METROPOLITAN TRANSPORTATION COMMISSION Meeting Transcript



1	CLIPPER EXECUTIVE BOARD
2	MONDAY, OCTOBER 23 RD , 2023, 1:30 PM
3	
4	
5	V. CHAIR, APRIL CHAN: GOOD AFTERNOON. THIS IS APRIL CHAN. I'M
6	FILLING IN FOR MR. BOB POWERS. HE IS AWAY ON BUSINESS. I WOULD
7	LIKE TO CALL TO ORDER THIS MEETING OF THE CLIPPER EXECUTIVE
8	BOARD. THIS MEETING IS BEING WEBCAST ON THE MTC WEB SITE.
9	MEMBERS OF THE PUBLIC PARTICIPATING BY ZOOM WISHING TO SPEAK
10	SHOULD USE THE RAISED HAND FEATURE OR DIAL STAR NINE AND I
11	WILL CALL UPON THEM AT THE APPROPRIATE TIME. TELECONFERENCE
12	ATTENDEES WILL BE CALLED UPON BY THE LAST FOUR DIGITS OF THEIR
13	PHONE NUMBER. A ROLL CALL VOTE WILL BE TAKEN FOR ALL ACTION
14	ITEMS TODAY DUE TO THE REMOTE COMMITTEE MEMBER PARTICIPATION.
15	SO, WALLY, YOU CAN CALL ROLL FOR AGENDA ITEM NUMBER ONE,
16	CONFIRM QUORUM IS PRESENT?
17	
18	CLERK, WALLY CHARLES: ONE SECOND PLEASE. I SEEM TO BE HAVING A
19	PROBLEM WITH PEOPLE NOT SEEING OUR MEETING ONLINE.
20	
21	V. CHAIR, APRIL CHAN: OKAY.
22	
23	CLERK, WALLY CHARLES: WE READY. ALL GOOD. THANK YOU.
24	



1	ROBERT POWERS, CHAIR: OKAY. WALLY CAN YOU CALL ROLL AND
2	CONFIRM QUORUM IS PRESENT?
3	
4	CLERK, WALLY CHARLES: YES. CHAIR CHAN?
5	
6	V. CHAIR, APRIL CHAN: HERE.
7	
8	CLERK, WALLY CHARLES: MEMBER POWERS?
9	
10	ROBERT POWERS, VICE CHAIR: PRESENT.
11	
12	CLERK, WALLY CHARLES: CHURCHILL?
13	
14	BILL CHURCHILL: HERE.
15	
	CLERK, WALLY CHARLES: GONOT?
17	
	CAROLYN M. GONOT: HERE.
19	CLEDY WALLY CHADLED. EDEMIED?
20	CLERK, WALLY CHARLES: FREMIER?
	ANDREW FREMIER: PRESENT.
23	ANDIGHT ENERGENE.
	CLERK, WALLY CHARLES: TUMLIN?
25	· · · · · · · · · · · · · · · · · · ·



JEFFREY TUMLIN: HERE. 1 2 3 CLERK, WALLY CHARLES: WE HAVE QUORUM. THANK YOU. 12 THANK YOU WALLY. I WANT TO CONFIRM SOMETHING. ALL OF THE MEMBERS ARE 4 5 ACTUALLY PRESENT. SO IF THAT'S THE CASE, DO WE NEED TO HAVE ROLL CALL VOTE FOR ACTION ITEMS? 6 7 8 CLERK, WALLY CHARLES: NO. 9 V. CHAIR, APRIL CHAN: OKAY. THANK YOU. AGENDA ITEM NUMBER TWO, 10 11 OUR CONSENT CALENDAR. CONSENT CALENDAR CONSISTS OF AGENDA ITEMS 2A THROUGH 2B. THIS IS AN ACTION ITEM. DO ANY MEMBERS 12 WISH TO PULL ANY OF THEM FROM THE CONSENT CALENDAR? OKAY. 13 SEEING NONE. DO I HAVE A MOTION AND SECOND TO APPROVE THE 14 15 CONSENT CALENDAR? 16 BILL CHURCHILL: CHURCHILL, I MOVE. 17 18 CHAIR, MICHAEL HURSH: HURSH, SECOND. 19 20 V. CHAIR, APRIL CHAN: MOTION MADE BY CHURCHILL. SECOND BY 21 22 HURSH. WALLY DO WE HAVE ANY PUBLIC COMMENTS? 23 CLERK, WALLY CHARLES: THERE IS NOBODY IN THE ROOM FOR PUBLIC 24

COMMENTS AND THERE IS NOBODY ONLINE WITH THEIR HAND RAISED.



1 V. CHAIR, APRIL CHAN: OKAY. SO, WILL ALL THOSE IF FAVOR 2 3 ACKNOWLEDGE BY SAYING AYE? ALL IN FAVOR PLEASE NOTE BY AYE. 4 5 SPEAKER: AYES. 6 7 V. CHAIR, APRIL CHAN: OKAY. MOTION PASSES UNANIMOUSLY BY ALL 8 MEMBERS PRESENT. 9 CLERK, WALLY CHARLES: OKAY. THANK YOU. 10 11 V. CHAIR, APRIL CHAN: WE ARE GOING MOVE AGENDA ITEM THREE 12 ACTION ITEM CHANGE ORDER AMENDMENT TO CARB ORDER CHANGE ORDERS 13 C 0145. JENNIFER IS GOING TO DO THE PRESENTATION. 14 15 16 SPEAKER: GREAT GOOD AFTERNOON CHAIR CHAN AND BOARD MEMBERS. THIS ITEM IS REQUESTING APPROVAL FOR A CHANGE ORDER AMENDMENT 17 18 TO PURCHASE CLIPPER CARDS. AND SINCE THE BEGINNING OF THE PROGRAM, WE HAVE ISSUED NEARLY 9 MILLION CARDS AND DEMAND IS 19 REMAINING STEADY AT APPROXIMATELY 150,000 NEW ADULT CARDS EACH 20 MONTH WHICH WE ANTICIPATE WILL INCREASE WITH RETURN OF ALL 21 22 CLIPPER CARD VENDING AT THE BART SFO AIRPORT STATION AND THAT BEGAN, AGAIN, IN EARLY OCTOBER. SO THIS AMENDMENT IS INTENDED 23 TO MAKE AVAILABLE THE CHANGE ORDER SHOULD WE NEED TO PLACE AN 24 ADDITIONAL ORDER IN ORDER TO HAVE SUFFICIENT INVENTORY UNTIL 25



