



METROPOLITAN TRANSPORTATION COMMISSION

Meeting Transcript



AUGUST 26, 2022

1 **METROPOLITAN TRANSPORTATION COMMISSION**
2 **POLICY ADVISORY COUNCIL EQUITY & ACCESS SUBCOMMITTEE**
3 **FRIDAY, AUGUST 26, 2022 11:00 AM**
4
5 **CHAIR, ILAF ESUF:** BROADCASTING, CAN WE ROLL THE VIDEO, PLEASE?
6 [RECORDED MEETING PROCEDURES ANNOUNCEMENT] DUE TO COVID-19,
7 THIS MEETING WILL BE CONDUCTED AS A ZOOM WEBINAR PURSUANT TO
8 THE PROVISIONS OF ASSEMBLY BILL 361 WHICH SUSPENDS CERTAIN
9 REQUIREMENTS OF THE BROWN ACT. THIS MEETING IS BEING WEBCAST
10 ON THE MTC WEBSITE. THE CHAIR WILL CALL UPON COMMISSIONERS,
11 PRESENTERS, STAFF, AND OTHER SPEAKERS, BY NAME, AND ASK THAT
12 THEY SPEAK CLEARLY AND STATE THEIR NAMES BEFORE GIVING
13 COMMENTS OR REMARKS. PERSONS PARTICIPATING VIA WEBCAST AND
14 ZOOM, WITH THEIR CAMERAS ENABLED, ARE REMINDED THAT THEIR
15 ACTIVITIES ARE VISIBLE TO VIEWERS. COMMISSIONERS AND MEMBERS
16 OF THE PUBLIC PARTICIPATION BY ZOOM, WISHING TO SPEAK, SHOULD
17 USE THE RAISE HAND FEATURE OR DIAL STAR 9, AND THE CHAIR WILL
18 CALL UPON THEM AT THE APPROPRIATE TIME. TELECONFERENCE
19 ATTENDEES WILL BE CALLED UPON BY THE LAST FOUR DIGITS OF THEIR
20 PHONE NUMBER. IT IS REQUESTED THAT PUBLIC SPEAKERS STATE THEIR
21 NAMES AND ORGANIZATION, BUT, PROVIDING SUCH INFORMATION IS
22 VOLUNTARY. WRITTEN PUBLIC COMMENTS RECEIVED AT
23 INFOATBAYAREAMETRO.GOV BY 5 P.M., YESTERDAY, WILL BE POSTED TO
24 THE ONLINE AGENDA AND ENTERED INTO THE RECORD, BUT WILL NOT BE
25 READ OUT LOUD. IF AUTHORS OF THE WRITTEN CORRESPONDENCE WOULD



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1 LIKE TO SPEAK, THEY ARE FREE TO DO SO. THEY SHOULD RAISE THEIR
2 HAND AND THE CHAIR WILL CALL UPON THEM AT THE APPROPRIATE
3 TIME. A ROLL CALL VOTE WILL BE TAKEN FOR ALL ACTION ITEMS.
4 PANELISTS AND ATTENDEES SHOULD NOTE THAT THE CHAT FEATURE IS
5 NOT ACTIVE. IN ORDER TO GET THE FULL ZOOM EXPERIENCE, PLEASE
6 MAKE SURE YOUR APPLICATION IS UP TO DATE.

7

8 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH. MARTHA CAN WE DO ROLL
9 CALL AND CONFIRM QUORUM, PLEASE?

10

11 **CLERK OF THE BOARD:** YES. CHAIR ESUF?

12

13 **CHAIR, ILAF ESUF:** HERE.

14

15 **CLERK OF THE BOARD:** VICE CHAIR MARKHAM? GENAY?

16

17 **SPEAKER:** PRESENT.

18

19 **CLERK OF THE BOARD:** FITZGERALD?

20

21 **CHRISTINE FITZGERALD:** HERE.

22

23 **CLERK OF THE BOARD:** HANKERSON?

24

25 **DWAYNE HANKERSON:** PRESENT.



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1

2 **CLERK OF THE BOARD:** ORANTES? IS ABSENT. PIMPLE?

3

4 **VINAY PIMPLE:** HERE.

5

6 **CLERK OF THE BOARD:** SCOTT? IS ABSENT. WELTE?

7

8 **FRANK WELTE:** YES. I'M HERE.

9

10 **CLERK OF THE BOARD:** THANK YOU. WILSON?

11

12 **WALTER WILSON:** PRESENT.

13

14 **CLERK OF THE BOARD:** WONG?

15

16 **HOWARD WONG:** HERE.

17

18 **CLERK OF THE BOARD:** AND CAMPOS. ALTERNATE CAMPOS IS EXCUSED.

19 ALTERNATE ELDRED?

20

21 **ANNE OLIVIA ELDRED:** HERE.

22

23 **CLERK OF THE BOARD:** WE HAVE A QUORUM WITHOUT THE ALTERNATES.

24



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1 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH. GOOD MORNING EVERYONE.
2 GREAT TO SEE EVERYONE. BEFORE WE BEGIN WITH THE AGENDA, I
3 WANTED TO HAVE A QUICK ANNOUNCEMENT THAT WE'RE GOING TO SWITCH
4 UP THE ORDER OF SOME OF THE ITEMS. SO BEFORE WE GET INTO OUR
5 MEETING WE'RE GOING TO HAVE KY-NAM PRESENT ON THE INTERNSHIP
6 BEFORE DRENNEN GOES. BUT WE CAN DO THAT AFTER WE CONFIRM THE
7 MINUTES.

8

9 **KY-NAM MILLER:** I THINK IT MIGHT HAVE BEEN REVERSED. DRENNEN
10 GOES FIRST THEN I GO LAST.

11

12 **CHAIR, ILAF ESUF:** OKAY. THANK YOU. NO WORRIES. I MUST HAVE
13 GOTTEN THEM MIXED UP. WE'RE GOING TO START WITH DRENNEN AND
14 THEN END WITH KY-NAM TALKING ABOUT THE FELLOWSHIP. BEFORE WE
15 GET INTO ALL OF THAT LET'S APPROVE THE MINUTES. DOES ANYONE
16 WANT TO PUT A MOTION FORWARD TO APPROVE THE MINUTES OF JULY
17 22ND, 2022.

18

19 **SPEAKER:** I'LL MAKE A MOTION TO APPROVE THE MINUTES?

20

21 **WALTER WILSON:** SECOND THE MOTION TO APPROVE THE MINUTES.

22

23 **CLERK OF THE BOARD:** WHO MOTIONED AND WHO SECONDED?

24

25 **CHAIR, ILAF ESUF:** I SAW DWAYNE MOTION.



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1

2 **CLERK OF THE BOARD:** [INDISCERNIBLE] MOTION. HANKERSON MOTION.

3

4 **WALTER WILSON:** WILSON SECOND.

5

6 **CLERK OF THE BOARD:** WILSON SECOND. THANK YOU.

7

8 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH. IS THERE ANY DISCUSSION

9 ON THE ITEM? I'M ASSUMING NO PUBLIC COMMENT ON THIS ITEM,

10 MARTHA.

11

12 **CLERK OF THE BOARD:** THE ITEM WAS AGENDAIZED FOR THE JUNE 23RD

13 MEETING. AS YOU STATED FOR THE JULY 22ND MEETING THAT WAS

14 ACTUALLY ATTACHED TO THE PACKET AND THERE WAS NO COMMENT

15 RECEIVED AND THERE ARE NO MEMBERS OF THE PUBLIC WITH THEIR

16 HAND RAISED.

17

18 **CHAIR, ILAF ESUF:** THANK YOU. CALL FOR THE VOTE.

19

20 **CLERK OF THE BOARD:** ESUF?

21

22 **CHAIR, ILAF ESUF:** AYE.

23

24 **CLERK OF THE BOARD:** MARKHAM?

25



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1 **V. CHAIR, GENAY MARKHAM:** AYE.

2

3 **CLERK OF THE BOARD:** FITZGERALD?

4

5 **CHRISTINE FITZGERALD:** AYE.

6

7 **CLERK OF THE BOARD:** ORANTES IS ABSENT. PIMPLE?

8

9 **VINAY PIMPLE:** AYE.

10

11 **CLERK OF THE BOARD:** SCOTT? IS ABSENT. WELTE?

12

13 **FRANK WELTE:** AYE.

14

15 **CLERK OF THE BOARD:** MEMBER WILSON?

16

17 **WALTER WILSON:** YES.

18

19 **CLERK OF THE BOARD:** AND MEMBER WONG?

20

21 **HOWARD WONG:** AYE.

22

23 **CLERK OF THE BOARD:** MOTION PASSES UNANIMOUSLY BY ALL MEMBERS

24 PRESENT.

25



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1 **CHAIR, ILAF ESUF:** GREAT. THANK YOU SO MUCH. AND WITH THAT,
2 I'LL HAND IT OVER TO DRENNEN TO TALK ABOUT THE BLUE ACTION
3 PLAN ACCESS.

4

5 **DRENNAN SHELTON:** HI. GOOD MORNING. THANKS FOR HAVING ME BACK.
6 SO, I AM HERE FOR YOUR REGULAR UPDATE TO LET YOU KNOW WHAT'S
7 GOING ON WITH THE ACTION PLAN, WORK PLAN. SO, A REMINDER OF
8 WHAT THE WORK PLAN IS. LAST SUMMER THE BLUE RIBBON TASK FORCE
9 DEVELOPED THE TRANSFORMATION ACTION PLAN AND WITHIN THE ACTION
10 PLAN THERE WERE FIVE ACCESSIBILITY ITEMS THAT ARE HEAVILY
11 FOCUSED ON PARA TRANSIT. WE BUNDLED THOSE TOGETHER INTO THE
12 ACCESS AND MOBILITY WORK PLAN. SO, A QUICK REMINDER OF WHAT
13 THOSE ITEMS ARE, ACTION 21 IS TO DESIGNATE A MOBILITY MANAGER
14 IN EACH COUNTY TO COORDINATE RIDES AND FUNCTION AS A LIAISON
15 BETWEEN TRANSIT AGENCIES AND OTHER PROVIDERS. ACTION 22 WILL
16 FUND ADDITIONAL SUBREGIONAL ONE-SEE THE PARATRANSIT RIDE
17 PILOTS AND DEVELOP COST SHARING POLICIES FOR CROSS
18 JURISDICTIONAL PARATRANSIT TRIPS. ACTION 23 IS THE INTEGRATION
19 OF ADA PARATRANSIT SERVICES ON TO THE NEXT GENERATION CLIPPER
20 SYSTEM. ACTION 24 IS TO IDENTIFY KEY PARATRANSIT CHALLENGES
21 AND RECOMMEND REFORMS. AND THEN LASTLY, ACTION 25 IS TO ADOPT
22 STANDARDIZED ELIGIBILITY PRACTICES FOR PARATRANSIT. AND THE
23 LAST TIME I WAS HERE WITH YOU, YOU WERE ABLE TO MEET NAOMI
24 ARMENTA WHO IS OUR CONSULTANT PROJECT LEAD FROM NELSON
25 NYGAARD. I AM HAPPY TO REPORT THAT WE HAVE BROUGHT THEM ON



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1 BOARD AND IN EARLY SEPTEMBER WE'RE GOING TO HAVE OUR OFFICIAL
2 KICKOFF TO SET SCHEDULE FOR THIS WORK AND REALLY GET INTO THE
3 MEAT OF THE PROJECT. OF COURSE, I HAVE BEEN TELLING YOU THAT
4 MTC HAS BEEN WORKING ON THESE INITIATIVES BEFORE THIS OFFICIAL
5 KICKOFF AND IN SOME CASES WE HAVE BEEN WORKING ON A FEW OF
6 THESE THINGS FOR QUITE A WHILE, AND IN A FEW MINUTES YOU'RE
7 GOING TO HEAR FROM MO, ANOTHER MTC STAFFER WHO IS GOING TO
8 GIVE YOU AN UPDATE ABOUT THE WORK WE HAVE BEEN DOING ON ACTION
9 23, WHICH IS THE INTEGRATION OF ADA PARATRANSIT ON TO THE NEXT
10 GENERATION CLIPPER SYSTEM OR C2 AS WE LIKE TO CALL IT. BUT THE
11 OTHER EARLY WORK WE HAVE BEEN DOING IS FOR ACTION 25. AND THAT
12 ACTION IS ABOUT CREATING MORE STANDARD PRACTICES FOR
13 DETERMINING ELIGIBILITY FOR ADA PARATRANSIT. SO, WE HAVE
14 STARTED COLLECTING ELIGIBILITY PROCESS INFORMATION FROM ALL OF
15 THE PARATRANSIT PROVIDERS IN THE REGION. AND AN IMPORTANT
16 DISTINCTION THAT I WANT YOU ALL TO REMEMBER AS YOU THINK ABOUT
17 THIS WORK IS THAT THIS ACTION IS LOOKING AT THE METHODS BY
18 WHICH AGENCIES DETERMINE ELIGIBILITY AND NOT THE ELIGIBILITY
19 CRITERIA ITSELF. BECAUSE PARATRANSIT ELIGIBILITY CRITERIA IS
20 SET FORTH BY THE ADA AND IT'S OVERSEEN BY THE FEDERAL TRANSIT
21 ADMINISTRATION. SO OUR WORK ON THIS ACTION, INSTEAD, FOCUSING
22 MORE ON HOW WE DETERMINE ELIGIBILITY IN THE REGION. AND MAKE
23 CHANGES TO THAT, SO THAT THERE ISN'T A VERY CUMBERSOME PROCESS
24 IN ONE COUNTY AND A MORE EASY, YOU KNOW, RIDER -- EASIER
25 PROCESS FOR RIDERS TO ACCESS IN ANOTHER COUNTY. SO WE WANT TO



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1 SMOOTH THAT OUT AND MAKE IT STANDARD ACROSS THE REGION. THAT'S
2 MY UPDATE TO YOU. MY QUICK UPDATE TODAY. AND AS ALWAYS F YOU
3 CAN THINK OF ANYBODY IN COMMUNITY THAT YOU WANT ME TO BE IN
4 TOUCH WITH OR FOR THE LARGER WORK THAT WE DO AT MTC I'M HAPPY
5 TO TAKE THAT INFORMATION. YOU CAN ALWAYS CALL ME OR E-MAIL ME
6 AND THAT'S MY REPORT.

