METROPOLITAN TRANSPORTATION COMMISSION Meeting Transcript



1	REGIONAL NETWORK MANAGEMENT COMMITTEE
2	FRIDAY, OCTOBER 11 TH , 2024, 11:00 AM
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5	CHAIR, DAVID RABBITT: ALL RIGHT. THANK YOU, EVERYONE, FOR YOUR
6	PATIENCE. IT'S ACTUALLY A TREAT TODAY TO BE ABLE TO START
7	REGIONAL NETWORK MANAGEMENT COMMITTEE MEETING AT 11 AT LESS
8	THAN NOON, I SHOULD SAY. I'M DAVID RABBITT, CHAIR, OUR VICE
9	CHAIR NOACK IS BACK EAST WITH FAMILY TODAY. I WOULD LIKE TO
10	CALL THE MEETING TO ORDER. ROLL CALL PLEASE.
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12	CLERK, MARTHA SILVER: CHAIR RABBITT.
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14	CHAIR, DAVID RABBITT: HERE.
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16	CLERK, MARTHA SILVER: NOACK IS ABSENT. DUTRA-VERNACI?
17	
18	CAROL DUTRA-VERNACI: HERE.
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20	CLERK, MARTHA SILVER: MEMBER EDISON NON-VOTING IS ABSENT.
21	MEMBER GIACOPINI?
22	
23	DORENE M. GIACOPINI: HERE.
24	



1	CLERK, MARTHA SILVER: MEMBER LEE, NON-VOTING IS ABSENT. MEMBER
2	MAHAN IS ABSENT. MEMBER MOULTON-PETERS?
3	
4	STEPHANIE MOULTON-PETERS: HERE.
5	
6	CLERK, MARTHA SILVER: MEMBER SHAW, NON-VOTING IS, I GUESS, NOT
7	PRESENT. SPERING? GREAT. WE HAVE A QUORUM.
8	
9	CHAIR, DAVID RABBITT: THANK YOU. THIS MEETING IS WEBCAST ON
10	THE MTC WEB SITE MEMBERS OF THE PUBLIC PARTICIPATING BY ZOOM
11	WISHING TO SPEAK SHOULD USE THE RAISED HAND FEATURE OR DIAL
12	STAR NINE AND I WILL CALL UPON THEM AT THE PROPOSE TIME, UPON
13	TELECONFERENCE ATTENDEES WILL BE CALLED UPON BY THE LAST FOUR
14	DIGITS OF THEIR PHONE NUMBER REMOTE WHEAT MEMBER PARTICIPATION
15	WILL BE TAKEN ON FOR ACTION ITEMS WE HAVE ONE ITEM ON OUR
16	CONSENT CALENDAR TODAY BUT WITH THAT WE DO HAVE A QUORUM.
17	WE'LL MOVE TO ITEM 2A.
18	
19	CLERK, MARTHA SILVER: OH, THERE IS OUR PERSON.
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21	CHAIR, DAVID RABBITT: DO WE HAVE
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23	CLERK, MARTHA SILVER: REQUEST FOR INVOCATION OF AB2449.
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OCTOBER 11, 2024

CHAIR, DAVID RABBITT: THANK YOU FOR POINTING OUT THE TALKING

2 POINTS THAT I SHOULD BE READING IN FRONT OF ME. WE HAVE A 3 REQUEST FOR REMOTE PARTICIPATION UNDER AB2449 FROM MEMBER SHAW. 4 5 DIANE SHAW: THANK YOU THIS IS DIANE SHAW REQUESTING TO 6 PARTICIPATE REMOTELY UNDER AB2449 JUST CAUSE BECAUSE OF TRAVEL 7 8 WHILE ON OFFICIAL BUSINESS MY LOCAL AGENCY THAT REQUIRES ME TO PARTICIPATE REMOTELY. 9 10 CHAIR, DAVID RABBITT: GREAT. YOUR REQUEST IS NOTED AND WE'RE 11 ADDING MEMBER SHAW AS PRESENT TODAY. WITH THAT MOVE TO ITEM 2A 12 WHICH IS A REPORT FROM THE REGIONAL MANAGEMENT CUSTOMER 13 ADVISORY GROUP AND WE HAVE ADINA LEVIN. 14 15 16 ADINA LEVIN: GOOD MORNING. AND IT IS WELCOME TO NOT SAY GOOD AFTERNOON TO THIS MEETING. [LAUGHTER] SO, CHAIR RABBITT AND 17 MEMBERS, SO, ADINA LEVIN, CHAIR OF THE REGIONAL NETWORK 18 MANAGEMENT CUSTOMER ADVISORY GROUP. WE MEET EVERY OTHER MONTH 19 TO DISCUSS THE WORK AREAS IN THE RNM COUNCIL WORKPLAN. WE DID 20 21 MEET LAST MONTH, HERE, AND RECEIVED PRESENTATIONS FROM TRANSIT OPERATORS AND MTC STAFF ON TWO TOPICS, THE REGIONAL MAPPING 22 AND WAYFINDING PROJECT PROTOTYPE MAP AND SIGNAGE AND THE 23 PARATRANSIT ONE-SEAT RIDE PARATRANSIT PILOT WORK UNDERWAY. 24

