

**METROPOLITAN
TRANSPORTATION
COMMISSION**
Meeting Transcript



APRIL 10, 2026

1 **REGIONAL NETWORK MANAGEMENT COMMITTEE**

2 **FRIDAY, APRIL 10, 2026, 11:30 AM**

3

4

5 **V. CHAIR, MARILYN EZZY ASHCRAFT:** GOOD AFTERNOON EVERYONE AND
6 WELCOME TO THE REGIONAL NETWORK MANAGEMENT COMMITTEE OF THE
7 METROPOLITAN TRANSPORTATION COMMISSION. I AM COMMISSIONER
8 MARILYN EZZY ASHCRAFT AND I WOULD LIKE TO CALL TO ORDER THIS
9 MEETING OF THE REGIONAL NETWORK MANAGEMENT COMMITTEE. THIS
10 MEETING IS BEING WEBCAST ON THE MTC WEBSITE AND REMOTE
11 PARTICIPANTS WISHING TO SPEAK SHOULD USE THE RAISED HAND
12 FEATURE OR DIAL STAR NINE AND YOU WILL BE CALLED UPON AT THE
13 APPROPRIATE TIME TO SPEAK. TELECONFERENCE ATTENDEES WILL BE
14 CALLED UPON BY THE LAST FOUR DIGITS OF THEIR PHONE NUMBER AND
15 A ROLL CALL VOTE WILL BE TAKEN FOR ALL ACTION ITEMS TODAY DUE
16 TO THE REMOTE COMMITTEE MEMBER PARTICIPATION. SO, AGENDA ITEM
17 ONE IS ROLL CALL AND CONFIRMING THE QUORUM. WILL THE CLERK
18 PLEASE CALL THE ROLL AND CONFIRM A QUORUM?

19

20 **BOARD CLERK:** WILL DO. CHAIR ANDERSEN?

21

22 **CHAIR, CANDACE ANDERSON:** I AM PRESENT FROM MY NOTICED LOCATION
23 AT 1516KAMOLE STREET HONOLULU.

24

25 **BOARD CLERK:** THANK YOU. EZZY ASHCRAFT?



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1

2 **V. CHAIR, MARILYN EZZY ASHCRAFT:** PRESENT.

3

4 **BOARD CLERK:** MEMBER AHN?

5

6 **CHAIR EDDIE AHN:** HERE.

7

8 **BOARD CLERK:** MEMBER BURT?

9

10 **PAT BURT:** HERE.

11

12 **BOARD CLERK:** CORZO?

13

14 **NOELIA CORZO:** HERE.

15

16 **BOARD CLERK:** NON-VOTING GIACOPINI IS ABSENT. JOHN-BAPTISTE?

17

18 **ALICIA JOHN-BAPTISTE:** HERE.

19

20 **BOARD CLERK:** MEMBER -- NON-VOTING MEMBER LEE IS ABSENT. MEMBER

21 MAHAN? IS ABSENT. MASHBURN IS ABSENT. NON-VOTING MEMBER SHAW

22 IS ABSENT. WE HAVE A QUORUM.

23

24 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU, MADAM CLERK, AND

25 SINCE COMMISSIONER GIACOPINI IS NOT PRESENT, WE DON'T HAVE ANY



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1 REQUESTS FOR REMOTE PARTICIPATION, BECAUSE --

2

3 **BOARD CLERK:** CORRECT.

4

5 **V. CHAIR, MARILYN EZZY ASHCRAFT:** BECAUSE COMMISSIONER ANDERSEN
6 IS AT HER NOTICED LOCATION.

7

8 **V. CHAIR, MARILYN EZZY ASHCRAFT:** OKAY WE MOVE ON TO AGENDA
9 ITEM TWO WHICH IS THE EXECUTIVE COMMITTEE WHICH INCLUDES
10 AGENDA ITEMS 2A THROUGH 2D. DO I HAVE ANY COMMISSIONER
11 COMMENTS, QUESTIONS, OR MOTION TO APPROVE AND THEN WE'LL SEE
12 IF THERE IS PUBLIC COMMENT.

13

14 **ALICIA JOHN-BAPTISTE:** MOVE APPROVAL.

15

16 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU WE HAVE A MOTION
17 FROM COMMISSIONER JOHN-BAPTISTE AND COMMISSIONER CORZO NODDING
18 YOUR HEAD TO SECOND THE MOTION TO APPROVE THE CONSENT
19 CALENDAR? THAT'S WHAT I THOUGHT.

