



# Metropolitan Transportation Commission

101 Eighth Street,  
Joseph P. Bort  
MetroCenter  
Oakland, CA

## Meeting Agenda

### Operations Committee

Scott Haggerty, Chair Julie Pierce, Vice Chair

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Friday, September 11, 2015

9:40 AM

Lawrence D. Dahms Auditorium

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#### Call Meeting to Order

#### 1. Roll Call / Confirm Quorum

*Quorum: A quorum of this committee shall be a majority of its regular non-ex-officio voting members (4).*

#### 2. Consent Calendar

- 2a. [15-0762](#) Minutes of July 10, 2015 meeting
- Action: Committee Approval
- Attachments: [2a Minutes July.pdf](#)
- 2b. [15-0764](#) Contract Amendment - Electronic Payment Implementation and Operations On-Call Consultants: Kimley-Horn and Associates, Inc. (\$150,000)
- Action: Committee Approval
- Presenter: Derek Toups
- Attachments: [2b Clipper Contract Actions - September 2015.pdf](#)
- 2c. [15-0765](#) Contract Amendment - Freeway Service Patrol (FSP) Towing Services: Lima Towing and Transportation (\$351,412)
- Action: Committee Approval
- Presenter: Anika Jesi
- Attachments: [2c FSP Tow Contract Beat 21.pdf](#)
- 2d. [15-0766](#) Contract Amendment - On-Call Transportation Engineering and Planning Services - Contra Costa I-680 (North) Northbound Design Alternative Assessment: Fehr & Peers (\$300,000)
- Action: Committee Approval
- Presenter: Toshi Shepard-Ohta
- Attachments: [2d CC 680 DAA - Memo - On Call Services Amendment - Fehr & Peers.pdf](#)

- 2e. [15-0767](#) Fourth Quarter SAFE Financial Statements June 2015 (Unaudited)
- Action: Committee Approval
- Presenter: Sonia Elsonbaty
- Attachments: [2e financial statement.pdf](#)
- 2f. [15-0770](#) Purchase Order Agreement - Maintenance and Support for 511 Interactive Voice Response Software: Nuance Communications, Inc. (\$68,337)
- Action: Committee approval
- Presenter: Janet Banner
- Attachments: [2f\\_511 IVR Contract.pdf](#)
3. [15-0854](#) Clipper® Policy Regarding Transactions on Lost or Stolen Cards
- Staff and transit operators will review Clipper® policy regarding responsibility for transactions on registered Clipper® cards that are lost or stolen.
- Action: Information
- Presenter: Jason Weinstein
- Attachments: [3 Transactions on Lost or Stolen Clipper Cards.pdf](#)
4. [15-0772](#) Closed Session
- The Operations Committee will meet in Closed Session pursuant to Government Code Section 54956.9(a) and paragraph (2) of subdivision (d) of Section 54956.9 to confer with counsel regarding significant exposure to anticipated litigation based on written communications from counsel to two sets of potential plaintiffs threatening litigation with respect to the Clipper® system and use by blind or visually-impaired patrons.
5. [15-0773](#) Open Session
- Action: Committee Approval

**6. Public Comment / Other Business**

**7. Adjournment / Next Meeting**

**The next meeting of the Operations Committee will be held on October 9, 2015 at 9:30 a.m. in the Lawrence D. Dahms Auditorium, First Floor, 101 Eighth Street, Oakland, CA.**

**Public Comment:** The public is encouraged to comment on agenda items at committee meetings by completing a request-to-speak card (available from staff) and passing it to the committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgement, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** MTC meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 510.817.5757 or 510.810.5769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章：MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 510.817.5757 或 510.817.5769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Titulo VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 510.817.5757 o al 510.817.5769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing committees.