Regional Network Management Council

November 27, 2023 Agenda Item 4a

Proposed Regional Network Management Council Charter and Draft Regional Network

Management Council FY 2023-24 & 2024-25 Work Plan

Subject:

Initial work to stand up the Regional Network Management (RNM) Council includes the development of a Charter and Work Plan.

Background:

In February of this year, the Commission approved the RNM framework (MTC Resolution No. 4564), which included a structure for carrying out the objectives of the regional network management program. In furtherance of the Commission's commitment to that plan, staff has been working to establish an RNM Council, comprised of Operator and MTC Executive staff who understand transit operations, can represent the interests of their stakeholders and provide leadership and critical input on regional policies.

RNM Council Charter

In September 2023, the Commission approved the inaugural RNM Council Membership Roster. This month's item presents the RNM Council Charter for review and discussion by the RNM Council. The RNM Council Charter (Attachment A) outlines the mission statement, roles, responsibilities, procedures, appointment process, and membership criteria for the RNM Council. The Charter will be presented to the RNM Committee in December for referral to the Commission for approval.

Draft RNM Council FY 2023-24 & 2024-25 Work Plan

MTC and transit operator staff have collaborated to develop a Draft Work Plan to guide the RNM Council's activities in FY 2023-24 & 2024-25. The Draft Work Plan is being presented to the RNM Council for discussion in November and will be shared in December with the RNM Committee for feedback. The Work Plan would return to the RNM Council in December for adoption.

The RNM Council Work Plan is anchored by the Transit Transformation Action Plan (TAP) "desired outcomes" and the mission and vision of the RNM. Items included in this year's Work

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Plan aim to balance between initiatives already having momentum and funding (such as the rollout of the regional mapping and wayfinding system) and introducing new priorities that would benefit from systematic, consistent regional implementation support, such as cross-agency pilots and initiatives. Work Plan items share a common focus on tangible customer benefits. Proactive attention to these items leads to improved transit competitiveness, faster deployment of change, and regional consistency.

Furthermore, entering its first year, the RNM Council Work Plan must also attend to and advance its evolving competencies, including developing program accountability tools measuring the RNM structure's effectiveness at driving ambitious TAP outcomes. The Work Plan also introduces an initiative to adopt new regional and customer-focused performance measures to track system improvements and better create a predictable feedback loop with the regional customer.

Issues:

None identified.

Recommendations:

None identified.

Attachments:

• Attachment A: Draft MTC Resolution No. 4622, RNM Council Charter

• Attachment B: Draft RNM Council FY 2023-24 & 2024-25 Work Plan

• Attachment C: Presentation