7

8 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH DRENNEN. I WANT TO SEE IF
9 ANY MEMBERS HAVE ANY QUESTIONS? IS THERE ANY PUBLIC COMMENT?

10

11 **CLERK OF THE BOARD:** THERE WAS NO WRITTEN CORRESPONDENCE
12 RECEIVED ON THIS -- OH, THERE'S A MEMBER WITH THEIR HAND
13 RAISED, DID YOU WANT TO TAKE IT BEFORE PUBLIC COMMENT?

14

15 **CHAIR, ILAF ESUF:** YES, PLEASE.

16

17 **CLERK OF THE BOARD:** HOWARD, GO AHEAD.

18

19 **HOWARD WONG:** ALL RIGHT. I JUST WANTED TO ASK THE QUESTION, SO,
20 IS THE GOAL TO HAVE PARATRANSIT ELIGIBILITY RULES OVERSEEN BY
21 A SINGLE ENTITY, LIKE MTC? OR IS IT SOME KIND OF A RECIPROCAL
22 PROGRAM WHERE EACH AGENCY DETERMINES ELIGIBILITY AND THEN IT
23 BECOMES RECIPROCAL TO OTHERS? IS THERE ANY -- YOU KNOW,
24 OPERATIVE GOAL? OR --

25



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1 **DRENNAN SHELTON:** RIGHT NOW THAT IS THE WAY IT WORKS WHERE
2 THERE IS RECIPROCATION. IF YOU ARE ELIGIBLE IN ONE REGION OF
3 THE SYSTEM YOU'RE ELIGIBLE UNDER ALL OF THEM. WE HAVE
4 SOMETHING CALLED THE REGIONAL ELIGIBILITY DATABASE RED WHERE
5 EVERY ELIGIBLE ADA RIDER INFORMATION IS ENTERED INTO AND OTHER
6 AGENCIES CAN ACCESS THAT. BUT THE GOAL FOR THIS FIRST STEP IS
7 REALLY TO SMOOTH OUT, MAKE IT MORE STANDARD THE PROCESS BY
8 WHICH ELIGIBILITY IS DETERMINED. AGAIN, THE ELIGIBILITY
9 CRITERIA IS ALREADY SET BY THE ADA, AND THE FTA, SO WE'RE NOT
10 MING THAT. WE'RE JUST LOOKING AT THE PROCESS BY WHICH
11 ELIGIBILITY IS DETERMINED.

12

13 **CHAIR, ILAF ESUF:** ANY OTHER QUESTIONS FROM MEMBERS?

14

15 **CHAIR, ILAF ESUF:** ALL RIGHT. AND SINCE WE DIDN'T RECEIVE
16 PUBLIC COMMENT, BEFORE WE SWITCH OVER TO MO, JEN I WANT TO SEE
17 IF YOU WANT TO SET THE CONTEXT FOR WHAT YOU WERE GOING TO BE
18 TALKING ABOUT?

19

20 **DRENNAN SHELTON:** I DO.

21

22 **CLERK OF THE BOARD:** PUBLIC COMMENT.

23

24 **CHAIR, ILAF ESUF:** CALLING FOR PUBLIC COMMENT?

25



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1 **CLERK OF THE BOARD:** WHICH ONE?

2

3 **SPEAKER:** HELLO. THIS IS WARREN.

4

5 **CLERK OF THE BOARD:** HI WARREN. HOW MUCH TIME DID YOU WANT TO
6 GIVE?

7

8 **CHAIR, ILAF ESUF:** TWO MINUTES.

9

10 **SPEAKER:** I WONT BE LONG.

11

12 **CLERK OF THE BOARD:** GO AHEAD.

13

14 **SPEAKER:** I WANT TO CONGRATULATE DRENNEN ON HER EFFORTS TO MOVE
15 THIS PROJECT FORWARD IT'S VERY IMPORTANT TO THE COMMUNITY I
16 ALSO WANT TO PUT FORWARD THOUGHT TO THE EQUITY AND ACCESS
17 SUBCOMMITTEE IT MAY BE SINCE WE HAD SEVERAL UPDATES ON THIS
18 PIECE AND WORK IS GOING FORWARD, IT MIGHT BE SOMETHING IN
19 TERMS OF HOW THE INTERPLAY HAPPENS BETWEEN THE EQUITY AND
20 ACCESS SUBCOMMITTEE AND DRENNEN'S TEAM, ON THE DETAILS BOTH IN
21 TERMS OF THE ARRANGING PUBLIC INVOLVEMENT, AS WELL AS THE MORE
22 THOUGHT PROVOKING INTERPLAY BETWEEN YOU ALL AND DRENNEN. THESE
23 ARE QUICK UPDATES, YOU'RE GETTING A MINUTE REAL QUICK THOUGHT.
24 SO IT MIGHT BE WORTH THINKING HOW TO TAKE MORE TIME WITH THIS



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1 ESPECIALLY FOR THOSE WHO ARE INVESTED IN PARATRANSIT. THAT'S
2 ALL I HAVE. THANK YOU.

3

4 **CLERK OF THE BOARD:** AND THERE ARE NO OTHER MEMBERS OF THE
5 PUBLIC WITH THEIR HAND RAISED FOR THIS ITEM.

6

7 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH. AND I JUST WANT TO SHARE
8 SOMETHING ABOUT WARREN COMMENT. SO, WE ARE REALLY HAPPY THAT
9 DRENNEN IS HERE FOR EVERY SINGLE MEETING TO GIVE US THOSE
10 QUICK UPDATES MEMBERS ARE ENCOURAGED TO ASK QUESTIONS AHEAD OF
11 TIME BEFORE THE MEETING IF YOU HAD ANYTHING YOU WANTED TO
12 ADDRESS AND GO DEEPER INTO THE ISSUE AND I ALSO WANTED TO MAKE
13 THE ANNOUNCEMENT THAT I'M STILL TAKING IN TOPICS THAT YOU WANT
14 TO EXPLORE MORE ON A ROLLING BASIS. IF THERE'S SOMETHING YOU
15 WANT TO DIVE INTO DEEPER PLEASE LET ME OR GENAY KNOW AND WE
16 CAN ADD THAT TO THE AGENDA. THE THANK YOU SO MUCH. AND
17 DRENNEN, GO AHEAD AND SET THE CONTEXT.

18

19 **DRENNAN SHELTON:** YEAH, AND TO WARREN'S POINT, THIS IS, SORT
20 OF, ONE OF THESE THINGS WHERE YOU'RE GOING TO GET DETAILS ON
21 ONE OF THE ACTIONS COMING UP, FROM MO. AND I WANT TO ASSURE
22 YOU AS WE GET INTO THE WORK THESE UPDATES ARE GOING TO BE
23 LONGER AND MORE DETAILED. BUT FOR TODAY, I AM SO EXCITED FOR
24 YOU ALL TO MEET MY COWORKER MO DEVLIN. SHE'S GOING TO GIVE AN
25 UPDATE ON MTC'S WORK FROM THE CLIPPER PERSPECTIVE ON TWO



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1 REALLY IMPORTANT TO CLIPPER PROGRAMS THAT SERVE DISABLED
2 TRAVELERS IN OUR REGION. THE FIRST IS THE RTC CARD PROGRAM,
3 THE REGIONAL TRANSIT CONNECTIONS CARD PROGRAM AND SECOND IS
4 THE INTEGRATION OF NEXT GENERATION CLIPPER SYSTEM ON PARA
5 TRANSIT. THESE ARE TWO SEPARATE AND DISTINCT PROGRAMS. A LOT
6 OF FOLKS TEND TO GET THEM CONFUSED BECAUSE THAT I THINK
7 THEY'RE THE SAME BECAUSE THEY BOTH SERVE DISABLED TRAVELERS,
8 BUT THEY ARE SEPARATE. AND I WOULD BE WILLING TO ADMIT --
9 WILLING TO BET THAT THERE ARE A FEW OF YOU THAT HAVE HEARD OF
10 THE RTC PROGRAM AND THAT'S FINE BECAUSE WE'RE GOING GIVE IT A
11 LITTLE NAME CHANGE SOMEWHERE DOWN THE ROAD. BUT SIMPLY PUT,
12 IT'S A DISCOUNT CARD FOR PEOPLE WITH DISABILITIES TO USE ON
13 FIXED ROUTE TRANSIT. COMPLETELY DIFFERENT FROM PARATRANSIT.
14 AGAIN, SUPER IMPORTANT PROGRAM, AND EXCITED MO IS HERE TO TELL
15 YOU ABOUT IT. SHE AND I ARE ONE OF THE FEW STAFFERS AT MTC WHO
16 GET TO WORK ON THESE PROGRAMS FULL-TIME. SO, I'LL TURN IT OVER
17 TO MO.

18

19 **MO DEVLIN:** WOW. THANK YOU FOR THE LOVELY INTRODUCTION DRENNEN.
20 THANK YOU ALL FOR INVITING ME. I APPRECIATE THE OPPORTUNITY TO
21 SPEAK ABOUT THESE TWO PROGRAMS. I HAVE A SLIDE PRESENTATION.
22 I'M NOT SURE WHO IS MANAGING THAT. GREAT. AND THIS WOULD BE IN
23 YOUR PACKET. GO AHEAD AND LET'S GO TO THE NEXT SLIDE. I'LL
24 MAKE AN OBVIOUS STATEMENT. MY NAME IS MAUREEN, EVERYBODY CALLS
25 ME MO. IT'S A SHE/HER IT'S JUST A SHORT WAY OF YOU'RE YELLING



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1 AT ME WITH SOMETHING. GIVEN TO ME BY A COACH WHEN I WAS A
2 TEEN. OVERVIEW, MTC'S INVOLVEMENT OF THESE PROGRAMS COMES FROM
3 THE CLIPPER PERSPECTIVE CLIPPER RUNS DISCOUNT PROGRAMS LIKE
4 THE RTC CLIPPER ACCESS PROGRAM AND WE'RE ALSO RUNNING CLIPPER
5 DEVELOPING THE NEXT GENERATION CLIPPER C2 THAT'S A VERY
6 CONVENIENT INTERSECTION BECAUSE IT PUTS ME AS A STAFF PERSON
7 IN THE ABILITY TO KNOW ABOUT BOTH PROGRAMS AND SUPPORT THEM
8 WHERE THERE IS INTERSECTION. SO, THE OBVIOUS INTERSECTION IS
9 THEY SERVE THE DISABLED COMMUNITY BUT THEY DON'T ALWAYS HAVE
10 THE SAME ELIGIBILITY REQUIREMENTS WHICH I'LL GO INTO MORE ON
11 THE NEXT SLIDE, PLEASE. SO, THE REGIONAL TRANSIT CONNECTION --
12 AGAIN, DRENNEN STOLE ALL MY THUNDER -- THIS IS FOR -- IT GIVES
13 LOWER FARES ON FIXED ROUTES. BASICALLY, WHAT IT DOES IS, IT
14 HELPS PEOPLE THAT HAVE A DISADVANTAGED FOR USING FIXED ROUTE;
15 IT INCENTIVIZES THEM BY GIVING THEM A DISCOUNT. THERE ARE
16 CERTAIN DISABILITIES THAT QUALIFY AND THE ELIGIBILITY OF THE
17 DISABILITY IS VERIFIED BY A THIRD PARTY. I THINK MANY OF YOU
18 MAY HAVE HEARD OF THIS PROGRAM. A COMMON WAY FOR PEOPLE TO
19 BECOME ELIGIBILITY IS TO USE THEIR DMV PLACARD RECEIPT. THERE
20 ARE OTHER THIRD PARTY VERIFICATION METHODS INCLUDING MEDICARE
21 CARD OR VA CARD THIS IS A PROGRAM CURRENTLY OFFERED BY MTC
22 THIS IS A RECENT CHANGE AS OF JULY 1ST AND THE BEAUTY OF THIS
23 PROGRAM IS THE RTC CLIPPER CARD IS BOTH IDENTIFICATION AND
24 IT'S ALSO A CLIPPER CARD. SO PEOPLE CAN USE IT AS A SMART CARD
25 SO THEY CAN PUT THEIR CASH VALUE OR THEIR PASSES ON IT OR JUST



