



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Bay Area Toll Authority Oversight Committee

*Margaret Abe-Koga, Chair Nate Miley, Vice Chair*

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Wednesday, June 10, 2026

9:35 AM

Board Room - 1st Floor

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The BATA Oversight is scheduled to meet at 9:35 a.m.

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/88073197856>

iPhone One-Tap: US:

+16694449171,,88073197856# US

+16699006833,,88073197856# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:

888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 880 7319 7856

International numbers available: <https://bayareametro.zoom.us/j/88073197856>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/j/88073197856>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom during the meeting. In order to be posted to the meeting’s web page and circulated to committee members prior to the meeting, written comments must be sent by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. two (2) business days before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Carsie Bonner

**Roster**

**Margaret Abe-Koga (Chair), Nate Miley (Vice Chair),  
Victoria Fleming, Barbara Lee, Amber Manfree, Myrna Melgar,  
Gina Papan, Belia Ramos**

**Non-Voting Member: Libby Schaaf, David Ambuehl**

**1. Call to Order / Roll Call / Confirm Quorum**

*A quorum of the BATA Oversight Committee shall be a majority of its voting members  
(5).*

**2. Pledge of Allegiance**

**3. Compensation Announcement (Committee Clerk)**

**4. Chair's Report**

**5. Consent Calendar**

**5a.**     [26-0703](#)     Approval of BATA Oversight Committee Minutes of May 13, 2026,  
Meeting.

**Action:**             Committee Approval

**Attachments:**     [5a 26-0703 5-13-2026 BATA O Draft Meeting Minutes.pdf](#)

**5b.**     [26-0393](#)     FasTrak® Regional Customer Service Center Back Office System  
Procurement - Procurement Stipend (\$1,000,000).

**Action:**             Committee Approval

**Presenter:**       Lynn Valdivia

**Attachments:**     [5b 26-0393 FasTrak Procurement Stipend.pdf](#)

**5c.**     [26-0620](#)     Purchase Orders - Advanced Toll Collection and Accounting  
Telecommunication Services and Cloud Services:  
i.   AT&T (\$630,000)  
ii.  GovConnection, Inc. dba Connection - Public Sector Solution  
(\$400,000)

**Action:**             Committee Approval

**Presenter:**       Wilfred Poon

**Attachments:**     [5c 26-0620 Purchase Order Advanced Toll Collections.pdf](#)

- 5d. [26-0702](#) Fiscal Year (FY) 2025-26 Bay Area Toll Authority (BATA) Statement of Revenues and Expenses for the Period Ended April 30, 2026 (Unaudited).
- Action:** Information
- Presenter:** Derek Hansel
- Attachments:** [5d\\_26\\_0702\\_1\\_Summary\\_Sheet\\_BATA\\_MFR\\_April\\_2026.pdf](#)  
[5d\\_26\\_0702\\_2\\_BATA\\_MFR\\_Packet\\_April\\_2026.pdf](#)
- 5e. [26-0627](#) Contract: American Express Credit Card Processing for the FasTrak® Electronic Toll Collection Program - American Express Travel Related Services Company, Inc. (\$3,000,000).
- Action:** Committee Approval
- Presenter:** Ramil Tag-At
- Attachments:** [5e\\_26-0627\\_Contract\\_American\\_Express\\_Processing\\_.pdf](#)
- 5f. [26-0722](#) Purchase Order Amendment- FasTrak® Toll Tags: Star Systems America, LLC (\$13,600,000).
- Action:** Committee Approval
- Presenter:** Kevin Wong
- Attachments:** [5f\\_26-0722\\_Purchase\\_Amendment\\_Sole\\_Source\\_Star\\_Systems\\_America.pdf](#)
- 5g. [26-0723](#) FasTrak® Customer Education and Outreach Contract Actions:
- i. Contract Amendment - Polytechnic Marketing LLC (\$1,500,000)
  - ii. Contract Amendment - Caribou Public Relations, Inc. (\$450,000).
- Action:** Committee Approval
- Presenter:** Lysa Hale
- Attachments:** [5g\\_26-0723\\_Contract\\_Actions\\_Customer\\_Education\\_Outreach\\_FasTrak\\_CSC](#)

## 6. Committee Approval

- 6a. [26-0611](#) Contract Change Order - FasTrak® Regional Customer Service Center Contract Extension: Conduent State and Local Solutions, Inc. (\$400,000,000).

An update on the FasTrak® Regional Customer Service Center (CSC) and request for Committee approval to enter into a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to extend the contract term through June 30, 2031, in an amount not to exceed \$400,000,000, subject to approval of future BATA budgets.

**Action:** Committee Approval

**Presenter:** Victor Wong

**Attachments:** [6a 26-0611 1 Summary Sheet Contract CO FasTrak RCSC Contract Exte](#)  
[6a 26-0611 2 Presentation Contract Change Order FasTrak Regional Cus](#)

## 7. Public Comment / Other Business

*Commissioners and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6.*

- 7a. [26-0779](#) Public Comment

**Action:** Information

**Attachments:** [General Public Comment David Redding.pdf](#)

## 8. Adjournment / Next Meeting

**The next meeting of the BATA Oversight Committee will be held on August 12, 2026 at 9:35 a.m. at the Bay Area Metro Center, 375 Beale Street, San Francisco, CA. Any changes to the schedule will be duly noticed to the public.**

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Título VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.