

**METROPOLITAN
TRANSPORTATION
COMMISSION**
Meeting Transcript



JUNE 10, 2026

1 **BAY AREA TOLL AUTHORITY OVSIGHT COMMITTEE**

2 **WEDNESDAY, JUNE 10, 2026, 9:35 AM**

3

4

5 **CHAIR, MARGARET ABE-KOGA:** I WOULD LIKE TO GET STARTED WITH OUR
6 BATA COMMITTEE MEETING. IF FOLKS COULD TAKE A SEAT? AND I WILL
7 START OFF BY SAYING GOOD MORNING [LAUGHTER] AND I WOULD LIKE
8 TO CALL THIS MEETING OF THE BAY AREA TOLL AUTHORITY OVERSIGHT
9 COMMITTEE TO ORDER. THIS MEETING IS BEING WEBCAST ON THE MTC
10 WEBSITE. REMOTE PARTICIPANTS WISHING TO SPEAK SHOULD USE THE
11 RAISED HAND FEATURE OR DIAL STAR NINE AND YOU WILL BE CALLED
12 UPON AT THE APPROPRIATE TIME TO SPEAK. TELECONFERENCE
13 ATTENDEES WILL BE CALLED BY THE LAST FOUR DIGITS OF YOUR PHONE
14 NUMBER. ROLL CALL VOTE WILL BE TAKEN FOR ALL ACTION ITEMS.
15 AGENDA ITEM ONE ROLL CALL AND CLERK WOULD YOU MIND CALLING THE
16 ROLL AND CONFIRMING QUORUM

17

18 **CLERK, CARSIE BONNER:** CHAIR ABE-KOGA?

19

20 **CHAIR, MARGARET ABE-KOGA:** HERE.

21

22 **CLERK, CARSIE BONNER:** VICE CHAIR MILEY?

23

24 **SPEAKER:** HERE.

25



JUNE 10, 2026

1 **CLERK, CARSIE BONNER:** IS PRESENT AT THE DAIS. [LAUGHTER] NON-

2 VOTING AMBUEHL?

3

4 **DAVID AMBUEHL:** HERE.

5

6 **CLERK, CARSIE BONNER:** WE'LL CIRCLE BACK. FLEMING? LEE?

7

8 **BARBARA LEE:** HERE.

9

10 **CLERK, CARSIE BONNER:** MANFREE?

11

12 **AMBER MANFREE:** HERE.

13

14 **CLERK, CARSIE BONNER:** MELGAR? PAPAN?

15

16 **GINA PAPAN:** HERE.

17

18 **CLERK, CARSIE BONNER:** RAMOS? IS ABSENT. NON-VOTING SCHAFF?

19

20 **LIBBY SCHAFF:** HERE.

21

22 **CLERK, CARSIE BONNER:** WE HAVE QUORUM.

23

24 **CHAIR, MARGARET ABE-KOGA:** WE HAVE ONE REQUEST FOR REMOTE

25 PARTICIPATION ACTUALLY IS IT TWO? COMMISSIONER FLEMING?



JUNE 10, 2026

1

2 **VICTORIA FLEMING:** YES I I'M REQUESTING TO PARTICIPATE REMOTELY
3 UNDER GOVERNMENT CODE SECTION 54953 THERE IS NOBODY IN THE
4 ROOM OVER 18.

5

6 **CHAIR, MARGARET ABE-KOGA:** GREAT. THANK YOU. YOUR REQUEST IS
7 NOTED. WE ARE MARKING YOU AS PRESENT.

8

9 **VICTORIA FLEMING:** THANK YOU.

10

11 **CHAIR, MARGARET ABE-KOGA:** WE'LL GO TO AGENDA ITEM TWO, THE
12 PLEDGE OF ALLEGIANCE. IF YOU CAN PLEASE JOIN ME IN RISING AND
13 TO THE REPUBLIC FOR WHICH IT STANDS, ONE NATION UNDER GOD,
14 INDIVISIBLE, WITH LIBERTY AND JUSTICE FOR ALL."

