



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

BATA Recovery Ad Hoc Working Group

Working Group Members:

Amy R. Worth, Chair

**Damon Connolly, Carol Dutra-Vernaci, Nick Josefowitz, Tony
Tavares**

Friday, October 23, 2020

9:00 AM

Board Room - 1st Floor (REMOTE)

The BATA Recovery Ad Hoc Working Group is scheduled to meet on Friday, October 23, 2020 at 9:00 a.m. in the Bay Area Metro Center (Remotely). In light of Governor Newsom's State of Emergency declaration regarding the COVID-19 outbreak and in accordance with Executive Order N-29-20 issued by Governor Newsom on March 17, 2020 and the Guidance for Gatherings issued by the California Department of Public Health, the meeting will be conducted via webcast, teleconference, and Zoom for committee, commission, or board members who will participate in the meeting from individual remote locations.

A Zoom panelist link for meeting participants will be sent separately to committee, commission, or board members.

The meeting webcast will be available at

<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>.

Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Attendee Link: <https://bayareametro.zoom.us/j/89423645118>

Join by Telephone: (for higher quality, dial a number based on your current location):

US: +1 669 900 6833 or +1 408 638 0968 or +1 346 248 7799 or +1 253 215 8782

or +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592

or 888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 894 2364 5118

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>.

Committee members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial "*9". In order to get the full Zoom experience, please make sure your application is up to date.

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

1. Call to Order / Roll Call / Confirm Quorum

Quorum: A quorum of this Authority shall be a majority of its regular non-ex-officio voting members (3).

2. Opening Remarks (Chair Amy R. Worth and Tony Tavares)

- 2a. [20-1513](#) Approval of September 28 meeting minutes

Action: Working Group Approval

Attachments: [2a - 09-28-2020 Draft Meeting Minutes.pdf](#)

3. BATA Briefing: Toll Collection

[20-1564](#) Presentation

Attachments: [3 - BATA Toll Collection.pdf](#)

- 3a. [20-1461](#) Overview of All Electronic Tolling and Open Road Tolling

Action: Information

Presenter: Carol Kuester

- 3b. [20-1462](#) Toll Payment Options

Action: Information

Presenter: Lynn Valdivia

- 3c. [20-1463](#) End of Cash Collection

Action: Information

Presenter: Tony Tavares and Leah Budu

4. [20-1464](#) Future Toll Plaza Operations

Action: Information

Presenter: Peter Lee

Attachments: [4 - Toll Plaza Improvements for AET ORT.pdf](#)

5. Summary and Next Steps (Andrew Fremier)

[20-1565](#) Presentation

Attachments: [5 - Ad Hoc Next Steps \(Oct\).pdf](#)

6. Closing Remarks (Worth)

7. Public Comment / Other Business

8. Adjournment / Next Meeting:

The next meeting of the BATA Recovery Ad Hoc Working Group is scheduled to be held on Friday, November 20, 2020 at 2:30 p.m. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA 94105 (remotely and by webcast as appropriate depending on the status of any shelter in place orders).

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Titulo VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1513 **Version:** 1 **Name:**

Type: Minutes **Status:** Committee Approval

File created: 10/9/2020 **In control:** BATA Recovery Ad Hoc Working Group

On agenda: 10/23/2020 **Final action:**

Title: Approval of September 28 meeting minutes

Sponsors:

Indexes:

Code sections:

Attachments: [2a - 09-28-2020 Draft Meeting Minutes.pdf](#)

Date	Ver.	Action By	Action	Result
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Subject:
Approval of September 28 meeting minutes

Recommended Action:
Working Group Approval



Meeting Minutes

BATA Recovery Ad Hoc Working Group

Working Group Members:

Amy R. Worth, Chair

*Damon Connolly, Carol Dutra-Vernaci, Nick Josefowitz, Tony
Tavares*

Monday, September 28, 2020

1:00 PM

Board Room - 1st Floor (REMOTE)

Call Remote Meeting to Order

1. Roll Call / Confirm Quorum

Present: 4 - Chair Worth, Commissioner Connolly, Commissioner Dutra-Vernaci, and
Commissioner Tavares

Absent: 1 - Commissioner Josefowitz

2. Opening Remarks (Chair Amy R. Worth and Tony Tavares)

3. BATA Briefing: Fast-Track Project Delivery

[20-1437](#)

3a. [20-1376](#) Traffic Trends and Impacts

Action: Information

Presenter: Toshi Shepard-Ohta

3b. [20-1377](#) Faster Delivery of Operational Strategies

Action: Information

Presenter: Stefanie Hom and Ashley Nguyen

4. San Francisco Transportation Recovery Plan

[20-1393](#)

Action: Information

Presenter: Tom Maguire (San Francisco Municipal Transportation Agency)

5. Summary and Next Steps (Andrew Fremier)

6. Closing Remarks (Worth)

7. Public Comment / Other Business

8. Adjournment / Next Meeting:

The next meeting of the BATA Recovery Ad Hoc Working Group is scheduled to be held on Wednesday, October 23, 2020 at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA 94105 (remotely and by webcast as appropriate depending on the status of any shelter in place orders).



