

Draft 2024 Coordinated Public Transit- Human Services Transportation Plan

Regional Network Management Council, October 2024



RNM Accessibility Planning Background



The **Coordinated Plan** is a federal planning requirement focused on low-income populations, older adults, and people with disabilities.

Last Updated: 2018

2021 Transit Transformation Action Plan identifies 27 actions to improve transit customers' experience.

Focused on 5 outcomes:

- Fares and Payments
- Customer Information
- Transit Network
- Accessibility
- Funding

TAP Accessibility Initiatives

Five of the 27 initiatives within the Action Plan focused on Accessibility.

Work Underway



COORDINATED PUBLIC TRANSIT- HUMAN SERVICES TRANSPORTATION PLAN

February 2018

Coordinated Plan: Near-Term Planning



- Federal coordinated planning requirement
- Updated every four years
- Focus on low-income populations, older adults, and people with disabilities
- Sets regional funding priorities and coordination strategies
- In keeping with MTC's Equity Platform

What is in the Coordinated Plan?

Through extensive engagement and research:

- Demographic information
- Transportation Resource Inventory and Funding Summary
- Outreach summary and transportation gaps
- Recommended strategies and implementation for MTC and partners



Transit Findings for Older Adults and People with Disabilities



- Disabled transit/paratransit users cite **lack of reliable transportation** as top issue
- Older adult transit users cite **lack of information** and **fear of using transit**
- All populations **desire greater access to leisure activities**
- Transit support is essential for **mobility management success**
- **Improving bus stops accessibility** is crucial to expanding transit use
- Funding remains a critical barrier for improving mobility

Recommended Transit-related Strategies

1. Designate a Mobility Manager in every county 🕒
 - Build on current county-based mobility management efforts around the region
2. Identify sustainable funding for service and mobility management 🕒
 - Advocate changes to Section 5310 administration
 - Develop new funding policies for regionwide fund sources that do not detract from transit
3. Improve transportation access to healthcare 🕒
 - Support Medi-Cal transportation legislation to increase transit funding and non-emergency medical trip pilots

🕒 *Recommended in previous Coordinated Plans*



Recommended Transit-related Strategies

4. Support paratransit improvements 🕒
 - Continue accessibility efforts of the Transformation Action Plan
 - MTC administer new Regional Eligibility Database for transit agencies
5. Support accessibility of shared and future mobility 🕒
 - Leverage TNC Access for all funding to provide accessible on-demand trips
6. Identify and fill equity gaps 🕒
 - Implement new paratransit KPIs

🕒 *Recommended in previous Coordinated Plans*



Recommended Transit-related Strategies

7. Support infrastructure improvements to increase transportation equity and accessibility
 - Bus stop improvement programs and streetscape data
 - Increase accessibility requirements for funding programs
8. Support emergency preparedness efforts
 - Continuing cooperative planning between transit agencies and cities/counties
 - Extend disaster service worker credentials to paratransit staff





Next Steps

Adoption in December
RNM Committee
Commission

Implementation and
Coordination with
Transit Agencies and
other partners