15

16 **CHAIR, MARGARET ABE-KOGA:** THANK YOU. WE'LL GO TO ITEM THREE,
17 THE COMPENSATION ANNOUNCEMENT. CLERK, WOULD YOU MIND READING
18 THE ANNOUNCEMENT?

19

20 **CLERK, CARSIE BONNER:** SORRY. THIS AMOUNT IS A PROVIDED AS A
21 RESULT OF CONVENING A MEETING FOR WHICH EACH MEMBER IS
22 ENTITLED TO COLLECT SUCH AMOUNT.

23

24 **CHAIR, MARGARET ABE-KOGA:** THANK YOU. AGENDA ITEM FOUR IS MY
25 CHAIR'S REPORT. I HAVE NONE. SO, WE'LL GO TO FIVE, THE CONSENT



JUNE 10, 2026

1 CALENDAR. WHICH INCLUDES ITEMS 5A THROUGH FIVE G. IS THERE ANY
2 COMMISSIONER THAT WOULD LIKE TO PULL AN ITEM OR SPEAK ON AN
3 ITEM ON THE CONSENT CALENDAR?

4

5 **GINA PAPAN:** PAPAN MOVE APPROVAL.

6

7 **CHAIR, MARGARET ABE-KOGA:** THANK YOU. IS THERE A SECOND?

8

9 **NATHAN MILEY:** SECOND.

10

11 **CHAIR, MARGARET ABE-KOGA:** THANK YOU. WE'LL GO TO PUBLIC
12 COMMENT. ANY MEMBERS OF THE PUBLIC WISHING TO SPEAK.

13

14 **CLERK, CARSIE BONNER:** ONE MEMBER OF THE PUBLIC ONLINE HOW MUCH
15 TIME WOULD YOU LIKE TO PROVIDE?

16

17 **CHAIR, MARGARET ABE-KOGA:** TWO MINUTES.

18

19 **CLERK, CARSIE BONNER:** ALETA DUPREE PLEASE UNMUTE YOURSELF.
20 YOUR TIME BEGINS NOW.

21

22 **SPEAKER:** THANK YOU, GOOD MORNING CHAIR MARGARET ABE-KOGA AND
23 MEMBERS. ALETA DUPREE FOR THE RECORD, SHE AND HER WITH TEAM
24 FOLDS REPRESENTING SKIRT FOLDS, AS I TALK ABOUT SOME CONSENT
25 ITEMS HERE. FINANCES LOOK GOOD. WE'RE GETTING INTEREST INCOME,



JUNE 10, 2026

1 VERY HELPFUL. AND IT LOOKS LIKE EVERYTHING IS IN BALANCE, AND
2 WE HAVE ADEQUATE RESERVES IN BANK THAT WE CAN USE FOR THE WORK
3 THAT NEEDS TO BE DONE. I TAKE SPECIAL INTEREST IN THE AMERICAN
4 EXPRESS ITEM. THIS IS VERY IMPORTANT. AND I THINK THE REASON
5 WHY I SPEAK ABOUT THIS IS BECAUSE I GO DOWN THE ROAD, I SEE
6 PLACES, AND SOMETIMES I WALK IN. AND THEY HAVE A SIGN UP
7 SAYING NOAH, MEX. I HAVE NEVER HAD AN AMEX CARD THOUGH I HAVE
8 A FAMILY MEMBER WHO HAS SINCE THE EARLY 1960S. THE THING IS
9 THAT PEOPLE ARE AMEX CARDS ARE GENERALLY PRETTY WELL
10 FINANCIALLY STABLE, AND SAVVY KNOWLEDGEABLE ABOUT THEIR MONEY
11 AND THIS IS ABOUT INCLUDING. IT IS TRUE THAT FOR MANY
12 MERCHANTS, THE RATES OF AMEX MAY BE A BIT HIGHER, BUT THAT'S
13 BUSINESS. THAT'S MONEY THAT COULD BE SPENT. IF I GO TO A PLACE
14 THAT SAYS CASH ONLY, I JUST KEEP ON WALKING. SO, THIS IS A WAY
15 THAT WE CAN HELP ENCOURAGE SUBSETS OF PEOPLE WHO HAVE CARS AND
16 HAVE AMEX CARDS, AND NEED TO USE OUR SYSTEM BY OFFERING THE
17 BROADEST POSSIBLE WAYS THAT PEOPLE CAN PAY TO USE THIS. THANK
18 YOU FOR BRINGING THIS FORWARD. I JUST WANT TO GIVE A SHOUT
19 OUT, THAT THIS IS INCLUSIVE. THANK YOU.

