



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Regional Network Management Committee

*Candace Andersen, Chair*  
*Marilyn Ezzy Ashcraft, Vice Chair*

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Friday, April 10, 2026

11:30 AM

Board Room - 1st Floor

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This meeting shall consist of a simultaneous teleconference call at the following location(s):  
1516 Kamole Street, Honolulu, Hawaii 96821 - Andersen

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89099199098>

iPhone One-Tap: US: +16694449171,,89099199098#

Join by Telephone (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 890 9919 9098

International numbers available: <https://bayareametro.zoom.us/j/89099199098>

All standing committee meeting agendas may also be accessed on

- MTC’s website here: <https://mtc.ca.gov/meetings-events>
- On Legistar here: <https://mtc.legistar.com/Calendar.aspx>

Detailed instructions on participating via Zoom are available here:  
<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the business day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Martha Silver

**Roster**

**Eddie Ahn, Candace Andersen (Chair), Pat Burt, Noelia Corzo,  
Marilyn Ezzy Ashcraft (Vice Chair), Dorene M. Giacomini (MTC)\*+, Alicia John-Baptiste,  
Janice Li (BART)\*, Matt Mahan, Mitch Mashburn, Diane Shaw (AC Transit)\*,  
and Vacant (CalSTA)\***

**\*Non-Voting Member**

**+Remote per Government Code s. 54953(c)**

**1. Call to Order / Roll Call / Confirm Quorum**

*A quorum of the Committee shall be a majority of its voting members (5).*

**2. Consent Calendar**

- 2a.**     [26-0313](#)     Approval of Regional Network Management Committee Minutes of the March 13, 2026 Meeting
- Action:**     Committee Approval
- Attachments:**     [2a 26-0313 2026-03-13 RNM Committee Draft Meeting Minutes.pdf](#)
- 2b.**     [26-0337](#)     Master Funding Agreement Supplement - Clipper Paratransit Integration: San Francisco Bay Area Rapid Transit District (BART) (\$900,000)
- Action:**     Committee Approval
- Presenter:**     Lydia Elias
- Attachments:**     [2b 26-0337 Summary Sheet Funding Agreement Supplement Clipper Para](#)
- 2c.**     [26-0349](#)     MTC Resolution No. 4610, Revised. Regional Network Management Customer Advisory Group Charter - New Member Appointments
- Action:**     Commission Approval
- Presenter:**     Josie Ahrens
- Attachments:**     [2ci 26-0349 Summary Sheet Reso 4610 RNM CAG members.pdf](#)  
[2cii 26-0349 TEMP-RES-4610.pdf](#)  
[2ciii 26-0349 TEMP-RES-4610 Attachment B.pdf](#)
- 2d.**     [26-0386](#)     MTC Resolution No. 4662, Revised. Clipper BayPass Phase 2 Pilot - Allocation and Authorization to Distribute Revenues to Transit Operators
- Action:**     Commission Approval
- Presenter:**     William Bacon
- Attachments:**     [2di 26-0386 Summary Sheet Allocation and Autho to Distribute Revenues](#)  
[2dii 26-0386 TEMP RES-4662.pdf](#)  
[2diii 26-0386 Attachment A TEMP RES-4662.pdf](#)

### 3. Action

- 3a. [26-0352](#) Contract Amendment - Bay Area Commuter Benefits Program Operations:  
WSP USA Inc. (WSP) (\$2,000,000)

Request for approval of a contract amendment with WSP to extend the Bay Area Commuter Benefits Program Operations contract term. The request would extend the contract by two years for an amended end date of June 30, 2028, and add \$2,000,000 for a total not to exceed amount of \$6,998,938.

**Action:** Committee Approval

**Presenter:** Corey Dodge

**Attachments:** [3ai\\_26-0352\\_Summary\\_Sheet\\_Contract\\_Amendment\\_Bay\\_Area\\_Commuter\\_B](#)  
[3aii\\_26-0352\\_PowerPoint\\_Attachment\\_C\\_Contract\\_Amendment\\_Bay\\_Area\\_Cc](#)  
[3aiii\\_26-0352\\_Attachment\\_D\\_Appendix\\_Bay\\_Area\\_Commuter\\_Benefits\\_Progr](#)

### 4. Public Comment / Other Business

*Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6.*

### 5. Adjournment / Next Meetings

**The next meeting of the Regional Network Management Committee will be held on Friday, May 8, 2026 at noon. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.**

**Public Comment:** The public is encouraged to comment on agenda items at Authority meetings by completing a request-to-speak card (available from staff) and passing it to the Authority secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Authority may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Authority meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Título VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Authority members, key staff and others as appropriate. Copies will be available at the meeting.



Metropolitan Transportation  
Commission  
Legislation Text

375 Beale Street, Suite 800  
San Francisco, CA 94105

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**File #:** 26-0313, **Version:** 1

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**Subject:**

Approval of Regional Network Management Committee Minutes of the March 13, 2026 Meeting

**Recommended Action:**

Committee Approval

**Attachments:**



## Meeting Minutes - Draft

### Regional Network Management Committee

*Candace Andersen, Chair*  
*Marilyn Ezzy Ashcraft, Vice Chair*

Friday, March 13, 2026

9:35 AM

Board Room - 1st Floor

#### Roster

Eddie Ahn, Candace Andersen (Chair)++, Pat Burt, Noelia Corzo,  
Marilyn Ezzy Ashcraft (Vice Chair), Dorene M. Giacomini (MTC)\*+, Alicia John-Baptiste,  
Janice Li (BART)\*, Matt Mahan, Mitch Mashburn, Diane Shaw (AC Transit)\*,  
and Vacant (CalSTA)\*

\*Non-Voting Member

+Remote per Government Code s. 54953(c)

++Remote per Government Code s. 54953.8.3(c)(4)

Vice Chair Marilyn Ezzy Ashcraft called the meeting to order at 9:39 a.m.

Non-Voting Members Present: Dorene M. Giacomini, MTC; Janice Li, BART; and Diane Shaw, AC Transit

Ex Officio Voting Members Present: Commission Chair Noack and Commission Vice Chair Moulton-Peters

Commissioner Andersen and Non-Voting Member Commissioner Giacomini invoked SB 707.

The following noticed remote locations were open to the public: 37756 Carriage Circle Common, Fremont, CA 94536; and District Office of Supervisor Mashburn, 675 Texas Street, Suite 6015, Fairfield, CA 94533

The following individuals participated from noticed remote locations: Member Mashburn and Member Shaw.

#### 1. Call to Order / Roll Call / Confirm Quorum

**Present:** 7 - Chair Andersen, Vice Chair Ashcraft, Member Ahn, Member Burt, Member Corzo, Member John-Baptiste, and Member Mashburn

**Absent:** 1 - Member Mahan

**2. Pledge of Allegiance / Acknowledgement of the Flag**

**3. Compensation Announcement (Clerk)**

**4. Consent Calendar**

Upon the motion by Member Burt and second by Member John-Baptiste, the Consent Calendar was unanimously approved. The motion carried by the following vote:

**Aye:** 7 - Chair Andersen, Vice Chair Ashcraft, Member Ahn, Member Burt, Member Corzo, Member John-Baptiste and Member Mashburn

**Absent:** 1 - Member Mahan

**4a.** [26-0182](#) Approval of Regional Network Management Committee Minutes of the February 13, 2026 Meeting

**Action:** Committee Approval

**Attachments:** [4a 26-0182 2026-02-13 RNM Committee Draft Meeting Minutes.pdf](#)

5. Approval

- 5a. [26-0209](#) Bay Area Traffic Incident Management Micro-Grant Pilot Program - Recommended Awards: American Canyon Police Department (\$11,200), Benicia Fire Department (\$76,200), Mountain View Fire Department (\$141,800), Oakland Fire Department (\$87,200), San Jose Fire Department (\$63,100), and Santa Rosa Fire Department (\$96,500); Totaling (\$500,000)

Approval of \$500,000 in recommended grant awards to six local agency lead applicants to pilot strategies that will improve safety and the quick clearance of incidents in the Bay Area and authority to negotiate and enter into funding agreements with grant recipients.