20

21 **NOELIA CORZO:** YES.

22

23 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU. AND ARE THERE ANY
24 PUBLIC COMMENTS?

25



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1 **BOARD CLERK:** THERE IS NO WRITTEN CORRESPONDENCE RECEIVED ON
2 THIS ITEM AND MOWN IN THE BOARDROOM OR ZOOM WISHING TO SPEAK.
3

4 **V. CHAIR, MARILYN EZZY ASHCRAFT:** ALL RIGHT THANK YOU FOR THAT
5 IN THAT CASE HAVING RECEIVED A MOTION AND SECOND COULD WE HAVE
6 ROLL CALL VOTE PLEASE?

7
8 **BOARD CLERK:** WILL DO. CHAIR ANDERSON?

9
10 **CHAIR, CANDACE ANDERSON:** AYE.

11
12 **BOARD CLERK:** EZZY ASHCRAFT?

13
14 **V. CHAIR:** AYE.

15
16 **BOARD CLERK:** AHN?

17
18 **SPEAKER:** AYE.

19
20 **BOARD CLERK:** CORZO?

21
22 **NOELIA CORZO:** AYE.

23
24 **BOARD CLERK:** JOHN-BAPTISTE?

25



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1 **ALICIA JOHN-BAPTISTE:** AYE.

2

3 **BOARD CLERK:** MAHAN IS ABSENT. MASHBURN ABSENT, MOTION PASSES
4 UNANIMOUSLY BY ALL MEMBERS PRESENT.

5

6 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU WE'LL MOVE TO
7 AGENDA ITEM 3A CONTRACT AMENDMENT FOR THE BAY AREA COMMUTER
8 BENEFITS IS PROGRAM OPERATIONS WITH A, INC. FOR AN AMOUNT NOT
9 TO EXCEED TWO A, THIS IS APPROVAL ITEM ACTION ITEM, COREY
10 DODGE TO PRESENT AND REPORT.

11

12 **COREY DODGE:** COREY DODGE MTC STAFF THE PROGRAM MANAGER FOR THE
13 BAY AREA COMMUTER BENEFITS PROGRAM HERE TO PRESENT PROPOSED
14 AMENDMENT TO THE BAY AREA COMMUTER BENEFITS PROGRAM OPERATIONS
15 CONTRACT WITH WSP THE AMENDMENT WOULD INCREASE THE TOTAL
16 BUDGET BY \$2 MILLION AND EXTEND THE PERIOD PERFORMANCE THROUGH
17 JUNE 30, 2028 BEFORE DIVING INTO THE DETAILS OF THE AMENDMENT
18 I WANT TO PROVIDE BACKGROUND INFORMATIONS ON THE BAY AREA
19 COMMUTER BENEFITS PROGRAM. NEXT SLIDE. APPROXIMATELY 60% OF
20 COMMUTES IN THE BAY AREA ARE COMPRISED OF DRIVING ALONE THIS
21 MACS THE REGION'S ABILITY TO MEET ITS GHG AND VMT REDUCTION
22 GOALS THE BAY AREA COMMUTER BENEFITS PROGRAM WAS ESTABLISHED
23 TO HELP REDUCE GHG AND VMT FROM DRIVE ALONE COMMUTING BY
24 REQUIRING EMPLOYEES WITH 50 OR MORE EMPLOYEES IN THE AIR
25 DISTRICT'S GEOGRAPHIC BOUNDARIES TO OFFER PROGRAM OPTIONS TO