20

21 **CLERK, CARSIE BONNER:** THERE IS NO FURTHER PUBLIC COMMENT IN
22 THE ZOOM SPACE NO ONE IN THE BOARDROOM WISHING TO SPEAK, AND
23 NO WRITTEN CORRESPONDENCE RECEIVED.

24

25 **CHAIR, MARGARET ABE-KOGA:** GREAT. THANK YOU. I DID SEE, WE DID



JUNE 10, 2026

1 RECEIVE AN E-MAIL, PUBLIC COMMENT FROM DAVID REDDING ABOUT
2 FALSE TOLL VIOLATION NOTICES. SO I WOULD JUST ASK STAFF IF YOU
3 CAN FOLLOW UP WITH THE -- THE INDIVIDUAL AND SEE WHAT WE CAN
4 DO THERE? THAT WOULD BE GREAT. THANK YOU. AND SO I'LL CLOSE
5 PUBLIC COMMENT BRING IT BACK TO THE COMMITTEE WE HAVE I MOTION
6 BY PAPAN SECOND BY VICE CHAIR MILEY. ROLL CALL VOTE PLEASE.

7

8 **CLERK, CARSIE BONNER:** ABE-KOGA?

9

10 **CHAIR, MARGARET ABE-KOGA:** AYE.

11

12 **CLERK, CARSIE BONNER:** MILEY?

13

14 **V. CHAIR, NATE MILEY:** AYE.

15

16 **CLERK, CARSIE BONNER:** FLEMING?

17

18 **VICTORIA FLEMING:** YES.

19

20 **CLERK, CARSIE BONNER:** LEE?

21

22 **BARBARA LEE:** AYE.

23

24 **CLERK, CARSIE BONNER:** MANFREE?

25



JUNE 10, 2026

1 **AMBER MANFREE:** AYE.

2

3 **CLERK, CARSIE BONNER:** MELGAR? PAPAN?

4

5 **GINA PAPAN:** YES.

