



# Metropolitan Transportation Commission

Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Policy Advisory Council Equity & Access Subcommittee

*Ilaf Esuf, Chair*      *Genay Markham, Vice Chair*

#### *Members*

*Christine Fitzgerald, Dwayne Hankerson,  
Gabriela Orantes, Vinay Pimple, Terry Scott,  
Frank Welte, Walter Wilson, and Howard Wong*

#### *Alternates*

*Pamela Campos and Anne Olivia Eldred*

---

Friday, August 26, 2022

11:00 AM

REMOTE

---

In light of Governor Newsom's State of Emergency declaration regarding COVID-19 and in accordance with the recently signed Assembly Bill 361 allowing remote meetings, this meeting will be accessible via webcast, teleconference, and Zoom for all participants. A Zoom panelist link for meeting participants will be sent separately to Equity and Access Subcommittee members.

The meeting webcast will be available at <http://mtc.ca.gov/whats-happening/meetings>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number. Council Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/86168516704>

iPhone One-Tap: US: +13462487799,,86168516704# or +14086380968,,86168516704#

Join by Telephone Dial (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 861 6851 6704

International numbers available: <https://bayareametro.zoom.us/j/86168516704>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

The Policy Advisory Council advises the Metropolitan Transportation Commission on transportation policies in the San Francisco Bay Area, incorporating diverse perspectives relating to the environment, the economy, and social equity.

## 1. Call Meeting to Order / Roll Call / Confirm Quorum

*Quorum: A quorum of this subcommittee shall be a majority of its regular voting members (6).*

## 2. Welcome - Ilaf Esuf, Policy Advisory Council Equity & Access Subcommittee Chair

3. [22-1220](#) Approval of the June 23, 2022 Meeting Minutes  
**Action:** Subcommittee Approval  
**Attachments:** [03\\_07-22-2022\\_Policy\\_Advisory\\_Council\\_Equity\\_and\\_Access\\_Subcommittee](#)
4. [22-1221](#) Blue Ribbon Action Plan Access and Mobility Work Plan Update  
**Action:** Information  
**Presenter:** Drennen Shelton
5. [22-1223](#) College Intern and Norm Mineta Summer Academy Report  
  
Summary of the recruitment, applicant pool, and substance of the summer 2022 college and high school programming at MTC.  
**Action:** Information  
**Presenter:** Kÿ-Nam Miller and John Kannegieser  
**Attachments:** [05i\\_Summary\\_Sheet\\_College\\_Intern\\_Norm\\_Mineta\\_Academy\\_Report.pdf](#)  
[05ii\\_PowerPoint\\_College\\_Intern\\_Norm\\_Mineta\\_Academy\\_Report.pdf](#)  
[5iii\\_QUESTIONS- Agenda Items 5 and 6\\_MTC Policy Advisory Council Equity](#)
6. [22-1222](#) Regional Transit Connection Card  
  
Regional Transit Connection card and Americans with Disabilities Act (ADA) paratransit fare payment updates.  
**Action:** Information  
**Presenter:** Mo Devlin  
**Attachments:** [06i\\_Summary\\_Sheet\\_Regional\\_Transit\\_Connection\\_Card.pdf](#)  
[06ii\\_PowerPoint\\_Regional\\_Transit\\_Connection\\_Card.pdf](#)  
[6iii\\_QUESTIONS- Agenda Items 5 and 6\\_MTC Policy Advisory Council Equity](#)

7. [22-1224](#) Staff Liaison Report from Preceding Meeting

Observations from the previous Policy Advisory Council Equity & Access Subcommittee meeting.

Action: Information

Presenter: Ky-Nam Miller, Staff Liaison

Attachments: [07 August 2022 Staff Liaison Report from Preceding Meeting.pdf](#)

**8. New Business**

*Members of the subcommittee may bring up new business for discussion or addition to a future agenda.*

**9. Public Comments / Other Business**

*Note: The subcommittee will not take action on items not listed on today's agenda.*

*Equity and Access Subcommittee Members and members of the public participating by Zoom wishing to speak should use the "raise hand" feature or dial \*9. When called upon, unmute yourself or dial \*6.*

**10. Adjournment / Next Meeting**

**The next meeting of the Policy Advisory Council Equity and Access Subcommittee will be held Thursday, September 22, 2022 at 1:00 p.m. Any changes to the schedule will be duly noticed to the public.**

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Título VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

---

Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

MTC's Chair and Vice-Chair are ex-officio voting members of all standing Committees.



# Metropolitan Transportation Commission

## Meeting Minutes - Draft

### Agenda Item 3

Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Policy Advisory Council Equity & Access Subcommittee

*Ilaf Esuf, Chair                      Genay Markham, Vice Chair*  
*Members*

*Christine Fitzgerald, Dwayne Hankerson,  
Gabriela Orantes, Vinay Pimple, Terry Scott,  
Frank Welte, Walter Wilson, and Howard Wong*

*Alternates*  
*Pamela Campos and Anne Olivia Eldred*

---

Friday, July 22, 2022

1:00 PM

REMOTE

---

### 1. Call Meeting to Order / Roll Call / Confirm Quorum

**Present:** 11 - Member Pimple, Member Welte, Member Hankerson, Member Wilson, Member Scott, Member Wong, Member Fitzgerald, Member Orantes, Vice Chair Markham, Chair Esuf and (Alternate) Campos  
**Absent:** 1 - (Alternate) Eldred

Policy Advisory Council Members Rich Hedges and Adina Levin were also in attendance.