THERE WAS A THIRD ITEM ON THE COORDINATED PUBLIC TRANSIT HUMAN



- 1 SERVICES TRANSPORTATION PLAN, WHICH, UNFORTUNATELY HAD TO BE
- 2 DEFERRED BECAUSE THE CUSTOMER ADVISORY GROUP, UNFORTUNATELY,
- 3 LOST A QUORUM. THERE IS SOME REALLY INNOVATIVE REGIONAL
- 4 COORDINATION WORK HAPPENING AROUND THAT CUSTOMER -- UNDER THAT
- 5 COORDINATED PLAN THAT I AM HOPEFUL WILL CONTINUE TO BE A PART
- 6 OF THE WORKPLAN HERE GOING FORWARD. SO, ON THE MAPPING AND
- 7 WAYFINDING PROJECT PROTOTYPE MAPS AND SIGNAGE, CUSTOMER
- 8 ADVISORY GROUP IS GENERALLY VERY ENTHUSIASTIC ABOUT THE BODY
- 9 OF WORK THAT HAS BEEN DONE TO DATE AND THE LEVEL OF
- 10 COORDINATION AMONGST ALL THE TRANSIT OPERATORS AND MTC AND
- 11 CONSULTING TEAMS. THERE WAS A LOT OF EAGERNESS TO SEE THIS
- 12 PROJECT MOVE FORWARD AND ACCELERATE THE PROJECT. SO, THE --
- 13 YOU KNOW, MID-TO LATE 2020S, THE LATER 2020S DATE TO DELIVER
- 14 SEEMED PRETTY FAR IN THE FUTURE SO THERE WAS INTEREST IN
- 15 MOVING THINGS UP AS MUCH AS POSSIBLE. AND, AS WELL AS TO
- 16 CONSIDER INCLUDING THE LAST PERSON-LAST MILE SHUTTLE SERVICES
- 17 THINGS LIKE COMMUTE.ORG, AND EMERY GO ROUND AND MTC AND ALL OF
- 18 THOSE PIECES AND PARTS PROVIDED BY LOCAL GOVERNMENTS AND IN
- 19 PUBLIC PRIVATE PARTNERSHIP BUT OUR EXTENSIONS OF PUBLIC SYSTEM
- 20 AND ARE PART OF THAT NAVIGATION THAT SOMEONE DOES WHEN THEY
- 21 ARE TAKING PUBLIC TRANSPORTATION. AND THE GROUP WAS VERY
- 22 INTERESTED AND SUPPORTIVE OF SOMETHING THAT ALMOST DIDN'T MAKE
- 23 IT INTO THE PROJECT. WE ARE GRATEFUL FOR THIS GROUP TO, AT THE
- 24 LAST MINUTE AFTER THE RFP, TO MAKE SURE THAT PEOPLE WITH
- 25 DISABILITIES ISSUE INCLUDED IN THIS PROJECT, AND THERE NOW AN