WE BEGIN USING C TWO FARE MEDIA. THE PROGRAM DOES PARTIALLY 1 OFFSET THE COST OF CARDS BY CHARGING THE ADULT \$3 FEE WE DON'T 2 3 RECOUP THE FULL COST OF PRODUCING A CARD WITH THAT FEE BECAUSE WITH THE CURRENT SUPPLY CHAIN ISSUES OF ACTUAL COST OF EACH 4 5 CARD COST IS APPROXIMATELY 225 THERE'S AN ADDITIONAL COST TO ISSUE THE CARD, 185 WHICH BRINGS THE TOTAL COST TO A LITTLE 6 BIT FORE DOLLARS. SO THE FUNDING FROM THE \$3 CARD FEE WILL BE 7 8 USED PARTIALLY FUND THE CHANGE ORDER AMENDMENT AND THE FUNDS IN THIS AMENDMENT WERE CONTEMPLATED IN THE TWO YEAR BUDGET 9 WORK PLAN WHICH IS APPROVED BY THE BOARD IN MAY 2023 AND THE 10 FUNDS FOR THIS PROPOSED CHANGE ORDER AMENDMENT ARE CURRENTLY 11 AVAILABLE IN THE CLIPPER CARD FEE ACCOUNT. 12 13 V. CHAIR, APRIL CHAN: THANK YOU. ARE THERE ANY QUESTIONS? 14 15 16 SPEAKER: JUST ONE OUESTION. I HAVE BEEN TOLD THAT STAFF HAVE SUPPLY CHAIN ISSUES THAT WE HAD ON CLIPPER CARDS NOW 17 MITIGATED. CAN MTC STAFF CONFIRM THAT FROM THE ISSUES ACTUALLY 18 ARE STILL ONGOING? 19 20 SPEAKER: THE ISSUES ARE STILL ONGOING. IT'S BEEN SLOWER THAN 21 WE PREFER, MUCH SLOWER THAN PRE-PANDEMIC TIME. MOSTLY DUE TO 22 23 THE FACT THAT WE USED AN OLDER VERSION OF THE CHIP AND WILL BE SWITCHING TO A DIFFERENT ONE IN C2. IT'S A LITTLE HARDER TO 24

PROCURE SO WE STILL HAVE ABOUT 4.4 MILLION CARDS ON ORDER THAT



ARE YET TO BE PROVIDED TO US THOSE ORDERS WERE PLACED OUITE A 1 2 WHILE AGO. 3 SPEAKER: SO BUT WE'RE NOT SEEING ISSUES IN WHICH WE'RE NOT 4 5 ABLE TO DISPENSE CARDS? 6 7 SPEAKER: NO. 8 V. CHAIR, APRIL CHAN: ANY OTHER MEMBERS HAVE OUESTIONS OR 9 COMMENTS? I'LL MOVE TO THE ITEM -- MOVED BY MEMBER -- AND 10 SECOND BY MULLIGAN. ARE THERE PUBLIC COMMENTS? 11 12 SPEAKER: ALETA DUPREE FOR THE RECORD SHE AND HER. THIS IS A 13 VERY IMPORTANT ITEM IT'S ALL ABOUT ACCESS AND WE WANT TO MAKE 14 15 SURE WE STAY AHEAD OF THE ORDERING OF THE PLASTIC CLIPPER 16 CARDS, ESPECIALLY AS WE NAVIGATE TOWARD CLIPPER TWO, WHEN 17 CLIPPER TWO CAN'T COME SOON ENOUGH. AND, YES, I HAVE A MOBILE CLIPPER CARD, BUT I ALSO HAVE THE REDUCED FARE PLASTIC CARD 18 BECAUSE IT SERVES AS MY IDENTIFICATION. I JUST GOT A NEW ONE, 19 I THINK IT WAS BACK IN JUNE. SO, AS MUCH AS I LOVE MOBILE, 20 THERE ARE MANY WHO HAVE TO USE THE PLASTIC CARDS BECAUSE MANY 21 DON'T HAVE PHONES OR IF THEY HAVE PHONES BUT THEY COME FROM 22 OTHER COUNTRIES THROUGH SFO, AND MAYBE THERE ARE SOME ISSUES 23 WITH A FOREIGN BANK ACCOUNT. I BELIEVE WE TAKE FOREIGN BANK 24

ACCOUNTS, I'M SURE WE DO BUT FOR SOME PEOPLE GETTING CARDS,



- 1 IT'S JUST EASIER. WE JUST HAVE TO MOVE FORWARD WITH ENSURING
- 2 THE PLASTIC CLIPPER CARDS. IT'S TIME TO MOVE AWAY FROM PAPER
- 3 TICKETS. THIS ITEM IS A REASONABLE AND CORRECT ITEM, WHICH I
- 4 BELIEVE IS WORTHY OF YOUR PASSAGE SO WE CAN MOVE FORWARD.
- 5 THANK YOU.

6

- 7 CLERK, WALLY CHARLES: THANK YOU. THERE IS NO OTHER PUBLIC
- 8 SPEAKERS WITH THEIR HANDS RAISED.

9

- 10 V. CHAIR, APRIL CHAN: THANK YOU. ALL IN FAVOR PLEASE NOTE BY
- 11 AYE.

12

13 **SPEAKER:** AYES.

14

- 15 V. CHAIR, APRIL CHAN: MOTION PASSES UNANIMOUSLY BY ALL MEMBERS
- 16 PRESENT. OKAY. WE'RE GOING TO MOVE ON TO AGENDA ITEM NUMBER
- 17 FOUR. THESE ARE INFORMATIONAL ITEMS. SO, I THINK, JASON,
- 18 YOU'RE GOING TO DO 4A, WHICH IS THE CLIPPER SCHEDULE
- 19 IMPLEMENTATION DEPLOYMENT UPDATE.

- 21 JASON WEINSTEIN: THANK YOU VICE CHAIR CHAN. JASON WEINSTEIN
- 22 FOR THE RECORD. ITEM 4A IS AN UPDATE ON THE CLIPPER SCHEDULE,
- 23 IMPLEMENTATION, AND DEPLOYMENT. WE CONTINUALLY WORK -- EXCUSE
- 24 ME -- WE CONTINUE TO WORK CLOSELY WITH ALL PARTIES FOR SUMMER
- 25 2024 START OF CUSTOMER TRANSITION. AND WE'RE COMPLETING THE



- 1 COMPONENT PORTIONS OF TESTING, AND STARTING THE OVERALL FULL
- 2 SYSTEM INTEGRATION TESTING. THIS IS A BIT BEHIND WHERE WE
- 3 PLANNED BUT WE'RE STILL HOLDING TO OUR GO RIGHT SCHEDULE WITH
- 4 SUMMER OF 2024 CUSTOMER TRANSITION. THE RISKS CONTINUE TO BE
- 5 THE SAME AS LISTED IN YOUR MEMO. HOWEVER, WE HAVE MADE
- 6 PROGRESS ON THE INCORPORATION OF THE BUSINESS RULES AND ARE
- 7 NEARLY COMPLETE WITH MUCH OF THE HARDWARE INSTALLATION
- 8 PLATFORMS ON BUSES. WE WILL HAVE MUCH BETTER INFORMATION AND
- 9 CON IF I DENIES WITH REGARD TO THE SCHEDULE IN DECEMBER AFTER
- 10 WE HAVE A FEW WEEKS OF SYSTEM INTEGRATION TESTING. AND, SO,
- 11 JUST IN TERMS DEPLOYMENT, SOME SPECIFICS. WE JUST HAVE A
- 12 COUPLE OF PLATFORM DEVICES REMAINING. WE'RE 80% DONE WITH
- 13 BUSES AND THAT WILL CONTINUE INTO EARLY 2024. AND WE'RE 95%
- 14 DONE WITH RETAIL INSTALLATION. AND THAT IS MY REPORT. HAPPY TO
- 15 TAKE OUESTIONS.

