



# Next Generation Clipper Program

## Executive Summary Status Report – July 28, 2025

### Summary

- Pre-Transition System Integration Testing (SIT) wrap-up continues with testing of fixes and updates ongoing in lab and production environments. Account-based system field testing and pilot testing ramp-up continues.
- BART and Muni fare gate validator installation complete. BART ticket vending machine (TVM) validator installation continues.
- Fare Inspection device deliveries continue. Customer Service Terminal installations pending.
- Cubic continuing revision of Manuals and Training Materials to address comments from MTC and transit operator review.
- Technical and planning discussions continue with operators on various topics, including new equipment delivery and training, transition planning, BART coordination, and paratransit/third-party integration.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator and Fare Media Fulfillment), WSP (Customer Service Center), Fiserv (Payment Services), Paragon (C2 Fare Card Supplier), and Confidex (C2 Fare Ticket Supplier).

### Recently Completed and Ongoing Activities

|   | MTC/Arcadis | Cubic | Operators | Date    |
|---|-------------|-------|-----------|---------|
| • New Devices:                                |             |       |           |         |
| ○ Fare inspection device deliveries (cont'd)  | ●           | ●     | ●         | ongoing |
| ○ BART TVM validator installation (cont'd)    | ●           | ●     | ●         | ongoing |
| • System Testing:                             |             |       |           |         |
| ○ Account-based system field testing (cont'd) | ●           | ●     | ●         | ongoing |

### Upcoming Activities/Deliverables

|  | MTC/Arcadis | Cubic | Operators | Date    |
|--|-------------|-------|-----------|---------|
| • New Devices:   |             |       |           |         |
| ○ BART TVM validator installation (cont'd)                 | ●           | ●     | ●         | ongoing |
| ○ Fare inspection device deliveries (cont'd)               | ●           | ●     | ●         | ongoing |
| ○ Customer Service Terminal installation                   | ●           | ●     | ●         | Aug     |
| • System Testing:  |             |       |           |         |
| ○ Account-based system field testing (cont'd)              | ●           | ●     | ●         | ongoing |
| ○ Pilot Test   | ●           | ●     | ●         | ongoing |
| • Account-based System Documentation:                      |             |       |           |         |
| ○ Manuals & Training Materials resubmittal review (cont'd) | ●           |       | ●         | ongoing |
| • Clipper Executive Board Meeting                          | ●           |       | ●         | Aug 25  |