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1564 **Version:** 1 **Name:**

Type: Report **Status:** Agenda Ready

File created: 10/19/2020 **In control:** BATA Recovery Ad Hoc Working Group

On agenda: 10/23/2020 **Final action:**

Title: Presentation

Sponsors:

Indexes:

Code sections:

Attachments: [3 - BATA Toll Collection.pdf](#)

Date	Ver.	Action By	Action	Result
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BATA TOLL COLLECTION



BAY AREA TOLL
AUTHORITY

BATA Ad Hoc Committee

Item 3

October 23, 2020

AD HOC WORKING GROUP MEETING TIMELINE

Deep Dive

Recommendations

✓ August

Traffic &
Revenue Trends
Finances
Ad Hoc Goals



✓ September

Fast-Track
Projects to
Serve Buses &
Carpools



October

Toll Collection
& Toll Plaza
Operations



November

Toll Bridge
Rehabilitation
& Asset
Management



December

Program
Costs,
Shortfalls
& Priorities



January

Agency Roles &
Responsibilities
BATA/Caltrans
Joint Venture
Next Steps

HISTORY OF BATA

1997

- BATA originally was created by the state Legislature to administer the base \$1 auto toll on the Bay Area's seven state-owned toll bridges.
- 

1998

- BATA began operations.
- 

2004

- BATA assumed responsibility for **Bay Area's FasTrak® electronic toll collection program**
- 

2005

- The Legislature expanded BATA's responsibilities to include administration of all toll revenue from the region's state-owned toll bridges as well as joint oversight of the state **Toll Bridge Seismic Retrofit Program** with Caltrans and California Transportation Commission.

CALTRANS/BATA COOPERATIVE AGREEMENT RELATING TO THE BRIDGES

CALTRANS

- Staff & supervise manual toll collection
- Operate, maintain, & provide rehab of bridges, including toll facilities
- Design & construct eligible projects

BATA

- Administer toll revenue
- Manage, operate & maintain FasTrak CSC
- Oversee manual toll collection
- Budget & fund operation & maintenance of toll bridges



TOLL BRIDGE OPERATIONS

FY 2020-21 Budget Total \$111M*

Caltrans Operations and Maintenance \$31 M

Toll Collection & Operations Services \$24 M

Toll & Bridge Facility Maintenance \$7 M

FasTrak Operations and Maintenance \$57 M

RCSC Operations \$30 M

ATCAS Maintenance, IT equipment \$6 M

Banking costs \$16 M

Collections Expense/DMV Expense \$4 M

Cash Processing \$1 M

BATA Toll Bridge Administration \$23 M

Staff Costs - Salaries, Benefits & Temps \$13 M

Travel Printing, Membership & Other \$0.5 M

Audit / Accounting \$2 M

Misc. Toll Admin Operating Expenses \$1 M

Professional Fees \$6 M

Business Insurance \$0.5 M

Quarterly Financial Statement (FY 2019-20)

