

**METROPOLITAN
TRANSPORTATION
COMMISSION**
Meeting Transcript



MARCH 8, 2024

1 **REGIONAL NETWORK MANAGEMENT COMMITTEE**

2 **FRIDAY, MARCH 8TH, 2024, 11:00 AM**

3

4

5 **CHAIR DAVID RABBITT:** I WOULD LIKE TO CALL TO ORDER THE
6 REGIONAL NETWORK MANAGEMENT COMMITTEE OF MARCH 8TH, 2024. I AM
7 DAVID RABBIT, CHAIR, ALONG WITH SUE NOACK VICE CHAIR. ROLL
8 CALL.

9

10 **CLERK, MARTHA SILVER:** RABBIT?

11

12 **CHAIR, DAVID RABBITT:** HERE.

13

14 **CLERK, MARTHA SILVER:** NOACK?

15

16 **SUE NOACK:** HERE.

17

18 **CLERK, MARTHA SILVER:** DUTRA-VERNACI?

19

20 **CAROL DUTRA-VERNACI:** HERE.

21

22 **CLERK, MARTHA SILVER:** MEMBER EDISON IS ABSENT. GIACOPINI IS
23 ABSENT. LEE IS ABSENT. MAHAN IS ABSENT. MOULTON-PETERS IS
24 ABSENT. SHAW? IS ABSENT. AND MEMBER SPERING?

25



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1 **CHAIR, JAMES P. SPERING:** PRESENT.

2

3 **CLERK, MARTHA SILVER:** WE HAVE A QUORUM.

4

5 **CHAIR, DAVID RABBITT:** THANK YOU. I HOPE EVERYONE IN ABSENCE
6 TODAY BRINGS THEIR NOTES SIGNED BY THE PARENT. I WOULD LIKE TO
7 CALL THE MEETING TO ORDER. THIS MEETING IS WEBCAST ON THE MTC
8 WEB SITE. AND THE TELECONFERENCE ATTENDEES WILL BE CALLED UPON
9 BY THE LAST FOUR DIGITS OF THEIR PHONE NUMBER. PLEASE USE THE
10 RAISED HAND FEATURE OR DIAL STAR NINE AND WE WILL CALL UPON
11 YOU ACCORDINGLY. AND WITH THAT, WE'LL MOVE ON TO AGENDA ITEM
12 NUMBER ONE. WHICH WE HAVE ALREADY DONE. THAT WAS ROLL CALL. WE
13 HAVE A QUORUM AGENDA ITEM 2A REPORT FROM THE REGIONAL NETWORK
14 MANAGEMENT CUSTOMER ADVISORY GROUP. WE HAVE ADINA LEVIN HERE.
15 THANK YOU, ADINA FOR BEING HERE. THANK YOU FOR YOUR PATIENCE
16 AND ALL YOUR WORK.

17

18 **ADINA LEVIN:** THANK YOU VERY MUCH. AND REALLY GLAD THAT THIS
19 BODY IS HERE AND MEETING AND WHILE TODAY AGENDA IS PRETTY
20 LIGHT, THERE IS GOING TO BE A LOT OF REALLY IMPORTANT THINGS
21 GOING ON IN THE COMING YEAR. AND, SO, WITH THAT, HONOR TO BE
22 MAKING MY FIRST REPORT TO THE COMMISSION AS THE NEWLY ELECTED
23 CHAIR OF THE CUSTOMER ADVISORY GROUP. AND IN ADDITION TO
24 SERVING ON THE CUSTOMER ADVISORY GROUP AND THE POLICY ADVISORY
25 COUNCIL, AND THE PREDECESSORS TO THIS GROUP, THE



