE THEIR
18 ACCESS TO OPPORTUNITIES THEY MIGHT NOT HAVE OTHERWISE HAD. WE
19 WILL ASK FOR SURVEYS OF PARTICIPANTS TO GET TO THESE
20 QUESTIONS. THE THIRD PHASE ADDRESSING USE OF EXPRESS LANES AND
21 FASTRAK PARTICIPANTS TRAVEL PATTERNS AND WHETHER THEIR
22 BEHAVIOR CHANGED AND HOW THEIR ACCESS TO OPPORTUNITIES CHANGED
23 WE ALSO WANT TO KNOW HOW VALUABLE THE TOLL DISCOUNT WAS, WE
24 WILL ALSO USE SURVEYS TO GET AT SOME OF THESE TOPICS. NEXT
25 SLIDE PLEASE. WE WANT TO GIVE YOU A PREVIEW OF PUBLIC OUTREACH



1 AND MARKETS WITH A CAVEAT WE ARE LOOKING TO PUBLIC
2 PARTICIPANTS CBO AND EQUITY AND ACCESS SUBCOMMITTEE TO GIVE US
3 INPUT ON WHAT WILL MAKE OUTREACH AND MARKETING MOST
4 SUCCESSFUL. THAT SAID WE ARE PERMITTING TO CONTRACT WITH 3CBOS
5 TO HAVE THEM PROMOTE THE PILOT AND OFFER HAND ON ASSISTANCE
6 AND SERVE AS A WALK IN CENTER WHERE PEOPLE CAN COME IN DIRECT
7 TO GET HELP. AND WE WILL BUILD ON THE WORK FOR CLIPPER START
8 AND TAKE ADVANTAGE OF THE WHAT WE HAVE ESTABLISHED WITH SOCIAL
9 SERVICE AGENCY PROVIDES TO HELP THEM ENGAGE IN THE PILOT AND
10 AFTER THIS WE WILL SUPPLEMENT WITH PAID ADVERTISING. I'LL TURN
11 IT BACK OVER TO PIERCE TO DISCUSS THE SCHEDULE. NEXT SLIDE
12 PLEASE.

13

14 **PIERCE GOULD:** THANK YOU LYSA. I RECONFIGURED MY MONITOR
15 HOPEFULLY IT WORKS THIS TIME. THIS IS OUR PRELIMINARY SCHEDULE
16 IN A SIMPLIFIED FORMAT. I SHARED A SIMILAR SLIDE WITH YOU IN
17 DECEMBER. I WANT TO POINT OUT ONE SIGNIFICANT CHANGE WHICH IS
18 THAT WE HAVE LEARNED MORE ABOUT WHAT IT'S GOING TO TAKE TO
19 DELIVER THE PILOT. WE HAVE SHIFTED THE TECHNICAL SYSTEMS WORK
20 OUT THREE MONTHS AND ADJUSTED THE LAUNCH DATE TO SOMETIME IN
21 THE FIRST QUARTER OF 2022 THERE CONTINUES TO BE SOME RISK THAT
22 COULD AFFECT THE SCHEDULE INCLUDING THAT WE MIGHT REVISE OUR
23 SCOPE, BASED ON WHAT WE HEAR FROM STAKEHOLDERS AND POTENTIAL
24 CUSTOMERS. ALSO, WE HAVE A VARIETY OF CONTRACTORS WORKING ON
25 THIS PILOT. AND WE NEED TO MAKE SURE THEY'RE COORDINATED, AND



1 THEN LASTLY, THERE IS A LOT GOING ON, IN THE NEAR-TERM WITH
2 NEW EXPRESS LANES OPENING, AND IT IS A LOT FOR MTC STAFF AND
3 THE FASTRAK CONTRACTOR TO MANAGE AND SO, YOU KNOW, THIS ALSO
4 COULD POTENTIALLY AFFECT OUR SCHEDULE. WE WILL CONTINUE TO
5 MONITOR THE SCHEDULE, THOUGH, AND PROVIDE UPDATES. NEXT SLIDE
6 PLEASE. SO I WANT TO END THIS PRESENTATION WITH A PREVIEW OF
7 SOME OF THE TOPICS WE INTEND TO COVER AT FUTURE BAIFA
8 MEETINGS. I CAN'T GUARANTEE THE EXACT TIMING BUT THIS
9 REPRESENTS MY BEST GUESS AT THIS POINT. IN JULY AND JUNE WE
10 AIM TO COME BACK TO TALK ABOUT HOW THE PILOT WILL WORK,
11 INCLUDING THE RULES, AND THE DRAFT EVALUATION PLAN. I WOULD
12 ALSO LIKE TO KICK OFF AN AMENDMENT OF OUR TOLL ORDINANCE WHICH
13 NEEDS TO BE UPDATED TO INCLUDE A DISCOUNT. AND IN SEPTEMBER
14 AND OCTOBER, WE WILL CONTINUE THE TOLL ORDINANCE PROCESS WITH
15 A PUBLIC HEARING AND ADOPTION VOTE, AND SHARE THE DRAFT
16 OUTREACH AND ENGAGEMENT PLAN BEFORE LAUNCHING THE PILOT. SO
17 THANK YOU VERY MUCH FOR YOUR TIME TODAY, LYSA AND I WELCOME
18 YOUR COMMENTS AND QUESTIONS.