BATA Operating Budget
As of June 2020
FY 2019-20

Attachment A

	Budget	Actual YTD	Current Budget Balance	% of Budget	year
			Over/(Under)	(col 2/1)	Expired
REVENUE:					
1 RM 1 Toll Revenues	603,709,547	520,341,025	(83,368,522)	86.2%	100.0%
2 RM 2 Toll Revenues	130,989,803	112,462,611	(18,527,192)	85.9%	100.0%
3 Toll Violation Revenues	25,000,000	28,074,119	3,074,119	112.3%	100.0%
4 Other Revenues	-	5,005,022	5,005,022	N/A	100.0%
5 Interest Income	80,000,000	780,000	(79,220,000)	74.1%	100.0%
6 BATA Reimbursement	780,000	522,382	(257,618)	67.0%	100.0%
7 SFO FasTrak Reimbursement	7,200,000	9,203,365	2,003,365	127.3%	100.0%
8 Alameda CMA Reimbursement	463,000	221,844	(241,156)	47.9%	100.0%
9 YTA 237 Expense Lane Reimb.	1,700,000	1,376,052	(323,948)	80.9%	100.0%
10 Rebate for Build America Bonds	660,000	1,030,070	370,070	156.1%	100.0%
11 BATA Reimbursement	71,713,641	71,885,581	171,940	100.2%	100.0%
12 Transbay Terminal Review Reimbursement	2,000,000	2,000,000	-	100.0%	100.0%
13 EBRPD Reimbursement	600,000	196,008	(403,992)	32.7%	100.0%
14	1,361,459	1,361,459	-	N/A	100.0%
Total Revenue	896,177,450	787,716,340	(108,461,110)	87.9%	100.0%
EXPENSE:					
1 Caltrans Operations and Maintenance:					
2 Toll Collection & Operations Services	24,000,000	21,151,203	(2,848,797)	88.1%	100.0%
3 Toll & Bridge Facility Maint	5,700,000	4,797,795	(902,205)	84.2%	100.0%
4 Caltrans O & M Subtotal	29,700,000	25,948,998	(3,751,002)	87.4%	100.0%
5 FasTrak Operations and Maintenance:					
6 RCSC Operations	27,000,000	27,147,384	147,384	100.5%	100.0%
7 ATCAS Maintenance, IT equip	5,650,000	5,235,904	(414,096)	92.7%	100.0%
8 Banking Costs	16,900,000	13,385,214	(3,514,786)	79.2%	100.0%
9 Collections Exp./DMV Exp.	4,200,000	2,508,312	(1,691,688)	59.7%	100.0%
10 BATA O & M Subtotal	93,750,000	48,276,814	(45,473,186)	51.5%	100.0%
11 BATA Toll Bridge Administration:					
12 Staff Costs - Salaries, Benefits & Temps	11,908,744	11,352,080	(556,664)	95.3%	100.0%
13 Travel, Printing, Membership & Other	637,965	281,537	(356,428)	44.1%	100.0%
14 Audit/Accounting	2,604,117	1,239,229	(1,364,888)	47.6%	100.0%
15 Misc. Toll Admin Operating Expenses	2,620,109	1,469,700	(1,150,409)	56.1%	100.0%
16 Professional Fees	4,140,000	1,904,769	(2,235,231)	46.0%	100.0%
17 Transbay Transit Center Review Panel	255,000	135,706	(119,294)	53.2%	100.0%
18 Other	1,000,000	3,527	(996,473)	0.4%	100.0%
Total Bridge Admin Subtotal	23,068,935	16,388,504	(6,680,431)	71.1%	100.0%
19 Other/Transfers:					
20 Transfers to MTC 1% Admin	8,026,994	6,987,362	(1,039,632)	86.3%	100.0%
21 Transfers to MTC - PEIS Retirement	1,400,314	465,778	(934,536)	33.2%	100.0%
22 Transfers to MTC - Other	4,880,110	2,309,223	(2,570,887)	47.3%	100.0%
23 Transfer from Legal Reserve	5,201,958	5,201,958	-	100.0%	100.0%
24 Beale St Assessment	1,800,000	1,718,667	(81,333)	95.5%	100.0%
25 Depreciation and Amortization	5,050,000	2,426,590	(2,623,410)	48.1%	100.0%
26 RM2/Clipper Marketing	6,940,000	5,135,036	(1,804,964)	74.0%	100.0%
27 RM2 Operating	49,776,126	35,710,282	(14,065,844)	71.7%	100.0%
28 BART for 16 Contract	1,108,479	1,108,479	-	100.0%	100.0%
29 Debt Service:					
30 Transfers	1,000,000	-	(1,000,000)	0.0%	100.0%
31 Interest and principal payments	92,242,495	66,962,258	(25,280,237)	72.6%	100.0%
32 Financing Costs	607,490,461	577,789,438	(29,701,023)	95.1%	100.0%
Total Debt Service	14,073,400	15,464,794	2,391,394	117.0%	100.0%
33 Transfer to Capital Fund In (Out):	621,563,961	594,264,232	(27,300,729)	95.6%	100.0%
34 Reserve for Year-end Encumbrance Balance	(75,805,159)	-	(75,805,159)	0.0%	100.0%
35 Furniture/Equip./Vehicle	-	(25,051,482)	(25,051,482)	0.0%	100.0%
Total Expense & Transfers	896,177,450	776,882,288	(119,295,162)	86.7%	100.0%
Net	-	10,834,052	10,834,052	100.0%	100.0%

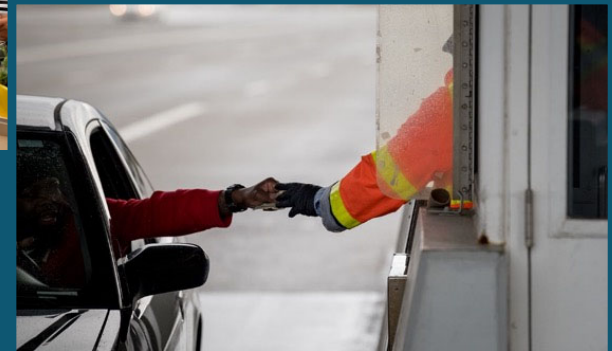
* Excludes debt service, transfers, depreciation, RM2 operating

PRESENTATION OUTLINE

A. Overview of BATA Toll Collection

B. Toll Payment Options

C. End of Cash Collection





A. OVERVIEW OF BATA TOLL COLLECTION

TOLL COLLECTION PAST, PRESENT, & FUTURE



**ALL CASH TOLL
COLLECTION**



CASH/FASTRAK



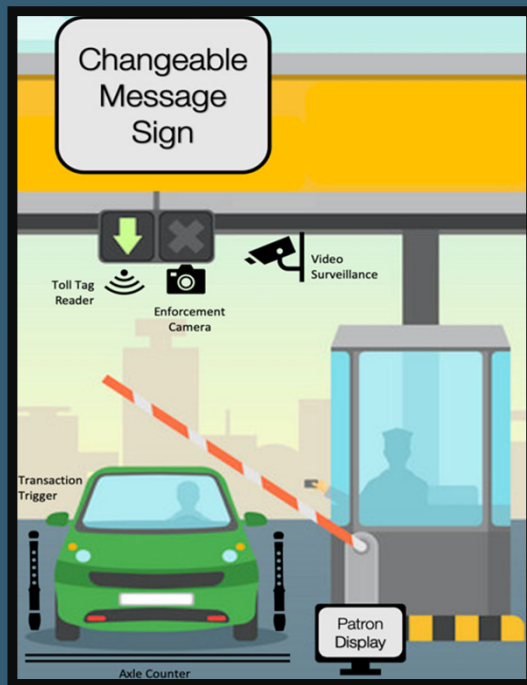
**ALL ELECTRONIC
TOLLING***



**OPEN ROAD
TOLLING**

* COVID-19 Cashless Tolling, currently in place, will be upgraded to All Electronic Tolling in early 2021

