



Metropolitan Transportation Commission

Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Meeting Agenda

Executive Committee

MTC Executive Committee Roster:

Alfredo Pedroza, Chair Nick Josefowitz, Vice Chair

*Carol Dutra-Vernaci, Federal D. Glover, David Rabbitt, Jim
Spering, Vacant, Vacant*

Friday, February 10, 2023

9:00 AM

REMOTE

The MTC Executive Committee is scheduled to meet on Friday, February 10, 2023 at 9:00 a.m., in the Bay Area Metro Center (REMOTE). In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with Assembly Bill 361's (Rivas) provisions allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants. A Zoom panelist link for meeting participants will be sent separately to committee, commission, or board members.

The meeting webcast will be available at
<https://mtc.ca.gov/whats-happening/meetings/live-webcasts>.

Members of the public are encouraged to participate remotely via Zoom at the following link or phone number:

Attendee Link: <https://bayareametro.zoom.us/j/88433487042>

Or iPhone one-tap: US: +13462487799,,88433487042# or +12532050468,,88433487042#

Or Join by Telephone: (for higher quality, dial a number based on your current location) US:

+1 408 638 0968 or +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 or

+1 312 626 6799 or +1 646 876 9923 or +1 301 715 8592 or

877 853 5247 (Toll Free) or 888 788 0099 (Toll Free)

Webinar ID: 884 3348 7042

International numbers available: <https://bayareametro.zoom.us/j/kSj8wDVe3>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>. Committee members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial "*9". In order to get the full Zoom experience, please make sure your application is up to date.

Members of the public may participate by phone or Zoom or may submit comments by email at info@bayareametro.gov by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

1. Call to Order / Roll Call / Confirm Quorum

A quorum of this Committee shall be a majority of its regular non ex-officio voting members (4).

2. Consent

- 2a. [23-0305](#) Minutes of the January 13, 2023 meeting

Action: Committee Approval

Attachments: [2a 23-0305 2023-01-13 Executive Committee Minutes.pdf](#)

3. Committee Approval

- 3a. [23-0306](#) MTC Resolution No. 4564. Near-Term Regional Network Management (RNM) Framework Recommendations

Regional Network Management (RNM) framework recommendation for Executive Committee review and referral to the Commission for approval. Following Commission approval, staff will develop and present an RNM Implementation Plan for Commission approval, the timing being subject to involvement of the new MTC Executive Director.

Action: Commission Approval

Presenter: Shruti Hari

Attachments: [3a 23-0306 MTC Resolution 4564 RNM Framework Recommendations.pdf](#)
[3a 23-0306 Attachment A RNM Framework Recommendation Key Slides.pptx](#)

4. Public Comment / Other Business**5. Adjournment / Next Meeting**

The next meeting of the MTC Executive Committee will be held on a date, time, and a place duly noticed.

Public Comment: The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Meeting Conduct: If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

Record of Meeting: Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site (mtc.ca.gov) for public review for at least one year.

Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

可及性和法令第六章: MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日內告知，以滿足您的要求。

Acceso y el Titulo VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 23-0305 **Version:** 1 **Name:**
Type: Minutes **Status:** Committee Approval
File created: 1/31/2023 **In control:** Executive Committee
On agenda: 2/10/2023 **Final action:**
Title: Minutes of the January 13, 2023 meeting
Sponsors:
Indexes:
Code sections:
Attachments: [2a 23-0305 2023-01-13 Executive Committee Minutes.pdf](#)

Date	Ver.	Action By	Action	Result
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Subject:
Minutes of the January 13, 2023 meeting

Recommended Action:
Committee Approval



Metropolitan Transportation Commission Meeting Minutes

Bay Area Metro Center
375 Beale Street
San Francisco, CA 94105

Executive Committee

MTC Executive Committee Roster:

Alfredo Pedroza, Chair Nick Josefowitz, Vice Chair

*Carol Dutra-Vernaci, Federal D. Glover, David Rabbitt, Jim
Spering, Vacant, Vacant*

Friday, January 13, 2023

9:00 AM

REMOTE

Call Meeting to Order

1. Roll Call / Confirm Quorum

Present: 6 - Commissioner Dutra-Vernaci, Commissioner Glover, Vice Chair Josefowitz, Chair Pedroza, Commissioner Rabbitt and Commissioner Spering

2. Consent Calendar

Upon the motion by Commissioner Dutra-Vernaci and seconded by Commissioner Rabbitt, the Committee unanimously approved the Consent Calendar by the following vote:

Aye: 6 - Commissioner Dutra-Vernaci, Commissioner Glover, Vice Chair Josefowitz, Chair Pedroza, Commissioner Rabbitt and Commissioner Spering

2a. [23-0092](#) Minutes of the October 26, 2022 meeting

Action: Committee Approval

3. Information

- 3a. [23-0093](#) Recommended Regional Network Management (RNM) Short/Near-Term Framework and Proposed Implementation Plan and Evaluation Framework

The Commission will be provided an update on the Network Management Business Case and an initial RNM framework recommendation, as discussed with the Executive Committee earlier in the month. Staff plans to seek Commission approval of the RNM framework in February, followed by approval of the Implementation Plan in a subsequent month.

Action: Information

Presenter: Guy Wilkinson, KPMG, and Alix Bockelman

Written correspondence was received from Rebecca Saltzman and Janice Li of BART, Network Management Business Case Advisory Chair and Vice Chair Denis Mulligan and Alicia John-Baptiste, Randi Kinman (Policy Advisory Council Chair), Joint letter from: TransForm, CA Council of the Blind, Seamless Bay Area, and Center for Independent Living, and Ian Griffiths and Adina Levin (Seamless Bay Area).