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1 EMPLOYEES IN LONG-STANDING HELPFUL OF PARTNERSHIP BETWEEN MTC
2 AND THE AIR DISTRICT THE PROGRAM WAS AMONG THE FIRST REGION-
3 WIDE EMPLOYER BASED COMMUTER BENEFITS IN THE PROGRAM
4 AUTHORIZED UNDER A PILOT -- UNDER SENATE BILL 1339 IN 2012
5 THIS AUTHORIZED MTC AND THE AIR DISTRICT TO JOINTLY ADOPT A
6 COMMUTE BENEFIT ORDINANCE THAT REQUIRES BAY AREA EMPLOYERS
7 WITH 50 OR MORE EMPLOYEES TO OFFER CERTAIN COMMUTER BENEFITS
8 TO THEIR EMPLOYEES. THE PILOT OPERATIONS IN 2014 FOLLOWING THE
9 AIR DISTRICT'S ADOPTION OF REGULATION 14 RULE ONE SENATE BILL
10 1128 AUTHORIZED CONTINUATION OF THE PROGRAM, AND THE PROGRAM
11 BECAME PERMANENT IN 2017 SINCE THE PROGRAM HAS EVOLVED THROUGH
12 SEVERAL PHASES WITH PROGRAM VERSION 1.0 LAUNCHING IN 2018 AND
13 FOCUSING ON INITIAL REGISTRATION AND CREATING PROGRAM
14 AWARENESS. THE PANDEMIC YEARS OF 2020 THROUGH 2022 REFINE THE
15 PROGRAM FOCUS, THE AIR DISTRICT ENFORCEMENT WAS PAUSED AND
16 OPTION FIVE TELEWORK WAS ADDED TO THE PROGRAM PORTFOLIO AS A
17 STANDALONE OPTION DURING THIS TIME WE FOCUSED ON PRIORITIZING
18 IMPROVEMENTS IN OUR DATA INFRASTRUCTURE WE LAUNCHED NEW
19 SALESFORCE BASED EMPLOYER DATABASE THAT INCLUDED AUTOMATION
20 FEATURE CUSTOMER RELATIONSHIP MANAGEMENT SOFTWARE TO IMPROVE
21 DATA ACCURACIES AND FLEXIBILITY TO SCALE PROGRAM DEMANDS THE
22 PROGRAM DATA HAS BEEN FOUNDATIONAL ELEMENT OF THE SUCCESS OF
23 THE PROGRAM ALL STAGES OF THE PROGRAM OUTREACH REGISTRATION
24 RELY ON DATA TO BE SUCCESSFUL AND THIS CHANGE WAS A PIVOTAL
25 POINT IN THE PROGRAM HISTORY THIS BRINGS US TO TODAY'S PHASE



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1 WHICH WE CALL VERSION 2.0 PHASE FOCUS ON QUALITY PROACTIVE
2 OUTREACH AND MEASURABLE OUTCOME THE SHIFT REFLECTS CHANGE FROM
3 PREVIOUS LOW RESOURCE PASSIVE MODEL TO PROACTIVE DATA DRIVEN
4 PROJECT WITH STRONGER ROBUST SALESFORCE CRM TOOLS AND
5 INCREASED FOCUS ON REGISTRATION DATA QUALITY AND UPDATES. NEXT
6 SLIDE. AS MENTIONED THE PROGRAM IS IMPLEMENTED THROUGH AIR
7 DISTRICT REGULATION 14 RULE ONE THIS REQUIRES EMPLOYERS WITH
8 50 OR MORE CUMULATIVE EMPLOYEES WITHIN THE AIR DISTRICT MUST
9 REGISTER WITH THE PROGRAM AND OFFER COMMUTER BENEFIT. WHILE
10 THE AIR DISTRICT'S JURISDICTION COVERS THE VAST MAJORITY OF
11 THE NINE COUNTIES BAY AREA SOME PORTION OF NORTHERN SONOMA
12 COUNTY AND EASTERN SOLANO COUNTY ARE NOT SUBJECT TO THE
13 PROGRAM REGULATION IT'S IMPORTANT TO MENTION THE PROGRAM
14 ORDINANCE REQUIRES OFFERING BENEFIT NOT EMPLOYEE
15 PARTICIPATION. NEXT SLIDE PLEASE. SO IN FRONT OF YOU WE HAVE A
16 BREAKDOWN OF OUR PROGRAM OPTIONS, ONE PRETAX BENEFIT AS YOU
17 CAN SEE FROM THE PIE CHART ON THE RIGHT THIS IS THE POPULAR
18 OPTION FOR EMPLOYERS OPTION TWO EMPLOYER PROVIDED MONTHLY
19 SUBSIDY TO PROVIDE VANPOOL FARE OR TRANSIT COST OPTION THREE
20 EMPLOYER PROVIDED FREE LOW-COST BUS SHUTTLE OR VANPOOL SERVICE
21 OPERATED BY OR FOR THE EMPLOYER OPTION FOUR ALTERNATIVE
22 EMPLOYER PROVIDED COMMUTER BENEFIT THAT'S AS EFFECTIVE IN
23 REDUCING SINGLE OCCUPANCY VEHICLE USE AS OPTIONS 1 THROUGH 3
24 THEN OPTION FIVE STAND ALONE TELEWORK OPTION. NEXT SLIDE. SO
25 THE PROGRAM IS A PRODUCT OF A COORDINATED EFFORT BETWEEN MTC