**Action:** Committee Approval

**Presenter:** Katelyn Costa

**Attachments:** [5ai\\_26-0209\\_Summary\\_Sheet\\_Award\\_Recommendations-Bay\\_Area\\_Traffic\\_Incident\\_Management\\_Microgrant\\_Pilot.pdf](#)  
[5aii\\_26-0209\\_PowerPoint\\_Award\\_Recommendations-Bay\\_Area\\_Traffic\\_Incident\\_Management\\_Micro-Grant\\_Pilot.pdf](#)  
[5aiii\\_26-0209\\_Attachment\\_B\\_Appendix-Bay\\_Area\\_Traffic\\_Incident\\_Management\\_Micro-Grant\\_Pilot.pdf](#)

Roland Lebrun spoke on this item.

Upon the motion by Chair Andersen and second by Member Burt, the Bay Area Traffic Incident Management Micro-Grant Pilot Program - Recommended Awards: American Canyon Police Department in an amount not to exceed \$11,200, Benicia Fire Department in an amount not to exceed \$76,200, Mountain View Fire Department in an amount not to exceed \$141,800, Oakland Fire Department in an amount not to exceed \$87,200, San Jose Fire Department in an amount not to exceed \$63,100, and Santa Rosa Fire Department in an amount not to exceed \$96,500; and Totaling \$500,000 were approved. The motion carried by the following vote:

**Aye:** 7 - Chair Andersen, Vice Chair Ashcraft, Member Ahn, Member Burt, Member Corzo, Member John-Baptiste and Member Mashburn

**Absent:** 1 - Member Mahan



**5b.**     [26-0125](#)     Contract Amendment - Bay Wheels Bikeshare Contract Extension: Lyft Bikes and Scooters, LLC (\$2,510,000)

Request for approval of a contract amendment with Lyft Bikes and Scooters, LLC (Lyft) to extend Lyft's operation of the Bay Wheels bikeshare system and fund new capital investments. The request would extend the contract by five years for an amended end date of July 31, 2032, in an amount not to exceed \$2,510,000.

**Action:** Committee Approval

**Presenter:** Toshi Shepard-Ohta

**Attachments:** [5bi\\_26-0125\\_Summary\\_Sheet\\_Bay\\_Wheels\\_Bikeshare\\_Contract\\_Extension.pdf](#)  
[5bii\\_26-0125\\_PowerPoint\\_Attachment\\_C\\_Bay\\_Wheels\\_Bikeshare\\_Contract\\_Extension.pdf](#)  
[5biii\\_26-0125\\_Correspondence\\_Received\\_Bay\\_Wheels\\_Regional\\_Bikeshare.pdf](#)  
[5biv\\_26-0125\\_Late\\_Correspondence\\_Received\\_Bay\\_Wheels\\_Regional\\_Bikeshare.pdf](#)

Written correspondence was received from: Lime; Spin; Combined letter from San Francisco Bicycle Coalition, Bike East Bay, San Francisco Transit Riders, Streets for All SF, Transform, Seamless Bay Area, Livable City, and Silicon Valley Bicycle Coalition; Spin; and Outer Sunset Neighbors

The following individuals spoke on this item: Josh Johnson, Lyft; Bronson Wilcox, Motivate, LLC; Monica DiLullo, Lime; Aleta Dupree, Team Folds; Zach Detch-Gross, Transform; Jessica Zenk, City of San Jose; Robert Prinz, Bike East Bay; Amy Thompson, Silicon Valley Bicycle Collation; and Adina Levin.

Late written correspondence was received from SFMTA.

**Upon the motion by Member Ahn and second by Member John-Baptiste, the Contract Amendment - Bay Wheels Bikeshare Contract Extension: Lyft Bikes and Scooters, LLC in an amount not to exceed \$2,510,000 was unanimously approved. The motion carried by the following vote:**

**Aye:** 7 - Chair Andersen, Vice Chair Ashcraft, Member Ahn, Member Burt, Member Corzo, Member John-Baptiste and Member Mashburn

**Absent:** 1 - Member Mahan

## 6. Public Comment / Other Business

Roland Lebrun was called to speak.  
Aleta Dupree, Team Folds, was called to speak.

### 6a. [26-0408](#) General Public Comments Received

Action: Information

Attachments: [6a\\_26-0408\\_Correspondence\\_Received\\_General\\_Public\\_Comment.pdf](#)

## 7. Adjournment / Next Meetings

**The next meeting of the Regional Network Management Committee will be held on Friday, April 10, 2026 at noon. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.**

Vice Chair Marilyn Ezzy Ashcraft adjourned the meeting at 11:09 a.m.



Metropolitan Transportation  
Commission  
Legislation Text

375 Beale Street, Suite 800  
San Francisco, CA 94105

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**File #:** 26-0337, **Version:** 1

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**Subject:**

Master Funding Agreement Supplement - Clipper Paratransit Integration: San Francisco Bay Area Rapid Transit District (BART) (\$900,000)

**Presenter:**

Lydia Elias

**Recommended Action:**

Committee Approval

**Attachments:**

**Metropolitan Transportation Commission  
Regional Network Management Committee**

**April 10, 2026**

**Agenda Item 2b**

**Master Funding Agreement Supplement - Clipper Paratransit Integration: San Francisco  
Bay Area Rapid Transit District (BART) (\$900,000)**

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**Subject:**

Request for approval of a Master Funding Agreement Supplement between MTC and Bay Area Rapid Transit (BART) on behalf of East Bay Paratransit to customize software and implement integration using application programming interfaces (APIs) to allow fare payment with Clipper in the amount of \$900,000.

**Background:**

The Clipper program has made efforts to integrate paratransit fare payment across the Bay Area region, consistent with the Transit Transformation Action Plan set forth by the Blue-Ribbon Task Force to provide Clipper as a payment option for paratransit riders. These actions to expand access to Clipper-based fare payment are aimed at improving customer experience for paratransit riders by providing an additional payment method as well as a unified payment option across the region. MTC is doing similar work with Trapeze, the existing paratransit software vendor for 13 transit agencies, to support Clipper integration with paratransit on behalf of these agencies. The Regional Network Management Committee approved the Trapeze contract in April 2023. The integration for these agencies will be rolled out in a grouped and phased progression beginning with San Francisco Municipal Transportation Agency (SFMTA) as the pilot agency. The pilot agency will initially have a limited launch with select participants to test the system further and gather rider feedback prior to fully launching to all SFMTA paratransit riders in Fall 2026.

East Bay Paratransit, under contract with AC Transit and BART, offers riders one of the largest paratransit services in the region. Currently, these paratransit riders can either pre-pay or pay upon boarding a vehicle for trips through the following methods: exact cash, paper tickets, or credit/debit card via BART's Mobility-as-a-Service platform available through the East Bay Paratransit app.