6

7 **CLERK, CARSIE BONNER:** RAMOS? IS ABSENT. MOTION PASSES

8 UNANIMOUSLY BY ALL MEMBERS PRESENT. THANK YOU.

9

10 **CHAIR, MARGARET ABE-KOGA:** WE'LL GO TO AGENDA ITEM 6A WHICH IS

11 APPROVAL FOR CONTRACT CHANGE ORDER. I THINK IT'S VICTOR WONG

12 TO PRESENT. WELCOME. THANK YOU.

13

14 **VICTOR WONG:** I BELIEVE WE HAVE A PRESENTATION. GOOD MORNING

15 COMMISSIONERS. I'M VICTOR W, ASSISTANT DIRECTOR FOR TOLL

16 SERVICES AND REV NEW. GOOD MORNING. I'M VICTOR WONG, I'M

17 ASSISTANT DIRECTOR FOR TOLL SERVICES AND REV NEW. HERE TO

18 PROVIDE UPDATE ON THE FASTRAK REGIONAL CUSTOMER SERVICE CENTER

19 AND TO REQUEST FOR COMMITTEE APPROVAL TO ENTER INTO CONTRACT

20 CHANGE ORDER WITH CONDUIT STATE AND LOCAL SOLUTION TO EXTEND

21 CONTRACT TERMS THROUGH JUNE 30, 2031 IN AN AMOUNT NOT-TO-

22 EXCEED \$400 MILLION. WE OPERATE ONE OF THE LARGEST TOLLING

23 BACK OFFICES IN CALIFORNIA ONLY HOLDING BACK OILS IN NORTHERN

24 CALIFORNIA SERVING 16 TOLL FACILITIES THROUGH THE FIRST 3/4S

25 OF OUR FISCAL YEAR WE PROCESS MORE THAN 129 MILLION TOTAL



JUNE 10, 2026

1 TRANSACTIONS AND COLLECTED OVER \$1 BILLION IN REVENUE FOR OUR
2 REGION CUSTOMER SERVICE CENTER EMPLOYS 278 CUSTOMER SERVICE
3 REPRESENTATIVES SUPPORT NINE DIFFERENT LANGUAGES WITH ENGLISH
4 SPANISH CHINESE PORTUGUESE AS TOP FOUR LANGUAGES TOGETHER WITH
5 COOP DUTY WE MANAGE AND OPERATE 4.4 MILLION ACTIVE ACCOUNTS
6 WITHIN OUR TOLLING BACK OFFICE SYSTEM. NEXT SLIDE. CONDUIT
7 SERVES OUR ONE STOP TOLLING SOLUTION PROVIDER DELIVER TOLLING
8 BACK OFFICE SYSTEM FOR ALL TRANSACTION PROCESSING PAYMENTS
9 ACCOUNT MANAGEMENT AND WEBSITE TRANSPONDER DISTRIBUTION AND
10 CALL CENTER OPERATION UNDER THIS CONTRACT WE SUPPORT THE SIX
11 BAY AREA TOLLING AGENCY AND MAINTAIN INTEROPERABILITY WITH ALL
12 TOLLING BACK OFFICE IN SOUTHERN CALIFORNIA THIS MEANS OUR
13 FASHA ACCOUNT HOLDERS CAN SEAMLESSLY TRAVEL ON ANY TOLL
14 FACILITY WITHIN CALIFORNIA. THIS MEANS THAT HALF OF ALL OUR
15 CALLERS RESOLVE THEIR NEEDS THROUGH AUTOMATED SELF-SERVICE
16 CHANNEL. OVERALL THE TEAM ANSWERS 98.8% OF CALLS OUR
17 OPERATIONAL EXCELLENCE IS REFLECTED IN OUR RECENT CUSTOMER
18 SATISFACTION SCORE OF 93% THIS RESULT IS A PARTNERSHIP BETWEEN
19 BATA AND COOP DUTY SUCCESS REFLECTED ACROSS COMMUNICATION
20 CHANNELS INCLUDING E-MAIL CHAT AND THE WALK IN CENTER. NEXT
21 SLIDE. HIGHLIGHTING GREEN ON THE TIMELINE CONDUIT'S CONTRACT
22 WAS AWARDED IN 2013 AND WE'RE COURAGE OUR THIRD CONTRACT
23 EXTENSION THROUGH SEPTEMBER 2027. IN ANTICIPATION OF THE END
24 OF THE CONTRACT, BATA HAS FOCUSED ON DEVELOPING REQUIREMENTS
25 FOR SYSTEM REPLACEMENT. WE CONDUCTED MARKET RESEARCH, PEER