The following members of the public were called to speak: Bob Powers (BART), Jeff Tumlin (SFMTA), George Spies, Adina Levin (Seamless Bay Area), and Sebastian Petty (SPUR).

4. Public Comment / Other Business

5. Adjournment / Next Meeting

The next meeting of the MTC Executive Committee will be held on a date, time, and a place duly noticed.



Metropolitan Transportation Commission

375 Beale Street, Suite 800
San Francisco, CA 94105

Legislation Details (With Text)

File #: 23-0306 **Version:** 1 **Name:**
Type: Resolution **Status:** Commission Approval
File created: 1/31/2023 **In control:** Executive Committee
On agenda: 2/10/2023 **Final action:**
Title: MTC Resolution No. 4564. Near-Term Regional Network Management (RNM) Framework Recommendations

Regional Network Management (RNM) framework recommendation for Executive Committee review and referral to the Commission for approval. Following Commission approval, staff will develop and present an RNM Implementation Plan for Commission approval, the timing being subject to involvement of the new MTC Executive Director.

Sponsors:

Indexes:

Code sections:

Attachments: [3a 23-0306 MTC Resolution 4564 RNM Framework Recommendations.pdf](#)
[3a 23-0306 Attachment A RNM Framework Recommendation Key Slides.pdf](#)

Date	Ver.	Action By	Action	Result
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Subject:

MTC Resolution No. 4564. Near-Term Regional Network Management (RNM) Framework Recommendations

Regional Network Management (RNM) framework recommendation for Executive Committee review and referral to the Commission for approval. Following Commission approval, staff will develop and present an RNM Implementation Plan for Commission approval, the timing being subject to involvement of the new MTC Executive Director.

Presenter:

Shruti Hari

Recommended Action:

Commission Approval

**Metropolitan Transportation Commission
Executive Committee**

February 10, 2023

Agenda Item 3a - 23-0306

Regional Network Management (RNM) Framework Recommendations

Subject:

Regional Network Management (RNM) framework recommendation for Executive Committee review and referral to the Commission for approval. Following Commission approval, staff will develop and present an RNM Implementation Plan for Commission approval, the timing being subject to involvement of the new MTC Executive Director.

Background:

In July 2021, the Task Force approved the Bay Area Transit Transformation Action Plan, which identified specific near-term actions to re-shape the region's transit system into a more connected, more efficient, and more user-focused mobility network, resulting in increased ridership and reduced growth in vehicle miles traveled. The Action Plan sought to drive several transformational outcomes, including: a) simpler, consistent and equitable fare and payment options, b) making transit easier to navigate and more convenient, c) transit services are equitably planned and integrally managed as a unified, efficient and reliable network, d) transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently, and e) use existing resources more efficiently and secure new, dedicated revenue to meet funding needs. As a part of this plan, the Task Force requested that a study be completed to recommend a preferred framework for Regional Network Management that would be feasible, fundable and one that will improve our regional transit network with more connectivity and customer amenities, and achieve the desired outcomes mentioned above.

Accordingly, in December 2021, the MTC Commission authorized a Network Management Business Case Evaluation to assess and recommend a preferred regional network management framework in a format that sets in place an adaptable structure to achieve near-term and longer-range regional transit goals and identify next steps to achieve implementation.

To support this assessment and ensure that key stakeholders were involved in the process, MTC established a 14-member Advisory Group made up of transit operators and stakeholders to review the analysis and recommendations. This project evaluation included two actions by the MTC Commission, initially to select the evaluation consultant, followed by final action on the consultants' recommendations. For further details on the project evaluation and process, please

refer to: <https://mtc.ca.gov/about-mtc/committees/interagency-committees/network-management-business-case-advisory-group>.

RNM Evaluation and Framework Recommendation

The consultant team led by VIA – A Perkins Eastman Studio (VIA) conducted a current and future state assessment of initial regional transit focus areas (RNM functional areas) and developed a recommended RNM framework they felt would best support transit operations and meet the needs of the Bay Area travelling public. The consultant team recommended a Short/Near-Term RNM Framework, a Proposed 180 Day Implementation Plan and Evaluation Framework for longer term evolution.

These recommendations received strong support from the Advisory Group and the feedback was that the proposed RNM framework provides a thoughtful approach to advancing the integration of our region's transit system in a manner that will benefit customers in the near term, while also providing the flexibility to adapt and evolve over time. The highlights of the framework are that it provides a dedicated forum and staff resourcing to address regional transit needs and empowers a decision-making structure that leverages the existing authorities of the MTC Commission and individual transit agencies to implement needed customer improvements quickly. Moreover, it harnesses the expertise of the transit general managers and elevates the voice of the customer and its importance throughout the framework. Finally, the Near-Term RNM structure also provides flexibility to evolve and strengthen over time, allowing the Commission to understand what works well and what changes may be needed as we navigate the years ahead.

As a reminder, staff presented an update on the project and the Near-Term RNM framework recommendation with key considerations for Executive Committee and Commission review in January and received supportive comments and input that is reflected in the recommendation before you today.