16

17 V. CHAIR, APRIL CHAN: OKAY. MEMBER MULLIGAN?

18

- 19 DENIS MULLIGAN, V. CHAIR: THANKS MADAM CHAIR. JUST ONE QUICK
- 20 OUESTION. I WANT TO CONFIRM WHEN WILL THE OPEN PAYMENTS BE
- 21 AVAILABLE TO CUSTOMERS?

- 23 JASON WEINSTEIN: BOARD MEMBER MULLIGAN, OPEN PAYMENTS WILL BE
- 24 AVAILABLE THE MOMENT WE START TRANSITION. AS WE START



TRANSITIONING CUSTOMERS TO NEXGEN CLIPPER, THE OPEN PAYMENT 1 2 FUNCTIONALITY WILL BE AVAILABLE. 3 DENIS MULLIGAN, V. CHAIR: SO THEN NEXT SUMMER TOURISTS WILL BE 4 5 ABLE TO USE THEIR CREDIT CARDS TO RIGHT TRANSIT IN THE BAY 6 AREA? 7 8 JASON WEINSTEIN: THAT'S OUR GOAL. 9 DENIS MULLIGAN, V. CHAIR: THANK YOU. 10 11 V. CHAIR, APRIL CHAN: THANK YOU MEMBER MULLIGAN. THERE ARE ANY 12 OTHER COMMENTS? THIS IS AN INFORMATIONAL ITEM. 13 14 CLERK, WALLY CHARLES: THERE IS ONE PUBLIC SPEAKER. 15 16 V. CHAIR, APRIL CHAN: YOU NEED TO TURN ON YOUR MIC, WALLY. 17 18 CLERK, WALLY CHARLES: ALETA DUPREE, ARE YOU READY TO SPEAK? 19 20 SPEAKER: THANKS AGAIN VICE CHAIR APRIL CHAN. ALETA DUPREE FOR 21 THE RECORD, SHE AND HER. OVERALL, A GOOD REPORT. I WAS LAST IN 22 THE BAY AREA ABOUT ALMOST TWO WEEKS AGO. AND IT'S GOOD TO HEAR 23 WE'RE 80% DONE WITH INSTALLATION OF EQUIPMENT ON BUSES. I 24

WOULD LIKE TO SEE A MORE GRANULAR STATUS, ACCORDING TO



- 1 OPERATORS. BECAUSE I'M STILL NOT REALLY SEEING THESE NEW --
- 2 THESE NEW SYSTEMS ON THE AC TRANSIT BUS. I USE AC TRANSIT A
- 3 LOT BECAUSE I USUALLY STAY IN THE EAST BAY. AND ESPECIALLY AS
- 4 I HAVE SAID BEFORE, I THINK THE AC TRANSIT INSTALLATION IS
- 5 ESPECIALLY CRITICAL ON THE TRANSBAY BUSES BECAUSE BEING ABLE
- 6 TO SEE THE FARE WHEN YOU REQUEST OF THE DRIVER IF YOU'RE
- 7 STAYING LOCAL OR CROSSING INTO SAN FRANCISCO. LET'S HOPE WE
- 8 CAN GET SOME MORE FOCUS ON AC TRANSIT THEN I CAN SEE THIS WORK
- 9 MORE UNIFORMLY.

11 CLERK, WALLY CHARLES: THANK YOU. THERE ARE NO FURTHER SPEAKERS

12 ON THIS ITEM.

10

13

- 14 V. CHAIR, APRIL CHAN: GREAT WE CAN MOVE TO THE NEXT ITEM 4B,
- 15 THAT'S CLIPPER OPERATIONS AND PERFORMANCE UPDATE FOR THE
- 16 CURRENT SYSTEM. AND, ED, YOU'RE GOING TO DO THE PRESENTATION.
- 18 EDWARD MENG: THANK YOU, BOARD MEMBER CHAN. EDWARD MENG, MTC.
- 19 THIS IS GOING TO BE A PRESENTATION FOR STATISTICS ON
- 20 TRANSACTIONS, REVENUE MOBILE CLIPPER CARD USAGE, CUSTOMER
- 21 SERVICE STAFFING LEVELS, QUARTERLY FARE CHANGES. THESE
- 22 METRICS, AS WE SHOW EVERY MONTH, IS A MEASUREMENT OF THE KEY
- 23 PERFORMANCE AND OPERATION OF THE CLIPPER SYSTEM. LAST MONTH
- 24 CLIPPER SYSTEM PROCESSED 13 MILLION TRANSACTIONS AND SETTLED
- 25 OVER \$30 MILLION IN REVENUE TO THE TRANSIT OPERATORS. SO AS