19

20 **ALFREDO PEDROZA, CHAIR:** THANK YOU VERY MUCH PIERCE AND LYSA.
21 LYSA, GREAT PRESENTATION. AT THIS TIME I WILL BRING IT BACK TO
22 THE CUSTOMERS. I SEE ALSO WE HAVE SOME MEMBERS OF THE PUBLIC.
23 FIRST STARTING WITH COMMISSIONERS, COMMISSIONER PAPAN.

24



1 **GINA PAPAN:** THANK YOU MR. CHAIR. FABULOUS PRESENTATION. THANK
2 YOU SO MUCH. JUST TO TRY TO GET AHEAD OF THE GAME AND ASSIST
3 YOU ALL, SINCE WE HAVE A MANAGED LANE THAT'S IN DEVELOPMENT, I
4 OF COURSE WILL SHARE THIS INFORMATION -- BUT HOW CAN WE MAKE
5 IT EASIER FOR YOU. HOPEFULLY THIS IS A SUCCESS JUST IN
6 PRELIMINARY WORK MOVING FORWARD. YOU DON'T HAVE TO ANSWER AT
7 THIS POINT IN TIME JUST LET ME KNOW ON OUR END HOW WE CAN
8 ASSIST AND HOPEFULLY PARTICIPATE WITH YOU ON THIS IN THE
9 FUTURE. THANK YOU.

10

11 **PIERCE GOULD:** I WOULD LIKE TO SAY, WE HAVE BEEN COORDINATING
12 WITH SAN MATEO COUNTY. I ACTUALLY DO -- AM A MAPPER OF THE
13 ADVISORY GROUP OF THE EQUITY PROGRAM THAT YOU ARE LOOKING AT
14 AND WE HAVE SAN MATEO COUNTY REPRESENTED ON OUR ADVISORY
15 GROUP.

16

17 **GINA PAPAN:** THANK YOU SO MUCH.

18

19 **ALFREDO PEDROZA, CHAIR:** THANK YOU COMMISSIONER PAPAN. VICE
20 CHAIR JOSEFOWITZ?

21

22 **COM. NICK JOSEFOWITZ:** THANK YOU. REALLY EXCITING PROGRAM. ARE
23 WE GOING TO HAVE MULTIPLE -- LIKE, IS THIS GOING TO BE LIKE
24 TRANSIT AGENCIES WHERE EVERY TRANSIT -- WELL EVERY TOLL
25 OPERATOR HAS THEIR OWN DISCOUNT PROGRAM? I KNOW THAT SCOTT IS



DA March 24, 2021TE

1 NO LONGER WITH US, ON THESE CALLS, BUT, YOU KNOW, I HAVE GOT
2 TO CHANNEL HIM.

3

4 **ALFREDO PEDROZA, CHAIR:** HE IS LISTENING FROM AFAR. [LAUGHTER]

5

6 **PIERCE GOULD:** COMMISSIONER JOSEFOWITZ, NO. OUR GOAL IS, FOR
7 BAIFA TO CONDUCT A PILOT, THE REASON WE HAVE AN ADVISORY GROUP
8 IS BECAUSE WE RECOGNIZE IT'S IMPORTANT THAT WE WORK AS A
9 REGIONAL SET OF EXPRESS LANE OPERATORS AND WE WANT TO HAVE
10 CONSISTENT POLICIES, ESPECIALLY ON SOMETHING LIKE THIS, FOR
11 OUR CUSTOMERS. SO WE ARE, YOU KNOW, TRYING TO FIELD THE PILOTS
12 BUT THAT'S THE REASON FOR THE ADVISORY GROUP WITH PARTICIPANTS
13 FROM ALL THE EXPRESS LANE OPERATORS ON BOARD, AND AS WE
14 EVALUATE THE PILOT AND CONFIRM WHERE, YOU KNOW, WHERE IT COULD
15 FEED THEM MAYBE WHERE SOME CHANGES ARE NEEDED MAYBE CONTINUE
16 TO WORK WITH OUR PARTNERS AND ULTIMATELY WE'LL HAVE TO WORK
17 TOGETHER ON AN OVERALL PROGRAM FOR THE REGION.

18

19 **COM. NICK JOSEFOWITZ:** THANK YOU PIERCE. IF YOU -- FOR ME, THAT
20 WAS THE RIGHT ANSWER. I HAVE A -- MY SECOND QUESTION IS
21 LOOKING AT THE TOLLING DISCOUNTS IS OBVIOUSLY REALLY IMPORTANT
22 AND OTHER SORT OF ELEMENTS OF THAT PROGRAM. I DON'T THINK
23 ANYBODY WILL BE SURPRISED FOR ME TO BRING UP FINES AND FEES
24 AND PENALTIES FOR NON-PAYMENT, AS WELL. AND I THINK THAT THIS
25 IS THE RIGHT OPPORTUNITY TO ALSO INCLUDE THAT IN THE SCOPE OF



1 THIS PILOT. AND THAT I THINK IT WOULD BE, YOU KNOW, OVER 50
2 PERCENT OF LOW INCOME PEOPLE RATE, KIND OF, FINES AND FEES AS
3 ONE OF THE ITEMS THAT HAS THE MOST IMPACT ON THEIR FINANCIAL
4 SECURITY AND I THINK IT WOULD BE A REAL MISTAKE TO EXCLUDE IT
5 FROM THE SCOPE. WHAT'S YOUR THINKING ON THAT PIERCE?