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1 TRANSFORMATION ACTION PLAN, AND THE POLICY ADVISORY COUNCIL
2 FARE INTEGRATION AND COORDINATION SUBCOMMITTEE, THAT PATH
3 TELLS YOU HOW THIS REGION HAS BEEN MAKING INCREMENTAL PROGRESS
4 TOWARD NETWORK MANAGEMENT AND HAPPY TO SUPPORT IN THE NEXT
5 STEPS ON THAT PROCESS. YOU PROBABLY KNOW MY BIO, WHICH I DON'T
6 REALLY NEED TO READ WITH SERVING ON, AS A COFOUNDER OF FRIENDS
7 EVER CALTRAIN, SUPPORTING SUCCESSFUL MODERNIZATION OF CALTRAIN
8 AS A REGIONALLY INTEGRATED PUBLIC TRANSPORTATION SYSTEM, AND
9 ADVOCACY DIRECTOR OF SEAMLESS BAY AREA, WHICH IS VERY FOCUSED
10 ON ACHIEVING THAT REGIONAL COORDINATION IN A HIGH RIDERSHIP
11 WORLD CLASS PUBLIC TRANSPORTATION SYSTEM. IN THE ADVISORY
12 BODY, AMONGST OTHER REPRESENTATIVES OF DIFFERENT RIDER PEOPLE
13 WITH -- RIDERS WITH DIFFERENT BACKGROUNDS, AND INSTITUTIONAL
14 CUSTOMERS OF TRANSIT, REPRESENTING DIFFERENT KINDS OF
15 ORGANIZATIONAL RIDERS, MY GOAL IS TO FACILITATE MEANINGFUL
16 DIALOGUE AND COLLABORATION AMONGST THE STAKEHOLDERS TO PROVIDE
17 THAT DIVERSE INPUT TO HELP GUIDE THE TRANSFORMATION OF BAY
18 AREA TRANSIT TO BE MORE CONVENIENT AND ACCESSIBLE TO GROW
19 RIDERSHIP AND ACHIEVE OUR GOALS FOR EQUITY AND CLIMATE AND
20 ECONOMIC DEVELOPMENT. WE DID MEET ON FEBRUARY 23RD, AND
21 IMPORTANTLY, AND I'M HAPPY TO REPRESENT OUT, BECAUSE WE HAD A
22 PRETTY SUBSTANTIVE DISCUSSION EXTENDING BART ON THE WORK PLAN
23 FOR THE COMING YEAR. AND THE WORK PLAN, AS YOU KNOW, HAS A
24 NUMBER OF IMPORTANT TOPICS, INCLUDING FARE COORDINATION AND
25 INTEGRATION, INCLUDING CLIPPER START, REGIONAL MAPPING AND



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1 WAYFINDING, TRANSIT PRIORITY TRANSIT 2050+ ACCESS MOBILITY
2 TRANSIT TRANSFORMATION PLAN UPDATE AND REGIONAL NETWORK
3 MANAGEMENT PERFORMANCE MEASURES WE ENDORSE THE WORK PLAN WITH
4 THE FOLLOWING COMMENTS THAT I WANTED TO CALL OUT FOR YOUR
5 ATTENTION FIRST OF ALL EMPHASIZING THAT THE TRANSIT
6 TRANSFORMATION ACTION PLAN IS A LIVING DOCUMENT AND WE WANT TO
7 BE ENGAGED IN THE UPCOMING UPDATE OF THE ACTION PLAN TAKING
8 INTO ACCOUNT WHAT'S BEEN FINISHED UP AND WHAT ARE NEXT STEPS
9 THAT NEED TO BE ADDED ON IN ORDER TO FURTHER THAT TRANSIT
10 TRANSFORMATION. WE WANT TO BE INVOLVED AT AN EARLY STAGE TO
11 WEIGH IN AS THESE PROJECTS AND PROGRAMS ARE BEING DEVELOPED.
12 THERE WAS A STRONG INPUT ABOUT ADVANCING A FULLY ACCESSIBLE
13 PUBLIC TRANSPORTATION SYSTEM, INCLUDING IMPROVING THE
14 ACCESSIBILITY OF THE GENERAL PURPOSE TRANSIT SYSTEM, LOWERING
15 BARRIERS FOR PEOPLE WITH DISABILITIES AND SENIORS AT EVERY
16 OPPORTUNITY. THAT WAS SOMETHING THAT CAME UP IN OUR COMMENTS
17 AND DISCUSSIONS. AND WE WANTED TO EMPHASIZE WELL COORDINATED
18 EFFORTS AMONGST AGENCIES AND MTC WORKING TOGETHER ASSESSING
19 RIDER NEEDS AND TOGETHER PROACTIVELY COMMUNICATING WITH THE
20 CUSTOMER. THAT RIDER UNDERSTANDING AND RIDER COMMUNICATION IS
21 A REALLY IMPORTANT AREA WHERE THAT NETWORK MANAGEMENT
22 COORDINATION IS EXTREMELY IMPORTANT GOING FORWARD. AND LAST
23 BUT NOT LEAST, WE WANTED, IN THE WORK PLAN, A -- IN OUR WORK
24 PLAN, A FOCUS ON WEIGHING IN ON EVALUATING THE PERFORMANCE OF
25 THE NETWORK MANAGEMENT STRUCTURE IN ACHIEVING ITS CUSTOMER-