JUNE 10, 2026

1 DISCUSSION, AND REFINER PROCUREMENT APPROACH. PROCUREMENT FOR
2 A SYSTEM INTEGRATOR TO PROVIDE A NEW BACK OFFICE SYSTEM IS
3 UNDERWAY. AND WE ANTICIPATE LAUNCHING A NEW CSC IN 2031 AS
4 SHOWN BY THE BAR ON THE BOTTOM OF THE PAGE. THE CONTRACT TERM
5 WILL BE NEEDED TO ENSURE CONTOPPORTUNITY IN OF CSC AS
6 REPLACEMENT OF CSC IS DELIVERED. HIGHLIGHTED IN RED IN THE
7 MIDDLE OF THE PAGE. THE EXTENSION IS JUST UNDER FOUR YEARS
8 IMPORTANT TO NOTE ORIGINAL TERMS AND PRICING STRUCTURE WILL
9 REMAIN THE SAME THROUGH THE LIFEST CONTRACT. NEXT SLIDE
10 PLEASE. THE REPLACEMENT OF A SYSTEM AND OPERATION THE SIZE OF
11 THE CSC REQUIRES SIGNIFICANT EFFORT AND INVESTMENT TO ENSURE
12 ADEQUATE TIME TO DELIVER REPLACEMENT OF CSC AND PROVIDE
13 UNINTERRUPTED SERVICE AND ONGOING OPERATIONS STAFF RECOMMENDS
14 CONTRACT TO BE EXTENDED THROUGH JUNE 30, 2031 AMOUNT NOT-TO-
15 EXCEED \$400 MILLION PLEASE NOTE OUR REGIONAL PARTNERS ARE
16 RESPONSIBLE FOR ANY TRANSACTION PROCESS COSTS INCURRED ON
17 THEIR BEHALF. THANK YOU FOR YOUR TIME. AVAILABLE FOR
18 QUESTIONS.

19

20 **CHAIR, MARGARET ABE-KOGA:** THANK YOU COMMISSIONER PAPAN?

21

22 **GINA PAPAN:** THANK YOU THAT'S IMPRESSIVE TWO QUICK QUESTIONS
23 THIS IS BEING A NEW SYSTEM AND WE'RE GETTING NEW SYSTEM DOES
24 IT HAVE IMPACT ON MTC'S TRANSITION INTO OUR NEW SYSTEM?

25



JUNE 10, 2026

1 **DEREK HANSEL:** NO IT DOESN'T WE'RE PART OF WHAT WE WILL BE
2 DOING IN THE NEW SYSTEM LIKELY IS LOOKING AT FINANCIAL PART OF
3 THE FINANCIAL BACK OFFICE SO THERE ARE GOING TO BE SEVERAL
4 PIECES OF IT WE'RE GOING TO MAKE SURE THAT DOES FULLY
5 INTEGRATE INTO OUR NEW GENERAL LEDGER SYSTEM THAT EXISTS UNDER
6 ORACLE WHICH IS DIFFERENT THAN THE WAY IT WORKS TODAY BUT
7 WON'T HAVE DIRECT IMPACT ON THE ERP.

8

9 **GINA PAPAN:** THANK YOU JUST BECAUSE SOME OF US HAVE PTSD AND WE
10 HAVE BEEN DEALING [LAUGHTER] WITH COOP DUTY FOR A LONG TIME
11 HERE AGAIN THE CURRENT STRUCTURE VERY IMPRESSIVE WE HAVE HIGH
12 HOPES WHATEVER THEY'RE DOING MOVING INTO THE FUTURE ARE THERE
13 BUILT IN UPDATES? EVERYBODY GETS INTO SYSTEMS AND WHAT
14 PRECAUTIONS ARE THERE, HOPEFULLY THIS IS COMPLETES SEAMLESS
15 AND BUT SOME OF US HAVE PTSD SO THIS IS A FOUR YEAR PROCESS
16 WILL IT BE DEVELOPING OR IMPROVING AS WE GO OR WE'RE GOING TO
17 BEG APPROXIMATE THEM GETTING A FOUR-YEAR-OLD PRODUCT AHEAD OF
18 TIME? DO YOU KNOW ANYTHING ABOUT THAT? AM I GOING TOO FAR?