6

7 **PIERCE GOULD:** WE HAVE HEARD. YOU ARE CORRECT. WE ARE
8 ADDRESSING THAT IN THE EQUITY ACTION PLAN TO ADDRESS POLICIES
9 AND PROCEDURES WITH A GOAL OF CREATING A MORE EQUITABLE TOLL
10 EXPERIENCE INCLUDING LOOKING AT PENALTIES AND FEES BUT ALSO
11 MORE COMPREHENSIVELY IN HOW TO MODERNIZE FASTRAK AND MAKE IT
12 MORE CUSTOMER FRIENDLY INCLUDING FOR LOW INCOME EARNERS WE
13 WILL BE FOLLOWING MTC'S PLATFORM IN DOING THAT ENGAGING
14 CUSTOMERS TO IDENTIFY BARRIERS WITH THOSE POLICIES AND
15 ENSURING ULTIMATELY MEANINGFUL SOLUTIONS TO THEM. MY
16 UNDERSTANDING IS THAT WE'LL BE PRESENTING DRAFT
17 RECOMMENDATIONS FOR THAT WORK AS A FUTURE BATA OVERSIGHT
18 MEETING. THE PILOT THAT I'M WORKING ON IS FOCUSED ON A TOLL
19 DISCOUNT FOR LOW INCOME DRIVERS. BUT WE DO EXPECT TO HEAR
20 ABOUT FASTRAK POLICIES IN OUR ENGAGEMENT PROCESS. AND I AM
21 COLLABORATING WITH THE STAFF THAT ARE WORKING ON THE EQUITY
22 ACTION PLAN THAT I JUST MENTIONED ON THE FASTRAK SIDE OF THE
23 HOUSE. AND I CERTAINLY WOULD EXPECT THAT AS WE AS DECISIONS
24 ARE MADE ON THE FASTRAK SIDE AROUND POLICIES AND PROCEDURES WE



1 WOULD INCLUDE THEM IN THIS SO THEY'RE HAPPENING AT THE SAME
2 TIME AS OUR PILOT.

3

4 **COM. NICK JOSEFOWITZ:** OKAY. THAT WAS A LITTLE BIT SORT OF A
5 ROUND ABOUT ANSWER. I APPRECIATE THERE IS MOVEMENT ON THIS I
6 THINK IT WOULD BE -- TO SAY WE'RE GIVING A DISCOUNT ON THE ON
7 TOLLS BUT IF THEY'RE PAYING 30 DAYS LATE WE'RE GOING TO STICK
8 A 400 FINE AND FEE, AND IF THEY DON'T PAY THE \$400 FEE WE'RE
9 GOING TO YANK THEIR DRIVER'S LICENSE BUT GOOD NEWS WE'RE
10 GIVING YOU A DISCOUNT. THAT DOESN'T SIT WITH ME. SO I THINK WE
11 NEED TO ADDRESS THE IMPACTED TOLLS INCLUDING FINES AND FEES
12 HAVING ON LOW INCOME COMMUNITIES IN A GOOD WAY.

13

14 **ALFREDO PEDROZA, CHAIR:** I WANT TO ECHO STATEMENTS. ESPECIALLY
15 FIRST ONE. THIS IS AN OPPORTUNITY TO DO THE RIGHT WAY FOR
16 MEANS-BASED TO GET AHEAD. A LOT OF TIMES WE'RE REACTING AFTER
17 IT'S HAPPENED AND IT'S ALWAYS HARDER TO DO SOMETHING. I THINK
18 THIS CRITICAL POINT TO HAVE CONSISTENCY AND STANDARDIZATION
19 FOR THE PEOPLE AND BENEFIT OF HELPING. THERESE?

20

21 **JACK BROADBENT:** ONE OF THE THINGS WE WOULD WANT TO CONSIDER,
22 AND WE NEED TO COME UP WITH EQUITY AND SPEED. THE PILOT
23 RELATED TO THE 880 CORRIDOR, AND ONE OF THE THINGS WE WANT TO
24 EVALUATE IS HOW QUICKLY CHANGES CAN BE MADE TO THAT AND NOT
25 NECESSARILY TIE THAT IMPLEMENTATION TO THE TIMING OF THE PILOT



1 IMPLEMENTATION. BUT I TOTALLY UNDERSTAND WANTING TO COORDINATE
2 MESSAGING AND COORDINATE POSITIVE IMPACT. SO LET ME TAKE THIS
3 BACK WITH THE TEAM, AND WE CAN LOOK INTO OPPORTUNITIES TO MAKE
4 THAT HAPPEN.

5

6 **ALFREDO PEDROZA, CHAIR:** THANK YOU THERESE. COMMISSIONER WORTH
7 AND THEN COMMISSIONER DUTRA-VERNACI.