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1 AND THE AIR DISTRICT WHERE MTC MANAGES PROGRAM OPERATIONS,
2 OUTREACH, AND DATA SYSTEMS. THE AIR DISTRICT LEADS COMPLIANCE
3 AND ENFORCEMENT, AND BOTH THE AIR DISTRICT AND MTC JOINTLY
4 COORDINATE WHEN IT COMES TO PROGRAM DOCUMENTATION REVIEW,
5 OUTREACH, AND LARGE-SCALE PROGRAM CHANGES. THE STRUCTURE HAS
6 BEEN CONSISTENT SINCE PROGRAM INCEPTION. NEXT SLIDE. THE
7 CURRENT PRIORITIES OF PROGRAM VERSION 2.0 ARE REFLECTED ON THE
8 SLIDE INCLUDE INCREASING EMPLOYER REGISTRATION IMPROVING DATA
9 QUALITY ENSURING ANNUAL UPDATES AND SUPPORTING PLANNED BAY
10 AREA 2050'S IMPLEMENTATION PLAN STRATEGY EN7 WHICH IS EXPAND
11 COMMUTE TRIP REDUCTION PROGRAM AT MAJOR EMPLOYERS PRIORITIES
12 ARE ALIGNED WITH PLANNED BAY AREA 2050+ AND HAVE SERVED AS A
13 BLUEPRINT FOR VERSION 2.0 OF THE PROGRAM. NEXT SLIDE PLEASE.
14 SO IN THIS SLIDE I WANT TO TOUCH ON THE PROGRAM PROGRESS AND
15 PERFORMANCE TO ILLUSTRATE SOME OF THE PROGRAM'S SUCCESSES. THE
16 GRAPH ON THE RIGHT SHOWS PROGRAM COMPLIANCE HISTORY GOING BACK
17 TO 2016. DRAWING ATTENTION TO THE JUMP IN COMPLIANCE
18 PERCENTAGE THAT TOOK PLACE OVER THE COURSE OF THE PROGRAM
19 VERSION 2.0. UNDER OF THE 2.0 PROGRAM WE MADE PROGRESS TOWARDS
20 REACHING OUR PROGRAM GOAL OF 100% COMPLIANCE AS OF THE END OF
21 FEBRUARY 2026 THE PROGRAM NOW COVERS APPROXIMATELY 1.7 MILLION
22 EMPLOYEES REGISTRATION INCREASED SIGNIFICANTLY AND DATA
23 ACCURACY HAS IMPROVED AROUND 95% IMPROVEMENTS REFLECT STRONGER
24 OPERATIONAL FOUNDATION CAN BE TIED DIRECTLY TO INVESTMENTS IN
25 EMPLOYER OUTREACH DATA QUALITY AND CRM TOOLS AND TECHNOLOGY.



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1 CONTINUING ALONG THE LINES OF PROGRAM PERFORMANCE IN 2025 WE
2 CONDUCTED LARGE-SCALE EMPLOYER SURVEY SINCE 2015 THE FINAL
3 DATA SET INCLUDED 1,273 EMPLOYEES FROM 153 EMPLOYERS ACROSS
4 THE BAY AREA. THE SURVEY RESULTS INDICATED THAT THE PROGRAM IS
5 INFLUENCING COMMUTE BEHAVIOR. OVER 25% OF PARTICIPANTS
6 REPORTED BEHAVIOR CHANGE AND 27% REPORTED DRIVING ALONE LESS
7 OFTEN DUE TO COMMUTER BENEFITS PROGRAM. NOW THIS TRANSLATES
8 REGIONALLY TO 13 MILLION TRIPS AVOIDED, 220 MILLION VMT
9 REDUCED, 72,000 METRIC TONS OF CO2 REDUCED ANNUALLY, AND
10 RESULTS ARE BASED ON A CONSERVATIVE METHODOLOGY. THE ONLY
11 INCLUDE EMPLOYEES WHOSE BEHAVIOR CHANGED BECAUSE OF THE
12 PROGRAM WE EXCLUDED THOSE WHO WOULD HAVE USED ALTERNATIVE
13 MODES ANYWAYS. NEXT SLIDE PLEASE. THAT BRINGS US TO OUR STAFF
14 RECOMMENDATION. OUR RECOMMENDATION IS TO EXERCISE THE TWO YEAR
15 EXTENSION OPTION TO AMEND THE CONTRACT THROUGH JUNE 30TH, 2028
16 IN AN AMOUNT NOT TO EXCEED \$2 MILLION. THIS MAINTAINS PROGRAM
17 CONTINUITY AND BUILDS ON STRONG PERFORMANCE SUPPORTS CONTINUED
18 PROGRESS UNDER OUR PROGRAM VERSION 2.0 PRIORITIES. NEXT SLIDE.
19 IS I APPRECIATE THE TIME AND I WOULD BE ABLE TO ANSWER YOUR
20 QUESTIONS.