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1 HAVE IT AS AN ID CARD AND USE IT WITH CASH IF THAT'S THEIR
2 PREFERRED METHOD OF PAYMENT. ADA TRANSIT IS DOOR-TO-DOOR
3 SERVICE AND THE STANDARDS FOR ELIGIBILITY IS FEDERALLY
4 MANDATED BUT THE ACTUAL PROCESS FOR APPROVING IS DONE BY THE
5 INDIVIDUAL TRANSIT AGENCIES, BECAUSE THEY PROVIDE THE SERVICE.
6 SO, EVEN THOUGH THIS IS A REGION, AND WE ALL PROVIDE SERVICE
7 AND ACKNOWLEDGE ELIGIBILITY REGIONALLY, IN THE END, A CUSTOMER
8 DEALS WITH THEIR LOCAL AGENCY TO BOOK A TRIP. AND THEY ALSO,
9 IN THAT SAME WAY, THEY PAY THEIR AGENCY OR EACH AGENCY THEY
10 USE, INDIVIDUALLY. AND SO THIS IS ACTUALLY, SORT OF, A SEGUE
11 TO THE BIG IMPROVEMENT THAT WE WILL MAKE IN C2. WE'LL GO TO
12 THE NEXT SLIDE AND I'LL TALK ABOUT THE RTC PROGRAM. THE RTC
13 PROGRAM AS I SAID IT RECENTLY TRANSITIONED TO MTC'S
14 ADMINISTRATION AND THAT ALSO GAVE MTC AN OPPORTUNITY TO UPDATE
15 THE DATABASE INTO SALESFORCE. AND FOR ANY OF YOU THAT HAVE
16 USED SALESFORCE, IT'S KIND OF THE GO-TO CUSTOMER RELATIONSHIP
17 MANAGER. IT HAS A LOT OF BUILT IN FUNCTIONALITY AND IT VERY
18 MUCH IMPROVES CUSTOMER SERVICE. FOR EVERYONE THAT USES THE RTC
19 CLIPPER ACCESS PROGRAM AND ITS ELIGIBILITY SALESFORCE GIVES
20 BETTER FUNCTIONALITY AND BETTER VISIBILITY INTO THE
21 APPLICATION STATUS IT'S SPEEDING UP APPLICATION PROCESSING
22 IMPROVING COMMUNICATION AMONG CUSTOMERS AND TRANSIT AGENCY
23 STAFF. AND ONE OF THE THINGS IT'S CAPABLE OF AND WE'RE GOING
24 TO DEVELOP TOO, IS SELF-SERVICE. SO OUR GOAL NOW IS THAT WHILE
25 CURRENT APPLICATIONS HAVE TO BE PROCESSED THROUGH A TRANSIT



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1 AGENCY, THAT IN THE FUTURE, FOR CUSTOMERS THAT ARE COMFORTABLE
2 WITH IT, THEY COULD GO ONLINE AND EITHER APPLY DIRECTLY OR
3 RENEW OR REPLACE A CARD DIRECTLY. NEXT SLIDE PLEASE. SO, THIS
4 CUSTOMER SERVICE -- AND THIS IS INSIGHT INTO THE SALESFORCE
5 PORTAL -- IT'S -- IT CAN DIRECTLY CONNECT CUSTOMERS TO MTC
6 WHICH SAY FEATURE WE THINK IS REALLY IMPORTANT. THIS
7 COMMUNITY, SOMETIMES, BECAUSE THEY OFTEN HAVE TO GO TO A
8 TRANSIT AGENCY BY GIVING THEM AN ONLINE WAY OF COMMUNICATING
9 WITH US, THE ADMINISTRATOR, IT REALLY IMPROVES COMMUNICATION,
10 PARTICULARLY ABOUT AREAS OF ELIGIBILITY, WHICH CAN BE
11 SOMETIMES A LITTLE CONFUSING FOR APPLICANTS. THE OTHER AREA
12 WHERE WE'RE FINDING THIS IS REALLY HELPFUL IS FOR RTC CLIPPER
13 CARD HOLDERS THAT ARE USING IT AS A CLIPPER CARD, THEY WILL
14 OCCASIONALLY RUN INTO ISSUES THAT'S REALLY CLIPPER RELATED BUT
15 THAT I THINK IT'S ABOUT THEIR ELIGIBILITY. SO WHEN WE'RE
16 INVOLVED WE CAN HELP DISTINGUISH, OH, YOU NEED TO BE TALKING
17 TO CLIPPER, OR NO THIS IS ELIGIBILITY WE CAN TELL YOU WHATEVER
18 ABOUT YOUR APPLICATION. WE THINK THIS IS A FEATURE THAT'S
19 HELPFUL AND WE FOUND IT'S IMMEDIATE, AND CAN TURN AROUND A
20 QUESTION IN LESS THAN A DAY AND SOLVE SOMEONE'S PROBLEM. NEXT
21 SLIDE PLEASE. OKAY NOW THE ADA PARATRANSIT UPDATES AND HOW
22 CLIPPER IS GOING TO BE A BIG WIN. AS DRENNEN SAID, THIS IS
23 PART OF HER ACTION PLAN. NEXT GENERATION CLIPPER SET THIS AS A
24 GOAL SEVEN YEARS AGO -- FIVE YEARS AGO -- THAT PARATRANSIT
25 WOULD HAVE CLIPPER AS A PAYMENT OPTION. AND THE WAY THAT NEXT



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1 GENERATION CLIPPER ACHIEVES THIS, IS BY USING A NON-EQUIPMENT
2 SOLUTION, OR WHAT WE CALL A BACK OFFICE, OR THE ACRONYM APIS
3 TO COMMUNICATE. WHAT THIS DOES IS WORKS WITH THE BOOKING
4 SOFTWARE, WE WORK WITH THE AGENCY'S SOFTWARE COMPANY TO
5 DEVELOP A WAY FOR THEM TO TALK TO THE CLIPPER SOFTWARE
6 COMPANY, WHICH IS CUBIC, AND THIS HAS SOME BIG ADVANTAGES. THE
7 BIGGEST ONE IS THAT CUSTOMERS DO NOT NEED CARRY THEIR CARD.
8 THE OTHER ADVANTAGE IS, IT'S VERY FORWARD LOOKING. RIGHT? IF
9 WE THINK ABOUT WAYS THAT WE WANT CLIPPER TO BE ABLE TO SUPPORT
10 OUR COMMUNITY IN THE FUTURE, AS WE MOVE, IF WE CAN MOVE AWAY
11 FROM EQUIPMENT AS A WAY TO CONNECT PEOPLE AND THEIR CLIPPER
12 PAYMENT INFORMATION, THAT IS JUST -- PROVIDES MUCH MORE
13 FLEXIBILITY TO THE CLIPPER SYSTEM. AND OBVIOUSLY IT'S A BIG
14 WIN FOR THE PARATRANSIT COMMUNITY. BECAUSE THERE IS LOTS OF
15 PARATRANSIT VEHICLES, AND THERE IS LOTS OF PARATRANSIT
16 CUSTOMERS THAT CARRYING A CARD IS REALLY NOT THE BEST
17 SITUATION FOR THEM. NEXT SLIDE PLEASE. OKAY. SO, I WANTED TO
18 TALK A LITTLE BIT ABOUT AN AREA THAT THE PROGRAMS, YOU KNOW,
19 SO, THE PROGRAMS, SORT OF, STRUGGLE W BUT THERE IS A LOT OF
20 WORK BEING DONE. SO, AS DRENNEN MENTIONED, ADA PARATRANSIT HAS
21 ITS OWN FEDERAL STANDARD. THE RTC CLIPPER ACCESS PROGRAM HAS
22 SIMILAR FEDERAL GUIDELINES BUT WE HAVE DEVELOPED -- THE
23 PROGRAM HAS DEVELOPED ITS OWN ELIGIBILITY CRITERIA, AND THE
24 TWO DATA SETS AND STANDARDS ARE SEPARATE, WITH SEPARATE
25 ADMINISTRATORS AT THE MOMENT. IN THE FUTURE, WE ARE MAKE ONE



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1 CHANGE RIGHT AWAY WHICH IS MORE ACCESS TO THE PROGRAM BUT IT
2 WILL RECOGNIZE ADA PARATRANSIT ELIGIBILITY WHICH IS A VERY
3 NICE WIN FOR THE PEOPLE THAT ARE ADA PARATRANSIT ELIGIBILITY.
4 THE OTHER CHANGES WE'RE MAKING IN DATABASES IN SALESFORCE
5 ADMINISTERED BY MTC AND THIS GIVES US A CENTRAL VIEWPOINT OF
6 COMMONALITIES IN THE ELIGIBILITY DATABASES AND DIFFERENCES AND
7 HELPS US MOVE PROGRAMS FORWARD SO THAT DISABLED COMMUNITY CAN
8 SEE COMMONALITIES BETWEEN THEIR ADA AND PARATRANSIT
9 ELIGIBILITY AND RTC CLIPPER ACCESS ELIGIBILITY. SORRY. A LOT
10 OF WORDS. I MIGHT BE CLOSE TO BEING DONE. YEP. I'M DONE. I'LL
11 TAKE QUESTIONS ABOUT ANY OF THESE TWO PROGRAMS.

12

13 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH. ANY MEMBER QUESTIONS? GO
14 AHEAD HOWARD.

15

16 **HOWARD WONG:** ULTIMATELY, LIKE SOME TRANSIT AGENCIES AROUND THE
17 COUNTRY AND THE WORLD, SOME DAY THERE WILL BE A SINGLE CARD,
18 OR SOME MEANS OF IDENTIFICATION, AND YOU WOULD BE ABLE TO GET
19 ON TO EVERY REGIONAL MODE OF TRANSPORTATION, EVERY AGENCY. SO,
20 DOES THIS -- THESE STRATEGIES THAT YOU ARE DISCUSSING DO THEY
21 MOVE IN THAT DIRECTION SOMEHOW?

22

23 **MO DEVLIN:** ABSOLUTELY. SO THE CLIPPER CARD, AND PARTICULARLY
24 FOR SOMEONE WHO IS A DISABLED PERSON USING BOTH PROGRAMS COULD
25 HAVE AN RTC CLIPPER ACCESS CARD AND THEY COULD USE IT WHEN



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1 THEY'RE TRAVELING ON FIXED ROUTE AND USE IT WHEN THEY'RE
2 TAKING PARATRANSIT, PAYING FOR THEIR PARATRANSIT TRIPS.