19

20 **SPEAKER:** OKAY. LYNN VALDIVIA DIRECTOR OF TOLLING SERVICES
21 REVENUE SECTION THIS WILL BE COMPLETE MODERNIZATION OF THE
22 TOLLING SERVICES BACK OFFICE. ARE YOU ASKING ARE WE GOING TO
23 SEE INCREMENTAL IMPROVEMENTS OVER THE NEXT FOUR YEARS OR WILL
24 THERE BE A BIG BANG?

25



JUNE 10, 2026

1 **GINA PAPAN:** YES.

2

3 **LYNN VALDIVIA:** V IT WILL BE CUT OVERIT WILL BE COMPLETE CUT
4 OVER TO THE NEW SYSTEM AT SOME POINT IN FISCAL YEAR 2031.

5

6 **DEREK HANSEL:** I'LL ADD TO THAT THOUGH A LITTLE BIT WE MAKE WE
7 HAVE REGULAR CHANGES WITH COOP DUTY REGULAR CHANGE ORDERS WITH
8 THE CONDUIT SYSTEM ALREADY SO IF WE THINK ABOUT THINGS WE HAVE
9 DONE UNDER THE EXISTING CONTRACT RIGHT WE ADDED THE LOW-INCOME
10 PAYMENT PLAN THAT WAS A CHANGE ORDER TO THE CONDUIT BACK
11 OFFICE SYSTEM THERE ARE SEVERAL OTHERS LIKE WHEN WE TALK ABOUT
12 CHANGING THE INVOICE ADDING QR CODES THOSE THINGS COME UP.
13 THOSE ARE DONE IN THE CONDUIT SYSTEM WE WORK WITH THEM TO
14 DEVELOP THOSE APPROACHES WE'RE NOT GOING TO BE STOPPING
15 BETWEEN NOW AND THEN GO LIVE IN A BRAND-NEW SYSTEM THAT WILL
16 CONTINUE TO HAPPEN.

17

18 **GINA PAPAN:** SO THAT DIVERSITY IS BUILT IN, IN IF OTHER WORDS?

19

20 **DEREK HANSEL:** IT'S NOT NECESSARILY BUILT INTO THE SYSTEM BUT
21 THERE IS FLEXIBILITY TO WORK WITH CONDUIT TO ADDRESS
22 CHALLENGES AS THEY COME UP FROM TIME TO TIME.

23

24 **GINA PAPAN:** FLEXIBILITY IS A BETTER WORD. OKAY. THANK YOU.

25



JUNE 10, 2026

1 **ANDREW FREMIER:** COMMISSIONER IF I MAY TO ADD TO YOUR
2 RECOGNITION OF PTSD, THOUGH AS WELL HEARD THIS WILL BE A HEAVY
3 LIFT WE HAVE NOT DONE THIS BEFORE SO YOU HAVE HEARD THAT ON
4 SOME OF OUR OTHER BIG SYSTEMS SO THAT'S WHY WE'RE TAKING IT
5 SERIOUSLY WE'RE METHODOLOGICALLY GOING THROUGH IT SO WE
6 TRANSITION PROPERLY WE NEVER SWITCHED OVER TO SYSTEMS LIKE
7 THIS IN OUR TIME COLLECTING TOLLS. UPON.

8

9 **GINA PAPAN:** THAT JUST ADDED TO MY PTSD [LAUGHTER] WE DO HAVE
10 EYES WIDE OPEN. JUST ENSURING THIS WE HAVE SOME OVERSIGHT THAT
11 WE'RE NOT GETTING INTO SOMETHING THAT I MEAN I'M HOPEFUL THIS
12 IS GOING TO BE SMOOTH WHATEVER HERE BUT HOPE WE BUILD INTO
13 WHATEVER WE'RE FUNDING HERE, THE OVERSIGHT SOME, SORT OF, IF
14 WE NEED TO TAKE CORRECTIONS THAT SOMEHOW IS IN THERE ALSO I
15 GUESS WE NEED TO THINK TOO IF THERE IS A FLAW IN THE SYSTEM
16 WHO WILL FISCALLY RESPONSIBLE FOR SOMETHING LIKE THAT AND YOU
17 DON'T HAVE TO ANSWER THIS NOW ARE WE PLANNING FOR THINGS THAT
18 HOPEFULLY WILL NEVER HAPPEN? [LAUGHTER]

19

20 **DEREK HANSEL:** ABSOLUTELY.