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1 FACING GOALS AND EFFICIENCY, INCLUDING IDENTIFYING ANY
2 BARRIERS TO PROGRESS SO AS THAT FITS INTO THE PATH THAT WE'RE
3 ON THAT WAS SOMETHING THAT THE GROUP WAS EXTREMELY INTERESTED
4 IN HAVING INVOLVED IN THE WORK PLAN. LAST WILY WE RECEIVED
5 PRESENTATIONS INCLUDING UPDATES ON THE CLIPPER START PILOT
6 PROGRAM THE CLIPPER BAY PASS PILOT AND VIEWS AND PLEASED TO
7 SEE CLIPPER START IN THE BETTER TRAJECTORY AND HELP INCREASE
8 USAGE AND LOOKING FORWARD IN GENERAL TO THE NEXT STEP IN OUR
9 FARE INTEGRATION PLAN AND HAPPY TO TAKE ANY QUESTIONS AND
10 LOOKING FORWARD TO THE EVOLUTION OF THIS PROCESS.

11

12 **CHAIR, DAVID RABBITT:** GREAT. THANK YOU VERY MUCH. ARE THERE
13 ANY QUESTIONS FROM MY COLLEAGUES? I THINK YOU'RE ABSOLUTELY
14 RIGHT TODAY AGENDA IS RATHER LIGHT AND EVEN ON THE CONSENT
15 SIDE PROBABLY MORE TOWARDS WHAT WOULD BE USUAL IN THE
16 OPERATIONS WORLD. BUT MOVING FORWARD WE LOOK FORWARD TO
17 GETTING IN-DEPTH INTO THOSE ISSUES THAT YOU HAD SPOKEN ABOUT,
18 AND THAT ARE OF CONCERN TO ALL OF US. THANK YOU, AGAIN, FOR
19 ALL THE WORK. AND, AGAIN, I'LL LOOK TO MOVING TO THE CONSENT
20 CALENDAR, I AM SORRY.

21

22 **CLERK, MARTHA SILVER:** PUBLIC COMMENT FOR THAT ITEM.

23

24 **CHAIR DAVID RABBITT:** PUBLIC COMMENT. IS THERE ANYONE WHO WOULD
25 LIKE TO SPEAK TO THE ADVISORY -- UPON NO WRITTEN



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1 CORRESPONDENCE RECEIVED ON THAT ITEM NO ONE IN ZOOM WITH THEIR
2 HAND RAISED WISHING TO SPEAK AND NO ONE IN THE BOARDROOM
3 WISHING TO SPEAK ON THIS ITEM.

4

5 **CHAIR, DAVID RABBIT:** NOW WE ARE ON TO THE CONSENT CALENDAR.
6 FIVE ITEMS 5A THROUGH E, ARE THERE ANY QUESTIONS OR COMMENTS
7 ON THE CONSENT?

8

9 **SPEAKER:** MOTION.

10

11 **SPEAKER:** SECOND.

12

13 **CHAIR, DAVID RABBIT:** BEFORE WE ASK FOR VOTE I'LL ASK IF THERE
14 IS ANY PUBLIC COMMENT TODAY?