- 1 ACCESSIBILITY WORKING GROUP WITH AN ACCESSIBILITY CONSULTANT.
- 2 AND, YOU KNOW, WITH COMMUNITY FEEDBACK, PEOPLE REVIEWING TO
- 3 MAKE SURE THAT THIS MAPPING AND WAYFINDING IS ACCESSIBLE FOR
- 4 PEOPLE OF ALL AGES AND ABILITIES, WHO INCLUDE THE PEOPLE THAT
- 5 ARE MOST DEPENDENT ON OUR PUBLIC TRANSPORTATION SYSTEM TO GET
- 6 AROUND. SO, GLAD TO SEE THAT HAPPENING. THERE WERE -- AND
- 7 THERE IS A LOT OF ENTHUSIASM TO SEEING THE PROTOTYPES BEING
- 8 DELIVERED AT EL CERRITO DEL NORTE AND SANTA ROSA, AND THEN THE
- 9 PILOT COMING FORWARD IN THE COMING YEAR, AND THERE IS ALSO
- 10 APPRECIATION OF THAT PILOT PROCESS THAT'S IDENTIFYING
- 11 LOCATIONS IN THE DIFFERENT COUNTIES ALL AROUND THE REGION. SO
- 12 PEOPLE IN DIFFERENT PLACES CAN COME AND SEE AND GIVE FEEDBACK.
- 13 ALSO, AFTER THE CUSTOMER ADVISORY GROUP, MTC AND TRANSBAY
- 14 JOINT POWERS AUTHORITY HOSTED A PUBLIC TRANSIT MONTH EVENT AT
- 15 THE SALESFORCE PARK FOR THE CUSTOMER ADVISORY GROUP. AND
- 16 MEMBERS OF THE PUBLIC WERE ABLE TO LOOK AT THOSE PRELIMINARY
- 17 MAPS FOR MAPPING AND WAYFINDING. IT WAS A VERY COLD WINDY
- 18 TRADEMARK SEPTEMBER, SAN FRANCISCO LATE SUMMER DAY, BUT
- 19 DESPITE THE COLD AND THE WIND, IT WAS WELL ATTENDED, AND THERE
- 20 WAS, YOU KNOW, INTEREST FROM THE PUBLIC, AND THE HAVING AN
- 21 EVENT THAT ENCOURAGES MORE VENUES FOR MEMBERS OF THE PUBLIC TO
- 22 SEE WHAT'S GOING ON IN THIS VENUE IS A REALLY GOOD THING.
- 23 THERE IS A LOT OF USEFUL INNOVATION TO MAKE OUR TRANSIT SYSTEM
- 24 MORE USABLE FOR PEOPLE THAT GETTING OUT INTO THE PUBLIC AND
- 25 HAVING THE OPPORTUNITY IS A REALLY GOOD THING TO DO. ON THE



- 1 PARATRANSIT ONE-SEAT RIDE PILOT, ALSO ENTHUSE AMP TO SEE THAT
- 2 MOVING FORWARD. SO THAT, YOU KNOW, SOMEONE WITH DISABILITIES
- 3 IS NOT KIND OF STUCK WAITING FOR AN HOUR AT A COUNTY BORDER.
- 4 AND THERE WAS AN EMPHASIS THAT PARATRANSIT IS A LEGAL
- 5 OBLIGATION; IT'S NOT A NICE TO HAVE. AND IT'S REALLY IMPORTANT
- 6 TO HAVE COMMUNITY MEMBERS REALLY LOOK AT WHERE THOSE SEAMS ARE
- 7 IN THE SYSTEM AND HELP IMPROVE THAT USER EXPERIENCE FOR PEOPLE
- 8 WHO ARE FULLY DEPENDENT ON THAT PUBLIC TRANSPORTATION SYSTEM.
- 9 AND WE WERE HOPING THAT THIS PILOT IS SUCCESSFUL AND IS ABLE
- 10 TO EXPAND TO MORE LOCATIONS. OUR NEXT MEETING IS ON NOVEMBER
- 11 19TH. THAT CONCLUDES MY REPORT. HAPPY TO ANSWER ANY QUESTIONS
- 12 ABOUT THE CUSTOMER ADVISORY GROUP DISCUSSION.
- 14 CHAIR, DAVID RABBITT: THANK YOU VERY MUCH, ADINA. I'LL LOOK TO
- 15 MY COLLEAGUES IF THERE IS ANY QUESTIONS OF ADINA? NOT SEEING
- 16 ANY. BUT JUST WANT TO SAY THANK YOU FOR THE CONTINUED WORK AND
- 17 THANK YOU TO ALL OF THE COMMITTEE AS WELL. APPRECIATE IT.
- 19 ADINA LEVIN: THANK YOU.
- 21 CLERK, MARTHA SILVER: AND THERE WAS NO WRITTEN CORRESPONDENCE
- 22 RECEIVED ON THAT ITEM AND THERE IS NO ONE ELSE IN THE
- 23 BOARDROOM OR ZOOM WISHING TO SPEAK ON THAT ITEM.

