



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Clipper Executive Board

Julie Kirschbaum, Chair

Denis Mulligan, Vice Chair

Monday, June 1, 2026

1:00 PM

Board Room - First Floor

The Clipper Executive Board is scheduled to meet at 1:00 p.m.

Meeting attendees may opt to attend in person for public comment and observation at the Bay Area Metro Center, Board Room (1st Floor), 375 Beale Street, San Francisco, CA 94105.

In-person attendees must adhere to posted public health protocols while in the building.

The meeting webcast will be available at

<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/88374025281>

iPhone One-Tap: +14086380968,,88374025281# US (San Jose)

+16694449171,,88374025281# US

Join by Telephone (for higher quality, dial a number based on your current location) US:

888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 883 7402 5281

International numbers available: <https://bayareametro.zoom.us/j/88374025281>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/j/88374025281>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the business day before the scheduled meeting date.

Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Brittany J. Sutherland

Roster

**Julie Kirschbaum, Chair; Denis Mulligan, Vice Chair
April Chan, Andrew B. Fremier, Carolyn M. Gonot,
Salvador Llamas, Robert Powers, Danielle Schmitz, Christy Wegener**

1. Call to Order / Roll Call / Confirm Quorum

A quorum of the Board shall be a majority of its voting members (5).

2. Consent Calendar

- 2a.** [26-0539](#) Minutes of the April 27, 2026 Meeting
- Board Approval of the April 27, 2026 Meeting Minutes.
- Action:** Approval
- Attachments:** [2a 26-0539 04272026 Clipper Executive Board Meeting Minutes Draft.pdf](#)
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- 2b.** [26-0541](#) Clipper® Operational Data and Customer Service Center Performance Update
- Update on Clipper System operational data and customer service center performance.
- Action:** Information
- Presenter:** Kelley Jackson, MTC
- Attachments:** [2b 26-0541 Clipper Operational Data and CSC Performance Update.pdf](#)
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- 2c.** [26-0699](#) Change Order Amendment - Next Generation Clipper® System Integrator Contract Change Order 13: Cubic Transportation Systems (\$264,000)
- Request for approval of a Change Order Amendment to the Next Generation Clipper System Integrator Contract with Cubic to provide funding for continuing technical and customer assistance support to transit benefit providers in the Next Generation Clipper System during Fiscal Year (FY) 2026-27, subject to approval of the FY 2026-27 MTC Budget.
- Action:** Approval
- Presenter:** Kelley Jackson, MTC
- Attachments:** [2c 26-0699 C2 CO13.1 Transit Benefits.pdf](#)

- 2d.** [26-0544](#) Contract Amendment - Clipper® In Person Customer Service - Nematode Holdings, LLC (\$325,000)
- Request for approval of a contract amendment in an amount not to exceed \$325,000 with Nematode to continue providing Clipper in-person customer services at the Bay Crossings store located in the San Francisco Ferry Building, subject to approval of the fiscal year (FY) 2026-27 MTC Budget.
- Action:** Approval
- Presenter:** Alison Edwards, MTC
- Attachments:** [2d_26-0544_Clipper IPCSC Nematode.pdf](#)
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- 2e.** [26-0545](#) Clipper Technical Consultant Contract Actions: i. Contract Amendment - Implementation, Transition, and Program Management Support: Arcadis, a California partnership (Arcadis) (\$1,200,000); ii. Contract Amendment - Implementation, Transition, and Program Management Support: Invoke Technologies, Inc. (Invoke) (\$300,000); iv. Contract Amendment - Implementation, Transition, and Financial Management Support: ARC Alternatives (ARC Alternatives) (\$200,000); iv. Contract Amendment - Implementation, Transition, and Technical Support: Jacobs Engineering Group (Jacobs) (\$500,000)
- Request for approval to enter into separate contract amendments with i. Arcadis, for \$1,200,000, to provide technical advice to MTC and the transit operators to support the implementation of the Next Generation Clipper (C2) System; ii. Invoke, for \$300,000, for program management support services; iii. ARC Alternatives, for \$200,000, for financial services program management support services; and iv. Jacobs, for \$500,000, for technical and operational assistance, subject to approval of the fiscal year (FY) 2026-27 MTC Budget.
- Action:** Approval
- Presenter:** Albert Chiu, MTC
- Attachments:** [2e_26-0545_Clipper Technical Consultant Contract Actions.pdf](#)