8

9 **AMY R. WORTH, VICE CHAIR:** THANK YOU MR. CHAIR. FIRST OF ALL, I
10 WANT TO ECHO OUR EXECUTIVE DIRECTOR'S COMMENT AT THE BEGIN OF
11 THIS ITEM ABOUT THE EXCITEMENT FOR THIS PROGRAM. WE JUST
12 FINISHED THE CALCOG STATE CONFERENCE THESE LAST TWO DAYS, AND
13 THERESE WAS ONE OF THE KEYNOTE SPEAKERS ON A VERY IMPORTANT
14 PANEL WITH HER COLLEAGUES FROM AROUND THE STATE. REALLY
15 TALKING ABOUT SOME OF THE CHALLENGES, AND ONE OF THE MAJOR
16 THEMES WAS THIS ISSUE OF, YOU KNOW, UTILIZING THESE IMPORTANT
17 TRANSPORTATION RESOURCES AND THE EQUITY ELEMENTS THAT ARE
18 IMPORTANT IN IMPLEMENTING THEM. SO I REALLY WANT TO COMMEND
19 STAFF FOR, AND REALLY, THE COMMISSION FOR ITS SUPPORT OF THESE
20 EFFORTS IN LEADING THIS. BECAUSE I THINK THIS IS GOING TO BE
21 AN INCREDIBLE THING. AS COMMISSIONER PAPAN MENTIONED, WE'RE
22 ANTICIPATING THE OTHER CORRIDORS. SO ONE OF THE THINGS THAT WE
23 COULD PERHAPS IN THE FUTURE BE LOOKING AT IS WITH THE
24 ANTICIPATION THAT WE WILL BE IMPLEMENTING THIS IN THE OTHER
25 CORRIDORS. THERE DIFFERENT TRAVEL PATTERNS, FOR EXAMPLE, I'M



1 MINDFUL OF LOOKING AT THE 680 CORRIDOR, WHICH BRINGS TOGETHER
2 TRAVELERS FROM BOTH CONTRA COSTA AND SOLANO, AND OF COURSE THE
3 580 CORRIDOR. SO, YOU KNOW, WHAT ARE THE TRAVEL PATTERNS? ARE
4 THERE ANY UNIQUE INFORMATION THAT WE NEED TO GET FROM THAT,
5 YOU KNOW, TO, IN IMPLEMENTING THOSE IN THE FUTURE? YOU KNOW,
6 THE OTHER THING IS, I REALLY AGREE WITH COMMISSIONER
7 JOSEFOWITZ'S POINT ABOUT MULTIPLE AGENCIES. IT WOULD BE MY
8 HOPE AND EXPECTATION THAT WE WOULD HAVE ONE PROGRAM LIKE THIS
9 FOR THE ENTIRE REGION THAT WE CAN MANAGE CONSISTENTLY. AND
10 THAT WOULD ENABLE US TO INCORPORATE FUTURE DISCUSSIONS AROUND
11 THE ISSUE OF FASTRAK. I THINK IT'S IMPORTANT THAT WE BE
12 ENGAGED AT THE LOCAL LEVEL AS ALL OF THE DIFFERENT COUNTIES
13 ARE LOOKING AT THE MANAGED LANES BUT THAT WE ALSO -- WE ARE
14 PROVIDING A PROGRAM. IT'S KIND OF LIKE CLIPPER. AND I THINK
15 THAT'S THE OTHER THING THAT'S REALLY IMPORTANT IN RECOGNIZE
16 THAT WE HAVE BEEN ABLE TO MOVE QUICKLY WITH THIS INITIATIVE
17 BECAUSE OF THE WORK THAT MTC AND THE CLIPPER BOARD HAVE DONE
18 WITH CLIPPER AND OUR STAFF THAT PROVIDES A BASIS FOR THE
19 EQUITY DISCUSSIONS AND IMPLEMENTATION. SO THIS PLAN, YOU KNOW,
20 CONGRATULATIONS. I REALLY WANT TO COMMEND THE STAFF FOR YOUR
21 DETAILED ANALYSIS OF WHAT THE ISSUES ARE, AND HOW WE GET THE
22 INFORMATION THAT CAN BEST ENABLE US TO REALLY ROLL OUT A
23 PROGRAM THAT REALLY WORKS FOR THE USERS. SO THANK YOU. THANK
24 YOU VERY MUCH.
25



1 **ALFREDO PEDROZA, CHAIR:** THANK YOU COMMISSIONER WORTH.