3

4 **HOWARD WONG:** WELL, YOU MENTIONED THAT THE -- CURRENTLY YOU
5 DIDN'T -- ULTIMATELY, YOU WOULDN'T NEED TO CARRY A CARD. I
6 DON'T QUITE UNDERSTAND THAT. BECAUSE GENERALLY, MANY PEOPLE
7 WITH DISABILITIES, OR SENIORS, CARRY A CARD AROUND THEIR NECK
8 ON A CHAIN, AND THAT KIND OF IS THEIR, EASY WAY OF GETTING ON
9 TO LOTS OF DIFFERENT MODES OF TRANSIT. SO HOW DOES THAT WORK
10 WITHOUT A CARD? OR A, YOU KNOW --

11

12 **MO DEVLIN:** THE OPTIONS ARE FOR THE TRANSIT CONNECTION CARD ON
13 FIXED ROUTE THOSE FIXED ROUTE SYSTEMS STILL USE A CARD OR SOME
14 ELECTRIC FORM OF CARD AS PAYMENT. I'LL MAKE AN OBSERVATION IN
15 THE LAST TWO YEARS, I HAVE HEARD A LOT OF PEOPLE SWITCHING TO
16 NOT ONLY AN ELECTRONIC CARD BUT A CARD ON THEIR WATCH BECAUSE
17 THE WATCH AS A PAYMENT METHOD IS SO MUCH SIMPLER. SO THAT'S
18 TRUE FOR SENIORS FOR THE RTC CLIPPER ACCESS PROGRAM. FOR THE
19 PARATRANSIT COMMUNITY, WE ACTUALLY -- THAT SOLUTION IS
20 DIFFERENT, BECAUSE IT'S BACK OFFICE, AND IT REMOVES THE NEED
21 FOR A CARD. THE CUSTOMER WOULD COMMUNICATE THEIR CARD NUMBER,
22 PROBABLY THROUGH A PHONE CALL TO THEIR PARATRANSIT PROVIDER,
23 AND THAT WOULD GET LOGGED INTO A SECURE SYSTEM AND BECOME THE
24 PAYMENT METHOD THAT THEY COULD CHOOSE. AND IN THAT IN A



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1 PARATRANSIT SITUATION, THEY WOULD NO LONGER NEED TO CARRY
2 THEIR CARD.

3

4 **CHAIR, ILAF ESUF:** THANK YOU. CHRISTINE?

5

6 **CHRISTINE FITZGERALD:** FOR A SECOND, I DIDN'T HAVE ANY SOUND.
7 CAN EVERYBODY HEAR ME?

8

9 **CLERK OF THE BOARD:** YES.

10

11 **MO DEVLIN:** I CAN HEAR YOU. YES.

12

13 **CHRISTINE FITZGERALD:** FANTASTIC. QUICK QUESTION I'M CURIOUS
14 ABOUT THIS, FROM WHAT THE REPORT SOUNDED LIKE T SOUNDED AS IF,
15 IN THE FUTURE, I PRAY THAT THIS IS TRUE, THAT THE PROCESS OF
16 BECOMING ELIGIBLE FOR PARATRANSIT AND C2 -- YAY -- IS GOING TO
17 BE MUCH EASIER, AND ALSO IT SEEMED TO ME, FROM THE REPORT,
18 ONCE YOU ARE SIGNED UP FOR THE RTC CARD, C2 CARD, YOU WOULD BE
19 ELIGIBLE OR MAKE IT MORE ELIGIBLE, SIMPLIFIED TO GO THROUGH
20 ELIGIBILITY FOR YOUR LOCAL PARATRANSIT. DOES THAT SOUND RIGHT?

21

22 **MO DEVLIN:** CLOSE. IT'S THE REVERSE SITUATION. ADA PARATRANSIT
23 HAS A STRICTER ELIGIBILITY CRITERIA. IT'S A -- YOU MAY HAVE
24 SEEN THE APPLICATION, IT'S A LONGER APPLICATION PROCESS, AND,
25 SO, THEREFORE THE RTC CLIPPER ACCESS PROGRAM IS GOING TO USE



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1 THAT ELIGIBLE ACCEPTANCE AS A THIRD-PARTY VERIFICATION INTO
2 THE RTC CLIPPER ACCESS PROGRAM.

3

4 **CHRISTINE FITZGERALD:** I KIND OF WONDER IF THAT COULD BE
5 SMOOTHED OUT EVEN MORE? BECAUSE, TRUE -- IT IS TRUE SOME FOLKS
6 HAVE TEMPORARY DISABILITY, FROM THE LEG, ET CETERA, ET CETERA,
7 MUCH MORE OF US HAVE PERMANENT DISABILITY. AND IT GETS -- WE
8 HAVE A BLUE PLACARD, THAT'S A GOOD INDICATION THAT IT'S A
9 PERMANENT ISSUE. SO, MY QUESTIONING IS, SINCE THE DMV IS
10 RECOGNIZING THAT WE DO HAVE DISABILITIES -- YES, I UNDERSTAND
11 THE ADA REQUIREMENTS -- IT SHOULD BE SIMPLIFIED.

12

13 **MO DEVLIN:** YEAH. I WANT TO ACKNOWLEDGE THAT. THAT THERE IS
14 CONFUSION ABOUT THE DMV PERMANENT CERTIFICATION. BUT THE DMV
15 DOES REQUIRE PEOPLE TO RENEW AND GET A NEW PERMIT EVERY TWO
16 YEARS. AND, SO, WHAT WE HAVE TRIED TO DO IN THE RTC PROGRAM IS
17 MAKE IT FAIRLY SIMPLE FOR PEOPLE JUST TO FORWARD THAT NEW
18 RECEIPT EVERY TWO YEARS AND THEN WE RENEW THEIR CARD. IT'S A
19 FAIRLY SIMPLE PROCEDURE. BUT I THINK THAT COMMENT IS -- WE END
20 THAT IS SOMETHING THAT IS A STEP. LIKE, I DON'T WANT TO
21 DISMISS THAT THAT'S NOT A STEP. BUT WE TRY TO MAKE IT AS EASY
22 AS POSSIBLE. I THINK THAT'S SOMETHING ON A POLICY LEVEL THAT
23 WE WILL BE CONSIDERING OVER THE NEXT YEAR OR TWO. YOU KNOW?
24 YOU'RE NOT UNIQUE IN FINDING THAT A LITTLE STRANGE THAT DMV
25 THINKS YOUR PERMANENT, WHY DOESN'T THE RTC PROGRAM.



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1

2 **CHRISTINE FITZGERALD:** AND WHY DOESN'T THE ADA. ONE MORE
3 COMMENT AND THEN I'LL RUNAWAY -- JUST AS A NOTE. AT LEAST HERE
4 IN SANTA CLARA COUNTY, AND I CAN'T IMAGINE IT WOULDN'T BE TRUE
5 FOR ALL OF CALIFORNIA, SINCE IT'S CALIFORNIA DMV, THE PROCESS
6 IS, YES, WE DO HAVE TO GO THROUGH A RENEWAL OF YOUR PLACARD,
7 BUT IT'S PRETTY MUCH AUTOMATIC AND WE NO LONGER HAVE TO, YOU
8 KNOW, PUT IN THE \$10 PAYMENT, THEY TOOK THAT OUT THROUGH MANY
9 COMPLAINTS. SO, JUST FYI.

10

11 **MO DEVLIN:** OKAY. THAT'S SOMETHING WE DID FINE MONTHS AGO. WE
12 REMOVED FEES FOR RENEWALS AND THE CLIPPER ACCESS PROGRAM ARE
13 FOR REPLACEMENT AND THOSE WERE REDUCED TO \$3 SO NEW APPLICANTS
14 RENEWAL, THOSE ARE FREE.

15

16 **CHRISTINE FITZGERALD:** GREAT.

17

18 **CHAIR, ILAF ESUF:** ANY OTHER QUESTIONS FROM MEMBERS? IS THERE
19 ANYONE WITH HAND RAISED FROM THE PUBLIC. I SEE WARREN'S HAND
20 RAISED.

21

22 **CLERK OF THE BOARD:** YES AND THERE WAS WRITTEN CORRESPOND
23 RECEIVED FROM SUBCOMMITTEE MEMBER WONG IT WAS POSTED ONLINE
24 AND DISTRIBUTED TO ALL COUNCIL MEMBERS AND STAFF.

25



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1 **CHAIR, ILAF ESUF:** THANK YOU.

2

3 **CLERK OF THE BOARD:** WARREN, GO AHEAD AND UNMUTE YOURSELF. YOU
4 HAVE TWO MINUTES.

5

6 **SPEAKER:** HELLO, CAN YOU HEAR ME.

7

8 **CLERK OF THE BOARD:** YES WE CAN.

9

10 **SPEAKER:** SO, FIRST OF ALL, I WOULD LIKE TO OFFER MYSELF AS A
11 TEST CASE FOR THE RTC SIDE. I LITERALLY HAVE TO RENEW, AS OF
12 NOW. SO, I WOULD BE GLAD TO WORK WITH THE SALESFORCE PIECE AND
13 TRY TO MOVE THAT FORWARD, AS THAT HAPPENS. I WOULD LIKE TO BE
14 A TEST CASE ON THAT, ON THE RTC SIDE. ON THE PARATRANSIT SIDE,
15 I HAVE A COUPLE OF COMMENTS. FIRST OF ALL, I HOPE THERE IS
16 GOING TO BE A ROLE FOR TECHNOLOGY IN TERMS OF THE PARATRANSIT
17 SIDE. I WOULD LOVE TO HAVE SMART PHONES BE UTILIZED WHEN
18 PURCHASING -- YOU KNOW, WHEN RENEWING AND PURCHASING TICKETS,
19 OR WHEN REFILLING CLIPPER CARDS, OR HOWEVER THAT'S GOING TO
20 WORK. I ALSO WOULD LIKE COMPUTERS TO BE USED AS WELL. THE
21 PHONE CALL OPTION WORKS FOR SOME. BUT FOR ME, RIGHT NOW, I
22 LITERALLY HAVE TO USE THE PHONE, CALL MY PARATRANSIT AGENCY,
23 HOPE THEY'RE GOING TO PICK UP -- WHICH SOMETIMES THEY DON'T.
24 AND SOMETIMES THE CALL GETS DROPPED, SOMETIMES THE INFORMATION



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1 GETS MISSED. IT'S A BIT OF A LABORIOUS PROCESS. I WOULD PREFER
2 A PROCESS WITH LESS TECHNOLOGY. THE LESS THE MORE. THANK YOU.

3

4 **CHAIR, ILAF ESUF:** THANK YOU, WARREN. I WANTED TO SEE IF EITHER
5 DRENNEN OR MO WANTED TO TAKE A QUICK SECOND TO RESPOND TO
6 WARREN'S COMMENTS?

7

8 **MO DEVLIN:** FOR THE RTC CLIPPER ACCESS WARREN, THERE ARE A FEW
9 DIFFERENT WAYS YOU CAN RENEW NOW. YOU DON'T HAVE TO BE A TEST
10 CASE. PEOPLE ARE DOING THIS WITH NO PROBLEM. YOU CAN MAIL IN
11 YOUR APPLICATION, YOU CAN TAKE IT TO THE TRANSIT AGENCY, OR
12 YOU CAN SEND AN ENCRYPTED E-MAIL TO RTC INFO AT BAY AREA
13 METRO. I CAN REACH OUT TO YOU AFTER THIS MEETING. THE
14 PARATRANSIT BOOKING. THERE ARE TWO PROVIDERS THAT ARE
15 CURRENTLY PROVIDING A WEB PORTAL BOOKING. THAT'S MARIN AND
16 VTA. WE KNOW IT PROVIDES A CERTAIN KIND OF TYPICAL 2022
17 INTERFACE. TECHNOLOGY CAN BE CHALLENGING FOR PARATRANSIT TRIPS
18 BECAUSE OF HOW THEY -- IT'S VERY COMPLICATED WRAPPING, AND
19 THAT'S JUST ON HONEST ASSESSMENT OF PARATRANSIT. BUT DEPENDING
20 ON WHERE YOU LIVE, YOU MAY ALREADY HAVE AN ONLINE PORTAL
21 AVAILABLE. CLIPPER HAS A MOBILE APP FOR PAYMENT AND MANAGING
22 AND BUYING PASSES OR ADDING CASH VALUE. THAT APP IS GOING TO
23 BE IMPROVED WE'RE AT A BIG RELEASE IN ABOUT A YEAR AND A HALF
24 AS WE GO INTO THE OFFICIAL C2. DRENNEN, DID YOU HAVE ANYTHING?

25



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1 **DRENNAN SHELTON:** WARREN POINTS OUT SOMETHING THAT'S INTEGRAL
2 TO OUR WORK PLAN. AS WE LOOK AT PROPOSED CHANGES AND POLICIES
3 TO THINK ABOUT THE POINT OF FRICTION IN THESE SYSTEMS. THERE
4 IS A LOT OF FRICTION POINTS. THINGS THAT CAN GET SNAGGED OR
5 LOST OR DROPPED OR FORGOTTEN. AND, AS WE GO THROUGH THIS, AND
6 I'LL CHALLENGE YOU ALL TO DO THE SAME, WHEN WE PRESENT
7 SOMETHING TO YOU, THINK ABOUT THOSE POINTS OF FRICTION, AND
8 WHERE WE CAN ELIMINATE THEM, WHERE WE COULD SMARTLY ELIMINATE
9 THEM, AND MAKE IT EASIER FOR THE RIDERS AND ALSO THE TRANSIT
10 AGENCIES. TECHNOLOGY IS CERTAINLY A PART OF THAT. IT'S AN
11 EXTENSIVE PART OF IT AND WE WANT TO EXPLORE THOSE
12 POSSIBILITIES. THINKING REMOVING POINTS OF FRICTION I THINK
13 WILL BE A CONSISTENT THEME IN THIS WORK PLAN.