BATA BRIDGE TOLL COLLECTION



Lane Technology

- Detect vehicles/capture images
- Create/send transactions
- Package video & image tolls
- Manage work orders & reporting



Secure File Transfer

- Transactions sent to Customer Service Center
- Files shared between Lane and CSC in both directions



Customer Service Center

- Account management
- Call answering
- Payment & transaction processing

TRADITIONAL TOLLING VS. COVID-19 TOLL COLLECTION

Traditional Tolling



Violation Notice
\$25 per Transaction

Unpaid

Second Notice
\$70 per transaction

Unpaid

DMV Hold/Collections

March 2020

**NO
STOPPING**

**WILL BILL
BY MAIL**



BayAreaFasTrak.org

Cashless Tolling



Cashless Notice (Toll Only)

Unpaid

Reminder Notice (Toll Only)

Unpaid

Violation Notice (Toll Only)

Unpaid

Second Notice (Toll Only)

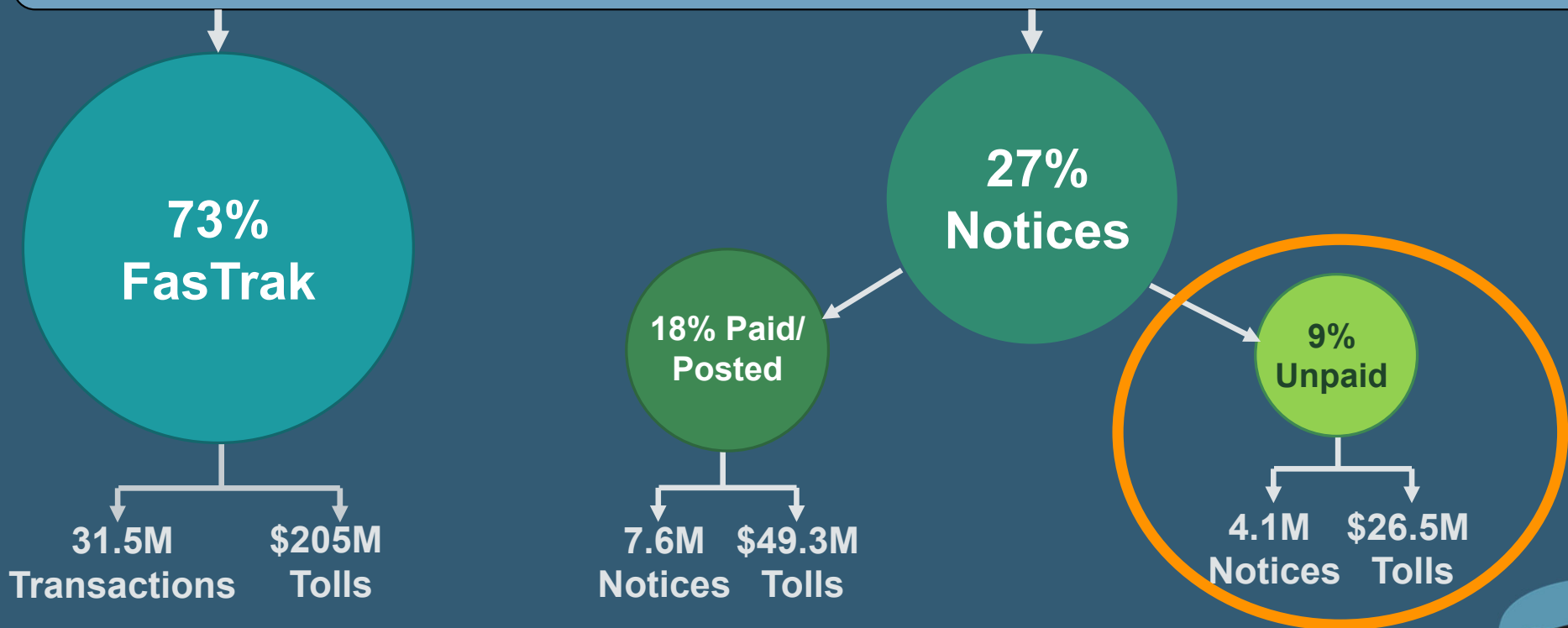
Unpaid

DMV Hold (Toll + \$3)



COVID-19 BATA REVENUE COLLECTION

43.2M Transactions March-Aug 2020



* Mar – Aug 2020



B. TOLL COLLECTION OPTIONS

WAYS TO PAY TOLLS

CASH



- BATA bridges only
- Suspended in March 2020

FASTRAK



- Tag Account
- All Bay Area and CA toll facilities
- Maintain min balance
- Auto or manual reload
- Preferred account type

LICENSE PLATE ACCOUNT



- License plate tied to account
- All Bay Area toll facilities but no discount in express lanes
- Pay as you go