21

22 **GINA PAPAN:** OKAY THAT'S ALL THEN THANK YOU VERY MUCH. THANK
23 YOU FOR WORKING THROUGH MY PTSD WITH ME. APPRECIATE IT AND
24 AGAIN I MEAN THE RESPONSE TIME EVERYTHING THAT IS REALLY
25 IMPRESSIVE. SO, THANK YOU.



JUNE 10, 2026

1

2 **CHAIR, MARGARET ABE-KOGA:** ANY OTHER COMMISSIONERS? I WILL SAY
3 THIS IS GOOD TO HAVE PARALLEL SYSTEMS AND JUST HAVE A, FALL
4 BACK SYSTEM N CASE THINGS DON'T GO AS PREDICTED OR AS HOPED.
5 SO IF I COULD GET A MOTION?

6

7 **GINA PAPAN:** PAPAN MOVE APPROVAL.

8

9 **CHAIR, MARGARET ABE-KOGA:** SECOND? OKAY. MOTION PAPAN, SECOND
10 VICE CHAIR MILEY. ROLL CALL VOTE, PLEASE.

11

12 **CLERK, CARSIE BONNER:** CHAIR ABE-KOGA?

13

14 **CHAIR, MARGARET ABE-KOGA:** WE DID PUBLIC COMMENT DIDN'T WE?

15

16 **CLERK, CARSIE BONNER:** WE DID -- NO WE DIDN'T. I APOLOGIZE.

17

18 **CHAIR, MARGARET ABE-KOGA:** LET'S GO BACK TO PUBLIC COMMENT.

19

20 **CLERK, CARSIE BONNER:** NO WRITTEN CORRESPONDENCE RECEIVED NONE
21 IN THE BOARDROOM, NONE IN THE ZOOM SPACE WITH THEIR HAND
22 RAISED.

23

24 **CHAIR, MARGARET ABE-KOGA:** GREAT. ROLL CALL.

25



JUNE 10, 2026

1 **CLERK, CARSIE BONNER:** ABE-KOGA?

2

3 **CHAIR, MARGARET ABE-KOGA:** AYE.

4

5 **CLERK, CARSIE BONNER:** VICE CHAIR MILEY? COMMISSIONER FLEMING?

6

7 **VICTORIA FLEMING:** YES.

8

9 **CLERK, CARSIE BONNER:** LEE? MANFREE?

10

11 **AMBER MANFREE:** AYE.

12

13 **CLERK, CARSIE BONNER:** MELGAR? PAPAN?

14

15 **GINA PAPAN:** YES.

16

17 **BOARD CLERK:** RAMOS IS ABSENT. MOTION PASSES UNANIMOUSLY BY ALL
18 MEMBERS PRESENT.

19

20 **CHAIR, MARGARET ABE-KOGA:** THANK YOU. THANK YOU SO MUCH. WE'LL
21 GO ON TO ITEM SEVEN, WHICH IS PUBLIC COMMENT ON ITEMS NOT ON
22 THE AGENDA. IS THERE ANYONE WISHING TO SPEAK?

23

24 **CLERK, CARSIE BONNER:** WE DID RECEIVE WRITTEN CORRESPONDENCE AS
25 YOU MENTIONED EARLIER FROM DAVID REDDING. WE DO HAVE A MEMBER



JUNE 10, 2026

1 OF THE PUBLIC IN THE ZOOM SPACE WHO WOULD LIKE TO SPEAK. CAN I
2 CONTINUE WITH TWO MINUTES?

3

4 **CHAIR, MARGARET ABE-KOGA:** YES, PLEASE.