### 2. Welcome - Ilaf Esuf, Policy Advisory Council Equity & Access Subcommittee Chair

### 3. [22-1145](#) Approval of the June 23, 2022 Meeting Minutes

**Action:** Subcommittee Approval

**Attachments:** [03\\_06-23-2022\\_Policy\\_Advisory\\_Council\\_Equity\\_and\\_Access\\_Subcommittee\\_Meeting\\_Minutes\\_Draft.pdf](#)

Upon the motion by Member Scott and second by Member Hankerson, the June 23, 2022 Meeting Minutes were approved. The motion carried by the following vote:

**Aye:** 8 - Member Pimple, Member Hankerson, Member Scott, Member Wong, Member Fitzgerald, Member Orantes, Vice Chair Markham and Chair Esuf

**Nay:** 1 - Member Welte

**Absent:** 2 - Member Wilson and (Alternate) Eldred

4. [22-1146](#) Blue Ribbon Action Plan Access and Mobility Work Plan Update

**Action:** Information

**Presenter:** Drennen Shelton, MTC and Naomi Armenta, Nelson Nygaard

The following individuals spoke on this item:

Adina Levin;  
Warren Cushman;  
Rich Hedges; and  
Daveed Mandell.

5. [22-1148](#) Express Carpool Check Smartphone App Pilot

Update on MTC's carpool verification smartphone app pilot on Interstate-680 (I-680) Contra Costa Express Lanes.

**Action:** Information

**Presenter:** Chelsea Gamulo, Sarah Burnworth, and Michael Brinton

**Attachments:** [05i Express Carpool Check Smartphone App Pilot Summary Sheet.pdf](#)  
[05ii PowerPoint Express Carpool Check.pdf](#)

Rich Hedges spoke on this item.

6. [22-1147](#) Staff Liaison Report from Preceding Meeting

Observations from the previous Policy Advisory Council Equity & Access Subcommittee meeting.

**Action:** Information

**Presenter:** Ky-Nam Miller, Staff Liaison

**Attachments:** [06i July 2022 Staff Liaison Report from Preceding Meeting.pdf](#)  
[06ii ADMIN-2g-22-0884-Contract-Blue Ribbon Action Plan Access and Mobility Work Plan signed.pdf](#)  
[06iii List of Paratransit Coordinating Councils.pdf](#)

Rich Hedges spoke on this item.

**7. New Business**

**8. Public Comments / Other Business**

Warren Cushman was called to speak.

**9. Adjournment / Next Meeting**

**The next meeting of the Policy Advisory Council Equity and Access Subcommittee will be held Friday, August 26, 2022 at 11:00 a.m. Any changes to the schedule will be duly noticed to the public.**

**Metropolitan Transportation Commission  
Policy Advisory Council Equity and Access Subcommittee**

**August 26, 2022**

**Agenda Item 5**

**College Intern and Norm Mineta Summer Academy Report**

---

**Subject:**

Summary of the recruitment, applicant pool, and substance of the summer 2022 college and high school programming at MTC.

**Background:**

2022 marked the second year of summer youth programming since the pandemic halted the existing college and high school internship programs in 2020. The college internship program has resumed in a hybrid work environment with current college students paired with MTC mentors. The high school program previously placed high schoolers with local transit operators for paid summer internship experiences. The high school program is now a fully remote learning academy where aspiring public servants gain exposure to the dynamic and diverse work of the Bay Area's regional public agencies.

**Issues:**

None identified.

**Attachments:**

- Attachment A: PowerPoint Presentation



# **College Intern and Norm Mineta Bay Area Summer Academy Report**

**Policy Advisory Council Equity & Access Subcommittee**

***August 26, 2022***

**John Kannegieser & Kÿ-Nam Miller**



**METROPOLITAN  
TRANSPORTATION  
COMMISSION**

# Overview

- Review College Mentorship Program
- Review Norm Mineta Bay Area High School Summer Academy
- Future steps
- Questions from the Subcommittee Members

# College Internship/Mentorship Program

- Seven college mentees for summer of 2022
- Regionally and ethnically diverse students
  - Representation from five Bay Area counties including Alameda, San Francisco, San Mateo, Contra Costa and Solano county.
  - 3 Latinx, 2 Caucasian, 1 African American, 1 Asian.
- Strong survey results from mentees
  - 100% rated their experience as very good or excellent
  - 100% rated their experience with their mentor as very good or excellent
  - 100% said they would recommend the mentorship program to their colleagues
  - Area of consideration from some of the mentees was to make the program longer.