ONE-TIME PAYMENT



- Limited-term License Plate Account
- All Bay Area toll facilities but no discount in express lanes
- Pre-pay up to 30 days in advance or post-pay within 48 hrs
- Infrequent or out-of-town drivers

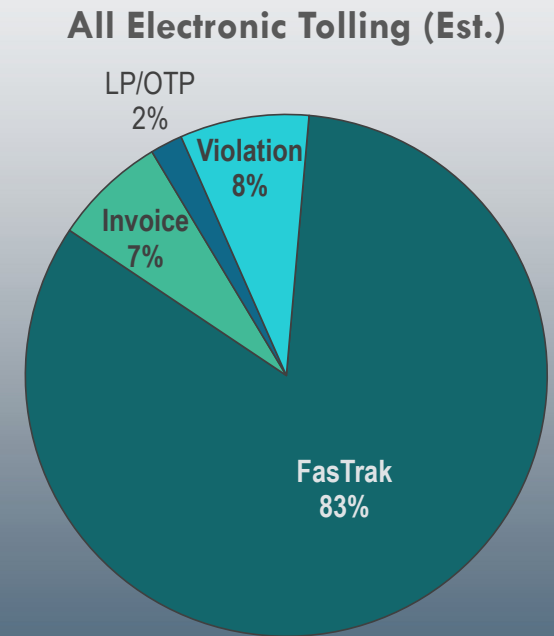
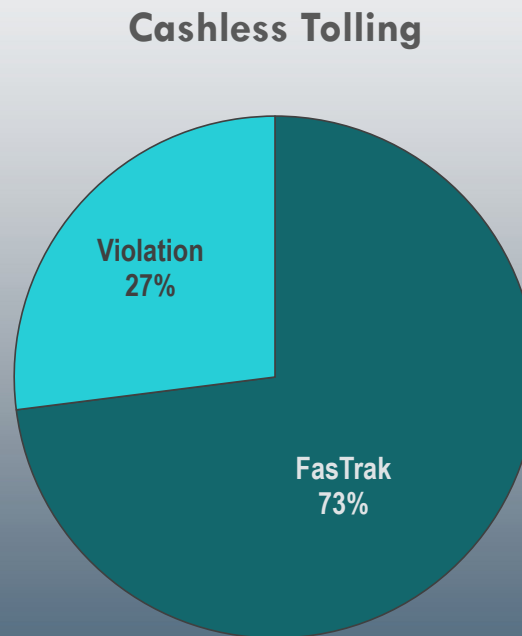
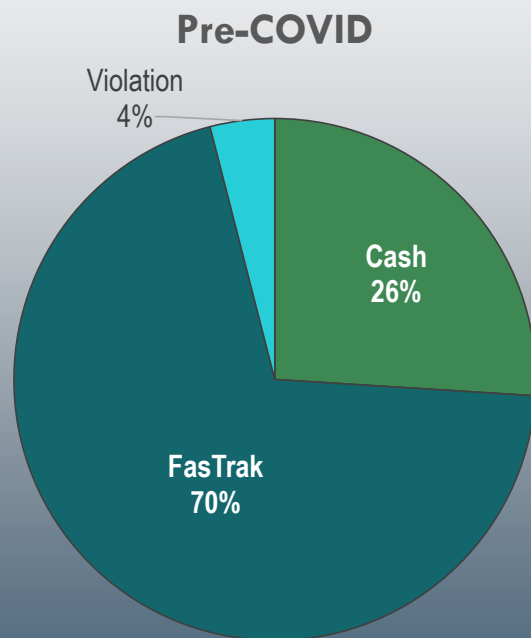
TOLL INVOICE



- Invoice by mail
- GGB only
- Launched for GGB all electronic tolling
- BATA January 2021 with AET



PAST, PRESENT AND FUTURE TOLL PAYMENTS



TOLL DIFFERENTIAL FOR ALL ELECTRONIC TOLLING

- Cover reasonable costs to administer billing for image-based transactions and invoicing
- Encourage FasTrak enrollment
- Typical at other toll agencies
- Envisioned under implementation plan

Current BATA Tolls (no differential by payment method)

Number of Axles	Toll
2 axles/ motorcycle	\$6
3 axles	\$16
4 axles	\$21
5 axles	\$26
6 axles	\$31
7 axles or more	\$36

TOLL DIFFERENTIAL OPTIONS

- Per axle differential
- Flat amount regardless of number of axles
- Flat amount/monthly invoice

Golden Gate Bridge — Per Axle Amount

Number of Axles	FasTrak Toll	License Plate/OTP	Toll Invoice
2 axles/ motorcycle	\$7.70	\$8.40	\$8.70
3 axles	\$23.10	\$25.20	\$26.10
4 axles	\$30.80	\$33.60	\$34.80
5 axles	\$38.50	\$42.00	\$43.50
6 axles	\$46.20	\$50.40	\$52.20
7 axles or more	\$53.90	\$58.80	\$60.90

LA Metro Flat Amount: \$4 processing fee/transaction

TheTollRoads Flat Amount: \$2/monthly invoice

VIOLATIONS PROCESS – RETURN OF PENALTIES

Traditional Tolling



Violation Notice
\$25 per Transaction

Unpaid

Second Notice
\$70 per transaction

Unpaid

DMV Hold/Collections

Current Cashless Tolling



Cashless Notice (Toll Only)

