

# Regional Network Management Council FY 2023-24 & FY 2024-25 Work Plan

January-March 2025 Quarterly Progress Report (Prepared April 2025)

## RNM Council Work Plan Progress Update Summary

Category	Status	Progress Update
<b>RNM Council Management</b>		<ul style="list-style-type: none"> <li>Beginning process to develop the next work plan and developing approach for TAP update – will return for Council feedback.</li> <li>Preparing for consultant support for performance measure reporting.</li> </ul>
<b>Fare Integration<sup>1</sup></b>		<ul style="list-style-type: none"> <li>Developing next steps for the Clipper START pilot and a path to making it an ongoing fare product after FY25.</li> <li>Ongoing BayPass program management. Finalizing Phase 1 evaluation; will begin a pricing study.</li> <li>Interagency transfer pilot MOU circulating for approval; just one operator remains.</li> </ul>
<b>Customer Information</b>		<ul style="list-style-type: none"> <li>Completed installation of signs and maps at Santa Rosa prototype location and working towards installation at Powell Street. Conducting outreach at prototype locations to inform evaluation and pilot implementation.</li> <li>Continuing to develop approaches for real-time data, communications, and surveys.</li> </ul>
<b>Transit Network</b>		<ul style="list-style-type: none"> <li>Project kickoffs for BusAID projects with the City of San Jose, City of Union City, and SFMTA.</li> <li>Conducting outreach with agency partners on Regional Transit Priority Policy content.</li> <li>MTC adopted the Play Bay Area 2050+ Final Blueprint in January, and work is underway to develop implementation actions.</li> </ul>
<b>Accessibility</b>		<ul style="list-style-type: none"> <li>Started discussions with operator staff on implementation of ADA paratransit eligibility practices recommendations.</li> <li>Continuing discussions with operator staff to identify options for regional paratransit pilots.</li> </ul>
<b>Funding</b>		<ul style="list-style-type: none"> <li>Developing TAP/RNM funding plan update – will return for Council review.</li> <li>Discussions underway to refine enabling legislation</li> </ul>

<b>Table Legend</b>	Initial Discussions	Pilot/Program Launch
	Planning	Evaluation & Refinement

<sup>1</sup> Some Fare Integration activities overseen by the Fare Integration Task Force.

## Detailed RNM Activity Update – January-March 2025

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
<b>RNM Council Management</b>				
RNM Standup Activities	<ul style="list-style-type: none"> <li>Develop and adopt FY 2023-24 &amp; FY 2024-25 Work Plan</li> <li>Develop and endorse RNM Council Charter</li> <li>Elect Chair and Vice Chair</li> </ul>	End of 2023	N/A - Complete	N/A - Complete
Transit Transformation Action Plan (TAP)	<ul style="list-style-type: none"> <li>Review TAP two-year status update</li> <li>Review and adopt an amendment to TAP</li> </ul>	Late 2023 to early 2024	Ongoing refinement and coordination to develop an approach to amend the TAP.	Ongoing refinement and coordination to develop an approach to amend the TAP.
RNM Performance Measures & KPIs	<ul style="list-style-type: none"> <li>Develop &amp; endorse RNM performance measures</li> </ul>	Early 2024	<p>RNM Council approved measures May 2024.</p> <p>Staff have been evaluating data that are readily available and preparing consultant support to report on performance measures.</p>	RNM Council to receive an update on performance measure efforts in April 2025.
RNM Council FY 2025-26 Work Plan	<ul style="list-style-type: none"> <li>Develop and adopt the FY 2025-26 RNM Council Work Plan</li> </ul>	Early to mid-2025	Staff have started discussions to develop a proposed work plan for FY 2025-26 and FY2026-27.	RNM Council to review the draft work plan.

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
<b>Fares &amp; Payment</b>				
Clipper START	<ul style="list-style-type: none"> <li>Program refinements to increase awareness and participation</li> </ul>	2024-2025	Developing next steps for the Clipper START pilot, which currently ends after FY25.	If approved by the RNM Council and Committee, staff will begin transitioning Clipper START to an ongoing fare product and starting the Phase 2 evaluation.
<p><i>[Fare Integration Task Force (FITF) Activity]</i></p> <p>Clipper BayPass launch and expansion</p>	<ul style="list-style-type: none"> <li><i>Evaluate and contemplate extension of the Clipper BayPass Phase 1 pilot</i></li> <li><i>Launch BayPass Phase 2 Pilot to employers</i></li> <li><i>Explore expansion of products for the general public</i></li> </ul>	Ongoing	<p><i>Partnered with additional organizations as part of BayPass Phase 2 (10 contracts and 5 pending contracts).</i></p>	<p><i>Finalize Clipper BayPass Phase 1 Evaluation.</i></p> <p><i>Will soon start work on a BayPass pricing study.</i></p>
<p><i>[FITF Activity]</i></p> <p>No-cost/reduced-cost interagency transfers</p>	<ul style="list-style-type: none"> <li><i>Approve interagency transfer pilot MOU</i></li> <li><i>Program evaluation and recommendations</i></li> </ul>	Early 2024 to mid-2026	<p><i>MOU continues to circulate for transit operator adoption; only one operator has not adopted MOU as yet.</i></p>	<p><i>Coordination with Clipper on communications as part of customer information campaign. Will launch pilot with Next Generation Clipper.</i></p>
<p><i>[FITF Activity]</i></p> <p>Refine vision for common fare structure for regional transit</p>	<ul style="list-style-type: none"> <li><i>Refine the vision and develop next steps</i></li> </ul>	TBD	<p><i>Continuing to develop an approach and draft scope of work. Staff to develop proposal for concepts to advance a regional fare cap/pass that will be available to the public.</i></p>	<p><i>Staff will bring scope of work for feedback.</i></p>