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- 1 CHAIR, DAVID RABBITT: THERE YOU GO. THANK YOU SO MUCH FOR THAT
- 2 CATCH. [LAUGHTER] WE'LL MOVE ON TO THE CONSENT CALENDAR. THERE
- 3 ARE THREE ITEMS ON THE CONSENT CALENDAR TODAY. WE HAVE THE
- 4 MINUTES AND A COUPLE OF CHANGE ORDERS. ONE CHANGE ORDER IS
- 5 QUITE LARGE AND I JUST THOUGHT, YOU KNOW, IT'S ON CONSENT. WE
- 6 DON'T WANT TO LET IT SLIDE BY. JUST A VERY QUICK, I READ THE
- 7 ITEM, AND I JUST THINK \$20 MILLION IS WORTH TAKING A MOMENT TO
- 8 NOTE.

9

- 10 ALIX BOCKELMAN: WE'LL HAVE JASON WEINSTEIN TO PROVIDE A QUICK
- 11 NOTE BUT GENERALLY IT'S TO KEEP THE CLIPPER SYSTEM RUNNING
- 12 WHILE WE CONTINUE TO TRANSITION THE C TWO.

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- 14 CHAIR, DAVID RABBITT: MY QUESTION IS REALLY IT'S THE \$20
- 15 MILLION FIGURE I KNOW IT'S THE TRANSITION FROM FIRST ITERATION
- 16 TO THE SECOND AND JUST MAKING SURE THAT WE -- THAT -- AND I
- 17 NOTE THERE WAS SOME NEGOTIATION GOING ON THERE TOO. BUT I JUST
- 18 THINK THE 20 MILLION IT'S WORTH A OUICK NOTE TO TALK ABOUT HOW
- 19 THAT NUMBER CAME ABOUT AND STAFF'S CAME ABOUT, AND STAFF'S
- 20 WORK WITHIN THAT AS WELL.

- 22 ALIX BOCKELMAN: SO I'M GOING TO TURN IT OVER TO JASON BUT WANT
- 23 TO NOTE ALIX BOCKELMAN, WE PLAN TO COME BACK AND GIVE AN
- 24 UPDATE TO THE FULL COMMISSION AND SPEAK IN THE DECEMBER TIME
- 25 FRAME ON SCHEDULE C TWO.



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2	JASON WEINSTEIN: THANK YOU CHAIR RABBITT. ACTING DIRECTOR FOR
3	ELECTRONIC PAYMENT HAPPY TO TAKE TALK THROUGH THIS ITEM. YES
4	AS NOTED WE HAD A SIGNIFICANT AMOUNT OF NEGOTIATIONS BACK AND
5	FORTH WITH QUBIT WHO IS OUR SYSTEM PROVIDER FOR THE WHOLE
6	SYSTEM FOR C1 THEY ARE OUR SYSTEM INTEGRATOR FOR C TWO THERE
7	IS A LOT OF OTHER PARTS TO C TWO IN THIS CASE THEY PROVIDE THE
8	WHOLE THING WHAT WE DID WAS BROKE IT DOWN INTO THREE PHASES
9	YOU CAN SEE THE STARTING OF THE CONTRACT TO THE EXISTING
10	CONTRACT CURRENTLY SCHEDULE TO END IN NOVEMBER 2ND SO THE
11	PHASE ONE WOULD BE FROM NOVEMBER 3RD UNTIL WE START THE
12	BEGINNING OF CUSTOMER TRANSITION BASED ON WHAT WE DISCUSSED
13	WITH CLIPPER EXECUTIVES IN LATE SEPTEMBER WE EXPECT TO BE IN
14	EARLY APRIL SO FROM THIS ABOUT UNTIL APRIL IS PHASE ONE AND AT
15	THAT POINT WE EXPECT TO HAVE O&M BE PRETTY CLOSE TO WHAT IS
16	TODAY WE DID NEGOTIATE SOME SAVINGS WITH THEM AS IT RELATES TO
17	REDUCED NUMBER OF TRANSACTIONS AND THAT'S BEEN GREAT WE
18	APPRECIATE THAT SO PHASE ONE PRETTY MUCH WHAT WE HAVE TODAY
19	WITH A LITTLE BIT OF DISCOUNT THEN PHASE TWO IS FROM WHEN WE
20	START THE TRANSITION UNTIL WE COMPLETE THE TRADITION SO WE'RE
21	GONNA BE TRANSITIONING CUSTOMERS OVER IT DOESN'T HAPPEN
22	OVERNIGHT IT WILL BE OVER A PERIOD OF MONTHS DURING THAT TIME
23	WE HAVE NEGOTIATED A PRETTY SIGNIFICANT REDUCTION IN O&M COST,
24	PROBABLY BE LIKELY ABOUT A THIRD, TO SOMEWHERE AROUND THERE OF
25	WHAT WE NORMALLY PAY TODAY. THEN ONCE WE MOVE INTO THE NEXT