The purpose of this project is to design, develop, test, and deploy an integrated software solution that enables BART's platform to interface with the Next Generation Clipper System via APIs. The integration will allow East Bay Paratransit riders to use Clipper as a payment method. Fare payment transactions will continue to be processed by Clipper. BART's platform vendor will be responsible for designing, developing, testing, and deploying the software changes necessary to integrate Clipper as a payment option within BART's platform. There will be close coordination with MTC and the Next Generation Clipper System Integrator, Cubic Transportation Systems, during the project.

The proposed BART platform integration with Clipper will be implemented through a Supplement to the existing Master Funding Agreement between MTC and BART. Under the Master Funding Agreement Supplement, MTC will authorize funding not-to-exceed \$900,000 to BART to support Clipper integration for East Bay Paratransit. Funding for this project will be provided through State Transit Assistance funds that have been budgeted and approved for Clipper paratransit integration as part of the Clipper Fiscal Year 2025-2026 capital budget.

The Clipper Executive Board recommended approval for this request at its meeting on February 23, 2026.

**Issues:**

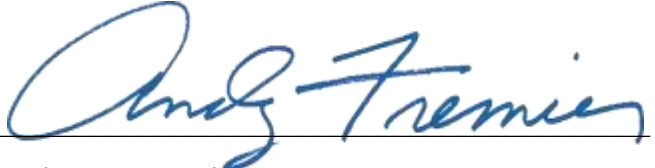
None identified.

**Recommendations:**

Staff recommends that the Regional Network Management Committee approve a Master Funding Agreement Supplement for BART in an amount not to exceed \$900,000 to provide software customization and integration on behalf of East Bay Paratransit.

**Attachments:**

- Attachment A: Request for Committee Approval – Summary of Master Funding Agreement Supplement



Andrew B. Fremier

**Request for Committee Approval**

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**Summary of Proposed Master Funding Agreement Supplement**

Work Item No.: 2780

Consultant: San Francisco Bay Area Rapid Transit (BART)  
Oakland, CA

Work Project Title: East Bay Paratransit Clipper Integration

Purpose of Project: To customize software and implement integration with BART’s platform and the Next Generation Clipper fare payment system to allow East Bay Paratransit riders to pay using Clipper.

Brief Scope of Work: To design, develop, test and deploy an integrated software solution including API testing, between BART’s platform and the Next Generation Clipper system.

Project Cost Not to Exceed: \$900,000

Funding Source: State Transit Assistance (STA)

Fiscal Impact: Funds approved as part of the MTC Fiscal Year 2025-2026 budget.

Motion by Committee: That the Executive Director or designee is authorized to negotiate and enter into a Master Funding Agreement Supplement with BART for the purposes described above and in the Regional Network Management Committee Summary Sheet dated April 10, 2026 and that the Chief Financial Officer is authorized to set aside \$900,000 for such Master Funding Agreement Supplement.

Regional Network  
Management Committee:

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Candace Andersen, Chair

Approved: April 10, 2026



Metropolitan Transportation  
Commission  
Legislation Text

375 Beale Street, Suite 800  
San Francisco, CA 94105

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**File #:** 26-0349, **Version:** 1

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**Subject:**

MTC Resolution No. 4610, Revised. Regional Network Management Customer Advisory Group Charter - New Member Appointments

**Presenter:**

Josie Ahrens

**Recommended Action:**

Commission Approval

**Attachments:**

**Metropolitan Transportation Commission**  
**Regional Network Management Committee**

**April 10, 2026**

**Agenda Item 2c**

**MTC Resolution No. 4610, Revised. Regional Network Management Customer Advisory  
Group Charter – New Member Appointments**

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**Subject:**

Member appointments to the Regional Network Management Customer Advisory Group.

**Background:**

In September 2025, the MTC Commission approved MTC Resolution 4610, which updated the membership structure for the Regional Network Management (RNM) Customer Advisory Group for the new term beginning in January 2026. Serving as a part of the RNM Framework, the Customer Advisory Group shares diverse customer perspectives with the RNM Committee to help shape regional transit policy and implementation planning. The Customer Advisory Group membership comprises representatives from different constituencies, including staff from policy organizations, a disability community member, a business organization representative, members of transit operators' public advisory bodies, and members of the MTC-ABAG Community Advisory Council.

Staff is recommending that the RNM Committee refer to the Commission for approval of the update of MTC Resolution No. 4610 to appoint five new members to the Customer Advisory Group, as shown in Attachment B to MTC Resolution No. 4610. These appointments are for the five members that also serve on the MTC-ABAG Community Advisory Council and they are appointed by the Chair of the Community Advisory Council. If approved, the full Customer Advisory Group membership will be appointed with no vacancies.

**Next Steps:**

The newly appointed RNM Customer Advisory Group members will serve a four-year term from January 2026 through December 2029, in accordance with the process outlined in MTC Resolution No. 4610. The first RNM Customer Advisory Group meeting is anticipated to take place in April 2026.

**Issues:**

None identified.

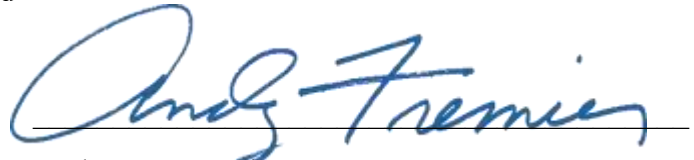


**Recommendations:**

Refer MTC Resolution No. 4610, Revised, to the Commission for approval.

**Attachments:**

- MTC Resolution No. 4610, Revised
  - Attachment B



Andrew B. Fremier

Date: October 25, 2023  
W.I.: 1621  
Referred by: RNM  
Revised: 2/28/24-C  
4/24/24-C 9/24/25-C  
1/28/26-C 2/25/26-C  
4/22/26-C

## ABSTRACT

### MTC Resolution No. 4610

This resolution defines the role and responsibilities of the Commission's Customer Advisory Group.

This resolution contains the following attachments:

- Attachment A – which outlines the mission statement, roles, responsibilities, procedures, appointment process and membership criteria for the Customer Advisory Group.
- Attachment B – a table listing the currently appointed advisors and their term.

On April 24, 2024, Attachment B was revised to appoint a member to the Customer Advisory Group, to fill a vacancy.

On February 28, 2024, Attachment B was revised to appoint an additional member to the Customer Advisory Group.

On September 24, 2025, the Customer Advisory Group Charter, Attachment A, was revised to update the structure, and Attachment B, Customer Advisory Group Membership, was revised to change the membership to TBD until appointment.

On January 28, 2026, Attachment A was revised to update the total six (6) transit operator seats to require a minimum of four (4) seats for large operators, a minimum of one (1) seat for a small operator, and one (1) seat for either a large or small operator. In addition, Attachment B was revised to appoint eight members to the Customer Advisory Group.

On February 25, 2026, Attachment B was revised to appoint seven members to the Customer Advisory Group.

On April 22, 2026, Attachment B was revised to appoint five members to the Customer Advisory Group.

Further discussion of this action is contained in the Regional Network Management Committee Summary Sheet dated October 13, 2023, February 9, 2024, September 12, 2025, January 9, 2026, February 13, 2026, and April 10, 2026.

