



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Minutes

### Bay Area Toll Authority Oversight Committee

**Committee Members:**

*Amy R. Worth, Chair   Margaret Abe-Koga, Vice Chair  
Cindy Chavez, Federal D. Glover, Nate Miley, Gina Papan, David  
Rabbitt, Hillary Ronen  
Non-Voting Member: Dina El-Tawansy*

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Wednesday, June 8, 2022

9:35 AM

REMOTE

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#### Call Meeting to Order.

#### 1. Roll Call / Confirm Quorum

**Present:** 8 - Vice Chair Abe-Koga, Commissioner Chavez, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt, Commissioner Ronen, and Chair Worth

Non-Voting Member Absent: Commissioner El-Tawansy

Ex Officio Voting Members Present: Commission Chair Pedroza and Vice Chair Josefowitz

Ad Hoc Non-Voting Members Present: Commissioner Fleming, Commission Giacomini, and Commissioner Sperring

#### 2. Pledge of Allegiance

#### 3. Compensation Announcement (Clerk)

#### 4. Consent Calendar

In accordance to Government Code Section 84308, Vice Chair Chavez recused herself from agenda items 4c and 4g.

Upon the motion by Vice Chair Abe-Koga and seconded by Commissioner Glover, the Consent Calendar was approved by the following vote:

**Aye:** 8 - Vice Chair Abe-Koga, Commissioner Chavez, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt, Commissioner Ronen and Chair Worth

#### 4a. [22-0666](#) Minutes of the May 11, 2022 meeting

**Action:** Committee Approval

- 4b.**     [22-0874](#)     Contract Amendment - FasTrak® Website Services: Kalamuna, Inc. (\$300,000)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Lysa Hale
- 4c.**     [22-0886](#)     Purchase Orders - Advanced Toll Collection and Accounting System Hardware Maintenance, Telecommunication Services, and Network Maintenance: Hewlett Packard Enterprise Company, AT&T, and SSP Data (\$1,200,000 combined)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Mark Dinh
- 4d.**     [22-0922](#)     Contract - Data Analysis for the BATA Tolling Program: DataDelivers, LLC (\$250,000)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Roger Dominguez
- 4e.**     [22-0924](#)     Contract Change Order Amendment - FasTrak® Regional Customer Service Center Support for Violation Penalty Refunds: Conduent State and Local Solutions, Inc. (\$673,500)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Beth Zelinski
- 4f.**     [22-0947](#)     Contract Amendment - FasTrak® Communications Services: Polytechnic Marketing, LLC (\$2,000,000)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Lysa Hale
- 4g.**     [22-0948](#)     Contract - BATA Community Engagement Services: Davis & Associates Communications, Inc. (\$400,000)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Lysa Hale
- 4h.**     [22-0982](#)     Contract Amendment - Credit Card Processing for the FasTrak® Electronic Toll Collection Program: Bank of America Merchant Services (\$2,600,000)  
                   ***Action:*** Committee Approval  
                   ***Presenter:*** Victor Wong

5. Approval

5a. [22-0949](#) Equity Action Plan Recommendations:  
 Resume Escalation of Unpaid Violations to DMV for Registration Hold and to Collections; Means-based Payment Plan Pilot Program; Contract Change Order - FasTrak® Regional Customer Service Center Resume Escalations of Unpaid Violations and Develop Means-Based Payment Program: Conduent State and Local Solutions, Inc. (\$1,000,000); and Expenditures for Complementary MTC Contract Actions

A request to approve Equity Action Plan recommendations to (1) resume escalation of unpaid violations to the Department of Motor Vehicles (DMV) for registration hold and to collections; (2) approve a means-based payment plan pilot program; (3) approve a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to implement a process for resuming escalations to DMV and collections and develop and operate a means-based payment plan pilot and pre-qualification program; and (4) approve expenditures in the amounts of \$800,000 and \$1,000,000 respectively for the Clipper START eligibility verifier contract and a Salesforce integrator contract, to support developing the means-based payment plan, subject to the approval of the FY 2022-23 BATA budget.

**Action:** Committee Approval

**Presenter:** Lysa Hale

The following members of the public were called to speak: Eleana Binder, Veda Florez, Aleta Dupree, Rich Hedges, Ocean Motley (Bay Area Legal Aide), Candy Smallwood (East Bay Community Law Center), Rio Scharf (Lawyers Committee for Civil Rights of San Francisco), Anne Stullger (San Francisco Financial Justice Project), Shazzy Kamali (East Bay Community Law Center).

**Upon the motion by Commissioner Rabbitt and seconded by Commissioner Papan, the Committee supported staff's recommendation as outlined and directed staff to release DMV holds for commercial customers and to set up a process to pre-qualify people for a payment plan. Staff was also directed to return to this Committee to share a comprehensive outreach program to notify the public about the pre-qualification process and payment plan before the outreach campaign is launched. The motion carried by the following vote:**

**Aye:** 6 - Vice Chair Abe-Koga, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt and Chair Worth

**Nay:** 1 - Commissioner Chavez

**Absent:** 1 - Commissioner Ronen

**5b.**     [22-0926](#)     BATA Resolution No. 154 - FY 2022-23 Operating and Capital Budgets

Staff presented and requested Authority approval of BATA Resolution No. 154 authorizing the FY 2022-23 Operating and Capital Budgets.

**Action:** Authority Approval

**Presenter:** Derek Hansel

**Upon the motion by Commissioner Chavez and seconded by Commissioner Glover, the Committee unanimously approved the referral of BATA Resolution No. 154 to the Authority for approval. The motion carried by the following vote:**

**Aye:** 7 - Vice Chair Abe-Koga, Commissioner Chavez, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt and Chair Worth

**Absent:** 1 - Commissioner Ronen

**6. Public Comment / Other Business**

Written public comment was received from Bay Area Council.

The following members of the public were called to speak: John Grubb (Bay Area Council), Linda Whitmore, and Joe Lee Fisher Broker.

[22-1128](#)     Public Comment

**7. Adjournment / Next Meeting**

**The next meeting of the BATA Oversight Committee is scheduled to be held on Wednesday, July 13, 2022 at 9:35 a.m. remotely and by webcast. Any changes to the schedule will be duly noticed to the public.**