MTC Resolution No 4564 would formalize policy support for the RNM framework recommendation and includes the following key elements: a) Mission & Vision, b) Regional Transit Initial Focus Areas, c) Near Term Framework Elements, d) Proposed Roles and

Committee Composition, and e) Performance, Progress and Long-term Evolution of the RNM (Key Performance Indicators and Recurring Reviews). MTC Resolution No. 4564 may be revised in the future to accommodate evolution of the RNM structure as needed over the longer term.

Issues:

In consideration of feedback received in January, staff recommend that the Commission approve and move forward with the RNM Framework recommendation as proposed by the consultants, with the three areas noted below warranting refinement and additional consideration under the RNM Implementation Plan.

Implementation Timeline –Staff recommend being ambitious but realistic when developing the Implementation Plan for the RNM, and timing the launch of the plan with the involvement of the new MTC Executive Director. Additionally, staff suggests aligning the Implementation Plan with the agency budget process and any other near-term organizational changes that may be under consideration to optimize resources and minimize disruption. This will help to ensure that the RNM implementation is well coordinated and adequately funded.

Funding and Resource Confirmation - Staff recommend ensuring a firm funding approach before standing up the RNM, that can be the bridge until a new, ongoing funding source becomes available. While the near-term funding need is anticipated to be \$1-\$2 million annually, staff will continue to analyze options that would involve MTC making meaningful contributions and distributing remaining need equitably across operators in a way that does not impact services provided by them.

Outreach to Transit Boards – Staff will continue to engage with transit agency boards and provide information about the RNM framework and Implementation Plan. The Implementation Plan will further detail how and on what timeline support for the RNM will be formalized with operator boards.

Next Steps:

Should the Commission approve the RNM Framework Recommendation in February, an RNM Implementation Plan to guide important activities to stand up the Near-Term RNM will be developed and brought forward for Commission consideration and approval with the timing being subject to the participation of the new MTC Executive Director.

Recommendation:

Staff recommend that the Executive Committee refer MTC Resolution No. 4564 to the Commission for approval.

Attachments:

- Attachment A: Regional Network Management Framework Recommendation – Key Slides
- Attachment B: MTC Resolution No. 4564



Alix A. Bockelman

Date: February 22, 2023
W.I.: 1621
Referred by: EXEC

ABSTRACT

MTC Resolution No. 4564

This resolution approves policy support for the Regional Network Manager, a framework that sets in place an adaptable structure to achieve near term and longer-range regional transit goals.

In July 2021, the Task Force approved the Bay Area Transit Transformation Action Plan, which identified specific near-term actions to re-shape the region's transit system into a more connected, more efficient, and more user-focused mobility network, resulting in increased ridership and reduced growth in vehicle miles traveled. One of the actions called for an assessment of a preferred framework for Regional Network Management. A 14-member Network Management Business Case Advisory Group (NMBCAG) made up of transit operators and stakeholders was established to guide the analysis and recommendations.

This resolution contains the following attachments:

Attachment A – Regional Network Management Framework

Further discussion of this subject is contained in the Executive Committee Commission memoranda dated February 10, 2023.

Date: February 22, 2023

W.I.: 1621

Re: Policy Support for Regional Network Management Framework

METROPOLITAN TRANSPORTATION COMMISSION

RESOLUTION NO. 4564

WHEREAS, the Metropolitan Transportation Commission (MTC) is the regional transportation planning agency for the San Francisco Bay Area pursuant to California Government Code Section 66500 et seq.; and

WHEREAS, MTC is the federally designated Metropolitan Planning Organization (MPO), pursuant to Section 134(d) of Title 23 of the United States Code (USC) for the nine-county San Francisco Bay Area region (the Bay Area or region); and

WHEREAS, MTC convened the Blue Ribbon Transit Recovery Task Force (Task Force) in 2020 and 2021 to respond to the COVID-19 pandemic and the impacts to transit; and

WHEREAS, the Task Force developed and endorsed the Transit Transformation Action Plan (Action Plan) in July 2021, which identifies near-term actions needed to achieve a more connected, efficient, and user-focused mobility network across the Bay Area and beyond and the Action Plan was received and accepted by MTC in September 2021; and

WHEREAS, the Action Plan called for a Regional Network Management (RNM) Assessment for Bay Area Transit and establishment of a Network Management Business Case Advisory Group to guide the assessment; and

WHEREAS, a Regional Network Management Framework is being recommended to improve the Bay Area's regional transit network, and achieve the desired near-term outcomes in the Action Plan and longer-range regional transit goals as identified in Attachment A, incorporated herein as though set forth at length; and

WHEREAS, the Regional Network Management Framework is an initial structure that may evolve over time towards a longer term transformation;

RESOLVED, that MTC expresses policy support for the Regional Network Management Framework set forth in Attachment A; and be it further

RESOLVED, that MTC directs staff to develop an Implementation Plan meant to set forth a comprehensive process to guide the respective agencies as we move forward to implement the RNM framework.

METROPOLITAN TRANSPORTATION COMMISSION

Alfredo Pedroza, Chair

The above resolution was entered into by the Metropolitan Transportation Commission at a regular meeting of the Commission held in San Francisco, California, and at other remote locations, on February 22, 2023.

Date: February 22, 2023
W.I.: 1621
Referred by:

Attachment A
Resolution No. 4564
Page 1 of 3

Attachment A Regional Network Management Framework

I. Mission and Vision

Anchoring the Regional Network Management (RNM) framework are mission and vision statements.

