



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Minutes - Final

### Clipper Executive Board

*Robert Powers, Chair      Carter Mau, Vice Chair*  
*Members*

*Bill Churchill, Carolyn M. Gonot, Michael Hursh, Beth Kranda,  
Therese W. McMillan, Denis Mulligan, and Jeffrey Tumlin*

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Monday, May 16, 2022

1:30 PM

REMOTE (In person option available)

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The Clipper Executive Board is scheduled to meet at 1:30 p.m. or immediately following the 1:00 p.m. Fare Integration Task Force meeting. In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with the recently signed Assembly Bill 361 allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants.

A Zoom panelist link for meeting participants will be sent separately to Board Members.

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building.

The meeting webcast will be available at <http://mtc.ca.gov/whats-happening/meetings> Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Board Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

**Attendee Link: <https://bayareametro.zoom.us/j/87586612058>**

**Join by Telephone Dial (for higher quality, dial a number based on your current location) US:  
+1 408 638 0968 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 or +1 312 626 6799  
or +1 646 876 9923 or +1 301 715 8592 or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free)**

**Webinar ID: 875 8661 2058**

**International numbers available: <https://bayareametro.zoom.us/u/kQdYXx2L0>**

**Detailed instructions on participating via Zoom are available at:**

**<https://bayareametro.zoom.us/u/keF6DXG0Ji>**

**<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>**

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

## 1. Call Meeting to Order / Roll Call / Confirm Quorum

**Present:** 9 - Board Member Mulligan, Board Member Hursh, Board Member McMillan, Chair Powers, Board Member Tumlin, Board Member Kranda, Vice Chair Mau, Board Member Gonot, and Board Member Churchill

## 2. Consent Calendar

**Upon the motion by Board Member Hursh and second by Board Member Kranda, the Consent Calendar was unanimously approved. The motion carried by the following vote:**

**Aye:** 9 - Board Member Mulligan, Board Member Hursh, Board Member McMillan, Chair Powers, Board Member Tumlin, Board Member Kranda, Vice Chair Mau, Board Member Gonot and Board Member Churchill

**2a.** [22-0771](#) Minutes of the April 18, 2022 Meeting

**Action:** Board Approval

**Attachments:** [2a\\_2022-04-18\\_Clipper\\_Executive\\_Board\\_Meeting\\_Minutes\\_Draft.pdf](#)

**2b.** [22-0867](#) Clipper® Purchase Order - Network Services: AT&T (\$400,000)

**Action:** Board Approval

**Presenter:** Sarah Doggett

**Attachments:** [2b\\_CEB\\_Memo\\_for\\_Purchase\\_Order\\_AT&T\\_Network.pdf](#)

### 3. Approval

- 3a. [22-0868](#) Clipper In-Person Customer Service Centers Contract Actions:
- i. Contract Amendment - TTEC Government Solutions, LLC (\$485,000);
  - ii. Contract Amendment - Nematode Holdings, LLC (\$300,000); and
  - iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (\$250,000)

Approval of contract actions for Clipper in-person customer service centers: TTEC Government Solutions, LLC (\$485,000), Nematode Holdings, LLC (\$300,000) and Alameda-Contra Costa Transit District (\$250,000).

**Action:** Board Approval

**Presenter:** Kelley Jackson

**Attachments:** [3a\\_Clipper IPCSC\\_FY23 Amds\\_CEB.pdf](#)

Aleta Dupree spoke on this item.

**Upon the motion by Board Member McMillan and second by Board Member Hursh, the Clipper In-Person Customer Service Centers Contract Actions: i. Contract Amendment - TTEC Government Solutions, LLC (\$485,000); ii. Contract Amendment - Nematode Holdings, LLC (\$300,000); and iii. Funding Agreement Amendment - Alameda-Contra Costa Transit District (\$250,000) were unanimously approved. The motion carried by the following vote:**

**Aye:** 9 - Board Member Mulligan, Board Member Hursh, Board Member McMillan, Chair Powers, Board Member Tumlin, Board Member Kranda, Vice Chair Mau, Board Member Gonot and Board Member Churchill

### 4. Information

- 4a. [22-0773](#) Clipper® Schedule and Implementation Update

Update on key developments related to the implementation of the current and Next Generation Clipper system.

**Action:** Information

**Presenter:** Jason Weinstein

**Attachments:** [4a\\_Clipper Schedule and Implementation Update Summary sheet and attachment A.pdf](#)  
[4a\\_ii\\_PowerPoint\\_Clipper Next Generation Equipment Pilot Installation Pictures.pdf](#)

Adina Levin, Seamless Bay Area, spoke on this item.  
Aleta Dupree spoke on this item.

**4b.**     [22-0772](#)     Current Clipper® Operations and Performance Update

Update on current Clipper system operations and performance; Clipper staff last updated the Clipper Executive Board (CEB) on the ongoing work and projects related to the current Clipper system at the April 2022 meeting.

**Action:** Information

**Presenter:** Jason Weinstein

**Attachments:** [4b\\_Clipper Operations and Performance Update\\_Summary\\_sheet.pdf](#)  
[4bi PowerPoint May Clipper Data Clipper Executive Board 20220516.pdf](#)

**4c.**     [22-0869](#)     Proposed Clipper® Amended and Restated Memorandum of Understanding (MOU)

MTC is preparing a draft of a new Clipper 2022 MOU to capture changes required to support the operation of the Next Generation Clipper System, including cost-sharing agreements for the System Integrator, Customer Service Center, Payment Services, and Fare Media Fulfillment Contracts.

**Action:** Information

**Presenter:** Edward Meng

**Attachments:** [4c Proposed Clipper® Memorandum of Understanding Summary Sheet and Attachment b.pdf](#)  
[4ci PowerPoint Proposed Clipper® Memorandum of Understanding Slides.pdf](#)

**4d.**     [22-0870](#)     Draft Clipper® Two Year Budget and Work Plan

The Clipper budget and work plan for Fiscal Years (FYs) 2022-23 and 2023-24 for the Executive Board's review and discussion.

**Action:** Information

**Presenter:** Edward Meng

**Attachments:** [4d\\_Clipper Two Year Budget.pdf](#)

**5. Executive Director's Report – Kuester**

**6. Public Comment / Other Business**

Aleta Dupree was called to speak.

Adina Levin, Seamless Bay Area, was called to speak.

**7. Adjournment / Next Meeting**

**The next meeting of the Clipper® Executive Board will be held Monday, June 20, 2022, at 1:30 p.m. Any changes to the schedule will be duly noticed to the public.**