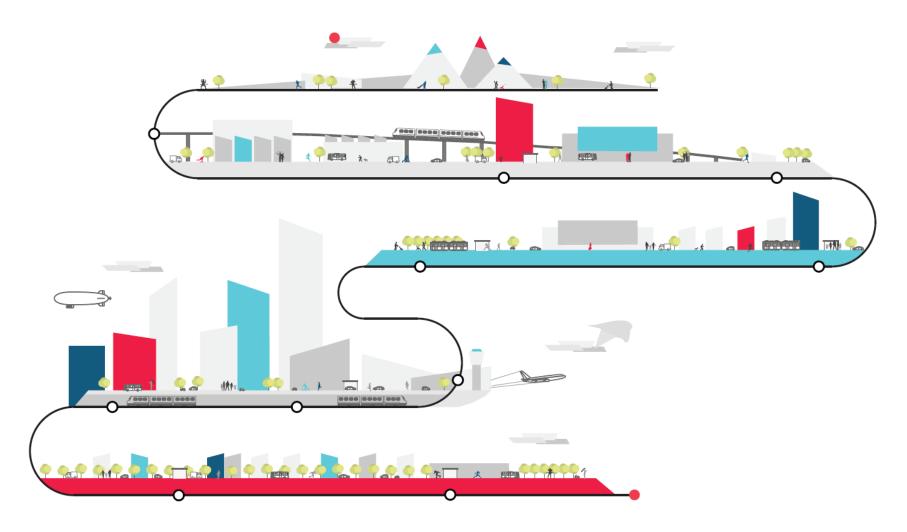
# **Business Case Evaluation – Consultant Team**













# **Business Case Evaluation – Consultant Team**

ACCESS.

Business Case Framework + Strategy, Governance and Accountabilities, Documentation



Project Management, Engagement



Financial Impact Analysis, Business Casing

Sam Schwartz

Operational and Executive Advisory, RNM Service Planning Impacts



Implementation Advisory, Project Delivery and Best Practice

Includes
additional
Subject Matter
Experts,
Evaluation task
leads,
Communications
support

## **BRTRTF – Summer Evaluation Phase**

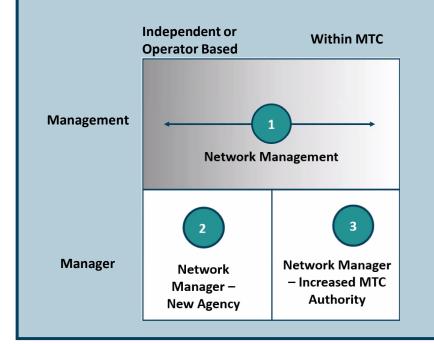
# Preliminary Network Management Evaluation – Foundation for Business Case

 Recommended proceeding to a business case analysis to identify a preferred network management

# Provided a framework for alternatives, broadly a choice between *management* vs *manager* and highlighted:

- Key trade offs with scope, extent
- Importance of Public Policy accountability
- Integral nature of new funding

- Alternatives developed in Summer 2021 are a 'starting point.'
- Expect additions, refinements or variants early in this process.





ACCESS.







### **Current Context for this Business Case**

### Previous phase sets the scene but is unfinished

- Clearly link problems to desired outcomes and solutions
- Confirm what is most important, and how to measure?
- "Show me the data" derive strategy for the RNM "program" quantify and monetize outcomes
- Understand and confirm RNM boundary conditions

"Law of unintended consequences" – check optimism bias, anticipate benefits and negative impacts

"Start with the end in mind" - find practical implementation paths to get you there





ACCESS.





# **Project Needs and Challenges**

### **Key Challenges**

- Divergent opinions on how to address priorities and means
- Institutional, financial, policy complexity
- Finding the right evidence to support transformation
- Complex, contested conversations

# How can we build on momentum and create a consensus for change?

- Shared interests, agreement on desired outcomes
- Affirming both local and regional interests and roles
- Transparency and trust
- Time for dialogue



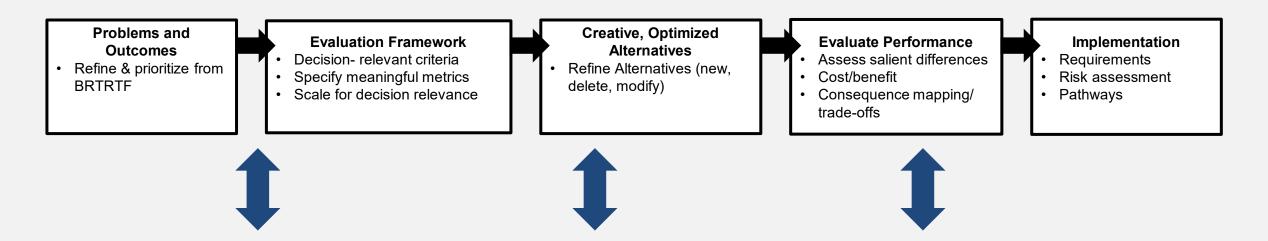








# Collaboration Shapes Evaluation at Each Stage



Collaborative development with stakeholders and executives.

Dialogue and "check points" to explore, refine, stress test, course correct at formative points.

### 9-Month Timeline



### Task 1: Scoping

Collaborative work planning and expectations alignment

#### Task 2: Existing Conditions & Alternative Refinement

 Review BRTF work; refine NM Accountability Areas and Evaluation Criteria

#### Task 3: Alternatives Analysis

- Identify/Assess Structure Alternatives for Business Case analysis
- Analysis of NM Alternatives and identify preferred alternative
- Recommendation on preferred NM Alternative and next steps

#### Task 4: Recommendations

 Commission takes action on preferred NM Alternative

### Key Engagement and Decision Milestones



Kickoff

Workplan

Working

Sessions

Workplan + Expectations



Outcomes +
Alternatives
Working
Sessions
Al



Confirm Structure Alternatives



Draft Alternative Analysis



Alternative Analysis Results



Adopt Preferred Alternative & Next Steps



METROPOLITAN TRANSPORTATION COMMISSION

# January/February Work

# **January**

- Work plan development in collaborative working sessions:
  - Identify key issues and priorities
  - Role clarity, engagement and decision process
  - Business case methodology, measures, metrics etc.
  - Process for selection of structure alternatives for analysis
- Consultant team background research and documentation

# **February**

- Existing conditions assessment
- Network role definition and accountabilities
- Evaluation framework and metrics development
- Understanding relationship with Rail Grant