Unpaid

Reminder Notice (Toll Only)

Unpaid

Violation Notice (Toll Only)

Unpaid

Second Notice (Toll Only)

Unpaid

DMV Hold/Collections

All Electronic Tolling



Invoice (Toll Only)

Unpaid

Violation Notice
\$25 per Transaction

Unpaid

Second Notice
\$70 per Transaction

Unpaid

DMV Hold/Collections

FUTURE: POTENTIAL VIOLATION PENALTY REFORM

FASTRAK
Keeps You Moving


NOTICE OF TOLL EVASION

VIOLATION NUMBER	LICENSE PLATE	NOTICE DATE	TOLL AMOUNT	TOLL EVASION PENALTY	TOTAL AMOUNT DUE	DUE DATE
T [REDACTED]	[REDACTED]	01/28/20	\$6.00	\$25.00	\$31.00	02/28/20

You are receiving this notice for the toll transaction listed on the following page.

[Barcode]

TEVCLA 1



FAST AND EASY WAYS TO PAY

WITH IMMEDIATE PAYMENT CONFIRMATION

PAY ONLINE
www.bayareafastrak.org

PAY BY PHONE
(877) 229-8655
Option 1 at the Main Menu

Already have a FasTrak? **Not your vehicle?**
[See details on the back!](#)

Is this your first violation? Sign up for a FasTrak account and we'll waive the penalty fees.

Our records indicate that on the date, time and location shown on this notice, the vehicle listed did not pay the proper toll and a valid FasTrak toll tag or License Plate Account was not detected. California Vehicle Code (Sections 23302, 23302.5, and 40250 et seq.) require that tolls be paid and that penalties or fees may be charged if the proper toll is not paid. The tolls and penalties shown above are now due. To avoid additional penalties or fines, please pay the amount shown by the required due date.

Failure to respond to this notice may result in additional penalties and fees and referral of the amount due to a collections agency and/or withholding of your vehicle registration (CVC 4770 and 40267).

Can't pay online or by phone? Please pay by mail, return this portion with your payment

FASTRAK NOTICE OF TOLL EVASION
PAYMENT COUPON

SAVE TIME - PAY ONLINE: WWW.BAYAREAFASTRAK.ORG

[Redacted Box]

License Plate: [REDACTED] Amount Due: \$31.00
Violation Number: T [REDACTED] Due Date: 02/28/20
Amount Enclosed: \$ [REDACTED]

Violation Processing Department
P.O. Box 26925
San Francisco, CA 94126

BAT001-A

Make checks payable to FasTrak Violation Processing Department. Please include your violation number on your check. DO NOT SEND CASH. A fee of \$25 will be assessed for any returned check. Failure to pay in full by the due date may result in additional penalties and fees and referral of the remaining amount due to a collections agency and/or withholding of your DMV vehicle registration.

[Barcode]



A photograph of a female Caltrans toll collector wearing a high-visibility yellow and orange vest over a blue shirt. She is leaning into the open window of a silver car, handing a stack of US dollar bills to the driver. The driver is a man wearing a red long-sleeved shirt. The background is slightly blurred, showing a yellow structure, likely part of a toll booth. The overall image has a blue tint.

C. END OF CALTRANS TOLL COLLECTION

COVID-19 IMPACTS ON CASH TOLL COLLECTION

- Suspended cash collection at Bay Area toll bridges on March 21st (Cashless Tolling)
- Caltrans toll supervisors continue in-person plaza monitoring 24/7
 - Two supervisors contracted COVID-19 since March
- Caltrans toll collectors work from home watching training videos

Caltrans Toll Staffing Classifications

Bridge	Supervisors		Collectors		Janitors	Total
	PFT	PI	PFT	PI		
Antioch	4	0	1	10	0	15
Benicia	8	0	5	21	2	36
Carquinez	9	0	13	18	1	41
Dumbarton	4	0	4	16	1	25
Richmond	6	0	8	14	1	29
SFOBB	9	0	19	38	2	68
San Mateo	7	0	6	16	0	29
Office Admin	4	0	0	0	2	6
Total	51	0	56	133	9	249

FACILITIES MODIFIED FOR TOLL COLLECTOR RETURN

- All required personal protective equipment on hand (gloves, masks, face shields)
- Clear plastic guards installed at cash counting areas
- Buildings modified for social distancing
- Cash handling procedures revised



CALTRANS TOLL COLLECTION

Plan for transitioning toll staff



Downsizing Process

- Caltrans District 4 management leads effort with Sacramento
- Implementation date to be determined



Available Toll Staff Outcomes

- Receive priority applying for new Caltrans positions
- Opportunity to transfer within Caltrans
- Collectors informed of job opportunities at Conduent (one Caltrans staff already accepted)



QUESTIONS?