5

6 **CLERK, CARSIE BONNER:** ALETA DUPREE PLEASE UNMUTE YOURSELF.
7 YOUR TIME BEGINS NOW.

8

9 **SPEAKER:** THANKS AGAIN CHAIR AND MEMBERS. ALETA DUPREE FOR THE
10 RECORD SHE AND HER WITH TEAM FOLDS. CONGRATULATIONS ON
11 APPROVING THE NEW CONTRACT. I'M IMPRESSED. I LOOK AROUND THE
12 TOLL SPACE AND I THINK WHAT I SEE WITH YOU ALL IS CONSISTENCY.
13 IT'S EASY TO HEAR AND UNDERSTAND THE WORK THAT YOU DO I GUESS
14 IT'S BECAUSE YOU HOLD A LOT OF FREQUENT MEETINGS AND YOU HAVE
15 PRESENTATIONS AT VIRTUALLY ALL THESE MEETINGS THAT TALK ABOUT
16 THE WORK THAT WE DO, IT'S WORK THAT CERTAINLY INTERESTS ME.
17 AND WE'RE PRETTY GOOD AT GETTING OUR WORK DONE IN A TIMELY
18 MANNER. I'M MONITORING WORK IN NEW JERSEY, LOOKING TOWARDS THE
19 DAY WHEN THE GARDEN STATE PARKWAY WILL GO TO A SYSTEM LIKE
20 WHAT WE HAVE. I REMEMBER THE DAYS OF DRIVING THAT ROAD AND
21 CARRYING A CUP FULL OF QUARTERS, \$0.25 EACH TIME YOU GO
22 THROUGH THE TOLL PLAZA, THERE WERE 11 OF THEM, AND I HAVE
23 DRIVEN PRACTICALLY THE WHOLE ROAD. THIS IS BEFORE EZPASS. AND
24 SO HOW DO WE OUTREACH TO PEOPLE, ESPECIALLY FOR THE BEFORE THE
25 OF FASTRAK? I'M GOING TO HAVE TO CALL UP THE SERVICE CENTER.



JUNE 10, 2026

1 I'M IMPRESSED ENOUGH THIS THEY COULD ANSWER MY QUESTIONS ABOUT
2 WHAT MY OPTIONS ARE, IF I DECIDE TO RENT A CAR. BECAUSE RENTAL
3 CAR COMPANIES OFFER THE CONVENIENCE, AND IT COMES WITH
4 ADDITIONAL COST. HOW CAN WE EMPOWER PEOPLE OF ALL MEANS AND
5 WALKS OF LIFE TO DO FASTRAK? I WANT TO MAKE SURE THAT THE
6 TOLLS ARE PAID AND COLLECTED. BECAUSE THIS IS REALLY ABOUT
7 KEEPING OUR SYSTEMS SAFE. THANK YOU.

8

9 **CLERK, CARSIE BONNER:** NO FURTHER PUBLIC COMMENT IN THE ZOOM
10 SPACE AND MOWN IN THE BOARD WISHING TO SPEAK.

11

12 **CHAIR, MARGARET ABE-KOGA:** ALL RIGHT THANK YOU. WE'LL CLOSE
13 PUBLIC COMMENT AND THEN GO ON TO AGENDA ITEM EIGHT WHICH IS
14 ADJOURNMENT. THE NEXT MEETING OF THE BAY AREA TOLL AUTHORITY
15 OVERSIGHT COMMITTEE IS SCHEDULED TO BE HELD AT 9:35 A.M. IN
16 THE BAY AREA METRO CENTER, 375 BEALE STREET, SAN FRANCISCO, ON
17 WEDNESDAY AUGUST 12TH, 2026. ANY CHANGES TO THE SCHEDULE WILL
18 BE DULY NOTICED TO THE PUBLIC. WE ARE ADJOURNED. THANK YOU.

19 [ADJOURNED] METROPOLITAN TRANSPORTATION COMMISSION

20 ADMINISTRATION COMMITTEE