ASSOCIATION OF BAY AREA GOVERNMENTS  
METROPOLITAN TRANSPORTATION COMMISSION



BAY AREA  
AIR QUALITY  
MANAGEMENT  
DISTRICT

# Norm Mineta Bay Area Summer Academy



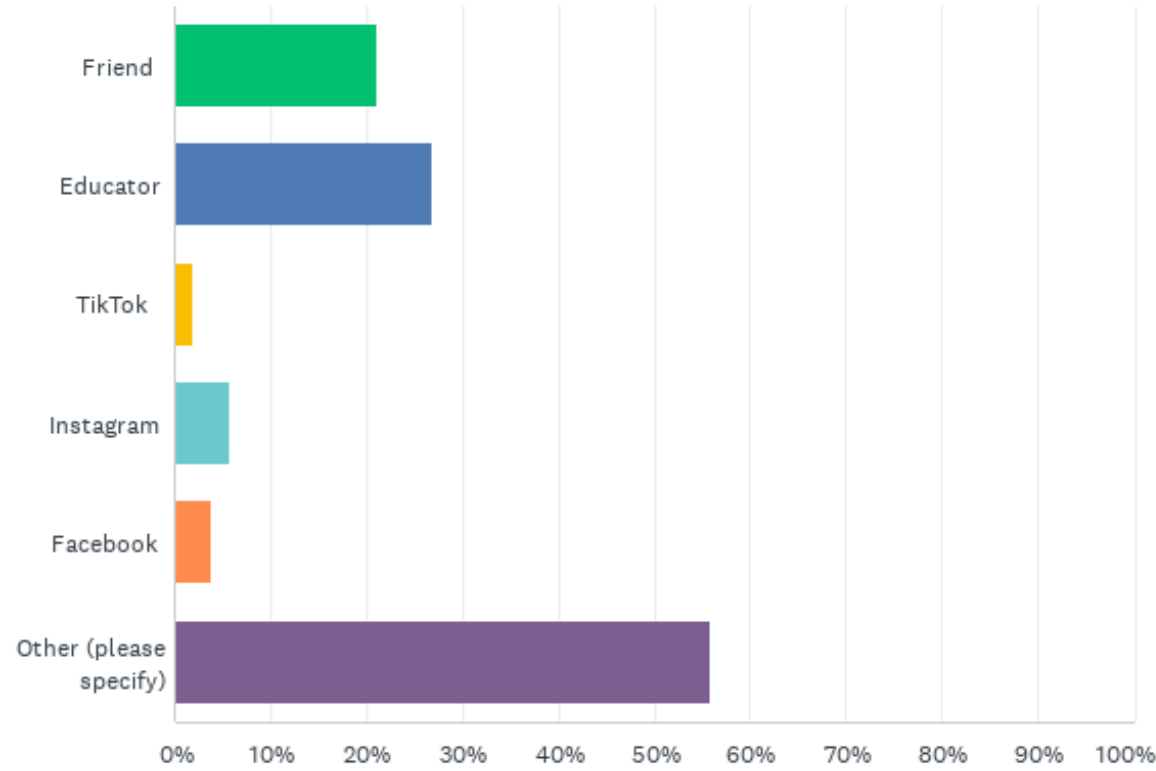
METROPOLITAN TRANSPORTATION COMMISSION

# Norm Mineta Bay Area Summer Academy

- Double the Applicants and Participants from 2021 pilot
  - Recruited from Equity Priority Communities; 78% non-white students
- Highlights included presentations from
  - Therese McMillan, MTC-ABAG Executive Director
  - Amy Worth, MTC Commissioner & former MTC Chair
  - Andrea Warren, Norman Mineta's biographer
  - Eddie Ahn, MTC, BCDC, and SF Commission on Environment Commissioner
  - 10 Professional Staff from Regional Public Agencies
  - Keynote Graduation Speaker Congressman Mike Honda
- Capstone presentations from 50 students

# How they found out about the Academy

Q14 How did you find out about the Academy?

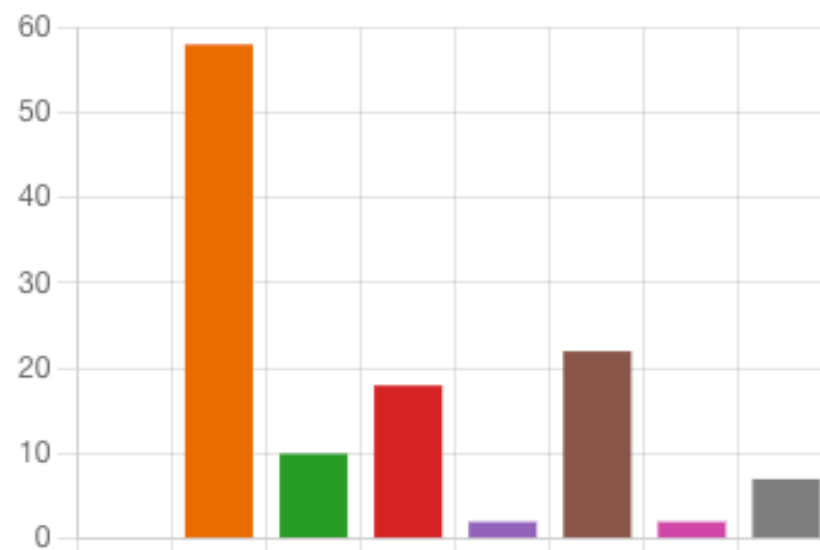


# Applicant Ethic/Racial Identity

14. (Optional): We strive to reach all Bay Area communities. How do you identify ethnically/racially? (Multiple boxes OK. Answers to this question are not taken into consideration for selections.)

[More Details](#)

<span style="color: blue;">●</span> American Indian or Alaska Native	0
<span style="color: orange;">●</span> Asian	58
<span style="color: green;">●</span> Black or African American	10
<span style="color: red;">●</span> Latinx or Hispanic	18
<span style="color: purple;">●</span> Native Hawaiian or Pacific Island...	2
<span style="color: brown;">●</span> White	22
<span style="color: pink;">●</span> Prefer not to share	2
<span style="color: gray;">●</span> Other	7







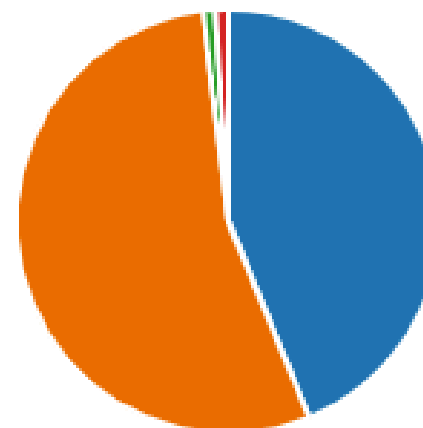
# Applicant Gender Identity

15. (Optional): Gender - how do you identify? (if you prefer to self-describe, please share in the "Other" option)

[More Details](#)

