



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Minutes - Draft

### Regional Network Management Customer Advisory Group

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Friday, October 27, 2023

12:00 PM

Board Room - 1st Floor

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#### Special Meeting

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89502916325>  
iPhone One-Tap: +13462487799,,89502916325# US (Houston)  
+12532158782,,89502916325# US (Tacoma)

Join by Telephone (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 895 0291 6325

International numbers available: <https://bayareametro.zoom.us/j/kd4ovJcEQa>

Detailed instructions on participating via Zoom are available at:  
<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

## Roster

Bob Allen, Hillary Brown, Warren Cushman, Zack Deutsch-Gross, Anne Olivia Eldred, Dylan Fabris, Gerry Glaser, Ian Griffiths, Dwayne Hankerson, Wendi Kallins, Adina Levin, Corina Lieu, Emily Loper, Emily Martinez, Sebastian Petty, Phillip Pierce, Terry Scott, Brian Stanke, and Amy Thomson

### 1. Call Meeting to Order / Roll Call / Confirm Quorum

**Present:** 12 - Member Allen, Member Eldred, Member Fabris, Member Glaser, Member Kallins, Member Levin, Member Petty, Member Scott, Member Stanke, Member Brown, Member Griffiths, and Member Deutsch-Gross

**Absent:** 7 - Member Cushman, Member Hankerson, Member Loper, Member Martinez, Member Pierce, Member Thomson, and Member Lieu

### 2. Welcome - Ky-Nam Miller and Melanie Choy

### 3. Information

3a. [23-1205](#) Orientation, Goals, and Schedule

Overview of the Regional Network Management Committee Customer Advisory Group (Customer Advisory Group) roles, goals, and schedule.

**Action:** Information

**Presenter:** Ky-Nam Miller and Melanie Choy

**Attachments:** [3a Summary Sheet Orientation Customer Advisory Group](#)

[3ai Attachment A-Equity Principles-Extracted from TAP](#)

[3aii Attachment B TEMP-RES 4610](#)

[3aiii Attachment C Intro CustAdvGrp](#)

3b. [23-1260](#) Bus Accelerated Infrastructure Delivery (BusAID) Program: Draft Scoring Criteria

The Bus Accelerated Infrastructure Delivery (BusAID) effort serves to inventory transit operator-identified “hotspot” locations with delay or reliability issues and fund the delivery of near-term (quick-build) transit priority projects at high-priority locations. Project staff have developed draft scoring criteria and weighting, which will be applied to the inventory of delay hotspots to develop a draft project list that informs funding recommendations.

**Action:** Information

**Presenter:** Joel Shaffer, MTC and Mika Miyasato, AC Transit

**Attachments:** [3b BusAID Scoring Criteria](#)  
[3bi Attachment A BusAID Scoring Criteria](#)

- 4. New Business**
- 5. Public Comments / Other Business**
- 6. Adjournment / Next Meeting**

**The next meeting of the Regional Network Management Committee Customer Advisory Group will be held on Friday, December 15, 2023 at 1:00 p.m. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.**