Re: Commission Customer Advisory Group Charter

METROPOLITAN TRANSPORTATION COMMISSION  
RESOLUTION NO. 4610

WHEREAS, the Metropolitan Transportation Commission (MTC) is the regional transportation planning agency for the San Francisco Bay Area pursuant to California Government Code Section 66500 et seq.; and

WHEREAS, MTC is the federally designated Metropolitan Planning Organization (MPO), pursuant to Section 134(d) of Title 23 of the United States Code (USC) for the nine-county San Francisco Bay Area region (the Bay Area or region); and

WHEREAS, MTC convened the Blue Ribbon Transit Recovery Task Force (Task Force) in 2020 and 2021 to respond to the COVID-19 pandemic and the impacts to transit; and

WHEREAS, the Blue Ribbon Transit Recovery Task Force developed and endorsed the Transit Transformation Action Plan (Action Plan) in July 2021, which identifies near-term actions needed to achieve a more connected, efficient, and user-focused mobility network across the Bay Area and beyond and the Action Plan was received and accepted by MTC in September 2021; and

WHEREAS, MTC approved Resolution No. 4564 on February 22, 2023, which expressed policy support for a Regional Network Management Framework (RNM) to achieve the desired near-term outcomes in the Action Plan and to improve the Bay Area's regional transit network towards a longer-term transformation; and

WHEREAS, the Regional Network Management Framework outlines initial regional transit focus areas, committees and their roles, and a review process to evolve the RNM structure as needed over the long term; and

WHEREAS, the Regional Network Management Framework proposes a Customer Advisory Group of stakeholders who represent the customer and can help inform decision-making with the customer in mind, now, therefore be it

RESOLVED, that the Commission convene the Customer Advisory Group; and be it further

RESOLVED, that the members of the Customer Advisory Group will be appointed according to the process and shall have the roles and responsibilities as described in Attachment A to this resolution, attached hereto and incorporated herein as though set forth at length; and be it further

RESOLVED, that Customer Advisory Group roster is contained in Attachment B to this resolution; and be it further

RESOLVED, that the Executive Director is instructed to secure nominations to fill expired terms and other vacancies and present them to the Commission for confirmation by periodically revising Attachment B.

METROPOLITAN TRANSPORTATION COMMISSION

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Nick Josefowitz, Vice Chair

The above resolution was entered into by the Metropolitan Transportation Commission at a regular meeting of the Commission held in San Francisco, California, and at other remote locations, on October 25, 2023.

Date: October 25, 2023  
W.I.: 1621  
Referred by: RNM  
Revised: 02/28/24-C  
04/24/24-C 09/24/25-C  
01/28/26-C 02/25/26-C  
04/22/26-C

Attachment B  
Resolution No. 4610  
Page 1 of 2

**Customer Advisory Group Membership  
(January 1, 2026 to Dec. 31, 2029)**

Advisor Name	Representing
To be populated based on appointments by the MTC-ABAG Community Advisory Council Chair prior to the April 22, 2026 Commission meeting.	Community Advisory Council Member Community Advisory Council Member Community Advisory Council Member Community Advisory Council Member Community Advisory Council Member
Anya Gupta	Large Transit Operator Advisory Body Member - BART
Aaron Leifer	Large Transit Operator Advisory Body Member - SFMTA
Shawn Fong	Large Transit Operator Advisory Body Member - AC Transit
Kylie Clark	Large Transit Operator Advisory Body Member - VTA
John Crowe	Small Transit Operator Advisory Body Member – County Connection
Ashley Tenscher	Large or Small Transit Operator Advisory Body Member – Napa Valley Transportation Authority
Abibat Rahman-Davies	Policy Organization – Transform
Sebastian Petty	Policy Organization – SPUR
Adina Levin	Policy Organization – Seamless Bay Area
Dylan Fabris	Transit Riders Group
Andrea Yu	Student and/or Youth Advocate
Bob Allen	At-Large Member – Urban Habitat
Emily Loper	Business – Bay Area Council
Brian Stanke	City DOT or PW – City of San José DOT

Advisor Name	Representing
Warren Cushman	Disability Community – Community Resources for Independent Living



# Metropolitan Transportation Commission

## Legislation Text

375 Beale Street, Suite 800  
San Francisco, CA 94105

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**File #:** 26-0386, **Version:** 1

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**Subject:**

MTC Resolution No. 4662, Revised. Clipper BayPass Phase 2 Pilot - Allocation and Authorization to Distribute Revenues to Transit Operators

**Presenter:**

William Bacon

**Recommended Action:**

Commission Approval

**Attachments:**



**Metropolitan Transportation Commission**  
**Regional Network Management Committee**

**April 10, 2026**

**Agenda Item 2d**

**MTC Resolution No. 4662, Revised. Clipper BayPass Phase 2 Pilot – Allocation and  
Authorization to Distribute Revenues to Transit Operators**

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**Subject:**

Revisions to MTC Resolution No. 4662 to allocate and authorize the distribution of Clipper BayPass Phase 2 Pilot revenues to transit operators for trips taken during the period from January 1, 2025, to June 30, 2025.

**Background:**

In January 2024, MTC and transit operators jointly launched Phase 2 of the Clipper BayPass Pilot Program. Phase 2 involves selling the Clipper BayPass product to institutions (employers, educational institutions, housing properties, transportation management associations, etc.) around the Bay Area, with the intent that the revenues generated from the sale of the Clipper BayPass are sufficient to reimburse transit operators for all trips taken using Clipper BayPass.

In November 2023, MTC and transit operators signed a Clipper BayPass Participation Agreement which defines roles and responsibilities for MTC and transit operators during the Clipper BayPass Phase 2 Pilot. Under the terms of the Participation Agreement, MTC is responsible for allocating revenue generated from the sale of Clipper BayPass to the transit operators every six months for the duration of the Phase 2 Pilot. MTC staff intend to bring forward these allocations each fall and spring to reimburse operators for Clipper BayPass trips taken in the preceding six months (January to June for fall allocations and July to December for spring allocations).

From July 1, 2025 to December 09, 2025, 4,119,672 trips were taken with the Clipper BayPass Phase 2 Pilot transit pass. These trips represent \$10,032,077 of reimbursable fare revenue to transit operators. Over that same six-month period, the sales of Clipper BayPass to institutional customers generated contract value revenue of \$10,626,892. This results in a revenue surplus, which will remain available to support reimbursement to operators for the duration of the Phase 2 Pilot as specified in the Clipper BayPass Participation Agreement. Details on the amount


proposed to be allocated and distributed (by transit operator) are included in Attachment A to Resolution No. 4662.

**Recommendations:**

Refer MTC Resolution No. 4662 to the Commission for approval.

**Attachments:**

- MTC Resolution No. 4662
  - Attachment A

A handwritten signature in blue ink that reads "Andy Fremier". The signature is written in a cursive style and is positioned above a horizontal line.

Andrew B. Fremier

Date: September 25, 2024  
W.I.: 1621  
Referred by: RNM  
Revised: 4/23/25-C  
10/22/25-C  
4/22/26-C

ABSTRACT

MTC Resolution No. 4662, Revised

This resolution adopts the allocation and distribution of revenues to transit operators collected by MTC from institutional customers for the Clipper BayPass Phase 2 Pilot Program.

The resolution contains the following attachment:

Attachment A – Clipper BayPass Phase 2 Pilot Program Allocations to Operators

This resolution was revised on April 23, 2025 to reflect the allocation of funds to transit operators from the second half of calendar year 2024 (Attachment A).

This resolution was revised on October 22, 2025 to reflect the allocation of funds to transit operators from the first half of calendar year 2025 (Attachment A).

This resolution was revised on April 22, 2026 to reflect the allocation of funds to transit operators from the second half of calendar year 2025 (Attachment A).

Further information is contained in the Regional Network Management Committee summary sheet dated September 13, 2024, April 11, 2025, October 10, 2025, and April 10, 2026.