14

15 **CHAIR, ILAF ESUF:** GREAT. THANK YOU. ANY OTHER COMMENTS FROM
16 THE PUBLIC? I'M NOT SEEING ANY HANDS. ALL RIGHT. WITH THAT, WE
17 WILL MOVE TO KY-NAM FOR THE PRESENTATION ON THE INTERNSHIP.

18

19 **KY-NAM MILLER:** ALL RIGHT. GOOD MORNING EVERYONE. AND I'LL JUST
20 AGAIN INVITE THE SLIDES TO GO UP WHEN YOU HAVE A CHANCE. MY
21 COLLEAGUE JOHN KANNEGEISER AND I ARE GOING TO BE PRESENTING ON
22 THE YOUTH PROGRAMMING FROM THIS SUMMER. YOU WILL NOTICE IT'S
23 TIME OF YEAR WHEN SCHOOL IS STARTING AGAIN, SO JUST TO GIVE A
24 QUICK UPDATE ON BOTH THE HIGH SCHOOL AND COLLEGE PROGRAMS THAT
25 TOOK PLACE OVER THE SUMMER. NEXT STEPS. JOHN WILL GO OVER THE



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1 COLLEGE PROGRAM I'LL GO OVER THE HIGH SCHOOL PROGRAM WE'LL
2 TALK ABOUT NEXT STEPS AND FUTURE AND THEN TAKE QUESTIONS.
3 RAISE YOUR HAND FOR QUESTIONS AND JOHN AND I CAN ANSWER. NEXT
4 SLIDE. JOHN I'LL HAND IT OVER TO YOU.

5

6 **JOHN KANNEGIESER:** THANK YOU KY-NAM. I'M JOHN KANNEGEISER
7 RECRUITING MANAGER FOR MTC. A QUICK OVERVIEW OF OUR SUMMER
8 2020 PROGRAM WE HAD SEVEN COLLEGE MEMBERS FOR SUMMER 2022 WE
9 HAD EIGHT BUT HAD ONE DROP OFF. WE HAD REPRESENTATION FROM THE
10 FIVE BAY AREA COUNTIES INCLUDING ALAMEDA, SAN FRANCISCO, SAN
11 MATEO, CONTRA COSTA AND SOLANO COUNTY. IN TERMS OF DIVERSITY
12 REPRESENTATION, WE HAD THREE LATINX, TWO CAUCASIAN, ONE
13 AFRICAN AMERICAN, AND ONE ASIAN STUDENT. WE WOULD HAVE HAD TWO
14 AFRICAN AMERICAN AND TWO ASIAN STUDENTS, BUT ONE HAD AN
15 UNEXPECTED EMERGENCY AND ONE DECLINED OUR OFFER UNFORTUNATELY.
16 SO, IT'S THE END OF THE PROCESS. WE DID SURVEY OUR STUDENTS IN
17 TERMS OF THEIR EXPERIENCE WITH THE SUMMER MENTORSHIP. WE HAD
18 EXCELLENT RATINGS IN TERMS OF THE EXPERIENCE ITSELF, BEING
19 EXCELLENT, THEIR EXPERIENCE WITH THEIR MENTOR'S RATING GOOD OR
20 EXCELLENT. AND ALL STUDENTS RECOMMENDED A MENTORSHIP PROGRAM
21 TO THEIR COLLEAGUES. ONE AREA OF CONSIDERATION FOR US TO
22 CONSIDER WAS TO HAVE THE PROGRAM BE LONGER. THE EIGHT WEEKS
23 DOES GO BY VERY QUICKLY, BUT WE WERE TRYING TO ACCOMMODATE, OF
24 COURSE SUMMER SCHEDULES AND THINGS OF THAT NATURE. OF COURSE,
25 OUR GOAL WOULD BE, MAYBE AT SOME POINT, TO HAVE THE PROGRAM BE



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1 ALL YEAR ROUND OR A FALL SEMESTER BASIS OR WHAT HAVE YOU, BUT
2 RIGHT NOW THIS IS WHAT WE HAVE FOR THE SUMMER PROGRAM.
3 OVERALL, WE HAD A GOOD EXPERIENCE, AND OBVIOUSLY WE WANT TO
4 WORK ON POTENTIALLY EXPANDING THE PROGRAM AND THEN OF COURSE
5 POTENTIALLY MAKING IT LONGER FOR THE FUTURE. ANY QUESTIONS
6 FROM THE COMMITTEE, BEFORE I TURN IT BACK TO KY-NAM?

7

8 **CHAIR, ILAF ESUF:** GO AHEAD, HOWARD.

9

10 **HOWARD WONG:** COULD YOU DESCRIBE THE PROGRAM A LITTLE BIT MORE
11 IN DETAIL AS TO WHAT -- YOU KNOW, HOW THE MENTORSHIPS, AND,
12 YOU KNOW, EXPERIENCE ARE CONDUCTED?

13

14 **JOHN KANNEGIESER:** SURE. WE DID MEET WITH THE STUDENTS TO TALK
15 ABOUT WHAT THE PROGRAM EXPECTATIONS ARE AS WELL AS MENTEES, A
16 HIRING SENSE OF THE GOAL. THE PROGRAM IS NOT LIKE A REGULAR
17 INTERNSHIP WE WANT THIS TO BE A LEARNING EXPERIENCE FOR
18 MENTEES WHERE THEY CAN ASK QUESTIONS AND CAN BE EXPOSED TO
19 MANY DIFFERENT GROUPS OF PEOPLE WITHIN THE ORGANIZATION AS
20 POSSIBLE OR EVEN OUTSIDE OF THE ORGANIZATION AS POSSIBLE. YES
21 THEY WILL HAVE SOME WORK BUT THE MAJORITY OF THEIR TIME OR
22 EXPERIENCE IS SUPPOSED TO BE LEARNING. WE HAD A SUMMER
23 PROGRAM, COLLEGE STUDENTS ATTENDED THAT AS WELL, TO GIVE THEM
24 GOOD EXPOSURE TO WHAT IT'S LIKE TO WORK WITH REGIONAL
25 GOVERNMENT. AND WE HAD BONDING TIMES WITH THE TEAM. WE HAD ONE



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1 OF THOSE -- OH GOSH, NOW THE TEAM WORD IS ESCAPING ME. ESCAPE
2 ROOM PROGRAMS WHERE WE COULD ALL BE TOGETHER AND HAVE FUN, AS
3 WELL, IN ADDITION TO THE LEARNING EXPERIENCES. AND IT TURNS
4 OUT, ONE OF THE MENTEES, OF ALL THE ESCAPE ROOMS WE HAVE HAD
5 AT MTC, THE BEST TIME IN TERMS OF GETTING THE MYSTERY SOLVED
6 AS QUICKLY, AS FAST AS POSSIBLE.

7

8 **CHAIR, ILAF ESUF:** OTHER QUESTIONS FROM COMMITTEE MEMBERS? ALL
9 RIGHT. LET'S PASS IT OVER TO KY-NAM.

10

11 **KY-NAM MILLER:** WHY DON'T WE GO TO THE NEXT SLIDE AND I'LL TAKE
12 IT FROM THERE. SO, YEAH, WE HAD -- THIS IS THE SECOND
13 ITERATION OF THE SUMMER ACADEMY. WE STARTED OFF THIS YEAR, IN
14 THE WAKE OF THE PANDEMIC AND RESPONDING TO THOSE CIRCUMSTANCES
15 TRYING TO THINK OF HOW DO WE MAINTAIN AND GROW THIS PIPELINE
16 OF STUDENTS FROM EQUITY PRIORITY COMMUNITIES, HOW DO WE
17 NAVIGATE CONSTRAINTS BOTH BUDGETARY AND PUBLIC HEALTH
18 HOPEFULLY TO CREATE A MODULE THAT COULD BE SCALED FOR THE
19 FUTURE BOTH FOR EDUCATIONAL PURPOSES AND GAUGE FOR
20 IMPROVEMENT. WE DID NAME THIS YEAR SECRETARY MINETA ON THE
21 RIGHT WITH HIS NAM IN SAN JOSE WHO GREW UP YOUNGEST OF FIVE
22 CHILDREN, WE THOUGHT THE SECRETARY'S LIFE AND SERVICE AND
23 CIRCUMSTANCES, FROM BEING BORN DURING WORLD WAR II AND
24 REACHING HIGHEST LEVELS OF LOCAL GOVERNMENT AND FEDERAL
25 GOVERNMENT AND ALWAYS FOCUSED ON ACCESS TO OPPORTUNITY AND



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1 TRANSPORTATION AND REALLY TRANSFORMING PEOPLE'S LIVES. IT WAS
2 A REALLY RESONANT MESSAGE FOR THIS ACADEMY, AND WE THOUGHT THE
3 KIDS APPRECIATED -- THE KIDS HELPED US OUT BY SHARING SOME
4 CANDID SHOTS OF THEM PARTICIPATING. WE HAD HOPED TO MAKE IT A
5 HYBRID EXPERIENCE OR AT LEAST GIVE THEM AN OPPORTUNITY TO MEET
6 EACH OTHER, AND COVID WAS STILL SURGING IN LATE JULY WHEN WE
7 HAD HOPED TO GET TOGETHER, SO IT ENDED UP BEING ALL ONLINE.
8 I'LL MOVE TO THE NEXT SLIDE. JUST A QUICK SUMMARY OF WHAT THE
9 EXPERIENCE WAS. WE HAD VERY ROBUST, BOTH, APPLICATIONS AND
10 PARTICIPATION COMPARED TO THE ORIGINAL PILOT LAST YEAR. IT
11 BASICALLY DOUBLED OUR PARTICIPATION IN TERMS OF APPLICANTS AND
12 PEOPLE WHO COMPLETED THE COURSE. WE REALLY TRIED TO BE
13 INTENTIONABLE ABOUT RECRUITING FROM EQUITY PRIORITY
14 COMMUNITIES. THE VAST MAJORITY OF STUDENTS WERE OF COLOR. AND
15 WE PUT TOGETHER A PROGRAM THAT WE'RE REALLY PROUD OF. IT
16 KICKED OFF. WE HAD, YOU KNOW, TOP LEADERSHIP FROM MTC WITH
17 EXECUTIVE DIRECTOR MCMILLAN AND FORMER CHAIR AMY W, AND EDDIE
18 AHN HAS ALL THE HATS THAT HE WEARS AT BOTH MTC, BCDC, AND THE
19 SAN FRANCISCO ENVIRONMENT MEMBERSHIP. AND WE MONDAY TO GET
20 SECRETARY MINETA'S BOG FOR ANDREA WARREN TO COME AND GIVE
21 STUDENTS AN OVERVIEW OF HIS REMARKABLE LIFE AND SOME CONTEXT
22 ABOUT, YOU KNOW, THE WHOLE POINT OF THIS WAS TO MAKE SURE THE
23 KIDS HAD OPPORTUNITIES TO SEE THEMSELVES AT THE HIGHEST LEVELS
24 OF PUBLIC SERVICE. THAT EMBODIED NORM MINETA AND CARRIED
25 THROUGH EACH PROFESSIONAL STAFF TO MAKE THEIR PRESENTATION. WE