2 COMMISSIONER DUTRA-VERNACI?

3

4 **CAROL DUTRA-VERNACI:** YES, THANK YOU VERY MUCH CHAIR PEDROZA. I
5 AM SO HAPPY TO SEE CONVERSATION AND EVEN HAPPIER THAT THE 880
6 WAS CHOSEN FOR THE PILOT. AND THE REASON I SAY THAT IS THAT AT
7 OUR ACTC MEETINGS, THERE WAS A CONCERNED VOICE BY SEVERAL OF
8 THE COMMISSIONERS ABOUT THE INEQUITY AND EXPRESS LANES AND
9 LOWER INCOMING FOLKS NOT BE ABLE TO AFFORD THEM. I AM HAPPY TO
10 GO BACK TO THEM AND LET THEM KNOW IT'S NOT ONLY FOR THE PILOT
11 BUT BASICALLY SEEING TO LOW INCOME FOLKS. AND TO AMY,
12 COMMISSIONER WORTH, AS SHE JUST POINTED OUT IN TERMS OF
13 STANDARDIZATION AND POINTING OUT INCORPORATING THE SYSTEM AS
14 RAPIDLY AS WE CAN I THINK THAT'S IMPORTANT AS WELL BECAUSE AS
15 COMMISSIONER JOSEFOWITZ WAS TALKING ABOUT THE ISSUE OF FINES
16 AND PENALTIES WE DON'T WANT PEOPLE TO -- WE WANT TO LESSEN THE
17 CONFUSION AS SOON AS PILOT AS IT MOVES OUT OF THE PILOT
18 PROGRAM THEY'RE NO LONGER PAYING THE REDUCED FEE AS LONG AS WE
19 CAN AVOID CONFUSION THAT WOULD BE GREAT AND I ALSO AGREE WITH
20 THE THOUGHT IT DOESN'T DO ANY GOOD TO GIVE SOMEBODY A DISCOUNT
21 IF WE END UP JABBING THEM WITH FINES AND PENALTIES THAT THEY
22 CAN'T AFFORD. SO THANK YOU FOR THE OPPORTUNITY TO SPEAK.

23



1 **ALFREDO PEDROZA, CHAIR:** ALL RIGHT. THANK YOU VERY MUCH
2 COMMISSIONER. RANDI KINMAN THEN I'LL SEE IF THERE IS ANY OTHER
3 COMMISSIONERS.

4

5 **RANDI KINMAN:** THANK YOU. IT KIND OF GOES TO SHOW YOU THAT IF
6 YOU HANG AROUND LONG ENOUGH WHAT YOU ASK FOR FINALLY ROLLS
7 INTO THE CUE HERE. THE PRECURSOR TO THE POLICY ADVISORY
8 COUNCIL THE MINORITY CITIZENS POLICY ADVISORY COUNCIL ASKED
9 THAT A DROP OF PAINT ON THE EXPRESS LANES TO SEE WHAT KIND OF
10 EQUITY AND ANALYSIS AND WHAT KIND OF EQUITY WE COULD PROVIDE.
11 SO TO SEE THIS PILOT PROGRAM FINALLY COMING THROUGH MORE THAN
12 A DECADE LATER IS REALLY EXCITING. AND I WANT TO THANK
13 EVERYBODY FOR RAISING UP THE ISSUE OF FINES AND FEES. BECAUSE
14 I CAN GUARANTEE THAT WHAT'S GOING HAPPEN IS PEOPLE ARE GOING
15 BLOW THROUGHOUT PILOT PROGRAM LINES AND BLOW INTO ANOTHER
16 JURISDICTION BECAUSE THESE ARE ONLY [INDISCERNIBLE] CONTROLLED
17 FINES IN THE PILOT AND I WANT TO MAKE SURE THAT ANY OTHER
18 FINES OR FEES THAT SHOW UP IN OTHER JURISDICTIONS ARE ALSO IN
19 THE HOPPER FOR ANALYSIS. BECAUSE PEOPLE GET INTO THE TOLL
20 LANES AND DON'T REALIZE THEY'RE EXITING ONE JURISDICTION AND
21 GOING INTO ANOTHER. SO THANKS TO EVERYBODY FOR MOVING THIS
22 FORWARD.

23

24 **ALFREDO PEDROZA, CHAIR:** THANK YOU RANDI. GREAT COMMENTS. DO WE
25 HAVE ANY OTHER COMMISSIONERS THAT WISH TO COMMENT ON THIS



1 ITEM? SEEING NONE. I DO KNOW WE HAVE MEMBERS OF THE PUBLIC WHO
2 WISH TO ADDRESS US ON THIS ITEM.

3

4 **CLERK OF THE BOARD:** YES. I'LL GO AHEAD AND CALL ON THEM. AND I
5 HAVE RECEIVED NOTHING IN WRITING FOR THIS ITEM, BY THE WAY.

6

7 **ALFREDO PEDROZA, CHAIR:** THANK YOU KIMBERLY.

8

9 **CLERK OF THE BOARD:** YOU'RE WELCOME. THE FIRST SPEAKER IS ALETA
10 DUPREE, PLEASE UNMUTE YOURSELF. YOU HAVE TWO MINUTES.

11

12 **SPEAKER:** THANK YOU, CHAIR ALFREDO PEDROZA AND MEMBERS OF THE
13 COMMITTEE. ALETA DUPREE FOR THE RECORD. THANK YOU FOR THE
14 PRESENTATION. I WOULD LIKE TO SEE US DO THIS AS QUICKLY AS
15 POSSIBLE. I THINK THE BIGGEST PIECE OF WORK WE HAVE TO DO IS
16 GET AN ORDINANCE PASSED. WE CAN'T DO ANYTHING WITHOUT A LAW.
17 LET'S GET TO WORK DRAFTING THAT WITH ALL THE THINGS THAT ARE
18 MENTIONED. I KNOW THE IMPORTANCE OF EQUITY AS WELL HAVING COME
19 TO AGE IN ALBANY NEW YORK, AND DRIVING ON THE FREEWAY MAKING
20 SURE I HAVE MY JAR OF COINS AND BILLS. MAKE SURE I HAD MONEY
21 FOR THE THROUGH WAY AT ALL TIMES. THE I DIDN'T WANT TO RUN THE
22 RISK OF BLOWING THROUGH A TOLL BOOTH AND GETTING THE \$100
23 TICKET. KEEP AN EYE ON THAT. THE FASTRAK WILL HELP OUR LOW
24 INCOME COMMUNITIES TO GET INTO FASTRAK MORE EASILY. AND PEOPLE
25 ARE ALREADY SAVING, BECAUSE EVERY TIME YOU FILL UP THE GAS