 Insights

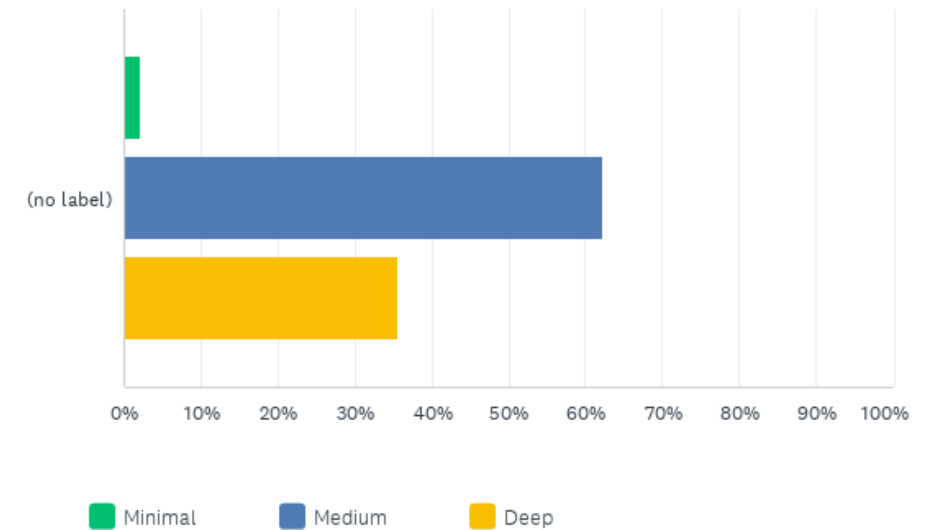
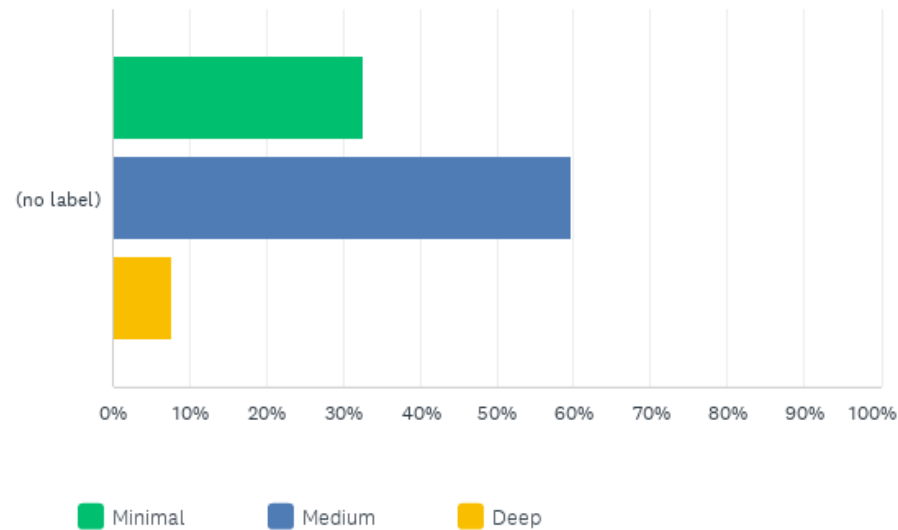
 Woman	46
 Man	57
 Non-binary	1
 Other	1





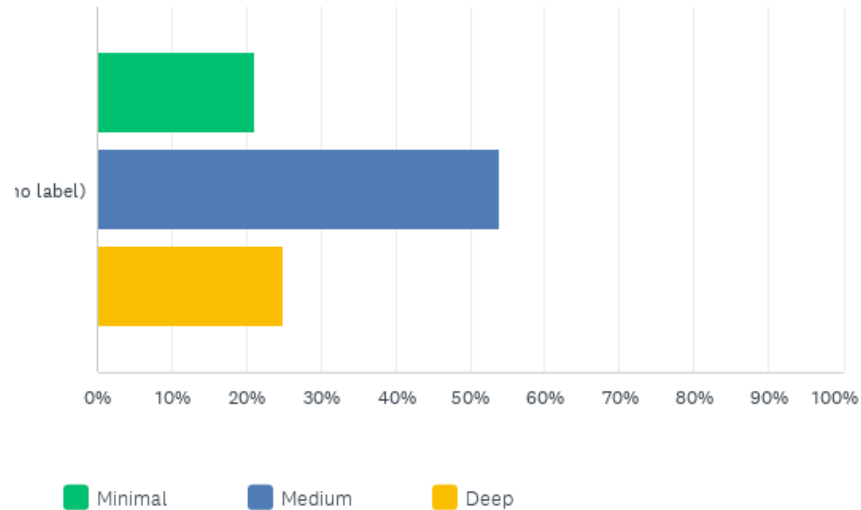
# Students Deepened knowledge of Bay Area Regional Governments (Entry + Exit Surveys)

Q8 Rate your knowledge on this topic: Bay Area Regional Governments      Q5 Rate your knowledge on this topic: Bay Area Regional Governments