Mission: To drive transformative improvements in the customer experience for regional Bay Area transit

Vision: To advance regional goals in equity, livability, climate, and resiliency through a unified regional transit system that serves all Bay Area populations

II. Regional Transit Initial Focus Areas

The RNM focus is centered on delivering operational changes that will directly benefit present and future customers. An initial set of focus areas has been defined as:

Focus Area (Functional Areas)	Regional Role
Fare Integration Policy	<ul style="list-style-type: none">• Set the regional vision• Establish regional policies• Establish policy implementation plans, including the identification of funding
Wayfinding and Mapping	<ul style="list-style-type: none">• Set the regional vision• Establish regional policies (e.g., design standards, compliance requirements)• Establish policy implementation plans, including the identification of funding• Deliver centralized procurement, where relevant
Accessibility	<ul style="list-style-type: none">• Embed accessibility within each of the other functional area plans• Define a regional vision for paratransit operations• Identify improvements needs re: implementation of paratransit policies and requirements• Establish a regional implementation plan
Bus Transit Priority (BTP)	<ul style="list-style-type: none">• Set the regional vision• Define BTP corridors and identify needs / initiatives

Focus Area (Functional Areas)	Regional Role
	<ul style="list-style-type: none"> • Serve as the central coordination point for state, county, and city stakeholders • Establish policy implementation plans, including the identification of funding
Rail Network Management	<ul style="list-style-type: none"> • Set the vision for the regional rail network • Translate regional vision into regional implementation plan (project prioritization, sequencing, integration points, project funding, delivery approach, etc.)
Connected Network Planning (CNP)	<ul style="list-style-type: none"> • Identify critical regional transit gaps to create the CNP • Establish and create data tools for regional planning • Identify funding priorities and establish service standards • Draft changes to Countywide Transportation Plan guidelines, as needed

III. Near term Framework Elements

Element	Description
Regional Visioning Element	Leverage existing regional purview and planning capabilities to help set the regional vision for transit in the Bay Area and drive the direction of the RNM.
Steering Element	Council comprised GM-level Operator and MTC representatives who understand transit operations and can represent the interests of their stakeholders and provide leadership and critical input on regional policies.
Administration/ operational elements	Staff, temporary or longer-term groups comprised of a broad range of representatives, including Operators, stakeholders, and subject matter experts, that will help complete analysis and develop policy recommendations / options.

IV. Proposed Roles and Committee Composition

The near-term RNM structure is customer focused, structured for scale and balances short term momentum with long-term transformation. It is proposed to be made up of the following, subject to further action and refinement through the Implementation Plan:

MTC RNM Committee

- A committee of the Commission
- Leverage existing regional purview and planning capabilities to help set the regional vision for transit in the Bay Area and drive the direction of the RNM.
- 8 voting seats for Commission Members

- 2 non-voting seats for transit agency board members
- 1 non-voting seat for a state appointee

Customer Advisory Committee

- Group of stakeholders who represent the customer and can help inform decision-making with the customer in mind.
- Elevated Transit Transformation Action Plan (TAP) Sub-Committee with potential refinements to membership to better support the mission and vision of the RNM.
- Eight (8) members from MTC's Policy Advisory Council
- Nine (9) stakeholder representatives

RNM Council

- Council comprised of GM-level Operators and MTC representatives who understand transit operations and can represent the interests of their stakeholders and provide leadership and critical input on regional policies.
- MTC Executive Director to assemble the Council with anticipated participants including large and small operator General Managers/ CEOs.

V. Performance, Progress, and Long-term Evolution

Key Performance Indicators: To support continuous improvement, Key Performance Indicators (KPIs) will be established to track RNM performance.

- Benefits KPIs: KPIs to track the achieved benefits of regional transit and inform regional transit policy decisions.
- Program KPIs: KPIs to monitor the performance of the RNM and inform the evolution of the RNM.
- KPIs should be tracked and reported on through program performance structures and KPIs themselves would be reviewed and updated periodically.

Recurring Review: Every two years, the KPIs should be revisited and refined through a formal review. The review will consider progress made and drive the long-term evolution of the RNM framework through:

- Establishing leadership roles and scaling support elements to meet changing priorities.
- Establishing and expanding regional tools to drive standardization and improve efficiency.
- Refining and updating processes to meet changing needs or goals and enhance incentives to support process implementation.
- Enhancing agency authorities to align decision-making capabilities with regional goals.

An aerial, high-angle view of a modern urban transit hub. A light rail train with blue and white cars is stopped at a station platform on the right. A white bus with blue accents is stopped at a bus stop in the center. The street is wide and paved, with many pedestrians walking on sidewalks and crossing the street. There are trees, modern buildings, and streetlights. The scene is bright and sunny.

Regional Network Management (RNM)

ATTACHMENT A - REGIONAL NETWORK MANAGEMENT (RNM) FRAMEWORK
RECOMMENDATION

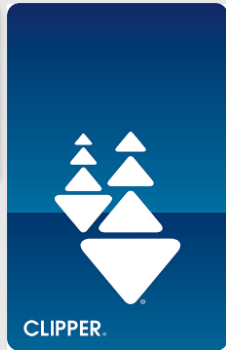
MTC Executive Committee

February 10, 2023 - 9 a.m.

Transit Transformation Action Plan –Desired Outcomes

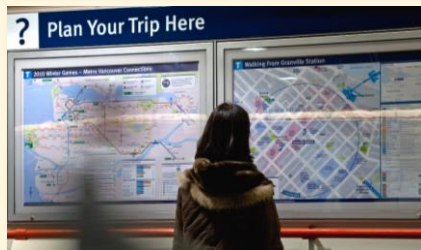
I. Fares and Payment

Simpler, consistent, and equitable fare and payment options.