1 TANK, THEY'RE SAVING. YOU DON'T EVEN THINK ABOUT THAT. SO
2 THERE WILL ALWAYS BE CARS. HOPEFULLY THEY WILL ALL BE
3 ELECTRIC, AND WITH ELECTRIC CARS COMES ELECTRONIC TOLLING. SO
4 LET'S GET TO WORK ON THIS SO THAT WAY PEOPLE CAN USE IT AND
5 HELP PAY FOR THESE ROADS. THANK YOU.

6

7 **CLERK OF THE BOARD:** THANK YOU.

8

9 **ALFREDO PEDROZA, CHAIR:** THANK YOU ALETA.

10

11 **CLERK OF THE BOARD:** NEXT SPEAKER IS CALLER LAST FOUR DIGITS.
12 5555.

13

14 **SPEAKER:** HELLO. THIS IS KEN BUKOWSKI. I HAVE SOME SERIOUS
15 PROBLEMS WITH THIS. TO BEGIN WITH WHEN WE BEGAN THE PRESS WAYS
16 ALL FUNDS WERE SUPPOSED TO BE USED TO PAY FOR PUBLIC TRANSIT
17 NOT FOR FACILITIES TO MAKE MORE MONEY. THE WHOLE POINT OF
18 EQUITY IS A GOOD ONE. I WOULD LIKE EACH PERSON TO WRITE A
19 PARAGRAPH OF WHAT IT MEANS TO THEM. EQUAL OPPORTUNITY? IF YOU
20 CONSTRAIN THE MOVEMENT OF PEOPLE YOU LIMIT OPPORTUNITIES TO
21 WORK TO DO ANYTHING. AND SURELY WITH THE FINES THEY CAN'T PAY
22 FOR ANYTHING. I THINK WE HAVE REAL PROBLEMS WITH EQUITY WITH
23 ALL OF THE MONIES GOING TO MAKE TRANSIT FREE AND THAT SHOULD
24 BE THE MAJOR GOAL. THANK YOU.

25



1 **ALFREDO PEDROZA, CHAIR:** THANK YOU.

2

3 **CLERK OF THE BOARD:** THANK YOU. NEXT SPEAKER IS ROLAND LEBRUN.
4 YOU HAVE TWO MINUTES. PLEASE UNMUTE YOURSELF.

5

6 **SPEAKER:** THANK YOU, MR. CHAIR, IN THE INTEREST OF TIME, I WANT
7 TO SAY THANK YOU, THANK YOU, AND THANK YOU AGAIN FOR THE
8 PEOPLE WHO HAVE PUT THIS TOGETHER. I THINK IT'S EXEMPLIFIED
9 THE QUALITY OF THE WORK THAT'S DONE BY MTC STAFF. AND I HOPE
10 THIS WOULD BE TAKEN INTO CONSIDERATION WHEN WE START
11 DISCUSSIONS ABOUT THE NETWORK MANAGER OR WHATEVER. I YIELD MY
12 TIME. THANK YOU.

13

14 **ALFREDO PEDROZA, CHAIR:** THANK YOU ROLAND.

15

16 **CLERK OF THE BOARD:** NO FURTHER SPEAKERS MR. CHAIR.

17

18 **ALFREDO PEDROZA, CHAIR:** THANK YOU KIMBERLY. THANKS LYSA AND
19 PIERCE. THANK YOU VERY MUCH. NEXT ITEM 3B FINANCIAL STATEMENTS
20 FOR Q2 FISCAL YEAR 2020/2021, UNAUDITED. THIS IS AN
21 INFORMATIONAL ITEM. RAYMOND WOO.

22

23 **BRIAN MAYHEW:** BRIAN MAYHEW. MR. WOO IS ON ASSIGNMENT. HE ASKED
24 ME TO PITCH IN.

25



1 **ALFREDO PEDROZA, CHAIR:** THANK YOU. GO AHEAD.