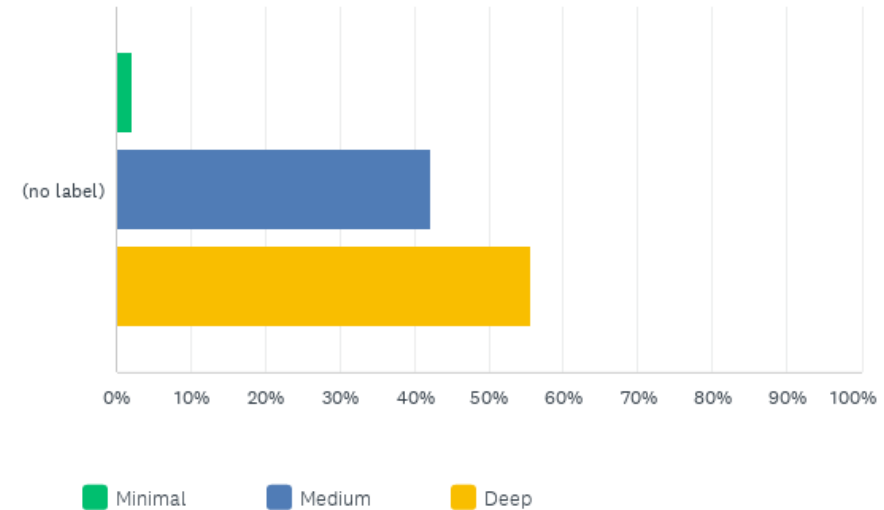


# Students Deepened Understanding of Equity (Entry + Exit Surveys)

Q9 Rate your knowledge on this topic: Equity

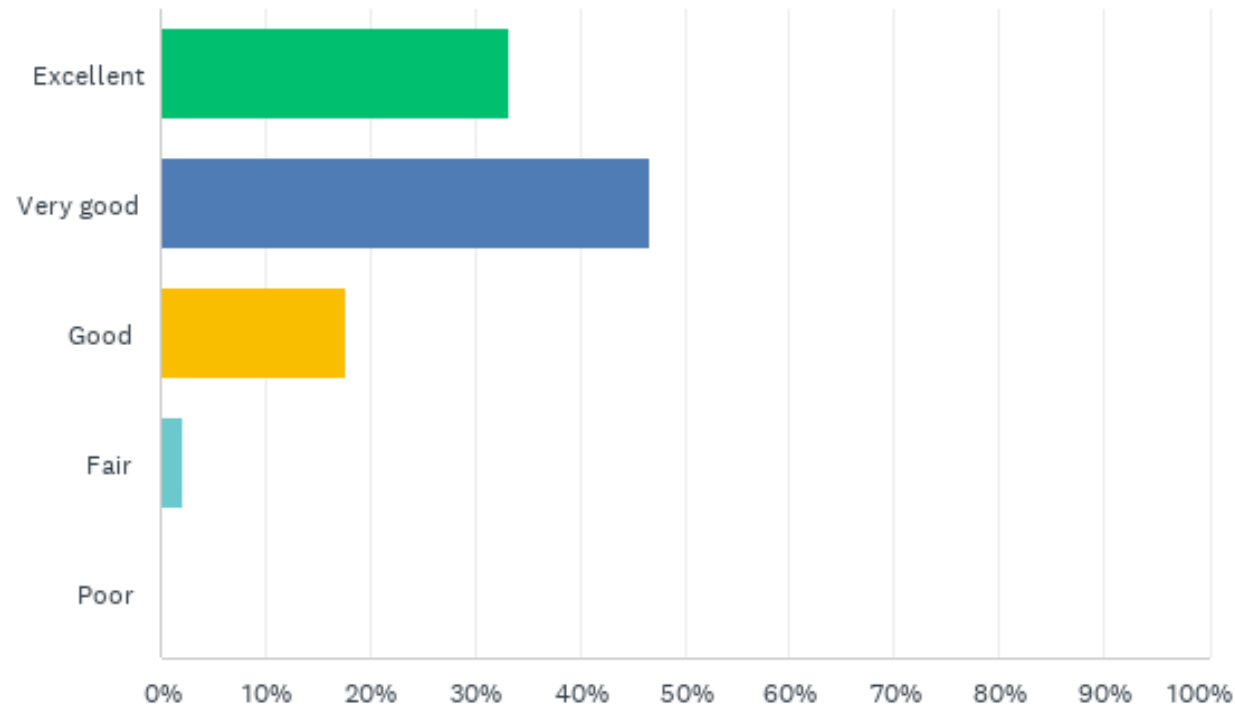


Q6 Rate your knowledge on this topic: Equity



# How would you rate the Summer academy?

Q2 Overall, how would you rate the Summer Academy?



# Next Steps

- Return to hybrid in-person in 2023
- Funding for full placement with local agencies
- Overlap with YES Conference when/if it resumes (BAAQMD)

# Questions?



# Staff Contact

Kỳ-Nam Miller

Equity Officer

Executive Office

[kmiller@bayareametro.gov](mailto:kmiller@bayareametro.gov)

John Kannegieser

Principal, Recruiting & Staffing

Administration and Human Development

[jkannegieser@bayareametro.gov](mailto:jkannegieser@bayareametro.gov)

**From:** [Martha Silver](#)  
**To:** [REDACTED]  
**Cc:** [Martha Silver](#); [Ky-Nam Miller](#); [John Kannegieser](#); [Maureen Devlin](#)  
**Subject:** QUESTIONS- Agenda Items 5 and 6: MTC Policy Advisory Council Equity & Access Subcommittee Meeting - August 26, 2022  
**Date:** Thursday, August 25, 2022 8:06:35 AM

---

Good day, Howard,

Please view the responses below in **red**.