- 1 JASON JUST DISCUSSED ON THE LAST AGENDA ITEM IN ORDER TO
- 2 BETTER MANAGE THE WORK AND DEVELOPMENT AND TESTING OF THE C
- 3 TWO SYSTEM CUBIC HAS REQUESTED THAT OPERATORS SUBMIT QUARTERLY
- 4 FARE CHANGES FOR THE CURRENT SYSTEM AND OPERATION. WE HAVE
- 5 SOME TIME BUT WE WANTED TO REMIND THE BOARD MEMBERS THAT APRIL
- 6 1, 2024 FARE CHANGES EXPECTED THEN SHOULD BE REQUESTED AND
- 7 SUBMITTED TO CUBIC BY JANUARY 1, 2024. SO, LET'S GET INTO THE
- 8 DATA AND TRENDS IN SYSTEM USAGE FOR SOME KEY METRICS. I
- 9 BELIEVE WE HAVE SOME SLIDES TO PUT ON THE BOARD. THANKS. AT
- 10 THE LAST BOARD MEETING BOARD MEMBERS MULLIGAN AND TUMLIN
- 11 MENTIONED THAT TRANSIT RIDERSHIP POST-PANDEMIC ENVIRONMENT HAS
- 12 BEEN IMPACTED BY ALTERED COMMUTE PATTERNS AND THE MOST
- 13 NOTICEABLE IMPACTS IN RIDER WERE FOR ROUTES THAT SERVED
- 14 TRADITIONAL DAILY COMMUTE PAPERS THAT WERE MORE COMMON PRIOR
- 15 TO THE COVID-19 PANDEMIC. WE PUT TOGETHER A COUPLE OF POINTS
- 16 FROM THE CLIPPER DATA THAT DEMONSTRATES AND ILLUSTRATES THESE
- 17 IMPACTS WE HAVE HIGHLIGHTS OF FACTS WE FOUND AND COMPARE DATA
- 18 FOR CLIPPER BETWEEN FEBRUARY 2020 WHICH WAS THE LAST MONTH
- 19 PRIOR TO THE SHELTER-IN-PLACE ORDERS AND THEN AUGUST 2022 AND
- 20 AUGUST 2023. LET'S GET STARTED. NEXT SLIDE PLEASE. SO IN
- 21 FEBRUARY 2020 NUMBER OF REGIONAL TRIPS TAKEN ON CLIPPER USING
- 22 CASH VALUE AND PRODUCTS WERE ROUGHLY EQUIVALENT AROUND 10
- 23 MILLION EACH. OVER THE PANDEMIC, HOWEVER, WHILE OVERALL
- 24 CLIPPER TRANSACTIONS DROPPED AS YOU CAN SEE FROM THE DATA IN
- 25 AUGUST 2022, THE NUMBER OF TRIPS TAKEN USING PRODUCTS



DECREASED AT A MUCH HIGHER RATE THAN CLIPPER TRIPS TAKEN WITH

2	CASH VALUE. THESE WERE TRACKED BY OBSERVATIONS MADE BY BOARD
3	MEMBERS LAST MONTH SORRY AUGUST, AS CUSTOMERS ARE LIKELY
4	SHIFTING TO PAYING WITH CASH VALUE AS PRODUCTS LIKE MONTHLY
5	PASSES ARE NOT AS IN HIGH DEMAND AS WHEN DAILY TRANSIT HOWEVER
6	YOU CAN SEE IN AUGUST 2023 BOTH CASH VALUE RIDES AND PRODUCTS
7	RIDES ARE BOTH INCREASING AT A RATE 20 TO 23% AND CASH VALUE
8	ARE INCREASING AT SLIGHTLY HIGHER RATE AS WELL, AND I THINK
9	THAT SETS THE REGION UP WELL FOR NEXT GENERATION CLIPPER
10	FEATURES IMPROVEMENTS FOR THINGS LIKE OPEN FARE PAYMENTS AND
11	FARE CAPPING. NEXT SLIDE, PLEASE. SO, WHERE ARE THE LOSSES IN
12	RIDERSHIP MOST NOTICEABLE BASED ON THE DATA? CLIPPER DATA CAN
13	INDICATE THAT REGIONALLY THE DECREASE IS LARGELY DRIVEN BY
14	DAILY COMMUTE CHANGES IN THE BAY AREA. JUST AS A SAMPLE FROM
15	BART MET DATA, FROM 7:00 A.M. TO 10:00 A.M. ON WEEKDAYS IT'S

- 18 COMMUTER PATTERNS OBSERVED IN NEARLY EVERY OTHER CLIPPER
- 19 TRANSIT AGENCY IN THE BAY AREA. WE'RE SEEING RECOVERIES AND

CLEAR THAT DAILY COMMUTE PATTERNS HAVE CHANGED SIGNIFICANTLY

IN THE REGION SIMILAR IMPACTS RESULTING FROM CHANGES IN DAILY

- 20 RIDERSHIP BETWEEN AUGUST 2022 AND AUGUST 2023 IT LOOKS LIKE
- 21 NEW REGIONAL PATTERNS AND COMMUTE TRAVEL BEHAVIOR ARE
- 22 EMERGING. COMPLETES DOWNSTAIRS OAKLAND STATIONS 12th STREET,
- 23 19th STREET AND LAKE MERRITT ARE INCREASING AT A HIGH RATE OF
- 24 37% YEAR OVER YEAR. NEXT SLIDE. WE KNOW THE 37% INCREASE IN
- 25 THE AM COMMUTE EXIT THAT DOWNTOWN OAKLAND IS SIGNIFICANT

16



- 1 BECAUSE OVERALL REGIONAL CLIPPER THE TRANSACTION ON CLIPPERS
- 2 ARE OVERALL COMING BACK IN AUGUST 2023 THERE WAS 21% INCREASE
- 3 IN CLIPPER TRIPS THAN IN AUGUST 2022. SO WHILE THERE WERE SOME
- 4 DIPS IN RIDERSHIP WE'RE NOTICING CLIPPER DATA RIDERSHIP
- 5 RETURNING BACK TO THE REGION. THAT'S MY FINAL SLIDE. HAPPY TO
- 6 TAKE COMMENTS AND QUESTIONS.

7

- 8 V. CHAIR, APRIL CHAN: ARE THERE ANY QUESTIONS OR COMMENTS?
- 9 SEEING NONE. IS THERE PUBLIC COMMENT.

10

11 CLERK, WALLY CHARLES: WE HAVE ONE HAND RAISED, ALETA DUPREE.

12

- 13 SPEAKER: THANK YOU VICE CHAIR APRIL CHAN MEMBERS OF THE
- 14 COMMITTEE. ALETA DUPREE FOR THE RECORD SHE AND HER VERY GOOD
- 15 PRESENTATION AS I SPEAK BRIEFLY THIS IS TRUE IF MY LIFE I HAVE
- 16 NOT BOUGHT A MONTHLY PASS IN QUITE A LONG TIME EVEN WHEN I
- 17 HAVE STAYED IN THE LONG ENOUGH NORMAL I WOULD BUY A MONTHLY
- 18 PASS I DON'T THINK THIS IS NECESSARILY A BAD THING WHAT IS
- 19 MORE IMPORTANT IS TO INCREASE OUR OVERALL RIDERSHIP ON THE
- 20 SYSTEM. FARE REVENUE I THINK FARE CAPPING IS THE FUTURE. I WAS
- 21 DOING IT IN NEW YORK CITY AND I GET A TASTE OF IT ON AC
- 22 TRANSIT WITH THE CAP DAY PASS. SO, I THINK WE CAN REFINE THIS
- 23 AND THE MAIN THING IS TO HELP BRING PEOPLE BACK TO THE SYSTEM
- 24 AND ENGAGE THEM WITH CLIPPER. THANK YOU.



