



Image Credit: BART

FY2024-25 Productivity Improvement Program and SB 125 Regional Accountability Measure Implementation



METROPOLITAN
TRANSPORTATION
COMMISSION

Raleigh McCoy
MTC Programming and Allocations Committee
February 12, 2024

SB 125 Recap

- SB 125 provides \$1.2B in state support for Bay Area transit operations and/or capital projects over 5 years
 - \$665M for capital projects
 - \$505M for operating support
- Complemented by \$300M regional contribution
- SB 125 operating funds support continued service provision
- SB 125 operating funds do not fund operator capital commitments



Image Credit: SFMTA

SB 125 State and Regional Funding Summary

Current Status

- \$535M received from state
- \$160M in SB 125 funds allocated for FY24-25 operations
- \$300M regional funding framework adopted

Near-Term Milestones

- MTC to receive second tranche of SB 125 funds (spring 2025)
- MTC to allocate \$375M in SB 125 for FY25-26 operations (summer 2025)
- Regional funds (TCP, STP/CMAQ) to complete federal grant review (fall 2025)

Future Decisions

- Commission will make programming decisions on ~\$90M STP/CMAQ contributions as part of OBAG 4 framework development.


Regional Accountability Measures





MTC Resolution No. 4619, Revised adopted the following accountability measures that operators must advance in exchange for SB 125 funds

Regional Accountability Measure Type	Assigned Operator(s)
Participation in Regional Initiatives	All
Schedule Coordination	All
GTFS Best Practices	All
Ambassador Programs	BART, SFMTA
Crisis Prevention Program	Caltrain
Efforts to Curtail Fare Evasion	BART, SFMTA
Service Optimization	AC Transit, Golden Gate Transit

AC Transit Update

LEGEND

-  *Maintain Current Performance*
-  *In-Progress - Satisfactory*
-  *In-Progress - Unsatisfactory*

Status	Initiative	Summary
	Regional Initiatives	<ul style="list-style-type: none"> Currently participating in all applicable initiatives Co-manages several regional initiatives
	Schedule Coordination	<ul style="list-style-type: none"> Next Milestone: AC Transit should prioritize shifting to the common operator schedule in the upcoming 2025 labor negotiation
	GTFS Data	<ul style="list-style-type: none"> AC Transit has implemented most basic best practices Next Milestone: AC Transit should make technical revisions identified by 511 staff
	Service Optimization	<ul style="list-style-type: none"> Realign Final Network Plan approved October 2024 Next Milestone: AC Transit should share findings from the service planning process to inform similar efforts at peer agencies

Program Highlight AC Transit Realign Plan



Image Credit: AC Transit

BART Update

LEGEND

- ⋯ Maintain Current Performance
- ⋯ In-Progress - Satisfactory
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Status	Initiative	Summary
⋯	Regional Initiatives	<ul style="list-style-type: none"> Currently participating in all applicable initiatives Co-manages several regional initiatives
⋯	Schedule Coordination	<ul style="list-style-type: none"> Aligned with the common sign-up schedule Next Milestone: BART should continue to coordinate with Caltrain to improve transfer experience at key hubs, including Millbrae
⋯	GTFS Data	<ul style="list-style-type: none"> BART has implemented some basic best practices Next Milestone: BART should make technical revisions per 511
⋯	Fare Gates	<ul style="list-style-type: none"> New fare gates have been installed at 15 stations Next Milestone: BART should continue to expedite installation, work toward a full funding plan for the project, and update MTC on fare collection trends
⋯	Ambassador Program	<ul style="list-style-type: none"> Currently has ~30 ambassadors and crisis intervention specialists Next Milestone: BART should continue to monitor effectiveness and implement improvements as necessary

Program Highlight

El Cerrito del Norte Mapping & Wayfinding

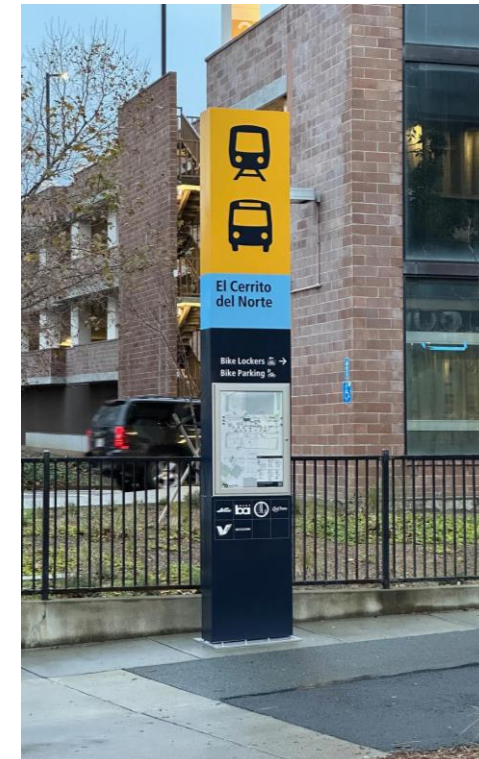







Image Credit: BART

Caltrain Update

LEGEND

-  *Maintain Current Performance*
-  *In-Progress - Satisfactory*
-  *In-Progress - Unsatisfactory*