Be kind to yourself and others.  
Martha Silver (she/her)

~~~~~  
Clerk of the Committee

[MSilver@bayareametro.gov](mailto:MSilver@bayareametro.gov)

**BAY AREA METRO** | [www.BayAreaMetro.gov](http://www.BayAreaMetro.gov)

Association of Bay Area Governments | <https://abag.ca.gov/>

Metropolitan Transportation Commission | <https://mtc.ca.gov/>

Bay Area Metro Center | 375 Beale Street | Suite 800  
San Francisco, CA 94105  
(415) 778-6693 – office

This electronic email message and any attachments are intended only for the use of the addressee(s) named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not an intended recipient, or the employee or agent responsible for delivering this email to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you received this email message in error, please immediately delete it and notify the sender by replying to this message or by telephone. **If applicable, attendance at this event by a public official will constitute acceptance of a reportable gift.** Thank you.

---

**From:** Howard <[REDACTED]>  
**Sent:** Wednesday, August 24, 2022 12:14 PM  
**To:** Martha Silver <[MSilver@bayareametro.gov](mailto:MSilver@bayareametro.gov)>; Martha Silver <[MSilver@bayareametro.gov](mailto:MSilver@bayareametro.gov)>  
**Cc:** Ky-Nam Miller <[kmiller@bayareametro.gov](mailto:kmiller@bayareametro.gov)>  
**Subject:** QUESTIONS---Re: Submit your Questions: MTC Policy Advisory Council Equity & Access Subcommittee Meeting Packet - August 26, 2022 (925+Staff)

**\*External Email\***

Hello Martha and Ky-Nam: A few questions for August 26 Agenda.

**Agenda Item 3: AGENDA:** Item 3: Correction---Approval of July 22, 2022 Meeting Minutes (not June 23).

Will be addressed during the meeting.

**Agenda Item 5: College Interns/ Mineta Summer Academy:** Would be helpful to compare ethnic responses/ applicants with respective demographic percentages of population. Reasons for low applicants from Black/ African American population?

In this case, we don't always know the ethnicity of all applicants because applicants

aren't mandated to indicate their ethnicity. We would have had two African American mentees and two Asian American mentees this summer but one student declined our offer and one left after the first week due to unanticipated circumstances.

**Agenda Item 6: Regional Connections/ Clipper card:** The recent test program (free regional transit) for college students did not include Caltrain---because their system requires names of person on board etc. Ultimately, can a Regional Clipper Card include Caltrain and ALL transit modes? Why would be missing and reasons?

**Regional Connections/ Clipper card:** The recent test program (free regional transit) for college students did not include Caltrain---because their system requires names of person on board etc. Ultimately, can a Regional Clipper Card include Caltrain and ALL transit modes? Why would be missing and reasons?

- The Regional Transit Connection (RTC) Clipper access card is a discount program for people with qualifying disabilities. It has existed since the 1990s and now is formally one of Clipper's discount programs. The RTC Clipper Access card provides an easy way to pay for fares and access the discount across all the Clipper agencies.
- The Clipper® BayPass is a two-year pilot that provides fare-free travel on all Clipper agencies, including Caltrain. The pilot program leverages the Clipper fare payment system to provide access to fare-free transit well as collect data about travel. This pilot is an opportunity to learn more about how pilot participants use transit across all agencies in the region when part of a fare-free program. The pilot will collect both quantitative and qualitative data about participants' travel. Based on pilot findings, there may be recommendations to revise the program to include other transit agencies.

Thanks, Howard Wong, AIA



**Metropolitan Transportation Commission  
Policy Advisory Council Equity and Access Subcommittee**

**August 26, 2022**

**Agenda Item 6**

---

**Regional Transit Connection Card**

---

**Subject:**

Regional Transit Connection card and Americans with Disabilities Act (ADA) paratransit fare payment updates.

**Background:**

As administrator of the Clipper® program, MTC is currently supporting two regional fare payment initiatives that support mobility for disabled people within the nine-county region. The first, the Regional Transit Connection (RTC) Clipper Access program, has existed for over 20 years to provide discount fares for people with qualifying disabilities. MTC assumed administration of the program in July 2022. The second initiative, through the Next Generation Clipper project, will expand payment options for ADA-paratransit eligible customers by adding Clipper as a payment option.

