

Next Generation Clipper Transition Timeline

Approved Transition Priority– Discount and Institutions/TPBs

Youth, Senior, RTC Clipper Access, START means-based

Discount Category	Cards – Total (approx.)	Cards – Active 6 Months	Cards – Active 12 Months
Youth	185,000	75,000	90,000
Senior	640,000	215,000	260,000
RTC / Clipper Access	150,000	25,000	30,000
START Means-Based	30,000	25,000	27,000

- Institutions and Transit Benefit Providers
 - Third parties require training on new C2 tools, portals, and sites
 - Lessens administrative burden of two different processes to manage programs
 - Customers who receive benefits most likely to use Clipper and tap regularly
 - Caltrain Monthly Passholders



Approved Transition Priority Proposal – Adult Population

Group	Size (Estimated)
Marin Transit, Golden Gate Transit, Golden Gate Ferry, SMART, Sonoma County, Santa Rosa City Bus, Petaluma Transit Multi-Agency	250,000
BART Multi-Agency (Frequent Riders)	350,000
Caltrain Multi-Agency	300,000
WETA Multi-Agency	130,000
Muni Multi-Agency (Frequent Riders)	300,000
AC Transit Multi-Agency	500,000
VTA Multi-Agency	180,000

Group	Size (Estimated)	
SamTrans Multi-Agency	175,000	
County Connection, Tri Delta Transit, LAVTA, WestCAT, Union City Multi-Agency	100,000	
NVTA, Soltrans, FAST, Vacaville CityCoach Multi- Agency	20,000	
BART Multi-Agency (Infrequent Riders)	400,000 – 1.3M	
Muni Multi-Agency (Infrequent Riders)	200,000 – 900,000	
All "Single Operator" riders	Descending population size	



Bulk Migration Priority

Priority 1 (Discounts) (est. 750K cards)

Clipper START

Youth

RTC Access

Seniors

Priority 2 (Inst/TPB, Caltrain) (est. 500K cards)

Institutions / Transit Benefits

Caltrain Monthly Passholders

Priority 3 (North Bay) (est. 250K cards)

Marin Transit, Golden Gate Transit, Golden Gate Ferry, SMART, Sonoma County, Santa Rosa City Bus, Petaluma Transit Multi-Agency Priority 4 – Batch 1 (Regional Frequent) (est. 2M+ cards)

BART Multi-Agency (Frequent)

WETA Multi-Agency

Caltrain Multi-Agency

Muni Multi-Agency (Frequent)



Bulk Transition Priority

Priority 4 – Batch 2 (Regional) (est. 1M+)

AC Transit Multi-Agency

VTA Multi-Agency

SamTrans Multi-Agency

County Connection, Tri Delta Transit, LAVTA, WestCAT, Union City Multi-Agency

NVTA, Soltrans, FAST, Vacaville CityCoach Multi-Agency Priority 4 – Batch 3 (Regional Infrequent) (est 2M+)

BART Multi-Agency (Infrequent)

Muni Multi-Agency (Infrequent)

Priority 5 – (Single Agency) (est. 2M+)

All Single Agency Riders (Frequent)

All Single Agency riders (Infrequent)

Priority 6 (All Eligible) (est. 5M+)

All remaining eligible cards