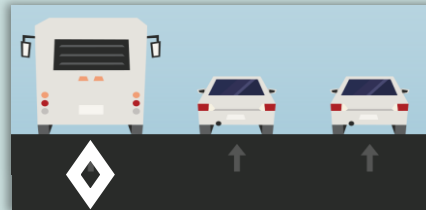
II. Customer Information

Make transit easier to navigate and more convenient.



III. Transit Network

Transit services managed as a unified, efficient, and reliable network.



IV. Accessibility

Transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently.



V. Funding

Use existing resources more efficiently and secure new, dedicated revenue to meet funding needs.



MTC Resolution 4564

- Approves Policy Support for RNM Framework
- Includes following key elements of the RNM Framework:
 - I. Mission & Vision
 - II. Regional Transit Initial Focus Areas
 - III. Near-Term RNM Framework Elements
 - IV. Proposed Roles and Committee Composition
 - V. Performance, Progress and Long-term Evolution

I. Regional Network Management (RNM) Mission & Vision

Proposed Mission Statement

(“Core Purpose”)

To drive transformative improvements in the customer experience for regional Bay Area transit

Proposed Vision Statement

(“Why”)

To advance regional goals in equity, livability, climate, and resiliency through a unified regional transit system that serves all Bay Area populations

II. Regional Transit Initial Focus Areas

Fare Integration Policy

- Set the regional vision
- Establish regional policies
- Establish policy implementation plans, including the identification of funding

Wayfinding & Mapping

- Set the regional vision
- Establish regional policies (e.g., design standards, compliance requirements)
- Establish policy implementation plans, including the identification of funding
- Deliver centralized procurement, where relevant

Accessibility

- Embed accessibility within each of the other functional area plans
- Define a regional vision for paratransit operations
- Identify improvements needs re: implementation of paratransit policies and requirements
- Establish a regional implementation plan

Bus Transit Priority

- Set the regional vision
- Define BTP corridors and identify needs / initiatives
- Serve as the central coordination point for state, county, and city stakeholders
- Establish policy implementation plans, including the identification of funding

Rail Network Mgmt.

- Set the vision for the regional rail network
- Translate regional vision into regional implementation plan (project prioritization, sequencing, integration points, project funding, delivery approach, etc.)

Connected Network Planning

- Identify critical regional transit gaps to create CNP
- Establish and create data tools for regional planning
- Identify funding priorities and establish service standards
- Draft changes to Countywide Transportation Plan guidelines, as needed

III. Near-Term RNM Framework Elements

Regional Visioning Element

Leverage existing regional purview and planning capabilities to help set the regional vision for transit in the Bay Area and drive the direction of the RNM