Date: September 25, 2024  
W.I.: 1621  
Referred by: RNM

**RE: Clipper BayPass Phase 2 Pilot Program - Allocation of Revenues to Transit Operators**

METROPOLITAN TRANSPORTATION COMMISSION  
RESOLUTION NO. 4662

WHEREAS, the Metropolitan Transportation Commission (MTC) is the Regional Transportation Planning Agency (RTPA) for the San Francisco Bay Area pursuant to Government Code Section 66500 et seq.; and

WHEREAS, MTC is the designated Metropolitan Planning Organization (MPO) for the nine-county San Francisco Bay Area region; and

WHEREAS, MTC, under the terms of the Clipper BayPass Participation Agreement MTC is responsible for entering into contracts with institutional customers for the Clipper BayPass Phase 2 Pilot; and

WHEREAS, as the contract holder for the Clipper BayPass Phase 2 Pilot MTC collects revenue from institutional customers for their purchase the Clipper BayPass transit pass; and

WHEREAS, MTC, under the terms of the Clipper BayPass Participation Agreement MTC is also responsible distributing revenue from the sale of Clipper BayPass to transit operators on a twice yearly basis; and now therefore be it

RESOLVED, that MTC approves the allocation and distribution of revenues from the sale of Clipper BayPass to institutional customers to transit operators as set forth in Attachment A of this Resolution; and be it further

RESOLVED, staff shall return to the Commission to revise this Resolution at least two times per fiscal year to make additional allocations of revenues collected to transit operators for the duration of the Clipper BayPass Phase 2 Pilot.

METROPOLITAN TRANSPORTATION COMMISSION

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Alfredo Pedroza, Chair

The above resolution was entered into by the Metropolitan Transportation Commission at a duly called and noticed meeting held in San Francisco, California and at other remote locations on September 25, 2024.

Date: September 25, 2024  
W.I.: 1621  
Referred by: RNM  
Revised: 4/23/25-C  
10/22/25-C  
04/22/26- C

Attachment A  
Resolution No. 4662

## Attachment A: Clipper BayPass Phase 2 Pilot Program - Allocation and Distribution of Revenues by Transit Operator

	1/1/2024 to 6/30/2024	7/1/2024 to 12/31/2024*	1/1/2025 to 6/30/2025*	7/1/2025 to 12/09/2025*	12/10/2026 to 6/30/2026*	7/1/2026 to 12/31/2026*	1/1/2027 to 6/30/2027*
<b>Allocations of Clipper BayPass Phase 2 Pilot Revenue to Transit Operators</b>							
<b>Transit Operator</b>							
AC Transit	\$48,266	\$136,532	\$200,791	\$257,695			
BART	\$516,184	\$1,991,377	\$2,731,417	\$5,871,996			
Caltrain	\$141,605	\$297,438	\$541,686	\$720,374			
CCCTA	\$867	\$2,492	\$2,553	\$8,285			
ECCTA	\$503	\$1,251	\$2,374	\$3,351			
FAST	\$327	\$18	\$8	\$14			
GGBHTD	\$25,103	\$76,554	\$99,414	\$208,722			
LAVTA	\$650	\$1,264	\$894	\$3,205			
Marin Transit	\$275	\$5,663	\$2,275	\$3,820			
NVTA	\$177	\$214	\$173	\$926			
Petaluma Transit	\$1	\$0	\$0	\$0			
SamTrans	\$4,967	\$105,432	\$136,727	\$129,072			
Santa Rosa CityBus	\$4	\$68	\$114	\$232			
SFMTA	\$603,565	\$1,367,395	\$1,943,665	\$2,459,905			
SMART	\$387	\$2,753	\$3,512	\$7,538			
SolTrans	\$495	\$2,921	\$3,936	\$12,134			
Sonoma County Transit	\$8	\$403	\$163	\$585			
Union City Transit	\$40	\$314	\$274	\$476			
Vacaville City Coach	\$59	\$5	\$2	\$5			
VTA	\$4,698	\$11,550	\$11,315	\$33,338			
WestCAT	\$612	\$5,982	\$9,056	\$12,276			
WETA	\$108,298	\$202,716	\$243,198	\$298,130			
<b>Total</b>	<b>\$1,457,089</b>	<b>\$4,212,340</b>	<b>\$5,933,546</b>	<b>\$10,032,077</b>			
<b>Clipper BayPass Phase 2 Pilot Trips</b>							
Trips Taken Using Clipper BayPass Phase 2 Pilot Transit Pass During Period	440,142	1,158,042	1,489,752	4,119,672			
<b>Clipper BayPass Phase 2 Pilot Revenue Generated</b>							
Revenue Generated from Invoices Paid by Clipper BayPass Phase 2 Pilot Customers During Period	\$3,281,121	\$6,396,015	\$7,417,251	\$10,626,892			
<b>Clipper BayPass Phase 2 Pilot Remaining Balance</b>							
Balance/Carryover After Allocation/Distribution of Revenues to Operators	\$1,824,032	\$2,183,675	\$1,483,705	\$594,816			

\*To be allocated via future revision to MTC Resolution 4662.



# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Text

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**File #:** 26-0352, **Version:** 1

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**Subject:**

Contract Amendment - Bay Area Commuter Benefits Program Operations: WSP USA Inc. (WSP)  
(\$2,000,000)

Request for approval of a contract amendment with WSP to extend the Bay Area Commuter Benefits Program Operations contract term. The request would extend the contract by two years for an amended end date of June 30, 2028, and add \$2,000,000 for a total not to exceed amount of \$6,998,938.

**Presenter:**

Corey Dodge

**Recommended Action:**

Committee Approval

**Attachments:**



**Metropolitan Transportation Commission**  
**Regional Network Management Committee**

**April 10, 2026**

**Agenda Item 3a**

**Contract Amendment - Bay Area Commuter Benefits Program Operations: WSP USA Inc.**  
**(WSP) (\$2,000,000)**

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**Subject:**

Request for approval of a contract amendment with WSP to extend the Bay Area Commuter Benefits Program Operations contract term. The request would extend the contract by two years for an amended end date of June 30, 2028, and add \$2,000,000 for a total not to exceed amount of \$6,998,938.

**Background:**

A majority of commutes (60%) in the Bay Area are comprised of driving alone, impacting the region's ability to meet its greenhouse gas emissions (GHG) and vehicle miles traveled (VMT) reduction goals. Plan Bay Area 2050 Implementation Strategy EN7 identifies commute trip reduction programs as a key strategy for meeting regional GHG reduction targets. Accordingly, MTC partners with the Bay Area Air District (Air District) to operate the Commuter Benefits Program (CBP), which requires employers with 50 or more full-time employees within the Air District's jurisdiction to offer commuter benefits such as pre-tax transit or vanpool options, employer subsidies, employer-provided transit services, telework policies, or other alternatives that reduce drive-alone commuting.

The Bay Area program was among the first regionwide employer-based commuter benefit programs in the country. The Air District and MTC sought and received authority to implement the program as a pilot under Senate Bill 1339 in 2012. The pilot began operations in 2014 following the Air District's adoption of Regulation 14, Rule 1. Senate Bill 1128 (2017) authorized continuation of the program on an ongoing basis. Similar programs have since been implemented in other jurisdictions, including New York City and statewide in New Jersey, with most other programs operating at the city level or with more limited requirements.

MTC oversees program operations and employer support services, while the Air District is primarily responsible for formal program compliance and enforcement under Regulation 14, Rule 1.