21

22 **CHAIR, CANDACE ANDERSON:** THANK YOU FOR THAT REPORT MR. DODGE.
23 SO, DO WE HAVE ANY CLARIFYING QUESTIONS FROM COMMISSIONERS
24 BEFORE WE GO TO PUBLIC COMMENT? COMMISSIONER PAPAN, GO AHEAD.

25



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1 **GINA PAPAN:** REAL QUICK QUESTION, DOES THIS INCLUDE ANY PUBLIC
2 EMPLOYERS? IT DOES. AND STATE AS WELL?

3

4 **SPEAKER:** IT DOES. IF THEY'RE IN THE BAY AREA WITH OVER 50 OR
5 MORE EMPLOYEES, THEN YES.

6

7 **GINA PAPAN:** OH GOOD. OKAY.

8

9 **V. CHAIR, MARILYN EZZY ASHCRAFT:** COMMISSIONER -- CHAIR NOACK?

10

11 **SUE NOACK:** WHATEVER, WE'LL GO WITH THAT. THANK YOU. QUESTION,
12 YOU HAVE A LOT OF STATISTICS ON THE EMPLOYERS AND
13 PARTICIPATION, DO WE HAVE ANY NUMBERS ON THE AMOUNT OF
14 EMPLOYEES THAT ACTUALLY PARTICIPATE IN THOSE EMPLOYER
15 PROGRAMS?

16

17 **SPEAKER:** YEAH, WE HAVE SOME DATA FROM OUR SURVEY. THE
18 ORDINANCE DOESN'T REQUIRE EMPLOYEES TO REPORT THEIR USAGE JUST
19 THAT AN EMPLOYER PROVIDES THE BENEFIT TO THE EMPLOYEE.

20

21 **SUE NOACK:** OKAY WE DON'T HAVE STATISTICS ON THAT?

22

23 **SPEAKER:** NO.

24

25 **SUE NOACK:** THANK YOU.



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1

2 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU COMMISSIONER BURT.

3

4 **PAT BURT:** I SAW THAT, SLIDE 4, 78% OF THE EMPLOYERS SELECTED
5 OPTION ONE WHICH IS THE PRETAX BENEFIT. YOU CAN SHARE HOW
6 SIGNIFICANT IS THAT BENEFIT, AND HOW IMPACTFUL IS IT IN
7 GETTING THE BAY AREA CHANGE THAT WE'RE LOOKING FOR VERSUS THE
8 OTHER OPTIONS?

9

10 **SPEAKER:** YEAH THAT'S A GOOD QUESTION. I THINK WHEN YOU LOOK AT
11 THE AMOUNT OF FOLKS USING THE OPTION ONE BENEFIT, WITNESS WE
12 HEAR FROM SOME PEOPLE THAT THEY ENJOY THE FLEXIBILITY, WHAT
13 THEY'RE ABLE TO DO WITH USING THE PRETAX DOLLARS TO FUND THEIR
14 COMMUTES. SO PART OF IT IS THE EASE OF IMPLEMENTATION, PART OF
15 IT IS THE USE ACROSS THEIR EMPLOYEES. I'M NOT SURE, AM I
16 GETTING AT WHAT YOU'RE --

17

18 **PAT BURT:** WELL HOW -- DO WE STIPULATE HOW LARGE THAT BENEFIT
19 MUST BE?

