

What we heard – focus on the RNM outcomes and let findings drive operating model choices

Extend approach to reflect challenging circumstances (COVID recovery) on transit operations, set in place an adaptable framework for future improvement with focus on priority near term initiatives.

Project Objective

"...select a preferred alternative structure(s) for Regional Network Management (RNM) and recommend next steps to achieve implementation."

Re-Focus

Assess benefits/costs for six functional areas identified in the BRTF and consider full list more broadly to evaluate Regional Network Management role.

Based on this assessment, recommend Regional Network Management Framework and subsequent implementation actions.

Six Representative Functional Areas were selected

Universe of Roles and Responsibilities

Marketing/Public Information

Branding, Mapping and Wayfinding

Centralized Program Eligibility

Accessible Services (including Paratransit)

Technology and Mobile Standards (Real Time Info)

Data Collection and Coordination

Station Hubs

Fare Integration/Policy

Funding

Connected Network Planning

Rail Network Management

Bus Network Management

Bus Transit Priority

Capital Project Prioritization

Select Roles and Responsibilities

Fare Integration Policy

Wayfinding & Mapping

Bus Transit Priority

Accessible Services (including Paratransit)

Rail Network Management

Connected Network Planning

The Re-focus continues MTC's Transformative Transit Approach

Current Scope

Future Steps

Research:

Review existing studies, project lessons learned, staff interviews, data collection for six Functional Areas.

Findings:

Articulate
boundaries between
"regional" and
"local" activities
and relationship
to regional
outcomes.

Recommendation:

with greatest impact and develop a preferred NM framework. Make near term program and process changes within today's context with path to forward compatibility.

Next steps on Implementation

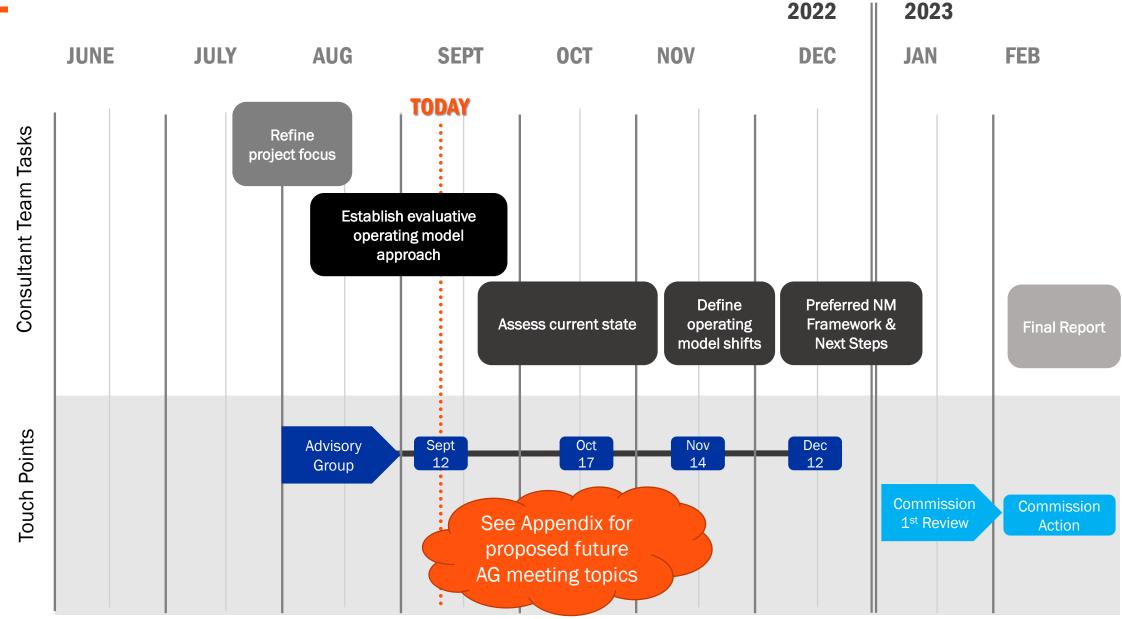


Integration of Initiatives



Incorporation into overall network strategy

Project Schedule & Touchpoints



Questions?

Does anyone have concerns with the updated evaluation methodology or the rationale for doing so?