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1 HAD TEMPLATES, BUT EVERYONE WHO CAME IN WOULD START WITH A
2 HIGH SCHOOL PHOTO OF THEMSELVES, TALK ABOUT THEIR PAST
3 JOURNEY, AND GET INTO THE WEEDS OF THEIR WORK AND TRYING TO
4 MAKE IT RESONATE FOR THE KIDS. IT WAS CAPPED OFF AT THE VERY
5 FINAL SESSION WITH SECRETARY MINETA'S MENTEE, AND A MEMBER
6 BEFORE CONGRESS, MIKE CONDA WHO WAS HIMSELF ON THE COMMITTEE
7 FOR APPROPRIATIONS AND DELIVERED BART AND MYRRH YACHT OF
8 PROJECTS ON TRANSPORTATION IN THE BAY AREA, WITH A VERY
9 INTERESTING SPIRIT AND WALKED KIDS THROUGH HIS LIFE'S WORK AND
10 THEN AFTER THAT WE TURNED THE TABLES AROUND AND GAVE THE FLOOR
11 TO THE STUDENTS AND THEY PROCEEDED TO MAKE 50 CAP STONE
12 PRESENTATIONS. THE TOP THREE FINISHERS WERE TALKING ABOUT THE
13 BENEFITS OF ADDING BUS RAPID TRANSIT SYSTEMS ACROSS THE BAY
14 AND POTENTIAL APPLICATIONS ACROSS THE DIFFERENT GEOGRAPHIES.
15 ANOTHER ONE WAS ABOUT TAX CREDIT OF EMPLOYING PEOPLE OF
16 HOMELESSNESS AND THEN THERE WAS PARKING GARAGES AT PUBLIC
17 TRANSPORTATION STATIONS. NEXT SLIDE. WE'LL WALK YOU THROUGH
18 THE APPLICATION PART AND HOW WE RECRUITED. AGAIN, WE TRIED TO
19 MAKE A STRONG EFFORT TO MAKE SURE THAT WE WERE RECRUITING
20 FROM, YOU KNOW, KIDS WHO LIVED IN COMMUNITIES, LOW-INCOME, AND
21 COMMUNITIES OF COLOR. WE PUT THIS UP ON OUR REGULAR SOCIAL
22 MEDIA AND WE DID TARGETED ADVERTISING ON TIKTOK, INSTAGRAM,
23 FACEBOOK. FOR THE MOST PART, THEY SEEMED TO FIND US
24 THEMSELVES. WHEN I LOOK THROUGH THE OTHER RESPONSES, OVER 50%
25 SAID THEY HAD DONE GOOGLE SEARCHES OR DONE RESEARCH AT THEIR



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1 HIGH SCHOOL OR WITH FRIENDS TO FIND A SUMMER INTERNSHIP
2 OPPORTUNITY TO PROACTIVELY FIND US. WE WENT FROM 58 APPLICANTS
3 LAST YEAR TO 110. AND OLIVIA, WE HAVE YOU UNMUTED. WE NEED TO
4 MUTE YOU. OR MAYBE ONE OF OUR STAFF CAN MUTE. THERE WE GO.
5 THANK YOU. WHY DON'T WE GO ON TO THE NEXT SLIDE. IN TERMS OF
6 THE ETHNIC AND RACIAL MAKE UP OF THE APPLICANT POOL, WE HAVE
7 BASICALLY -- AGAIN, WE DOUBLED THE NUMBER OF TOTAL APPLICANTS
8 AND THE BREAK DOWN IS WHAT YOU SEE HERE -- YOU CAN'T SEE --
9 THIS IS WHAT'S HERE, THERE IS ABOUT NEARLY 60% OF THE
10 APPLICANTS WERE OF ASIAN BACKGROUND, 10% WERE AFRICAN
11 AMERICAN, 18% LATINX, 2% NATIVE HAWAIIAN PACIFIC ISLAND 42%
12 WHITE, AND 7% PREFERRED NOT TO SHARE. AND COUNCILMEMBER WONG,
13 I THINK YOU BROUGHT UP THIS QUESTION OF, YOU KNOW, HOW DO WE
14 ENSURE THAT WE'RE GETTING, YOU KNOW, JUST MORE REPRESENTATION
15 AMONG UNDERREPRESENTED YOUTH AND PARTICULARLY AFRICAN AMERICAN
16 FOLKS. AND, I DON'T HAVE AN ANSWER ABOUT HOW TO DO IT MORE
17 EFFECTIVELY. I KNOW THE NUMBERS ARE ROUGHLY IN PROPORTION TO
18 WHERE THE GENERAL POPULATION IS ACROSS THE BAY AREA. I THINK
19 ASIAN AMERICANS STAND OUT AS BEING KIND OF OVERREPRESENTED IN
20 A WAY. HOWEVER, THAT'S NOT DISAGGREGATED AMONGST DIFFERENT
21 TYPES OF ASIAN FOLKS. SO, YEAH, THAT'S JUST WHERE THE NUMBERS
22 ARE. SO, I'M HAPPY TO KIND OF FIELD MORE QUESTIONS ABOUT --
23 AND IDEAS -- ABOUT WHAT WE CAN DO MORE EFFECTIVELY. WHY DON'T
24 WE GO TO THE NEXT SLIDE. GENDER IDENTITIES SIMILAR TO LAST
25 YEAR, SKEWED SLIGHTLY, MALE. LAST YEAR, WE HAD TWO NON-BINARY,



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1 OR NON-GENDER IDENTIFYING PEOPLE. AND THAT WAS HOW THE SPLIT
2 WENT SLIGHTLY MORE MALE THAN FEMALE. GO TO THE NEXT ONE. AND
3 WE DID AN ENTRANCE AND EXIT SURVEY, JUST TO GAUGE WHAT THE
4 EXPERIENCE, HOW IT MIGHT HAVE CHANGED THEIR PERSPECTIVES OF
5 THE STUDENTS. THIS WAS A QUESTION THAT WAS, "TELL US ABOUT
6 YOUR KNOWLEDGE OF BAY AREA REGIONAL GOVERNMENTS." AND WHEN
7 THEY STARTED OUT, ABOUT A THIRD OF THEM SAID THEY HAD MINIMAL
8 KNOWLEDGE OF BAY AREA REGIONAL GOVERNMENTS. ABOUT 60% SAID
9 THEY HAD MEDIUM, AND LESS THAN 10% SAID THEY HAD DEEP
10 KNOWLEDGE OF BAY AREA REGIONAL GOVERNMENTS. ON THE LIP SIDE,
11 WHEN THEY WERE DONE WITH THE PROGRAM, ABOUT 35% SAID THEY HAD
12 DEEP KNOWLEDGE OF BAY AREA REGIONAL GOVERNMENTS, OVER 60% SAID
13 THEY HAD MEDIUM, AND THERE WAS A SINGLE SOLITARY PERSON, SO IT
14 WAS LESS THAN A SINGLE DIGIT PERCENT THAT SAID THEY HAD
15 MINIMAL, WHICH I FRANKLY IDENTIFIED WITH, THE MINIMAL, BECAUSE
16 I FEEL THE MORE YOU LEARN, THE MORE THE MORE YOU REALIZE YOU
17 DON'T KNOW MUCH. IN ANY EVENT, THIS KIND OF SHOWED THE AVERAGE
18 IMPACT OF, YOU KNOW, KIDS DON'T GROW UP NECESSARILY KNOWING
19 THAT REGIONAL GOVERNMENTS EXIST OR CERTAINLY WHAT THEY DO. SO,
20 WE TRY TO GIVE THEM EXPOSURE TO THE BAY AREA AND THAT WAS THE
21 IMPACT. LET'S TAKE A LOOK AT THE NEXT ITEM, TWO MORE EXAMPLES
22 OF THE SURVEYS. NEXT SLIDE. WE'LL LOOK AT THE ENTRANCE AND
23 EXIT SURVEYS. THIS ONE WAS ABOUT TELL US, RATE YOUR KNOWLEDGE
24 ON EQUITY, ON THE ENTRANCE LEVEL, 20% SAID MINIMAL KNOWLEDGE
25 OF EQUITY, A LITTLE OVER 60% SAID THEY HAD MEDIUM, AND ABOUT A



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1 QUARTER SAID THEY HAD DEEP, AND THEN ON THE EXIT POLL, IT WENT
2 DOWN TO MINIMUS, ABOUT ONE PERSON SAID THEY HAD MINIMAL
3 UNDERSTANDING OF EQUITY, MEDIUM WENT TO 40% AND DEEP
4 UNDERSTANDING WENT UP TO 55% WHICH IS REMARKABLE FOR HIGH
5 SCHOOL STUDENTS. I DIDN'T EVEN HAVE THIS LANGUAGE WHEN I WAS
6 IN HIGH SCHOOL. AND FROM THE CAP STONE PRESENTATIONS AND
7 QUESTIONS, AND E-MAILS IN BETWEEN THAT CAME UP, THESE KIDS ARE
8 REALLY WELL VERSED AND HAVE A SOPHISTICATED VIEW OF RACIAL
9 EQUITY AND REDLINING AND ALL THE MATERIALS COVERED IN CLASS.
10 IT'S PRETTY REMARKABLE FOR AN ONLINE EXPERIENCE. I THINK THIS
11 IS ONE LAST KIND OF ENTRANCE EXIT SURVEY. NEXT SLIDE PLEASE.
12 THIS IS HOW THEY RATED THE OVERALL SUMMER ACADEMY. NOBODY
13 RATED IT POOR. I THINK ONE PERSON RATED IT FAIR. SOMEWHERE
14 AROUND 17% SAID THAT IT WAS GOOD. NEARLY ABOUT 45% SAID IT WAS
15 GOOD AND A THIRD SAID IT WAS EXCELLENT. SO, A PRETTY ROBUST --
16 YOU KNOW, I SUPPOSE, RATINGS FOR A SUMMER ACADEMY EXPERIENCE.
17 YOU KNOW, IT WASN'T WHAT PREVIOUS HIGH SCHOOL INTERNSHIPS HAVE
18 BEEN, WHICH IS IN-PERSON, 20 TO 40 HOURS A WAY, DEPENDING ON
19 THE AGENCY. THIS WAS -- OR REMOTE EXPERIENCE, IT WAS REALLY
20 ONLY A FEW HOURS PER WEEK. BUT MAKING SURE THEY HAD AS MUCH
21 LEARNING, WE WANTED TO MAKE IT AN EFFECTIVE USE OF THEIR TIME
22 AND MAKE SURE THEY WERE COMPENSATED WITH A LIVING WAGE AS
23 WELL, AND HOW THE PROGRAM WAS DESIGNED. I THINK THERE MIGHT BE
24 ONE LAST QUESTION. NEXT STEPS. THIS WAS OUR PLAN LAST YEAR IF
25 WE WANTED TO COME BACK AT LEAST IN-PERSON, HYBRIDLY, BUT THE



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1 COVID SURGE DIDN'T ALLOW FOR IT. BUT IF THERE IS NO PUBLIC
2 HEALTH CONSTRAINT AND THIS IS FEEDBACK WE GOT FROM STUDENTS,
3 THEY WOULD LIKE TO MEET EACH OTHER AND, WE WOULD LIKE TO AT
4 LEAST ONCE GET THEM TOGETHER MAYBE AT THE CAP STONE EVENT NEXT
5 SUMMER, THEY CAN SEE EACH OTHER. AND ULTIMATELY WE WOULD LIKE
6 TO RETURN TO THE MODEL WHERE THEY GET PLACED WITH THEIR LOCAL
7 TRANSIT OPERATORS AND MUNICIPAL AND PUBLIC AGENCIES SO THAT
8 THEY CAN GET PAID. AND IN THAT EXPERIENCE AND IMAGINE, LIKE,
9 IN A MORE SUBSTANTIAL WAY, WITH PUBLIC SERVICE. THERE IS ALSO
10 THE GUEST CONFERENCE, WHICH IS TYPICALLY RUN IN COORDINATION
11 WITH THE AIR DISTRICT. AND SO WHEN AND IF THAT RESUMES, THIS
12 WOULD BE A GOOD TIE-IN FOR THAT EVENT BOTH ON A TIMELINE FOR
13 SUMMER, AND ALSO WITHIN THE POPULATIONS THAT WE SERVE. THAT
14 MIGHT BE THE LAST ONE. NEXT SLIDE. YEP. SO, WITH THAT, WE'LL
15 GO BACK TO THE GALLERY SCREEN AND TAKE ANY QUESTIONS THAT
16 Y'ALL MIGHT HAVE.

17

18 **CHAIR, ILAF ESUF:** CHRISTINE?

19

20 **CHRISTINE FITZGERALD:** THANKS. I HAVE A COUPLE OF QUESTIONS AND
21 A COUPLE OF CONCERNS. ONE QUESTION, IT SOUNDS LIKE IN, THESE,
22 LET ME KNOW IF I'M WRONG OR NOT, BUT IT'S -- IT SOUND LIKE
23 THIS IS -- THIS ACADEMY IS EXPECTED TO REOCCUR EVERY YEAR,
24 EVERY SUMMER. IS THAT CORRECT?

25



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1 **KY-NAM MILLER:** YEAH. THIS WAS THE SECOND YEAR, AND WE PLAN TO
2 GO FORWARD AND MAKE ADJUSTMENTS AS NEEDED.

