Next Generation Clipper Program Executive Summary Status Report – February 27, 2023





Summary

- Installation of standalone validators (SAVs) nearing completion. Regionwide installation of onboard validators and retail sales devices continues. Pilot testing of operator control unit (OCU) and remaining onboard validator integration options continues.
- Account-based System Demonstration Testing (SDT) and User Acceptance Testing (UAT) continue.
- Technical and planning discussions continue with operators on various topics, including new device installation, BART and Muni equipment, paratransit/third-party integration, and Account-based fare rules.
- Joint coordination meetings ongoing between MTC and C2 Contractors Cubic (System Integrator), WSP (Customer Service Center), and Fiserv (Payment Services).
- Evaluation of Fare Media Fulfillment Contractor proposals complete. Request for Qualifications (RFQ) for Fare Ticket Suppliers in development.

Recently Completed Activities

| | MTC/IBI | Cubic | Operators | Date |
|---|---------|-------|-----------|--------------|
| New Devices: | | | | |
| System Integration Testing (SIT) for Operator Control Unit (Sonoma) | • | • | • | Jan 26 |
| o Regionwide installation (cont'd.) | • | • | • | ongoing |
| Account-based System Testing: | | | | |
| UAT for Onboard Validator | • | • | • | Jan 23–Feb 6 |
| o SDT for Financial Management Web Portal | • | • | • | Jan 31 |
| Account-based Documentation: | | | | |
| o Comments on resubmittal of Interface Control Documents sent to Cubic | • | | • | Jan 30 |

Upcoming Activities/Deliverables

| | MTC/IBI | Cubic | Operators | Date |
|--|---------|-------|-----------|---------|
| New Devices: | | | | |
| Pilot installation/testing (cont'd.) | • | • | • | Mar–May |
| BART fare gate test/pilot | • | • | • | Mar–May |
| Account-based System Testing: | | | | |
| User Acceptance Testing (cont'd.) | • | • | • | Feb–Apr |
| System Demonstration Testing (cont'd.) | • | • | • | Feb–Mar |
| System Integration Testing | • | • | • | Mar–Apr |
| Account-based Documentation: | | | | |
| o Initial review of Operations and | | • | | Mar |
| Maintenance Documents | | | | 07 |
| Clipper Executive Board Meeting | • | | • | Mar 27 |