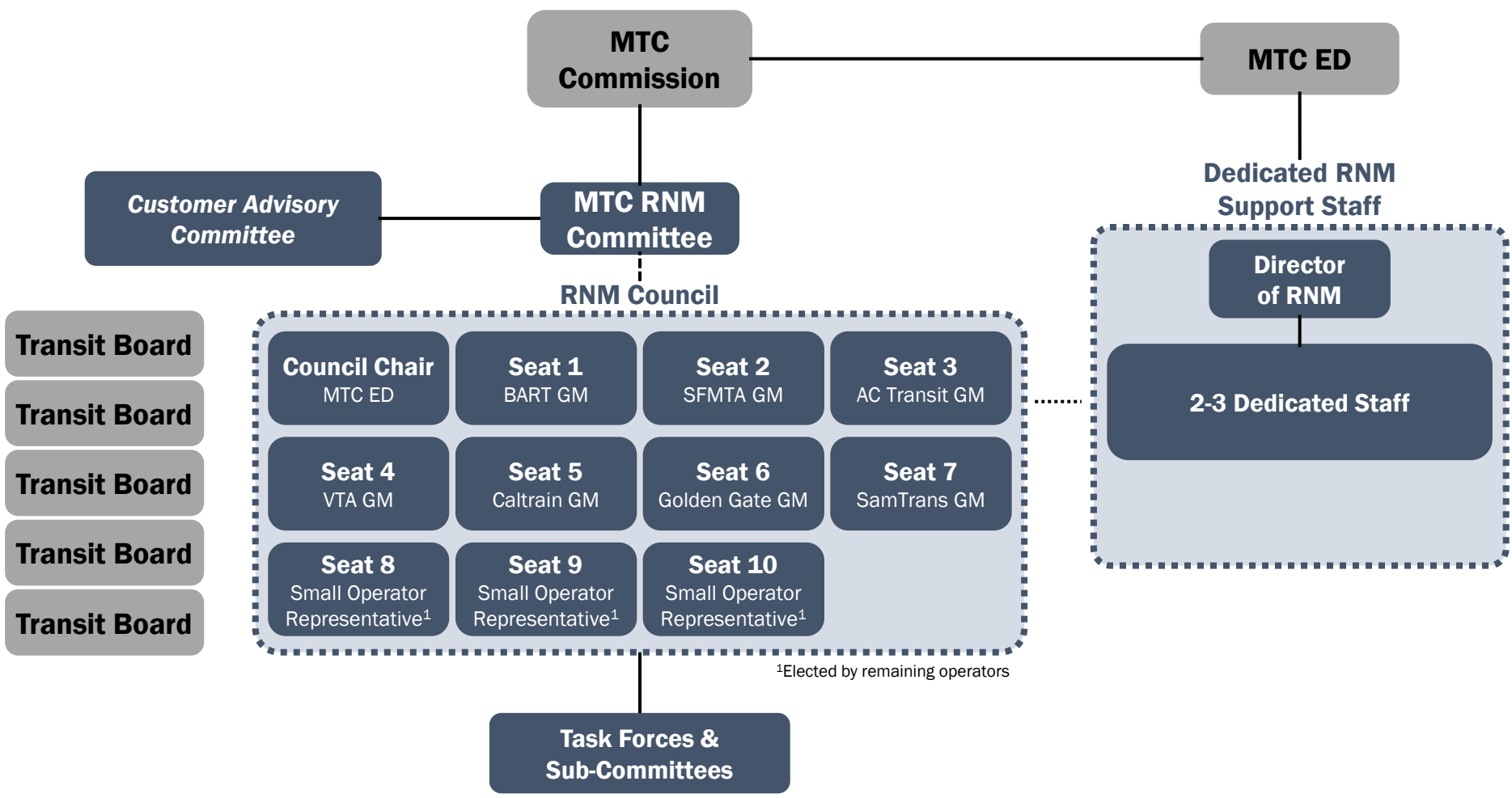
Steering Element

Council comprised GM-level Operator and MTC representatives who understand transit operations and can represent the interests of their stakeholders, and provide leadership and critical input on regional policies

Administrative / Operational Element

Staff, temporary or longer-term groups comprised of a broad range of representatives, including Operators, stakeholders, and subject matter experts, that will help complete analysis and develop policy recommendations / options.

IV. Proposed Roles and Committee Composition



✓ Customer Focused:

- Enables highly inclusive decision making to bring a broad range of perspectives
- Multiple engagement points for the “Voice of the Customer” to prioritize customers in decision making

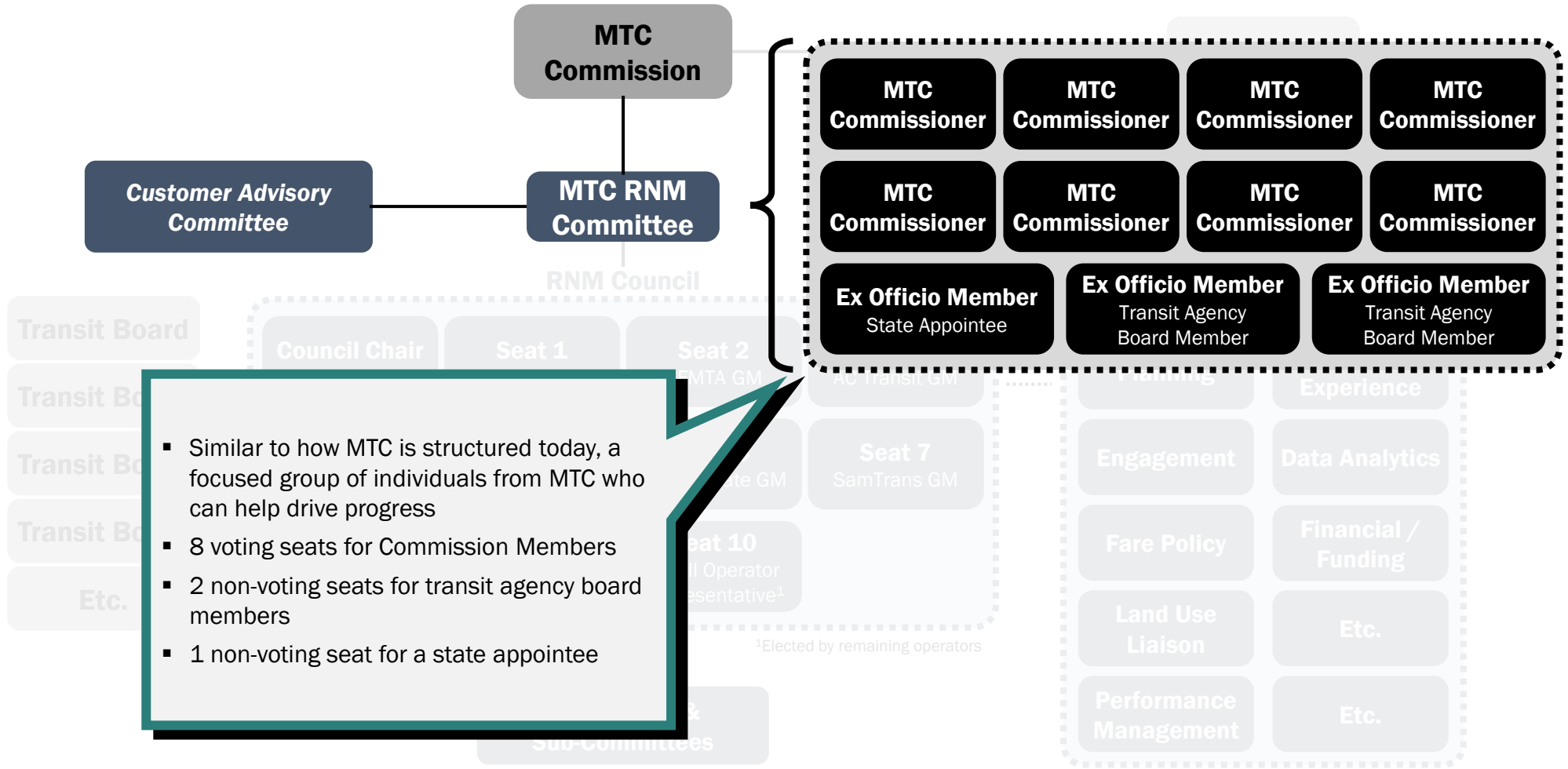
✓ Structured for Scale:

