

Regional Network Management Customer Advisory Group

November 18, 2025

Agenda Item 4c

Customer Advisory Group Member Appreciations

Subject:

Reflections and appreciation to the Regional Network Management Customer Advisory Group members as we close out the first term of the Customer Advisory Group.

Background:

In February 2023, the Commission approved the Regional Network Management (RNM) framework (MTC Resolution No. 4564), which included the creation of the RNM Customer Advisory Group (CAG). The purpose of the CAG is to provide diverse customer perspectives to the RNM Committee to help shape regional transit policy and implementation planning. The CAG was formally established in September 2023 (MTC Resolution No. 4610) and held its first meeting in October 2023. The current members' first term is set to expire on December 31, 2025 to coincide with the terms of the Policy Advisory Council.

As our first term concludes, the Metropolitan Transportation Commission extends sincere appreciation to the CAG members for your ongoing engagement and support. Input from the CAG has played an important role in shaping the direction of key RNM initiatives, including fare programs, regional mapping and wayfinding, transit priority, and accessibility.

MTC recognizes the time commitment and dedication involved in serving on the CAG and expresses gratitude for the continued partnership. We look forward to building on this momentum in the upcoming term.

Issues:

None identified.

Attachments:

- None