The scope of work for MTC's Commuter Benefits Program operations contract focuses on increasing employer registration and strengthening program effectiveness through targeted outreach and support activities, enhanced employer data, and operation of the program's customer relationship and data management system. The scope also includes strategic program planning; expanded database management and data quality control; employer outreach; ongoing program evaluation and performance monitoring; website content updates; and implementation of promotional strategies to increase program registration.

Employer data is foundational to the program, supporting identification of covered employers, outreach and compliance efforts, and tracking of program participation and outcomes. Because employer data—particularly from third-party sources—can be incomplete or outdated, the contract includes ongoing data verification and quality control to maintain a reliable, up-to-date, and enforceable employer database. Work under this contract has focused on strengthening this foundation through development of a more robust database and customer relationship management system, along with enhanced employer support and data quality assurance efforts. In April 2023, following an open procurement process, WSP USA Inc. was selected to operate the Commuter Benefits Program in an amount not to exceed \$4,998,938 through June 2026, with an option to extend two additional years.

WSP has demonstrated strong performance managing program operations and the Salesforce-based customer relationship and data management system. The program has successfully supported the registration of 4,334 employers who provide commuter benefits access to approximately 1.7 million Bay Area employees. To solidify program gains, maintain continuity and avoid operational disruption, staff recommends exercising the two-year extension.

The current contract value is \$4,998,938. This amendment would add \$2,000,000 bringing the total contract to a new total not to exceed amount of \$6,998,938 through the term of June 30, 2028.

Attachment A includes a summary of WSP and its project team's small business enterprise (SBE) status.

**Recommendation:**

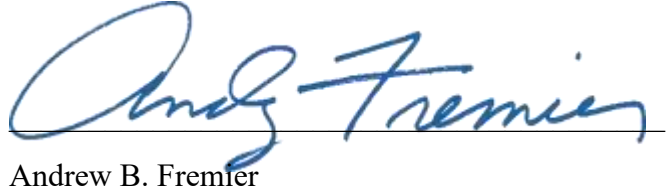
Staff recommends that the Committee authorize the Executive Director or his designated representative to negotiate and enter into a contract amendment with WSP USA Inc., to manage the Bay Area Commuter Benefits Program Operations for an additional two years in an amount not to exceed \$2,000,000 and to extend the term of the contract through June 30, 2028 for the above-described work, subject to the approval of MTC budgets for future fiscal years Fiscal Year (FY) 2026-2027 and FY 2027-2028.

**Issues:**

None identified.

**Attachments:**

- Attachment A: Small Business Enterprise Status
- Attachment B: Request for Committee Approval – Summary of Proposed Contract Amendment
- Attachment C PowerPoint
- Attachment D Appendix



Andrew B. Fremier

**Small Business Enterprise Status**

	<b>Firm Name</b>	<b>Role on Project</b>	<b>SBE** Yes / No</b>	<b>If SBE Yes, List #</b>
Prime Contractor	WSP USA Inc.	Program oversight and delivery	No	
Subcontractor	Caribou Public Relations	Staff in-person outreach events supporting program promotion	No	
Subcontractor	Four Square ITP	Commuter Benefits Program Evaluation deliverables and will provide support for the Program Planning.	No	
	Tracy Keough Consulting	Provide a promotional plan and strategies for the CBP and will support web content.	No	

Footnote

\*Denotes certification by the California Unified Certification Program (CUCP).

\*\*Denotes certification by the State of California.

**Request for Committee Approval**

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**Summary of Proposed Contract Amendment**

Work Item No.: 1222

Consultant: WSP USA Inc.  
San Francisco, CA

Work Project Title: Bay Area Commuter Benefits Program Operations Contract Extension

Purpose of Project: Requires employers with 50 or more full-time employees in the Air District’s jurisdiction to offer commuter benefits to their employees.

Brief Scope of Work: Increase employer registration and annual updates using a database and enhanced purchased data.

Project Cost Not to Exceed: \$2,000,000 (this amendment)  
Total contract before this amendment: \$4,998,938  
Total authorized contract after this amendment: \$6,998,938

Funding Source: Congestion Mitigation and Air Quality (CMAQ), Toll Credits

Fiscal Impact: Funds are subject to approvals in the Fiscal Year 2026-27 and Fiscal Year 2027-28 MTC agency budgets

Motion by Committee: That the Executive Director or designee is authorized to negotiate and enter into a contract amendment with WSP USA Inc. for Bay Area Commuter Benefits Program Operations described above and in the Regional Network Management Committee Summary Sheet dated April 10, 2026 and that the Chief Financial Officer is authorized to set aside \$2,000,000 for such amendment, subject to necessary budget approvals.

Regional Network  
Management Committee:

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Candace Andersen, Chair

Approved: April 10, 2026

# Bay Area Commuter Benefits Program

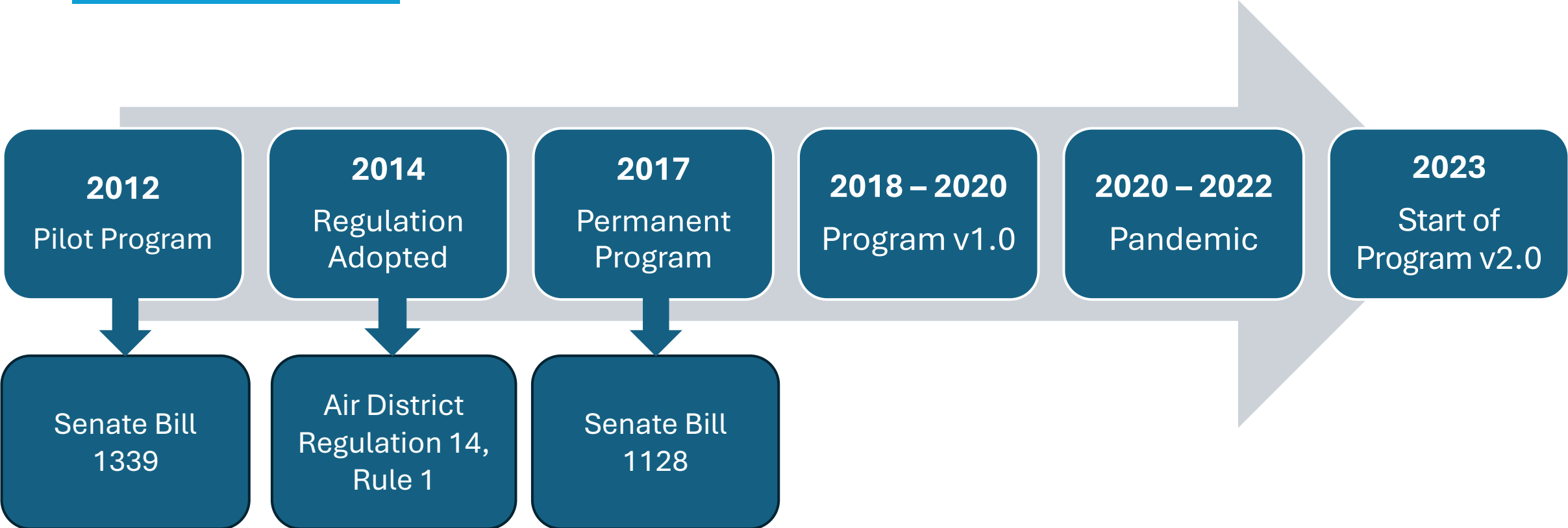
Regional Network Management Committee  
April 10, 2026