- Team of Dedicated Support Staff can grow over time to provide needed capacity to Operators
- Joint teams, with potential opportunities for seconded staff, enable high quality proposals to reach the Council, driving effective use of GM time
- Task Forces and Sub-Committees can be added or subtracted as regional priorities shift

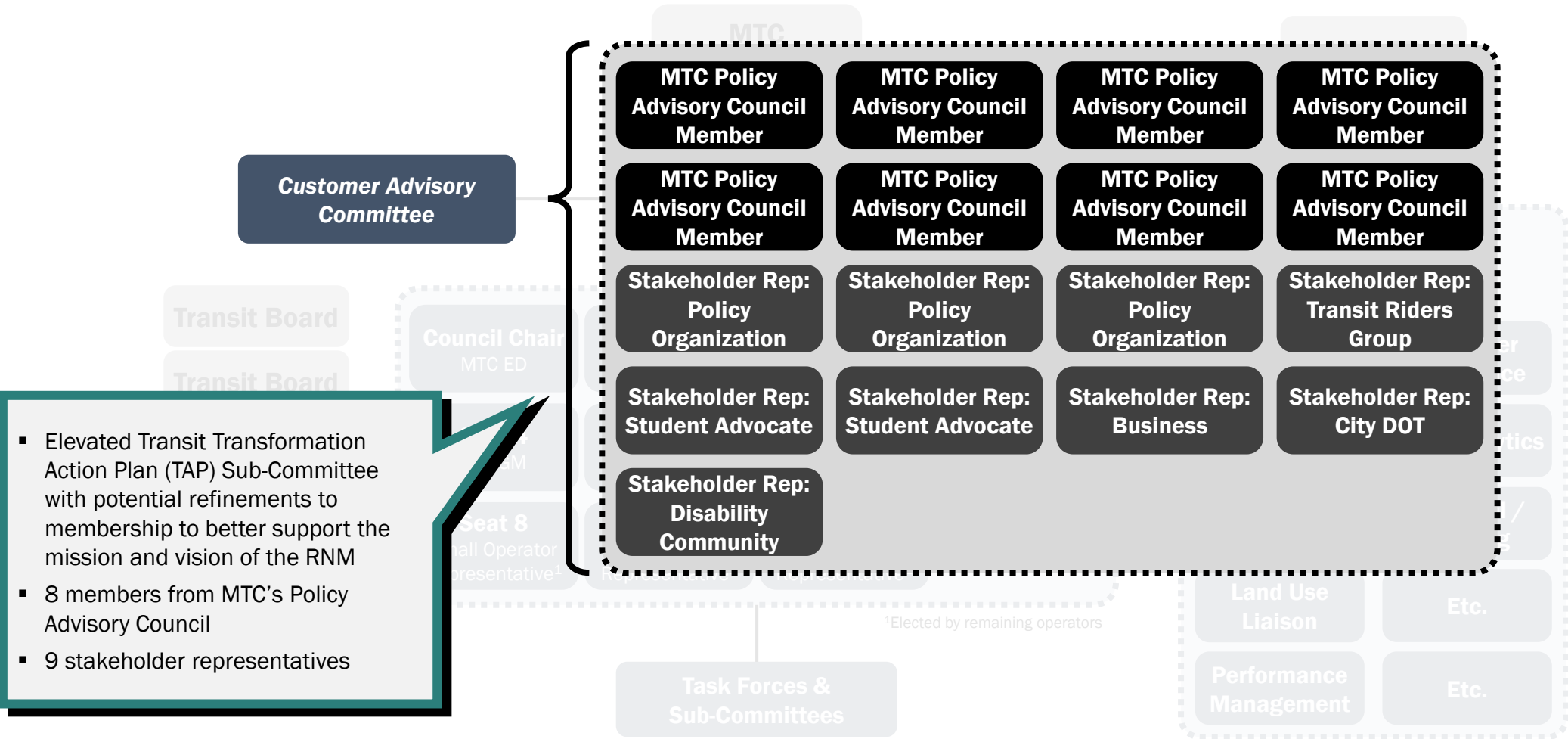
✓ Balances Short-Term Momentum with Long-Term Transformation:

- Allows RNM to be stood up quickly to begin working on priority items, but also allows continuous evolution
- Seeks to drive cost and time effectiveness
- Feasible within current legislative constraints