3

4 **CHRISTINE FITZGERALD:** OKAY. GREAT. I LOVE THIS ACADEMY IDEA. I
5 THINK IT'S FANTASTIC, BECAUSE YOUNG PEOPLE NEED TO HAVE THIS
6 BACKGROUND, SO THAT THEY'RE PREPARED TO GO INTO SOME KIND OF
7 GOVERNMENT, YOU KNOW, JOB IN SOME WAY OR FUNCTION. BUT THE
8 CAUTION THAT I WOULD LIKE TO POINT OUT -- I LOVE THAT IT'S,
9 YOU KNOW, RACIALLY EQUITABLY DEMOGRAPHIC, BUT I WANT HEARING
10 ANYTHING IN THE WAY OF DISABILITY. AND I UNDERSTAND THAT, FOR
11 A LOT OF PEOPLE, SOME DISABILITIES ARE INVISIBLE DISABILITIES,
12 OR HIDDEN DISABILITIES. OTHERS CHOOSE NOT TO ACKNOWLEDGE THAT
13 THEY HAVE A DISABILITY. WE NEED TO RECOGNIZE THAT. HOWEVER,
14 ALL TOO OFTEN, PEOPLE WITH DISABILITIES ARE KEPT OUT OF THIS
15 ARENA. AND I REALLY WOULD LIKE TO SEE A BIGGER PUSH FOR THIS.
16 THE BECAUSE AS WE ALL KNOW, AS WE'RE ALL SITTING AROUND THIS
17 VIRTUAL TABLE, TRYING TO MAKE THE WORLD FAR MORE EQUITABLE AND
18 FUNCTIONAL FOR EVERYBODY, THERE NEEDS TO BE MORE OF US AND AT
19 ALL LEVELS OF GOVERNMENT. SO, I WOULD REALLY LIKE TO RECOMMEND
20 THAT YOU CONSIDER DRAWING UP CURRICULA THAT REPRESENTS
21 DIFFERENT PEOPLE THAT THANK YOU WOULD LIKE DIFFERENT PEOPLE
22 WHO HAVE DISABILITIES, THAT ARE SERVING IN OUR GOVERNMENTS,
23 AND, YES, THERE ARE MANY PEOPLE OUT THERE THAT CAN REPRESENT,
24 BUT REALLY MAKE AN EFFORT TO COMBINE BOTH THE EQUITY OF RACE



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1 AND DISABILITY. BECAUSE DISABILITY DOES CROSS ALL STRATA,
2 ECONOMIC, RACIAL, ET CETERA.

3

4 **JOHN KANNEGIESER:** THANK YOU SO MUCH FOR THAT COMMENT. AND I
5 COMPLETELY AGREE. ON THE COLLEGE SIDE WE DID OUTREACH TO SOME
6 ORGANIZATIONS THAT WE WERE HOPING TO GET PEOPLE WITH
7 DISABILITIES TO APPLY, LIKE YOU SAID. YOU KNOW, SOMETIMES
8 THEY'RE NOT VISIBLE DISABILITIES, SO I CAN'T REPORT ON
9 COMPLETELY IF I WAS ABLE TO FIND PEOPLE THAT HAD DISABILITIES,
10 BUT I WOULD WELCOME ANY PARTNERSHIP THAT WE COULD HAVE FOR
11 FUTURE -- NOT EVEN JUST COLLEGE RECRUITING OR HIGH SCHOOL
12 RECRUITING, BUT JUST GENERAL RECRUITING ON WHAT WE COULD DO TO
13 HAVE BETTER OUTREACH WITH THE DISABLED COMMUNITY. BECAUSE I
14 HAVE NOT BEEN ABLE TO BE SUCCESSFUL IN FINDING MORE PEOPLE
15 THAT WE WOULD LOVE TO HAVE ON BOARD. BUT I WOULD LOVE IT IF WE
16 COULD PARTNER, IF I COULD MAYBE TALK TO YOU OFFLINE ABOUT WHAT
17 POTENTIALLY WE COULD DO AS AN ORGANIZATION TO HELP INCREASE
18 THOSE NUMBERS.

19

20 **CHRISTINE FITZGERALD:** I'M GOING TO GIVE YOU TWO
21 RECOMMENDATIONS -- AND YES, I WOULD LOVE TO TALK OFFLINE. --
22 ONE CONTACT FOR EVERY INDEPENDENT LIVING CENTER, YOU'RE GOING
23 TO CONTACT US, ME, AND MY PARTNERS IN SAN FRANCISCO, BERKELEY,
24 EVERYWHERE, HAYWARD. OKAY? AND A REALLY GOOD RESOURCE RIGHT
25 THERE. ANOTHER EXCELLENT RESOURCE TO RECRUIT WOULD BE TO HAIL



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1 THE SCHOOLS IN THE -- EITHER THE RESOURCE CENTER ON CAMPUS,
2 EVERY SCHOOL HAS ONE, AND IN THE SPECIAL ED DEPARTMENT OF
3 EVERY CAMPUS. AND THAT'S THE MAIN WAY YOU DO IT, BUT ALSO PUT
4 OUT FLYERS THROUGHOUT THE CAMPUSES. BECAUSE AS I SAID, MANY
5 PEOPLE HAVE HIDDEN DISABILITIES AND SOME PEOPLE DON'T REALLY
6 WANT TO EVEN ACKNOWLEDGE IT. BUT AT THE SAME TIME, THERE IS
7 PRIDE IN COMING IT, AND THERE IS A SENSE OF ACCOMPLISHMENT TO,
8 YOU KNOW, SEE YOURSELF AS A FULLY FUNCTIONING PERSON. AND I'M
9 NOT GOING TO USE SPECIAL. I'M NOT GOING TO USE, YOU KNOW, ALL
10 THIS, JUST, US.

11

12 **JOHN KANNEGIESER:** AGREED. THANK YOU SO MUCH FOR THAT. AND I
13 WILL CONTACT YOU. I APPRECIATE THAT.

14

15 **CHRISTINE FITZGERALD:** THANK YOU. THANK YOU, SIR.

16

17 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH. HOWARD?

18

19 **HOWARD WONG:** I JUST WANTED TO SAY THAT INTERNSHIPS AND
20 MENTORSHIPS ARE SO VALUABLE. I THINK EVERY ONE OF US WOULD
21 PROBABLY LOOK BACK ON OUR EARLY YOUTH AND SAY THERE ARE
22 CERTAIN SEMINAL MOMENTS WHERE SOMETHING HAPPENED THAT INSPIRED
23 YOU, OR LED YOU IN A CERTAIN DIRECTION. SO I THINK THESE ARE
24 WONDERFUL PROGRAMS. I THINK IT'S ALSO IMPORTANT TO TRY TO HAVE
25 SOME TYPE OF OUTREACH WHERE YOU, MTC, OR ANY GOVERNMENT



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1 AGENCY, BENEFITS A BROADER RANGE OF YOUNG PEOPLE, WHETHER IT
2 BE IN HIGH SCHOOL OR COLLEGE. I REMEMBER IN MIDDLE SCHOOL
3 THERE WERE CAREER DAYS WHERE SPEAKERS DID -- I THINK, PLANTED
4 A SEED IN MY MIND ABOUT CERTAIN CAREER DIRECTION. SAME THING
5 IN COLLEGE. SO, ARE THERE ANY PARTICIPATION AND SOME MEANS TO,
6 KIND OF, GIVE A -- PLANT A SEED OF TRANSPORTATION AS A CAREER
7 OR SOMETHING LIKE THAT, IN THE GENERAL PUBLIC OR SCHOOL SYSTEM
8 PROGRAMS?

9

10 **KY-NAM MILLER:** WE DO HAVE TWO PROGRAMS, GREAT QUESTION.
11 THEY'RE NOT THE WHOLE OF EVERYTHING KIND OF YOUTH-CONNECTED
12 THAT THE AGENCY DOES. I'M REMINDED OF, DURING PLANNED BAY
13 AREA, ONE OF THE BIG COMPONENTS WAS THE Y PLAN AND THIS
14 PARTNERSHIP WHERE ELEMENTARY SCHOOL STUDENTS, ALL THE WAY
15 THROUGH HIGH SCHOOL, GOT TO COME UP WITH STRATEGIES AND IDEAS,
16 AND THAT WERE EVENTUALLY TO INCORPORATED INTO THE LONG 50-YEAR
17 PLAN OR 30-YEAR PLAN OF PLANNED BAY AREA 2050. THIS IS JUST A
18 COUPLE OF SLICES OF THE OVERALL YOUTH PROGRAM. AND I THINK WE
19 DO HAVE COLLEAGUES GOING TO THEIR OWN CHILDREN'S SCHOOL TO DO
20 -- BRING YOUR PARENT TO WORK DAY, WHERE THEY DESCRIBE WHAT
21 THEY DO TO TRY -- AND WE'RE ALSO TRYING TO GET FOLKS IN
22 DIFFERENT DIVERSE SETTINGS TO TALK ABOUT THE WORK ABOUT THE
23 PLANNING WEEKS BEFORE THAT. IT'S SOMETHING THAT'S REALLY
24 [INDISCERNIBLE] POINT.

25



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1 **CHAIR, ILAF ESUF:** GENAY?

2

3 **V. CHAIR, GENAY MARKHAM:** OKAY. SO, I JUST WANTED TO -- YOU
4 ASKED ABOUT, LIKE, RECOMMENDATIONS TO, LIKE, RECRUIT MORE
5 FOLKS. SO, I HAVE SOME RECOMMENDATIONS. BECAUSE I DO THINK
6 THERE NEEDS TO BE MORE REPRESENTATION FOR PEOPLE WITH
7 DISABILITIES, OF BLACK PEOPLE, AND FOLKS WHO ARE NON-BINARY
8 BASED ON THE STATS THAT WERE PROVIDED FOR US TODAY. SO, I DO
9 THINK IT WOULD BE BENEFICIAL TO DEVELOP PARTNERSHIPS WITH
10 SCHOOLS THAT ARE IN EQUITY PRIORITY AREAS. BECAUSE A LOT OF
11 THE FOLKS WHO DID APPLY SAID THAT THEY HEARD ABOUT THE PROGRAM
12 FROM SOMEONE ELSE. AND, SO THAT KIND OF GOES TO SHOW THAT SOME
13 FOLKS DON'T HAVE EQUITABLE ACCESS TO A NETWORK OF PEOPLE TO
14 TELL THEM ABOUT ANYTHING. SO, I THINK THAT CONNECTING WITH
15 SCHOOLS IS ONE WAY TO GET THE WORD OUT MORE EQUITABLY,
16 SPECIFICALLY FOR PEOPLE THAT LIVE IN EQUITABLE PRIORITY AREAS.
17 BECAUSE THEY CAN HELP, YOU KNOW, RECRUIT, OR HELP SPREAD THE
18 WORD. AND THEN I ALSO THINK THAT REACHING OUT TO NON-PROFITS
19 THAT SPECIFICALLY SERVE BLACK, BIPOC, AND LGBTQ AND FOLKS WITH
20 DISABILITIES AND EQUITY PRIORITY AREAS, WHO WOULD ALSO BE
21 AFFECTED BECAUSE THEY'RE ALREADY WORKING WITH POPULATIONS THAT
22 ARE ALREADY REPRESENTED IN A PROGRAM, AND IF THEY'RE ALREADY
23 WORKING WITH THOSE THAT WOULD BE BENEFICIAL IN HELPING TO
24 SPREAD THE WORD SO MORE PEOPLE APPLY. AND ONE OF MY OTHER



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1 QUESTIONS IS, DO YOU ANTICIPATE ANY IN-PERSON RECRUITING INTO
2 2023?

3

4 **KY-NAM MILLER:** YEAH, JUST BRIEFLY, I MEAN, IF HEALTH PROTOCOLS
5 ALLOW, IT WOULD BE GOOD TO SHOW UP IN HIGH SCHOOLS. I THINK IT
6 WOULD BE IN THE CONTEXT OF, YOU KNOW, MAKING MTC REAL TO
7 DIFFERENT POPULATIONS. IT WOULDN'T BE JUST ELEMENTARY SCHOOLS,
8 BUT THE HOPE IS, YEAH, THE PUBLIC HEALTH SETTING IS BACK UP
9 AGAIN, THAT PUBLIC ENGAGEMENT STAFF, AND OUR COLLEAGUES WILL
10 BE OUT CIRCULATING, AND CERTAINLY, THIS WOULD BE A KEY PART OF
11 THE PITCH, ESPECIALLY IN THE SPRING PART OF THE YEAR, WHEN THE
12 ACTIVE RECRUITMENT STARTS, AND THEN JUST ON THE FIRST SET OF
13 RECOMMENDATIONS, LIKE, 100%, LIKE, WE GO INTO THE PUBLIC
14 SCHOOL DISTRICTS AND MAKE SURE THAT EQUITY PRIORITY SCHOOLS IN
15 PARTICULAR ARE BEING SPOKEN WITH, AND WE DID HAVE A LOT,
16 OAKLAND UNIFIED SCHOOL DISTRICT, SAN FRANCISCO PUBLIC
17 PARTICIPANTS AND WE DIDN'T HAVE COMPREHENSIVE PUBLIC
18 PARTICIPATION. AND I THINK THAT'S WHERE BOTH WITH THOSE
19 COMMUNITIES AND WITH PEOPLE WITH DISABILITIES WE WOULD REALLY
20 BENEFIT FROM POLICY ADVISORY COUNCIL MEMBERS, SPREADING WORD
21 THROUGH THEIR NETWORK HELPING US MAKE CONNECTIONS AND WE'LL BE
22 BACK HERE TO REMIND YOU OF IT EARLY NEXT YEAR WHEN THE NEXT
23 CYCLE STARTS. THAT'S SUCH A CRUCIAL PART OF WHAT WE BRING TO
24 THE TABLE ARE THE RELATIONSHIPS AND TRUST THAT YOU BRING IN
25 BRINGING TO THE PARTNERSHIPS. WHO IS UP NEXT? DWAYNE?



