



BAY AREA TRAFFIC INCIDENT MANAGEMENT

Incident Management Program Update

March 14, 2025

Regional Network Management Committee



About the Bay Area Incident Management Task Force

A multi-agency partnership to promote and facilitate coordination among Bay Area traffic incident management and response personnel, to reduce fatal and serious injury crashes and their impacts.

Why Traffic Incident Management?

- **Safety-** For every minute an incident is left uncleared, chances of a secondary crash increase by 2.8%
- **Improvement Catalyst-** Facilitate partnerships and projects that help emergency personnel clear crashes quickly
- **Innovation-** Regional perspective, evaluation and info sharing, towards data driven decisions

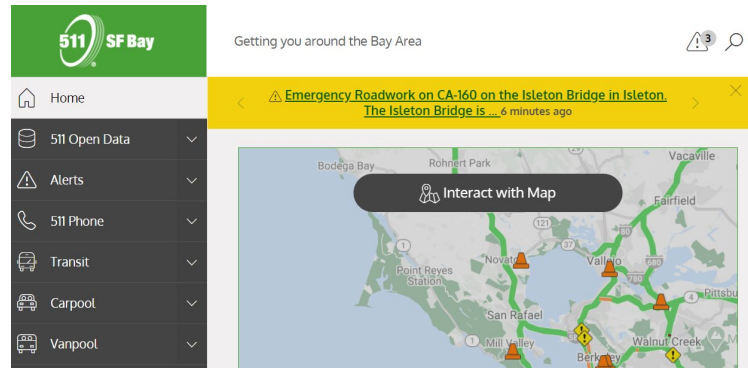


Regional Traffic Incident Management Program

Quick clearance of incidents for multi-modal safety and mobility



Incident Management Task Force



511 Traveler Information



Bay Area Vision Zero



Freeway Service Patrol



Traffic Incident Management Partners

- California Department of Transportation (Caltrans)
- California Highway Patrol (CHP)
- Metropolitan Transportation Commission (MTC)
- Federal Highway Administration (FHWA)
- Fire Departments/Emergency Medical Services
- Local Law Enforcement
- Coroners/Sheriffs
- Public Works Departments
- Tow Operators
- Utility Companies
- American Automobile Association (AAA)
- Transit Operators

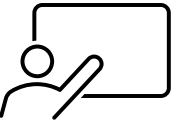




Strategic Plan Focus Areas

1. **Training** – education, outreach, and coordination
2. **Technology** – automation and equipment enhancements
3. **Operational Enhancements** – personnel, equipment, infrastructure
4. **Procedure & Policy** – evaluating and adopting new processes & policies
5. **Data & Performance Measures** – better uses of technology and procedures



Strategic Plan Actions Underway/Completed

| Category | Action | Touchpoints with MTC Initiatives |
|--|---|--|
|  <p>Training</p> | <p>Conducted transit and Electric Vehicle focused post-incident reviews, and trainings by San Francisco Fire Department and Tesla</p> | <p>Disaster Recovery, 511, Transit Operator Coordination</p> |
|  <p>Operational Enhancements</p> | <p>Facilitated local first responder group to address coordination needs for major construction closures during fire season</p> | <p>511, Disaster Recovery, Wildfire Resilience, Capital Project Delivery</p> |
|  <p>Data</p> | <p>Partnered with Fire, Coroner, CHP, Caltrans Safety Team to analyze data and implement roadway improvements</p> | <p>Vision Zero</p> |

Traffic Incident Management Supports Transit & Regional Network Management

Conduct post-incident reviews

Utilize data trends & technology solutions

Expand stakeholder participation

Improve communication

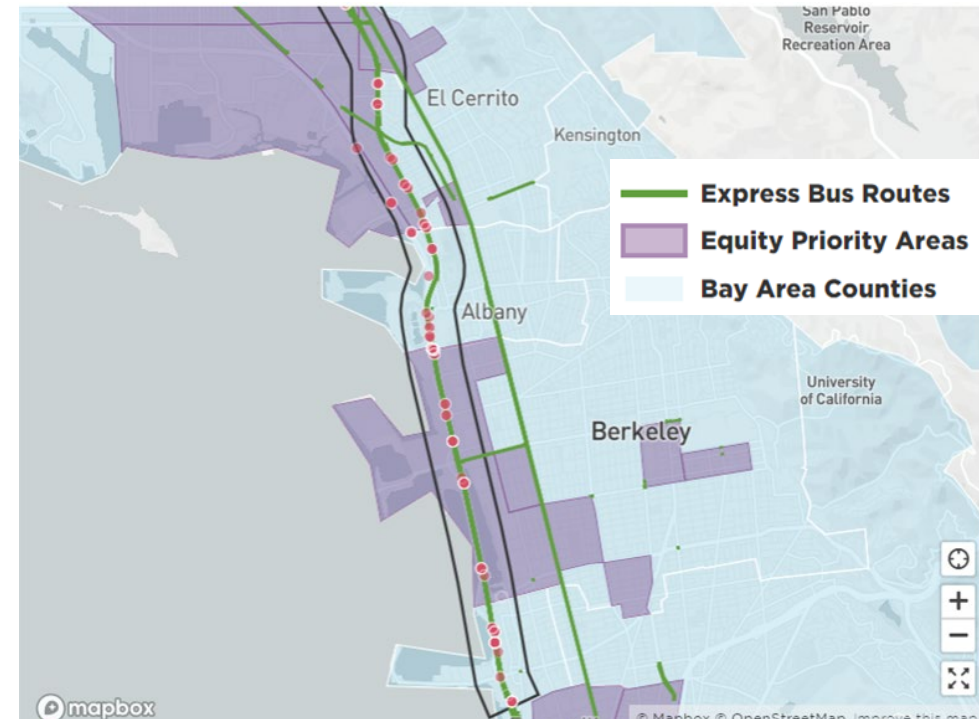
Minimize network delay and improve transit efficiency

Bay Area Traffic Incident Management Dashboard

Vision: A dynamic dashboard that can be used to easily extract and visualize incident data insights to further the safe and quick clearance of traffic incidents.

Notable Features:

- Equity insights via a collaboration with Vision Zero's BayViz site
- Freeway Service Patrol page
- Pedestrian/Bicycle counts for bridges
- Transit route visualization layer



Coming Soon

- Expand corridor-focused traffic incident management teams to implement plan objectives
- Increase responder and transit engagement in upcoming construction projects and road closures
- Micro-grant program to support strategy implementation



Thank you!

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