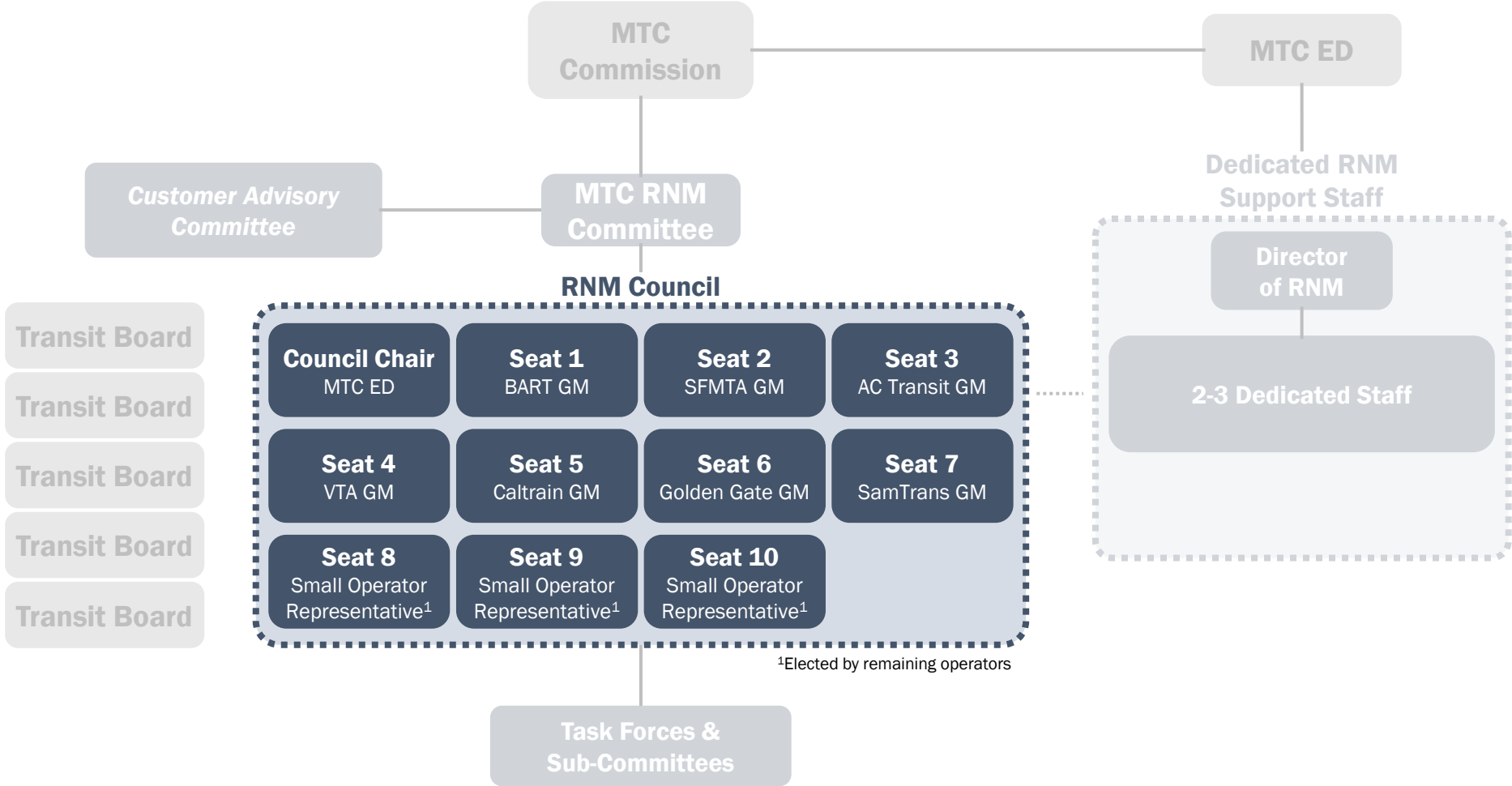
IV. Proposed Roles and Composition: MTC RNM Committee



IV. Proposed Roles and Composition: Customer Advisory Committee



IV. Proposed Roles and Committee Composition: RNM Council



V. Performance, Progress and Long-term Evolution

Performance: To support continuous improvement, KPIs will be established at creation to track RNM performance.

Overall Progress: Every 2 years, the KPIs should be revisited and refined through a formal review.

Short / Near-Term RNM Framework



Establish Leadership & Scale Roles



Establish foundational leadership roles while scaling support elements to meet changing priorities

Establish & Expand Regional Tools



Develop tools and technology to drive standardization and improve efficiency

Refine Processes & Enhance Incentives



Update processes to meet changing needs / goals and enhance incentives to support process implementation

Sharpen Authorities



Enhance agency authorities to align decision-making capabilities with regional goals

Long-Term RNM Framework



Note: Illustrative

Issues – to be addressed in Implementation Plan

Implementation Timeline

Be ambitious but acknowledge transitions: Tie beginning of Implementation Plan (IP) with having new Executive Director (ED) in place.

Strategic alignments for budget and organizational changes: Revise Implementation Plan for establishing Near-Term RNM to align with budget process and other agency organizational changes.

Funding & Resource Confirmation

Confirm funding source and amount to stand up Near-Term RNM until new, ongoing revenue available: Staff recommends ensuring a firm funding approach before standing up the RNM, that can be the bridge until a new, ongoing funding source becomes available. The near-term funding need is anticipated to be \$1-\$2 million annually, staff will continue to analyze options that would involve MTC making meaningful contributions and distributing remaining need equitably across operators in a way that does not impact services provided by them.

Outreach to Transit Boards

Continued Engagement and Outreach: Staff will continue to engage with transit agency boards and provide information about the RNM framework and implementation plan. The Implementation Plan will further detail how and on what timeline support for the RNM will be formalized with operator boards.

Recommendation

- **Staff recommends Executive Committee review and referral of MTC Resolution 4564, approving policy support for Regional Network Management Framework, to the Commission for approval.**
- **Following Commission approval, staff will develop and present an RNM Implementation Plan for Commission approval, the timing being subject to involvement of the new MTC Executive Director.**