



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Clipper Executive Board

Julie Kirschbaum, Chair

Denis Mulligan, Vice Chair

Monday, March 30, 2026

1:00 PM

Board Room

The Clipper Executive Board is scheduled to meet at 1:00 p.m.

Meeting attendees may opt to attend in person for public comment and observation at the Bay Area Metro Center, Board Room (1st Floor), 375 Beale Street, San Francisco, CA 94105.

In-person attendees must adhere to posted public health protocols while in the building.

The meeting webcast will be available at

<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/82599188952>

iPhone One-Tap: US: +16694449171,,82599188952# US

Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 825 9918 8952

International numbers available: <https://bayareametro.zoom.us/u/kcMyz0CEoD>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/u/kdR1hznEgA>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the business day before the scheduled meeting date.

Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Brittany J. Sutherland

Roster

**Julie Kirschbaum, Chair; Denis Mulligan, Vice Chair
April Chan, Andrew B. Fremier, Carolyn M. Gonot,
Salvador Llamas, Robert Powers, Danielle Schmitz, Christy Wegener.**

1. Call to Order / Roll Call / Confirm Quorum

A quorum of the Board shall be a majority of its voting members (5).

2. Consent Calendar

- 2a.** [26-0270](#) Minutes of the February 23, 2026 Meeting
- Board Approval of the February 23, 2026 Meeting Minutes
- Action:** Approval
- Attachments:** [2a 2026 02 23 Clipper Executive Board Meeting Minutes Draft.pdf](#)

3. Information / Approval

- 3a.** [26-0273](#) Next-Generation Clipper Implementation and Transition Update
- Update on Next-Generation Clipper System implementation, transition of current Clipper cardholders to the Next-Generation Account-based System, and upcoming work.
- Action:** Information
- Presenter:** Angus Davol, MTC, and Cynthia Eng and Sushil Rajendran, Cubic Transportation Systems, Inc. (Cubic)
- Attachments:** [3a Clipper Implementation and Transition Update.pdf](#)
[3ai Cubic CEB Presentation 03.30.26.pdf](#)
- 3b.** [26-0272](#) Clipper Operations and Performance Update
- Update on Clipper System operations and customer service performance following the launch of the Next-Generation Clipper System to the public on December 10, 2025.
- Action:** Information
- Presenter:** Kelley Jackson, MTC, and Patrick McGowan, Senior Vice President, Mobility Operations Director, of WSP USA Services, Inc.
- Attachments:** [3b Current Clipper Operations and Performance Update.pdf](#)
[3bi Clipper Operations WSP Briefings 2026-03-30.pdf](#)
[3b Public Comments.pdf](#)

- 3c.** [26-0385](#) Clipper® Budget Overview and Key Drivers
- An overview of the Clipper budget and key drivers for FY 2026-27 for discussion with the Clipper Executive Board.

Action: Information

Presenter: Edward Meng, MTC

Attachments: [3c_Clipper Two Year Budget.pdf](#)
[3ci_Clipper Budget.pdf](#)

- 3d.** [26-0271](#) Clipper Change Order: Service Level Agreement Adjustments - Cubic Transportation Systems, Inc. (Cubic)

Request for a Clipper Change Order to update and adjust Service Level Agreements with Cubic Transportation Systems, Inc. (Cubic).

Action: Approval

Presenter: Edward Meng, MTC

Attachments: [3d_SLA Change Order.pdf](#)

4. Director's Report - Jason Weinstein

5. Public Comment / Other Business

*Remote participants wishing to speak should use the raise hand feature or dial *9 and you will be called upon at the appropriate time to speak.*

6. Adjournment / Next Meeting

The next meeting of the Clipper Executive Board is scheduled to be held at 1:00 p.m., on April 27, 2026 at Bay Area Rapid Transit (BART) Headquarters, 2150 Webster Street, Oakland, CA 94612. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.