

To the Regional Network Management Council,

Thank you for the updates on many areas of progress on the Regional Transit Transformation Action Plan.

Here are few specific comments on workplan items:

1) With regard to coordinated communication, it is good to see the items on the "Big Synch" schedule coordination and NextGen Clipper rollout. In these items, it will be helpful to have a single view of the schedule coordination improvements as this is persuasive for the public to show that the region's transit system is working together. With regard to the NextGen Clipper rollout, it would be useful to have a multi-agency strategy to roll out Open Payment with a focus on tourism, recreation and entertainment, since this is a powerful opportunity to increase transit riders among travellers and infrequent transit users.

2) With regard to the Clipper START pilot and the incorporation of Fare Integration Task Force scope into RNM Council, please list the initiative that has been discussed at previous public meetings to enable riders to access discounts for low-income, seniors, etc when paying with credit/debit/prepaid cards.

3) In developing approaches for real-time data, please include a practice area to bring agencies up to speed in publishing accessibility data. According to a recent report, this data is very inconsistent, and reduces the potential accessibility of bay area transit

<https://www.seamlessbayarea.org/blog/2024/11/8/improving-accessibility-across-bay-area-transit>

Thank you for your consideration,

- Adina

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