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
<b>Customer Information</b>				
Prototypes and pilots for regional mapping & wayfinding signage	<ul style="list-style-type: none"> <li>• Mapping &amp; Wayfinding prototypes</li> <li>• Final Wayfinding Standards</li> <li>• Expand implementation throughout the region, including pilots</li> </ul>	Standards refinement in 2024; implementation in 2024 and beyond	Installation of prototype signs and maps completed at Santa Rosa Transit Mall and Downtown SMART Station in January 2025. Conducting outreach at prototype locations to inform evaluation.  Completed site visits at pilot locations.	Complete temporary prototype installation at Powell St. in San Francisco. Synthesize public feedback from prototypes and release Version 1 of Regional Wayfinding Design Guidelines.  Document existing conditions at pilot sites and make recommendations for new signage.
Availability and reliability of regional real-time transit data	<ul style="list-style-type: none"> <li>• Availability and reliability of real-time transit data feeds (GTFS-RT)</li> <li>• Identify opportunities to improve real-time information</li> </ul>	2024-2025	N/A	Staff will be developing approaches and return for RNM Council feedback.
Strategic/ cohesive communications	<ul style="list-style-type: none"> <li>• Improve responsiveness and regional cooperation in communications to riders</li> </ul>	Ongoing	Ongoing coordination with transit operator partners for coordinated communications on initiatives, including Mapping & Wayfinding prototypes and coordinated schedule changes (“Big Sync”).	Continued efforts to advance coordinated communications, including Clipper BayPass recruitment, Next Generation Clipper preparations and another regional ridership communications effort (All Aboard Bay Area Transit).
Coordinated customer experience surveys	<ul style="list-style-type: none"> <li>• Implementation of a regional transit rider experience survey</li> </ul>	2024-2025	Staff presented preliminary Snapshot Survey findings to the RNM Committee in February and Customer Advisory Group in March.	RNM Council to receive presentation in April. Staff will be preparing more detailed analyses and developing dashboards for data exploration.

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<b>Transit Network</b>				
Transit priority implementation	<ul style="list-style-type: none"> <li>• Bus Accelerated Infrastructure Delivery (BusAID) program draft scoring and funding recommendations</li> </ul>	Early to mid 2024	<p>Project kickoffs with three BusAID project sponsors (City of San Jose, City of Union City, SFMTA).</p> <p>IDEA TSP scopes of work finalized and DBE goals approved.</p>	<p>Staff will monitor BusAID project sponsor progress in delivery of projects, per funding agreements.</p> <p>Procure consultants for IDEA TSP projects.</p>
Regional Transit Priority Policy	<ul style="list-style-type: none"> <li>• Development of a Regional Transit Priority Policy</li> <li>• Implementation of the Regional Transit Priority Policy</li> </ul>	2024	Conducting outreach with agency partners on proposed Policy content.	Will return to RNM bodies in mid 2025 to obtain input on draft Policy text.
Transit 2050+	<ul style="list-style-type: none"> <li>• Transit project performance assessments</li> <li>• Recommended transit network</li> </ul>	Early to mid 2024	MTC adopted the Plan Bay Area 2050+ Final Blueprint in January 2025, and staff have been working to draft implementation actions to advance identified strategies.	<p>Staff will review stakeholder feedback and refine implementation actions.</p> <p>Ongoing work to prepare Transit 2050+ Supplemental Report and Network Performance Assessment.</p>

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
<b>Accessibility</b>				
Standardize paratransit and Clipper RTC eligibility practices	<ul style="list-style-type: none"> <li>• Adopt standardized eligibility practices</li> </ul>	Early 2024	<p>ADA paratransit eligibility practices report was presented to the RNM bodies in late 2024. Project staff have started discussions with transit operator staff to prioritize recommendations for implementation.</p> <p>Clipper RTC policy recommendations were adopted by the Clipper Executive Board and implemented earlier in 2024.</p>	Continue discussions with operator staff for implementation of standardized ADA paratransit eligibility practices.
Improve regional paratransit trips	<ul style="list-style-type: none"> <li>• Identify one-seat ride (OSR) pilot opportunities</li> </ul>	2024	<p>Project staff are continuing discussions with transit operator staff to identify options for pilot service.</p> <p>Prepared RFP for pilot evaluation and circulated to Caltrans for approval of DBE goals.</p>	<p>Will bring pilot proposals to RNM Council and other stakeholders for feedback before implementation.</p> <p>Will soon issue an RFP to procure a consultant to conduct evaluations of the pilot projects.</p>
	<ul style="list-style-type: none"> <li>• Cost-sharing agreements and regional standards/ policies for paratransit transfer trips</li> </ul>	2024-25	Not started.	N/A

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<b>Funding</b>				
Develop strategies to fully fund TAP initiatives	<ul style="list-style-type: none"> <li>• Prioritize the use of limited funding to advance RNM initiatives</li> <li>• Identify opportunities for ongoing funding for priority programs</li> </ul>	Ongoing	Ongoing administration of funds for TAP/RNM initiatives.	Staff are working to prepare a funding update on TAP/RNM initiatives.
Advocacy for funding	<ul style="list-style-type: none"> <li>• Facilitate cooperative activities to support ongoing advocacy to secure funding for transit throughout the region.</li> </ul>	Ongoing	MTC conducted polling for a potential 2026 transportation tax measure in January 2025. MTC also is seeking to preserve state and federal funding commitments.	MTC has been continuing to work with stakeholders and legislators to refine enabling legislation to authorize a transportation funding measure in 2026.