



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Clipper Executive Board

Robert Powers, Chair Carter Mau, Vice Chair
Members

*Bill Churchill, Carolyn M. Gonot, Michael Hursh, Beth Kranda,
Therese W. McMillan, Denis Mulligan, and Jeffrey Tumlin*

Monday, June 27, 2022

1:30 PM

REMOTE

In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with the recently signed Assembly Bill 361 allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants.

A Zoom panelist link for meeting participants will be sent separately to Board Members.

The meeting webcast will be available at <http://mtc.ca.gov/whats-happening/meetings>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Board Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/86977668801>

One tap mobile US: +13462487799,,86977668801# or +12532158782,,86977668801#

Join by Telephone Dial (for higher quality, dial a number based on your current location) US: +1 408 638 0968 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 or +1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free)

Webinar ID: 869 7766 8801

International numbers available: <https://bayareametro.zoom.us/j/86977668801>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/j/86977668801>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

1. Call Meeting to Order / Roll Call / Confirm Quorum

Quorum: A quorum of this committee shall be a majority of its regular voting members (5).

2. Consent Calendar

- 2a. [22-1022](#) Minutes of the May 16, 2022 Meeting

Action: Board Approval

Attachments: [2a 2022-05-16 Clipper Executive Board Meeting Minutes Draft.pdf](#)

3. Approval

- 3a. [22-1073](#) Contract Amendment - On-Call Consultant Assistance Associated with Transition to and Deployment of the Next Generation Clipper® System: Jacobs Engineering, Inc. (\$1,100,000)

A contract amendment to provide support for the Next Generation Clipper System: Jacobs Engineering, Inc. (Jacobs).

Action: Board Approval

Presenter: Lysa Hale

Attachments: [3a Contract Amendment–On-Call Consultant Assist Asso with Transition to](#)

- 3b. [22-1072](#) Clipper® Two Year Budget and Work Plan

The Clipper budget and work plan for Fiscal Years (FYs) 2022-23 and 2023-24 for the Executive Board's review and approval.

Action: Board Approval

Presenter: Kelley Jackson

Attachments: [3b Clipper Two Year Budget and Work Plan Summary Sheet Attachments](#)

- 3c. [22-1074](#) Next Generation Clipper Contract Amendment - Design, Development, Installation, Testing and Training for the Next Generation Clipper Customer Service Center - WSP USA Services, Inc. (\$996,060)

A contract amendment to revise the design and development scope of work and budget for the Next Generation Clipper (C2) Customer Service Center based on changes in C2 roll-out: WSP USA Services, Inc. (WSP) (\$996,060).

Action: Board Approval

Presenter: Lysa Hale

Attachments: [3c Next-Gen Clipper Contract Amendment–Design-Development-Installation-](#)

- 3d. [22-1075](#) Next Generation Clipper System Integrator Change Order - Implementation Support for the Next Generation Clipper Customer Service Center: Cubic Transportation Systems, Inc. (\$1,500,000)

A change order to provide support for the Next Generation Clipper® Customer Service Center: Cubic Transportation Services, Inc. (Cubic) (\$1,500,000).

Action: Board Approval

Presenter: Lysa Hale

Attachments: [3d Next-Gen Clipper System Integrator Change Order–Implementation Sup](#)

4. Information

- 4a. [22-1021](#) Clipper® Schedule and Implementation Update

Update on key developments related to the implementation of the current and Next Generation Clipper system.

Action: Information

Presenter: Jason Weinstein

Attachments: [4ai Clipper Schedule and Implementation Update Summary Sheet and Att](#)
[4aii PowerPoint Clipper Schedule and Implementation Update.pdf](#)

- 4b. [22-1020](#) Current Clipper® Operations and Performance Update

Update on current Clipper system operations and performance; Clipper staff last updated the Clipper Executive Board (CEB) on the ongoing work and projects related to the current Clipper system at the May 2022 meeting.

Action: Information

Presenter: Jason Weinstein

Attachments: [4bi Current Clipper Operations and Performance Update Summary Sheet,](#)
[4bii PowerPoint Current Clipper Operations and Performance Update.pdf](#)

- 4c. [22-1076](#) Clipper Customer & Non-User Research Survey Results Update

Update on the preliminary results of the 2022 survey to research Clipper customer and non-user travel behavior and attitudes.

Action: Information

Presenter: Helise Cohn

Attachments: [4c Clipper Customer and Non-User Research Survey Results Update.pdf](#)

- 4d. [22-1071](#) 2022 Clipper® Amended and Restated Memorandum of Understanding (MOU)
- 2022 Amended and Restated Clipper MOU, updated to capture changes required to support the operation of the Next Generation Clipper (C2) System, including cost-sharing agreements for the System Integrator, Customer Service Center, Payment Services, and Fare Media Fulfillment Contracts.
- Action:** Information
- Presenter:** Kelley Jackson
- Attachments:** [4d 2022 Clipper Amended and Restated Memorandum of Understanding](#)

5. Executive Director's Report – Kuester

6. Public Comment / Other Business

*Board Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial *9. When called upon, unmute yourself or dial *6.*

7. Adjournment / Next Meeting

The next meeting of the Clipper® Executive Board will be held Monday, July 18, 2022, at 1:30 p.m. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Titulo VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.