*Bay Area*  
**Commuter Benefits Program**



# Program Timeline & Evolution



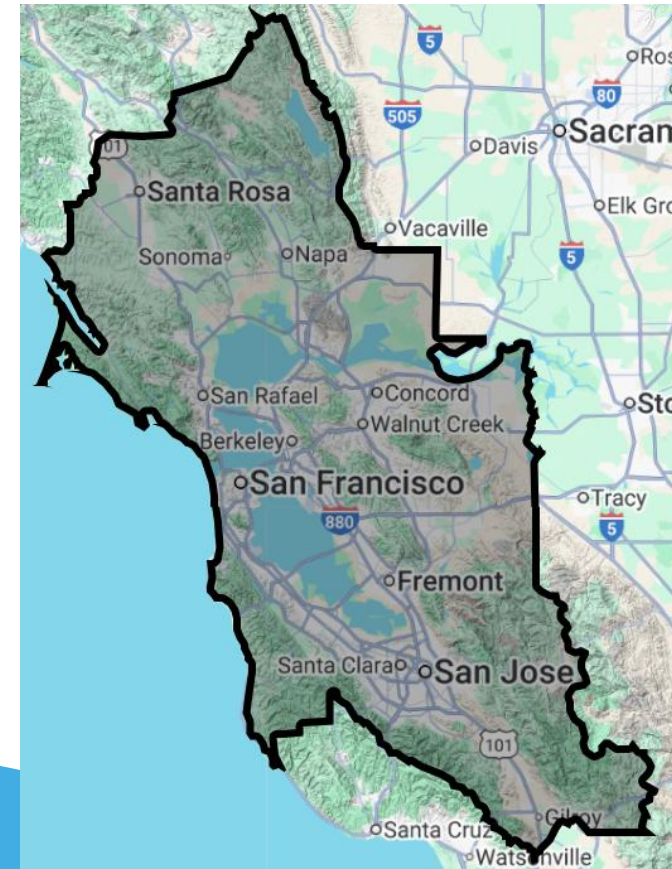
# Bay Area Air District Regulation 14, Rule 1

## [Air District Regulation 14, Rule 1](https://www.baaqmd.gov/~media/Files/Planning%20and%20Research/Commuter%20Benefits%20Program/Proposed%20Rule%20Packet/Proposed%20Rule%20Reg%20141.ashx)

(<https://www.baaqmd.gov/~media/Files/Planning%20and%20Research/Commuter%20Benefits%20Program/Proposed%20Rule%20Packet/Proposed%20Rule%20Reg%20141.ashx>) also known as the Bay Area Commuter Benefits Program.

- 50 or more employees within the Bay Area Air District's geographic boundaries
- Required to register and offer commuter benefits to their employees

## Air District Geographic Boundaries

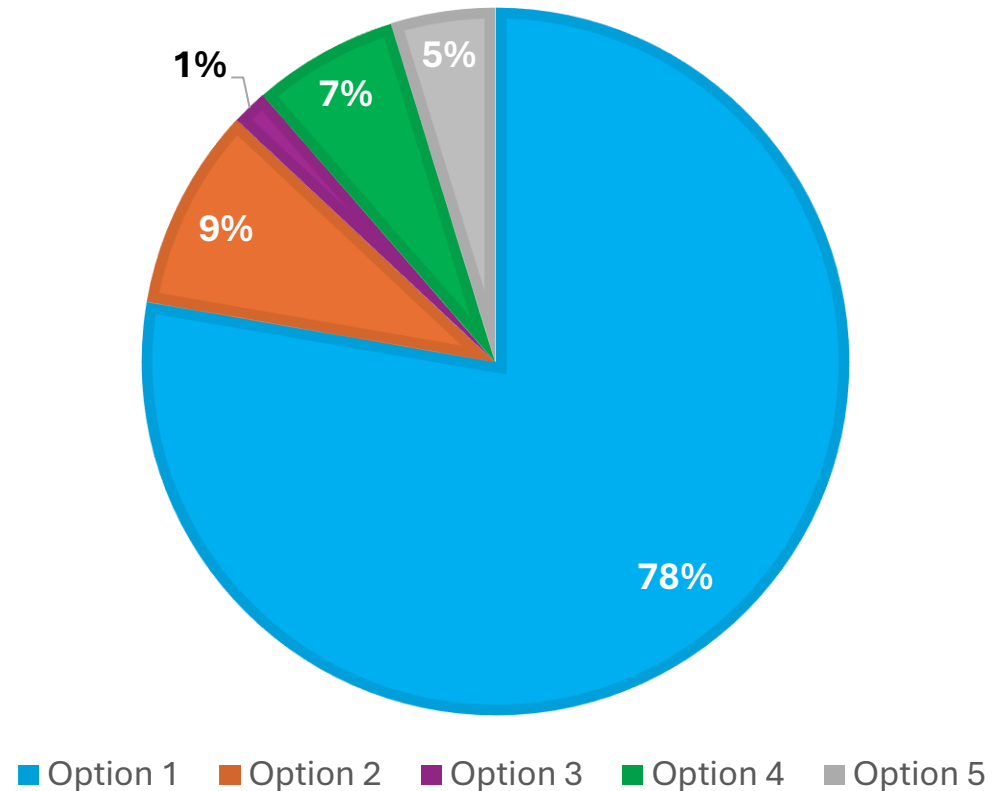




# Program Options

- **Option 1** – Pre-Tax benefit
- **Option 2** – Transit or vanpool subsidy
- **Option 3** – Employer provided transportation
- **Option 4** – Alternative commuter benefits
- **Option 5** – Telework

REGISTERED EMPLOYER PROGRAM ELECTIONS  
AS OF 2/28/26



# Program Roles and Responsibilities



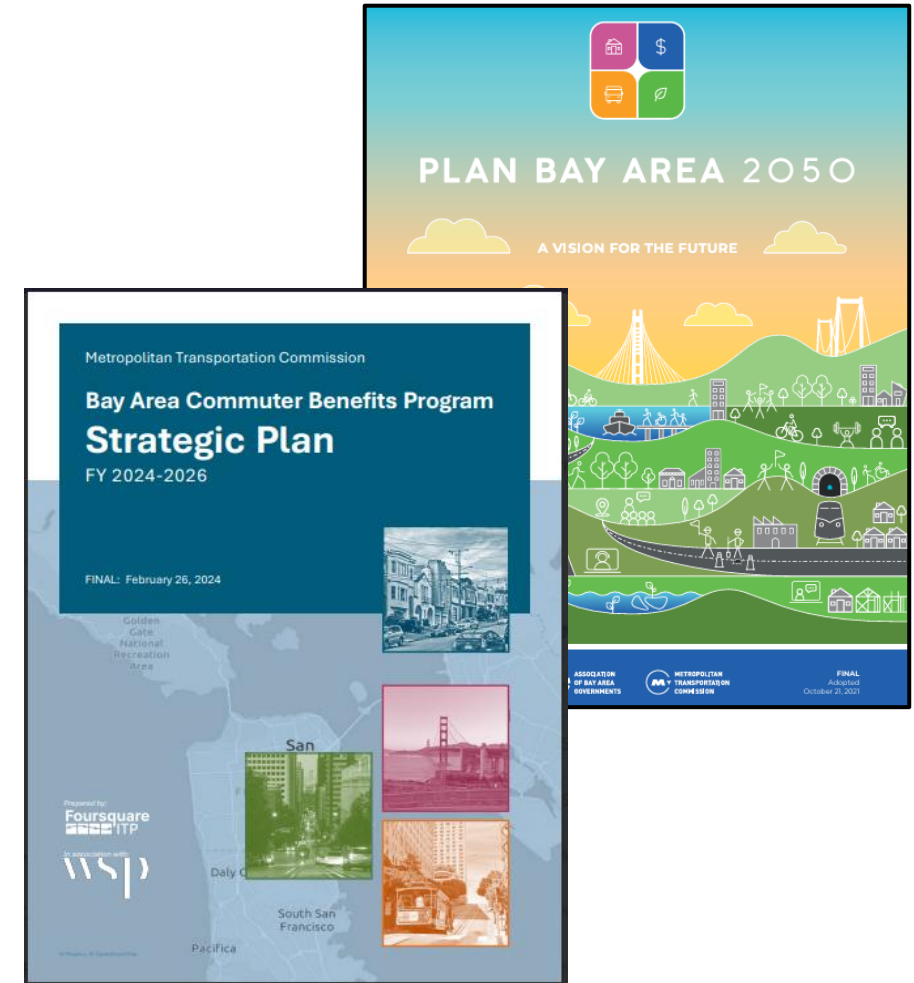
- Manage employer registration
- Employer registration support
- Data purchases
- Database administration
- Website management
- Program documentation
- Marketing & outreach



