

**Metropolitan Transportation Commission
Policy Advisory Council Equity and Access Subcommittee**

January 27, 2023

Agenda Item 4

Transit Transformation Action Plan: Accessibility Actions Update

Subject:

Update on the Transit Transformation Action Plan: Accessibility Actions.

Background:

In July 2021, MTC’s Blue Ribbon Transit Recovery Task Force developed the Bay Area Transit Transformation Action Plan (Action Plan). The Action Plan identified five desired outcomes with associated near term action items to achieve a more connected, efficient, and user-focused mobility network. One outcome was “Accessibility: Transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently” and with it came five actions, listed below.

Action #	Action Description
Action 21	Designate a Mobility Manager to coordinate rides and function as a liaison between transit agencies in each county, consistent with the Coordinated Plan
Action 22	Fund additional subregional one-seat paratransit ride pilots and develop cost-sharing policies for cross jurisdictional paratransit trips
Action 23	Integration of Americans with Disabilities Act (ADA)-paratransit services on Clipper Next Generation
Action 24	Identify key paratransit challenges and recommend reforms through the Coordinated Plan update
Action 25	Adopt standardized eligibility practices for programs that benefit people with disabilities (<i>ADA-paratransit and Clipper® Regional Transportation Connection</i>)

Developments on Action 25

MTC staff and consultants from Nelson\Nygaard have developed summary research that detail how Bay Area transit agencies are currently determining eligibility for ADA paratransit, and research on industry best practices for determining eligibility outside the Bay Area. This work has been reviewed by members of the Bay Area Partnership Accessibility Committee (BAPAC) working group, and their input has been integrated. MTC staff will share this summary research with members of the Equity and Access Subcommittee in the coming days.

Next Steps:

MTC staff will share the summary research with the Transit Caucus Planning and Operations Subcommittee and to other interested parties in the coming days. MTC staff and consultant will begin developing options for recommendations to enhance the quality and consistency of eligibility certification practices in the Bay Area. These draft recommendations can be expected in late winter/early spring of 2023.

If you have any questions, please contact Drennen Shelton at dshelton@bayareametro.gov.