CLERK, WALLY CHARLES: THANK YOU THERE. ARE NO OTHER PUBLIC 1 2 MEMBERS WITH THEIR HANDS RAISED. 3 V. CHAIR, APRIL CHAN: GREAT. THANK YOU, WALLY. OKAY, WITH THAT 4 WE'RE GOING TO MOVE TO THE NEXT ITEM, THAT IS AGENDA ITEM 5 6 NUMBER 4-D, I BELIEVE 7 8 CLERK, WALLY CHARLES: C. 9 V. CHAIR, APRIL CHAN: I'M SORRY. FOUR C, THAT'S ON THE 10 11 CALENDAR. AKASH YOU'RE GOING TO BE DOING THE PRESENTATION? 12 SPEAKER: YES. GOOD AFTERNOON THIS ITEM CONCERNS THE PROPOSED 13 2024 CLIPPER EXECUTIVE BOARD CALENDAR WHICH YOU ALL KNOW THE 14 BOARD MUST ADOPT ANNUALLY. THE PROPOSED CALENDAR PROVIDED AS 15 16 ATTACHMENT A TO THIS MEMO SHOWS PROPOSED MEETING DATES IN YELLOW. THE BOARD WILL CONTINUE TO MEET ON THE FOURTH MONDAY 17 OF EACH CALENDAR MONTH FROM APPROXIMATELY 1:30 P.M. TO 3:00 18 P.M. THERE ARE TWO PROPOSED EXCEPTIONS FOR THE FOURth MONDAY 19 FALLING ON A HOLIDAY MAY 2024 IN DECEMBER 2024 FOR THOSE TWO 20 21 CASES WE HAVE RECOMMENDED MOVING TO THE THIRD MONDAY. WE HAVE 22 TAKEN INTO CONSIDERATION POSSIBLE CONFLICTS WITH OTHER MTC MEETINGS OR POSTED EVENTS FROM ORGANIZATIONS LIKE A PDA, CTA 23 AND OTHERS. WE VALUE YOUR INPUT AND WANT TO ENSURE THIS 24

CALENDAR WORKS WELL FOR EVERYONE. WE KINDLY ASK ALL BOARD



MEMBERS AND THEIR AGENCY STAFF TO REVIEW THE ATTACHED CALENDAR 1 AND PROVIDE COMMENTS TO MTC BY THE END OF THIS MONTH AS WE 2 3 PLAN TO BRING THE CALENDAR BACK FOR APPROVAL AT THE END OF THE NEXT CLIPPER BOARD MEETING WHICH IS CURRENTLY SCHEDULED FOR 4 5 NOVEMBER 27TH. THANK YOU FOR YOUR ATTENTION AND WE LOOK FORWARD TO YOUR FEEDBACK AND SUPPORT FINALIZING THE CLIPPER 6 EXECUTIVE BOARD CALENDAR. HAPPY TO TAKE ANY COMMENTS AND 7 8 QUESTIONS. 9 V. CHAIR, APRIL CHAN: ANY COMMENTS OR OUESTIONS FROM MEMBERS? 10 11 I ACTUALLY HAVE A QUESTION. I UNDERSTAND THERE IS POSSIBLY DAYS THE CLIPPER BOARD -- THIS IS A OUESTION FOR ANDY. THERE 12 IS POSSIBLY A REGIONAL NETWORK MANAGEMENT COUNCIL MEETING ON 13 THE SAME DAY. AND THIS HAS BEEN TALKED ABOUT THE TIME, CAN WE 14 PROVE THE DATES IN TERMS OF THE TIME OF THE MEETING IS THAT 15 16 SOMETHING THAT IS BEING LOOKED AT? 17 ANDREW FREMIER: SO FAR I THINK THE IDEA TO TRY TO CONSOLIDATE 18 19 THESE MEETINGS WHEREVER POSSIBLE I THINK THE REGIONAL NETWORK MANAGEMENT COUNCIL WOULD DO WELL ON THE SAME DAY AS THESE 20 KINDS OF ITEMS I THINK WE'RE SUPPORTIVE OF IT AND WORKING ON 21 22 THE CHALLENGES IN THE SCHEDULE, TO PLAN TO TRY TO GET AS MANY 23 FOLKS FROM THE SAME PLACE AT THE SAME TIME AS POSSIBLE.



V. CHAIR, APRIL CHAN: MAYBE WE CONFIRM THAT WE'RE GOING TO DO 1 2 THE MEETING WHICH IS IN NOVEMBER, WHICH IS THE DAY OR THE 3 MONDAY AFTER THANKSGIVING WEEK JUST MAKING SURE EVERYONE IS GOING TO BE HEALER. IS THIS AN APPROPRIATE TIME TO ASK? 4 5 ANDREW FREMIER: YOU AS VICE CHAIR MAYBE WANT TO ASK FOR A SHOW 6 7 OF HANDS? 8 V. CHAIR, APRIL CHAN: HANDS OF EMERGE MAJORITIES OF YOU WHO 9 WILL ABLE TO ATTEND THE NOVEMBER 27TH MEETING? LOOKS LIKE A 10 MAJORITY PUBLIC SPEAKERS? 11 12 CLERK, WALLY CHARLES: NO ONE IN THE PUBLIC HAS THEIR HAND 13 14 RAISED. NO PUBLIC SPEAKER IN THE ROOM. 15 16 V. CHAIR, APRIL CHAN: GREAT. ON TO 4D THIS IS THE CLIPPER EXECUTIVE DIRECTOR UPDATE CLIPPER EXECUTIVE DIRECTOR ANDY. 17 18 ANDREW FREMIER: FIRST TIME ON THE DAIS AND I HAVE TO PRESENT 19 WORK ON THE DELEGATING STUFF. I HAVE THE TASK OF SAYING 20 21 GOODBYE TO OUR EXECUTIVE DIRECTOR MISS CAROL KUESTER. CAROL 22 ENSURES ME IT'S NOT ME IT'S HER. BEFORE I TALKS ABOUT THE ITEM, I WANT TO REFLECT ON MY RELATIONSHIP WITH CAROL WE HAVE 23 BEEN TIED TO THE HIP FOR A LONG TIME DOING WHAT MOST OF YOU 24