- Program compliance and enforcement
  - Track noncompliant employers
  - Conduct all advisory mailings
  - Help facilitate USPS certified mailers for new employers

# Program Priorities

- **Priority 1:** Increase employer registration
- **Priority 2:** Improve employer data accuracy and comprehensiveness
- **Priority 3:** Increase annual employer registration updates
- **Priority 4:** Coordinate with MTC and the Air District on activities related to PBA 2050's Implementation Plan Strategy EN7

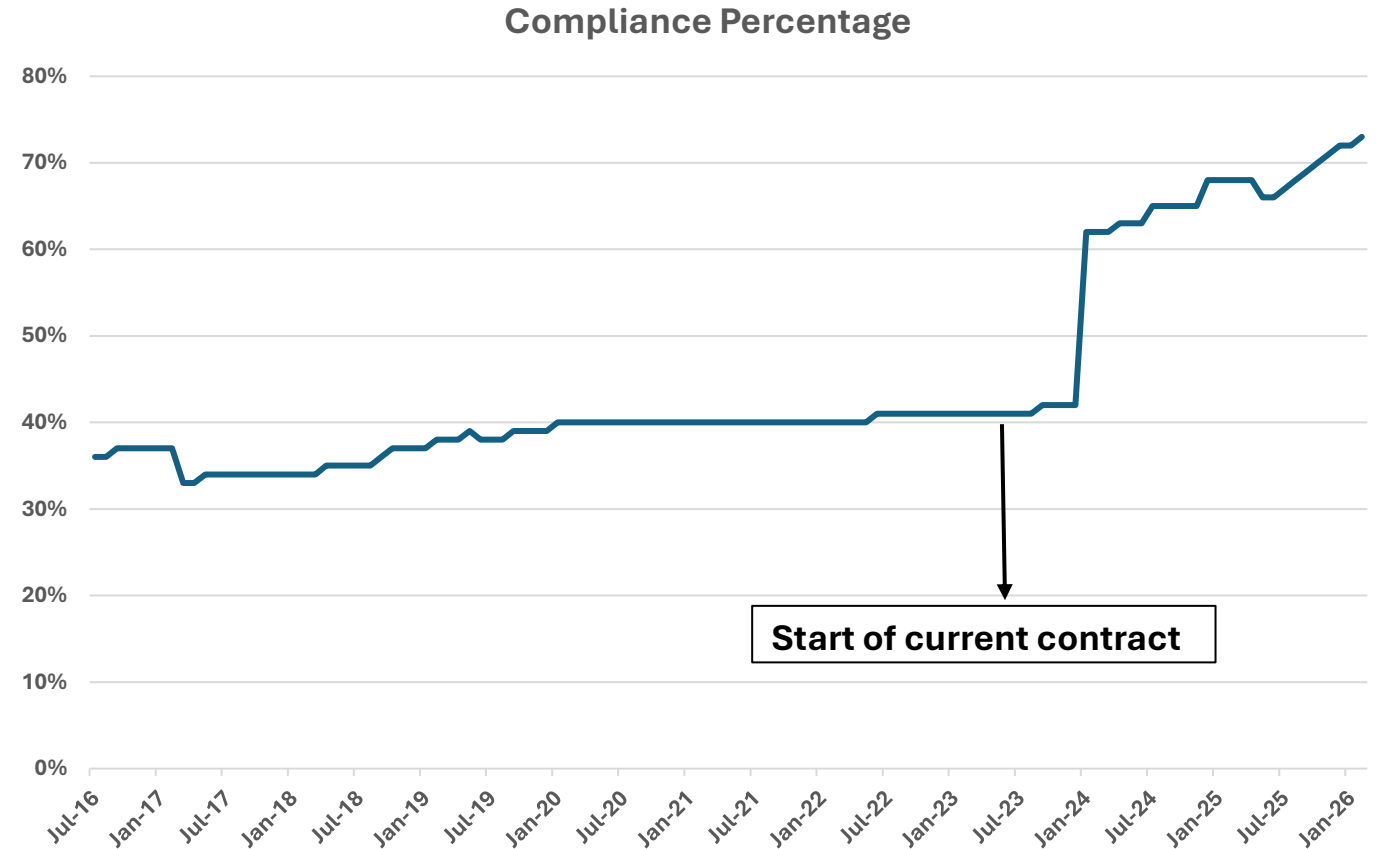


# Program Progress and Performance

Currently 4,334 employers provide 1.7M employees with access to benefits.

## Under v2.0 of the program

- Total registration rate has increased from 41% to 73%
- Unregistered employers decreased by 70%
- 94.9% database accuracy rate



# 2025 Employer Survey

**Assessed the effectiveness and perception of the Commuter Benefits Program using a final dataset of 1,273 employees representing 153 employers.**

- >25% of participants indicated that the Commuter Benefits Program influenced their travel behavior.
- ~27% of respondents reported driving alone to work less frequently due to the Commuter Benefits Program.
- 38% of respondents strongly agree that the Commuter Benefits Program helps reduce the number of vehicles on the road.

## **Over the last 12 months:**

- 13 million annual vehicle trips avoided
- +220 million of vehicle miles traveled (VMT) reduced
- +72,000 tons of CO<sub>2</sub> emissions reduced\*

# Staff Recommendation



## Staff recommends:

- Exercising 2-year extension option to extend the term of the contract through June 30, 2028, in amount not to exceed \$2,000,000

# Thank You

Corey Dodge  
Principal Program Manager  
Sustainable Mobility & Operations  
Email: [Cdodge@bayareametro.gov](mailto:Cdodge@bayareametro.gov)

# Appendix





# Registration Rate by Employer Size as of 2/28/26

Employer Size (# of employees)	# of Registered Employers	Total # of Employers	Compliance Rate by Size of Employer
1000+	262	277	95%
500-999	241	253	95%
100-499	1,826	2,060	89%
50-99	2,005	3,377	59%
<b>Total</b>	<b>4,334</b>	<b>5,967</b>	<b>73%</b>

**Total number of employees with access to commuter benefits: 1,733,859**

# MTC Employer Communications Process

The touchpoints used to help facilitate employer registration



# Employer Registration Resources



- Employer helpline available during business hours to assist with one-on-one registration.
- Consultant staff open office hours to discuss program options and help navigate the program in more depth.
- Walk-through registration video tutorials.
- Employer guides and reference documents available in multiple languages.
- Notification templates and program materials available for employers to distribute to employees.