- GEN SYSTEM AND EVERYBODY IS TRANSITIONED OVER, WE NEED TO KEEP 1 THE SYSTEM ON FOR A PERIOD OF TIME TO MAKE SURE THAT WE HAVE 2 THE ABILITY TO PORT ALL THE DATA OVER AND SMOOTHLY SHUT IT 3 DOWN EVEN THOUGH PEOPLE AREN'T RUNNING TRANSACTIONS THROUGH IT 4 5 AND THAT'S PHASE THREE WHICH IDEALLY WOULD END ON OR BEFORE JUNE OF 2026 WE JUST LEFT A LONG RUNWAY THERE AT THE END BUT 6 7 IT DOESN'T MEAN WE HAVE TO GO TO THE END SO THAT'S THE FULLY 8 FIXED AMOUNT AND IT'S A MUCH SMALLER AMOUNT THAN PHASE TWO. 9 CHAIR, DAVID RABBITT: GREAT. I APPRECIATE YOU TAKING THE TIME 10 11 TO WALK US THROUGH THAT I LOOK TO MY COLLEAGUES IF THERE ARE ANY OUESTIONS OR COMMENTS OR CONCERNS? I KNOW WE HAVE OVER 10 12 MILLION CLIPPER CARDS OUT THERE ONE HIT 50,000 OR WHAT MONTHLY 13 EXTENDING OUT YOU KNOW THAT WE HAVE THIS TRANSITION IS 14 ACTUALLY GOING TO TAKE A LOT OF TIME AND EFFORT. I'M 15 16 APPRECIATIVE AND LOOK FORWARD TO CONTINUING THAT CONVERSATION. 17 SPEAKER: MOTION. 18 19 SPEAKER: SECOND. 20
- 22 CHAIR, DAVID RABBITT: PERFECT. WE HAVE A MOTION AND SECOND.
- 23 WITH THAT I'LL LOOK FOR PUBLIC COMMENT BEFORE WE TAKE A ROLL
- 24 CALL VOTE ON THE CONSENT CALENDAR.

25



1	CLERK, MARTHA SILVER: THERE IS NO WRITTEN CORRESPONDENCE
2	RECEIVED ON THIS ITEM AND THERE IS NO ONE IN THE BOARDROOM OR
3	ZOOM WISHING TO SPEAK.
4	
5	CHAIR, DAVID RABBITT: GREAT. WITH & WITH THAT, ROLL CALL.
6	
7	CLERK, MARTHA SILVER: MOTION BY MOULTON PETERS AND SECOND BY
8	SPERING. CHAIR RABBITT?
9	
10	CHAIR, DAVID RABBITT: AYE.
11	
12	CLERK, MARTHA SILVER: VICE CHAIR NOACK IS ABSENT. MEMBER AHN?
13	MEMBER CANEPA?
14	
15	CHAIR, DAVID CANEPA: YES.
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17	CLERK, MARTHA SILVER: MEMBER DUTRA-VERNACI?
18	
19	CAROL DUTRA-VERNACI: AYE.
20	
21	CLERK, MARTHA SILVER: MEMBER MAHAN? IS ABSENT. MEMBER MOULTON
22	PETERS?
23	
24	STEPHANIE MOULTON-PETERS: YES.