ALL DO DEALING WITH OPERATIONS AND DEALING WITH CUSTOMERS ON A



1	REGULAR BASIS. I PUSH HER IN FRONT OF THE CROWD WHEN WE HAVE
2	TROUBLE. I WANT TO THANK HER FOR HER WILLINGNESS TO STEP
3	FORWARD WHEN WE HAVE CHALLENGES. I HAVE A BUNCH OF STATISTICS
4	TO TALK ABOUT THAT ED GAVE US THAT REPRESENT WHAT CAROL HAS
5	DONE FOR US IN MOVING THIS PROGRAM FORWARD. FOR MTC CAROL IS A
6	LOT MORE THAN THAT. SHE HAS BEEN INVOLVED IN MOST OF OUR ITS
7	ENVIRONMENT. SHE WAS VERY IMPORTANT IN OUR DEVELOPMENT OF 511,
8	AND SHE MOVED ON TO MY CHALLENGE OF MARRYING FASTRAK AND
9	CLIPPER WITH THE IDEA OF TRYING TO REALLY REACH SOME BENEFITS
10	BY THAT. SO WE ALL ARE GOING TO MISS HER, AS I AM SURE YOU ALL
11	WILL. SHE WILL CREATE A BIG HOLE FOR US IN THE AGENCY. PLENTY
12	OF TIME TO SAY GOODBYE. SHE IS ON THE BOOKS UNTIL NOVEMBER
13	9TH. I WANT TO THANK CAROL FOR HER SERVICES IN FRONT OF YOU
14	ALL. AND ANNOUNCE WHAT THIS ITEM IS ABOUT IS TO ASK JASON
15	WEINSTEIN TO STEP UP AND ACT AS THE CLIPPER EXECUTIVE BOARD
16	DIRECTOR IN BYLAWS I HAVE CONFERRED WITH APRIL AS VICE CHAIR
17	AND BOB POWERS AS THE CHAIR TO SUPPORT THIS ITEM. WE'LL MOVE
18	FORWARD INTO THE NEW YEAR WITH THIS ARRANGEMENT, THEN WORK
19	WITH ALL OF ON YOU WHAT THE LONG-TERM PICTURE IS. HOPEFULLY IS
20	MARRIAGE OF THE REGIONAL NETWORK MANAGEMENT COUNCIL IS ALSO

INVOLVED IN THIS DISCUSSION BECAUSE THEY'RE SO IMPORTANT. SO

THAT'S OUR ITEM AS INFORMATION.

23

22



1	V. CHAIR, APRIL CHAN: GREAT. THANK YOU, ANDY. AND I ALWAYS
2	RESERVE MY COMMENTS FOR CAROL. I'LL OPEN UP TO THE BOARD TO
3	SEE IF YOU HAVE ANY COMMENTS. MEMBER HURSH?
4	
5	CHAIR, MICHAEL HURSH: WE HAVE PUT YOU ON THE HOT SEAT SO MANY
6	TIMES. I WANT TO ON BEHALF OF THE 2300 AC TRANSIT HARDWORKING
7	EMPLOYEES AND 135,000 RIDERS. THANK YOU SO MUCH. YOU HAVE HAD
8	AN UNENVIABLE TASK, YOU HAVE MADE THE BAY AREA TRANSIT SYSTEM
9	LOOK AND BE AS PROFESSIONAL AS WE CAN BE. WE KNOW THESE TYPES
10	OF PROJECTS AND SYSTEMS CAN DERAIL VERY QUICKLY. ON BEHALF OF
11	OUR TRANSIT AGENCY CLIPPER EXECUTIVE BOARD, IT WILL BE
12	IMPOSSIBLE SEAT TO FILL. THANK YOU, JASON. GET READY.
13	
14	V. CHAIR, APRIL CHAN: MULLIGAN?
15	
16	DENIS MULLIGAN, V. CHAIR: I WANT TO PUBLICALLY THANK YOU
17	CAROL. SHE COLLECTS ALMOST ALL OF MY MONEY FOR FASTRAK AND
18	CLIPPER. SHE PLAYS A VITAL ROLE IN ALL THE SUCCESS AT GOLDEN
19	GATE. AND SHE AND HER TEAM HAVE BEEN GREAT PARTNERS TO WORK
20	WITH. CAROL, I WISH YOU ALL THE BEST. I THINK YOU ARE THE
21	GREATEST, AND WE'LL KEEP IN TOUCH.
22	
23	V. CHAIR, APRIL CHAN: MEMBER GONOT?



CAROLYN M. GONOT: I WANT TO THANK CAROL FOR COMING BACK INTO 1 THE CLIPPER EXECUTIVE BOARD. YOU HAVE BEEN SO PATIENT WORKING 2 3 WITH ME. YOU AND JASON AND HAVING SEPARATE MEETINGS WITH ME AND GOING THROUGH THINGS. I REALLY APPRECIATE YOU GETTING ME 4 5 UP TO SPEED ON THE EFFORTS FOR THAT VTA HAS BEEN INVOLVED IN. ONCE AGAIN, AS MIKE SAID, THANK YOU ON BEHALF OF VTA FOR ALL 6 THE HELP THAT YOU HAVE BEEN ABLE TO GIVE AND TO WORK WITH OUR 7 8 TEAM. THANK YOU. 9 V. CHAIR, APRIL CHAN: OKAY. I'M GOING TO GO WITH MEMBER TUMLIN 10 THEN MEMBER CHURCHILL. 11 12 JEFFREY TUMLIN: GETTING ANYTHING DONE IN THE SAN FRANCISCO BAY 13 AREA REQUIRES STRONG DEDICATED PATIENT STAFF PEOPLE CAROL YOU 14 EXEMPLIFY PROFESSIONALISM AMONG ALL THE STAFF WHO WORK EVERY 15 16 DAY TO TRY TO GET THINGS DONE TO ACHIEVE POLICY OBJECTIVES THAT ARE PRESENTED BY US. I WANT TO THANK YOU FOR YOUR 17 PATIENCE TRANSPARENCY AND PROFESSIONALISM. 18 19 BILL CHURCHILL: CAROL I CAN'T THANK YOU ENOUGH FOR THE 20 21 DEDICATION THAT YOU AND YOUR TEAM HAVE SHOWN ME SUPPORT YOU HAVE GIVEN NOT JUST TO COUNTY CONNECTION BUT TO ALL THE SMALL 22 OPERATORS. AND WHEN WE WERE STRUGGLING WITH DISSENSION, YOU 23 AND THE WHOLE TEAM WAS VERY SUPPORTIVE IN HELPING US COME 24

TOGETHER IN A UNIFIED WAY. AND IT UNDERSCORES WHO YOU AND YOUR



- 1 TEAM REALLY ARE. WHAT THEY MEAN TO THE BAY AREA AS A WHOLE.
- 2 AND BEING ABLE TO MOVE FORWARD IN AND ACCOMPLISH SOME OF THESE
- 3 INCREDIBLE TASKS. AND WHEN YOU THINK ABOUT IT, 27 OPERATORS,
- 4 WITH ALL THE DIFFERENT FARE STRUCTURES THAT WE HAVE, IS
- 5 HERCULEAN AND INCREDIBLE. AND SO, I JUST CAN'T THANK YOU
- 6 ENOUGH. I'M GOING TO MISS YOU TREMENDOUSLY, BOTH
- 7 PROFESSIONALLY AND AS A FRIEND. THANK YOU.

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9 V. CHAIR, APRIL CHAN: MEMBER JONES?

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- 11 SPEAKER: CAROL ON BEHALF OF BART AND ON BEHALF OF MEMBER
- 12 POWERS, THANK YOU FOR YOUR DEDICATION WE HAVE WORKED WITH YOU
- 13 CLOSELY WORKING ON AGENDAS IN THE PAST, AND SO ON BEHALF OF
- 14 THE GM AT BART AND PAM AND HER STAFF, CONGRATULATIONS AND
- 15 THANK YOU.