The RTC Clipper Access program has been a stand-alone program since the 1990s. It has been administered by BART and, most recently, AC Transit. The transit agencies asked MTC to administer the program in 2020, and MTC assumed that role in July 2022. At that time, the program was moved formally into the Clipper program. This action established the Clipper Executive Board (CEB) as the policy making board and the program within the Clipper memorandum of understanding. The program is being rebranded as the Clipper Access program. As the administrator, MTC updated the RTC Clipper Access database platform to Salesforce in July 2022. Salesforce provides enhanced customer service, including secure emails within the platform. In the future, RTC Clipper customers will have a self-service option available in Salesforce. This is like Clipper START, the low-income fare program. For the RTC Clipper Access program, self-service means that customers will not be required to go to a transit agency to apply. This enhancement allows for the secure transmission of their photo and supporting documentation and should be available in early 2024.

Next Generation Clipper (C2) is currently being designed and implemented. A C2 program goal is to support payment for ADA-paratransit services in Clipper by leveraging technology for fare payment. This allows Clipper to connect with paratransit booking software using advanced programming interfaces (APIs) that would enable the two software systems to communicate directly. This fare payment solution reduces the need for vehicles and related equipment, removing the need for a customer to carry a card (virtual or physical) when they travel. Furthermore, this solution will provide the same customer experience for ADA-paratransit riders across the region. The C2 program will make ADA-paratransit fare payment available in late 2023. The payment option will be phased across the Clipper agencies through 2024 and 2025.

**Attachments:**

- Attachment A: Presentation



# Supporting Access to Transit

Policy Advisory Council Equity and Access Subcommittee  
August 26, 2022

Mo Devlin

# MTC and Clipper – Administration and Fare Payment

- MTC Administers Clipper
- Clipper provides uniform fare payment across agencies and supports
  - Discount programs, including the Regional Transit Connection (RTC) Clipper Access
  - Next Generation Clipper (C2)



# Existing Accessibility Programs in region

- **Regional Transit Connection (RTC) Clipper Access program = Lower fares on fixed route**

Eligibility approval, allows 3<sup>rd</sup> party verification

(examples: DMV receipt, Medicare card, etc.)

- Administered by MTC
- Payment with RTC Clipper card, 2 ways to use
  1. Clipper smart card – card carries cash value or passes
  2. Cash payment – card demonstrates proof of eligibility



# Existing Accessibility Programs in region

- **ADA-paratransit = Door to door service**

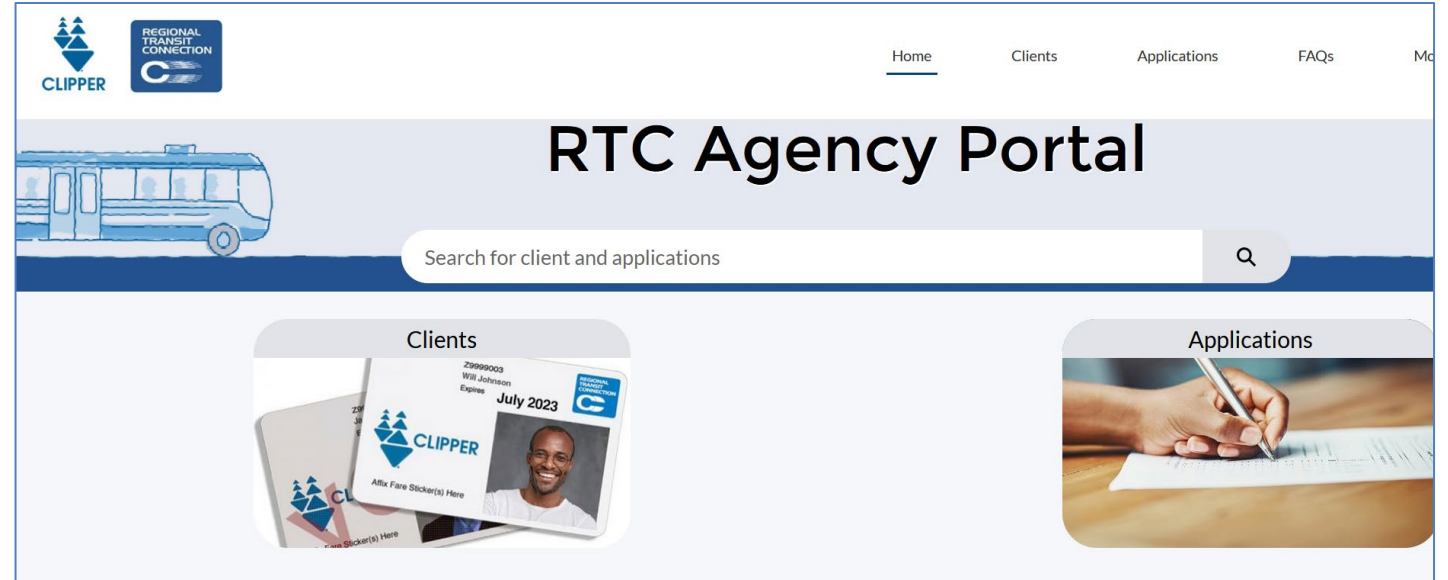
Eligibility approval, including interview

- Administered by transit agencies
- Booking and transit service by agency
- Payment for ADA-paratransit is managed by agency



# RTC Clipper Access program - Updates

## Salesforce Application Portal



- Improved functionality and visibility into application status
- Supports faster application processing
- Improved service features for transit agency staff and customers
- Self-service portal being developed

# RTC Clipper Access program - Updates

New Customer Service support from MTC

Supports questions about

- RTC Clipper access eligibility
- Clipper card problems

### Contact Customer Support

Tell us how we can help.

\*Topic  
--None--

Account Name  
Search Accounts...

Enrollment  
Search Enrollments...

\*Subject

\*Description  
customer service

Upload File

Submit

**REGIONAL TRANSIT CONNECTION (RTC) DISCOUNT ID CARD  
CUSTOMER SERVICE**

[Contact Us](#) | [Frequently Asked Questions](#)

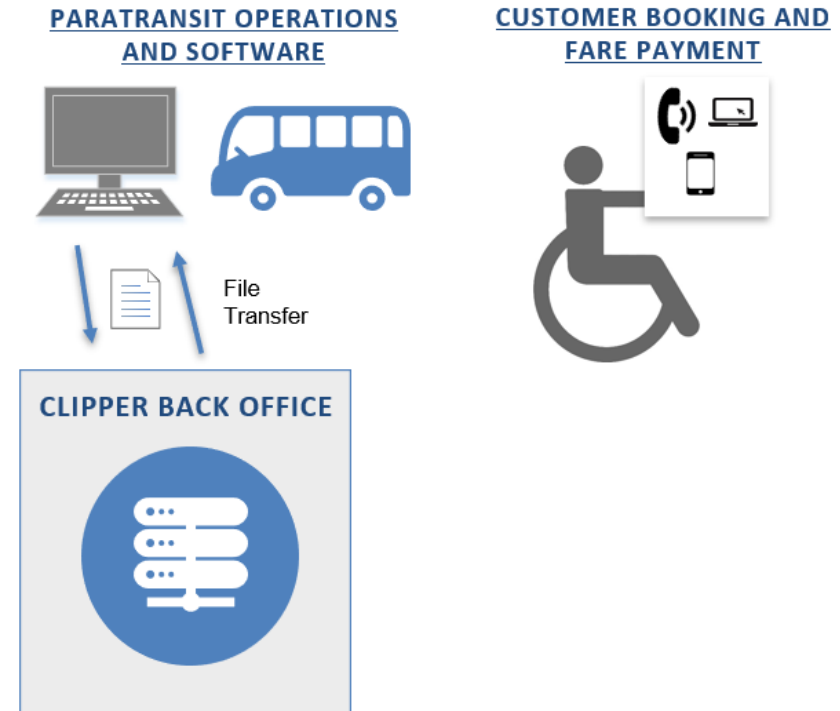
Phone: [415-778-6622](tel:415-778-6622)  
Email: [rtcinfo@bayareametro.gov](mailto:rtcinfo@bayareametro.gov)



# ADA-paratransit - Updates

## Clipper will be a payment option

- Next Generation Clipper will support paratransit fare payment
  - Customers provides their Clipper card to booking agent
  - Customers can choose to pay for trip with Clipper
  - Customer does not need to carry their card



# ADA-paratransit and RTC Clipper Access – Alignment

Currently, the programs are separate:

- Different eligibility requirements
- Separate database platforms and administrators

Future:

- ADA-paratransit eligibility will be a 3<sup>rd</sup> party eligibility category for RTC Clipper Access
- Databases will both be in Salesforce, administered by MTC



# Staff Contact

Mo Devlin

Associate Technical Program Manager – Clipper Program  
Electronic Payments

[mdevlin@bayareametro.gov](mailto:mdevlin@bayareametro.gov)



**From:** [Martha Silver](#)  
**To:** [REDACTED]  
**Cc:** [Martha Silver](#); [Ky-Nam Miller](#); [John Kannegieser](#); [Maureen Devlin](#)  
**Subject:** QUESTIONS- Agenda Items 5 and 6: MTC Policy Advisory Council Equity & Access Subcommittee Meeting - August 26, 2022  
**Date:** Thursday, August 25, 2022 8:06:35 AM

---

Good day, Howard,

Please view the responses below in **red**.

Be kind to yourself and others.  
Martha Silver (she/her)