20

21 **SPEAKER:** OH IT'S UP TO THE MAXIMUM ALLOWABLE BY FEDERAL TAX,
22 WHICH THIS YEAR, I THINK IT'S \$340 PER MONTH.

23

24 **PAT BURT:** OKAY. THAT'S A LOT. AND THEN YEAH I'M INTERESTED IN
25 HOW THAT'S REALLY TRANSLATING INTO BEHAVIOR CHANGE AND DO WE



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1 HAVE STATS ON IT? IT SOUNDS LIKE WE MAY NOT HAVE THAT.

2

3 **SPEAKER:** I CAN RAISE THAT UP AND SEE IF WE HAVE ANYTHING ON IT
4 AND FOLLOW UP WITH YOU AND IF NOT WE CAN LOOK INTO THAT.

5

6 **PAT BURT:** YEAH ULTIMATELY I'M REALLY INTERESTED ON WHETHER
7 THIS IS KIND OF FLEX APPROACH HOW THAT COMPARES TO MORE
8 SPECIFIC ONES BE LIKE TRANSIT PASS ACQUISITIONS AND PUTTING
9 THEM IN THE HANDS OF THE EMPLOYEES AND WHAT DO WE GET IN
10 BEHAVIOR CHANGE FROM EACH OF THOSE TWO APPROACHES. THANK YOU.

11

12 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU FOR THOSE
13 CLARIFYING QUESTIONS. ANY FURTHER FROM THE COMMISSION? OKAY.
14 MADAM CLERK DO WE HAVE PARTIAL COMMENT?

15

16 **BOARD CLERK:** THERE IS NO WRITTEN CORRESPONDENCE RECEIVED ON
17 THIS ITEM AND THERE IS NO ONE IN THE BOARDROOM OR ZOOM WISHING
18 TO SPEAK ON THIS ITEM.

19

20 **V. CHAIR, MARILYN EZZY ASHCRAFT:** ALL RIGHT. THANK YOU. THEN
21 WE'LL GO BACK TO THIS ITEM. THIS IS AN ACTION ITEM. IS THERE
22 ANY FURTHER DISCUSSION? OR DO I HAVE A MOTION AND A SECOND TO
23 APPROVE?

24

25 **SPEAKER:** SO MOVED.



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1

2 **V. CHAIR, MARILYN EZZY ASHCRAFT:** ALL RIGHT WE HAVE A MOTION TO
3 APPROVE FROM COMMISSIONER CORZO. SECONDED BY --

4

5 **ALICIA JOHN-BAPTISTE:** I WILL SECOND.

6

7 **V. CHAIR, MARILYN EZZY ASHCRAFT:** SECONDED BY COMMISSIONER
8 JOHN-BAPTISTE. MAY WE HAVE ROLL CALL VOTE PLEASE.

9

10 **BOARD CLERK:** YES CHAIR ANDERSEN?

11

12 **CHAIR, CANDACE ANDERSON:** AYE.

13

14 **BOARD CLERK:** EZZY ASHCRAFT?

15

16 **V. CHAIR, MARILYN EZZY ASHCRAFT:** AYE.

17

18 **BOARD CLERK:** MEMBER AHN?

19

20 **SPEAKER:** AYE.

21

22 **BOARD CLERK:** BURT? CORZO?

23

24 **NOELIA CORZO:** YES.

25



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1 **BOARD CLERK:** JOHN-BAPTISTE?

2

3 **ALICIA JOHN-BAPTISTE:** AYE.

4

5 **BOARD CLERK:** MAHAN? ABSENT. MASHBURN? ABSENT. MOTION PASSES
6 UNANIMOUSLY BY ALL MEMBERS PRESENT.

7

8 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU FOR THAT AND WITH
9 THAT WE MOVE ON TO AGENDA ITEM FOUR WHICH IS PUBLIC COMMENT ON
10 ITEMS NOT ON TODAY AGENDA. DO WE HAVE ANY SUCH PUBLIC COMMENT
11 MADAM CLERK?

12

13 **BOARD CLERK:** THERE IS NO WRITTEN CORRESPONDENCE RECEIVED ON
14 THIS ITEM. THERE IS ONE MEMBER OF THE PUBLIC WISHING TO SPEAK
15 IN THE BOARDROOM. ADINA LEVIN.

16

17 **V. CHAIR, MARILYN EZZY ASHCRAFT:** WELCOME SPEAKER LEVIN.