16

- 17 SPEAKER: I WANT TO THANK YOU FOR THE SUPPORT YOU HAVE GIVEN US
- 18 OVER THE PAST COUPLE OF YEARS. THANK YOU.

- 20 V. CHAIR, APRIL CHAN: OKAY. I THINK I HAVE EVERYONE. AND, SO
- 21 IT'S ME. SO, I THOUGHT IT'S VERY INTERESTING THAT I'M ACTUALLY
- 22 -- TODAY, ACTING THE CHAIR. SO, FIRST OF ALL, I WANT TO THANK
- 23 YOU, CAROL, I THANK YOU FOR ALL THE WORK YOU DO. I THINK JEFF
- 24 SAID IT IN TERMS OF THE DIFFICULTY OF WORKING WITH 27 -- OVER
- 25 TWO DOZEN TRANSIT OPERATORS, AND, SO, WE'RE GOING TO MISS YOU.



- 1 BUT WE KNOW THAT, YOU KNOW, YOU WANTED TO GO ON AND, YOU KNOW,
- 2 DO -- EVEN MORE INTERESTING THINGS THAN MAYBE WHAT CLIPPER IS
- 3 OFFERING. BUT I WANT TO ADD A PERSONAL NOTE, AND MAYBE A
- 4 LITTLE BIT DIFFERENT THAN THE REST OF THE MEMBERS HERE. I GOT
- 5 TO KNOW CAROL WHEN YOU WERE HERE BACK IN THE FIRST STINT YOU
- 6 HAD HERE AT MTC. I WAS WORKING HERE AT THE MTC. AND THE AT THE
- 7 TIME YOU WERE WORKING ON THE TRANSLINK PROGRAM. AND EVENTUALLY
- 8 HAVING THIS TO GRADUATE INTO THE CLIPPER PROGRAM THAT WE HAVE
- 9 TODAY. AND I HAVE ALWAYS THOUGHT THAT CAROL, YOU'RE SO SMART,
- 10 AND YOU KNOW, SHE WENT OFF, TO I THINK GERMANY, EUROPE, TO DO
- 11 A COUPLE OF YEARS OF, I THINK, WORK OVERSEAS, AND BRINGING
- 12 THAT INTERNATIONAL PRINCIPLE TO THE WORK THAT YOU DO HERE. SO,
- 13 YOU KNOW, THAT'S JUST WONDERFUL. SO I JUST WANTED TO THANK
- 14 YOU. JUST THANK YOU FOR -- I WOULD SAY, ON BEHALF OF THE
- 15 ENTIRE CLIPPER EXECUTIVE BOARD, AND ON BEHALF OF SAMTRANS AND
- 16 CALTRAIN, FOR ALL THE WORK THAT YOU DO TO SUPPORT, YOU KNOW,
- 17 THE CLIPPER FOR ALL OF THE TRANSIT PROPERTIES AND OUR RIDERS
- 18 HERE. SO, THANK YOU. AM I SUPPOSED TO DO THE FLOWERS? OR AM I
- 19 SUPPOSED TO -- OH

20

21 ANDREW FREMIER: YOU GAVE IT AWAY.

- 23 V. CHAIR, APRIL CHAN: WELL, BEFORE WE DO MAYBE WE SHOULD SEE
- 24 IF THE PUBLIC WANTS TO SAY SOMETHING THEN WE'LL GIVE THE
- 25 FLOWERS OUT.



1 2 CLERK, WALLY CHARLES: YES. WE HAVE ONE PUBLIC SPEAKER. ALETA 3 DUPREE. 4 5 SPEAKER: THANKS AGAIN, VICE CHAIR APRIL CHAN AND MEMBERS. ALETA DUPREE FOR THE RECORD, SHE AND HER. I'M VERY 6 APPRECIATIVE. I SPEAK AS AN ORDINARY USER OF CLIPPER AND OTHER 7 8 SYSTEMS OF FARE PAYMENT. WHILE I HAVE BEEN ENGAGING WITH CLIPPER FOR ABOUT SIX YEARS, MY CLOCK. THANK YOU. AND I HAVE 9 10 GOTTEN TO KNOW CAROLYN. AND CAROLYN HAS ALWAYS BEEN RESPONSIVE TO MY NEEDS AND CONCERNS ABOUT CLIPPER. AND CAROL BRINGS A 11 REAL BROAD PERSPECTIVE, AN INTERNATIONAL PERSPECTIVE, WHICH 12 CAROL SHARED WITH ME ABOUT SPEAKING IN GERMAN. AND THAT'S 13 AMAZING. I DON'T KNOW -- I DO NOT HAVE ANY WORD ABOUT SPEAKING 14 15 ANYTHING IN GERMAN. THAT'S AN INTERNATIONAL PERSPECTIVE. SO 16 CAROL I'M GOING TO MISS YOU. AND I SUBMIT TO YOU THAT I THINK JASON IS GOING TO MAKE AN EXCELLENT EXECUTIVE DIRECTOR OF THIS 17 WORK OF ELECTRIC PAYMENTS. AND JASON, TOO, HAS SHARED WITH ME 18 RESPONSIVE IDEAS ABOUT USING CLIPPER, EVEN SAYING SOMETHING IN 19 A MEETING, ENLIGHTENING ME ABOUT REDUCED FARE USERS BEING ABLE 20 21 TO USE CLIPPER ON THEIR MOBILE DEVICES. THIS, I DO, WAS ABLE TO IMPLEMENT IT SHORTLY AFTER JASON MENTIONED THAT MOST 22 HELPFUL PIECE OF INFORMATION. SO, WHAT HAS CLIPPER SHOWN ME? 23 THESE ARE THINGS THAT I HAVE CERTAINLY TAKEN AND SHARED WITH 24

OTHER AGENCIES AROUND THE COUNTRY IN PUBLIC COMMENT, THAT ARE



- 1 DOING VARIOUS PROGRAMS. AND NOW WE'RE TAKING THE LEAD IN FARE
- 2 INTEGRATION. BUT, REALLY MOST OF ALL, WITH CAROL AND JASON, IT
- 3 IS ABOUT PEOPLE. IT IS ABOUT BEING THERE, AND CARING ABOUT
- 4 PEOPLE. SO, CAROL, I WISH YOU WELL. AND JASON, I LOOK FORWARD
- 5 TO YOU TAKING ON THIS PORTFOLIO. THANK YOU.

6

- 7 CLERK, WALLY CHARLES: THANK YOU. THERE ARE NO OTHER PUBLIC
- 8 SPEAKERS.

