



Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Regional Network Management Council

Robert Powers, Chair April Chan, Vice Chair

Monday, July 27, 2026

11:30 AM

Yerba Buena Conference Room - 1st Floor

The Regional Network Management Council is scheduled to meet jointly with the Clipper Executive Board at 11:30 a.m.

Meeting attendees may opt to attend in person for public comment and observation at the Bay Area Metro Center, Yerba Buena Conference Room (1st Floor), 375 Beale Street, San Francisco, CA 94105.

In-person attendees must adhere to posted public health protocols while in the building.

The meeting webcast will be available at

<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/81629419910>

iPhone One-Tap: US: +13092053325,,81629419910# US
+13126266799,,81629419910# US (San Jose)

Join by Telephone (for higher quality, dial a number based on your current location) US:
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID:816 2941 9910

International numbers available: <https://bayareametro.zoom.us/u/kdsbQYid3y>

Detailed instructions on participating via Zoom are available at:

<https://bayareametro.zoom.us/u/kdR1hznEgA>

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the business day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. All comments received will be submitted into the record.

Clerk: Rachel Arbios

Roster

Robert Powers, Chair; April Chan, Vice Chair
Michelle Bouchard, Bill Churchill, Rachel Ede, Andrew Fremier,
Carolyn Gonot, Julie Kirschbaum, Sal Llamas, Denis Mulligan, Seamus Murphy

1. Call Clipper Executive Board to Order

A quorum of the Council shall be a majority of its voting members (5).

2. Clipper Executive Board Roll Call/Confirm Quorum**3. Call Regional Network Management Council to Order****4. Regional Network Management Roll Call/Confirm Quorum**

A quorum of the Council shall be a majority of its voting members (6).

5. Clipper Executive Board Consent Calendar**5a. [26-0869](#) Minutes of the June 1, 2026 Meeting**

Board Approval of the June 1, 2026 Meeting Minutes.

Action: Approval

Attachments: [5a 26-0869 20260601 Clipper Executive Board Meeting Minutes Draft.pdf](#)

5b. [26-0862](#) Clipper Operations and Performance Update.

Update on Clipper System operations and customer service performance following the launch of the Next-Generation Clipper System to the public on December 10, 2025.

Action: Information

Presenter: Kelley Jackson (MTC)

Attachments: [5b 26-0862 Clipper Operational Data and CSC Performance Update.pdf](#)

5c. [26-0870](#) Clipper® Purchase Order - Network Services: AT&T (\$300,000)

Request for approval of a Purchase Order for Clipper Network Services for Fiscal Year 2026-2027: AT&T (\$300,000).

Action: Approval

Presenter: Jennifer Largaespada (MTC)

Attachments: [5c 26-0870 AT&T Purchase Order.pdf](#)

6. Regional Network Management Council Consent Calendar

- 6a. [26-0678](#) Regional Network Management Council Meeting Minutes of the June 1, 2026 Meeting

Action: Approval

Attachments: [6a 26-0678 20260601 Regional Network Management Council Minutes Dr](#)

7. Approval / Information

- 7a. [26-0861](#) Regional Mapping & Wayfinding - Project Update

Update on Regional Mapping & Wayfinding pilot projects and transit agency collaboration.

Action: Information

Presenter: Gordon Hansen, MTC and Jumana Nabti, BART

Attachments: [7a 26-0861 Summary Sheet RMWP Update Jul 2026.pdf](#)
[7a 26-0861 Attachment A RMWP Update Jul 2026.pdf](#)

- 7b. [26-0847](#) Delivering on the Fare Policy Vision for Customers - Looking Back and Looking Ahead.

An update of recent regional fare coordination and integration efforts, progress on current customer-focused fare policy improvements, and consideration of future opportunities.

Action: Information

Presenter: William Bacon (MTC) and Michael Eiseman (BART)

Attachments: [7b 26-0847 Summary Sheet + Att A Fare Integration Looking Back and Ah](#)
[7b 6-0847 Fare Integration Looking Back and Ahead.pdf](#)

- 7c. [26-0857](#) Next- Generation Clipper Update

Progress update on Next-Generation Clipper system implementation, including resolution of issues and transition of Clipper cardholders to the Next-Generation system.

Action: Information

Presenter: Jason Weinstein, MTC

Attachments: [7c 26-0857 1 Next-Generation Clipper Update.pdf](#)
[7c 26-0857 2 MTC Clipper Presentation.pdf](#)

8. Director's Report - Jason Weinstein

9. Director's Report - Melanie Choy

10. Public Comment / Other Business

*Council members and members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial *9. When called upon, unmute yourself or dial *6.*

11. Adjournment / Next Meetings

The next meeting of the Regional Network Management Council is scheduled to be held at 11:30 a.m., on August 24, 2026 at BART Headquarters, 2150 Webster Street, Oakland, CA 94612. Any changes to the schedule will be duly noticed to the public.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.