15

16 **CLERK, MARTHA SILVER:** THERE IS NO WRITTEN CORRESPONDENCE
17 RECEIVED ON THESE ITEMS, NO ONE IN THE BOARDROOM WISHING TO
18 SPEAK AND NO ONE ON ZOOM.

19

20 **CHAIR, DAVID RABBIT:** ARE WE GOOD WITH THE VOICE VOTE ON THIS
21 ONE?

22

23 **CLERK, MARTHA SILVER:** OKAY. YES.

24



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1 **CHAIR, DAVID RABBIT:** OKAY. ALL IN FAVOR OF THE CONSENT
2 CALENDAR ITEMS, 3A THROUGH 3C, PLEASE NOTE BY AYE. (AYES)
3 ABSTENTIONS? OPPOSED? HEARING NONE. MOTION PASSES UNANIMOUSLY
4 BY ALL MEMBERS PRESENT. THANK YOU VERY MUCH. MOVING TO ITEM
5 NUMBER FOUR WHICH IS PUBLIC COMMENT. IS THERE ANYONE WHO WOULD
6 LIKE TO SPEAK? I THINK WE DO HAVE ONE CARD. AND THAT IS ALETA
7 DUPREE. THANK YOU FOR BEING HERE.

8

9 **SPEAKER:** THANK YOU, CHAIR, DAVID RABBITT AND MEMBERS. ALETA
10 DUPREE FOR THE RECORD, SHE AND HER WITH TEAM FOLD. GOOD TO BE
11 HERE AND SPEAK GENERALLY. WHERE IS THE HAPPY MEDIUM IN THIS?
12 IN DENVER, IT'S EASY. THERE ONLY ONE AGENCY. DENVER RTD, THEY
13 COVER 2,000 SQUARE MILES. IN NEW YORK, YOU HAVE A FEW. THIS IS
14 KIND OF LIKE HERDING CATS. HOW DID WE DO A NETWORK, MAYBE NOT
15 ONE AGENCY FOR NINE COUNTIES, BUT A FEW, WHERE THE SMALLER
16 SYSTEMS AREN'T GOING TO GET SHUTOUT. I HAVE USED SOME OF THOSE
17 SMALLER SYSTEMS. I HAVE USED PETALUMA BUS ONCE TO GO TO A
18 SMART MEETING. IT WAS FINE. WE DON'T WANT ANYONE TO BE STEAM
19 ROLLED. IT SHOULDN'T BE JUST ABOUT BART AND MUNI, AS MUCH AS I
20 LIKE BART AND MUNI, WE HAVE TO REMEMBER EVERYBODY ALONG THE
21 WAY SO THEY HAVE AN EQUAL PLACE. THANK YOU.

22

23 **CHAIR, DAVID RABBITT:** GREAT. THANK YOU. IS THERE ANYONE ELSE
24 THAT WOULD LIKE TO SPEAK TO THIS BODY TODAY?

25



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1 **CLERK, MARTHA SILVER:** THERE ARE NO MEMBERS OF THE PUBLIC IN
2 ZOOM WISHING TO SPEAK. NO ONE ELSE IN THE BOARDROOM AND NO
3 WRITTEN CORRESPOND WAS RECEIVED FOR THIS ITEM.

4

5 **CHAIR, DAVID RABBITT:** ALL RIGHT. HAVING NO MORE BUSINESS IN
6 FRONT OF THIS BODY AND SEEING NO FURTHER COMMENTS FROM MY
7 COLLEAGUES. WE WILL ADJOURN OUR MEETING OF THE REGIONAL
8 NETWORK MANAGEMENT COMMITTEE WILL BE HELD FRIDAY APRIL 12TH AT
9 NINE RIGHT HERE AT 375 BEALE STREET. THANK YOU VERY MUCH
10 EVERYONE FOR BEING HERE. AND THANK YOU TO EVERYONE IN THE ROOM
11 FOR BEING HERE AND THANK YOU TO STAFF. [ADJOURNED]

12



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