18

19 **SPEAKER:** HELLO. GOOD AFTERNOON COMMISSIONERS. ADINA LEVIN WITH
20 SEAMLESS BAY AREA. I'M ALSO ON THE NETWORK MANAGEMENT CUSTOMER
21 ADVISORY GROUP, WHERE YOU JUST APPROVED ON THE CONSENT
22 CALENDAR THE ADDITIONAL MEMBERS OF THE BOARD. AND IN THIS, I'M
23 SPEAKING FOR SEAMLESS AND ALSO SPEAKING TO A LETTER THAT WAS
24 SENT, MAYBE A COUPLE MONTHS AGO, ALSO FROM SPUR, REGARDING THE
25 CLIPPER PROGRAM AND THE DELAYS IN THIS CLIPPER PROGRAM. AND



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1 REALLY, YOU KNOW, EVEN SINCE THEN, THERE HAS BEEN SOME
2 PROGRESS BEING MADE AT KNOCKING OUT SOME OF THE ISSUES, BUT IT
3 IS STILL NOT DONE, AND AT THE LAST REGIONAL NETWORK MANAGEMENT
4 COUNCIL, IT WAS STATED THAT MAY NOW MIGHT BE THE TIME THAT
5 THEY START THE CUSTOMER HIGH. AND WOULD LIKE TO ENCOURAGE THIS
6 BODY TO TAKE A POTENTIALLY STRONGER ROLE IN OVERSEEING THIS
7 PROGRAM. BECAUSE, YOU KNOW, THIS BODY IS WORKING ON THE FARES
8 AND INTEGRATED FARES THAT CAN HELP INCREASE RIDERSHIP AND
9 IMPROVE RIDER CONVENIENCE. AND THOSE PROGRAMS ARE REALLY
10 INEXTRICABLY RELATED TO THE SUCCESS AND ABILITY TO ROLL THOSE
11 OUT TECHNICALLY. AND WAS GLAD TO HEAR AT THE RNM COUNCIL THAT
12 THERE ARE DISCUSSIONS NOT BEING HEAD IN PUBLIC FORUMS ABOUT
13 HOLDING CUBIC FINANCIALLY ACCOUNTABLE, WHICH IS VERY MUCH
14 MERITED. AND, ALSO, WOULD LIKE TO SEE AS THE ROLL OUT,
15 HOPEFULLY, COMES TO A CLOSE, SOME OPPORTUNITY TO DO AN AFTER
16 ACTION REVIEW. CUBIC IS A BIG PART OF THE PROBLEM, BUT THERE
17 IS ALSO ISSUES OF PUBLIC SECTOR CAPACITY IN DELIVERING
18 TECHNOLOGY PROJECTS THAT ARE ENDEMIC IN THIS COUNTRY, AND I
19 THINK THERE IS OPPORTUNITIES TO LEARN AND GET BETTER.

20

21 **V. CHAIR, MARILYN EZZY ASHCRAFT:** THANK YOU SO MUCH. YOUR TIME
22 IS UP. THANK YOU FOR YOUR COMMENTS. DO WE HAVE FURTHER PUBLIC
23 COMMENTS?

24

25 **BOARD CLERK:** THERE ARE NO OTHER MEMBERS OF THE PUBLIC WISHING



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1 TO SPEAK UNDER GENERAL PUBLIC COMMENT.

2

3 **V. CHAIR, MARILYN EZZY ASHCRAFT:** ALL RIGHT WITH THAT WE WILL
4 CLOSE PUBLIC COMMENTS -- KEEP OUR MICROPHONE ON -- AND MOVE ON
5 TO AGENDA ITEM FIVE WHICH IS ADJOURNMENT, AND THE NEXT MEETING
6 OF THE REGIONAL NETWORK MANAGEMENT COMMITTEE WILL BE HELD ON
7 FRIDAY MAY 8TH, 2026 AT NOON AT THE BAY AREA METRO CENTER 375
8 BEALE STREET SAN FRANCISCO CALIFORNIA. ANY CHANGES TO THE
9 SCHEDULE WILL BE DULY NOTICED TO THE PUBLIC, AND THIS MEETING
10 OF THE REGIONAL NETWORK MANAGEMENT COMMITTEE IS NOW ADJOURNED.
11 THANK YOU EVERYONE. [ADJOURNED]