CLERK, MARTHA SILVER: AND MEMBER SPERING? MOTION PASSES 1 2 UNANIMOUSLY BY ALL MEMBERS PRESENT. 3 CHAIR, DAVID RABBITT: GREAT. THANK YOU VERY MUCH. MOVING ON 4 5 THEN OUICKLY TO ITEM FOUR WHICH IS PUBLIC COMMENT. DO I HAVE 6 ONE CARD. ADINA. 7 8 ADINA LEVIN: ADINA LEVIN WITH SEAMLESS BAY AREA. AND IN THE 9 SCOPE OF REGIONAL NETWORK MANAGEMENT, THERE HAS BEEN 10 ENCOURAGEMENT, HERE, AND ENCOURAGEMENT AT THE GENERAL MANAGERS ARE WITH THE REGIONAL NETWORK MANAGEMENT COUNCIL, AND FROM 11 COMMITTEE MEMBERS AND ADVOCATES TO TAKE ADVANTAGE OF THESE 12 VENUES TO, YOU KNOW, COMMUNICATE, COMMUNICATE, COMMUNICATE 13 ABOUT THE GOOD WORK THAT'S HAPPENING HERE AND ABOUT THE 14 15 INTERDEPENDENCE OF OUR TRANSIT SYSTEM AND THE REAL AMAZING 16 BENEFITS OF INITIATIVES THAT MAKE THE TRANSIT SYSTEM WORKING BETTER TOGETHER AS A SYSTEM. AND IN A NUMBER OF DIFFERENT 17 ACTIVITIES RANGING FROM COVERING BOARD MEMBERS, TO DOING NON-18 PROFIT WORKSHOPS, HELPING COMMUNITY MEMBERS LOOK AT TRANSIT 19 2050+ AND SEE WHAT BENEFITS THEIR AREA, AND SOME OF THE 20 FUNDING DISCUSSIONS, IT IS REALLY, LIKE, VERY NOTABLE, TO ME, 21 THAT THERE ARE STILL -- EVEN THOUGH THERE IS STILL A LOT OF 22 GREATER APPRECIATION ABOUT THAT VALUE OF CONNECTION AND 23 INTERDEPENDENCE, SOME REALLY SIGNIFICANT GAPS IN COMMUNICATION 24

OPPORTUNITIES TO MOVE FORWARD. THERE ARE, YOU KNOW, SOME



- 1 REALLY SIGNIFICANT OUESTIONS COMING FROM TRANSIT BOARD MEMBERS
- 2 ABOUT THE VALUE OF THE MULTIPLE AGENCIES SERVING THEIR
- 3 COUNTIES. SOME QUESTIONS AND DISCONNECTIONS IN REGIONS THAT
- 4 ARE LOOKING AT GETTING FUNDING AND FOCUSING ON AGENCY A. BUT
- 5 IF YOU TALK TO THE TRANSIT RIDERS IN THAT COUNTY, THEY SAY,
- 6 WELL, MY RIDERSHIP PATTERN INVOLVES AGENCY A, AGENCY B, AND
- 7 AGENCY C. WHAT ARE WE DOING TO HELP MY TRIPS THAT USE MULTIPLE
- 8 AGENCIES? AND THERE ARE SIGNIFICANT COMMUNICATIONS
- 9 OPPORTUNITIES THAT CAN BUILD ON WHAT'S GOING ON HERE TO HELP
- 10 WITH THE PUBLIC WITH FUNDING. THANK YOU.
- 12 CHAIR, DAVID RABBITT: THANK YOU. MARTHA, OTHER PUBLIC COMMENT?
- 14 CLERK, MARTHA SILVER: THERE ARE NO OTHER MEMBERS OF THE PUBLIC
- 15 WISHING TO SPEAK IN THE BOARDROOM OR ZOOM, AND THERE IS NO
- 16 WRITTEN CORRESPONDENCE RECEIVED ON THIS ITEM.
- 18 CHAIR, DAVID RABBITT: GREAT. THEN WE'LL MOVE ON TO AGENDA ITEM
- 19 FIVE, ADJOURNMENT. OUICK NOTE THE NEXT MEETING OF THE REGIONAL
- 20 NETWORK MANAGEMENT COMMITTEE WILL BE HELD RIGHT HERE FRIDAY
- 21 NOVEMBER 8TH AT NOON OR EARLIER, PERHAPS. THANK YOU, ALL.
- 22 [ADJOURNED]

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