For more information contact:

- Andrew Fremier, afremier@bayareametro.gov
- Carol Kuester, ckuester@bayareametro.gov



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1461 **Version:** 1 **Name:**

Type: Report **Status:** Informational

File created: 9/23/2020 **In control:** BATA Recovery Ad Hoc Working Group

On agenda: 10/23/2020 **Final action:**

Title: Overview of All Electronic Tolling and Open Road Tolling

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
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Subject:
Overview of All Electronic Tolling and Open Road Tolling

Presenter:
Carol Kuester

Recommended Action:
Information



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1462 **Version:** 1 **Name:**
Type: Report **Status:** Informational
File created: 9/23/2020 **In control:** BATA Recovery Ad Hoc Working Group
On agenda: 10/23/2020 **Final action:**
Title: Toll Payment Options

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
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Subject:
Toll Payment Options

Presenter:
Lynn Valdivia

Recommended Action:
Information



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1463 **Version:** 1 **Name:**

Type: Report **Status:** Informational

File created: 9/23/2020 **In control:** BATA Recovery Ad Hoc Working Group

On agenda: 10/23/2020 **Final action:**

Title: End of Cash Collection

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
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Subject:
End of Cash Collection

Presenter:
Tony Tavares and Leah Budu

Recommended Action:
Information



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1464 **Version:** 1 **Name:**

Type: Report **Status:** Informational

File created: 9/23/2020 **In control:** BATA Recovery Ad Hoc Working Group

On agenda: 10/23/2020 **Final action:**

Title: Future Toll Plaza Operations

Sponsors:

Indexes:

Code sections:

Attachments: [4 - Toll Plaza Improvements for AET ORT.pdf](#)

Date	Ver.	Action By	Action	Result
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Subject:
Future Toll Plaza Operations

Presenter:
Peter Lee

Recommended Action:
Information



4. FUTURE TOLL PLAZA OPERATIONS

BATA Recovery Ad Hoc Working Group

October 23, 2020

TOLL COLLECTION PAST, PRESENT, & FUTURE



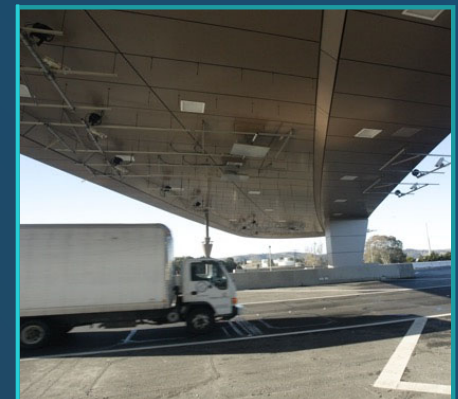
**ALL CASH TOLL
COLLECTION**



CASH/FASTRAK



**ALL ELECTRONIC
TOLLING**



**OPEN ROAD
TOLLING**

CURRENT COVID-19 CASHLESS TOLLING



- Transition from the COVID-19 Cashless Operations to All-Electronic Tolling
 - Removes “Cash” Signage
 - Removes Portable Signage
 - Adds “Invoice” Option to “FasTrak”

UPCOMING ALL-ELECTRONIC TOLLING PLAZA IMPROVEMENTS



BATA Recovery Ad Hoc Working Group



UPCOMING ALL-ELECTRONIC TOLLING PLAZA IMPROVEMENTS



UPCOMING ALL-ELECTRONIC TOLLING PLAZA IMPROVEMENTS

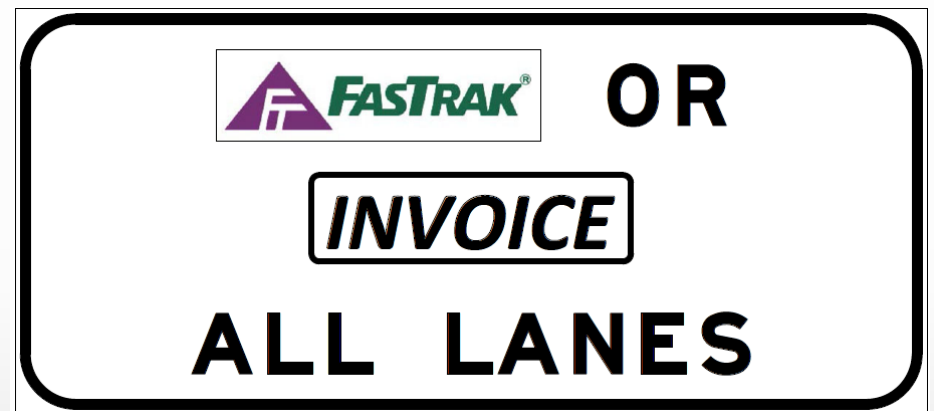


BATA Recovery Ad Hoc Working Group



ALL LANES CONVERTED TO FASTRAK OR INVOICE

- Removes cash signage
- Adds invoice differential signage



CURRENT BUS OPERATIONS MAINTAINED

- Maintains bus-only lanes and operations at Bay Bridge



PEAK PERIOD OPERATIONS MAINTAINED

- HOV 3+ Hours
 - Mon-Fri 5:00 AM - 10:00 AM and 3:00 PM - 7:00 PM
- FasTrak required for HOV
- HOV 2+ to 3+ conversion at San Mateo-Hayward and Dumbarton
- SFOBB Congestion Pricing remains suspended



