



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Minutes - Final

Regional Network Management Council

Robert Powers, Chair April Chan, Vice Chair

Monday, April 28, 2025

11:30 AM

BART
2150 Webster Street, Board Room– 1st Floor
Oakland, CA 94612

The Regional Network Management Council is scheduled to meet at 11:30 a.m.

Meeting attendees may opt to attend in person for public comment and observation at BART, 2150 Webster Street, Board Room– 1st Floor, Oakland, CA 94612. In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://us06web.zoom.us/j/89264528659>

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Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Wally Charles

Roster

Robert Powers, Chair; April Chan, Vice Chair

Michelle Bouchard, Bill Churchill, Andrew Fremier, Carolyn Gonot, Kathleen Kelly, Julie Kirschbaum, Denis Mulligan, Seamus Murphy, and Nancy Whelan

1. Call to Order / Roll Call / Confirm Quorum

Member Julie Kirschbaum arrived during Agenda Item 2.

Casey Fromson, who arrived during Agenda Item 3a, acted as a delegate and voting member of the Regional Network Management Council, in place of Member Bouchard. Attendance and Actions noted below as “Bouchard” were taken by Fromson.

Present: 10 - Chair Powers, Vice Chair Chan, Council Member Bouchard, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Kelly, Council Member Kirschbaum, Council Member Mulligan, and Council Member Whelan

Absent: 1 - Council Member Murphy

2. Consent Calendar

The following individuals spoke on this Item:

Adina Levin, Chair of RNM Customer Advisory Group, Member of MTC Policy Advisory Council.

Upon the motion by Council Member Mulligan and seconded by Council Member Churchill, the Consent Calendar was unanimously approved. The motion carried by the following vote:

Aye: 9 - Chair Powers, Vice Chair Chan, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Kelly, Council Member Kirschbaum, Council Member Mulligan and Council Member Whelan

Absent: 2 - Council Member Bouchard and Council Member Murphy

2a. [25-0552](#) Minutes of the January 27,2025 Meeting

Action: Approval

Attachments: [2a 25-0552 01 27 25 RNMC Meeting Minutes](#)

2b. [25-0630](#) Regional Network Management Council Work Plan Progress Update
(January-March 2025)

Update on progress achieved towards the Regional Network Management Council's FY 2023-24 & 2024-25 Work Plan.

Action: Information

Presenter: Allison Quach, MTC

Attachments: [2b 25-0630 1 Summary Sheet RNM Council Work Plan Update FY25-Q3](#)
[2b 25-0630 2 AttA RNM Council Work Plan Update FY25-Q3](#)
[Item 2b Adina Levin RNMC Public Comment](#)

3. Approval / Information

3a. [25-0553](#) Clipper START Pilot Update

Update on the Clipper START Pilot and a proposal to transition to an ongoing fare product.

Action: Endorsement

Presenter: Thalia Leng, MTC and Lysa Hale, MTC

Attachments: [3a 25-0553 1 SummarySheet ClipperSTART Update](#)
[3a 25-0553 2 Presentation ClipperSTART Update](#)

The following individuals spoke on this Item:

Aleta Dupree, Team Folds; and Adina Levin, Chair of RNM Customer Advisory Group, Member of MTC Policy Advisory Council;

Upon the motion by Council Member Fremier and seconded by Council Member Mulligan, the endorsement to transition the Clipper® START from a Pilot to an ongoing fare discount product offered through Clipper, was unanimously approved. The motion carried by the following vote:

Aye: 10 - Chair Powers, Vice Chair Chan, Council Member Bouchard, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Kelly, Council Member Kirschbaum, Council Member Mulligan and Council Member Whelan

Absent: 1 - Council Member Murphy

3b. [25-0556](#) Clipper BayPass Pilot Update

Update on the Clipper BayPass Pilot Program

Action: Information

Presenter: William Bacon, MTC and Ryan Reeves, BART

Attachments: [3b 25-0556 1 Summary Sheet Clipper BayPass](#)
[3b 25-0556 2 Presentation ClipperBayPassUpdate.](#)

The following individuals spoke on this Item:
Aleta Dupree; and Adina Levin.

3c. [25-0554](#) 2023/2024 Regional Transit Passenger Snapshot Survey Update

Information on the 2023/2024 Transit Passenger Snapshot Survey.

Action: Information

Presenter: Shimon Israel, MTC

Attachments: [3c 25-0554 1 Summary Sheet Transit Passenger Snapshot Survey.](#)
[3c 25-0554 2 Presentation Transit Passenger Snapshot Survey.](#)

The following individuals spoke on this Item:
Adina Levin.

3d. [25-0555](#) Regional Network Management (RNM) Performance Measures Update

Informational update on the two-year review of transit Regional Network Management program progress.

Action: Information

Presenter: Allison Quach, MTC

Attachments: [3d 25-0555 1 RNM Performance Measures Update](#)
[3d 25-0555 2 AttA Presentation RNM Performance Measures Update](#)
[3d 25-0555 3 AttB RES-4564 approved](#)
[3d 25-0555 4 AttC RES-4648 approved.](#)
[Item 3d Seamless Letter RNMC Public Comment .pdf](#)

Chair Powers deferred Item 3d to a future meeting.

4. Director's Report – Melanie Choy

The following individuals spoke on this Item:
Adina Levin.

5. Public Comment / Other Business

The following individuals spoke on this Item:

Aleta Dupree.

6. Adjournment / Next Meetings

The next meeting of the Regional Network Management Council is scheduled to be held at 11:30 a.m. on Monday May 19th, 2025 at BAMC, 1st Floor Board Room, 375 Beale Street, San Francisco, CA 94105. Any changes to the schedule will be duly noticed to the public