- 2f. [26-0543](#) Clipper® Customer Education and Outreach Contract Actions: i. Contract Amendment - Customer Education Support: Moore Iacofano Goltsman, Inc. (MIG) (\$3,200,000); ii. Contract Amendment - Clipper START Outreach: Caribou Public Relations, Inc. (Caribou) (\$450,000)

Request for approval of the listed consultant contract actions to i. add \$3,200,000 to the MIG contract to provide customer education support to the Next Generation Clipper program and Clipper START program and ii. add \$450,000 to the Caribou contract to provide Clipper START CBO outreach assistance, subject to approval of the fiscal year (FY) 2026-27 MTC Budget.

Action: Approval

Presenter: Kelley Jackson, MTC

Attachments: [2f_26-0543_Clipper Customer Education and Outreach Contract Actions.pdf](#)

3. Information / Approval

- 3a. [26-0540](#) Next-Generation Clipper Implementation and Transition Update

Update on Next-Generation Clipper System implementation, including issues and outages; transition of current Clipper cardholders to the Next-Generation Account-based System; and upcoming work.

Action: Information

Presenter: Alix Bockelman and Angus Davol, MTC; Altamash Ahmed and Sushil Rajendran, Cubic Transportation Systems, Inc. (Cubic)

Attachments: [3a_26-0540_Clipper Implementation and Transition Update.pdf](#)
[3ai_Cubic CEB Presentation_06.01.26.pdf](#)

- 3b. [26-0542](#) Clipper® Two-Year Budget

The Clipper Two-Year Budget for Fiscal Years (FYs) 2026-27 and 2027-28 for the Clipper Executive Board's review and approval.

Action: Approval

Presenter: Edward Meng, MTC

Attachments: [3b_26-0542_Clipper Two Year Budget.pdf](#)
[3bi_20260510_Clipper Operating Revenue and Budget Update.pdf](#)
[3bii_20260310_Capital Revenue and Budget.pdf](#)
[3biii_Clipper Budget presentation.pdf](#)

- 3c.** [26-0700](#) Change Order Amendment - Amendment 2 to Clipper System (C1) and Customer Service Center Contract Change Order 218: Cubic Transportation Systems (Cubic) (\$3,100,000)

Extension of the Clipper Contract with Cubic for ongoing support and operations of the Clipper legacy system, subject to approval of the FY 2026-27 MTC Budget.

Action: Approval

Presenter: Angus Davol, MTC

Attachments: [3c_26-0700_C1_Extension_CO218.2.pdf](#)

- 3d.** [26-0546](#) Change Order - Next Generation Clipper® Customer Service Center: WSP USA Services, Inc. (WSP)

Request for approval of a Change Order with WSP USA Services, Inc. that revises the payment form and reduces the period of performance to align with resources for the operations of the Next Generation Clipper Customer Service Center, subject to approval of the FY 2026-27 MTC Budget.

Action: Approval

Presenter: Kelley Jackson, MTC

Attachments: [3d_26-0546_WSP_CSC_CO10.pdf](#)

4. Director's Report - Jason Weinstein

5. Public Comment / Other Business

*Remote participants wishing to speak should use the raise hand feature or dial *9 and you will be called upon at the appropriate time to speak.*

6. Adjournment / Next Meeting

The next meeting of the Clipper Executive Board is scheduled to be held at 1:00 p.m., on June 22, 2026 at Bay Area Rapid Transit (BART) Headquarters, 2150 Webster Street, Oakland, CA 94612. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.