METERING LIGHTS OPERATIONS MAINTAINED AND BEING UPGRADED

- Maintains “green lights” for bus and HOV3+ operations
- Upgrades underway at Bay Bridge
- Repairs underway at Dumbarton and San Mateo Bridges



FUTURE OPEN ROAD TOLLING PLAZA IMPROVEMENTS



OPEN ROAD TOLLING CONCEPTS PLAN – RSR CONCEPTS



**BATA - OPEN ROAD TOLLING
CONCEPTS**



**RICHMOND TOLL PLAZA
ALTERNATIVE B**

BAY AREA TOLL
AUTHORITY

BATA Recovery Ad Hoc Working Group

CONSIDERATIONS FOR BATA AND CALTRANS

- While we are accelerating AET, COVID funding constraints make it difficult to accelerate ORT.
- AET and ORT will change BATA and Caltrans scopes
 - With AET, BATA will have sole responsibility for toll collection.
 - With AET, use of toll plaza administration buildings will be reduced; are there opportunities for reuse for BATA or Caltrans?
 - With ORT, elimination / reduction of booths, crash cushions, etc., will reduce toll plaza infrastructure and maintenance responsibility



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 20-1565 **Version:** 1 **Name:**

Type: Report **Status:** Agenda Ready

File created: 10/19/2020 **In control:** BATA Recovery Ad Hoc Working Group

On agenda: 10/23/2020 **Final action:**

Title: Presentation

Sponsors:

Indexes:

Code sections:

Attachments: [5 - Ad Hoc Next Steps \(Oct\).pdf](#)

Date	Ver.	Action By	Action	Result
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5. SUMMARY AND NEXT STEPS

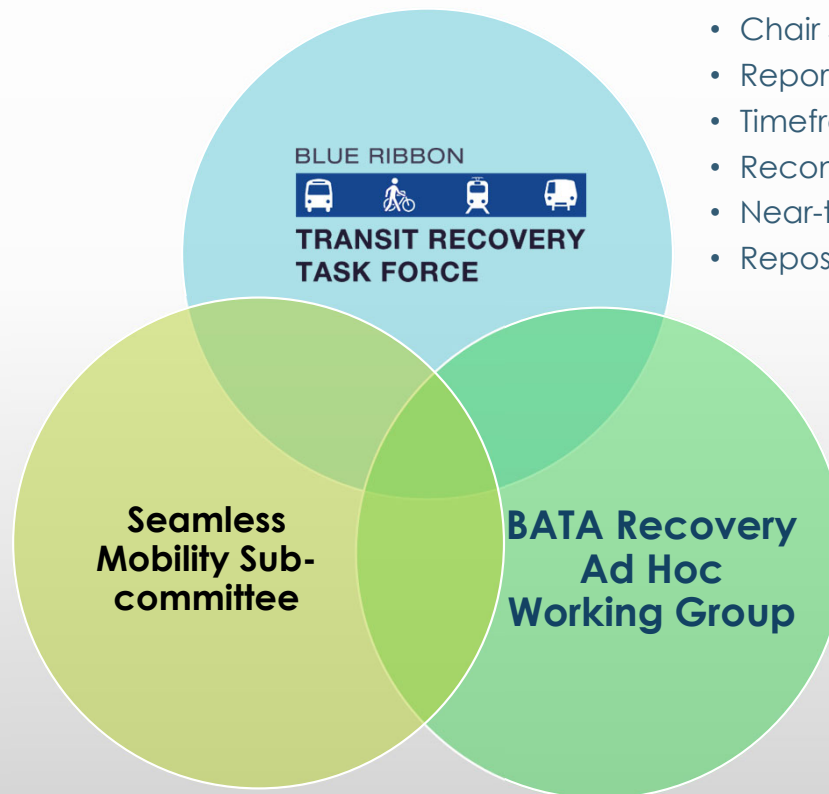


October 23, 2020

MTC COVID-19 Response Efforts: Inter-Relationships

- Subcommittee of Partnership Board
- Chair Deborah Degang, VTA
- Reports to: BARC/Partnership Board
- Timeframe: 3 to 12 months
- Quick Complete Streets, data requirements, first and last mile, technology platforms, TDM, telecommuting, employer outreach
- Fare Integration Study
Timeframe: 18 months

BATA Recovery Ad Hoc Working Group



- 30-member
- Chair Sperling, Facilitator Kinsey
- Reports to: MTC
- Timeframe: 1 year +
- Recommendations for future CARES funding
- Near-term recovery strategies
- Reposition transit for future

- **Commissioners from BATA Oversight, MTC Operations and BAIFA**
- **Chair Worth**
- **Reports to: BATA**
- **Timeframe: 6 months+**
- **Address impact of constrained revenue on mobility, operations and asset management.**

AD HOC WORKING GROUP MEETING TIMELINE

Deep Dive

Recommendations

✓ **August**

Traffic &
Revenue Trends
Finances
Ad Hoc Goals



✓ **September**

Fast-Track
Projects to
Serve Buses &
Carpools



✓ **October**

Toll Collection
& Toll Plaza
Operations



November

Toll Bridge
Rehabilitation
& Asset
Management



December

Program Costs,
Shortfalls
& Priorities

January

Agency Roles &
Responsibilities
BATA/Caltrans
Joint Venture
Next Steps