2

3 **BRIAN MAYHEW:** TWO EXPRESS LANES NOW, AND REMEMBER THE EXPRESS
4 LANES ARE DISTINCT THEY ARE INDIVIDUAL AND UNIQUE ENTERPRISES.
5 BUT ONE STANDS ALONE AND THIS WILL BE THE INTRODUCTORY REPORT
6 FOR THE NEW 880 EXPRESS LANES. TALKING ABOUT 680 FIRST VERY
7 QUICKLY YOU WILL SEE IT HAS A SLIGHT OPERATIONAL DEFICIT AT
8 THE MIDDLE OF THE YEAR. THAT WAS NOT UNEXPECTED. YOU HAVE 2.2
9 MILLION IN REVENUE, ONLY 1.2 MILLION IN TOLL REVENUE. SO OUR -
10 - OR 1.4 MILLION IN TOLL REVENUE. I'M SORRY. SO WE EXPECT THE
11 TOLL REVENUE TO PICK UP A BIT IN THE SECOND HALF OF THE YEAR.
12 THE GOOD NEWS WITH TRAFFIC BEING DOWN AT THE START OF THE
13 YEAR, SO WERE EXPENSES 25 PERCENT OF THE ESTIMATED BUDGET AS
14 WELL. WE ANTICIPATED A FAR -- WELL, YOU HAVE A DEFICIT, IT'S
15 USUALLY NOT GOOD NEWS BUT IN THIS CASE WE BUDGETED AN ALMOST
16 \$5 MILLION DEFICIT GOING INTO THE YEAR SO WE'RE SUBSTANTIALLY
17 BELOW THAT ESTIMATE AND WITH TRAFFIC DOING A BIT OF RECOVERING
18 ALL OVER THE ECONOMIC PICKING UP A BIT WE THINK THAT DEFICIT
19 CAN PICK ITSELF UP, AND BACK TO CASH FLOW POSITIVE EVEN IF WE
20 HAVE A SHORTFALL THE ENTERPRISE HAS A \$15 MILLION RESERVE
21 EASILY CAPABLE OF HANDLING ANY SHORT FALL. THAT TAKE CARE OF
22 680. 880, IT'S NEW. A BIT SURPRISING. REVENUE, IN START UP
23 MODE CAPITALIZING EXPENSES IN THE BEGINNING BUT WE WILL SEE
24 THE REVENUE BUT WON'T GET TO THE EXPENSE SIDE UNTIL WE BREAK
25 OUT THE PROJECT SIDE BY END OF THE YEAR. MEANWHILE IT IS QUITE



DA March 24, 2021TE

1 A SURPRISE, THE REVENUE IS VERY STRONG AND LOOKS GOOD FOR THE
2 WHOLE YEAR. THE CAPITAL PROJECT SIDE, EVERYTHING, NO PROJECTS
3 ARE OVER BUDGET, ABOUT 20 PERCENT OF THE ADOPTED BUDGET
4 REMAINING FOR FUTURE -- FOR THE REMAINING PROJECTS. AND THAT'S
5 ABOUT IT. IT'S IN GOOD SHAPE, FINANCIALLY. WE'RE GOING -- WE
6 SHOULD END THE YEAR IN PRETTY DECENT SHAPE. HAPPY TO ANSWER
7 QUESTIONS.

8

9 **ALFREDO PEDROZA, CHAIR:** GREAT. THANK YOU VERY MUCH BRIAN. ANY
10 QUESTIONS OR COMMENTS FROM COMMISSIONERS AT THIS TIME? SEEING
11 NO RAISED HANDS. KIMBERLY, ANY PUBLIC COMMENT ASSOCIATED WITH
12 THIS ITEM?

13

14 **CLERK OF THE BOARD:** I HAVE RECEIVED NO WRITTEN PUBLIC COMMENT
15 AND WEE NO MEMBERS OF THE PUBLIC WITH THEIR HAND RAISED.

16

17 **ALFREDO PEDROZA, CHAIR:** THANK YOU VERY MUCH. MOVING TO ITEM
18 FOUR PUBLIC COMMENT. I WILL ASK IF THERE ARE ANY ITEMS
19 RECEIVED UNDER PUBLIC COMMENT ASSOCIATED WITH THIS ITEM
20 RECEIVED BY 5:00 P.M. YESTERDAY ASK YOU IF YOU WISH TO COMMENT
21 RAISE YOUR HAND OR DIAL STAR NINE NOW.

22

23 **CLERK OF THE BOARD:** I HAVE RECEIVED NO WRITTEN PUBLIC COMMENT
24 AND I HAVE A COUPLE OF PUBLIC MEMBERS WITH THEIR HAND RAISED.
25 ALETA DUPREE. PLEASE UNMUTE YOURSELF. YOU HAVE TWO MINUTES.



1

2 **SPEAKER:** THANK YOU CHAIR, ALFREDO PEDROZA. ALETA DUPREE FOR
3 THE RECORD, SHE AND HER. AS WE GET TO THE BAIFA AND EXPRESS
4 LANES OPERATIONS CERTAINLY I SEE SOME IMPORTANT THEMES OF
5 EQUITY, WHICH I TALKED ABOUT IN MY PREVIOUS COMMENTS WITH YOU,
6 AND I HAVE MANY STORIES OF TOLLING IN MY YOUNGER DAYS. A DRIVE
7 FROM ALBANY TO NEW YORK CITY, WHICH IS ABOUT 150 MILES
8 ENTAILED ME GOING THROUGH FOUR DIFFERENT AGENCIES. SOME OF IT
9 WAS TICKETED -- TICKETED IN AND OUT SYSTEM AND SOME OF IT WAS
10 PUTTING IN THE HOPPER. I THINK IT'S IMPORTANT TO HAVE A
11 CONSISTENT SET OF EXPECTATIONS ACROSS OUR PARTNERSHIP AND WITH
12 OTHER AGENCIES I DON'T WANT STAFF TO WORRY ABOUT IF WE HAVE
13 ENOUGH MONEY IN THE JAR EVEN IN THE VIRTUAL WORLD, THE VIRTUAL
14 JAR. AND I AM INTRIGUE BODY THIS IDEA OF ALL LANES TOLLING.
15 I'M INTERESTED IN IT. I'M SUPPORTIVE OF IT. WE HAVE TO PAY FOR
16 ROADS. BUT I'M NOT SURE HOW FEDERAL LEGISLATION WORKS INTO
17 THAT WHEN IT COMES TO HIGHWAYS DESIGNATED AS INTERSTATE.
18 CERTAINLY, I FEEL THAT WE NEED TO BE A VOICE AT THE STATE AND
19 FEDERAL LEVEL. SO WE CAN CONTINUE TO PAY IT FORWARD AND
20 MAINTAIN THESE ROADS IN GOOD CONDITION. THANK YOU.

