



375 Beale Street, Suite
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San Francisco, CA 94105

Meeting Agenda

Network Management Business Case Advisory Group

Denis Mulligan, Chair

Alicia John-Baptiste, Vice-Chair

*Michelle Bouchard, Bill Churchill, Christine Fitzgerald,
Carolyn Gonot, Michael Hursh, Adina Levin, James Lindsay,
Therese McMillan, Bob Powers, Suzanne Smith,
Jeff Tumlin, Jim Wunderman*

Monday, September 12, 2022

1:00 PM

REMOTE

The Network Management Business Case Advisory Group is scheduled to meet on Monday, September 12, 2022 at 1:00 p.m., in the Bay Area Metro Center (Remotely). In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with Assembly Bill 361's (Rivas) provisions allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants. A Zoom panelist link for meeting participants will be sent separately to committee, commission, or board members.

The meeting webcast will be available at

<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>.

Members of the public are encouraged to participate remotely via Zoom at the following link or phone number:

Attendee Link: <https://bayareametro.zoom.us/j/81364284677>

Or iPhone one-tap: US: +13462487799,,81663247684# or +16699006833,,81663247684#

Or Join by Telephone: (for higher quality, dial a number based on your current location) US:

+1 408 638 0968 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 or

+1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or

877 853 5247 (Toll Free) or 888 788 0099 (Toll Free)

Webinar ID: 813 6428 4677

International numbers available: <https://bayareametro.zoom.us/j/81364284677>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>. Committee members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial "*9". In order to get the full Zoom experience, please make sure your application is up to date.

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

1. Roll Call / Confirm Quorum

A Quorum of this Advisory Group shall be a majority of its voting members (8)

2. Chair Comments

3. Consent Calendar

- 3a. [22-1387](#) Minutes of the June 6, 2022 Meeting

Action: Approval

Attachments: [Minutes of the June 6, 2022 Meeting](#)

4. Regional Network Management Updated Evaluation Methodology

Updated evaluation methodology to focus on current + future state assessment in 6 representative functional areas and operating model framework, schedule and deliverable update.

- [22-1388](#) Regional Network Management Updated Evaluation Methodology

Action: Information

Presenter: Therese McMillan - MTC

Attachments: [Item 4 Presentation](#)

5. Evaluation Methodology – Proof of Concept Review

Preview of work to be conducted using (1) Fare Integration Policy and (2) Mapping and Wayfinding as 'pilot' areas.

Discussion will focus on:

- *What the operating model framework is and how it will be used*
- *Tangible examples of operating model applied to the two areas called out above*
- *Discussion on how to extend to remaining areas and what to expect in deliverables*

- [22-1389](#) Evaluation Methodology - Proof of Concept Review

Action: Information

Presenter: Consultant Team

Attachments: [Item 5 Presentation](#)

6. Public Comments / Other Business

- [22-1478](#) Public Comments

Attachments: [Comment Letter Re: Methodology Change for NMBC](#)

7. Chair Closing Remarks

Chair Mulligan

8. Adjournment / Next Meeting

The next meeting of the Network Management Business Case Advisory Group is tentatively scheduled for Monday, October 17, 2022 at 10:00 a.m. remotely and by webcast as appropriate. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章： MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Titulo VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.