



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Minutes - Final

Clipper Executive Board

Robert Powers, Chair

April Chan, Vice Chair

Monday, June 2, 2025

1:00 PM

Board Room - 1st Floor

The Clipper Executive Board is scheduled to meet at 1:00 p.m.

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/84544594369>
iPhone One-Tap: US: +16699006833,,84544594369# US (San Jose)
+14086380968,,84544594369# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 845 4459 4369

International numbers available: <https://bayareametro.zoom.us/j/84544594369>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/j/84544594369>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line.

All comments received will be submitted into the record.

Clerk: Wally Charles

Roster

**Robert Powers, Chair; April Chan, Vice Chair
Eddy Cumins, Andrew B. Fremier, Carolyn M. Gonot, Julie
Kirschbaum, Salvador Llamas, Denis Mulligan, Christy Wegener.**

1. Call to Order / Roll Call / Confirm Quorum

Jennifer Mennucci acted as a delegate and voting member of the Clipper Executive Board in place of Denis Mulligan. Attendance and actions noted below as “Mulligan” were taken by Mennucci.

Greg Richardson acted as a delegate and voting Member of the Clipper Executive Board in place of Member Carolyn Gonot. Attendance and actions noted below as “Gonot” were taken by Richardson.

Heather McKillop acted as a delegate and voting member of the Clipper Executive Board in place of Member Eddy Cumins. Attendance and actions noted below as “Cumins” were taken by McKillop.

Present: 9 - Chair Powers, Vice Chair Chan, Board Member Cumins, Board Member Fremier, Board Member Gonot, Board Member Kirschbaum, Board Member Mulligan, Board Member Wegener, and Board Member Llamas

2. Consent Calendar

Upon the motion by Vice Chair Chan and seconded by Board Member Fremier, the Consent Calendar was unanimously approved by all Members present. The motion carried by the following vote:

Aye: 9 - Chair Powers, Vice Chair Chan, Board Member Cumins, Board Member Fremier, Board Member Gonot, Board Member Kirschbaum, Board Member Mulligan, Board Member Wegener and Board Member Llamas

2a. [25-0610](#) Minutes of the April 28, 2025 Meeting

Action: Approval

Attachments: [2a 25-0610 2025_04_28 Clipper Executive Board Meeting Minutes](#)

2b. [25-0611](#) Current Clipper® Operations and Performance Update

Update on current Clipper System operations and performance

Action: Information

Presenter: Edward Meng , MTC

Attachments: [2b 25-0611 Current Clipper Operations and Performance Update](#)

- 2c.** [25-0613](#) Clipper® In Person Customer Service Contract Amendment - Nematode Holdings, LLC (\$315,000)

Request for approval of a contract amendment with Nematode Holdings, LLC to continue providing Clipper in-person customer services at the Bay Crossings store located in the San Francisco Ferry Building.

Action: Approval

Presenter: Alison Edwards, MTC

Attachments: [2c 25-0613 1 Clipper® In Person Customer Service Contract Amendment – Nematode Holdings, LLC \(\\$315,000\).](#)

- 2d.** [25-0614](#) Clipper® Technical Consultant Contract Actions: i. Contract Amendment - Arcadis, a California partnership (Arcadis) (\$1,000,000); ii. Contract Amendment - Invoke Technologies, Inc. (Invoke) (\$125,000); iii. Contract Amendment - Jacobs Engineering Group (Jacobs) (\$500,000).

Request for approval of the listed technical consultant contract actions to add \$1,000,000 to the Arcadis contract to provide technical advice to MTC and the transit operators to support the implementation of the Next Generation Clipper (C2) System; \$125,000 to the Invoke contract for program management support services; and \$500,000 to the Jacobs contract for technical, planning and implementation support.

Action: Approval

Presenter: Edward Meng, MTC

Attachments: [2d 25-0614 1 Arcadis Invoke Jacobs](#)

3. Approval

- 3a.** [25-0804](#) Clipper® Two Year Budget and Work Plan

The Clipper budget and work plan for Fiscal Years (FYs) 2025-26 and 2026-27 for the Executive Board's review and approval.

Action: Approval

Presenter: Edward Meng, MTC

Attachments: [3a 25-0804 1 Clipper Two Year Budget](#)
[3a 25-0804 2 20250523 Operating Revenue and Budget.](#)
[3a 25-0804 3 20250523 Capital Revenue and Budget](#)

The following individuals spoke on this Item: Aleta Dupree; and Adina Levin, RNM Customer Advisory Group, and Seamless Bay Area.

Upon the motion by Board Member Fremier and seconded by Board Member Llamas, the Board unanimously approved the Clipper Two Year Operating and Capital Budgets for FY 2025-26 and FY 2026-27 with an amendment that directed staff to chase LCTOP and other state funds that are identified in the Clipper Budget and are currently uncertain and report back to the Board so that there is a full understanding of the budget's trajectory and potential shortfalls. The motion carried by the following vote:

Aye: 9 - Chair Powers, Vice Chair Chan, Board Member Cumins, Board Member Fremier, Board Member Gonot, Board Member Kirschbaum, Board Member Mulligan, Board Member Wegener and Board Member Llamas

- 3b.** [25-0805](#) Clipper® Customer Education and Outreach Contract Actions: Contract Amendment - Moore Iacofano Goltsman, Inc. (MIG) (\$3,100,000); Contract Amendment - Caribou Public Relations, Inc. (Caribou) (\$400,000)

Request for approval of the listed consultant contract actions to add \$3,100,000 to the MIG contract to provide customer education support to the Next Generation Clipper program and advertising for the Clipper START program; and \$400,000 to the Caribou contract to provide Clipper START outreach assistance.

Action: Approval

Presenter: Lysa Hale, MTC

Attachments: [3b 25-0805 1 Contract Actions - MIG, Inc. \(\\$3,100,000\) and Caribou, Inc. \(\\$400,000\)](#)

The following individuals spoke on this Item: Aleta Dupree, Team Folds.

Upon the motion by Board Member Gonot and seconded by Board Member Wegener the listed consultant contract actions to add \$3,100,000 to the MIG contract to provide customer education support to the Next Generation Clipper program and advertising for the Clipper START program; and \$400,000 to the Caribou contract to provide Clipper START outreach assistance, was unanimously approved by all Members present. The motion carried by the following vote:

Aye: 9 - Chair Powers, Vice Chair Chan, Board Member Cumins, Board Member Fremier, Board Member Gonot, Board Member Kirschbaum, Board Member Mulligan, Board Member Wegener and Board Member Llamas

4. Information

4a. [25-0612](#) Clipper® Schedule, Implementation, and Deployment Update

Update on key developments related to the implementation of the Next Generation Clipper System (C2). Senior Staff from Cubic Transportation Systems will provide a system integrator progress report.

Action: Information

Presenter: Jason Weinstein, MTC and Mark Stadtherr and Anthony DeVito, Cubic Transportation Systems

Attachments: [4a 25-0612 1 Clipper Schedule and Implementation Update](#)
[4a 25-0612 2 CEB Status Report 2025-06-02](#)
[4a 25-0612 3 Clipper Schedule Attachment](#)

The following individuals spoke on this Item: Aleta Dupree, and Adina Levin.

5. Executive Director's Report – Weinstein

6. Public Comment / Other Business

The following individuals spoke on this Item: Aleta Dupree.

7. Adjournment / Next Meeting

The next meeting of the Clipper® Executive Board is scheduled to be held at 1:00 p.m. on Monday June 23, 2025 at BART, 1st Floor Board Room, 2150 Webster Street, Oakland CA 94612. Any changes to the schedule will be duly noticed to the public.