21

22 **CLERK OF THE BOARD:** THANK YOU. THE NEXT SPEAKER IS ROLAND
23 LEBRUN PLEASE UNMUTE YOURSELF. YOU HAVE TWO MINUTES.

24



1 **SPEAKER:** THANK YOU MR. CHAIR. WHAT I'M GOING TO TRY TO DO IN
2 TWO MINUTES, WHAT I WANT THE COMMISSION TO START THINKING
3 ABOUT IS HOW TO MAKE CONTACT CAL INVESTMENTS WITH HOW THE OPEN
4 SPACE TRUST IS GOING -- [INDISCERNIBLE] OPEN SPACE. I WANT TO
5 CIRCLE BACK TO THE DISCUSSION OF THE COMMISSION FIVE YEARS AGO
6 ABOUT SETTING UP A TRUST STRUCTURE BANK WELL LIQUID ASSETS AND
7 AT THE TIME, I BELIEVE EARTHQUAKE BONDS WERE MENTIONED THEN,
8 THAT DID NOT FLY. LET'S FAST FORWARD FIVE YEARS AND LOOK AT
9 THE DIFFICULTIES WE'RE EXPERIENCING JUST NORTH OF BEALE STREET
10 CONNECTING THE TRANSIT CENTER TO THE BAY. THESE DIFFICULTIES
11 ARE A DIRECT RESULT OF THE SALE OF A TRANSBAY PHASE ONE PART
12 OF THE ALIGNMENT TO THE BAY TO MAKE UP FOR PHASE ONE. LET'S
13 IMPOSE HOW DIFFERENT THINGS COULD BE IF THE INFRASTRUCTURE
14 BANK HAD MADE A \$175 MILLION INVESTMENT BY [INDISCERNIBLE]
15 THIS PARCEL FROM THE -- [INDISCERNIBLE] SO WHERE AM I GOING
16 WITH THIS? WHAT I'M ASKING THE COMMISSION IS TO CONSIDER
17 INVEST NEGLIGENT CALTRAIN PARKING LOT IN SANTA CLARA COUNTIES
18 THAT ARE OWNED BY THE VTA, PURCHASE THESE PARCELS TO PRESERVE
19 THEM FOR FUTURE TRANSPORTATION NEEDS, AND ACTUALLY EMINENT
20 DOMAIN THEM FROM THE VTA IF THEY'RE -- CORPORATION.

21

22 **CLERK OF THE BOARD:** THANK YOU. NEXT SPEAKER IS KEN BUKOWSKI.
23 YOU HAVE TWO MINUTES.

24



1 **SPEAKER:** BACK TO THE QUESTION OF EQUITY. I DON'T THINK IT'S
2 GETTING FAIR CONSIDERATION. IS IT ENTITLEMENT? WE NEED TO
3 ACCOMPLISH FREE TRANSIT BECAUSE WE NEED TO PROVIDE EQUAL
4 OPPORTUNITY FOR PEOPLE TO BE SUCCESSFUL. EVERY TIME YOU PUT A
5 COST IN FRONT OF SOMEBODY TO DO SOMETHING IT'S AN IMPEDIMENT.
6 WITH ALL LANE TOLLING YOU'RE GOING TO CONTINUE TO MAKE
7 EVERYTHING MORE EXPENSIVE. THERE IS ONLY TWO WAYS TO SPEND
8 TRANSPORTATION MONEY, ONE IS ON PEOPLE AND THE OTHER IS ON
9 FACILITIES AND ALL THE MONEY GOES TO FACILITIES -- AND THAT
10 MAKES [INDISCERNIBLE] MORE VALUABLE. WHY CAN'T WE CREATE
11 ASSESSMENT PROJECT AND IT WOULD BENEFIT IN PEOPLE PAYING THAT
12 MONEY BACK. THANK YOU.

13

14 **CLERK OF THE BOARD:** THANK YOU. NO ADDITIONAL MEMBERS OF THE
15 PUBLIC WITH THEIR HAND RAISED.

16

17 **ALFREDO PEDROZA, CHAIR:** THANK YOU TO ALL THE SPEAKERS THAT
18 PARTICIPATED. SEEING NO FURTHER COMMENT. SEEING NO FURTHER
19 BUSINESS BEFORE THE AUTHORITY. WE ARE GOING TO ADJOURN TO OUR
20 NEXT MEETING, HELD WEDNESDAY APRIL 28, 2021, BAY AREA METRO
21 CENTER OR BY WEBCAST. WE'RE ADJOURNED. [ADJOURNED]

22



Broadcasting Government