Status	Initiative	Summary
	Regional Initiatives	<ul style="list-style-type: none"> Currently participating in all applicable initiatives
	Schedule Coordination	<ul style="list-style-type: none"> Aligned with the common sign-up schedule Next Milestone: Caltrain should continue to coordinate with BART to improve transfer experience at key hubs, including Millbrae
	GTFS Data	<ul style="list-style-type: none"> Caltrain has implemented all applicable basic best practices Next Milestone: Caltrain should make technical revisions per 511
	Crisis Prevention Program	<ul style="list-style-type: none"> Suicide prevention tactics include barriers, signs, and coordination Next Milestone: Caltrain should evaluate the effectiveness of their Crisis Prevention Program and identify improvement opportunities

Program Highlight BART-Caltrain Coordination



Image Credit: Franz Steiner Architect

Highlight: BART-Caltrain Coordination Efforts



Regional Mapping and Wayfinding

- BART staff is part of the project management team, and both agencies are active participants in the project working groups and in planning for pilots throughout the region
- Both agencies are collaborating on developing harmonized wayfinding for their joint station at Millbrae



Transfer Fare Streamlining

- Both agencies participate in the Clipper BayPass institutional pass and Clipper START means-based discount program
- Concurrent with the launch of Next Gen Clipper, the Free/Discounted Transfers Pilot will reduce costs for users and increase ridership



Accessibility

- BART publishes updates on elevator status and will provide accessible transport to an alternate station upon request in the event of an outage
- Caltrain publishes updates on elevator status and conductors work with passengers to find alternatives including use of ramps or disembarking at an alternate station

Highlight: BART-Caltrain Partnership on Scheduling

Challenges to Overcome

- Differing frequencies by operator
- Multiple timed transfer points
- Caltrain and BART operate complex schedules with many dependencies and limited flexibility

Strategies Deployed

- Meetings in advance of schedule changes
- Trip-planning tools (online transfer timetable)
- Further improvements require frequency boosts – not feasible due to operating deficits

WEEKDAY					
NORTHBOUND			SOUTHBOUND		
Caltrain ARRIVAL Time	BART DEPARTURE Time	Minutes between Arrival and Departure Times	BART ARRIVAL Time	Caltrain DEPARTURE Time	Minutes between Arrival and Departure Times
5:39 AM	5:51 AM	0:12	6:07 AM	6:16 AM	0:09
6:04 AM	6:09 AM	0:05	6:27 AM	6:37 AM	0:10
6:33 AM	6:49 AM	0:16	6:47 AM	7:07 AM	0:20
7:03 AM	7:09 AM	0:06	7:07 AM	7:16 AM	0:09
7:24 AM	7:29 AM	0:05	7:27 AM	7:37 AM	0:10
7:33 AM	7:49 AM	0:16	7:47 AM	8:07 AM	0:20
8:03 AM	8:09 AM	0:06	8:07 AM	8:16 AM	0:09
8:24 AM	8:29 AM	0:05	8:27 AM	8:37 AM	0:10
8:33 AM	8:49 AM	0:16	8:47 AM	9:07 AM	0:20
9:03 AM	9:09 AM	0:06	9:07 AM	9:16 AM	0:09
9:24 AM	9:29 AM	0:05	9:27 AM	9:46 AM	0:19
9:33 AM	9:49 AM	0:16	10:07 AM	10:16 AM	0:09
9:54 AM	10:09 AM	0:15	10:27 AM	10:46 AM	0:19
10:24 AM	10:29 AM	0:05	11:07 AM	11:16 AM	0:09
10:54 AM	11:09 AM	0:15	11:27 AM	11:46 AM	0:19
11:24 AM	11:29 AM	0:05	12:07 PM	12:16 PM	0:09
11:54 AM	12:09 PM	0:15	12:27 PM	12:46 PM	0:19
12:24 PM	12:29 PM	0:05	1:07 PM	1:16 PM	0:09
12:54 PM	1:09 PM	0:15	1:27 PM	1:46 PM	0:19
1:24 PM	1:29 PM	0:05	2:07 PM	2:16 PM	0:09
1:54 PM	2:09 PM	0:15	2:27 PM	2:46 PM	0:19
2:24 PM	2:29 PM	0:05	3:07 PM	3:16 PM	0:09
2:54 PM	3:09 PM	0:15	3:27 PM	3:37 PM	0:10
3:24 PM	3:29 PM	0:05	3:47 PM	4:07 PM	0:20
4:03 PM	4:09 PM	0:06	4:07 PM	4:16 PM	0:09
4:24 PM	4:29 PM	0:05	4:27 PM	4:37 PM	0:10
4:33 PM	4:49 PM	0:16	4:47 PM	5:07 PM	0:20
5:03 PM	5:09 PM	0:06	5:07 PM	5:16 PM	0:09
5:24 PM	5:29 PM	0:05	5:27 PM	5:37 PM	0:10
5:33 PM	5:49 PM	0:16	5:47 PM	6:07 PM	0:20
6:03 PM	6:09 PM	0:06	6:07 PM	6:16 PM	0:09
6:24 PM	6:29 PM	0:05	6:27 PM	6:37 PM	0:10
6:33 PM	6:49 PM	0:16	6:47 PM	7:07 PM	0:20
7:03 PM	7:09 PM	0:06	7:07 PM	7:16 PM	0:09
7:24 PM	7:28 PM	0:04	7:27 PM	7:46 PM	0:19
7:33 PM	7:48 PM	0:15	8:07 PM	8:16 PM	0:09
7:54 PM	8:08 PM	0:14	8:27 PM	8:46 PM	0:19
8:24 PM	8:28 PM	0:04	9:09 PM	9:16 PM	0:07
8:54 PM	8:58 PM	0:04	9:39 PM	9:46 PM	0:07
9:24 PM	9:28 PM	0:04	10:09 PM	10:16 PM	0:07
9:54 PM	9:58 PM	0:04	10:39 PM	10:46 PM	0:07
10:24 PM	10:28 PM	0:04	11:09 PM	11:16 PM	0:07
10:54 PM	10:58 PM	0:04	11:39 PM	11:46 PM	0:07
11:26 PM	11:28 PM	0:02	12:21 AM	12:26 AM	0:06