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1

2 **DWAYNE HANKERSON:** I WANT TO MAKE A COMMENT. ACROSS ALL OF THE
3 SPECTRUMS OF THE GROUPS THAT YOU RECRUITED FOR, I THINK A
4 BOTTOM LINE EFFORT THAT YOU GUYS MADE TO INTRODUCE PEOPLE TO
5 PUBLIC SERVICE IS A VERY, VERY IMPORTANT THING. BECAUSE, EVEN
6 IF THEY DON'T CHOOSE TO WORK IN THE TRANSPORTATION INDUSTRY,
7 KNOWING WHAT PUBLIC SERVICE DOES FOR OUR COMMUNITIES, AND HOW
8 WE CAN GROW OUR COMMUNITIES THROUGH PUBLIC SERVICE IS VERY
9 IMPORTANT. SO, THAT MESSAGE RIGHT THERE WILL HELP US GROW.
10 IT'S A MESSAGE THAT MTC IS TRYING TO GET OUT. YOU KNOW, THAT
11 EVERYBODY NEEDS TO BE INCLUDED. AND I WANTED TO MAKE THAT
12 COMMENT, AND I WANTED TO THANK YOU FOR THAT. THANK YOU.

13

14 **KY-NAM MILLER:** THANK YOU. CHRISTINE, GO AHEAD. SORRY.

15

16 **CHRISTINE FITZGERALD:** ONE OTHER IDEA THAT OCCURRED TO ME AS
17 FAR AS OUTREACH, I CAN'T SAY EVERY SINGLE SCHOOL, BUT PROBABLY
18 EVERY SINGLE SCHOOL IN THE COUNTY -- IN THE REGION, I SHOULD
19 SAY -- AS A COLLEGE RECRUITMENT DAY, WHERE THEY BRING IN
20 DIFFERENT COLLEGES TO DO TABLING. AND THAT THEN MAY BE A WAY
21 TO REACH TO THE SCHOOL, TO THE KIDS. BECAUSE, YOU KNOW, YOU
22 HAVE TO KIND OF THINK OUTSIDE OF THE BOX, AND WE'RE, YOU KNOW,
23 YOU'RE GOING TO BE IN A HOME FIELD OF COLLEGES, IT DOESN'T
24 HURT TO PUT YOURSELF OUT THERE IN THAT RESPECT.

25



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1 **KY-NAM MILLER:** THAT'S REALLY HELPFUL. IN GROWING UP IN
2 BERKELEY, I TRYING TO WHAT IF THIS PROGRAM HAD EXISTED BACK IN
3 THE '90S, IF MTC HAD EXISTED, IT WOULDN'T TAKE ME SO LONG TO
4 FIND THIS PLACE AND I LOVE WORKING WITH EACH OF YOU. AND KIDS
5 CAN SEE THEIR FUTURE. KRISTINE GOTUACO WENT THROUGH THE
6 INTERNSHIP EXPERIENCE AND IS NOW SERVING ON THE COUNCIL AND
7 THOSE STORIES ARE HELPFUL. JOHN?

8

9 **JOHN KANNEGIESER:** I APPRECIATE THE REQUEST FOR OUTREACH, THERE
10 ARE GROUPS DIVERSE ASSOCIATIONS, VIA WEB TECHNOLOGY TO REACH
11 OUT AND HOPEFULLY WE CAN DO MORE IN-PERSON VISITS. WE ALSO TRY
12 TO REACH OUT TO COMMUNITY COLLEGES DURING THIS TIME FOR THE
13 SUMMER COLLEGE INTERNSHIP AND UNFORTUNATELY I DIDN'T GET THE
14 NUMBERS THAT I WAS HOPING IF YOU AND I NEED TO RESEARCH WHY.
15 WHY DIDN'T WE GET MORE COMMUNITY COLLEGE INTEREST FROM
16 STUDENTS, FROM THE COMMUNITY.

17

18 **CHRISTINE FITZGERALD:** WITH THE OUTREACH TO HIGH SCHOOLS AND
19 JR. HIGH AS WELL.

20

21 **JOHN KANNEGIESER:** ALSO FOR THE COLLEGES.

22

23 **CHAIR, ILAF ESUF:** ANYTHING TO ADD CHRISTINE?

24

25 **CHRISTINE FITZGERALD:** NO.



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1

2 **CHAIR, ILAF ESUF:** I DON'T SEE ANY OTHER HAND RAISED. I JUST
3 WANTED TO ASK IF YOU GUYS WERE ABLE TO REACH OUT PROMISE
4 PROGRAMS. I KNOW SOME STUDENTS WHO PARTICIPANT ARE LOW-INCOME
5 AND THOSE EQUITY GROUPS WE'RE INTERESTED IN REACHING OUT TO,
6 THE RICHMOND PROMISE PROGRAM HAS CONNECTIONS TO HIGH SCHOOL
7 AND COLLEGE STUDENTS ESPECIALLY COMMUNITY COLLEGE AND THEY'RE
8 LOOKING FOR CAREER PATHWAYS IF WE WERE ABLE TO GET A STIPEND
9 OR BUDGET OF SOME SORT TO PAY THEM FOR THE INTERNSHIP AND IF
10 WE'RE ABLE TO CONNECT WITH THOSE GROUPS THAT COULD ALSO BE
11 ANOTHER WAY TO REACH OUT TO THOSE FOLKS.

12

13 **JOHN KANNEGIESER:** I DID REACH OUT TO THE STUDENTS, BUT NOT FOR
14 THE COLLEGE PIECE. I WOULD LOVE TO GET MORE INFORMATION. I'LL
15 GOOGLE IT AFTER THIS MEETING.

16

17 **CHAIR, ILAF ESUF:** THANK YOU. I'M CONNECTED TO OAKLAND RICHMOND
18 SO IF YOU NEED INTRODUCTIONS, I WOULD BE HAPPY TO INTRODUCE.

19

20 **KY-NAM MILLER:** OAKLAND JUST GOT A BIG JOLT, RIGHT, FROM THE
21 FEDS, KAMALA HARRIS [INDISCERNIBLE].

22

23 **CHAIR, ILAF ESUF:** YEAH. WE GOT TO HEAR HER SPEAK, WHICH IS
24 REALLY GREAT. WITH THAT IF THERE ARE NO FURTHER COMMENTS.
25 WE'LL MOVE TO NEW BUSINESS



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1

2 **CLERK OF THE BOARD:** THERE WAS WRITTEN CORRESPONDENCE ON THE
3 ITEM AND IT WAS POSTED ONLINE AND DISTRIBUTED. THERE ARE
4 MEMBERS OF THE PUBLIC WITH A RAISED HANDS.

5

6 **CHAIR, ILAF ESUF:** THANK YOU. ANYONE ELSE HAVE ANYTHING TO
7 SHARE? ALL RIGHT. I THINK WE CAN ADJOURN EARLY. THANK YOU
8 EVERYONE. AND WE WILL SEE YOU AT THE NEXT MEETING, WHICH IS
9 SEPTEMBER --

10

11 **HOWARD WONG:** OH, I HAD A --

12

13 **CLERK OF THE BOARD:** WE HAVE ONE PUBLIC COMMENT.

14

15 **HOWARD WONG:** I JUST HAD AN IDEA FOR POSSIBLE NEW BUSINESS I
16 JUST THOUGHT ABOUT. ALL OF THE TRANSIT AGENCIES IN THE COMING
17 YEARS ARE ALL FACING SEVERE BUDGETARY PROBLEMS, AS FARE
18 RECOVERY IS STILL NOT EXPECTED TO REACH PREPANDEMIC LEVELS.
19 SO, ALL OUR TRANSIT AGENCIES, SOME OF THEM ARE FACING
20 FINANCIAL CLIFFS. AND POTENTIAL SERVICE CUTS, WHICH OBVIOUSLY
21 WILL IMPACT MANY LOW-INCOME COMMUNITIES, THE DISABILITY
22 COMMUNITY. SO, I THOUGHT MAYBE WE SHOULD START THINKING ABOUT,
23 YOU KNOW, THAT, PRIOR TO THAT HAPPENING BEFORE ALL THE FEDERAL
24 AND STATE FUNDS, COVID FUNDS, DRY UP. SO I JUST WANTED TO
25 OFFER THAT AS A POTENTIAL IDEA FOR STAFF TO START, YOU KNOW,



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1 GIVING US A -- SOME THOUGHTS ABOUT WHAT MTC IS PREPARING FOR
2 AND DOING OVERCOME THAT FINANCIAL CRISIS.

3

4 **CHAIR, ILAF ESUF:** REBECCA?

5

6 **REBECCA LONG:** REBECCA LONG DIRECTOR OF LEGISLATION AND PUBLIC
7 AFFAIRS AT MTC. IT'S BEEN GREAT LISTENING TO THE CONVERSATION
8 TODAY. I JUST WANTED TO RESPOND TO THAT COMMENT, HOWARD,
9 BECAUSE IT'S VERY MUCH TOP OF MIND. I THINK AS YOU KNOW, MTC
10 DOES A LOT OF ADVOCACY AT THE STATE AND FEDERAL LEVELS. WE
11 HAVE PLAYED A REALLY BIG ROLE IN TRYING TO SECURE AND
12 SUCCESSFULLY SECURING THE COVID RELIEF MONEY THAT HAS BEEN
13 SUSTAINING TRANSIT SERVICE THROUGHOUT COVID, AND YOU'RE RIGHT,
14 WE'RE VERY CONCERNED LOOKING AT THOSE FISCAL CLIFFS,
15 PARTICULARLY FOR BART AND MUNI WHERE IT'S VERY SIGNIFICANT.
16 AND, YOU KNOW, THAT'S SOMETHING WE'RE GOING TO BE WORKING ON
17 WITH TRANSIT OPERATORS OVER THE NEXT FEW MONTHS IS THINKING
18 ABOUT WHAT OPTIONS MIGHT BE, INCLUDING POTENTIALLY SOME STATE
19 FUNDING. IT'S NOT JUST A BAY AREA PROBLEM. YOU KNOW, SOUTHERN
20 CALIFORNIA HAS HAD A FASTER RECOVERY THAN THE BAY AREA, IN
21 TERMS OF RIDERSHIP, BUT THEY'RE STILL LOOKING AT SOMETHING,
22 LIKE, 50% RECOVERY. SO, YOU CAN IMAGINE THAT THEIR BUDGETS ARE
23 ALSO REALLY CHALLENGED. SO JUST KIND OF REST ASSURED THAT THE
24 FUNDING AND ADVOCACY TEAM ARE STRATEGIZING ABOUT THIS AND WILL



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1 BE LIKELY BRINGING SOMETHING INTO OUR 2023 ADVOCACY PROGRAM TO
2 ADDRESS IT.

3

4 **CHAIR, ILAF ESUF:** CHRISTINE?

5

6 **CHRISTINE FITZGERALD:** AS A SIDE BAR, SORT OF, I DON'T KNOW HOW
7 IT FITS IN, BUT THE ORGANIZATION -- WELL, THE GROUP -- LET'S
8 CALL IT A GROUP -- VOICES FOR PUBLIC TRANSPORTATION.ORG, CAN
9 BE JOINED BY ANY NON-PROFIT SBO THAT WANTS TO PARTICIPANT IN
10 AND RAISE CONSCIOUSNESS AROUND EQUITABLE TRANSPORTATION, BOTH
11 FIXED ROUTE AND PARATRANSIT.

12

13 **CHAIR, ILAF ESUF:** THANK YOU SO MUCH FOR SHARING. ANYONE ELSE
14 HAVE ANYTHING? ANY HAND RAISED THAT I'M NOT SEEING? ALL RIGHT.
15 WITH THAT, WE WILL ADJOURN. SEE YOU GUYS ON THE 22nd OF
16 SEPTEMBER FOR OUR NEXT MEETING. THANK YOU EVERYONE.

17 [ADJOURNED]

18



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