9

- 10 V. CHAIR, APRIL CHAN: THANK YOU. SO, CONGRATULATIONS, AGAIN,
- 11 CAROL. AND WELCOME, JASON. THIS IS A CHALLENGE WORKING ON
- 12 THIS. SO, WE'RE LOOKING FORWARD TO WORKING WITH YOU. SO, WITH
- 13 THAT, WE DO HAVE FLOWERS. AND, SO, ALIX? [APPLAUSE]

- 15 CAROL KUESTER: CAN I SAY SOMETHING QUICKLY? I THINK IT'S A
- 16 HUGE PRIVILEGE TO HAVE GOOD WORK. AND THIS HAS BEEN WONDERFUL
- 17 WORK TO V I ALWAYS FEEL LIKE I INHERITED THE CLIPPER PROGRAM
- 18 FROM SOME FOUR FOUNDERS AND FOUR MONTH MOTHERS WHO DID A LOT
- 19 OF THE HEAVY LIFTING. I'M THINKING OF ANNE, RUSSELL, JENNIFER,
- 20 A WHOLE HOST CHARACTERISTICS THAT HAVE FOUGHT THE GOOD FIGHT
- 21 HERE AND IT'S OFTEN BEEN A TOUGH ONE. IT'S INCREDIBLE TO HAVE
- 22 THE PROGRAM IT TOOK US 20 YEARS TO GET HERE. IT'S A LONG RUN.
- 23 THINGS DON'T HAPPEN OUICKLY. THEY'RE WORTH DOING. IT'S BEEN A
- 24 PRIVILEGE TO WORK WITH ALL OF YOU. THANK YOU FOR THE
- 25 OPPORTUNITY WHICH YOU HANDED TO ME. I'M GOING TO MISS CLIPPER



- 1 AND THAT TEAM EXTEND NOT ONLY WITHIN MTC BUT ACROSS ALL
- 2 AGENCIES. IT'S A TOUGH DECISION TO STEP AWAY BUT I'M READY TO
- 3 SOLVE SOME NEW PROBLEMS AND LET SOME OTHER PEOPLE STEP IN. SO
- 4 THANK YOU FOR THE OPPORTUNITY. I HATE TO LEAVE RIGHT BEFORE
- 5 THE FINISH LINE HERE FOR C2, BUT I WILL BE CHEERING WILDLY
- 6 FROM THE SIDE LINES. THANKS EVERYBODY.

7

- 8 V. CHAIR, APRIL CHAN: ALL RIGHT. THANK YOU, CAROL. WE'RE GOING
- 9 TO MOVE ON TO THE NEXT ITEM, AGENDA ITEM NUMBER FIVE, AND I
- 10 THINK, CAROL, THIS IS GOING TO BE YOUR LAST EXECUTIVE
- 11 DIRECTOR'S REPORT.

12

13 CAROL KUESTER: I THINK I JUST GAVE IT.

14

- 15 V. CHAIR, APRIL CHAN: [LAUGHTER] OKAY. DO WE HAVE ANY PUBLIC
- 16 COMMENTS ON THAT? I SHOULD ASK THAT?

17

- 18 CLERK, WALLY CHARLES: NO. THERE IS NO ONE FROM THE PUBLIC WITH
- 19 THEIR HAND RAISED.

20

- 21 V. CHAIR, APRIL CHAN: ALL RIGHT THEN WE'RE GOING TO MOVE TO
- 22 AGENDA ITEM SIX. DO WE HAVE ANY PUBLIC COMMENTS? OTHER
- 23 BUSINESS?



CLERK, WALLY CHARLES: YES. WE HAVE ONE PERSON FOR PUBLIC 1 COMMENT. ALETA DUPREE. I'M GOING TO SHARE THE SCREEN FOR YOUR 2 3 TIMER. READY? ALETA? 4 5 SPEAKER: THANK YOU. I SAW THE UNMUTE. THANKS, AGAIN, VICE CHAIR APRIL CHAN AND MEMBERS. ALETA DUPREE FOR THE RECORD, SHE 6 AND HER. YOU KNOW, I LOVE A GOOD PUBLIC MEETING. AND WAS THIS 7 8 A REALLY GOOD PUBLIC MEETING. GETTING LOTS OF WORK DONE TODAY. AND AS I SHARE ABOUT THIS IN MY SIX YEARS, MORE THAN SIX YEARS 9 OF BEING ENGAGED WITH YOU, IN THIS MOST IMPORTANT PROGRAM, 10 AND, HOPEFULLY RETURNING TO THE BAY AREA SOON. AND I REFLECT 11 ON SPENDING ABOUT A MONTH IN NEW YORK, WHICH INCLUDED -- ALSO 12 HAD FIVE NIGHTS IN WASHINGTON, D.C., AND TWO NIGHTS IN ALBANY 13 NEW YORK. AND I DO A LOT OF TRANSPORTATION, ALL THOSE PLACES. 14 15 IT'S ALL PUBLIC TRANSPORTATION. MAYBE A RIDE-SHARE HERE AND THERE. AND, ESPECIALLY, IN MY TIME IN NEW YORK OF USING THAT 16 17 LEGENDARY TO START TRANSPORTATION SYSTEM CALLED A SUBWAY. AND IN MY TIME OF USING OMNI IN THE FARE CAPPING, I WAS THINK BY 18 THE TIME WORK THAT IS HAPPENING HERE IN THE BAY AREA WITH 19 CLIPPER. AND I'M SURE PEOPLE IN NEW YORK AND WASHINGTON WERE 20 21 LISTENING. SO, CLIPPER, I BELIEVE, OFFERS A LIVING DOCUMENT THAT CAN GROW INTO NOT JUST BEING A ROUTINE PROGRAM FOR THE 22 COLLECTION OF FARE, BUT ALLOWING US TO COLLECT FARE IN A LOT 23

OF VERY SPECIAL AND UNUSUAL SITUATIONS. BECAUSE I THINK IT IS



AN EXPANDIBLE AND SCALEABLE PROGRAM. HOPEFULLY I'LL BE BACK IN 1 THE BAY AREA SOON AND USE CLIPPER. THANK YOU. 2 3 CLERK, WALLY CHARLES: THANK YOU. THERE ARE NO OTHER SPEAKERS 4 5 ON THIS ITEM. 6 V. CHAIR, APRIL CHAN: ALL RIGHT. THANK YOU, WALLY. OKAY. THE 7 8 LAST ONE -- SO, THE NEXT MEETING OF THE CLIPPER EXECUTIVE 9 BOARD WILL BE HELD ON MONDAY NOVEMBER 27TH, 2023 AT 1:30 P.M. THE LOCATION AND ANY CHANGES TO THE SCHEDULE WILL BE DULY 10 11 NOTICED TO THE PUBLIC. AND THIS MEETING OF THE CLIPPER EXECUTIVE BOARD IS HEREBY ADJOURNED. THANK YOU. [ADJOURNED] 12





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