Image Credit: BART and Caltrain

Golden Gate Transit Update

LEGEND

- ... Maintain Current Performance
- ... In-Progress - Satisfactory
- × In-Progress - Unsatisfactory

Status	Initiative	Summary
...	Regional Initiatives	<ul style="list-style-type: none"> Currently participating in all applicable initiatives Closely involved in mapping & wayfinding pilot preparation
...	Schedule Coordination	<ul style="list-style-type: none"> Aligned with the common sign-up schedule Next Milestone: Golden Gate Transit should continue progress toward schedule coordination recommendations through MASCOTS
...	GTFS Data	<ul style="list-style-type: none"> Golden Gate has implemented some basic best practices Next Milestone: Golden Gate Transit should make technical revisions per 511
...	Service Optimization	<ul style="list-style-type: none"> Executives from transit agencies and MTC started meeting in January Next Milestone: Golden Gate Transit should continue to coordinate on topics such as public outreach, zero-emission transition, and coordinated transit planning

Program Highlight MASCOTS Optimization Study



Image Credit: Marin Independent Journal

SFMTA Update

LEGEND

- ⋯ *Maintain Current Performance*
- ⋯ *In-Progress - Satisfactory*
- ✕ *In-Progress - Unsatisfactory*

Status	Initiative	Summary
⋯	Regional Initiatives	<ul style="list-style-type: none"> Currently participating in all applicable initiatives Partner on Powell St. mapping & wayfinding prototype (Fall 2025)
⋯	Schedule Coordination	<ul style="list-style-type: none"> SFMTA aligns operator sign-ups with BART (on common schedule) Next Milestone: SFMTA should continue to coordinate on transfers
⋯	GTFS Data	<ul style="list-style-type: none"> SFMTA has implemented most basic best practices Next Milestone: SFMTA should develop a plan to meet all best practices
⋯	Fare Collection	<ul style="list-style-type: none"> SFMTA has budgeted for more fare inspectors with hiring underway Next Milestone: SFMTA should fill all fare inspector vacancies and continue their public education campaign to deter fare evasion
⋯	Ambassador Program	<ul style="list-style-type: none"> SFMTA hired more ambassadors and collected data on safety Next Milestone: SFMTA should provide an update on Safety Equity Action Plan efforts, including data collection and public education

Program Highlight Fare Enforcement & Education



Image Credit: Mass Transit

Recommended Action and Next Steps

Recommended Action

- Staff request referral of MTC Resolution No. 4689, FY2024-25 Productivity Improvement Program (PIP), to the Commission for adoption

Next Steps

- Operators will next report on progress toward PIP projects when they request allocation of FY2025-26 operating funds
- Staff will compile and assess individual progress reports and present another overall PIP update to this Committee in fall 2025.