~~~~~  
Clerk of the Committee

[MSilver@bayareametro.gov](mailto:MSilver@bayareametro.gov)

**BAY AREA METRO** | [www.BayAreaMetro.gov](http://www.BayAreaMetro.gov)

Association of Bay Area Governments | <https://abag.ca.gov/>

Metropolitan Transportation Commission | <https://mtc.ca.gov/>

Bay Area Metro Center | 375 Beale Street | Suite 800  
San Francisco, CA 94105  
(415) 778-6693 – office

This electronic email message and any attachments are intended only for the use of the addressee(s) named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not an intended recipient, or the employee or agent responsible for delivering this email to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you received this email message in error, please immediately delete it and notify the sender by replying to this message or by telephone. **If applicable, attendance at this event by a public official will constitute acceptance of a reportable gift.** Thank you.

---

**From:** Howard <[REDACTED]>  
**Sent:** Wednesday, August 24, 2022 12:14 PM  
**To:** Martha Silver <[MSilver@bayareametro.gov](mailto:MSilver@bayareametro.gov)>; Martha Silver <[MSilver@bayareametro.gov](mailto:MSilver@bayareametro.gov)>  
**Cc:** Ky-Nam Miller <[kmiller@bayareametro.gov](mailto:kmiller@bayareametro.gov)>  
**Subject:** QUESTIONS---Re: Submit your Questions: MTC Policy Advisory Council Equity & Access Subcommittee Meeting Packet - August 26, 2022 (925+Staff)

**\*External Email\***

Hello Martha and Ky-Nam: A few questions for August 26 Agenda.

**Agenda Item 3: AGENDA:** Item 3: Correction---Approval of July 22, 2022 Meeting Minutes (not June 23).

**Will be addressed during the meeting.**

**Agenda Item 5: College Interns/ Mineta Summer Academy:** Would be helpful to compare ethnic responses/ applicants with respective demographic percentages of population. Reasons for low applicants from Black/ African American population?

**In this case, we don't always know the ethnicity of all applicants because applicants**

aren't mandated to indicate their ethnicity. We would have had two African American mentees and two Asian American mentees this summer but one student declined our offer and one left after the first week due to unanticipated circumstances.

**Agenda Item 6: Regional Connections/ Clipper card:** The recent test program (free regional transit) for college students did not include Caltrain---because their system requires names of person on board etc. Ultimately, can a Regional Clipper Card include Caltrain and ALL transit modes? Why would be missing and reasons?

**Regional Connections/ Clipper card:** The recent test program (free regional transit) for college students did not include Caltrain---because their system requires names of person on board etc. Ultimately, can a Regional Clipper Card include Caltrain and ALL transit modes? Why would be missing and reasons?

- The Regional Transit Connection (RTC) Clipper access card is a discount program for people with qualifying disabilities. It has existed since the 1990s and now is formally one of Clipper's discount programs. The RTC Clipper Access card provides an easy way to pay for fares and access the discount across all the Clipper agencies.
- The Clipper® BayPass is a two-year pilot that provides fare-free travel on all Clipper agencies, including Caltrain. The pilot program leverages the Clipper fare payment system to provide access to fare-free transit well as collect data about travel. This pilot is an opportunity to learn more about how pilot participants use transit across all agencies in the region when part of a fare-free program. The pilot will collect both quantitative and qualitative data about participants' travel. Based on pilot findings, there may be recommendations to revise the program to include other transit agencies.

Thanks, Howard Wong, AIA

**Metropolitan Transportation Commission**  
**Policy Advisory Council Equity and Access Subcommittee**

**August 26, 2022**

**Agenda Item 7**

**Staff Liaison Report from Preceding Meeting**

---

**Subject:**

Observations from the previous Policy Advisory Council Equity & Access Subcommittee meeting.

**Issues:**

None identified.

**Recommendations:**

Information

**Attachments:**

- Attachment A: Staff Liaison Report from Preceding Meeting

### Staff Liaison Report from Preceding Meeting

---

#### Norman Mineta Bay Area Summer Academy

Here is the link to the [Academy Syllabus](#), which includes recording links to previous all four sessions that took place in July 2022. John Kannegieser and Ky-Nam Miller will present on the college and high school summer programs at the August 26, 2022, Equity and Access Subcommittee meeting.

#### Agenda Item 5: Express Carpool Check Smartphone App Pilot

Several Subcommittee Members raised privacy concerns about the Express Carpool Check Smartphone App Pilot, particularly with respect to sharing car rider information with law enforcement. MTC's General Counsel Kathleen Kane responded to the question of whether MTC has a policy about sharing its data with law enforcement: while there is no policy per se on collaborating with law enforcement, if the police have a valid warrant and asks for information, MTC complies with those requests. There is no agreement to collaborate with ICE or other particular law enforcement agencies, they must go through the correct legal process like any other law enforcement agency. MTC goes beyond the basic requirements in protecting Personally Identifiable Information (PII), with a dedicated attorney who ensures that any PII the agency shares is protected to the fullest extent of the law. Since January 1, 2022, MTC has received 33 search warrants and two court orders. In addition, MTC has received 17 subpoenas in that time frame, which are treated differently with greater latitude to protect PII sought in that process. Ms. Kane offered to attend an upcoming Council Meeting to dive deeper into this issue and answer any questions the Council may have.

Staff was also asked to share target percentages for pilot participants, broken down by race, income, and Limited English Proficiency (LEP) populations. Councilmember Walter Wilson asked for further information on how the company tasked with outreach, [Atkins](#), was selected. MTC Staffer Michael Brinton is preparing a response.

#### Other Information

Finally, flagging this New York Times article "[Transportation Dept. Opens Program to Make Public Transit Accessible](#)" as key reading for the E&A subcommittee